

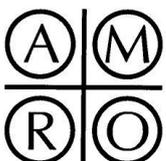
**Biannual Survey of Residents  
March 2009**

**Part III  
Verbatim Comments**

Prepared for:

**Christchurch**  
City Council 

April 2009  
Reference: 3726



**Q32. Service Performing the Best**

### **Q32. Service performing best.**

Access to library and roads. Events doing quite well. Sending the bills. Keeping people informed, always lots of pamphlets to read. *Banks Peninsula, Female, 25 - 49 years.*

Cleanliness of the inner city is pretty good considering the hoons and how they mess the streets – I've been into town at 5am and it's spotless. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Public transport is good. *Burwood/ Pegasus, Male, 65 years or over.*

A lot of roads are being improved. Living Streets programme and the repair of the roads. *Fendalton/ Waimairi, Female, 65 years or over.*

After school activities, Pioneer Leisure with dancing lessons, etc. Letting schools use QEII, etc. *Riccarton/ Wigram, Female, 15 - 24 years.*

All good. *Burwood/ Pegasus, Male, 15 - 24 years.*

All parks neat and tidy. *Heathcote/ Spreydon, Female, 25 - 49 years.*

With most of the services I think they do a great job, except when it comes to traffic flow on the road at peak times. *Ferrymead/ Hagley, Female, 15 - 24 years.*

All the recreation facilities - parks, pools, school holiday programmes (as a mother of young children). *Fendalton/ Waimairi, Female, 25 - 49 years.*

Art Galleries, libraries and Botanic Gardens, they are a free service; they're efficient and beautiful. They make our city; we're proud of them, take people to them, etc. The cafes in the libraries are wonderful. The markets are good. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Art Gallery is good. Botanic gardens. Trams. Gondola. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Art Gallery, important cultural place, very good. *Burwood/ Pegasus, Male, 15 - 24 years.*

Arts and entertainment. Parks and Botanic Gardens. *Papanui/ Shirley, Female, 25 - 49 years.*

At the moment it's the rubbish and it's got to be good. At this moment I've done pruning to bushes and trees I don't know what service I could get to help with this. It should come from council. I see them doing their best and I read what they are doing. The bins have been very effective with the colours in the paper having highlighted it. *Burwood/ Pegasus, Female, 65 years or over.*

Attention to boy racer problem is good. *Riccarton/ Wigram, Female, 25 - 49 years.*

Beautiful city, care seems to be taken. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Best at increasing rates! Services e.g. AMI Stadium. *Burwood/ Pegasus, Female, 65 years or over.*

Bike lanes are good; feel a bit safer on the separate ones. *Ferrymead/ Hagley, Male, 15 - 24 years.*

Bike lanes good, need more of them. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Bike tracks, walking tracks, outdoor recreation facilities. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Bins. *Burwood/ Pegasus, Male, 25 - 49 years.*

Bob Parker is a good mayor, but other electoral members don't have the same leadership qualities. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Botanical Gardens - Garden City aspect of Christchurch walkways especially. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Boy racer controls are good. *Papanui/ Shirley, Male, 65 years or over.*

Bringing more law and order, eg for boy racers. *Riccarton/ Wigram, Female, 50 - 64 years.*

Building game is doing much better. *Burwood/ Pegasus, Male, 65 years or over.*

Building Permits. Friendly and pretty services. Libraries, pools, public parks and Botanic Gardens always a positive experience. *Banks Peninsula, Male, 25 - 49 years.*

Bus rides for elderly. Flower Show. *Riccarton/ Wigram, Female, 65 years or over.*

Bus service is good. Freedom of being able to move around the city is good. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Bus services are very good. *Riccarton/ Wigram, Male, 65 years or over.*

Bus services in the eastern area of Christchurch are fantastic. *Burwood/ Pegasus, Female, 65 years or over.*

Bus services, new Metro Star, Orbiter, good for people who don't want to go through the city. *Burwood/ Pegasus, Female, 25 - 49 years.*

Bus transport is a great system. *Ferrymead/ Hagley, Female, 65 years or over.*

Buskers Festival fantastic. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Buskers Festival. *Riccarton/ Wigram, Female, 25 - 49 years.*

Central city, eg Poplar Street and Christchurch heritages. All festivals and events are very good. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Child education and after school care. *Burwood/ Pegasus, Female, 25 - 49 years.*

City car parks 'first hour free' is a good thing, keep it up, good service. Interloan service at the library wonderful, send it out to local. Metro Bus to the airport fantastic, easy, better than shuttle. *Ferrymead/ Hagley, Male, 25 - 49 years.*

City centre, maintaining cleanliness. *Papanui/ Shirley, Male, 50 - 64 years.*

City being clean is very good, no weeds and parks are tidy. People picking up after dogs. Education going on into looking after our environment. Leisure is very good. *Burwood/ Pegasus, Female, 50 - 64 years.*

City is clean most of the time. Take care of parks very well. Entertainment is plentiful. *Fendalton/ Waimairi, Female, 25 - 49 years.*

City is pretty clean, no rubbish. Help out people with rubbish clean up. *Papanui/ Shirley, Male, 15 - 24 years.*

City mall is good and the future proofing of tramlines. Parks and Gardens and events. Council provides a lot for community. Libraries are great - they are libraries plus provide a place for the community to meet. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Classical Sparks etc. City events. *Burwood/ Pegasus, Male, 25 - 49 years.*

Clean water, untouched. Rubbish collection is excellent. Parks are nicely kept. *Burwood/ Pegasus, Female, 50 - 64 years.*

Cleaner city at the moment, improved at getting streets clear of rubbish. Cycle tracks and lanes and recreation are great. *Burwood/ Pegasus, Male, 25 - 49 years.*

Community entertainment is very good e.g. Sparks in the Park etc. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Community events are great. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Community facilities, parks and libraries. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Community grants are OK, trying to do something to help people out. Buskers Festivals, etc are great. Parks are great. *Papanui/ Shirley, Male, 15 - 24 years.*

Community libraries very important, a tragedy if they got rid of them. Learn to swim, think that's great. Back lane in Tennyson St. All the flowerpots around the city, a credit to them. General basic services are fine. Getting onto potholes quicker now. *Banks Peninsula, Female, 65 years or over.*

Community library is great. Colombo St, Beckenham is beautiful, lots to do there. Service Centre people are great. *Heathcote/ Spreydon, Male, 65 years or over.*

Community stuff they do well eg Classical Sparks. Rubbish gone really, bins great idea and how organised it is. Libraries very good. Leaking fire hydrant got fixed in a day. Recycling bins in public places has been good. *Banks Peninsula, Female, 25 - 49 years.*

Concentrate on nuts and bolts very well, eg water, rubbish. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Concerts and buskers festival etc, good for the city. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Core functions. *Papanui/ Shirley, Female, 25 - 49 years.*

Council doing a lot of good work to improve things. Flowers are wonderful. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Council grants, upkeep of parks are good. *Burwood/ Pegasus, Female, 50 - 64 years.*

Council houses good. *Papanui/ Shirley, Female, 65 years or over.*

Council housing, I live in one and I'm happy with my flat and the rent so far. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Council is doing a great job with keeping the heritage. If we didn't have the council we would not have all these things. Parks well maintained. *Fendalton/ Waimairi, Female, 15 - 24 years.*

Council is doing well with domestic rubbish collection. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Council's control of domestic water supply is very good. *Ferrymead/ Hagley, Male, 65 years or over.*

Creative Community grants are good, very accessible and great. Supporting the arts is great. Public transport fantastic, plenty of effort being made to improve it. *Riccarton/ Wigram, Male, 15 - 24 years.*

Cultural Precinct in the city is a lovely thing for our city, Art Centre, galleries, etc. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Cuts for pensioner's rates. Can afford to live here. Good at giving information on property maintenance. Good at cutting back trees. *Burwood/ Pegasus, Female, 65 years or over.*

Cycle ways. Development of the Square and Cashel St. Events and festivals. Development of Jellie Park. Ellerslie Flower Show. *Riccarton/ Wigram, Female, 50 - 64 years.*

Dealing with the household rubbish. Good drinking water. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Definitely like the recycling - the way they're going about that now - will decrease the amount going to landfill. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Deliver their rates bill a while before time. Libraries are good. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Deliver well all festivals and events. Gardens, waterways, banks and all outdoor areas are well looked after. Redoing some of the libraries is good. Rubbish and recycling bins a good idea. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Direction they have been taking is very good. Things like the south library really good; it is quite a community centre. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Do a fairly good job. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Do a good job. *Ferrymead/ Hagley, Female, 65 years or over.*

Does very well in cultural front, eg Arts Centre, gardens parks, shows they put on. Well advertised, well organised, not a problem to get to them. Quite a good variety, eg Buskers, Flower Show, etc. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Do well keeping the water as it is, i.e. no fluoridation. *Riccarton/ Wigram, Female, 50 - 64 years.*

Dog parks are a good improvement. *Burwood/ Pegasus, Male, 15 - 24 years.*

Dog parks good but need more. *Papanui/ Shirley, Female, 50 - 64 years.*

Doing a good job. *Papanui/ Shirley, Male, 15 - 24 years.*

Doing as best they can considering they don't have the rating base of Auckland. I think the parks are good. *Riccarton/ Wigram, Female, 50 - 64 years.*

Doing very well on bringing events to Christchurch. Street upgrades are great. Character house grants are great to support heritage. Cleaning city up is great and promotion. *Papanui/ Shirley, Male, 25 - 49 years.*

Doing very well with the Metro systems. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Doing well with sport/recreation and having fun in the city. Libraries are good. General rubbish collection seems to work. The water supply is really good. *Burwood/ Pegasus, Female, 50 - 64 years.*

Doing well with the rubbish collections. The walkways are excellent. Christmas in the Park is great. *Burwood/ Pegasus, Female, 65 years or over.*

Doing well. *Papanui/ Shirley, Female, 65 years or over.*

Domestic rubbish collection is great, especially new system. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Domestic water supply, doing good job here. *Ferrymead/ Hagley, Male, 25 - 49 years.*

They have done very well with the rubbish collection. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Drawing attention to flower show, sports, tourism. *Riccarton/ Wigram, Female, 65 years or over.*

Ellerslie Flower Show and Buskers events are very good. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Ellerslie Flower Show awesome. *Riccarton/ Wigram, Male, 65 years or over.*

Ellerslie Flower Show, very happy with this. *Papanui/ Shirley, Female, 25 - 49 years.*

Ellerslie Flower Show. *Papanui/ Shirley, Male, 65 years or over.*

Ellerslie Flower Show. Gutters get done. On whole, not bad. *Riccarton/ Wigram, Female, 65 years or over.*

Encouragement of recycling awesome. Outdoor facilities excellent, parks etc. *Papanui/ Shirley, Female, 25 - 49 years.*

Encouraging recycling, doing a good job here. Maintenance of parks is good. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Energy into festivals. Recycling. *Riccarton/ Wigram, Female, 25 - 49 years.*

Enhancing gardens are awesome, doing well. *Burwood/ Pegasus, Male, 25 - 49 years.*

Entertainment and festivals. Displays at Art Gallery etc. - interesting stuff. *Burwood/ Pegasus, Female, 65 years or over.*

Entertainment for family and visitors excellent. City is pretty. Entertainment is affordable/free. New rubbish bins. New transport, better buses. Opening up the city, making it more user friendly. Parks are upgraded, great. *Papanui/ Shirley, Female, 25 - 49 years.*

Entertainment, events and festivals, doing great job. Maintaining Botanical Gardens. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Entertainment, they are doing the best they can. Trying to get rid of boy racers. Grants to charities and things like that. *Papanui/ Shirley, Female, 50 - 64 years.*

Entertainment. *Riccarton/ Wigram, Female, 65 years or over.*

Essential services. *Papanui/ Shirley, Female, 65 years or over.*

Events and festivals are well organised. Good social events. *Riccarton/ Wigram, Male, 65 years or over.*

*Events and festivals excellent Heathcote/ Spreydon, Female, 50 - 64 years.*

Events and Learn to Swim programme is pretty good. *Burwood/ Pegasus, Female, 25 - 49 years.*

Events are good, eg Sparks in the Park. Recycling. *Riccarton/ Wigram, Female, 25 - 49 years.*

Events etc - they're really good at getting the community together, it's great that the council get involved. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Events in Christchurch. Council good at providing events and festivals in Christchurch. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Events. *Papanui/ Shirley, Female, 25 - 49 years.*

Everything done to their best. *Papanui/ Shirley, Male, 25 - 49 years.*

Everything is done well. *Burwood/ Pegasus, Female, 25 - 49 years.*

Everything is ok to me. *Heathcote/ Spreydon, Female, 65 years or over.*

Excellent bus services. Rubbish bin services are very good. *Burwood/ Pegasus, Male, 50 - 64 years.*

Feedback to people. *Riccarton/ Wigram, Female, 50 - 64 years.*

Festivals and events are good. Hoping Ellerslie will be good, I plan to go. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Festivals and events are great. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Festivals and events are very good. Free transport for the elderly is a great idea. *Heathcote/ Spreydon, Female, 65 years or over.*

Festivals and events are well organised. Good for the tourists. *Riccarton/ Wigram, Female, 50 - 64 years.*

Festivals and events provide safe family entertainment. *Burwood/ Pegasus, Male, 25 - 49 years.*

Festivals and events, Ellerslie Flower Show and Buskers Festival. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Festivals are good. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Festivals are good. Rubbish collection has improved. *Riccarton/ Wigram, Female, 25 - 49 years.*

Festivals are great. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Festivals are great. *Fendalton/ Waimairi, Female, 15 - 24 years.*

Festivals are great. Road works are good. *Fendalton/ Waimairi, Female, 65 years or over.*

Festivals are okay. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Festivals and parks are very good. Communication re the new rubbish service very good. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Festivals are wonderful. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Festivals like the Flower Show, we found it okay. *Heathcote/ Spreydon, Female, 65 years or over.*

Festivals well organised. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Festivals, Art Gallery and Art Centre are all very good events. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Festivals, attracts people to Christchurch, builds community spirit. Something a lot of places don't have in as much detail. Total package that Council puts on. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Festivals, classical sparks, fireworks etc very popular. Putting Tram through mall will help promote Christchurch. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Festivals, etc okay. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Festivals. Maintenance. New rubbish system. Pools, etc. *Burwood/ Pegasus, Female, 15 - 24 years.*

Festivals. Parks in this area are very good. Mountain bike tracks are great. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Everything fine. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Floral festival in Christchurch - Ellerslie Festival. Supporting Theatre Royal. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Flower Show. Rates rebate. Dog parks, education. Upgrade of Jellie Park. Rubbish bins, pushing recycling. *Riccarton/ Wigram, Male, 25 - 49 years.*

Focus on inner city very good. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Footpaths are going well, roads are in better conditions than ever before. Parks and reserves are also well groomed. *Burwood/ Pegasus, Male, 50 - 64 years.*

Funding sporting stuff. Malls, etc. Improving the garden city image. *Riccarton/ Wigram, Female, 15 - 24 years.*

Garden show good. Rubbish bins good. *Riccarton/ Wigram, Male, 25 - 49 years.*

Garden shows. *Burwood/ Pegasus, Male, 15 - 24 years.*

Gardens and festivals are good. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Gardens and parks are lovely, well maintained. Pioneer Pool area well maintained. Rubbish collection a great improvement, no more scattered rubbish left after the recycle bins of previously. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Gardens and parks really well looked after. Rubbish bins good step forward. *Papanui/ Shirley, Male, 25 - 49 years.*

Gardens and public areas. Wheelie bins. *Riccarton/ Wigram, Female, 25 - 49 years.*

Gardens in town are kept nice. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Gardens on sides of roads are lovely. Staff do an excellent job, I see them as I walk to work. *Heathcote/ Spreydon, Male, 25 - 49 years.*

General awareness. Online services and council website great. Contactable via library. *Burwood/ Pegasus, Female, 50 - 64 years.*

Generally doing fine job all round. Nothing stands out as being exceptional. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Getting rid of graffiti, great job. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Giving Christchurch high profile by having things like Ellerslie Flower Show here. Good because it brings visitors, i.e. money to city, good for business. Everything goes round in roundabouts, gives people sense of wonder and belonging. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Glad they've finally brought in more recycling facilities and the green bin. All the parks are very nice, good to have a city that is "into" parks. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Good at keeping people informed, very good. *Papanui/ Shirley, Female, 50 - 64 years.*

Good facilities. *Papanui/ Shirley, Female, 25 - 49 years.*

Good information, i.e. in mailbox. *Papanui/ Shirley, Female, 50 - 64 years.*

Good job with drinking water. *Burwood/ Pegasus, Female, 50 - 64 years.*

Good librarians. New recycling. Recreational areas are great, eg QEII, etc. *Papanui/ Shirley, Male, 25 - 49 years.*

*Good overall Heathcote/ Spreydon, Female, 50 - 64 years.*

Good parks and reserves, they do a good job here. *Ferrymead/ Hagley, Male, 15 - 24 years.*

Good work on Blighs Rd and Wairaki Rd. *Papanui/ Shirley, Female, 65 years or over.*

Good. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Great job with recycling. Festivals are great. Funding schemes are good. *Papanui/ Shirley, Female, 15 - 24 years.*

H2O quality. *Papanui/ Shirley, Male, 15 - 24 years.*

Hagley Park concerts are great. *Fendalton/ Waimairi, Female, 65 years or over.*

Happy with what the Council is hoping to achieve. Happy with Council's effort to improve traffic flow, yet fears it will be unsuccessful. *Papanui/ Shirley, Female, 50 - 64 years.*

Have to have good facilities for sports people, major and minority. Gets a local mail newspaper from Council. Avon maintained and waterways ok, drains cleared. City well maintained. Water comes out of spring. Lincoln traffic fine. Community services good. *Banks Peninsula, Male, 50 - 64 years.*

Having the variety and quality of the festivals is great and great that they are free. Likes the parks. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Huge awareness of rubbish system, a lot of encouragement. Awareness of community leisure centres and libraries, eg Jellie Park, etc. *Papanui/ Shirley, Male, 25 - 49 years.*

I'm very pleased they've gone over to bin system for garden waste, recycling, etc. Much more efficient, I hope it's going to be cost effective. *Fendalton/ Waimairi, Female, 65 years or over.*

I've been here only for about 12 months and what I like about Christchurch is it's clean streets and the way the council workers look after gardens and parks and pick up the rubbish around the place. *Ferrymead/ Hagley, Male, 25 - 49 years.*

I've had a dealing with the Council staff and I found them very pleasant and knowledgeable and proactive. I think their website is great. *Fendalton/ Waimairi, Male, 25 - 49 years.*

I am proud to live in Christchurch. Flower Show, good parks. *Fendalton/ Waimairi, Male, 50 - 64 years.*

I do like the festivals - the Summertimes and Buskers. I always have enjoyed them, the Council do them well. *Papanui/ Shirley, Male, 25 - 49 years.*

I feel that we have nothing to complain about. *Fendalton/ Waimairi, Female, 50 - 64 years.*

I find they do a great job with our parks and reserves, our rivers and waterways. *Ferrymead/ Hagley, Male, 25 - 49 years.*

I have concerns about roadworks - quality control. Need more quality control. Also good to see more native trees but more need to be planted. Rubbish collection, it's good to see new system. *Fendalton/ Waimairi, Male, 25 - 49 years.*

I like the new rubbish bins, clean and efficient. *Heathcote/ Spreydon, Female, 50 - 64 years.*

I run a B+B here, generally it's a tidy, well-run city. We can be proud of it, we have lots of international visitors. *Fendalton/ Waimairi, Male, 25 - 49 years.*

I think it's a great idea having the festivals and events they have, especially the World Buskers. *Ferrymead/ Hagley, Female, 50 - 64 years.*

I think overall they are doing their best, they are trying to keep our rivers and waterways clean. *Ferrymead/ Hagley, Male, 50 - 64 years.*

I think overall what they've done or were able to do, I would say is satisfactory. *Ferrymead/ Hagley, Male, 25 - 49 years.*

I think that the Council do very well in getting other people from other regions. They do a great job with our parks and reserves and waterways. *Heathcote/ Spreydon, Male, 15 - 24 years.*

I think the central city has improved, quite happy with that. *Fendalton/ Waimairi, Male, 15 - 24 years.*

I think the Council did a great job of bringing the Flower Show to Christchurch. I didn't go myself but nana went and she was impressed by it. *Fendalton/ Waimairi, Male, 15 - 24 years.*

I think the Council do a great job in the presenting of events and festivals. *Ferrymead/ Hagley, Female, 65 years or over.*

I think the council do well with the community libraries, they are a great service. *Ferrymead/ Hagley, Female, 65 years or over.*

I think the Council does well in looking after our parks and reserves, and also they keep the places clean as well, not much rubbish around the place. *Ferrymead/ Hagley, Female, 25 - 49 years.*

I think the events and festivals that they bring to Christchurch are great. Also the way they keep the parks and reserves very tidy. They could put Cashel St Mall undercover and having the tram back in there, I agree with it. *Ferrymead/ Hagley, Male, 25 - 49 years.*

I think the events Council put on are very good. *Heathcote/ Spreydon, Female, 25 - 49 years.*

I think the festivals are pretty good and the centres like libraries. I think the whole of the atmosphere of the city, the cleanliness is pretty good too. *Burwood/ Pegasus, Female, 15 - 24 years.*

I think the libraries are very good, and the amount of information they contain. If I need to give a speech to Toastmasters I research in the library. *Ferrymead/ Hagley, Male, 65 years or over.*

I think the recycling is going to be good because of taking less rubbish to the landfill. Very informative when you ring up. *Heathcote/ Spreydon, Male, 25 - 49 years.*

I think the recycling is going to be good for us because it's going to make the residents think more and make them more aware as well. *Fendalton/ Waimairi, Male, 15 - 24 years.*

I think the rubbish collection is good. *Papanui/ Shirley, Female, 25 - 49 years.*

I think the services are great at the libraries. This new rubbish recycling is going to be good for our city. *Heathcote/ Spreydon, Male, 15 - 24 years.*

I think they're cleaning up the city pretty well. Places like Poplar Street which were very dreary and very dark, are much safer now. They look after the garden plots in the city very well too, it's looking very pretty. *Fendalton/ Waimairi, Female, 65 years or over.*

I think they are doing well with this recycling thing. *Burwood/ Pegasus, Male, 15 - 24 years.*

I think they do a great job in the events and festivals, they are good for families but you do get the noisy ones. *Ferrymead/ Hagley, Female, 25 - 49 years.*

I think they do well with the parks and reserves, they keep them very tidy. *Heathcote/ Spreydon, Male, 25 - 49 years.*

I think they do well with their festivals. *Heathcote/ Spreydon, Female, 25 - 49 years.*

I think they do well with their events and festivals and also with recycling. I know they had problems with sewage but now they are beginning to sort that out. I agree the pipe flow out to sea is a great idea, I'm for it. *Ferrymead/ Hagley, Male, 25 - 49 years.*

I think they have done well with the bus services. *Ferrymead/ Hagley, Male, 25 - 49 years.*

I think they have done well with the festivals and events, especially bringing the Flower Show to Christchurch. The Buskers is also good. *Fendalton/ Waimairi, Male, 15 - 24 years.*

