

Waste and recycling bin information

Date Requested: 9 October 2024
Date Provided: 6 November 2024

Request

Over the past 3 years, how many properties have had waste bins (red/green/yellow) seized by the collection services.

How many of the seized bins have been ransomed back to the property owners/how many properties have had to go without some of these bins and for what length of time as a result of refusing to pay ransom fees?

How much money has collected from rate payers by CCC to fund the collection services?

Lastly, over the last 3 years how much money has CCC paid to the collection service for the collection of the 3 coloured bins?

Council Response

Over the past 3 years, how many properties have had waste bins (red/green/yellow) seized by the collection services.

Under the Terms and Conditions of the Kerbside Service where a bin (red/green/yellow) is identified as containing unaccepted items on 3 occasions, the bin is removed. Bins can be checked by the collection driver at any time and in 2020 we established a recycling bin auditing team due to the increase in contamination, resulting in additional costs for all residents.

- Since July 2020 the auditors and drivers have carried out 604,408 yellow bin checks across our 160,000 recycling bins to provide education and reduce contamination. Over this period 4852 recycling bins removed on the 3rd strike
- Red bins would only be removed if they are identified as containing hazardous material. Zero red bins have been removed over the last 3 years.
- Since June 2023 the organics collection drivers have identified 696 bins containing contamination. This led to 31 green bins being removed on the 3rd strike. We are unable to extract data prior to this due to a system change, and therefore are declining this part of your question under the following section of the LGOIMA:
 - 17(e) – the information requested does not exist or cannot be found

How many of the seized bins have been ransomed back to the property owners/how many properties have had to go without some of these bins and for what length of time because of refusing to pay ransom fees?

Since July 2022, a total of 932 yellow bin reinstatement requests were sent to our contractor. We are not able to provide a further breakdown of these requests or data prior to this date as a new system was introduced at this time, and therefore are declining part of your question under the following section of the LGOIMA:

- 17(e) – the information requested does not exist or cannot be found

How much money has collected from rate payers by CCC to fund the collection services?

The collection and disposal of the recycling, organics and waste to landfill bins is funded from the rates Waste Ministration levy and part of the Uniform Annual General Rate. In the 2024/25 financial year this was \$186.30 per household.

[2024/2025 rates : Christchurch City Council](#)

Over the last 3 years how much money has CCC paid to the collection service for the collection of the 3 coloured bins?

The details of the contract we have with our collection contractor are commercially sensitive therefore not provided. We are declining this question under the following section of the LGOIMA:

- 7(2)(h) – to enable any local authority holding the information to carry out commercial activities