

Our Draft Annual Plan

Activities, spending and funding
for 2019–20

Consultation Document
Christchurch Ōtautahi

Consultation: 1 March–1 April 2019

ccc.govt.nz/haveyoursay



Draft Annual Plan 2019–20
Consultation Document
Christchurch Ōtautahi

For the period 1 July 2019 to 30 June 2020.
Adopted on 12 February 2019 for public consultation
between 1 March and 1 April 2019.

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We're making Christchurch better

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Cautionary note

The forecast financial statements in the Draft Annual Plan have been prepared on the basis of best estimates available at the time of preparing the accounts. Actual results are likely to vary from the information presented and the variations may be material.

The purpose of the Draft Annual Plan is to inform the community on the spending priorities outlined within the plan, and may not be appropriate for any other purpose.



“Water is and remains the top priority for Council – from protecting the source of our water to ensuring that it is safe and good to drink when we deliver it to you.”

Mayor's introduction

Every three years the Council undertakes the important task of putting together a 10 year Long Term Plan (LTP), which includes a 30 year Infrastructure Strategy. For the years in between the LTP processes, we produce an Annual Plan. This year is Year 2 of the 2018-28 LTP. The draft Annual Plan as you will see makes a few adjustments based on things that have occurred since the LTP was finalised.

We have focused our attention on the level of rates increases, mindful as ever on the pressure this places on households, in particular those with fixed incomes. The LTP had budgeted for an average increase of 5.5 per cent in this year – the draft Annual Plan has come in below that with the average increase in residential rates down to 4.92 per cent.

The most significant contribution to achieving a lower than forecast rate of increase without a corresponding impact on services has been higher than anticipated rating growth.

We will continue to look for savings before we sign off the Annual Plan 2019-20. However, that has to be balanced against what is a significant amount of earthquake related repairs still required, particularly in the horizontal infrastructure (pipes, roads and footpaths) not covered by the SCIRT programme.

This year's Annual Plan reflects confirmation from Central Government that the \$300 million Christchurch Regeneration Acceleration Facility can be allocated for the Canterbury Multi Use Arena (\$220 million), with the balance across the Ōtākaro Avon River Corridor and horizontal infrastructure requirements. The investment cases are being prepared for each of these. The \$220 million has been committed to the Arena, which gives surety that the project will proceed.

The major focus for this year has been the work required to regain our secure drinking water status so we can take the chlorine out

of the water. It is important to remember that the decision to chlorinate was forced on us and was not one we would have chosen without the knowledge that the Medical Officer of Health would have required it. We have been able to keep the foot to the floor to give us the best chance of getting the work done within the 12 month timetable we set. We are also continuing to bring forward the work programme to ensure that we will meet the standards, which are being reassessed by Central Government in the light of the findings of the Havelock North Inquiry. This is important because we want to get the chlorine out and keep it out. This will require a stronger assurance around the security of supply than was acceptable in the past. Water is and remains the top priority for Council – from protecting the source of our water to ensuring that it is safe and good to drink when we deliver it to you.

Difficult international market conditions for disposing of recyclable waste has meant we have had to increase the Waste Minimisation targeted rate, which appears as a separate fixed charge on your rates bill. This is to cater for the increased costs associated with recycling, mainly as a result of China closing the door on recyclable waste. Although our recycling company, EcoCentral, was not selling into China, the subsequent flooding of world markets and a plummeting price for recyclables has had a real impact. We need to work with others on getting a New Zealand solution, as we are not the only Council affected. In the meantime, we have to meet the increased cost.

“Maintenance is absolutely critical to our residents’ experience of living here, and the look and feel of the city matters to residents and visitors alike. The focus on our parks, roads and footpaths remains a real priority.”

We have also included an additional operational grant for Vbase, our venue operator and promotion company. It has been a challenging environment without the suite of venues it used to operate – the Convention Centre, Lancaster Park and the Town Hall. They have also faced challenges with some of the venues they now operate – Horncastle Arena, the temporary stadium and the Pavilions at Hagley Oval. Vbase has done remarkably well despite these challenges. However, the condition of the assets they work with have created legacy issues that need addressing.