I think they keep the Botanic Gardens very clean and tidy. *Burwood/ Pegasus, Male, 15 - 24 years.*

I think when this new system of these recycling bins get going, it's a good idea. *Ferrymead/ Hagley, Female, 65 years or over.*

I would say that recycling is a good idea. *Burwood/ Pegasus, Male, 15 - 24 years.*

Ilam, Avonhead and Burnside are kept very clean. *Fendalton/ Waimairi, Female, 25 - 49 years.*

In a personal sense I am happy, but also I want to say how important it is for young people to have places to go like swimming pools and sports centres. *Fendalton/ Waimairi, Female, 65 years or over.*

In Lyttelton they've done a good job fixing stormwater and sewerage. Libraries are great. Open spaces in the parks. *Banks Peninsula, Male, 25 - 49 years.*

Info about new rubbish service is great. *Burwood/ Pegasus, Male, 25 - 49 years.*

Infrastructure - water supply and street maintenance. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Infrastructure. Tourism and the city promotions. *Riccarton/ Wigram, Male, 15 - 24 years.*

Inner city revitalisation is excellent. Area by Art Gallery is looking great. Broadening footpaths great. Promotion of festivals great. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Introduction to recycling bins and the upgrade of rubbish removal very good. Portaloo's at Flower Show excellent. *Riccarton/ Wigram, Female, 50 - 64 years.*

Involvement and support for events, eg Sparks in the Park. Community based, it shows that Christchurch has a strong community sense and ID. Same with the gardens, quite a proactive Council with water consumption conservation. Buses/public transport good. *Banks Peninsula, Male, 15 - 24 years.*

It's a new council, I think Bob is trying to do his best and it's a big city now, looking into things people want them to do. Free bus service is great 9-3 but I think the Government did that not the council. Council has a great library service, all for free. They know how to use the computers etc. *Burwood/ Pegasus, Female, 65 years or over.*

It's all good. *Fendalton/ Waimairi, Male, 15 - 24 years.*

It's rolling out the new rubbish collection system in a commendable and timely manner. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Jellie Park, Council have done an awesome job in renovating the new complex. *Riccarton/ Wigram, Male, 25 - 49 years.*

Just family events that they run through the year are excellent, they are family orientated. They do a lot of hard work and I think they don't get enough appreciation. All the leisure facilities are excellent, we go there twice a week, they are great. *Papanui/ Shirley, Female, 25 - 49 years.*

Gardens and parks, kept really well. *Fendalton/ Waimairi, Female, 65 years or over.*

Keeping central city clean. *Heathcote/ Spreydon, Female, 65 years or over.*

Keeping clean and tidy streets. Working with police for safety. Need more swimming pools. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Keeping our lovely Historic Buildings. The parks, upkeep and availability of the parks is great. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Keeping the city tidy. Good facilities. *Riccarton/ Wigram, Male, 15 - 24 years.*

Keeping the city updated with plans, getting public review before going ahead with projects. Keeping Christchurch clean and green and environmentally clean. *Papanui/ Shirley, Female, 25 - 49 years.*

Upkeep of the leisure centres is pretty good. *Burwood/ Pegasus, Male, 15 - 24 years.*

Keeps Christchurch's identity very well. Like ownership of airport or ports staying in cities hands. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Large public events are good, good quality entertainment, free, family atmosphere. New rubbish and recycling, easier and more accessible. Trying to evaluate and plan for future and infrastructure. Keeping public informed of periodical information. *Riccarton/ Wigram, Female, 25 - 49 years.*

Lawn mowing, parks etc. *Burwood/ Pegasus, Male, 50 - 64 years.*

Leisure Centres great. Libraries, my local South Library caters for everybody. Gardens in city great. *Riccarton/ Wigram, Female, 25 - 49 years.*

Leisure centres. Provide what's necessary. Walkways are great. *Burwood/ Pegasus, Female, 50 - 64 years.*

Leisure facilities in general and events. *Riccarton/ Wigram, Male, 50 - 64 years.*

Leisure parks and public transport are good. *Papanui/ Shirley, Male, 25 - 49 years.*

Libraries and recreational facilities - scope and availability of facilities. Libraries well maintained and staffed. Small park near us is always spotless, parks well kept. Doing rubbish control well. Libraries run small programmes and are community integrated. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Libraries are good. Rubbish bins good. Gardens, museum, parks are good. *Riccarton/ Wigram, Female, 50 - 64 years.*

Libraries are very good. Service is very good. Very important for all people to have access to books, etc. New Brighton library in a poor area but involves kids. I prefer books than the internet. Council has created environments that are user friendly. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Libraries, community pretty good. *Heathcote/ Spreydon, Female, 65 years or over.*

Libraries, I just find the staff perfect and amenable to any request, go out of their way to attend to any request. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Libraries, it's amazing what services are on offer, they do them very well. They're very proactive in that they reach out to the community. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Libraries, the number of books, the ease of ordering and getting books, they're a great asset. The bins services are good too. *Ferrymead/ Hagley, Female, 65 years or over.*

Libraries, they are a really good service, you can order books that you want. *Ferrymead/ Hagley, Male, 15 - 24 years.*

Libraries, very well. Regional parks with bike tracks like at Bottle Lake Forest. Waterways, good effort. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Libraries. Public transport system. *Burwood/ Pegasus, Male, 25 - 49 years.*

Libraries. Swimming pools. Parks. Rubbish collection. Suburban roading. *Papanui/ Shirley, Female, 50 - 64 years.*

Library and information centres are really good. Bus service really good all throughout Christchurch. *Burwood/ Pegasus, Female, 50 - 64 years.*

Library service is good. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Library service, all services at the library are good. *Burwood/ Pegasus, Male, 25 - 49 years.*

Library services, leisure centres, parks well maintained, also larger reserves. *Riccarton/ Wigram, Female, 25 - 49 years.*

Library, Art Gallery, reserves. *Fendalton/ Waimairi, Male, 65 years or over.*

Library, very well run service, very efficient and easy to get books, etc. *Burwood/ Pegasus, Male, 25 - 49 years.*

Library. Pools and reserves. Events in park. *Burwood/ Pegasus, Male, 25 - 49 years.*

Like green areas in subdivisions and parks. *Burwood/ Pegasus, Female, 25 - 49 years.*

Like neighbourhood week where we can apply for money to have a street party. *Riccarton/ Wigram, Female, 25 - 49 years.*

Like the waste and recycling things they've been promoting with the bins. *Burwood/ Pegasus, Female, 25 - 49 years.*

Like walkways where people can take access ways, e.g. ring road near Travis Road Wetlands so people can walk or cycle away from main road. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Local parks and reserves. Festivals such as Ellerslie Flower Show, Classical Sparks. *Papanui/ Shirley, Male, 65 years or over.*

Looking after the elderly, it's the one that affects me and I think they do a good job. You think you would be lost without a drivers licence but they have a great service with the buses. I think it's a good thing to be doing the survey for awareness. *Riccarton/ Wigram, Female, 65 years or over.*

Lots of landscaping, maintaining outdoor areas. *Papanui/ Shirley, Female, 25 - 49 years.*

Love the fact that they have Xmas in the Park and Classical Sparks is great and free. Public domains and sports facilities and parks are well maintained. *Burwood/ Pegasus, Female, 25 - 49 years.*

Maintaining beauty of Christchurch. Ellerslie Flower Show. Aware of what's happening. Road marking. *Riccarton/ Wigram, Female, 50 - 64 years.*

Maintaining our streets and parks for children. Ecan is doing a great job. *Burwood/ Pegasus, Female, 25 - 49 years.*

Maintaining parks and reserves, doing a great job here. *Ferrymead/ Hagley, Male, 65 years or over.*

Maintaining roads and footpaths, Council doing very well here. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Maintaining the cleanliness of our city, keeping it clean. *Ferrymead/ Hagley, Male, 15 - 24 years.*

Maintenance of gardens, etc. *Burwood/ Pegasus, Female, 15 - 24 years.*

Maintenance of parks and reserves. *Ferrymead/ Hagley, Male, 65 years or over.*

Maintenance of the Leisure Centres. Developing the new construction of new telephone wires and leads. *Riccarton/ Wigram, Male, 25 - 49 years.*

Making Christchurch look the part. I'm happy with the way Christchurch is forming, eg buildings, upgrading. Making place look nice for tourists, refurbishment of buildings and parks. Groynes well kept, gets people out of their houses. I'm very happy with that. *Fendalton/ Waimairi, Male, 25 - 49 years.*

McLean Island cycle track and recreation reserve is fantastic. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Mostly doing things well. Council flats are quite good. *Burwood/ Pegasus, Female, 50 - 64 years.*

Mountain trails on the Port Hills are great should be more of them. *Papanui/ Shirley, Male, 25 - 49 years.*

New bin scheme once up and running. *Burwood/ Pegasus, Female, 25 - 49 years.*

New bin service is good. *Burwood/ Pegasus, Female, 25 - 49 years.*

New bin service. *Burwood/ Pegasus, Male, 25 - 49 years.*

New bin system is good, makes recycling really easy and accessible. Promotion of cycling, lots of cycle lanes. *Papanui/ Shirley, Male, 15 - 24 years.*

New bin system really good. *Fendalton/ Waimairi, Female, 25 - 49 years.*

New bin system, much better than open green bins. Gardens, etc. *Riccarton/ Wigram, Female, 65 years or over.*

New bins are great, fantastic. I am a very happy citizen. Love the Botanic Gardens, I have three young kids. *Fendalton/ Waimairi, Female, 25 - 49 years.*

New bins great. Care of environment. Concerts. *Riccarton/ Wigram, Male, 25 - 49 years.*

New bins, recycling service is good. Generally very happy. *Papanui/ Shirley, Male, 65 years or over.*

New council bins. Roads are improving. *Riccarton/ Wigram, Female, 15 - 24 years.*

New facility at McLean's Island for cycling is great. Botanical Gardens great. *Fendalton/ Waimairi, Female, 25 - 49 years.*

New planting around city. Maintenance in area. Maintenance of graffiti. *Papanui/ Shirley, Female, 25 - 49 years.*

New recycling good. Free concerts good. *Burwood/ Pegasus, Female, 50 - 64 years.*

New recycling incredibly convenient, really well organised. I like bigger bins, more space. Less confusion about processes, eg crushing bottles. I like separation of bins, they tell you on bins what days they pick up. *Fendalton/ Waimairi, Female, 15 - 24 years.*

New recycling very good. *Ferrymead/ Hagley, Female, 25 - 49 years.*

New rubbish and recycling, green waste programme really good. *Heathcote/ Spreydon, Male, 15 - 24 years.*

New rubbish and recycling. *Papanui/ Shirley, Female, 25 - 49 years.*

New rubbish bin service is a great idea, a bit slow in arriving but at long last it's here. *Heathcote/ Spreydon, Male, 50 - 64 years.*

New rubbish bins great. Rebate on rates is good, really appreciate that. Gold Card on buses. *Ferrymead/ Hagley, Female, 65 years or over.*

New rubbish bins. *Fendalton/ Waimairi, Female, 15 - 24 years.*

New rubbish collection is a good system and encouraging recycling. *Riccarton/ Wigram, Female, 25 - 49 years.*

New rubbish collection is good. *Riccarton/ Wigram, Female, 50 - 64 years.*

New rubbish collection is good. *Riccarton/ Wigram, Male, 50 - 64 years.*

New rubbish collection is good. Maintain parks well. *Papanui/ Shirley, Female, 25 - 49 years.*

New rubbish collection is good. Parks and botanic gardens done very well, always one near and no rubbish. *Burwood/ Pegasus, Female, 65 years or over.*

New rubbish collection is much easier. *Riccarton/ Wigram, Male, 15 - 24 years.*

New rubbish collection is really good. Easy to use, sort out recycling and organics. Roads and reserves upgrading in this area is great. *Papanui/ Shirley, Male, 25 - 49 years.*

New rubbish collection service is an improvement over old system. *Riccarton/ Wigram, Female, 25 - 49 years.*

New rubbish collection service is well set up, well advertised. *Papanui/ Shirley, Female, 25 - 49 years.*

New rubbish collection, information is really good. *Papanui/ Shirley, Female, 15 - 24 years.*

New rubbish collection. *Burwood/ Pegasus, Male, 50 - 64 years.*

New rubbish collection. *Papanui/ Shirley, Female, 25 - 49 years.*

New rubbish collection. Environment going okay. *Papanui/ Shirley, Male, 15 - 24 years.*

New rubbish collection. Like idea of recycling, good for young people to grow up with. Outdoor entertainment, eg Sparks in the Park. *Heathcote/ Spreydon, Male, 15 - 24 years.*

New rubbish system is really good. *Riccarton/ Wigram, Female, 25 - 49 years.*

New rubbish programme. Summer events. Bike trails maintained very well. *Riccarton/ Wigram, Male, 25 - 49 years.*

New rubbish scheme is okay. *Fendalton/ Waimairi, Male, 50 - 64 years.*

New rubbish service. Festivals. *Papanui/ Shirley, Male, 25 - 49 years.*

New rubbish system. *Riccarton/ Wigram, Female, 25 - 49 years.*

New rubbish system is going to work very well. *Papanui/ Shirley, Male, 25 - 49 years.*

New rubbish system is very good. *Papanui/ Shirley, Male, 25 - 49 years.*

New rubbish system really wonderful, bins are great and clear. *Ferrymead/ Hagley, Female, 25 - 49 years.*

New rubbish system with bins to reduce waste, best thing they have done. *Ferrymead/ Hagley, Female, 25 - 49 years.*

New rubbish system, initiative, recycle more, organises bins. Stance with boy racers. Patrols in the city centre. *Papanui/ Shirley, Male, 15 - 24 years.*

New rubbish system. *Ferrymead/ Hagley, Male, 15 - 24 years.*

New rubbish system. Gardens. *Riccarton/ Wigram, Male, 15 - 24 years.*

New wheelie bin system, easy to use. The inner city looks nicer. *Riccarton/ Wigram, Male, 25 - 49 years.*

No it's all good. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Norm Withers is a credit to the Council, very dedicated. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Not doing very well with their charging of fees for the Resource Consents. I think the Flower Show was a good idea. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Nothing really comes to mind, I think they are doing fine. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Obtaining events, eg Flower Show. Direction in maintaining our heritage and gardens. Advertising our 'green image' is good. *Papanui/ Shirley, Female, 25 - 49 years.*

On the whole I think the Council is trying it's best, especially with this new recycling with the different coloured bins. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Orbiter and shuttle buses are great. CSO are great too. Botanic gardens. Brighton has improved. *Burwood/ Pegasus, Female, 65 years or over.*

Organising community events. *Riccarton/ Wigram, Female, 25 - 49 years.*

Organising rubbish and new recycling and rubbish system. *Burwood/ Pegasus, Female, 25 - 49 years.*

Outdoor activities are absolutely the best. Especially compared to Auckland Rec. centres also very good. What is provided for the children, all wonderful. Will help tourism. A lot to do. well kept and maintained. Good response to me, trimmed tree when asked. *Burwood/ Pegasus, Female, 65 years or over.*

Outdoor functions like Christmas in the Park. *Heathcote/ Spreydon, Female, 15 - 24 years.*

Outdoor recreation areas are good. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Outdoor recreation, eg encouraging people to get out and do things like cycling festival. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Overall good but I have seen a huge increase in the traffic. I count it a privilege to live in Christchurch. *Fendalton/ Waimairi, Female, 65 years or over.*

Overall good. *Fendalton/ Waimairi, Female, 15 - 24 years.*

Overall I think they do a good job for the community. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Overall not bad but they do have some grey areas. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Overall ok. *Riccarton/ Wigram, Male, 50 - 64 years.*

Overall ok. *Burwood/ Pegasus, Male, 25 - 49 years.*

Overall they do a great job but they have let themselves down in a couple of areas. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Parks and Art Gallery, Art Centre, Gardens in suburbs and town really nice. *Heathcote/ Spreydon, Female, 65 years or over.*

Parks and gardening area are the best. Roads are also pretty good. *Burwood/ Pegasus, Male, 25 - 49 years.*

Parks and gardens. *Papanui/ Shirley, Male, 50 - 64 years.*

Parks and green spaces very good. Free bus services. *Papanui/ Shirley, Female, 65 years or over.*

Parks and leisure centres, libraries, etc are really good. Basically all community facilities. *Papanui/ Shirley, Female, 25 - 49 years.*

Parks and leisure facilities, including libraries. Rubbish collection also doing a darned good job, done their research. *Fendalton/ Waimairi, Male, 65 years or over.*

Parks and open spaces good. It's not the council's fault but it's all the ignorant people leaving rubbish everywhere. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Parks and open spaces. Car parks in central city. Halswell is quiet usually. Policing. *Riccarton/ Wigram, Female, 15 - 24 years.*

Parks and outdoors. Cycleways. Library services. Leisure centres. *Papanui/ Shirley, Female, 25 - 49 years.*

Parks and recreation are very good. Public library very accessible, librarians very helpful. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Parks and recreation areas are great, like Pioneer Stadium and local parks. Very well maintained, thanks. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Parks and recreation areas, the fact that they are maintaining the greenery of Christchurch, they're always clean and tidy. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Parks and recreation good. Rubbish collection. Libraries. Gardens. *Papanui/ Shirley, Female, 25 - 49 years.*

Parks and recreation very good. Events, eg Buskers very good. *Burwood/ Pegasus, Male, 15 - 24 years.*

Parks and reserves are always clean and tidy. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Parks and reserves good. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Parks and reserves well maintained. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Parks and reserves wonderful, big plus, great job. *Ferrymead/ Hagley, Female, 65 years or over.*

Parks and reserves, mountain bike trails are fantastic. *Burwood/ Pegasus, Male, 25 - 49 years.*

Parks and reserves, the Botanic Gardens, they are of a high standard and many often available. *Fendalton/ Waimairi, Male, 65 years or over.*

Parks and reserves. *Papanui/ Shirley, Female, 25 - 49 years.*

Parks and reserves. *Riccarton/ Wigram, Male, 50 - 64 years.*

Parks are clean, there's lots of them and well maintained. *Burwood/ Pegasus, Male, 25 - 49 years.*

Parks are very good and cycle lanes around most parts of town. *Papanui/ Shirley, Female, 15 - 24 years.*

Parks are well tended and mowed. *Papanui/ Shirley, Female, 65 years or over.*

Parks clean, well maintained. Recycling service is good. *Riccarton/ Wigram, Male, 15 - 24 years.*

Parks, do a good job keeping the Garden City as the Garden City. *Riccarton/ Wigram, Male, 15 - 24 years.*

Parks, eg Botanical Gardens. *Papanui/ Shirley, Male, 15 - 24 years.*

Parks, local and larger areas. The library. Rubbish collection. *Riccarton/ Wigram, Female, 50 - 64 years.*

Parks, number of them, maintenance and equipment provided. *Riccarton/ Wigram, Male, 15 - 24 years.*

Parks, outdoor areas, somewhere for people to exercise. *Riccarton/ Wigram, Female, 15 - 24 years.*

Parks, outdoor areas, water. *Papanui/ Shirley, Male, 25 - 49 years.*

Parks, QEII, swimming pools are good value for money for a family. Core services they need to provide are meeting public expectations efficiently. Support initiatives with festivals, getting people into the city, especially the Summertime programmes. *Burwood/ Pegasus, Male, 25 - 49 years.*

Parks, the dog parks are brilliant. So much land dedicated to dog owners. Very clean. Stop chopping trees. *Papanui/ Shirley, Female, 50 - 64 years.*

Parks. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Pedestrian/cycle rights. Not happy with crusade against young drivers. *Burwood/ Pegasus, Female, 15 - 24 years.*

Pioneer gym is fantastic. Jellie Park is great too. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Planning City development. Inner city liquor accord has gone. Council staff are great, 99 times out of 100. *Heathcote/ Spreydon, Male, 65 years or over.*

Pleased about the events, swimming, kite day, teddy bears picnic, sparks in the park, Hagley Park stuff, well organised, everyone has fun, really enjoy going to them - kids love it. *Burwood/ Pegasus, Female, 25 - 49 years.*

Pleased with the 3 bins (recycling). New sewerage treatment plant. *Burwood/ Pegasus, Female, 25 - 49 years.*

Pools etc and all outdoor areas. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Poplar Street and Sol Square look great. Like the cycleways and public transport system. On and off buses really good, need to keep supporting it. One time problem with water on Sunday, was fixed in 1.5 to 2 hours. *Banks Peninsula, Male, 25 - 49 years.*

Port Hills recreational areas. Dog park facilities. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Positive about the bins, but green one is not big enough. Parks and reserves are well kept. Positive about the museum, wonderful free place to take little children to. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Positive, supply the basics. *Riccarton/ Wigram, Male, 65 years or over.*

Presentation of the city. Clean streets, rubbish collected. Improving the city appearance, removal of graffiti. Public free events are great. *Papanui/ Shirley, Female, 25 - 49 years.*

Preserving the heritage of the city, conserving older buildings. *Riccarton/ Wigram, Male, 15 - 24 years.*

Probably rubbish collection. *Burwood/ Pegasus, Male, 50 - 64 years.*

Probably the Art Gallery, they've got all the new stuff in, it's a bit of a change. There was an open night last night for sculptures and stuff. *Fendalton/ Waimairi, Female, 15 - 24 years.*

Probably the shows and things, Art Gallery and that side of things. *Papanui/ Shirley, Female, 25 - 49 years.*

Programmes at pool very good, advertised well. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Promote Christchurch very well, great job of doing this. *Riccarton/ Wigram, Male, 25 - 49 years.*

Promoted city well. great places to take families, enjoy outdoors. *Burwood/ Pegasus, Female, 50 - 64 years.*

Promotes city well for tourism. Sewerage done well. *Papanui/ Shirley, Male, 50 - 64 years.*

Promoting Christchurch as destination, like the festivals they put on. *Burwood/ Pegasus, Male, 25 - 49 years.*

Promoting economic growth. *Burwood/ Pegasus, Female, 25 - 49 years.*

Promoting ethnic events. Promoting cultural integration. Recycling. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Promoting recreational programmes with young families. Recycling is good. The libraries and leisure centres are excellent. *Riccarton/ Wigram, Female, 25 - 49 years.*

Promoting the buses - if that is the council. Instigating the changes to the rubbish collection. *Heathcote/ Spreydon, Male, 65 years or over.*

Promoting the city, well promoted. City looks nice and well kept, encourages visitors. Preservation of the city heritage, old buildings. All available and easy to go around, up keeping the old buildings and making 'heritage' trails for people to see. *Riccarton/ Wigram, Male, 25 - 49 years.*

Promotion of Christchurch for tourism, doing a good job here. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Promotion of the city. Festivals such as Buskers. *Papanui/ Shirley, Male, 50 - 64 years.*

Prompt service for maintenance in public areas. Cleaning up rubbish. *Papanui/ Shirley, Female, 25 - 49 years.*

Prompt service when ring up and ask them for it, eg altering her water pressure. *Papanui/ Shirley, Female, 50 - 64 years.*

Protecting heritage. Parks. Festivals and events, eg Buskers Festival. *Riccarton/ Wigram, Male, 25 - 49 years.*

