

# Parks and Open Spaces



*“Christchurch has a reputation as the Garden City. It would be disappointing if we lost the general greenness of the place.”*

*It was great when the Council decided to make a full basketball court at Rowley Park. It’s a very well-used park. There are always heaps of kids down there, especially after school and throughout the holidays. The skatepark’s great.”*



**Tim Lalahi**  
Hoon Hay



## What activities are included in parks and open spaces?

### Neighbourhood parks

- Provide and manage neighbourhood parks (which in some cases include community facilities)

### Sports parks

- Provide and manage sports parks, including the facilities on them

### Garden and heritage parks

- Provide and manage The Botanic Gardens – including education, promotion and displays

### Provide and manage Garden and Heritage parks

- Heritage buildings and structures (e.g. fountains, clocks, statues, and outdoor art works)

### Cemeteries

- Provide and manage cemetery grounds (excluding Historic Cemeteries such as Rutherford, Barbadoes and Addington, which are managed under the Garden and Heritage Parks Activity)
- Cemetery operations administration and information

### Regional parks

- Provide and manage a network of parks of regional significance (such as Port Hill reserves and Bottle Lake Forest which may include natural areas, visitor information centres and recreation facilities like walking tracks and bike trails.
- Provide services such as information, volunteer events on parks, track networks and biodiversity support)

### Rural fire management

- Rural Fire reduction, readiness and response (including within the Christchurch City Council area and rural fire management support for other Canterbury Rural Fire Authorities)
- Training of rural fire response personnel including Voluntary Rural Fire Force members

### Harbours and marine structures

- Provide, manage and maintain marine structures and facilities, including recreational and commercial facilities for city residents and visitors – e.g. New Brighton Pier, Akaroa and Diamond Harbour wharves
- Wharves, moorings, harbour structures, and boat ramps as recreational facilities throughout Christchurch and Banks Peninsula coast – e.g. Wainui wharf, and Magazine Bay facilities.

## Why is the Council involved in parks and open spaces?

- Neighbourhood parks provide places for reflection, informal recreation and small-scale community events and facilities. They contribute to our communities' natural character and amenity values, and form part of a network of open space that includes walkways and cycle ways. Neighbourhood Parks play an important role in supporting the City's Garden image, treescape and ecological values.
- The Local Government Act 2002 gives Council the ability to provide, develop and manage land for public open space that meets community expectations.
- The Council provides these parks, which are generally large, green areas to enable people to participate in

organised sport and other forms of active and passive recreation. They provide open space opportunities for large social gatherings, significant amenity treescapes, and also help protect and enhance both exotic and local native biodiversity. Sports parks support the City's Garden image.

- The Public Open Space Strategy provides an open space and biodiversity policy overview for the City.
- The Botanic Gardens and a number of garden and heritage parks have a significant place in our natural, cultural, social and botanical heritage, and are managed to protect and enhance these values. Garden and heritage parks play a significant role in supporting the City's garden image.
- Maintaining the heritage buildings and structures will help protect the City's cultural and heritage image.
- To provide and manage cemeteries to meet the burial, remembrance and heritage needs of the community. Cemeteries also support the City's Garden image.
- Burial and Cremation Act 1964 mandates Council to provide and administer cemeteries.
- To protect life, property and the natural environment from the threat of rural fires.
- To respond to any rural fire within the Christchurch City Council Rural Fire Authority jurisdiction.
- To increase communities awareness of the risk and associated mitigation measures.
- To meet the Council's statutory obligations as a Rural Fire Authority.
- The Council provides wharves, marine and other harbour structures to enable and encourage marine recreation, transport, and economic activity.

## Council Activities and Services

## Parks and Open Spaces

**How does parks and open spaces contribute to our community outcomes?****People have equitable access to parks, open spaces, recreation facilities and libraries**

- Neighbourhood parks contribute to the network of parks and open spaces throughout the city
- Sports parks contribute to the network of parks and open spaces throughout the city
- Garden and heritage parks contribute to the district's network of parks and open spaces and provide places for relaxation and recreation
- Regional parks contribute to the district's network of parks and open spaces.