Prior to developing the LTP, we set a number of strategic directions to guide us. They remain an important touchstone for our focus:

- Safe and sustainable water supply and improved waterways.
- Enabling active citizenship and connected communities.
- Maximising opportunities to develop a vibrant, prosperous and sustainable 21st century city.
- Climate change leadership.
- Informed and proactive approaches to natural hazard risks.
- Increasing active, public and shared transport opportunities and use.

They were not listed in any particular order. However, I have set them out with safe and sustainable water supply at the top of the list. It is and remains our top priority.

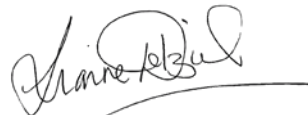
At the same time as setting these directions, we confirmed that we remain committed to providing outstanding core services and these remain clearly articulated in the community outcomes. Maintenance is absolutely critical to our residents’ experience of living here, and the look and feel of the city matters to residents and visitors alike. The focus on our parks, roads and footpaths remains a real priority.

Every successful city has a vibrant city centre. We know that businesses will need support to ensure they continue to thrive in what is an evolving environment. The Central City Action Plan and Project 8011 Housing Programme are vital to our success.

It is also vital that we develop an emissions reduction programme to ensure that we meet our targets of net carbon neutrality by 2030 as a Council and 2050 as a city.

Finally, there has been a lot of discussion around community participation in decision-making. The Annual Plan gives all our residents an opportunity to provide feedback. The scope isn’t as broad as an LTP. However, we value hearing from you and we have scheduled a week of hearings to enable your voice to be heard.

Proposals that focus on community projects will be referred to the community boards in the first instance, so that they can look at and provide advice on priorities for their areas. Submissions that focus on matters outside our control – for example, submissions on public transport routes that sit with Environment Canterbury – will be passed onto the appropriate body and we’ll let you know. With the big picture issues, we look forward to the opportunity to engage with you on the draft Annual Plan 2019-20.



Lianne Dalziel
Mayor of Christchurch

What is an Annual Plan?

Last year the Council prepared and adopted its Long Term Plan (LTP) for the years 2018 to 2028. This set out the activities the Council proposes to undertake over that time.

Every three years we review our LTP. We produce an Annual Plan in the two years between each LTP.

An Annual Plan has two main purposes:

1. It sets out our budget for the next financial year, providing information about how much our activities will cost and how they will be funded, including the setting of rates.
2. It highlights any key changes from the LTP, for the year to which the Annual Plan relates.

This Draft Annual Plan covers financial year 2 of the LTP, from 1 July 2019 to 30 June 2020.

How to have your say

We want your feedback on how we are proposing to support our city's needs over the next 12 months and beyond. See our Have Your Say pages at the back of this consultation document or go online to ccc.govt.nz/haveyoursay for more information.



Our Annual Plan

As we identified in the 2018-28 LTP, our decision-making is shaped by several overarching challenges:

Asset renewals

Aging infrastructure assets and earthquake damage mean that a large amount of asset renewals are needed. We will deliver \$15.3 billion in capital projects over the next 30 years.

Post-earthquake recovery and regeneration


We now have a greater understanding of the financial and infrastructure consequences of the earthquakes. Even with all the work undertaken by the Stronger Christchurch Infrastructure Rebuild Team, we still have a long journey ahead to replace the many assets that have suffered partial damage, or that have had their longevity compromised. We are also working with other agencies to regenerate key areas of the city. We will be responsible for meeting some of the infrastructure costs for this regeneration and this will place further financial pressure on us.

Climate change

From rising sea levels and more frequent storm surges, to rising groundwater and increased coastal erosion, climate change is expected to affect Christchurch in a variety of ways. Learning to adapt to a changing environment and to make decisions in the face of uncertainty will be important steps in addressing the effects of climate change.

Affordability

Our city continues to grow. This means greater pressure on services, but also has a financial upside, with more people contributing to the city's economy. We are constantly balancing the need to reinvest in the city post-earthquake with the need to reduce costs for ratepayers. Decisions on prioritisation, timing and funding need to consider the benefits of those projects over the short, medium and long-term, as well as the benefits for current and future generations.



Another focus for Council is how we protect our precious natural resources – the quality and availability of our drinking water, the quality of our waterways, and how we responsibly manage our city’s waste in order to minimise its impact on the environment.

Taking these challenges and factors into consideration, we need to balance rates affordability with the significant cost of the work that needs to be done on our infrastructure and the speed at which that work is done.