Providing community based areas, the parks and reserves. Summer programmes. *Riccarton/ Wigram, Male, 50 - 64 years.*

Providing open spaces and facilities for residents. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Public entertainment is great. The new lagoon and walkway in Brooklands. Keeping residents informed. Motorways well maintained. Westpac Stadium is brilliant. Stormwater drainage much improved. *Papanui/ Shirley, Female, 50 - 64 years.*

Public gardens, tree maintenance do well. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Public informed regarding issues. *Papanui/ Shirley, Female, 50 - 64 years.*

Public libraries are great. Good swimming pools. Cycle lanes. Great parks. Art Centre. Art Gallery are all fantastic. *Papanui/ Shirley, Female, 25 - 49 years.*

Public parks work very well. *Burwood/ Pegasus, Male, 25 - 49 years.*

Public transport quite good. *Papanui/ Shirley, Male, 65 years or over.*

Public transport, buses. Rubbish collection. *Riccarton/ Wigram, Male, 25 - 49 years.*

Public transport. Doing well with supporting recycling. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Public transport. In Christchurch it would be good to have more Council flats, the Council flats are a very good thing because rents are so expensive. *Ferrymead/ Hagley, Female, 25 - 49 years.*

QEII is the best because it has a range of things for a range of people. *Burwood/ Pegasus, Female, 25 - 49 years.*

QEII pool is well run, good staff and excellent facilities. *Burwood/ Pegasus, Female, 65 years or over.*

QEII, recreation. *Burwood/ Pegasus, Female, 15 - 24 years.*

Quite happy with what they are doing. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Really good, that's it. *Ferrymead/ Hagley, Male, 15 - 24 years.*

Reasonably well. Pools are good, e.g. Pioneer Pool. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Rebate on rates for pensioners and services from Council well advertised. Local community libraries and services. Community Council Offices convenient. Rubbish collection. *Papanui/ Shirley, Female, 65 years or over.*

Recreation areas and parks, very popular and well used. Libraries, good service, will order books for you. *Heathcote/ Spreydon, Male, 65 years or over.*

Recreation facilities, swimming, libraries and cultural festivals are the best. *Burwood/ Pegasus, Male, 25 - 49 years.*

Recreation facilities. *Riccarton/ Wigram, Female, 25 - 49 years.*

Recreation like the pools, these are good. The walkways are good where you can walk without worry of traffic. Cycleways are good too, although some cars encroach upon them. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Recreation parks and pool complexes are very good. Recycling bins are a very good idea. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Recreation parks, Port Hills and Bottle Lake Forest are all well kept and looked after. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Recreation, swimming pools, parks, Art Gallery, events. *Papanui/ Shirley, Male, 25 - 49 years.*

Recreational facilities and activities appeal to all people, access and affordability is good. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Recycling - it's going to be good. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Recycling - new bin system is good (no rubbish bags). *Burwood/ Pegasus, Female, 25 - 49 years.*

Recycling and all the new bins make it easier and it's much better for rubbish collectors. *Fendalton/ Waimairi, Female, 15 - 24 years.*

Recycling and more parks. *Riccarton/ Wigram, Female, 15 - 24 years.*

Recycling and rubbish are great. *Burwood/ Pegasus, Female, 25 - 49 years.*

Recycling and rubbish collection starting up is very good. Tourism, doing up the central city and promoting events, they're doing a very good job. Upgrade of Hagley Park, Botanic gardens and the Museum and the Arts Centre and sports facilities are all very good. *Burwood/ Pegasus, Male, 25 - 49 years.*

Recycling and rubbish collections is great. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Recycling and rubbish, I really like the new 3 bin system, it's working well and there's ample room in the bins. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Recycling and rubbish. *Papanui/ Shirley, Female, 25 - 49 years.*

Recycling bins are effective, nice and easy to use. *Riccarton/ Wigram, Female, 15 - 24 years.*

Recycling campaign. River banks look great. Walkways. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Recycling enforcing. *Burwood/ Pegasus, Female, 50 - 64 years.*

Recycling in very good. Parks maintained well. Swimming pools very good. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Recycling is a great move, only real complaint I've heard is the green bin is too small. They should've considered the resident on this one because they say that the red bin is too big, but even my three year old is 'into it' with this recycling. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Recycling is awesome, if everyone does their part it will be really good. *Burwood/ Pegasus, Male, 15 - 24 years.*

Recycling is excellent. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Recycling is going to be good for the city, less waste for our landfill. I think the cycle lanes are a good thing but we do need more, especially along Fitzgerald Ave. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Recycling is good, and rubbish. *Riccarton/ Wigram, Male, 50 - 64 years.*

Recycling is good. Providing community grants. *Papanui/ Shirley, Female, 15 - 24 years.*

Recycling is very good. Tramways also good. Public transport. *Papanui/ Shirley, Male, 25 - 49 years.*

Recycling promotion is good. Jellie Park. Promoting the city. *Riccarton/ Wigram, Female, 25 - 49 years.*

Recycling scheme, buses. *Papanui/ Shirley, Male, 15 - 24 years.*

Recycling system great. Big events. Loving bikeways and walkways to encourage healthy living. *Papanui/ Shirley, Female, 25 - 49 years.*

Recycling thing - they do it well. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Recycling very good. *Riccarton/ Wigram, Male, 15 - 24 years.*

Recycling, best service in last 12 months. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Recycling, doing a good job here. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Recycling, everybody is getting more aware of what they can and can't recycle, being made much easier. New bins exciting too. *Riccarton/ Wigram, Female, 15 - 24 years.*

Recycling, lowering landfill. *Riccarton/ Wigram, Female, 25 - 49 years.*

Recycling, new service. *Riccarton/ Wigram, Female, 15 - 24 years.*

Recycling, the new system I like very much, especially the green bin. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Recycling. *Papanui/ Shirley, Male, 15 - 24 years.*

Recycling. Leisure parks. Outdoor areas. *Papanui/ Shirley, Female, 25 - 49 years.*

Recycling. Parks and gardens. Community outdoor areas. Central city development. Libraries. *Riccarton/ Wigram, Female, 50 - 64 years.*

Recycling. Swimming pools and parks. *Papanui/ Shirley, Female, 65 years or over.*

Recycling. Water is great. Environment. *Riccarton/ Wigram, Male, 15 - 24 years.*

Recycling/ bin service collection as a whole. *Burwood/ Pegasus, Male, 25 - 49 years.*

Remaking the minor roads and making them attractive - the Living Streets programme. *Fendalton/ Waimairi, Female, 65 years or over.*

Removed graffiti off fences. *Papanui/ Shirley, Male, 50 - 64 years.*

Renovations to Jellie Park. Improving the bus timetables. *Riccarton/ Wigram, Male, 15 - 24 years.*

Reserves good. Roads good. Buses good. *Papanui/ Shirley, Male, 65 years or over.*

Restoration of historic buildings. *Burwood/ Pegasus, Male, 25 - 49 years.*

Restoration of natural parks, eg Travis Wetlands, Horseshoe Lake, open up waterways. Events, sport if Council can afford to sponsor it. *Burwood/ Pegasus, Male, 50 - 64 years.*

Restoration of old buildings, keeping the heritage maintained. New roading. Dog control laws, micro chipping is good. *Riccarton/ Wigram, Male, 15 - 24 years.*

Revitalising the central city, people judge a city by the vibrancy of the inner city (eg Los Angeles gets bagged because central city area). It's healthy for tourism and for the local people. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Road maintenance is good. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Roading is doing well, generally Christchurch is good to get around. One way system good to get around. *Banks Peninsula, Male, 65 years or over.*

Roading is good. Waterways/supplies are good. *Papanui/ Shirley, Male, 50 - 64 years.*

Roading good. Clean streets and rubbish collection. *Papanui/ Shirley, Female, 50 - 64 years.*

Roads are well kept. Lovely parks and gardens. *Papanui/ Shirley, Male, 50 - 64 years.*

Rubbish - recycling and new bins, great idea. Revamping swimming pools. Putting new cycle lanes in (used to be quite dangerous). *Burwood/ Pegasus, Female, 25 - 49 years.*

Rubbish bins a great idea. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Rubbish and recycling bin system is good. Festivals like the Flower Show are great. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Rubbish and recycling is a huge overhaul, good push to get recycling going with great information. *Burwood/ Pegasus, Female, 25 - 49 years.*

Rubbish and recycling, gives you options as to what rubbish to put where, can spread it. Events in community. Outside pools, we still have them. I hope we keep them. Parks, walkways and cycle lanes. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Rubbish and recycling, green waste is very good. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Rubbish and recycling, i.e. 3 bins very good. *Papanui/ Shirley, Female, 25 - 49 years.*

Rubbish and recycling. Continued promotion of city. *Burwood/ Pegasus, Female, 25 - 49 years.*

Rubbish bins a good move. *Fendalton/ Waimairi, Male, 65 years or over.*

Rubbish bins are a good idea. *Papanui/ Shirley, Female, 50 - 64 years.*

Rubbish bins good job, must help the landfill if everyone does it. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Rubbish bins, new system. Water taste is good. Development in central city. Road works, pot holes filled, etc. Prompt service. *Riccarton/ Wigram, Male, 15 - 24 years.*

Rubbish bins. *Papanui/ Shirley, Female, 50 - 64 years.*

Rubbish collection, very impressed in the new way that has started up. I think it's going to be good for the city in the future. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Rubbish collection - doing a good job and hopefully the landfill will be minimal. Recycling is great. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Rubbish collection encourages recycling. *Riccarton/ Wigram, Female, 15 - 24 years.*

Rubbish collection good. Bus system good. *Burwood/ Pegasus, Female, 15 - 24 years.*

Rubbish collection is clear, good sized bins. *Papanui/ Shirley, Female, 65 years or over.*

Rubbish collection is good. New bins great. Entertainment in town is good, in the park. Roads are clean. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Rubbish collection is very good. *Heathcote/ Spreydon, Female, 65 years or over.*

Rubbish collection service is very good. *Burwood/ Pegasus, Female, 65 years or over.*

Rubbish collection very good service. *Papanui/ Shirley, Male, 65 years or over.*

Rubbish collection, all round good job. *Papanui/ Shirley, Male, 25 - 49 years.*

Rubbish collection, new system is great. *Heathcote/ Spreydon, Female, 65 years or over.*

Rubbish collection. *Riccarton/ Wigram, Male, 65 years or over.*

Rubbish collection. *Burwood/ Pegasus, Male, 25 - 49 years.*

Rubbish collection. Clean streets. *Riccarton/ Wigram, Female, 65 years or over.*

Rubbish collection. Recreation facilities are good. Public information, eg libraries, community information, etc. *Riccarton/ Wigram, Male, 25 - 49 years.*

Rubbish collection. Roads. Parks. Building upkeep. Festivals. *Papanui/ Shirley, Female, 25 - 49 years.*

Rubbish collection. Upkeep of the main roads. Recreational areas, eg Bottle Lake recreation. *Papanui/ Shirley, Male, 25 - 49 years.*

Rubbish collection, the new system with the 3 bins. River maintenance, how they're collecting the weeds is good. *Burwood/ Pegasus, Male, 15 - 24 years.*

Rubbish collections are good. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Rubbish collections, new bin system is really good. *Papanui/ Shirley, Male, 25 - 49 years.*

Rubbish idea excellent. A lot of it they are doing well. Gardens beautiful. parks are great. *Burwood/ Pegasus, Female, 25 - 49 years.*

Rubbish is fantastic. *Riccarton/ Wigram, Female, 25 - 49 years.*

Rubbish is good. *Heathcote/ Spreydon, Male, 65 years or over.*

Rubbish is good. *Riccarton/ Wigram, Male, 25 - 49 years.*

Rubbish recycling is excellent. *Riccarton/ Wigram, Female, 25 - 49 years.*

Rubbish recycling really good. Waters good. Walkways, outdoor facilities are good. *Riccarton/ Wigram, Male, 25 - 49 years.*

Rubbish service. Parks, Botanic Gardens, swimming pools, green areas. Water for drinking. *Papanui/ Shirley, Female, 50 - 64 years.*

Rubbish system is well managed and easy to use. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Rubbish system will be good, hopefully! Parks well maintained. *Burwood/ Pegasus, Female, 25 - 49 years.*

Rubbish, like that they're making an effort. Delivery of bins has been too slow in some areas. *Riccarton/ Wigram, Male, 15 - 24 years.*

Rubbish, new bin service is good. *Burwood/ Pegasus, Male, 25 - 49 years.*

Rubbish, new collection service is good. Just across the board satisfied with the Council and services. *Riccarton/ Wigram, Female, 25 - 49 years.*

Rubbish, new system a good idea and saving money (no need for bags) but it is too soon to say how it is going yet. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Rubbish, new system is great. *Papanui/ Shirley, Female, 25 - 49 years.*

Rubbish, new system works. *Burwood/ Pegasus, Female, 25 - 49 years.*

Rubbish. *Burwood/ Pegasus, Female, 15 - 24 years.*

Rubbish. *Papanui/ Shirley, Male, 65 years or over.*

Rubbish. *Papanui/ Shirley, Male, 25 - 49 years.*

Rubbish. Recreation facilities. *Papanui/ Shirley, Female, 25 - 49 years.*

Rubbish. Refurbishment of city. *Riccarton/ Wigram, Male, 25 - 49 years.*

Rubbish. Animal control. *Burwood/ Pegasus, Female, 50 - 64 years.*

Satisfied with everything. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Selling the city to the rest of the country, the Flower Show and the golf, etc. Anything on TV is good coverage. *Fendalton/ Waimairi, Male, 65 years or over.*

Shuttle is great. Swimming pools. *Riccarton/ Wigram, Male, 15 - 24 years.*

Social activities and entertainment, eg festivals and events. Parks. Libraries. Leisure centres and pools. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Social housing is good. Inner city revitalisation is good. Cycle way north railway track. New recycling system is good. CCNL is good. *Papanui/ Shirley, Male, 25 - 49 years.*

Some of the central city redevelopment of Lichfield Ln quite impressive. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Summertime festivals are brilliant. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Sorting out rubbish problem, recycling is very good. *Ferrymead/ Hagley, Female, 50 - 64 years.*

South Centre staff are really nice, not withstanding the hassles regarding Building Permits. Like the flags and floral displays in the city. It's a lovely place to live, has a good city plan. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Speed bumps in Aylesford St, very good. *Papanui/ Shirley, Male, 65 years or over.*

Speeding up consent process. Dog parks are well maintained. *Riccarton/ Wigram, Male, 25 - 49 years.*

Sports fields and parks. Galleries. Libraries are very good. *Papanui/ Shirley, Female, 15 - 24 years.*

Stadiums, eg QEII and AMI. City centre is good. *Riccarton/ Wigram, Male, 15 - 24 years.*

Staff are great. Community engagement is good. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Standard of pools, libraries and parks excellent. *Riccarton/ Wigram, Male, 25 - 49 years.*

Streets look cleaner. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Support of community house. *Heathcote/ Spreydon, Male, 65 years or over.*

Swimming pools and parks. *Papanui/ Shirley, Female, 25 - 49 years.*

Swimming pools are great. Story times for children are great. Summertimes are great. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Swimming pools are great. Street maintenance is really good. Looking after trees is great. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Swimming pools upkeep. Hydro slide is a lot of fun, also bumper boats. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Swimming pools, affordable, use them a lot, plenty to do. Parks are great, good trees and lots of green. Nice to come to Christchurch, so much garden. Nice and relaxing. *Papanui/ Shirley, Female, 15 - 24 years.*

Swimming pools, facilities and the parks. *Papanui/ Shirley, Male, 15 - 24 years.*

Taste of the water is what Christchurch is known for. The cycle lanes. The gardens. *Fendalton/ Waimairi, Male, 15 - 24 years.*

The arts. The management of the gallery and activities associated with that, bringing in artists from elsewhere and hosting local artists. Also the Botanic Gardens, just the management of those events in the gardens, eg Classical Sparks. *Fendalton/ Waimairi, Male, 15 - 24 years.*

The Botanic Gardens are great and so are all the festivals that are held. It is good to be able to go to places that don't cost money and where you can have a really good time. *Ferrymead/ Hagley, Female, 15 - 24 years.*

The Botanic Gardens well maintained. Westpac Centre, lovely gardens. Gardens around Addington Raceway beautiful. *Heathcote/ Spreydon, Female, 25 - 49 years.*

The Botanical Gardens and the parks. *Riccarton/ Wigram, Male, 15 - 24 years.*

The Botanical Gardens. Clean waterways. *Papanui/ Shirley, Female, 25 - 49 years.*

The bus service and rubbish service is very good. *Heathcote/ Spreydon, Female, 65 years or over.*

The bus service for the elderly, gold card for free use. *Heathcote/ Spreydon, Female, 65 years or over.*

The controlling and enforcing of the noise control bylaws has worked in our area, the boy racers aren't there anymore, they have shifted away. *Ferrymead/ Hagley, Male, 65 years or over.*

The Council does well with their communications, they are quite happy to point things out to you or go over with you, about the plants and rubbish. I think they've done a good job of getting the Flower Show and getting the rights for the Buskers Festival. *Fendalton/ Waimairi, Male, 25 - 49 years.*

The cultural attitude of the Christchurch people is being worked on and bringing good results and is bringing the different cultures together. The Asian festival in Victoria Square was brilliant. *Burwood/ Pegasus, Female, 25 - 49 years.*

The cycle network, the accessibility and keeps the children safe on the cycle lanes (by the railway track) as they don't have to go on the road. The new rubbish system is wonderful. Totally impressed with parks and the rubbish removal there, good for day walks. *Fendalton/ Waimairi, Female, 25 - 49 years.*

The cycleways in the Port Hills are mean. The taste of water is good and good that it's free. *Riccarton/ Wigram, Male, 15 - 24 years.*

The different entertainment programmes e.g. garden festival, jazz festival, school fest. Different things council puts on for the people - kids and adults entertainment. *Burwood/ Pegasus, Female, 50 - 64 years.*

The dog control. The building of housing. Recreation. They are doing a pretty good job all round. *Papanui/ Shirley, Male, 25 - 49 years.*

The drinking water, very good. General state of the roads. The one way system, I think that encourages good traffic flow. Bus services but don't always need to be so big, could be half size. Parks, libraries and reserves. Entertainment in Hagley Park. *Riccarton/ Wigram, Female, 65 years or over.*

The entertainment in the parks and cities is great. QEII pool is great. The community grants are a great help. The new rubbish system is great, except the kitchen waste bin is not good, it's dirty and unhealthy. *Burwood/ Pegasus, Female, 65 years or over.*

The environment. The summertime festival is fantastic. The parks and outdoors are amazing. The support in the community is really good. *Burwood/ Pegasus, Female, 50 - 64 years.*

The events brought to the city. Keeping us informed about what's coming up, eg info at libraries, shop windows, doctors rooms about what's coming up. *Heathcote/ Spreydon, Female, 50 - 64 years.*

The events, Buskers, Classical Sparks, etc brings people into the city, they're well organised. City Mall development. *Riccarton/ Wigram, Male, 15 - 24 years.*

The events, libraries, school programmes. Getting information out to the public is well managed. Parks and open areas extremely well managed. We are very lucky. *Heathcote/ Spreydon, Female, 25 - 49 years.*

The facilities are good, particularly the free public events. Don't try to over regulate things. Generally dog control is pretty good. Bins are a good idea basically but could use more improvement. *Papanui/ Shirley, Female, 25 - 49 years.*

The festivals - classical sparks and buskers. All events are great. *Heathcote/ Spreydon, Male, 15 - 24 years.*

The general look and feel of 'Garden City' is good. Rubbish disposal great with new bins. Great environment, wonderful to live here. *Heathcote/ Spreydon, Female, 50 - 64 years.*

The grants and things they give, my school support group, grant for swimming pool over summer. Accessibility you get when applying for them. Country Bumpkin Pumpkin Festival, Anzac Day. Rubbish pickup is good. *Banks Peninsula, Female, 25 - 49 years.*

The leisure things, gyms and pools, parks and recreation. Rubbish collection will be good when up and running properly. *Riccarton/ Wigram, Male, 25 - 49 years.*

The library system is brilliant - works very well as a mother of 2 kids we use it all the time. The Centennial leisure pool, for preschoolers it's the best - it's warm and best for young age group. The introduction of the new rubbish bins - it's a brilliant idea. *Fendalton/ Waimairi, Female, 25 - 49 years.*

The maintenance of Hagley Park is fantastic, for children and adults. The whole city is clean in general. Graffiti disappears quickly. Lots of children's play areas. Really impressed with recycling. *Riccarton/ Wigram, Female, 25 - 49 years.*

The maintenance of parks and reserves. *Ferrymead/ Hagley, Male, 15 - 24 years.*

The new recycling bins. *Riccarton/ Wigram, Female, 25 - 49 years.*

The new recycling system. *Riccarton/ Wigram, Male, 65 years or over.*

The new rubbish collection, although the bins are back to front as far as size goes. All the bins should be the size of the middle bin. *Burwood/ Pegasus, Male, 65 years or over.*

The new rubbish scheme is excellent, so recycling a positive. Although we only have one of our bins yet. Lawns on the traffic islands well maintained. Road sweepers come round, great service. *Fendalton/ Waimairi, Female, 25 - 49 years.*

The new rubbish set up is great. *Heathcote/ Spreydon, Female, 50 - 64 years.*

The new rubbish system is a good step. The parks are really good this year. *Burwood/ Pegasus, Male, 25 - 49 years.*

The new rubbish system is easier to use. Don't have to visit refuse station. QEII good for kids, good price. *Burwood/ Pegasus, Male, 25 - 49 years.*

The new rubbish system is fantastic, it's much more convenient, cleaner and it's made me think more about recycling. *Ferrymead/ Hagley, Male, 50 - 64 years.*

The new rubbish system, although bins aren't big enough, good for rubbish bags. Community pools are good but getting too expensive. Kiwi-able card is amazing and makes a big difference to marginalised children. *Riccarton/ Wigram, Female, 25 - 49 years.*

The new rubbish system. *Heathcote/ Spreydon, Female, 65 years or over.*

The older buildings taken care of. Events and festivals. Good job doing landscaping, things in the inner city. Doing well developing the 'cultural precinct' area. Good central city development. Entertainment. Poplar Lane wonderful. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Overall it's pretty good. Christmas in the Park, local parks, all kinds of different facilities provided. *Riccarton/ Wigram, Male, 15 - 24 years.*

The parks and gardens and all the landscaping are very good. Festival events are all pretty good. Cleaning up rubbish is very good. Recycling is excellent. *Ferrymead/ Hagley, Female, 15 - 24 years.*

The parks and outdoor areas. Recycling. Festivals. *Papanui/ Shirley, Female, 50 - 64 years.*

The parks and recreation areas, maintenance and everything else is absolutely fantastic. *Burwood/ Pegasus, Male, 25 - 49 years.*

The parks and recreation things are good. Public libraries well managed. *Riccarton/ Wigram, Male, 25 - 49 years.*

The parks and recreation. Recycling. *Burwood/ Pegasus, Male, 25 - 49 years.*

The parks are good. Public events are great. Summertime, something for everyone, involves whole community and all cultures. Love the parks. *Papanui/ Shirley, Female, 25 - 49 years.*