**There is increasing participation in recreation and sporting activities**

- Neighbourhood parks provide spaces for children's play and offer places for reflection, relaxation and informal recreation
- Providing large open spaces enables people to participate in organised sport and other forms of active and passive recreation
- Maintaining regional parks provides opportunities for outdoors-based recreation within reach of urban areas
- Providing wharves, moorings, harbour structures and boat ramps encourages and enhances marine and other recreation

**The garden city image and the garden heritage image of the district are enhanced**

- Trees and planting in neighbourhood parks provide ecological, environmental and amenity benefits and strengthen Christchurch's internationally recognised

identity as the Garden City and the garden heritage of the district

- Trees and plants in cemeteries provide ecological, environmental and amenity benefits and strengthen Christchurch's internationally recognised identity as the Garden City and the garden heritage of the district
- Trees and planting provide ecological, environmental and amenity benefits and strengthen Christchurch's internationally recognised identity as the Garden City and the garden heritage of the district
- The Botanic Gardens and other garden and heritage parks are an integral part of the Christchurch's internationally recognised identity as the Garden City and the garden heritage of the district. Trees and plants provide ecological, environmental and amenity benefits to Christchurch city.

**People have strong social networks**

- Neighbourhood parks offer opportunities for community interaction through informal recreation and small-scale community events
- Sports parks provide opportunities for community interaction through informal recreation and space for large community events

**Streetscapes, public open spaces and public buildings enhance the look and function of the city**

- Parks and trees contribute to the natural character and open space of neighbourhoods.
- Sports parks and park trees contribute to the natural character and open space of neighbourhoods
- Garden and heritage parks contribute to the natural character and open space of neighbourhoods

**Existing ecosystems and indigenous biodiversity are protected**

- Neighbourhood parks can protect indigenous vegetation, habitats and the species that they support
- Sports parks can protect indigenous vegetation, habitats and the species that they support
- Garden and heritage parks can protect indigenous vegetation habitats and the species that they support
- As part of a network of open space throughout the city, regional parks provide opportunities for protecting ecosystems, vegetation, sites and habitats

**A range of indigenous habitats and species is enhanced**

- As part of the network of green space throughout the city, neighbourhood parks provide opportunities for enhancing indigenous habitats and species
- As part of the network of green space throughout the city, sports parks provide opportunities for enhancing indigenous habitats and species
- As part of the network of green space throughout the city, garden and heritage parks provide opportunities for enhancing indigenous habitats and species
- Ecological restoration projects by regional parks enhance indigenous habitats and the species they support

**The public has access to places of scenic, natural, heritage, cultural and educational interest**

- Maintaining garden and heritage parks protects and provides access to Christchurch's botanical and cultural heritage. The Botanic Gardens collections provide access to a range of botanical species of scientific value.

Council Activities and Services

Parks and Open Spaces

- Educational programmes, displays and promotions enhance public access and help people to learn about our natural heritage
  - Cemeteries help preserve the city’s cultural heritage and are publicly accessible
  - Managing parks of regional significance preserves the district’s cultural heritage and enables residents and visitors to experience and learn about the natural environment
  - Environmental education programmes provide students with an understanding of the district’s environment, and the value of protecting it
- Cultural and ethnic diversity is valued and celebrated**
- Providing cemeteries and burial administration supports the diverse cultural burial and remembrance needs of the community
- Landscapes and natural features are protected and enhanced**
- Managing parks of regional significance, including the Port Hills reserves, protects and enhances their outstanding landscapes, natural features, resources and scenic values
  - Managing the city’s beaches, coasts and estuaries enables their natural values to be enjoyed, protected and enhanced
- Risks from natural hazards are minimised including earthquakes, flooding, tsunami and rock fall**
- Public education and the management of rural fire permits contribute to the prevention of rural fires
- Maintaining a rural fire fighting readiness and response service and the training of fire fighting personnel enables an effective response