Last year we had higher than expected rating growth, which has meant we have been able to include some necessary additional expenditure for 2019/20. We have also been able to hold the rate increase to existing ratepayers to less than the 5.5 per cent indicated in the 2018-28 LTP, without affecting services.

The draft Annual Plan contains some changes from the information contained in the Long Term Plan for the 2019/20 year. This Consultation Document highlights the key changes, and how they relate to the activities we intend to undertake over the next 12 months. We are also taking the opportunity to update you on how we are setting rates for the 2019/20 financial year.

The draft Annual Plan for 2019/20 can be found at:

ccc.govt.nz/AnnualPlan

You can find more information in the pages that follow, but here is a summary of our main proposals:

- An overall average rates increase of 4.96 per cent. We expect future rate increases to be in line with the LTP.
- Operational expenditure of \$598.9 million – an increase of \$8.3 million over the amount in the LTP.
- Capital expenditure of \$538.1 million invested into the city – an increase of \$82.9 million over the amount in the LTP.
- Borrowing is \$77.3 million less than planned.
- A balanced budget in the 2019/20 year.

Key changes to levels of service

All councils are required to specify performance standards, or 'levels of service' in their Long Term Plans. We propose some changes to levels of service for water supply and economic development (ChristchurchNZ), with minor changes proposed for parks, facilities and governance.

You can find more information about these proposed changes to our levels of service from page 69 of the Draft Annual Plan: ccc.govt.nz/AnnualPlan

Key changes to spending, revenue and borrowing

Spending

Operational expenditure for 2019/20 is \$8.3 million above the level forecast in the LTP due to a number of specific changes. Other costs have been held within the inflation levels forecast by BERL in the LTP.

Key changes from the LTP are:

- We have included the EcoCentral Recycling Processing fee (\$3.2 million) for a further year.
- There is an additional Vbase operational grant of \$2.25 million (total grant \$3.25 million) with \$2.5 million also provided for in the following two years.
- Interest expenses are \$1.26 million higher. This largely relates to higher opening debt than planned which is offset by higher interest revenue on the funds held.
- We have included planning costs for the Ōtākaro Avon River Corridor (OARC) (\$1.06 million) and the Canterbury Multi Use Arena (\$0.85 million). Both of these are expected to be funded from the Christchurch Regeneration Acceleration Facility.
- We have additional costs for the global stormwater consent (\$0.45 million), land drainage retention basin maintenance (\$0.45 million) and the water supply improvement programme (\$0.35 million).
- We have delayed incurring Port Hills residential red zone maintenance costs until 2020/21 as this land has not yet been transferred from the Crown. This has resulted in a \$1.5 million reduction.

You can find more information about these proposed changes to our spending, revenue and borrowing from page 6 of the Draft Annual Plan: ccc.govt.nz/AnnualPlan

Revenue

Our primary source of revenue is property-based rates, although earthquake rebuild contributions are a major funding source as we work through the rebuild. A brief explanation of each source of revenue is included in the Funding Impact Statement rating policy section of the LTP.

There are a number of changes to the revenue streams contained in the LTP for the 2019/20 year. These include:

- Crown funding for the planning costs for the Ōtākaro Avon River Corridor and the planning and construction costs for the Canterbury Multi Use Arena (\$61.4 million).
- We have retimed \$3.2 million of 2018/19 CCHL dividend to 2019/20 to help offset some of Council's costs.
- We have planned for an additional NZTA operational (\$1.9 million) and capital (\$18.7 million) subsidy, largely due to capital programme timing changes to take advantage of higher subsidy rates.
- We have higher interest revenues from funds held (\$1.8 million).
- We are expecting lower volumes of resource and building consents (\$2.5 million), though this will largely be offset by cost reductions.
- We have lower development contributions revenue (\$8 million) due to a provision for central city rebates carried forward from the 2017/18 year.

Borrowing

The draft Annual Plan 2019/20 includes new borrowing for the capital programme of \$172.8 million. This is \$77.3 million less than planned in the LTP due to funds already being on hand to cover our hedging contracts.

Gross debt at June 2020 is expected to be \$2.06 billion, \$67.1 million higher than planned, largely due to an additional \$50 million of on-lending to CCHL.