The push for the three wheelie bins is a good idea. The rubbish bags (there were not enough), so bins will be better. With two young kids we go swimming every week at QEII pool and Pioneer Stadium, the instructors are great there. *Fendalton/ Waimairi, Male, 25 - 49 years.*

The quality of the drinking water is very good. New libraries are fantastic. New playgrounds are very good. Outdoor pools are very good. Community groups support pretty good. *Heathcote/ Spreydon, Female, 25 - 49 years.*

The recreational facilities and parks are great. More would be great. *Burwood/ Pegasus, Male, 50 - 64 years.*

The recreational facilities but also the open spaces - I really appreciate those. It give people recreational opportunities to get away from stressful jobs. *Fendalton/ Waimairi, Male, 25 - 49 years.*

The recycling and rubbish, the bins are good. Buses are good, the routes are good. *Riccarton/ Wigram, Female, 15 - 24 years.*

The recycling system introduced, been very successful, top service. *Banks Peninsula, Male, 50 - 64 years.*

The recycling when they get it up and running, we will notice the difference. *Papanui/ Shirley, Male, 15 - 24 years.*

The recycling with all the different colours, which should be quite good. *Fendalton/ Waimairi, Female, 25 - 49 years.*

The refurbishing of the libraries and making them nicer. *Riccarton/ Wigram, Female, 15 - 24 years.*

The Riccarton library is good. The community grant I'm involved with works really well. *Riccarton/ Wigram, Female, 50 - 64 years.*

The rubbish bins idea will work very well, as has happened in other places, e.g. Temuka. *Burwood/ Pegasus, Female, 25 - 49 years.*

The rubbish collection is great. *Ferrymead/ Hagley, Male, 25 - 49 years.*

The rubbish is one of the best that they're doing, the whole idea of the new system is very good. They are allowing for small bins if you don't need the larger bin. *Fendalton/ Waimairi, Male, 50 - 64 years.*

The rubbish service with three bins is good. Park facilities are good. *Riccarton/ Wigram, Male, 25 - 49 years.*

The rubbish, the bins are amazing. *Riccarton/ Wigram, Female, 65 years or over.*

The rubbish, there's lots of different bins, it's easy to use, I know which bin is which. *Ferrymead/ Hagley, Female, 15 - 24 years.*

The water department were helpful with an incorrect bill. *Banks Peninsula, Female, 65 years or over.*

There is something for everyone in Christchurch to do, which is pretty good for the city and people. Bus service runs where you want to go to and is a very good service. *Heathcote/ Spreydon, Male, 15 - 24 years.*

These dog parks are great if you want to take your dog for a walk. *Ferrymead/ Hagley, Female, 25 - 49 years.*

They're all doing the best they can. *Ferrymead/ Hagley, Female, 65 years or over.*

They are doing a good job. *Ferrymead/ Hagley, Female, 50 - 64 years.*

They are doing pretty well. *Ferrymead/ Hagley, Male, 25 - 49 years.*

They are doing well. *Fendalton/ Waimairi, Female, 65 years or over.*

They are good at promoting the image of city. Need to upgrade the Main South Rd entrance because it's very untidy. Long grass unkempt, needs better care. We get good value for our rates. *Heathcote/ Spreydon, Male, 50 - 64 years.*

They do a fairly good job. *Ferrymead/ Hagley, Male, 25 - 49 years.*

They do a good enough job overall but sick of all the decisions being made behind closed doors. *Ferrymead/ Hagley, Male, 65 years or over.*

They do a good job with all the festivals, eg Buskers Festival. *Fendalton/ Waimairi, Female, 50 - 64 years.*

They do a lot of good in the city, more than people realise. *Heathcote/ Spreydon, Female, 65 years or over.*

They do well with the events and especially the festivals like the World Buskers one. *Ferrymead/ Hagley, Male, 50 - 64 years.*

They run the City pretty well. *Ferrymead/ Hagley, Male, 65 years or over.*

Transport - bike lanes and public transport. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Transport for mature, drivers are courteous. General city care, streets and parks. *Papanui/ Shirley, Male, 65 years or over.*

Transportation, shuttle (yellow bus) is comfortable and free. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Trees shed a lot of leaves in our street and the Council always pick them up. They always come and collect the leaves and clean the drains well. Tree maintenance is good. New rubbish collection is good. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Trying hard in all aspects. *Riccarton/ Wigram, Male, 25 - 49 years.*

Trying to promote Christchurch as a green, clean city and the place to come to. Also trying to make the place safer. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Upgrading of old buildings well done. Cycle tracks are great. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Upgrading of pools and parks, great for my small children, my preschoolers love the pool. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Upgrading roadworks. Gardens tidy. *Riccarton/ Wigram, Male, 25 - 49 years.*

Upkeep of city is good. *Riccarton/ Wigram, Female, 15 - 24 years.*

Upkeep of parks, gardens and parks are excellent. I love trees, flowers, city is looking wonderful. Ellerslie Flower Show. *Fendalton/ Waimairi, Female, 65 years or over.*

Very good all round job. Excellent bin rubbish service although don't use. *Papanui/ Shirley, Female, 65 years or over.*

Very happy with most things. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Very happy with uptake of waste management, the proactive nature of separate waste and encouragement of recycling. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Very pleased with all the services provided. *Riccarton/ Wigram, Male, 50 - 64 years.*

Very satisfied with the QEII Stadium, take my children there to swim with me. Satisfied with the taste of the water. *Burwood/ Pegasus, Male, 15 - 24 years.*

Waste water management, sewage is well processed. Rubbish and recycling is great. Community events. *Papanui/ Shirley, Male, 25 - 49 years.*

Water and parks maintained. *Papanui/ Shirley, Male, 50 - 64 years.*

Water is very good for drinking. Gardens are good. *Riccarton/ Wigram, Female, 25 - 49 years.*

Water supply. Public transport works pretty well. Waste water well managed. *Burwood/ Pegasus, Male, 65 years or over.*

Water, sewer, rubbish and roading. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Water, sewerage, roads are all fine. *Banks Peninsula, Female, 50 - 64 years.*

Water. Community Centres and libraries. Rubbish collection. *Riccarton/ Wigram, Male, 25 - 49 years.*

Waterways. Recycling. Pure water. Community outreach. *Riccarton/ Wigram, Female, 50 - 64 years.*

We have a beautiful city and we must value that. The cycleways need to encourage more cycling. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Well currently I think the rubbish services and I've been more than happy with things like the Summertime programme and things like that. I just attended the Ellerslie Flower Show today, which I'm pleased that the city has purchased. *Papanui/ Shirley, Male, 65 years or over.*

When they get this recycling of the rubbish going should be good. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Whole city care is fantastic, green spaces take a lot of maintenance. *Heathcote/ Spreydon, Female, 25 - 49 years.*

With rubbish they're doing well, and with the outfall for the sewerage. The buses are nice especially since it's free for us now. Plus council recreation, they're doing quite well. *Burwood/ Pegasus, Female, 65 years or over.*

Wonderful, the gold card free bus brings more to town. Their support of arts and sport is good. Don't overdo it. Rate reduction is appreciated. *Ferrymead/ Hagley, Female, 65 years or over.*

**Q33. Service Most Important To Improve**

### Q33. Service most important to improve

Parking at Art Gallery problematic. Facilities in centre of town problematic to get to. Ripping up town and spending a fortune on pavers only to replace them again. Better things to spend money on. Buy out of the person who went broke was waste of Council money. Upped all rents on housing when it should be a charity not a market product. Should be a less fortunate low rental. Housing should be subsidised. It wouldn't hurt them to be a bit more charitable. Wouldn't mind putting more on our rates to help. Dissatisfied with closing Council swimming pool in Edgeware and not replacing it. Everybody tried to get them to do something, but it didn't matter and they put a bulldozer through it. I'm against the thought of any development on Port Hills. No development on Purau Hill and Valley please. Keep it rural. No cluster on hills, it would pollute the valleys. Sewerage only dip lines. Instead of cleaning drains physically the Council sprays, which goes into our water supply. We've been ill and the cat died. Drinking water has to come from bottles. Abysmal control of boy racers. Consent Resources etc take far longer than they should. At malls, I normally get a park except for school holidays. Need better and far more cycle lanes. Need a curb on them like in Tennyson St and needed badly over Cashmere Hill, which needs a dedicated cycleway. Edges where marked road ends cyclists can't use and have got to go out onto the road. If there is a car coming from either direction it is dangerous. At peak time we need arrows to go back further as they are hard to see what lane you are in. If you are a stranger you can be stumped in busy times. Bob Parker said he would reduce our rates, instead our rates have rocketed. Road service has improved but still pretty bad. Hospital parking problematic. Why not use Princess Margaret more? I'm against all the spending on flower show. We had a private show in Christchurch and they asked for backing from the Council, which was refused. Wouldn't have cost a fraction of Ellerslie. Haven't divulged how much was spent on that of ratepayer's money. It will take some years to pay off when we had a perfectly good show that went for years (Gardenz). I think Lyttelton could be made trendier like Greytown in the North Island. It could do with a lot of upgrading like Akaroa. Could be another Akaroa for the area. Bob Parker had Peninsula at heart, but nothing ever done. *Banks Peninsula, Female, 65 years or over.*

Square - new tiles are ugly. Victoria Square is well designed - Cathedral Square should look more like that. More colour and grass. City Centre - the new art doesn't suit the 'old' look of Christchurch. Money on art should go to 'beautifying' the city. More greenery. Boy racers - going about it the wrong way. Should build a boy racer park. Keep them off public roads. Skaters and BMXers have own parks - so should boy racers. *Riccarton/ Wigram, Male, 25 - 49 years.*

Peak hour traffic - at 7 places traffic lights and roundabouts would help. Wairakei Road/Aorangi is a nightmare, but basically all the little streets that feed onto the main roads. If they put on the road at these intersections a crosshatched area that means people cannot stop on or in the intersection. *Fendalton/ Waimairi, Female, 25 - 49 years.*

The traffic flow - the problem is they seem to think that they have to provide parking over all of the major roads, same with cycle lanes. Cyclists didn't have any problems in the past - in fact cyclists seem to be in greater danger because they think they're immune from any car crossing the lane. *Fendalton/ Waimairi, Male, 50 - 64 years.*

The only thing I want is for them to clean up the parks. We have filled out forms etc but nothing is happening and we hope that this will change. I would hate them to put the cricket in Hagley Park. The parking is terrible there. *Burwood/ Pegasus, Female, 65 years or over.*

High St/ Lichfield St is pedestrian. Open it up to traffic. Closing down of Edgeware Pool was badly handled, they shouldn't have closed it. The Council should have found money for it. It was a community focal point. Cricket pitch at QEII should be improved. Rain runs down to Lake Forsyth and the sea. In city there are issues with the stormwater. Weather hard to plan. We pay a levy for water in Little River, but Council doesn't provide water. I got a new recycling bin but we already have a recycling centre so it's no use. I have to pay to take it to the rubbish dump. Would have preferred to have rubbish collected each week and wouldn't mind paying for it. Because we are away from the township we only got a recycling bin and no rubbish bin. Would rather have a rubbish-at-the-gate collection than a recycling bin as we already do and most of us out here have already done it for almost 10 years. Have nowhere to put rubbish unless pay to dump on Saturday mornings as it is only open certain hours. In the city nobody controls dogs. They are poorly looked after. Need more cycle lanes in areas like Halswell pool area, a bike road sort of thing with no cars. Traffic at Belfast at peak time on Main North Road is not good. Council doesn't supply much at all other than the road here. Public Relations for Little River included cheaper rates but it has not happened. Closed our Service Centre down. Generally need to build a better rapport with Little River and rural. Council underhandedness doesn't go down well. Housing tenants, Council flats, swimming pools, buying property from Dave Henderson are all viewed as underhanded without discussion with the ratepayers who have paid rates for it. Bought new park down in Somerfield. Preserve old buildings more. Can knock them down but I would prefer they were looked after rather than this buying pretty, frivolous things and shelling out money for other things. *Banks Peninsula, Male, 50 - 64 years.*

Not affordable housing. Provides Learn to Swim for city, but not Banks Peninsula/ Diamond Harbour. Rubbish - we weren't consulted and weren't given an option. Didn't need the green waste bin. No encouragement to do it yourself. Why pay to take it away and then pay to have it back? Concerned about recycling it's not actually recycling - just being pressed into the back of the truck without sorting. Traffic on Dyers Pass Road - there are big hold-ups. Public Transport - no disability access to ferry at Diamond Harbour. They said there was going to be, but it was never done. Still on the plan but it hasn't happened. It would be nice to see it happen. Nice to see the Council support marine and water sport but not sailing. Should support others sports like it is done in other areas of New Zealand as well as the rest of the world. *Banks Peninsula, Female, 50 - 64 years.*

Too much alcohol at events and festivals. Peeved off with Bob Parker. Miss out on a lot of things now we are amalgamated. The road people not on the ball like they used to be when Peninsula was separate council. People get snowed in. Before there would be people up early putting grit on the road or grading the snow off. People are slack now. Even on highway on the way to Christchurch in the winter. Only thing they seem to do here. Country folks lost their own voice. Plastic bins in the countryside sitting outside houses looks weird. System unsuitable. Green bins, no one will be using them for organics, have own system in place. We'll be using ours to wheel the firewood in. Street has a lot of stormwater issues. Water comes down the street and onto our section. It also comes down on cars. *Banks Peninsula, Female, 25 - 49 years.*

It's to do with the parks and if they had someone checking on the trees. We have some here hanging low that they could nip off because people can walk into them. Even if they don't have someone doing something as long as they are watching and the water on. More signage at intersections so cyclist get a fair go, with more cycles around they should be doing this next. On Manchester St they used to have a place where you could store bikes, which would be good because bikes are coming back now. About swimming pools, they are expensive to run and its up to the parents to get the kids taught. *Burwood/ Pegasus, Female, 65 years or over.*

River areas are a bit gross. Drainage in Lyttelton is not so good. Lack of communication between departments. Building consents processes ridiculous - mucked around and delays unacceptable. Different answers from different people. No one seems to know. Money still owed. Garage rented \$350 per year but get a bill for \$350 per month even though we tried to contact them. \$1400 building consent - can't see where money goes. Can see why people don't bother. Don't get a decent service. Guy looks at it for 5 minutes but it took 3 months to hear about trees that we could do away with anyway. Could have told us that on the phone. Weren't allowed to do anything to them or control. Then someone was going to prune different trees near garage on Council land - came back and they were all cut down. Corsair Bay - lot of people go and drink in the daytime. Need a rubbish bin and a recycling bin for the bottles because there are bottles all over the rocks etc. Litter there and not adequate rubbish bins at moment and no recycling bins. *Banks Peninsula, Female, 25 - 49 years.*

Won't tarseal road but will grade 11 times a year. Roothing in general. 17 people to do one pothole. 12 months later they had to fix same pothole. Rubbish around the Avon River and lack of rubbish bins. Lighting in central city could be better. Judder bars to stop boy racers. Clean air. Airport is a pet hate - user-friendlier signage needed before you get into airport road. Very confusing if you don't know where you are going. Building Inspectors need to know what they are talking about. We actually need more Building Inspectors. Seem understaffed - had a recent 'run in' and they changed the rules - don't know what the new rules are from day to day. Little River is too far out to be included in Christchurch. It is not better since we amalgamated, it is worse. Keep our Service Centre open for mini council centre. It is very needed as is the hub of the community. *Banks Peninsula, Female, 25 - 49 years.*

Would like to see more off-road cycle routes for kids going to school so they are completely separate from the road. The outdoor theatre run good plays etc. but recent years have been doing abridged series. It would be nice to have a change e.g. Shakespeare and Robin Hood. Also most of the abridged series relies on smutty jokes and this is not good for the children. *Ferrymead/ Hagley, Female, 25 - 49 years.*

I think Bob Parker and his tem of Councillors were foolish to get involved with this land deal of Dave Henderson. Also was not happy with the way they put the rents up too high for the pensioner flats. Come on, what's happening, what about us in the South East area, we badly want these amenities, why cancel them. We are a growing side of town for goodness sake. I think the Council could do a lot better with our rivers. Both the Avon and the Heathcote need cleaning out with all the rubbish that is in them. I think it is about time Bob Parker realised who put him in office in the first place. I find that he has his own agenda and too bad about anybody else. He will not be voted in next time either. *Ferrymead/ Hagley, Female, 25 - 49 years.*

When it rains we don't get the run off and with being in the low point in Silverdale Lane the stormwater tends to stay around. I live in Retreat Road and they were too long in tar sealing outside my place and now the buses have come along and ripped it up and now it needs to be re-sealed. Not sure who is to blame but it was the time it took in the first place that was the cause of it all. *Ferrymead/ Hagley, Male, 25 - 49 years.*

The rubbish bins a great idea but the people across from us have already got their other bins, the red and green one but we have to wait to 13th April for ours so the others get to put theirs out March 9th. Very unfair, I want to prune the roses now I have to wait and it is getting a bit late to prune them. Also, they must keep dredging the Heathcote River down by Richardson Tce. There is getting too much build up of silt and now all you see is rubbish building up as well. We are getting flooded by it. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Separate cycle ways would be good, encourage more people to cycle. Could encourage council to pay for taxis on a Friday and Saturday night. Rubbish bins are proving a problem for people on the hill. Encourage more mixing of age groups e.g. May dance, create social groups in areas. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Cycle lanes - enforcing and penalising cars that park in them. Maybe the council could have a website where cyclists report cars that are parking in these lanes. Dog controls are hampering people from inner city living, which is at odds with what the Council promoted. Having meetings behind closed doors is not good. More transparency needed. *Papanui/ Shirley, Male, 25 - 49 years.*

Central city - feel it is intimidating - drunkenness in the city in evenings is terrible. Swimming pools gone, replace them. Kids misbehaving and gathering like gang mobs in Malls, intimidating those passing by. In local libraries old stale books need replacing with new ones. *Heathcote/ Spreydon, Female, 50 - 64 years.*

People who live by a park shouldn't have to listen to teenagers playing at 1am and 2am. Girls call out "help, help" but now we take no notice but feel guilty. Pioneer Park should have been put near the road not at the back near houses. Our sleep is disturbed on many nights and when we complain the Council's attitude is "Get a life". *Heathcote/ Spreydon, Female, 50 - 64 years.*

Public walkways need more work, e.g. weeds and overgrown bushes and blackberries. When it rains it is very dangerous because of the clay - long grasses need cutting back because of fire risk. Application for resource and inspecting building permits. Council should not OK things that are against the rules and let people get away with it. *Heathcote/ Spreydon, Female, 65 years or over.*

Communications for the boy racers. I feel for the boy racers, I feel they should have a place to go to. Bob Parker has got a very negative attitude to boy racers and won't even meet with them. Provide boy racers with a facility. Skateboarding got a place, boy racers need to be provided with one too. *Burwood/ Pegasus, Female, 50 - 64 years.*

Disappointed with lack of progress with Museum. Blue whale skeleton hidden away after all time and effort taken to restore it. Should have given it more respect because so many people use the museum. Like to see some direction as to what they're going to do with the museum, waste of tourism and space within the museum. *Burwood/ Pegasus, Female, 25 - 49 years.*

Concentrating more on prime function instead of peripheral stuff (eg entertainment such as AMI stadium) which are money sinks. Prime functions are roads, water, rubbish, pavements. Dislike for 'traffic calming exercises' just blocking roads. Thresholds are expensive and have no benefit. *Burwood/ Pegasus, Male, 65 years or over.*

Corners and pedestrian crossings - some dangerous ones around, need to look at the traffic a bit better. Boy racers come down Martins Road at 1am in the morning, they've got away with too much and now they're uncontrollable. Harsher laws because they think they won the roads row. Need to be trained at school and at home that you're not allowed to do that. *Burwood/ Pegasus, Female, 65 years or over.*

City centre, should make it cleaner and safer, clearly not very safe at present. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Dog control, building consents, resource management cost too much. Overcharged for only 2 site inspections. Not enough care on building sites. Slack building inspections for what they charge. Accept no liability, builders get blamed. Cyclists off footpaths. Enforce cycle lanes - there is no police enforcement of cyclists on the footpaths and not wearing helmets etc. *Burwood/ Pegasus, Male, 50 - 64 years.*

Hospital parking building. The parking rates have recently gone up considerably, people park there because they have to not because they're going shopping. Feel this car park should be a community service even if they have to provide proof. People are anxious when visiting people in hospital and have no choice - this isn't compassionate. *Burwood/ Pegasus, Female, 50 - 64 years.*

Need a good look at the future of Central Christchurch for future generations, widen vision of city. Chalice in Square needs to be moved, maybe out near airport, could have more sculpture, chalice overpowers everything. Stabilising the coastline in New Brighton with more walkways. People should have more say in what is displayed. Bridge from South Brighton to Sumner? *Burwood/ Pegasus, Female, 50 - 64 years.*

Wastewater, keeping Avon River viable. Overall maintenance of stormwater to stop surface flooding, with global warming we could be in for a lot more water. Drainage is important. Try to keep waterways clear, lots of them overgrown and polluted. *Fendalton/ Waimairi, Male, 50 - 64 years.*

I'm not mad on 3 big bins, especially for older people, most of us don't have room to put them. We should have had more say, could have had smaller bins or chosen to use bags. Organics bins great. Council didn't think of how disabled people would manage. *Fendalton/ Waimairi, Female, 65 years or over.*

I'm keen for them to save water, for everyone to save water. I want Council to think about how to do it, I've got no idea what they should do. Water is our main commodity, our lifeblood. *Fendalton/ Waimairi, Female, 65 years or over.*

Really have to address the whole issue of water management, I'm aware that demand is about equal to supply. Council have to operate a great deal more with E-Can. I support re-invention of inner city, but there's not much activity in getting people to live there. *Fendalton/ Waimairi, Female, 65 years or over.*

Liaising with government to ensure they have the right to enforce building height restrictions. People can build anything no matter whom it affects. Look at new PR company, messages not getting to community, so people can understand what Council is doing. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Renovation of roads, time taken for roadwork's. Roadworks too common, happens too often. Roads should be made of better materials. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Community funding for grass roots things like sport and arts, etc. Nationally bodies have gone into promoting professionals, need to provide for beginners, opportunities to develop in arts/sports. Council should provide funding for new initiatives. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Lighting, lots of streets have very low light. Very unnerving, incredible danger for pedestrians and drivers. Council should put up more higher watt streetlights. *Fendalton/ Waimairi, Female, 15 - 24 years.*

Need to take more care of waterways, especially small ones. A lot of them are drying out, would improve city's overall look, keep city the way it's meant to be. Don't know if they can fix it, I live next to a stream that is drying out. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Start thinking about easy flow of traffic in and out of the city. Traffic congestion is getting worse, good transport flow is quite crucial for people getting to work. Knock on problems, eg more pollution due to idling cars, road rage. Not enough parking. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Have nature strips and roundabout gardens better maintained. Sometimes graffiti isn't removed for a while. Horrible black fence near airport, issue with what Council wants? Do a survey about how Flower Show could be improved, eg parking, queuing, cost, seating. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Day policing around specific spots in Christchurch, especially central city. Day policing should be given more attention, city not safe. Fights breaking out, swearing. No driving on roads while using cell phones. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Traffic, make traffic flow more easily at peak times. Should have light railcar system. Should be one out to Rolleston and Pegasus Bay township, one north and one south. More public transport available, less congestion, more ecologically friendly. *Fendalton/ Waimairi, Male, 25 - 49 years.*