- There is a range of travel options that meet the needs of the community**
- Providing wharves and harbour structures contributes to transport and tourism for residents and visitors
- Christchurch’s infrastructure supports sustainable economic growth**
- Providing tourism operators and other businesses with access to and from the sea helps to support economic activity
- Site and places of significance to tangata whenua are protected.**
- Preventing and responding to rural fires helps protect sites of significance to tangata whenua.

**What changes are planned for parks and open spaces?**

Levels of satisfaction are expected to slowly improve to pre-earthquake levels as the condition of parks and open spaces are reinstated.

**What negative effects or risks can occur in relation to parks and open spaces?**

| Negative Effects   | Mitigation Options   |
|--|--|
| Trees damage paving, disturb underground and overhead services, and block drains. They may shade neighbouring properties | Root cutting, tree pruning, tree removal, appropriate tree location and species selection. Remove leaf litter from drainage grates |
| Vandalism and graffiti to park assets  | Fix vandalism damage, remove graffiti, and work to prevent these activities  |

| Negative Effects   | Mitigation Options   |
|--|--|
| Anti-social behaviour in parks                           | Meet appropriate safety guidelines and carry out audits. Provide lighting and appropriate surveillance   |
| Noise disturbance to neighbours                          | Comply with City Plan boundary set-back requirements for structures or facilities  |
| Contamination of soil or water from use of agrichemicals | Limit the use of agrichemicals where possible and/or substitute with organic or mechanical measures.<br>Ensure agrichemicals are applied in accordance with product requirements and to industry standards |
| Fire hazard to adjoining properties                      | Use land management practices that reduce fire hazard, seasonal fire controls, and ready response available for rural fires  |
| Potential rockfall                                       | Identify at risk areas.<br>Communicate risk to the public.<br>Apply restricted use measures where necessary.   |

Council Activities and Services

Parks and Open Spaces

| Activity            | What is the Council trying to achieve?   | What services will the Council offer to make this happen?                                 | How would we know these services were successful?  | Target  |
|---------------------|--|---|--|---|
| Neighbourhood parks | People have equitable access to parks, open spaces, recreation facilities and libraries<br>There is increasing participation in recreation and sporting activities<br>The garden city image and the garden heritage image of the district are enhanced<br>People have strong social networks<br>Streetscapes, public open spaces and public buildings enhance the look and function of the city<br>Existing ecosystems and indigenous biodiversity are protected<br>A range of indigenous habitats and species is enhanced | Provide and manage neighbourhood parks (which in some cases include community facilities) | Measure  | A minimum percentage of urban parks contract technical specifications pertaining to neighbourhood parks are met to ensure they can be appropriately enjoyed by the community. This includes appropriate maintenance of paths, gardens, grass, seats, picnic tables, signs, playground equipment, dog parks and hard surfaces, and that toilets are serviced and pests are controlled.   |
|                     |  |   | Neighbourhood Parks are maintained to specifications so parks are clean, tidy, safe and functional | Customers are satisfied with the range of recreation facilities   |
|                     |  |   | Customer satisfaction with the range of recreation facilities                                      | Overall customer satisfaction with neighbourhood parks  |
| Sports parks        | People have equitable access to parks, open spaces, recreation facilities and libraries<br>There is increasing participation in recreation and sporting activities<br>The garden city image and the garden heritage image of the district are enhanced<br>People have strong social networks<br>Streetscapes, public open spaces and public buildings enhance the look and function of the city<br>Existing ecosystems and indigenous biodiversity are protected<br>A range of indigenous habitats and species is enhanced | Provide and manage sports parks, including the facilities on them                         | Sports Parks are maintained to specifications so parks are clean, tidy, safe and functional        | A minimum percentage of urban parks contract technical specifications pertaining to sports park facilities are met to ensure the parks can be appropriately enjoyed by the community. This includes appropriate maintenance of paths, gardens, grass, seats, picnic tables, signs, playground equipment and hard surfaces, and that turf is marked and cut to sports requirements, toilets and changing rooms are serviced, and pests are controlled. |
|                     |  |   | Customer satisfaction with the range of recreation facilities.                                     | Customers are satisfied with the range of recreation facilities   |
|                     |  |   | Overall customer satisfaction with sports parks  | Customers are satisfied with sports parks overall.  |