Our strategy to manage financial risk

There is no change to those policies which measure our management of financial risk (liquidity and funding risk management, interest rate exposure, and counterparty credit risk). The Council anticipates staying well within its financial ratio limits for 2019/20.

Balancing the books

After making adjustments for the above changes, we are proposing a balanced budget in the 2019/20 year.

You can find more information in the Financial Prudence Benchmarks section of the Draft Annual Plan:
ccc.govt.nz/AnnualPlan

Key changes to the capital programme

As signalled in the LTP, our priorities for the capital programme are to:

- Prioritise work to:
 - Improve our roads.
 - Maintain our parks and riverbanks.
 - Maintain and renew water supply and stormwater infrastructure.
 - Complete the Major Cycle Routes so we can make the most of Government subsidies that may not be available later.
- Fund new facilities, including a new Linwood-Woolston pool, and a new library, service and leisure centre in Hornby, the Canterbury Multi Use Arena and the Performing Arts Precinct.

This draft Annual Plan shows our commitment to these priorities, with a plan to invest \$538.1 million in the capital programme in 2019/20 – an increase of \$82.9 million over the amount in the LTP.

- In the LTP we only accounted for our contribution towards the Canterbury Multi Use Arena. We have now included the Crown's contribution (\$220 million) to recognise the full cost of the Arena, of which \$59.4 million is planned in the 2019/20 year.
- We are bringing forward the funding of some footpath, cycle route, intersection improvements and public transport projects to take advantage of NZTA subsidy increases. This

totals around \$76 million of which \$26.8 million is planned in the 2019/20 year, and includes funding for sections of the South Express, Heathcote Expressway, Nor'West Arc and Southern Lights Major Cycle Routes.

- To correct an LTP omission we have put \$1.5 million in the Annual Plan for purchasing new reserves. As this is entirely funded by Development Contributions, it is rates neutral.
- \$0.5 million in funding for a new footpath on Richmond Hill has been brought forward, to help ensure it aligns efficiently with other work planned in the area.
- \$2.3 million in funding for the renewal of the Marshland Road bridge has been deferred until 2021/22 to match the project's delivery timeframes.
- We're bringing forward \$1.9 million in funding for transport connections to new subdivisions which are progressing more quickly than originally planned. Of this, \$1.2 million is in the 2019/20 year.
- In adopting the LTP, the Mayor's recommendations committed to provide for a new water supply at Okains Bay, to replace the current, privately owned scheme. We have added \$2.6 million into the 2020/21 capital programme to accommodate these works.
- We have also reprogrammed a handful of project budgets from 2017/18 to 2019/20, to account for project timings:
 - \$7.9 million for the Performing Arts Precinct.
 - \$3.4 million for the Hot Water Pools (to complete the project).
 - \$5.9 million for strategic land purchases.
 - \$3.8 million for the South West Leisure Centre.

You can find more information about the schedule of proposed changes to our capital programme from page 67 of the Draft Annual Plan: ccc.govt.nz/AnnualPlan

Key changes to fees and charges

We are proposing to change some Council fees and charges in the draft Annual Plan. In most cases they add less than a dollar or two to the amount paid, and reflect increased costs or inflation. In some cases fees are going up to cover the full cost of an individual service, or are for a new service. No changes are proposed to existing building consenting fees.

Key changes from the LTP include:

- New fees and charges for new Council facilities including Tūranga and Ngā Puna Wai sports hub.
- Increases to food safety and health licencing national programme charges due to an error in the 2018/19 charges.
- New fees relating to food safety and health licencing compliance and enforcement.
- Increases to charges for Council rubbish and recycling bags for the central business district.
- Increases to some water connection charges.
- New fees for consenting and monitoring.
- New fees for some traffic management plans.

You can find more information about these proposed changes to our fees and charges from page 111 of the Draft Annual Plan: ccc.govt.nz/AnnualPlan



Updates

Planning for the residential red zone

Regenerate Christchurch is nearing completion of its Regeneration Plan for the Ōtākaro Avon River Corridor. Several large-scale and smaller-scale projects have been suggested for the 602 hectares of earthquake-damaged land and while we have set some funding aside for infrastructure, there are still many decisions to be made around specific works, funding, timeframes (staging), land ownership and governance.

The Regeneration Plan provides the overarching direction and guidance to shape the development of the area and manage land-use activities within it. However, achieving the vision of the plan will require long term commitment and investment from the public and private, not for profit and philanthropic sectors.