The speed in which they get back to you for Resource Consents, etc. Advertise Christchurch better to increase tourism. Encourage residents to use less water and recycle more effectively. *Riccarton/ Wigram, Male, 15 - 24 years.*

Should encourage people to drive less, more emphasis on using other means of transport. *Riccarton/ Wigram, Male, 15 - 24 years.*

Could help more with self-help groups for elderly persons. I am much involved with such a group. *Fendalton/ Waimairi, Female, 65 years or over.*

Dogs - we do have a problem with untagged aggressive dogs in this area. Bikes - need for more safety with the design of the cycle lanes. *Fendalton/ Waimairi, Female, 15 - 24 years.*

I am against the council spending our money on flower shows and buying up buildings, that kind of thing. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Council handling of issues like bin delivery - resolution process not good. Too "waffly" the process. Council has to be careful re rates - no spending money "willy-nilly". *Fendalton/ Waimairi, Male, 25 - 49 years.*

Bus exchange badly positioned, it needs to be moved. Re the city at night, hoons need to be controlled, their cars seized, they spoil the image of Christchurch. Stop the night boozing get more Police. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Re tenders for work they should put a shorter time scale on evaluation tenders - short end time. *Fendalton/ Waimairi, Male, 65 years or over.*

Need of more air pollution control. But a lot has been done over the last 10 years in air quality. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Streamlining of building consents needed. Service is appalling. Shocking treatment, we had a bad experience 2 years ago, an application to build cost us a lot of money. *Fendalton/ Waimairi, Male, 50 - 64 years.*

The big problem is the city centre. I used to have a stall in Cathedral Square and I was ashamed of the state of the malls for tourists around there. *Fendalton/ Waimairi, Female, 50 - 64 years.*

I am hugely concerned about the city centre, especially Cashel St Mall. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Bit worried about the expenses, eg the Flower Show. This is a big financial risk. Hoons need dealing with. *Fendalton/ Waimairi, Female, 65 years or over.*

Don't hand out money to property developer 'cronies'. Spend money on cycle lanes. Spend money on sports other than rugby, I hate the rugby culture in New Zealand. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Not happy about bailing out property developers. Too many malls. Riccarton Rd needs to be improved. Clean up the rivers, I am an angler. *Fendalton/ Waimairi, Male, 65 years or over.*

Not good buying up things and bailing out property developers. Why such a large Council work force? Ellerslie Flower Show a waste of money. I'm not sure about ward system, i.e. elections. Deal with hoons. Preserve the English look of rivers. *Fendalton/ Waimairi, Male, 65 years or over.*

Council lacks political leadership, staff striving well but needs more leadership. City centre feels dangerous at night, safe and vibrant by day. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Cycleways must be improved in the centre of town. I am 16 and cycle, and you get car doors being opened in your face sometimes. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Henderson scenario, we are not to purchase old buildings like that. *Fendalton/ Waimairi, Female, 25 - 49 years.*

We need to conserve water more. Too much watering in the day by Council and by people in gardens. Don't replant the riverbanks with native plants where people can hide. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Noisy cars. *Fendalton/ Waimairi, Male, 65 years or over.*

Pollution in rivers needs attention. Beaches need work. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Resource Consents take too long. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Not happy with untrimmed shrubbery in neighbourhood park. *Fendalton/ Waimairi, Female, 65 years or over.*

Traffic signs in Wairakei Rd should be more prevalent. *Fendalton/ Waimairi, Female, 65 years or over.*

Building Permits should be issued a lot quicker. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Central Square badly needs attention. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Not well maintained roads or footpaths. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Roading and flow of traffic needs attention. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Don't agree with bumps in streets too close to corners. *Fendalton/ Waimairi, Male, 65 years or over.*

Would like bins delivered, all of them, not just yellow bin. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Having dogs on leads at all times is a necessity. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Sort out noise control. Boy racers. Homes for elderly should be handled better and cheaper. Where is money coming from to buy inner city buildings? Decisions made too quickly. *Fendalton/ Waimairi, Female, 65 years or over.*

Cycleways need a lot of improvement. Some park play equipment needs improvement. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Roading in Wairakei Rd is very dangerous, needs better monitoring because of potholes developing. Bushby PI would love guttering replaced as it is difficult to get out of driveways. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Roading, too many men leaning on shovels, put a bomb under them. *Fendalton/ Waimairi, Female, 65 years or over.*

Wheelie bins in Akaroa are not necessary. Boy racers need urgent attention. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Don't feel our rates should be raised. Bit slow with Building Consents. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Roading needs improvement, 'adequate repairs'. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Saving historical buildings needs more attention. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Central city Colombo St is really shocking at present. *Fendalton/ Waimairi, Female, 15 - 24 years.*

Bad language should be banned. Building Permits are too slow. Boy racers badly need attention. Violence and drinking in inner city should be better monitored. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Housing for elderly needs attention. They need better maintaining at less rental. *Fendalton/ Waimairi, Male, 50 - 64 years.*

Very disappointed in Jellie Park. For a small child there does not appear to be any improvement. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Christchurch Women's Hospital parking badly needs improvement, not nearly enough parks. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Need to be quicker with Building Permits and not loose paper work. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Graffiti and boy racers need attention. *Fendalton/ Waimairi, Female, 25 - 49 years.*

More CTV in central city needed badly. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Not paying out conmen such as 'Dave Henderson'. No parking for staff in Merivale Mall. Letting St Georges Hospital flaunt Resource Consent Act. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Building Permits definitely need more thought and a shorter time to finish. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Ratepayer's dollars wasted. Do nothing, lets be a bureaucracy. *Riccarton/ Wigram, Male, 65 years or over.*

More speed bumps, especially where boy racers are. Try to reduce traffic jams during rush hour. Later buses on weekend nights. *Riccarton/ Wigram, Male, 25 - 49 years.*

Not strong enough noise control enforcement. The state of our roads - boy racers have to be brought under control e.g. institute by-laws. Christchurch not a good place to be in the evening. AMI stadium, can't believe the amount of money we're spending. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Cycleways and bus lanes, they should be a priority. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Dog registrations - a lot of people have the dog registered and then fail to update them each year. The council could follow up with reminder notices, track people down. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Near the University we have problem with the students parking. They park where it say "No Stopping" and it's hard to see what's coming out from our cul-de-sac. There was a survey but nothing heard back yet. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Looking at footpaths especially round Ilam, tree roots are making them really dangerous and where there is a grating off in the footpath and you report it they don't immediately attend to it. I've seen people almost fall into them. Need more prompt action. *Fendalton/ Waimairi, Female, 65 years or over.*

Street cleaning and rubbish I know it's not their fault that people throw rubbish but it's not being picked up as well as in the past. At least there's more rubbish on the streets that there used to be. *Fendalton/ Waimairi, Female, 50 - 64 years.*

More parking in town and outside the malls (in and out of the mall car parks). Classical Sparks, need more parking for that. *Fendalton/ Waimairi, Female, 15 - 24 years.*

Where we go on a Sunday morning down Harper Ave it's much cleaner since they closed it off, there's still some broken bottles though. *Fendalton/ Waimairi, Female, 65 years or over.*

Dog control, there should be more control to stop dogs annoying people, dog soiling, etc. Not enough encouragement for people to pick up waste, barking dogs. Too few control officers to attend to these matters. *Fendalton/ Waimairi, Male, 50 - 64 years.*

The organic bin is not big enough for a garden city. I usually use a 240lt bin for my admittedly big section. The 'no farmer' clause is a problem for the recipient of a 240lt instead of 80lt bin, (subparagraph (j) Transpacific Industries Group (NZ) Ltd). *Fendalton/ Waimairi, Male, 65 years or over.*

Improve public transport, they need to provide regular accurate information as to when next bus is coming. Could provide more information about which days recycling and rubbish is collected. Like to see continuing progress on cycling facilities. *Fendalton/ Waimairi, Male, 25 - 49 years.*

I worked at a business on a second floor of a group of mixed apartments and businesses, we haven't been supplied with a bin to take away our paper waste. Community grants should be advertised more so that people are aware of them. *Fendalton/ Waimairi, Female, 25 - 49 years.*

When areas are being redeveloped, eg Living Streets, they should make sure that all the information is provided to residents. The residents shouldn't have to dig out all the policies that pertain, eg to underground services, the width of the road, etc. *Fendalton/ Waimairi, Male, 65 years or over.*

I would like to see improvement in the council flats, provide for poorer people, so flats are kept upgraded, and not forgotten about. *Fendalton/ Waimairi, Female, 65 years or over.*

Tidying up the rubbish collection, they've got the green waste wrong, the bins are too small, they'll fall over and make a mess. *Fendalton/ Waimairi, Male, 65 years or over.*

Be more open with the spending they're doing. I don't know if it was justified buying Dave Henderson's properties. Trying to rejuvenate the central city, why should I pay when I go to the malls, I'm paying double. Compost should be cheaper to dump. *Fendalton/ Waimairi, Male, 25 - 49 years.*

Street beautification, our street is going to be done but it's been delayed, should keep that on track. Important to narrow streets and plant trees, general beautification and traffic calming are important. *Fendalton/ Waimairi, Male, 25 - 49 years.*

The roading and traffic, there are areas that are really bad, eg Memorial Ave between Grahams Rd and Gardiners Rd, Fendalton Rd onto Deans Ave. Could fix it by timing of the lights, delaying road works, eg Wairakei Rd. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Working on awareness and management of recycling in Christchurch, especially having recycling bins in the central city, etc. *Fendalton/ Waimairi, Male, 15 - 24 years.*

The outskirts of Christchurch are being incorporated into Christchurch city, eg Little River, and as a consequence these places are being ignored. All monies going into Christchurch itself. *Fendalton/ Waimairi, Female, 15 - 24 years.*

Removing broken glass from the parks and playgrounds. *Ferrymead/ Hagley, Male, 65 years or over.*

Rubbish - 3 bins on a hill are not an option, we have 2 lots of steps to get them up but can't. Central City - rubbish lying around and a feeling of being unsafe. A lot of money is wasted. *Ferrymead/ Hagley, Female, 65 years or over.*

Informing Christchurch people what they are doing before they do it - more public consultation. Rivers - condition of rivers, rubbish and weed need cleaning up. *Ferrymead/ Hagley, Male, 65 years or over.*

Sort out cyclists riding 2-3 abreast and makes them spreading out of cycle lane. Dangerous. You don't see cars driving 3 abreast down the street. *Ferrymead/ Hagley, Male, 15 - 24 years.*

Waterways a concern and rubbish in the city. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Bus fares could be cheaper and this would help traffic flow at peak times. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Spend money on things that benefit more people. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Nice to have the kerb and channels in my area redone. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Bus exchange - lack of forward planning is costing the rate payer, they got it really wrong. Changing rooms at pools and leisure centres, people are using family rooms when they don't have a child. Don't need to spend more money on Cashel Mall. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Recycling of rubbish could be better, don't think they've got the 3 bin thing right. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Clearer definition of cycle lanes, Christchurch to Little River there is plenty of room on the grass to make a metre wide tarsealed path for cyclists. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Building permits - too much red tape but guy was very helpful. Think they're targeting the DIY guy to get contractors to do the job. Need more cycle lanes. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Don't have their priorities right for spending e.g. council offices - Tuam Street seems excellent, handy parking - seems too much money for new ones. Better spent on social matters. *Ferrymead/ Hagley, Female, 65 years or over.*

Too much money going on projects like the wrought iron thing in Brighton, spend more on social projects. Stanmore Road plan to take away all the carparks by the shops - narrowing the streets to stop the boy racers; bit too extravagant – it will kill the businesses. *Ferrymead/ Hagley, Female, 65 years or over.*

Berms on the footpaths need attention, weedy disrepair. Mature trees growing in the berms - by our place is a 30ft blue gum breaking the path, dumping the bark into my front lawn, causing shadows. Advised the council 3 yrs ago, nothing done. *Ferrymead/ Hagley, Male, 50 - 64 years.*

More telling people what they're doing. Heathcote and Avon water looks dodgy - In town it's appealing not in Woolston though. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Controlling of people who own dogs, they let them run loose. *Ferrymead/ Hagley, Female, 15 - 24 years.*

No fishing now in Styx, too polluted. Social housing rent rise no good, not fair, too rushed. *Ferrymead/ Hagley, Male, 15 - 24 years.*

Road works on Armagh St/Stanmore Rd unnecessary, taking away the car parks for visitors to the flats. 'Residents Only' parking in flats, so very inconvenient. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Trees on Linwood Ave are a pain in Autumn, but they usually keep it up to scratch. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Problems with boy racers in our area. Nothing changing in the suburbs at all. I think they've shifted from town to us. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Parks in our neighbourhood make us feel threatened, graffiti, broken bottles, etc. We wouldn't go there at all now, young ones need something to do. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Rubbish, bin size, asked for small size now, but this option was not possible. Silly rules, not suiting residents, not listening to residents needs. To get a smaller yellow one, they said I needed to down size the whole three. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Promises about a softball diamond in Linwood Park, going to our park but still nothing. Skateboard park has caused no end of problems. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Bike lanes setup is stupid. Not thinking about where bikes have to be on the road, nightmare sometimes. New Blenheim Rd overbridge lane only on one side, so can't cross over, safer to bike on roads. *Ferrymead/ Hagley, Male, 25 - 49 years.*

River is dirty round Avonside. *Ferrymead/ Hagley, Male, 15 - 24 years.*

Make another good big skate park like Washington Place because that's always so crowded in the holidays. *Ferrymead/ Hagley, Male, 15 - 24 years.*

The waterways, the Avon and Heathcote Rivers, allowing people to discharge into them. Could do more for the estuary, allow people to harvest the sea kelp that hangs around and smells. I'm not convinced about the alterations to the City Mall and Square. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Do more for my age group but there's a limit to money of course. Housing - should be able to get a 2 bedroom flat comparable to what we have now from the Council. We could only get a tiny 1 bedroom flat with no garage, so can't have grandchildren come. *Ferrymead/ Hagley, Male, 65 years or over.*

Getting rid of the boy racers. *Ferrymead/ Hagley, Female, 65 years or over.*

The busy traffic from around Christchurch, if I had the answer I'd be on the Council. Pages Rd is pretty bad. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Water, I don't think the Council is doing as much as possible to protect our water resources. Dangers of water becoming polluted from farms. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Some of the transport links. Disappointed to see that Council is not funding more cycle options. *Ferrymead/ Hagley, Male, 25 - 49 years.*

It's probably best to keep private dealings with developers quiet because it just upsets people. Make the green bin bigger and make the yellow bin smaller. *Ferrymead/ Hagley, Male, 25 - 49 years.*

The off-street parking in mall areas, Riccarton have all these upstairs parks but no 20 min slots just to pop in and do something in the mall. Lack of signs on Port Hills or walking tracks. *Ferrymead/ Hagley, Female, 25 - 49 years.*

The flow of traffic at peak times. Lights, turning lanes, Ferry Rd is an horrendous road to go down. Some lights have turning arrows and others don't. Cars can't turn for the traffic coming the other way. Getting rid of swimming pools is a shame. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Cycle lanes, Riccarton roundabout at the park end, there's no provision for cycle lanes. Also buses need to give way to cycles. Improve cycle lanes in Christchurch. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Concerned with expenditure of money on large events, eg Ellerslie Flower Show purchase. Concerned with risk factor re overall expenditure. *Ferrymead/ Hagley, Male, 25 - 49 years.*

It would be good to have more community events as long as people come to them and support them. Continue upgrading the bus service and other ways of inhibiting car use and improving and encouraging cycleways and cycling. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Not particularly listening to what community is saying, eg the City Mall upgrades. I know there was a lot of backlash by putting in the roads and taking out the fountain. The Edgeware Pool debacle, I used to go there as a kid and it's not there anymore. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Noise control. Boy racers. Late night drinking, over indulgence of alcohol. *Riccarton/ Wigram, Male, 15 - 24 years.*

Avon River, too much pollution. Noise needs improvement. Need a new traffic scheme, to do with housing density, too congested. Council needs to consult public before spending large sums of money. *Riccarton/ Wigram, Female, 25 - 49 years.*

They don't use the street sweeper down Hays Street enough and when it rains it's a lot worse. *Ferrymead/ Hagley, Female, 50 - 64 years.*

They could get more people to recycle and try to do something with off street parking in the central city. Also do something about the traffic flow on the roads at peak times. *Ferrymead/ Hagley, Female, 65 years or over.*

When it comes to traffic flow on the road at peak times. I'm especially talking about Riccarton Road in the mornings, it's really bad, also Blenheim Road as well. I think they could improve Riccarton Road when you want to go to Uni.. *Ferrymead/ Hagley, Female, 15 - 24 years.*

I think they could do something with the traffic flow down Marshlands Rd; it gets quite busy. I find the busiest time is when we go on holiday and the traffic is coming into town. *Ferrymead/ Hagley, Female, 65 years or over.*

I think they could improve on the bus exchange by devoting a whole block to it. They need to clean out the Heathcote River. *Ferrymead/ Hagley, Male, 25 - 49 years.*

If they want the people to come back to the central city, they've got to stop writing out all these parking tickets. They must clean out the Heathcote River. *Ferrymead/ Hagley, Female, 50 - 64 years.*

The traffic at peak time around 4.30pm, especially Riccarton Rd and Marshlands Rd up the top end. They've got to do something about the traffic flow, why not two lanes down Marshlands Rd instead of one. Would like to see free parking over the weekend. *Ferrymead/ Hagley, Male, 50 - 64 years.*

AMI Stadium has lost it's atmosphere, Paul Kelly stand - wind goes up your back, new Robbie Deans stand - get sun in your eyes. Fix boy racers, with a new license can't drive a car over 1300cc, when 18 nothing over 1500cc. Two lanes on Marshlands Rd. *Ferrymead/ Hagley, Male, 50 - 64 years.*

I think the Council should take more notice when they put down the cycle lanes. I find the widths are different and being a cyclist I notice it more. The revamping or planning of the central city, I personally believe they could've done a lot better. *Ferrymead/ Hagley, Male, 25 - 49 years.*

I'm speaking around Linwood area, the Council could see that we could have more landscaping and especially more amenities. They could do more in looking after our Heritage Buildings. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Southcity Mall, I think they should limit the amount of cars that are going to the mall. About the central city they should not think of putting too many malls into it. The rivers need cleaning as well. *Ferrymead/ Hagley, Female, 25 - 49 years.*

I think they could do more with the roading, especially Marshlands Rd, Riccarton Rd and Papanui Rd. They should really do something about our Resource Consent, far too slow. *Ferrymead/ Hagley, Male, 50 - 64 years.*

More control over young ones that get drunk at festivals and events. Could do better by providing more equipment in smaller parks. They are overcharging us with parking, especially the hospital carpark. Overcharged for Chalice in the Square. *Ferrymead/ Hagley, Female, 25 - 49 years.*

We need more festivals and events. The rubbish and recycling bins is a good idea but they have let themselves down, they picked up our red bin but they left the rubbish on the ground, made no attempt to pick it up. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Resource and Building Consents are a rip-off. We could have lower rates if Council only did basics like looking after sewerage, water, libraries and rubbish. Not happy with the way Council is working and these people that work for them, eg Coastcare. *Ferrymead/ Hagley, Male, 50 - 64 years.*

I think the recycling is going to be good for us but I would've preferred a bigger green bin and a smaller yellow one. I live near a river, not very clean at all, you find that out when you go rowing. *Ferrymead/ Hagley, Female, 25 - 49 years.*

I think the Council could do a lot better in the Linwood/Woolston area, especially the small parks that are around us, too much broken glass lying around. *Ferrymead/ Hagley, Female, 25 - 49 years.*

I think they could extend the behaviour of the boy racers a lot more than what they've done so far, you must keep on top of them. I find the cycle lanes are good but it's the cyclists that put the wind up you, it's the risks they take that are scary. *Ferrymead/ Hagley, Female, 25 - 49 years.*

I think they could improve with Resource Consents. The problem is the staff aren't knowledgeable enough, they must get to understand what a real engineering question is all about. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Council could do better with alcohol drinking by the young ones. They could do more in controlling boy racers. The broken glass around the neighbourhood, don't they think of the children. Also graffiti, and the number of bus shelters that get broken. *Ferrymead/ Hagley, Female, 25 - 49 years.*

I think they should get onto the farmers to use less water. Not happy if they are going to put tram lines down in the Cashel St Mall. In England a lady got taken to court for putting the wrong rubbish in the new bins, I hope this doesn't happen here. *Ferrymead/ Hagley, Male, 65 years or over.*

Only one thing they could improve on is this flooding we get every time it rains. It's by the Bromley Park street called Butterfield Ave, near Buckleys Rd and Pauline St. It's not good enough, it's got to be fixed, very annoying. *Ferrymead/ Hagley, Female, 65 years or over.*

Only real complaint is Ferry Rd and Moorhouse Ave at peak times, you get a big build up. *Ferrymead/ Hagley, Male, 25 - 49 years.*

They could do a lot more in cleaning our rivers and waterways. Still get floods when it rains, especially the removal of stormwater. Not happy with the way they process our rates, instead of being per house, it should be charged per person. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Just the pollution in our rivers I'm not happy with, they need cleaning out of the rubbish. *Ferrymead/ Hagley, Male, 15 - 24 years.*

I think it's about time that the Council take a look at themselves. I'm paying for other people who don't work, to get subsidies. Processing applications for Resource Consents is a joke. Enforcing food safety bylaws, these restaurants should be closed. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Only real complaint is the time it takes for an application for a permit, I think there's too much red tape involved. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Buskers Festival, should be more for families. I can't walk my dog on a lead through Botanical Gardens anymore. Council consultation regarding buying property. Council has underwritten 20-40 million off the Rugby World Cup which we will end up paying for. *Ferrymead/ Hagley, Female, 65 years or over.*

Pollution of rivers, needs to be a big improvement here. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Social housing needs improvement. *Ferrymead/ Hagley, Female, 65 years or over.*

Explain what Council is doing, fully explain their expenditure. *Ferrymead/ Hagley, Male, 65 years or over.*

Cleaning up Heathcote River is very important. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Dog Control needs big improvement. *Ferrymead/ Hagley, Female, 25 - 49 years.*

New rubbish bin system needs improving. *Ferrymead/ Hagley, Male, 65 years or over.*

Look into more street lighting. More toilets. More speed humps. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Waterways management. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Improve traffic flows in city. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Noise control of vehicles, especially boy racers and noise from drunk people at night. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Stormwater in Christchurch needs improving. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Should be more awareness of events and festivals through newspapers. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Cleaning up waterways. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Council need to improve it's public consultation. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Traffic flow in city area and through Christchurch needs big improvement. *Ferrymead/ Hagley, Male, 50 - 64 years.*

Traffic flow in Christchurch needs big improvement. *Ferrymead/ Hagley, Male, 65 years or over.*