The transfer of red-zoned land in the Port Hills, Southshore and Brooklands from the Crown to Council has been deferred, with decisions on timing still to be made.

Protecting our drinking water

We are making significant progress in upgrading the city's wells that supply our water. In response to the requirement of the Canterbury Medical Officer of Health, we made the decision to add chlorine temporarily to the city's drinking water supply. We put a self-imposed deadline to end the temporary chlorination of the water supply within 12 months, and so far we have upgraded 25 per cent of our wells (by volume of water produced) to bring them up to a standard that exceeds present requirements. We've deliberately set the bar higher than required because we anticipate that more stringent standards will be introduced by the Government shortly, in response to the recommendation from the inquiry into drinking water contamination in Havelock North.

Upgrading each well takes between two and six weeks and we can only work on a limited number of wells at any one time because we still need to supply water to homes and businesses. We have been asking people to use less water so we can continue the work and we really appreciate the efforts you have all been making.

By May 2019 we expect to have completed interim upgrades on 19 below-ground wells and raised another 41 wells above ground, bringing the total number of secure wells to 98. If we upgrade those wells as planned, we should have a sufficient volume of unchlorinated water to supply the city over the winter months, when we use about 50 per cent less water than we do during most of the summer months.

We are also looking at how we can reduce the amount of chlorine in the water. When there are periods of low demand we aim to use just those pump stations that are unchlorinated. We will bring chlorinated pumps into service only when absolutely necessary, as water demand rises.

We all want the chlorine out of our water and your Council is working hard to ensure the supply is unchlorinated again as soon as possible.

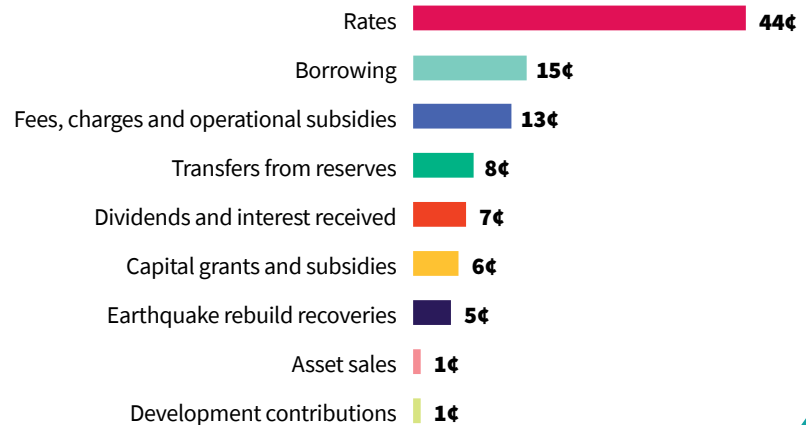
Where our funding comes from

Rates are the main source of funding for the Council's activities.

Rates are a tax on property, and most are collected in proportion to the property value (more valuable properties pay more).

In the 2019/20 financial year we propose collecting \$521.6 million (excluding GST) in rates to help pay for essential services as well as capital renewal and replacement projects, events and festivals. This income is supplemented with funding from fees and charges, government subsidies, development contributions, and interest and dividends from subsidiaries.

As indicated in the LTP, we intend for rates increases to track down over the next 10 years, to settle at a level in line with local government inflation. In the LTP we proposed an average rates increase of 5.5 per cent. In 2019/20 we are now proposing an average rates increase of 4.96 per cent for that year.



Changes to rates

The proposed average rates increase for 2019/20 across all ratepayers collectively is 4.96 per cent. Rates increases for an individual property will depend on:

- the property’s classification (whether it is a standard, business or remote rural property)
- which rates the property pays (e.g. a property pays the sewer rate only if it is within the sewer serviced area).
- the capital value of the property.
- how many ‘separately used or inhabited parts’ (SUIPs) the property has. Fixed rates are paid based on the number of SUIPs. For example, a property with two flats will pay two fixed charges. Most residential properties have only one SUIP.

The proposed rates increase for a *typical household* with an average size house (the capital value of an average size house is \$500,229) is 4.92 per cent. The rates increases for households of different sizes are:

Standard residential property

CV	2018/19 Rates	2019/20 Rates	Total Change (%)
200,000	\$1,230.75	\$1,303.45	5.91%
300,000	\$1,700.97	\$1,792.82	5.40%
400,000	\$2,171.18	\$2,282.19	5.11%
500,000	\$2,641.40	\$2,771.57	4.93%
600,000	\$3,111.62	\$3,260.94	4.80%
700,000	\$3,581.83	\$3,750.31	4.70%
800,000	\$4,052.05	\$4,239.68	4.63%
1,000,000	\$4,992.48	\$5,218.42	4.53%
1,500,000	\$7,343.56	\$7,665.28	4.38%
Average House			
500,229	\$2,642.48	\$2,772.69	4.92%

There are several different rates components that affect households. These are itemised separately on rates invoices. The following changes to rates components will affect a typical household:

- Value-based rates that depend on the capital value of the property:
 - The general (standard) rate will increase by 6.4 per cent. This is the largest part of a typical household’s rates bill.
 - The land drainage rate will decrease by 8.5 per cent. This contributes to keeping the overall rates increase down.
 - The other value-based rates will increase by 2.3 per cent for water and 3.5 per cent for sewerage.
- Fixed charges that depend on the number of SUIPs (described above)
 - In total, the fixed charges paid by a typical household will increase from \$290.32 to \$324.71 – an increase of 11.8 per cent.
 - This includes an increase in the uniform annual general charge (UAGC) from \$117.56 to \$130 and an increase in the waste minimisation (wheelie bin) rate from \$146.24 to \$168.19. The increase in the waste minimisation rate is due to difficult international market conditions for disposing of recyclable waste.

An increase in fixed charges has a more significant impact on lower value properties, as the fixed charges make up a higher proportion of the overall total charge for rates. This means residential properties worth \$500,000 or less will actually see a rates increase of more than 4.92 per cent.

Businesses pay a higher value-based general rate than households, and remote rural properties pay a lower rate. The proposed changes in rates for typical business and remote rural properties are shown on the next page.

Business property

CV	2018/19 Rates	2019/20 Rates	Total Change (%)
200,000	\$1,635.92	\$1,734.74	6.04%
400,000	\$2,981.52	\$3,144.77	5.48%
600,000	\$4,327.11	\$4,554.79	5.26%
800,000	\$5,672.71	\$5,964.82	5.15%
1,000,000	\$7,018.31	\$7,374.85	5.08%
1,500,000	\$10,382.31	\$10,899.92	4.99%
2,000,000	\$13,746.30	\$14,424.99	4.94%
3,000,000	\$20,474.29	\$21,475.13	4.89%
5,000,000	\$33,930.27	\$35,575.41	4.85%
Average Business			
1,647,520	\$11,374.82	\$11,939.96	4.97%

Remote rural property

CV	2018/19 Rates	2019/20 Rates	Total Change (%)
200,000	\$776.71	\$826.37	6.39%
400,000	\$1,299.66	\$1,370.08	5.42%
600,000	\$1,822.62	\$1,913.78	5.00%
800,000	\$2,345.57	\$2,457.49	4.77%
1,000,000	\$2,868.52	\$3,001.20	4.63%
1,500,000	\$4,175.90	\$4,360.47	4.42%
2,000,000	\$5,483.28	\$5,719.74	4.31%
3,000,000	\$8,098.04	\$8,438.28	4.20%
5,000,000	\$13,327.56	\$13,875.36	4.11%
Average Farm			
952,237	\$2,743.63	\$2,871.35	4.66%

You can find more information about these proposed changes to rates from page 20 of the Draft Annual Plan: ccc.govt.nz/AnnualPlan

Facilitating a targeted rate for a health centre in Akaroa

The Akaroa Community Health Trust has agreed with the Canterbury DHB to provide \$2.5 million in community funding towards the capital cost of the new health centre in Akaroa. The facility is forecast to cost \$5.9 million. The Trust has asked us for a grant of up to \$1.3 million to be funded by the Akaroa and bays communities through a grants targeted rate.

The rate would be recovered from all rateable properties within the Akaroa subdivision of the Banks Peninsula ward.

We are running a separate consultation on whether or not we should do this and, if so, whether the targeted rate should be recovered over four or 10 years. More information about this consultation and how to make a submission on this proposal can be found on: ccc.govt.nz/haveyoursay

Where does our funding go?