The gutters on the side of the hill are not cleaned and the trees not trimmed. The residents clear it themselves and are told by the council they should not touch it they will do it. But they don't. Also the green bins are too small. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Better communications and consultation; not just telling people what they are going to do. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Council should do more with upkeep of facades, also we should protect natural heritage. Ernley Park Reserve has old trees in an adjoining property. The Square is not right, too cluttered, needs to be a more open space. Need more street art. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Confusion of what to put in each of the new bins. *Riccarton/ Wigram, Female, 15 - 24 years.*

Revisit dog laws - don't agree with the restraining of dogs on leashes. I walk my dogs up in Victoria Park and would like to let them run free. *Heathcote/ Spreydon, Male, 50 - 64 years.*

There has been a lot of murmurings re the bailing out of a certain property developer, which is rather dubious. But with regard to the services provided that is okay. *Heathcote/ Spreydon, Male, 65 years or over.*

Footpaths need spraying, there is fungus on them. *Heathcote/ Spreydon, Male, 65 years or over.*

Overflowing garbage bins by Ernsley Reserve should be emptied. Don't see a lot of rates money, would like to know where it all goes. Yellow lines - there seems to be unnecessary amount of them. *Heathcote/ Spreydon, Female, 25 - 49 years.*

The water quality in rivers is not good, needs attention. Noise control slow to respond. Flooding problem in Beckenham loop. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Could improve or update the kerb and channels. Public library, at the city library the changing table for babies was broken and was a safety issue. Also a book he got out for his child, he did not deem appropriate to be in the children's section. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Make it possible to use parking coupons at parking buildings, eg 30 or 45 min coupon. Cycle lanes not policed enough. Noise control, more communication between officers and police. More consultation on big issues, eg Ellerslie Flower Show, Civic Chambers. *Heathcote/ Spreydon, Male, 25 - 49 years.*

No just getting the rubbish out of the rivers. They have made a start but still more to do. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Near Chancery Arcade needs attention. Crowd behaviour at festivals. Still not got green bin. Stairs in Art Gallery felt unsafe. Street cleaners need to be around more often. Pressure of my water. Cars parked too often in the street at the church, Lyttelton Street. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Traffic in central city at peak time needs fixing. 15 minutes from central city to Sydenham in the car and takes 20 minutes to walk. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Stormwater, Victoria Park Rd stormwater washes shingle on to road and can be very icy in winter. Contractors need to include Amherst Dr in their grading. Bailing Mr Henderson out was atrocious. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Big slides in Barrington Park, they've removed them, kids loved them. Poles detract from our street a lot, they've done some nearby but not Somerfield. Underground wiring needed. Pensioner housing, don't increase the rent because times are tough now. *Heathcote/ Spreydon, Female, 65 years or over.*

Transparent proceeding about city development and building acquisitions. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Boy racers noise. Stormwater. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Cycle tracks, bikes ruin the surfaces especially when it's wet. Rapaki Track needs a sign banning bikes, especially when wet. Trees on the berm dig up footpaths but the trees still there, it's a real nuisance. *Heathcote/ Spreydon, Female, 65 years or over.*

Rubbish collection, we live down a smaller lane so suggest they send a smaller truck. 22 bins with other houses, 1/2 meter between, so last out have to go far. Building Permits, kept extending the time. Need more carparks. Cycle lanes not used properly. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Refurbishment of mall, repaired for a lot of money, not better than it was. Underground wiring would be better. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Building application, 20-day rollover too much. Firm policy needed around heritage policies, look at the city, we need more development and a better plan among properties. Heathcote and Avon Rivers disgrace, smelly, poor water quality, need better protection. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Stormwater a disaster, problem with drainage of big rain. Cost us \$300 because of stormwater up top, diverted neighbours water to us. Council said not enough money to fix it. Swimming pools, need to patrol the lanes, slow swimmers not with the fast swimmers. *Heathcote/ Spreydon, Female, 25 - 49 years.*

More education about rubbish & recycling. Graffiti/litter, don't feel safe walking through access way. Neighbours plants overgrown. Graffiti in Somerfield St park not cleaned up. Tunnel in playground cracked so fills up with water. Toilets dodgy. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Support community, low cost housing. Improve footpath access for prams, wheelchairs, etc get rid of potholes. Greater encouragement for businesses to come into city centre. Care in selecting buildings to be preserved. Stormwater, more work in Autumn required. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Central city is too dirty, needs more cleaning. Wheelie bins, especially the green bin, are too small but bins are better than bags. What do you do with the leftover rubbish bags? *Heathcote/ Spreydon, Female, 25 - 49 years.*

Greater frugal use of resources and something done about the boy racers, they hold people away from going into town. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Upgrading to a bigger green bin in May is too long to wait. *Heathcote/ Spreydon, Male, 65 years or over.*

Sick and tired of seeing old buildings demolished. Elderly people need more information and assistance with putting the rubbish out at the road. Recycling should be picked up by Council workers, not an Australian Company. Contractors aren't helpful. *Heathcote/ Spreydon, Female, 65 years or over.*

Building Resource Consents made a bit easier, the process also could be cheaper. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Why do we need to conserve water. Rate payers shouldn't have to pay for parking. Free hour parking is a good thing. Traffic flow as population grows, especially Lincoln Rd. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Make traffic flow a bit easier during peak hours. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Bike lanes, off-road cycle ways, motorists don't take care. Preserve our heritage sites more. Duckweed, needs more work on rivers. Incentive to use less water would help. We're in private lane, have to take bins to the street, pay rates - less service. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Stormwater and waterways, quality of water could be a lot better. More work done with the banks. Local parks could be kept better, not a lot of facilities for kids. Inner city improvements are worse than before, trees and shelter gone, lost atmosphere. *Riccarton/ Wigram, Male, 25 - 49 years.*

Like to see better constructed dog parks, better dog control laws. Better system for noise control (calls not passed on). Tidy up the whole city, used to be nice and safe. Inner city is dangerous. Parking prices too high in central city. *Riccarton/ Wigram, Female, 25 - 49 years.*

Rubbish collection and stormwater removal. Residents can not back out when cars park on the opposite side on Tonga Pl, too narrow a road for parking, needs orange lines. *Riccarton/ Wigram, Female, 15 - 24 years.*

Facilities at Halswell Domain. Parking around AMI Stadium. Traffic flow, particularly Dunbars Rd. Suburbs and new subdivisions need better planning. Very narrow roading in subdivisions. *Riccarton/ Wigram, Female, 25 - 49 years.*

Off street parking in central city, but don't know how you could improve this. *Riccarton/ Wigram, Male, 15 - 24 years.*

Parking in town. Peak hour traffic terrible. *Riccarton/ Wigram, Male, 15 - 24 years.*

Road works in peak times need attention. *Riccarton/ Wigram, Male, 15 - 24 years.*

Save more heritage buildings, they're pulling down too many and lost forever. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Traffic flow peak time! Urgent, needs major work. Population growth and another 50,000 people, a big problem. Overhead bridge off Moorhouse Ave and Blenheim Rd area, the whole job doesn't work, "a congestion". Get traffic under control - Urgent!!! *Heathcote/ Spreydon, Male, 50 - 64 years.*

Keep the city clean and tidy. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Promote the "learn to swim" programme more, especially at schools. Label plants in Botanic Gardens or use larger print so we can read them. Sweep gutters regularly, fallen leaves and rubbish cause flooding in rain. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Waste of money those oddball statues in town. Traffic management needs improving urgently. The traffic process into Hornby Mall needs re-direction, Halswell Road traffic building in mornings - fix it! *Heathcote/ Spreydon, Male, 15 - 24 years.*

Bus exchange building is terrible. Rubbish all over the streets on Monday mornings, need to wash the street in the main City area, visitors must be shocked at the Garbage. Big problems with youth intimidation in the city malls. Save more heritage building. *Heathcote/ Spreydon, Female, 65 years or over.*

Provide more cycleways, separate and off the road, safe away from traffic. Northern Motorway, needs to cater for those new housing districts. The 'Henderson' purchases are dissatisfying, need to explain it better to the public. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Recycling station is untidy, stuff messy everywhere, plastic bags, etc, not controlled. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Improving the school children's safety for biking to school. Signs up at roundabouts. Not enough warnings to 'give way to cyclists' or 'look for cyclists' at intersections, eg also a car turning left gives way to right but should also not cyclists. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Very big focus needed on central city rivers, Avon and Heathcote outer reaches. Get these rivers into clean, rubbish free areas. No silt to contaminate the aquifer we drink from. "Garden and River City' image needs top care priority. *Heathcote/ Spreydon, Female, 50 - 64 years.*

No more overcrowding of new homes, three to a section has got to stop as it creates stormwater flooding, especially in the last storm in January flooding streets. Heritage, take more care. Are we pulling down good old buildings that need to 'be saved'. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Council plan not mentioning security of the central city. Shake up planning and Building Consent areas. Work on relationships with central city business, eg security importance, dealing with crime. City businesses pay for rubbish disposal, others don't. *Riccarton/ Wigram, Female, 25 - 49 years.*

Ainsley Tce looks awful, with road humps and wood hunks to prevent parking. Weeds and grass growing on banks and rubbish collecting along Heathcote River. Local library too noisy, children running round. Lime build-up in copper pipes, scale blocking, water problem. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Permits and consents ridiculous, costly and takes so long. Why? Oxidental Hotel, beautiful heritage, must be saved. I want to know the plans for the use of this. Rubbish, plastic, bottles in local area rivers need to be cleared away. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Barrington Mall parking is complicated, can an easier exit be organised? Roundabout build-up of traffic. Preserve more Heritage buildings. *Heathcote/ Spreydon, Female, 65 years or over.*

Signpost roads in Bottle Lake Forest. Central city looks bleak. Willow trees along the Avon need maintaining. Stormwater, keep grills & drains clear of rubbish/leaves. Have 'carols' at Christmas in the Park. River banks messy. Collect large rubbish items. *Heathcote/ Spreydon, Female, 65 years or over.*

Risingholme Park needs re-shingling on footpath. Rearrange city library. Only some heritage buildings saved. Willow trees along Avon, stormwater drains blocked. Rivers not maintained. People confused with wheelie bins. Print names of offending food places. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Inner city. *Riccarton/ Wigram, Male, 25 - 49 years.*

Cycle lanes, more cyclists will be using them in future, need more continuity with lanes. Stormwater system needs upgrading, flooding around corner Halswell Rd and Lillian St. *Riccarton/ Wigram, Male, 25 - 49 years.*

To be very careful with their money and not buy up too many white elephants. Be cautious. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Keeping up with inner city refurbishment. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Storm water drains, they fill up fairly quickly around my area. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Cycle ways, separated from the road. Like to see continuity and priority for cycles. Centre of town - pedestrian only i.e. Square. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Tree roots growing from Council property to our property, 2 phone calls and two months later they acted. Rubbish not collected - have to ring them and they collect the next day. We live in a lane and they don't realise we are there. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Traffic flow, we're a small city and getting huge deadlocks more and more often. This shouldn't happen. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Roading maintenance - poor standard of maintenance. I wonder how well contracts are supervised as to the standard of work by the contractor. *Heathcote/ Spreydon, Male, 65 years or over.*

Roading on the hill is very average. Traffic lights need improving, we need more turning lights. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Noise with the boy racers and their actions. *Heathcote/ Spreydon, Female, 65 years or over.*

Rubbish, I haven't received my rubbish and garden waste bins yet. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Parking in town on weekends. You have to pay and it should be free. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Boy racers, slow them down, get rid of them. *Heathcote/ Spreydon, Female, 65 years or over.*

Traffic management. Intersection and flow of traffic, especially in regard to cyclists. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Boy racers, make it illegal to have an exhaust that is noisy, they belong at a race track. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Carrying on with recycling and environmental issues, air pollution in winter especially. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Stop spending money bailing out property developers. Go back to core business, looking after ratepayers. Stop spending money. More consultation. No right to put a 5c levy on people for fuel as in Auckland. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Central city needs a clean up. Some people don't give it a very safe feeling. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Tidiness, glass on roads, I notice it when I am biking everyday. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Need to go back to source of town problems. Parking in town expensive and not accessible enough, puts people off going to town. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Roads - pot holes mainly. *Heathcote/ Spreydon, Female, 65 years or over.*

Do not look after the ditch next door to me. It looks a mess. *Heathcote/ Spreydon, Female, 65 years or over.*

Dealing with stormwater and flooding mainly Beckenham and Spreydon area is terrible. Not keeping the drains clear and every time it rains we get flooded. We ring every time and nothing is done about it. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Algae in the Estuary, Mt Pleasant end has a disgusting smell and is an eyesore - someone should go around and try to clean on a regular basis. *Heathcote/ Spreydon, Female, 65 years or over.*

Traffic management needs looking at. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Care for roadside, maintaining the guttering etc. mainly in the Autumn with leaves etc. to stop blockages. *Heathcote/ Spreydon, Female, 65 years or over.*

Traffic. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Could have been bigger green bins. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Refining the new rubbish system. Sporting venues and parks need more looking after, eg cricket grounds need to be up to standard. Rubbish over grounds for mainly junior people, someone could get hurt. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Building Consents take too long. Not enough care taken with heritage properties. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Resource Consents, this must get more efficient and get quicker. The boy racer problem needs sorting out in central town. High St Mall needs sorting as well, does not feel good. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Relationship with pensioners, housing and rent changes. Central buses control needs a better area. Council needs to accept credit cards for all payments. *Heathcote/ Spreydon, Male, 65 years or over.*

Cats need registering and desexing. Land that was recently acquired and bought, something needs to be done, CCC needs to make some smart decisions as soon as possible. *Heathcote/ Spreydon, Male, 50 - 64 years.*

Not enough full size hockey turf for playing competition in Christchurch. Increase road cycle ways. *Heathcote/ Spreydon, Female, 50 - 64 years.*

Heathcote River beautification. Central city, mainly Cathedral Square, not happy with concept of the Square. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Streets and roadways, general wear and tear on the roads. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Roading, eg widening streets and taking out narrow parts. Help schools to refurbish their pools instead of building new ones. Need more Council workers cleaning the streets and gutters to stop flooding. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Reduce the licensing hours in the central city to 12pm for people to live in the city. No social conscience for social housing, keep rents low for vulnerable people. Organic bins need to be 240l, not 80l. Come down hard on boy racers. Help with heating. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Still improve recycling, needs to be done quicker. Could improve the speed of Resource Consents, etc. *Heathcote/ Spreydon, Male, 25 - 49 years.*

More parking needed in central city. Better traffic flow at peak times. *Heathcote/ Spreydon, Male, 15 - 24 years.*

The rivers need to be cleaned up a lot more than they are now. Clean up the water quality, the waterway and water needs to be purified to look better. Better drainage methods for areas susceptible to flooding. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Consultation, lack of information, secrecy of other things. People I know do not go to the central city because of parking prices. Hospital parking should be free for appointments. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Shade for young children in all outdoor areas. Need more safe pedestrian crossings on busy roads, eg Centaurus Rd so it is good for young children and older people. Community groups should all have recycling as well, as at the moment they do not. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Security involvement in the city. Boy racers. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Building Consents, water drainage problem with developments. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Upgrade some of our roads, particularly around school areas, better parking for parents. More consultation with the public before Council acts. Colombo St south of the square, disgusting and embarrassing for our tourists to see. *Fendalton/ Waimairi, Female, 50 - 64 years.*

Collection of rain water in tanks in residents home. *Riccarton/ Wigram, Female, 25 - 49 years.*

Boy racers are a menace; they are going to harm people. Very noisy for people in city, I would hate it. *Burwood/ Pegasus, Female, 65 years or over.*

Mall congestion. *Burwood/ Pegasus, Female, 25 - 49 years.*

Could improve if they cut their salaries. Stop going out for big dinners. *Burwood/ Pegasus, Male, 65 years or over.*

Rivers - pollution (clean it up). More parking in the city. *Burwood/ Pegasus, Female, 25 - 49 years.*

Bureaucracy in council doing building consents is too slow, poor service. *Burwood/ Pegasus, Male, 25 - 49 years.*

Clean up the rivers. Everything needs improvements. *Papanui/ Shirley, Male, 15 - 24 years.*

Traffic lanes and roading issues. More lanes and clearer lanes at roundabouts. More monitoring of traffic lights at peak times. *Burwood/ Pegasus, Male, 50 - 64 years.*

Improve smaller parks public toilets. *Burwood/ Pegasus, Female, 25 - 49 years.*

Education on water use. *Riccarton/ Wigram, Male, 25 - 49 years.*

Cycleways on roads, terrible! Maintenance on fire hydrants on cycleways. Public toilets too few. Upgrading width of roads - instead of revamping them. Taxi prices! *Burwood/ Pegasus, Male, 25 - 49 years.*

Need more cycleways. *Burwood/ Pegasus, Female, 50 - 64 years.*

Graffiti, get rid of it. *Burwood/ Pegasus, Male, 15 - 24 years.*

Peak traffic is an issue, they should make it more accessible for buses but you still need to allow traffic to flow. Need extra bus lanes. More one way streets. *Burwood/ Pegasus, Male, 50 - 64 years.*

Cleaning up the rivers - too much weed, sewerage in Avon, needs to be cleaned out. *Burwood/ Pegasus, Female, 65 years or over.*

The water quality of the Avon and Heathcote is a definite concern because I don't know what's contributing to it, or what can be done about it but it's a definite concern. *Burwood/ Pegasus, Female, 50 - 64 years.*

I think some places like my area are quite new and people are moving in and the traffic is quite bad and you have to spend a long time at the lights. *Burwood/ Pegasus, Female, 15 - 24 years.*

Shouldn't be taking out pedestrian crossings outside schools. *Burwood/ Pegasus, Female, 50 - 64 years.*

Trees cut down but not being replaced. Nicad batteries recycling. More cycleways needed. *Burwood/ Pegasus, Male, 25 - 49 years.*

Noise control. Violence in central city - policing. Watch what spending money on. *Burwood/ Pegasus, Female, 25 - 49 years.*

Traffic flows. Encourage people back into the city. *Burwood/ Pegasus, Female, 25 - 49 years.*

Providing correct info on every facility that is available. Encourage people to work with them to achieve it. Uphold the name of Christchurch. It brings to mind who made us, Jesus Christ. *Burwood/ Pegasus, Female, 65 years or over.*

Traffic flow. Listen to people that live in the areas. Want to find a place for boy racers but then they charge them. Teens don't want to pay. *Burwood/ Pegasus, Female, 50 - 64 years.*

Need to have more buses running at peak times. *Burwood/ Pegasus, Male, 15 - 24 years.*

Roading needs to be improved, paving on streets, footpaths in a lot of areas. Trees need cutting in some areas, tidying up of neighbourhoods, footpaths, roading, trees. *Burwood/ Pegasus, Male, 25 - 49 years.*

Less closed council meetings and more open consultation, they're taking the public will for granted in some of their decisions. *Burwood/ Pegasus, Male, 65 years or over.*

Roading maintenance and where the money is spent, I think the money would be better spent in other places. *Burwood/ Pegasus, Male, 25 - 49 years.*

Car parking in central city. Too many have been taken away, elderly can't walk any more, too many yellow lines. The narrowing of roads is bad, wastage of roads. *Burwood/ Pegasus, Female, 65 years or over.*

Recycling contract should have gone to local businesses. Should be more consultation and dialogue with the community. Footpaths need more care especially for people in mobility scooters and for pushchairs. *Burwood/ Pegasus, Female, 25 - 49 years.*

Central city area, although once it's finished it will probably pick up. More cycle lanes would be good. Enforce no parking in cycle lanes. Also parking at school is a hassle. More policing around schools for illegal parkers. *Burwood/ Pegasus, Male, 25 - 49 years.*

Roadworks - roads no better after they've been fixed sometimes. Trees not trimmed back enough. *Burwood/ Pegasus, Female, 25 - 49 years.*

Transport access for roads, streets more dangerous, obstructs vehicles. New waste collection system, quantities wrong, not enough green waste. Diabolical parking in central city, not enough. Too much street art, money could go on practical things. *Riccarton/ Wigram, Male, 50 - 64 years.*

Sculptures area a waste of money. Not happy with rent rise on pensioner housing or new paintings for council chambers. Should be more pools for communities. Not happy with involvement in Buskers, unnecessary. Gutters need cleaning of leaves. *Burwood/ Pegasus, Female, 65 years or over.*

Need to have people work in office jobs aware of jobs they know nothing about. People need skills to understand what areas they represent. *Burwood/ Pegasus, Female, 25 - 49 years.*

Concerned about way council is spending money - extravagance. Xmas dinners council have had - too expensive. *Burwood/ Pegasus, Female, 50 - 64 years.*

Do more to promote rubbish and recycling. *Burwood/ Pegasus, Female, 25 - 49 years.*

Dealing with peak traffic, trying to solve the problems. *Burwood/ Pegasus, Female, 25 - 49 years.*

New rubbish confusing. *Burwood/ Pegasus, Female, 50 - 64 years.*

The traffic flow. *Burwood/ Pegasus, Male, 50 - 64 years.*

Noise pollution of all kinds. *Burwood/ Pegasus, Male, 50 - 64 years.*

Drop the rates. *Burwood/ Pegasus, Female, 25 - 49 years.*

Council needs to provide more housing and cheaper housing. *Burwood/ Pegasus, Female, 25 - 49 years.*

The properties they have spent a mint on from Mr Henderson, there are lovely sound buildings they could have used! The traffic flow everywhere is diabolical. Use railway again for Rangiora residents and those on the extremities. *Burwood/ Pegasus, Male, 25 - 49 years.*

To deal with teenagers and young 20yr olds who intimidate people in the Brighton mall night and day. Our city is not a safe place at night, which is a shame, it always used to be safe. Its sad when you feel you can't enjoy your city at night. *Burwood/ Pegasus, Female, 25 - 49 years.*

Condition of some waterways need attention. *Burwood/ Pegasus, Male, 15 - 24 years.*

New rubbish service may take time to work well. *Burwood/ Pegasus, Female, 25 - 49 years.*

Footpaths and street lighting in Aranui and surrounding areas needs to be improved. *Burwood/ Pegasus, Female, 65 years or over.*

Rivers are full of rubbish and need clean up and maintenance. *Burwood/ Pegasus, Male, 25 - 49 years.*

City centre is unpleasant to visit. Not enough parking. Bad smells in lanes and alleys, along with a lot of rubbish. *Burwood/ Pegasus, Female, 65 years or over.*

Lighting down Manchester Street so we can see more. Sorting out traffic issues. *Burwood/ Pegasus, Male, 25 - 49 years.*

Maintenance of Breezes Road! *Burwood/ Pegasus, Female, 50 - 64 years.*

Annoyed at buying out Henderson. Rates should be lower. Consulting public with important things. Buses via rest homes. Maintenance of Waygreen reserve adjacent to Kate Shepherd rest home. *Burwood/ Pegasus, Female, 65 years or over.*

Collecting public opinion more efficiently. Public input to any decision made. *Burwood/ Pegasus, Female, 15 - 24 years.*

Call centre people more interesting. Staff unfriendly. *Burwood/ Pegasus, Female, 50 - 64 years.*

Toilets in public parks, especially Bromley Park. *Burwood/ Pegasus, Female, 25 - 49 years.*