Your rates and other funding help pay for a safe and reliable water supply, wastewater, roads and footpaths, waste collection and management, a public transport network and recreational facilities and community amenities.

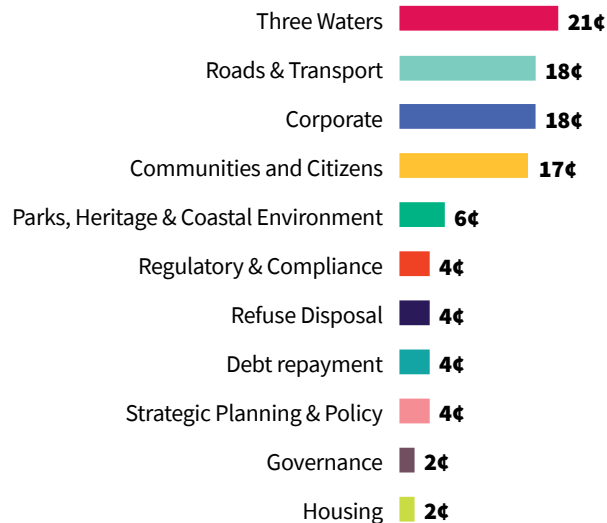
We borrow to pay for the capital programme, and use rates to fund day-to-day operational spending – running the social infrastructure (neighbourhood parks and sports fields, swimming pools and community meeting places) that helps people connect and builds strong, resilient communities.

Housing is separately funded from the rental income it generates.

Many of our activities are a mix of capital and operational spending. For example, building a new footpath is capital spending, while repairing a pothole in a footpath is operational spending.

Of the 18 cents making up Corporate costs, interest costs comprise 7 cents and capital expenditure (including Canterbury Multi Use Arena, strategic land acquisitions and Performing Arts Precinct) comprise 11 cents.

Of the 17 cents making up Communities and Citizens costs, the art gallery, museums and libraries comprise 6 cents, recreation and sport comprise 9 cents and community development, facilities and customer services comprise 2 cents.



How to have your say

We'd like your feedback on our proposed budget for the next 12 months, and the matters we have raised in this Consultation Document. There are several ways you can give feedback. Submissions can be made from 1 March 2019 until 5pm 1 April 2019.

Written feedback

-  Fill out our online submission form at ccc.govt.nz/haveyoursay (*preferred*)
-  Fill out a submission form (*available from libraries and service centres*)
-  Email your feedback to ccc-plan@ccc.govt.nz
-  Post a letter to:
Freepost 178 (*no stamp required*)
Annual Plan Submissions
Christchurch City Council
PO Box 73017
Christchurch 8154
-  Or deliver to the Civic Offices at 53 Hereford Street.
(*To ensure we receive last-minute submissions on time, please hand deliver them to the Civic Offices.*)

You need to include your **full name, postal address, post code and email address** on your submission. If you wish to speak to your submission at the public hearings in late April/early May 2019, please also provide a daytime phone number.

If you are completing your submission on behalf of a group or organisation, you need to include your organisation's name and your role in the organisation.

Submissions are public information

Subject to the provisions of the Local Government Official Information and Meetings Act 1987, we will make all submissions publicly available, including all contact details you provide on your submission. If you consider there are reasons why your contact details and/or submission should be kept confidential, please contact us by phoning (03) 941 8999 or 0800 800 169.

Social media

Informal feedback, which is not counted as a submission, can be made in the following ways:

-  Go to our Facebook page:
[facebook.com/christchurchcitycouncil](https://www.facebook.com/christchurchcitycouncil) and include **#cccplan** in your post
-  Tweet us your feedback using **#cccplan**

Be heard in person

-  Your local Community Board members are going to be out and about at events in your area during the time we're consulting on the draft Annual Plan. If you'd like to talk directly with a Councillor or Community Board member about the draft Annual Plan, get in touch: ccc.govt.nz/the-council/how-the-council-works/elected-members/community-boards/

Alternatively, you can also give us a call on (03) 941 8999, provide your details and a good time for us to call, and one of our managers will be in touch.

Hearings

Public hearings in late April/early May 2019.



Have your say

We want your feedback on how we are proposing to support our city's needs over the next 12 months and beyond.

ccc.govt.nz/haveyoursay