Spending, lack of consultation. Ridiculous waiting times for buildings and resource consents. Very lazy. *Burwood/ Pegasus, Female, 25 - 49 years.*

Cashel Mall, getting it more lively. Doing more to conserve water. *Burwood/ Pegasus, Female, 25 - 49 years.*

To keep the grasses cut out in the suburbs. Opposite the Golf Range between Anzac Drive and QEII courses, stream is bad. *Burwood/ Pegasus, Male, 65 years or over.*

To improve dog control. Noisy vehicles. Noise control. Don't spend so much on streets that are hardly used. *Burwood/ Pegasus, Male, 65 years or over.*

The inner city has become a concrete jungle, nowhere near as pleasant as it used to be. Needs more grassed areas and flowers. *Burwood/ Pegasus, Female, 65 years or over.*

Traffic flow and violence in the city. People are afraid to go into the city. Don't waste money on roundabouts and fancying up the streets. If an overbridge is needed to help the traffic overflow, deal with it effectively once and for all. *Burwood/ Pegasus, Male, 65 years or over.*

The Resource Consents are far too expensive. For small projects the price of consents are exorbitant. No more bailing out of residents to help them out. We've got the Resource Management Act and permits, that should be sufficient for the city. *Burwood/ Pegasus, Male, 50 - 64 years.*

To curb what they're spending. The buskers and flowers shows are too much in one years as far as costs go. Worried about rates increasing. To deal very effectively with boy racers, very scary for women drivers if surrounded by them. *Burwood/ Pegasus, Female, 65 years or over.*

Town Planning, city has expanded too much into the country impacting of infrastructure. Traffic problems at intersections, no right hand turning at some major intersections. *Heathcote/ Spreydon, Male, 65 years or over.*

Restrictions on billboard advertising, less national advertising (locally owned businesses) but more international advertising. More restrictions on graffiti on walls and buildings. More policing of vandals. More research on behalf of Police to Council. *Riccarton/ Wigram, Male, 25 - 49 years.*

Council is a bit extravagant sometimes and out of touch. I am retired and the Flower Show was a great success but no seating for elderly people. Only one bin so far. Pavements and footpaths where I live are full of holes and uneven. *Fendalton/ Waimairi, Female, 65 years or over.*

Rates, based on facilities used not on where you live. Not everyone has equal amount of facilities so shouldn't have to pay the same. *Riccarton/ Wigram, Male, 15 - 24 years.*

To deal responsibly with the congestion on the roads at peak times. Improve the bus service out to Hoon Hay. *Heathcote/ Spreydon, Female, 25 - 49 years.*

Westpac Trust Centre, no ATM's accessible is terrible service. Not enough facilities for getting cash out. *Burwood/ Pegasus, Female, 25 - 49 years.*

Spend money on social housing not gas. Rubbish having teething problem. Rubbish collected too early in the morning. *Burwood/ Pegasus, Male, 50 - 64 years.*

Prioritise spending, how spend money e.g. not new bus exchange. *Burwood/ Pegasus, Female, 25 - 49 years.*

Clean out Avon River. *Burwood/ Pegasus, Male, 25 - 49 years.*

Council has bad communication with the public on some occasions. If it's not on their agenda they can be hard to deal with. *Burwood/ Pegasus, Female, 25 - 49 years.*

Council building permits are hard to get. *Burwood/ Pegasus, Male, 65 years or over.*

Signage in Bottle Lake Forest. *Burwood/ Pegasus, Male, 50 - 64 years.*

The water needs more pressure, higher pressure good for shower and washing dishes.  
*Riccarton/ Wigram, Male, 15 - 24 years.*

Bus stops need to be enforced because drivers are parking on my driveway instead of on the stop. *Burwood/ Pegasus, Female, 25 - 49 years.*

Keeping up the recycling effort. *Burwood/ Pegasus, Male, 25 - 49 years.*

Public pamphlets, informing public as to important discussions. *Burwood/ Pegasus, Male, 25 - 49 years.*

Communication with public. Over spending on useless expenditure, Henderson bail out and wasting more. *Burwood/ Pegasus, Female, 50 - 64 years.*

Housing, excessive rents. Quantity of housing, more 3+ bedroom flats. *Burwood/ Pegasus, Female, 25 - 49 years.*

More off-street parking in central city. *Burwood/ Pegasus, Female, 15 - 24 years.*

Faster consents. Abolishing green zone. *Burwood/ Pegasus, Male, 15 - 24 years.*

Flag parking costs in the weekend to encourage people to come to the central city. Clean rivers up - very urgent!! *Burwood/ Pegasus, Female, 50 - 64 years.*

Maintaining what we have. *Burwood/ Pegasus, Female, 50 - 64 years.*

Recycling, rubbish and green waste. Get more behind sport in the city to encourage. *Burwood/ Pegasus, Male, 25 - 49 years.*

Roading, northern areas, especially Marshlands Rd heading out of Christchurch. Rivers are a bit weedy, look a bit swampy. *Papanui/ Shirley, Male, 25 - 49 years.*

Specify what rubbish needs to be separated in more detail. Stormwater drainage, too many blocked drains flooding. Upkeep of parks, places that are Council's property not being mown enough. *Papanui/ Shirley, Female, 15 - 24 years.*

Inner city tourist attractions. *Burwood/ Pegasus, Male, 50 - 64 years.*

Council funding discussion. Promote parks and recreation. *Burwood/ Pegasus, Female, 25 - 49 years.*

Safety in streets and crime. Money being wasted. Protect jobs. Railway line between Christchurch and Picton. Hospital waiting lists. *Burwood/ Pegasus, Male, 25 - 49 years.*

Upgrade children's playgrounds, outdoor facilities, eg tracks. Don't mess with the water. *Riccarton/ Wigram, Female, 25 - 49 years.*

Roading maintenance. *Burwood/ Pegasus, Male, 25 - 49 years.*

Traffic. More gardens. More cycleways. Less cars. *Burwood/ Pegasus, Male, 25 - 49 years.*

Rubbish issue needs communication. Charities don't get bins, if they want a bin they have to pay. Don't have bins yet. *Burwood/ Pegasus, Female, 50 - 64 years.*

Street cleaning. Broken glass in streets. *Burwood/ Pegasus, Male, 25 - 49 years.*

Central city youth problems, litter, etc. *Burwood/ Pegasus, Male, 25 - 49 years.*

More people using cycle way instead of cars. *Burwood/ Pegasus, Male, 25 - 49 years.*

Motorbike bike track and more recreation. *Burwood/ Pegasus, Male, 15 - 24 years.*

Dog licensing - paying for registration should get owner something, eg if dog was away they should bring it back instead of me going to the pound to pick it up. Water pipes on the ground are rusty, I'd like to see an upgrade. *Burwood/ Pegasus, Male, 25 - 49 years.*

Traffic flow. *Burwood/ Pegasus, Male, 25 - 49 years.*

Food safety in restaurants, cleanliness of the kitchens and staff. *Papanui/ Shirley, Female, 65 years or over.*

Tidying up the streets, getting rid of some of the riff-raff off the streets. That's why most people don't go into the central city. *Burwood/ Pegasus, Male, 25 - 49 years.*

Better road surfaces. *Burwood/ Pegasus, Female, 15 - 24 years.*

Less answer phones. Excess spending on rubbish. Edgware Pool. *Papanui/ Shirley, Female, 65 years or over.*

City centre, it's really dangerous, street kids. It's scary, not safe, even in the morning when walking to work. *Burwood/ Pegasus, Female, 25 - 49 years.*

Peak traffic could be better. The rivers could definitely be cleaned up, I got a rash from it once. *Burwood/ Pegasus, Male, 15 - 24 years.*

Rubbish collection needs improving. *Burwood/ Pegasus, Male, 15 - 24 years.*

More regular bus service, more in peak times. *Burwood/ Pegasus, Male, 25 - 49 years.*

Waterways, pollution and contamination is bad. Traffic management could be better. *Burwood/ Pegasus, Male, 25 - 49 years.*

Bring park bins back. Improve drains. Stricter water usage. High rates. New bus exchange waste of money. *Riccarton/ Wigram, Male, 25 - 49 years.*

Architecture of the airport is terrible and it's very annoying. lack of public access and viewing areas are limited. My son can't see the aeroplanes land and take off, feel locked out. *Burwood/ Pegasus, Male, 25 - 49 years.*

The presentation of heritage buildings. I don't think there's enough consultation with the public over various city assets. *Papanui/ Shirley, Male, 65 years or over.*

Failing in terms of architecture, particularly homes being leaky. Building Consents are a concern. Cranford St, Main North Rd is disastrous in rush hour and allowing developments to go ahead before resolving the congestion in these areas. *Papanui/ Shirley, Female, 50 - 64 years.*

Public toilets. Inner city rubbish. More rubbish bins in parks. *Papanui/ Shirley, Female, 25 - 49 years.*

New Brighton library no good, no books. Remove chalice. *Burwood/ Pegasus, Female, 15 - 24 years.*

Lower rates. Cleaner river for rowing. Better roads for cycling. *Burwood/ Pegasus, Male, 15 - 24 years.*

General safety and well being of citizens. Taxi's should help people in distress. *Papanui/ Shirley, Female, 25 - 49 years.*

I think the roads are bad, they are busy. They could do with a few roundabouts like at junctions where people can't get out, it would make it safer. *Papanui/ Shirley, Female, 25 - 49 years.*

They should be thinking about traffic management but that it is emphasised over public transport and cycling. They should divert more money into promoting those. The state of the lower reaches of the rivers and the water quality should be addressed. *Papanui/ Shirley, Male, 25 - 49 years.*

Have more walkways; need to be nicer. More cycle lanes and bus lanes will encourage people to bus due to reliability. Bus needs to be cheaper. City centre is wasteful, instead of knocking down what's there and rebuilding, work with what's already there. *Papanui/ Shirley, Male, 15 - 24 years.*

Peak time traffic needs improving. *Riccarton/ Wigram, Male, 15 - 24 years.*

City refurbish, waste of time and money. The repairing of the Square wasn't done well. Wasting money on ugly art. *Riccarton/ Wigram, Female, 25 - 49 years.*

Rubbish collection, better explanation of the new system. *Papanui/ Shirley, Female, 65 years or over.*

The streets are dirty, too much rubbish. They don't weed road sides, gutters overflowing. *Papanui/ Shirley, Female, 25 - 49 years.*

Against narrowing of entrance and exit of streets. Not much space for cars and buses to both be on the road. Widened footpaths means more people neglecting mowing lawn, nature strip. *Papanui/ Shirley, Female, 65 years or over.*

Organic bins not big enough, used to be able to dump organic material free. Can't bin rubbish or dry branches. Want to grow trees but have to pay disposal and Council make money. Traffic around Papanui. *Papanui/ Shirley, Male, 65 years or over.*

Rubbish collection times. *Papanui/ Shirley, Male, 25 - 49 years.*

Improve on quality of roads and traffic flow. Recycling, not enough emphasis on it. *Riccarton/ Wigram, Male, 15 - 24 years.*

Fence around Dudley Creek needs repairing in Shirley. *Papanui/ Shirley, Male, 65 years or over.*

Traffic issues. Boy racer issues, it's a government issue. *Papanui/ Shirley, Male, 50 - 64 years.*

Traffic issues need further attention. *Papanui/ Shirley, Female, 50 - 64 years.*

No local swimming pool in Hornby. *Riccarton/ Wigram, Male, 25 - 49 years.*

Three bins is difficult to manage, lack of space. In house sorting is difficult. Traffic flow, many studies done on peak times, problem has not been definitively addressed. Northcote Rd is busy, needs improving. Cavendish Rd used to get around Northcote. *Papanui/ Shirley, Male, 65 years or over.*

Stock pile of recycle rubbish not being recycled. Organic waste should be biggest bin. Waterways, no water supplies. Big lake polluted. Wells/springs drying up, farmers using all the water. Building Permits, too expensive, don't give comprehensive list to do. *Banks Peninsula, Female, 65 years or over.*

Wasting time and money preserving old buildings. Spending ratepayers money on dubious choices of old buildings. *Banks Peninsula, Male, 65 years or over.*

Planning, granting consent for domestic changes, making sure changes do meet city plan. Enforcing really. As a Lyttelton resident, wheelie bin isn't working; people can't get the bin on the street, too steep and narrow. Bin taking up too much room. *Banks Peninsula, Male, 25 - 49 years.*

Concerned about old buildings have been lost that should have been saved and restored. Rents too high in Council housing. Resource Consents, need to improve communications to parties involved, applicants and people appealing process. *Banks Peninsula, Male, 50 - 64 years.*

Communication between departments should be much better, don't have same information as each other. Contacted one, said they don't have your details, another said they did. This was regarding rates and rubbish bins, talked to 4 different people, 4 answers. *Banks Peninsula, Female, 50 - 64 years.*

Issues with rubbish in Lyttelton, hillside properties, hard to manoeuvre bins for elderly, not enough consultation. Sewerage needs to be looked at, how it is managed, if there are alternatives regarding water and if ways of using less water is possible. *Banks Peninsula, Male, 25 - 49 years.*

Really badly thought out redevelopment of City Mall. Yellow bin has not shown up, rest of street turned up, 15 or 20 calls desperate for yellow bin. Making sure rubbish removal up to scratch and contractors under their thumb. *Banks Peninsula, Male, 25 - 49 years.*

Traffic flow through peak hour anywhere in city, needs improvement. Parking in the city. *Banks Peninsula, Male, 15 - 24 years.*

Building Consents, you don't get a good indication of how much it's finally going to cost. You get told \$550 for garage, final cost \$1300. Amount of information you have to provide for a garage is unrealistic, making it expensive. *Banks Peninsula, Female, 25 - 49 years.*

Digging up the roads. Rubbish bins. Wasting money, spending ticket distribution. Too many recycling bins. Prison conditions, street violence. Tiles in the square. *Papanui/ Shirley, Female, 65 years or over.*

Dog bylaws are too harsh. Base rates on land value. Get new Council Chambers. Don't involve in sport, just parks. Sewerage to sea should be incinerated. Noise control is ineffective. Make a race park for boy racers. Designated graffiti area. Resource & Planning is slow. *Papanui/ Shirley, Female, 50 - 64 years.*

Less social housing, leave it to government. Overspending on public transport. Council owned enterprise, dividends too high, eg power lines need upgrades. Undergrounding should of happened. *Papanui/ Shirley, Male, 50 - 64 years.*

Spending money on themselves. Laneways for cyclists. Amount of money spent on Ellerslie Flower Show. *Papanui/ Shirley, Male, 25 - 49 years.*

Rich people living in council housing – police this better. Change festivals and events, same for too long. Plant nice things, put native things on our riverbanks. Shouldn't waste time recycling. Inform of restaurants failing food safety. Cars in Cashel Mall. *Papanui/ Shirley, Female, 65 years or over.*

Need to look at reusing water that comes off roofing drains. Really stuffed up new rubbish system, shouldn't put bones in organic bins. Should be allowed to park in malls. Better lighting in walkways. *Papanui/ Shirley, Female, 50 - 64 years.*

Building Permits too slow, expensive. City lacks character. *Papanui/ Shirley, Female, 50 - 64 years.*

Traffic control. Consult people more. *Papanui/ Shirley, Female, 25 - 49 years.*

Northern Motorway needed. The Council only thinks in the short term and saving dollars. Need more care in stormwater collection. Interfere with businesses. Need more water storage. Spend less social expenditure, eg stadiums, events. galleries. *Papanui/ Shirley, Male, 50 - 64 years.*

Fix up more roading and footpaths. *Papanui/ Shirley, Female, 25 - 49 years.*

Clean rivers and streams, get rid of pollution and foreign bodies in it. *Papanui/ Shirley, Female, 50 - 64 years.*

More support for elderly, more services and contact. The boy racers. Public transport, maybe trains or something for rush hour. Too much money spent on things that don't benefit the city. *Papanui/ Shirley, Female, 50 - 64 years.*

Rubbish, more friendly for blind people. *Papanui/ Shirley, Female, 50 - 64 years.*

Don't like new bins. *Papanui/ Shirley, Male, 50 - 64 years.*

Bus shelters, not glass, maybe use mesh. Rivers in public reserves should have more warning signs and/or fences. *Papanui/ Shirley, Female, 25 - 49 years.*

Clean up rivers in general. Rubbish system, needs better information. *Papanui/ Shirley, Male, 15 - 24 years.*

More public transport, more regular buses. More trees, shade, looks nicer. *Papanui/ Shirley, Female, 50 - 64 years.*

Work on traffic flow. *Papanui/ Shirley, Male, 25 - 49 years.*

Building Permits and Resource Consents, they need to work harder. Buying big amounts of land in central city. *Papanui/ Shirley, Female, 50 - 64 years.*

Efforts to preserve, or owners to preserve, older homes in particular. *Ferrymead/ Hagley, Female, 25 - 49 years.*

Peak traffic flow. *Papanui/ Shirley, Female, 25 - 49 years.*

Not pay for parking in the city in weekends to promote central city in weekends, invigorate city in weekends. Getting everything in order regarding Building Permits, very picky in what they consent to. Promoting transport system better. *Papanui/ Shirley, Female, 25 - 49 years.*

Communicate more with people. Rates are confusing, (increase issues and reasons). *Papanui/ Shirley, Male, 25 - 49 years.*

More parking in city centre, especially to encourage tourists. Green rubbish bins too small and plastic materials create smells. Security for supermarket trolleys on the road, need to put a patrol in place for this. Port Hills could be cleaner of rubbish. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Traffic flow on Cranford St, Manchester St, Marshlands Rd, QEII Dr. City Mall and Square more attractive to locals and tourists, less concrete and vehicles in Square and City Mall. *Papanui/ Shirley, Female, 25 - 49 years.*

Over-regulation of building consents. Money wasted on new Chambers and Ellerslie Flower Show. Accessibility for special needs children. Too many bylaws for dog owners. Underage drinking problem and boy racers. Don't listen to residents. Bikes dangerous. *Riccarton/ Wigram, Female, 25 - 49 years.*

More catering for cyclists, more cycle ways. Bottle Lake becoming a bit run down. *Papanui/ Shirley, Male, 25 - 49 years.*

Resource Consents too slow and expensive. *Riccarton/ Wigram, Female, 25 - 49 years.*

Be more public. Too political, Councillors make choices, not staff. Spend less. *Riccarton/ Wigram, Male, 65 years or over.*

Bigger green bins. *Riccarton/ Wigram, Female, 65 years or over.*

Separate bikes and cars. Waste in Banks Peninsula. Work with community. *Riccarton/ Wigram, Male, 50 - 64 years.*

Boy racers, streets are wide meaning young hooligans rip up our roads, more policing in the area. *Papanui/ Shirley, Male, 15 - 24 years.*

Spending money on silly stuff. Stop closing pools. Water rats out of streams. Cashel Mall tram. *Papanui/ Shirley, Male, 15 - 24 years.*

Road signs on Moorhouse Ave. *Papanui/ Shirley, Female, 25 - 49 years.*

Parking dollars, need credit not coin. More biking lanes. Bus times need improvement. *Papanui/ Shirley, Male, 25 - 49 years.*

Too much unnecessary building. Improve tracks. Beach pollution (Sumner). Storm water collection. Permits for building lenient. More bike lanes. Wasting money. Malls need less continuous construction. Flower Show should stay in Auckland due to costs. *Riccarton/ Wigram, Female, 50 - 64 years.*

Improve Art Gallery. City heritage needs more care. Employment dropping due to foreigners. Closing Sockburn Pool. Look after rivers, don't waste money on irrigation. Bigger recycling bins. Raise drinking age. *Papanui/ Shirley, Male, 65 years or over.*

More on-street parking. More cycleways on the road. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Some intersections need lights, eg Grimseys Rd and QEII Dr. Double lanes on Papanui Rd. Cheaper or free parking in town. *Papanui/ Shirley, Male, 15 - 24 years.*

The Heritage buildings and Historical sights. *Riccarton/ Wigram, Male, 50 - 64 years.*

Parking in malls. *Papanui/ Shirley, Female, 15 - 24 years.*

Improving the Council housing, the overall appearance and upkeep. *Riccarton/ Wigram, Male, 15 - 24 years.*

More outdoor parking in town. *Riccarton/ Wigram, Female, 15 - 24 years.*

Noise abatement. Tourism. Much work still needs to be done in town so tourists will enjoy being in town. Motels need improving. Work on the safety issues as well. Too much noise in town for moteliors and their guests. *Riccarton/ Wigram, Male, 50 - 64 years.*

Square needs attention, bland and cold. The village green needs upgrading. Council buying properties. City centre needs upgrading. Need to maintain more heritage. *Riccarton/ Wigram, Female, 50 - 64 years.*

Tidy streets. Walkways should be kept under control, teenagers, etc. Cameras. *Riccarton/ Wigram, Female, 65 years or over.*

Roads aren't well maintained. *Riccarton/ Wigram, Male, 65 years or over.*

Less land purchases. *Papanui/ Shirley, Male, 65 years or over.*

Handing money out to anyone. Ruining city centre, trams annoying. Listen to the people, stop keeping secrets. *Riccarton/ Wigram, Male, 65 years or over.*

More extensive bus network, more bus shelters. *Riccarton/ Wigram, Female, 65 years or over.*

Free parking in town. *Riccarton/ Wigram, Female, 15 - 24 years.*

Street lights variable system dependant on day/weather. *Riccarton/ Wigram, Female, 65 years or over.*

Rubbish system, bin sizes. *Riccarton/ Wigram, Female, 50 - 64 years.*

Need to sort out inner city look and traffic. *Riccarton/ Wigram, Female, 25 - 49 years.*

Road conditions are inadequate. *Riccarton/ Wigram, Male, 25 - 49 years.*

Noise control suck and CCC lie. The pools are good but too expensive for students (Wharenui). Food safety should have a grading system. *Riccarton/ Wigram, Female, 15 - 24 years.*

The storm water treatment. *Riccarton/ Wigram, Male, 15 - 24 years.*

I support park and ride, where you can park and then ride into the city. Helps with traffic congestion. Waterways need work. *Riccarton/ Wigram, Female, 50 - 64 years.*

Local Halswell facilities, need more for population, eg sports complex, better transport, motorway, new library. *Riccarton/ Wigram, Female, 50 - 64 years.*

Change of rubbish collection service in the inner city. *Riccarton/ Wigram, Male, 50 - 64 years.*

Rates too high. Rubbish, litter dumping, more control and enforcement required. *Riccarton/ Wigram, Male, 25 - 49 years.*

Upgrade of Porritt Park, more turf required. New sports complex, leisure centre, in Halswell required, including library. *Riccarton/ Wigram, Female, 25 - 49 years.*

Water pressure is too low, infrastructure needs to be upgraded. Students getting drunk and vandalising property, removing letterboxes, more security required perhaps. Look at putting in more surveillance cameras. *Riccarton/ Wigram, Male, 25 - 49 years.*

Prioritise projects. Rate increases - be conservative. *Riccarton/ Wigram, Male, 25 - 49 years.*

Rubbish collection trucks poor. Improve city malls. Rubbish collection needs to be weekly. Manage students better. Improve student accommodation. Clean streets more. *Riccarton/ Wigram, Male, 25 - 49 years.*

Give us all our bins. Not enough cycle ways, need more everywhere, would feel safer with more because at the moment I'm passing parked cars and they open their doors and it's dangerous. *Riccarton/ Wigram, Female, 25 - 49 years.*

Traffic flow at peak hours. Distribution of new rubbish bins, haven't received red and green. *Riccarton/ Wigram, Male, 25 - 49 years.*

Take into account number of residents at each residence. Rejuvenating the central city, perhaps shrinking central city. Improve traffic flows. More specific focus groups to get feedback on whether money is well spent, are they getting value for money. *Riccarton/ Wigram, Male, 25 - 49 years.*

Water quality in Avon River, needs to be cleaner for people using it for sport, eg dragon boat racing, rowing. *Riccarton/ Wigram, Male, 25 - 49 years.*

Parking ticket men, less of them. Cleaning glass off roads. *Riccarton/ Wigram, Female, 15 - 24 years.*

Look after Avon River. Free parking in town. *Riccarton/ Wigram, Female, 15 - 24 years.*

Housing could do with upgrading. *Riccarton/ Wigram, Female, 15 - 24 years.*

Traffic flow in the city, right turning arrows, etc. Rates and house prices. *Riccarton/ Wigram, Female, 25 - 49 years.*

Disliked Wigram being sold. *Riccarton/ Wigram, Female, 50 - 64 years.*

Boy racers still need improvement in bringing under control. *Riccarton/ Wigram, Female, 25 - 49 years.*

Ellerslie Flower Show needs more flowers and less queues to get in. *Riccarton/ Wigram, Female, 50 - 64 years.*

Size of green bins is too small. *Riccarton/ Wigram, Male, 25 - 49 years.*

Roads are pretty bad, piping is causing problems. Solar powered street lights would be good. *Riccarton/ Wigram, Female, 25 - 49 years.*

Supporting small businesses, boosting visitor numbers, anything to help economic development. Crime is rising, safety is increasingly a concern, needs to be addressed. *Riccarton/ Wigram, Female, 25 - 49 years.*

The roads - only one way to get to town (Halswell to Lincoln Rd), should be two lanes due to lots of country traffic. *Riccarton/ Wigram, Female, 25 - 49 years.*

Removal of silver birches on my street, horrible trees, up the sidewalk. *Riccarton/ Wigram, Female, 65 years or over.*

Roading, one road will be resealed then will be ripped up a month later, eg Waterloo Rd. Need to plan. *Riccarton/ Wigram, Male, 25 - 49 years.*

Roading. *Riccarton/ Wigram, Male, 15 - 24 years.*

It's become less democratic, it's become a worse employer. There has been a reduction in the integrity of management. The high turnover of staff has caused large loss of knowledge and efficiency. *Riccarton/ Wigram, Male, 15 - 24 years.*

Water conservation, not seen much done about it recently, the water thing's a pretty big deal. *Riccarton/ Wigram, Female, 15 - 24 years.*

Parks and playgrounds need to be improved and removal of graffiti. Central city parking needs to be cheaper. *Riccarton/ Wigram, Female, 15 - 24 years.*

They spend too much money on AMI Stadium. The mayor gave money to cricket grounds in Hagley but no parks to accommodate. Hagley Park will disappear. *Riccarton/ Wigram, Male, 65 years or over.*

Social housing, lots of people are struggling in the recession, rents have been rising. Council spends money inappropriately, eg bailed out a property investor. Ellerslie Flower Show was a waste of money. Sport money not fairly distributed to minorities. *Riccarton/ Wigram, Male, 25 - 49 years.*

Improve the waterways, green them up, make them a bit more beautiful. Central city decisions chop and change all the time, they just finished outside Westpac and then came back and ripped it all up again. *Riccarton/ Wigram, Male, 15 - 24 years.*

Hopeless service at Botanic Gardens Cafe. Need park and ride places like in England. Traffic flow at peak times is a nightmare. Use quarter sized minibuses instead. Discourage people taking cars in. *Riccarton/ Wigram, Female, 65 years or over.*

Environmental issues, air and waterway pollution needs to be addressed. *Riccarton/ Wigram, Male, 15 - 24 years.*

Para-Olympics 6-7 years ago - poor performance in advertising. *Riccarton/ Wigram, Female, 65 years or over.*

Less money on flowers and gardens, etc. Do more about students. *Riccarton/ Wigram, Female, 50 - 64 years.*

The length of time issuing permits could be improved. *Riccarton/ Wigram, Male, 65 years or over.*

Security risk with bins in front? Cycleways, encourage greater use. Safety is a concern. Add more cycleways. *Fendalton/ Waimairi, Female, 25 - 49 years.*

Parking, traffic flow, traffic jams, make the traffic problems better. A more hygienic way of disposing of the green waste rubbish, just sitting in the bin for the week is a bit gross. *Riccarton/ Wigram, Female, 15 - 24 years.*

We should be watching the pollution in our rivers. *Riccarton/ Wigram, Male, 15 - 24 years.*

Traffic flows at peak times, eg Main North Rd, Marshlands Rd. Need more affordable housing schemes. *Papanui/ Shirley, Male, 25 - 49 years.*

I think they could improve with the toilets in the Botanical Gardens, especially if you have young children. They need an upgrade. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Stormwater, Aidenfield, some flooding towards Halswell. Public rubbish bins on streets, too few. *Riccarton/ Wigram, Female, 50 - 64 years.*

Bylaws relating to architectural heritage, old buildings being destroyed. Budget restriction, public spending. Boy racer problem, current laws are adequate but not enforced, take away cars. Flexible decisions for consents. Change regulations. *Papanui/ Shirley, Female, 25 - 49 years.*

Cycleways, safety is a concern, needs improvement, due to busier traffic. *Papanui/ Shirley, Male, 50 - 64 years.*

Parking, more disability parks and parks for parents. They also need to be enforced because so many people park in them who shouldn't. Rivers, there is a lot of rubbish floating in the Heathcote River in Woolston, needs to be cleaned out. *Ferrymead/ Hagley, Female, 15 - 24 years.*

Walkways in Sumner and Redcliffs could be extended and upgraded. *Ferrymead/ Hagley, Male, 25 - 49 years.*

Inner city development still needs a lot of thinking and isn't really working, eg more bikes and less cars and more bus services. This would avoid the congestion. *Burwood/ Pegasus, Male, 25 - 49 years.*

Off street parking needs improving. *Papanui/ Shirley, Female, 25 - 49 years.*

Probably the peak traffic hours, it's slow as if you want to get anywhere round town. They need to get the flow going, widening roads and adding lanes. *Papanui/ Shirley, Male, 25 - 49 years.*

Bins for lawn clippings too small. *Papanui/ Shirley, Male, 65 years or over.*

Boy racers need more control, Council did nothing. *Papanui/ Shirley, Male, 50 - 64 years.*

More consultation with residents. *Papanui/ Shirley, Female, 25 - 49 years.*

Boy racers a problem, need more action. *Papanui/ Shirley, Male, 50 - 64 years.*

Solar heating consent prices too high. Need to improve on signs at Bottle Lake Reserve. *Papanui/ Shirley, Male, 25 - 49 years.*

More outdoor swimming pools, bring back Edgeware Pool. *Papanui/ Shirley, Female, 25 - 49 years.*

Plans for the future, eg roads and transport, water, etc. *Riccarton/ Wigram, Male, 50 - 64 years.*

Rubbish on roads, broken glass. The Avon needs to be cleaned up. More road maintenance. Building regulations not enforced adequately, invest in more staff and better training. Henderson bailed out, not good. Organics bin too small. Peak hour traffic. *Papanui/ Shirley, Male, 50 - 64 years.*

Cycle lanes on roads, more of them. Condition of roads inadequate, traffic flows. *Papanui/ Shirley, Female, 25 - 49 years.*

City decoration at Christmas. Roads need to be better quality. *Papanui/ Shirley, Male, 25 - 49 years.*

Conserve spending. *Papanui/ Shirley, Female, 50 - 64 years.*

Relax zoning around CBD to relieve congestion. Shuttle service, park car and bus to town. Safety around town. *Papanui/ Shirley, Male, 25 - 49 years.*

New buildings going up, old buildings/housing being taken down. Characters mismatched. Lives in St Albans, feels that new housing does not fit in with existing buildings. Good image for the city. *Papanui/ Shirley, Female, 50 - 64 years.*

More crime safety in central city around bars. General untidy streets at night. *Papanui/ Shirley, Female, 25 - 49 years.*

The contractor with bins in early stages. Street trees need pruning. *Papanui/ Shirley, Female, 50 - 64 years.*

Maintenance of Council verges need tidying, i.e. lawn mowing and gardens. *Ferrymead/ Hagley, Male, 25 - 49 years.*

More cycle lanes in Bealey Ave for example. *Papanui/ Shirley, Female, 15 - 24 years.*

Traffic on Johns Rd and Main North Rd. *Papanui/ Shirley, Female, 50 - 64 years.*

Designers of areas do not take into account who uses them (Waimakariri motorbike track on north side). *Papanui/ Shirley, Female, 25 - 49 years.*

Traffic at peak times, Marshlands Rd especially. *Papanui/ Shirley, Male, 25 - 49 years.*

Stormwater, drainage problems, floods all the time. *Riccarton/ Wigram, Female, 15 - 24 years.*

Spending less money, throwing money away on Buskers Festivals and flower shows. *Papanui/ Shirley, Male, 50 - 64 years.*

Transport systems. Not enough parks in city, needs more free parking to encourage people to go into town. *Papanui/ Shirley, Female, 25 - 49 years.*

Start charging for water. *Papanui/ Shirley, Male, 50 - 64 years.*

Lands that's unoccupied, what is going to happen to it? *Papanui/ Shirley, Male, 25 - 49 years.*

Cleanliness of street, especially city. *Papanui/ Shirley, Female, 25 - 49 years.*

Recycling is over the top. Road congestion is an issue. New building too much cost. *Papanui/ Shirley, Male, 65 years or over.*

Unhappy about money spent on certain areas, eg Dave Henderson deal. Also statues. *Papanui/ Shirley, Male, 65 years or over.*

Noise control could be improved. *Papanui/ Shirley, Male, 65 years or over.*

Tree maintenance around road signs. Trouble with delivering complaint issues on time. *Papanui/ Shirley, Female, 25 - 49 years.*

Improve public transport system. *Papanui/ Shirley, Male, 15 - 24 years.*

Water conservation in businesses. *Papanui/ Shirley, Male, 15 - 24 years.*

Charged for rates that don't apply to them, water, etc, they are on their own water system. Internal communications with regarding sensitivity of disposing of dead animals on the road is poor, need to work on communication. *Papanui/ Shirley, Female, 25 - 49 years.*

Sports grounds are terrible. Too much infill houses; stop demolishing houses. Two metre fences should go in certain areas. New rubbish system, can't get it on the pavement very well, no more narrow streets. *Papanui/ Shirley, Female, 25 - 49 years.*

Consents. *Papanui/ Shirley, Female, 25 - 49 years.*

More speed cameras to stop boy racers. *Ferrymead/ Hagley, Male, 15 - 24 years.*

Only complaint is that some of these cycle lanes that are on the left side of the road can be dangerous because you have cars that turn left and they take no notice of the poor cyclist. *Fendalton/ Waimairi, Male, 15 - 24 years.*

I think the Council could improve a lot more with their exhibitions in the Art Gallery, more variety and something more interesting. Roading, especially Hamilton Ave. It used to be a nice, they've mucked around with the trees and put in blocks of concrete. *Fendalton/ Waimairi, Male, 15 - 24 years.*

The traffic flow at peak time, Marshlands Rd would be one I have in mind. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Only the traffic flow at peak times and parking in the central city could be improved. Over all doing well. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Overall I think they have done well. A number of people who have spoken to me said that the green bin is too small, they should've swapped it with the red bin which is bigger. *Fendalton/ Waimairi, Male, 15 - 24 years.*

The traffic flow on the roads at peak times, especially going along QEII Dr, then the build-up coming into Marshlands Rd which they should do something about. *Fendalton/ Waimairi, Male, 15 - 24 years.*

Would like to see more cycle lanes. As for the bus exchange, it's a bit cramped. I know they have tried doing something to it but haven't done much to it at all. Probably because they don't have the room. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Traffic flow along Moorhouse Ave. I think we still can do a lot more to lower the carbon in our city. *Heathcote/ Spreydon, Male, 15 - 24 years.*

I think they need more native bushes in the Square. Not happy with the pollutions that get into the Heathcote River. Find it gets too busy on the road at peak time, especially Moorhouse Ave and Brougham St. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Traffic flow on the roads and peak times, especially Curletts Rd and Clarence St. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Could do something for the 25-49 year olds in their Art Gallery. Cycle lanes okay but not when cyclists ride 3 abreast, more so in Banks Peninsula with the narrow roads. Removal of stormwater, esp. Dalkeith St. Council not looking after Heritage buildings. *Heathcote/ Spreydon, Female, 25 - 49 years.*

I think something should be done with the traffic at peak time, especially round Sparks Rd, it gets quite a build up. Flooding around Barrington Mall should be looked at. I was standing in water up to my waist. Cycle lanes, could do with more of them. *Heathcote/ Spreydon, Male, 15 - 24 years.*

Only thing I can see is that the cycle lanes could do with a bit of a tidy up, you notice when you go cycling because the traffic surface is a lot smoother. The rivers could also be a lot cleaner, there's rubbish in them. *Heathcote/ Spreydon, Male, 25 - 49 years.*

The Council spends a lot of ratepayers money on things that aren't much good for the whole city, eg the Chalice which looks like an upside down ice-cream cone and the corgi dog. I

think the bus exchange is in the wrong place. No real movement for traffic. *Heathcote/ Spreydon, Male, 25 - 49 years.*

Council is going the wrong way by putting too many malls into the central city. (I used to be in business myself; I had to walk away from it.) The traffic flow at peak times, especially along QEII Dr to Marshlands Rd, they should make it two way. *Heathcote/ Spreydon, Male, 25 - 49 years.*

This Christmas in the Park, it's so sad that it's not the same anymore, no carols. The traffic flow at peak times, find that Lincoln Rd and Blenheim Rd are worst, especially when I use them going to work. Resource Consent business fees is a rip-off. *Heathcote/ Spreydon, Female, 25 - 49 years.*

I think they could do more with the improvement of the removal of the stormwater, especially Birdwood St and Eastern Tce, very bad along Eastern Tce. *Heathcote/ Spreydon, Female, 25 - 49 years.*

They could do better with the processing applications for Resource Consent. It's mainly the so and so fees they charge. I don't know where they get their pricing from; it's ridiculous. Inspecting and enforcing food safety bylaws could do with a tidy-up. *Fendalton/ Waimairi, Male, 25 - 49 years.*

The removal of stormwater could be improved, seems to be a build-up. Council should do something about what's happening to our swimming pools. Our traffic flow, especially Marshlands Rd, why don't they put in a two-way lane? *Papanui/ Shirley, Male, 15 - 24 years.*

Traffic flow at peak times. Could do with more mountain bike trails. The rivers could do with a clean out, saw a shopping trolley in the Avon. I rung Council a few times to get rid of the flax bushes near my place, they've never bothered to ring me back. *Burwood/ Pegasus, Male, 15 - 24 years.*

I think they could clean up the rivers, eg Avon and Heathcote, of rubbish in them. As for these Council swimming pools, the Council is closing them down. Why?, that's what I want to know. The stormwater run off around our area, it floods. *Burwood/ Pegasus, Male, 15 - 24 years.*

Probably the traffic flow at peak times. Marshlands Rd could become wider, they have the room. Not happy with the parking in the central city, they could improve on that. The stormwater removal could also be improved. *Burwood/ Pegasus, Male, 15 - 24 years.*

I would say the traffic flow on the roads at peak times, I would like to see Marshland Rd turned into a 2 way lane and I think St Johns Rd is terrible, especially the turning into it, you've got to be so careful. *Burwood/ Pegasus, Male, 15 - 24 years.*

Not happy with rivers and plants and how they are maintained. Ellesmere River is shocking for example. *Papanui/ Shirley, Female, 25 - 49 years.*

Improve cycle lanes, make cycle friendly changes. *Papanui/ Shirley, Female, 15 - 24 years.*

Didn't agree with Dave Henderson buildings. *Riccarton/ Wigram, Male, 65 years or over.*

Don't feel safe in High St or Cashel Mall, after hours in particular. *Riccarton/ Wigram, Female, 50 - 64 years.*

Libraries, children's areas need more supervision, need to be near lending desk for supervision. *Riccarton/ Wigram, Female, 25 - 49 years.*

Vandalism by students such as fires, damage to property, broken glass on roads and pavements, and noise from parties. *Riccarton/ Wigram, Female, 25 - 49 years.*

Traffic lights need to be monitored more closely for people running red and orange lights. *Riccarton/ Wigram, Male, 65 years or over.*

The degree of densification not requiring consent is too high. *Riccarton/ Wigram, Male, 25 - 49 years.*

Paving stones need a lot of attention. Mismatched paving stones needs continuity, waste of money. *Riccarton/ Wigram, Female, 25 - 49 years.*

Traffic, main areas south, airport, Hornby, Blenheim Rd. Building Consents too slow. *Riccarton/ Wigram, Female, 50 - 64 years.*

Public relations. *Riccarton/ Wigram, Male, 65 years or over.*

Traffic and traffic lights, they don't stay green long enough. Papanui Rd light sequence does not match traffic. *Papanui/ Shirley, Male, 15 - 24 years.*

Stavelly St often floods. Avonhead Rd hedge was overgrown for too long. Husband wrote several times to Council but took several letters to fix it. House next door had bad leaking pipes, took months to fix, requiring video footage being sent. Prioritise letters. *Riccarton/ Wigram, Female, 25 - 49 years.*

Awareness of saving water if encouraging recycling. *Riccarton/ Wigram, Female, 25 - 49 years.*

Organic rubbish bins, things often stick to the sides and don't go into the truck. Also more cycle lanes in the suburbs. *Riccarton/ Wigram, Female, 50 - 64 years.*

Replacing roundabouts with lights on major roads. *Ferrymead/ Hagley, Female, 50 - 64 years.*

Rubbish/recycling days more frequently, too much rubbish. *Papanui/ Shirley, Male, 15 - 24 years.*

Response to questions and comments to the public. *Riccarton/ Wigram, Male, 50 - 64 years.*

More buses for kids to stop parents dropping them off to school. Need to promote more bicycles. Keep rates down, they should fall with the economy. *Riccarton/ Wigram, Male, 50 - 64 years.*

Rugby games, etc at AMI Stadium, parking and traffic flow. Haven't received new organic bin yet on some streets. *Riccarton/ Wigram, Female, 25 - 49 years.*

Improve teething problems with rubbish system. Road congestion, more arrows at busy intersections. *Riccarton/ Wigram, Female, 25 - 49 years.*

Cleaning up the rivers. *Papanui/ Shirley, Female, 25 - 49 years.*

More emphasis on not littering, make households responsible for picking up rubbish outside their house even though they may not have put it there. *Riccarton/ Wigram, Female, 65 years or over.*

Stormwater drainage. *Riccarton/ Wigram, Female, 25 - 49 years.*

More events, international events to encourage more tourism. *Riccarton/ Wigram, Male, 25 - 49 years.*

Stop events that attract boy racers. Make Christmas in the Park more Christmassy. *Riccarton/ Wigram, Female, 50 - 64 years.*

Colour in the Square. *Riccarton/ Wigram, Female, 65 years or over.*

Leaky homes. Local library needs improvement. *Riccarton/ Wigram, Female, 65 years or over.*

Rubbish collection, organics not emptied properly, others have same problem. Don't know what they can do about traffic flow. No more cycle lanes, look at bus routes. Harder to get across town. *Riccarton/ Wigram, Female, 50 - 64 years.*

Roading, infrastructure. *Riccarton/ Wigram, Male, 15 - 24 years.*

Try and improve safety conditions for the residents from those silly boy racers and burglars. They should be looking at that, safe people are happy people. Boy racers, they are trying their best but need government. Do something about pill shops. *Riccarton/ Wigram, Male, 65 years or over.*

Quality of the water in the rivers. The drinking water is fine but the rivers need to be improved. *Riccarton/ Wigram, Female, 65 years or over.*

I would have liked the green bins to be bigger. As I have a lot of garden waste, I would have liked a bigger green bin. *Riccarton/ Wigram, Female, 50 - 64 years.*

Clean up city and rivers. *Papanui/ Shirley, Female, 15 - 24 years.*

Roads have too much glass. Graffiti everywhere. Inner city looks dirty, i.e. footpaths, etc. Unruly loiterers. General cleanup required. City is dull and dingy. *Riccarton/ Wigram, Female, 25 - 49 years.*

Certain areas are looked after better than others. They neglect some areas that are used less, such as parks that don't attract tourists but residents still want to use a lot. *Riccarton/ Wigram, Male, 25 - 49 years.*

'Buggy friendly' parks for Mums. Work better with Regional Councils to clean up the rivers. Finish the city mall, businesses suffering. *Papanui/ Shirley, Female, 25 - 49 years.*

Bin sizes aren't practical, garden one needs to be bigger. Dog control, tighten up on those who let dogs wander or mistreat. Register people, not dogs. Watch spending, investments and fancy buildings. Keep rates minimum, don't spend on private functions. *Papanui/ Shirley, Female, 25 - 49 years.*

Clean up streets from rubbish so tourists will see how nice it is and come back. Noise control and community watch for people drinking. *Papanui/ Shirley, Female, 15 - 24 years.*

More funding for youth events. *Papanui/ Shirley, Male, 15 - 24 years.*

Traffic situation at peak times is poor. Not enough parking in central city or bike lanes in the city. *Papanui/ Shirley, Female, 25 - 49 years.*

Traffic flows. *Papanui/ Shirley, Female, 25 - 49 years.*

Cycle lanes, more of them, make them safer, off-road cycle lanes. Clean up the rivers a bit and stop overflow. *Papanui/ Shirley, Female, 25 - 49 years.*

Better maintenance of local playing fields. More cycle ways on road. Clean up of rivers. *Papanui/ Shirley, Male, 25 - 49 years.*

Developer, be careful about subdivision, more resident input. Dumping rubbish, streets with rubbish dumped, eg Spencerville Rd. Boy racers need a place to hang out. Tagging needs more attention. *Papanui/ Shirley, Female, 25 - 49 years.*

Make better decisions on development, believes they waste money in some areas on minor issues. Organics bin needs to be bigger to fit lawn clippings. *Papanui/ Shirley, Female, 25 - 49 years.*

Better employees, more informed. Road works stop business trading, shocking, disgraceful. Spray painting roads in afternoon, etc. Rivers, dairy farming. Environment and road system. *Papanui/ Shirley, Male, 25 - 49 years.*

More regeneration in the central city. More off road cycleways. *Papanui/ Shirley, Male, 25 - 49 years.*

Rivers have a lot of rubbish. Banning of fireworks, public display is great but personal use should be banned. Cheaper parking, less congestion in city traffic. Universal council parking within the city, pay set fee for a block of time. *Papanui/ Shirley, Female, 25 - 49 years.*

Malls are bad, gutting out the city. *Papanui/ Shirley, Male, 25 - 49 years.*