## Council Activities and Services

## Parks and Open Spaces

| Current Performance                                   | Planned Performance  |              |              |
|---|--|--------------|--------------|
|   | 2013/14  | 2014/15      | 2015/16      |
| Not measured historically                             | At least 95% of urban parks contract technical specifications pertaining to neighbourhood parks are met    | Maintain     | Maintain     |
| 2009/10: 85%<br>2010/11: 74%<br>2011/12: not surveyed | At least 80%   | At least 85% | At least 90% |
| 2009/10: 89%<br>2010/11: 69%<br>2011/12: not surveyed | At least 80%   | At least 85% | At least 90% |
| Not measured historically                             | At least 95% of urban parks contract technical specifications pertaining to sports park facilities are met | Maintain     | Maintain     |
| 2009/10: 92%<br>2010/11: 84%<br>2011/12: not surveyed | At least 85%   | At least 85% | At least 90% |
| 2009/10: 95%<br>2010/11: 85%<br>2011/12: not surveyed | At least 85%   | At least 85% | At least 90% |

Council Activities and Services

Parks and Open Spaces

| Activity                                | What is the Council trying to achieve?  | What services will the Council offer to make this happen?                                   | How would we know these services were successful?   | Target   |
|---|---|---|---|--|
| <p><b>Garden and heritage parks</b></p> | <p>The garden city image and garden heritage image of the district are enhanced</p> <p>The public has access to places of scenic, natural, heritage, cultural and educational interest</p> <p>People have equitable access to parks, open spaces, recreation facilities and libraries</p> <p>Streetscapes, public open spaces and public buildings enhance the look and function of the city</p> <p>Existing ecosystems and indigenous biodiversity are protected</p> <p>A range of indigenous habitats and species is enhanced</p> | <p>Provide and manage The Botanic Gardens – including education, promotion and displays</p> | <p><b>Measure</b></p>   | <p>Maintain a minimum number of visitors per annum</p>   |
|   |   |   | <p>The Botanic Gardens are maintained so they are clean, tidy, safe, functional and fit for purpose.</p>        | <p>A minimum percentage of internal monthly checklist requirements pertaining to park facilities are met to ensure the gardens can be appropriately enjoyed by the community. This includes appropriate maintenance of paths, gardens, grass, seats, picnic tables, signs, playground equipment and hard surfaces, and that toilets are serviced and pests are controlled.</p>                         |
|   |   |   | <p>Proportion of visitors satisfied with the appearance of The Botanic Gardens</p>                              | <p>Visitors are satisfied with the appearance of the Botanic Gardens</p>   |
|   |   |   | <p>Provision of Botanic Garden Services</p>   | <p>Visitor Centre open 9.00am-4.00pm Weekdays, 10.15-4.00pm Weekends</p>   |
|   |   |   |   | <p>Facilitate environmental and community education activities per year</p>  |
|   |   |   |   | <p>Invest time in science and research partnerships with Crown Research Institutes (CRIs), higher learning institutions, and Government departments</p>  |
|   |   |   |   | <p>Provide the Herbarium and library (for reference and research only)</p>   |
|   |   | <p>Provide and manage Garden and Heritage parks</p>   | <p>Garden and Heritage Parks are maintained to specifications so parks are clean, tidy, safe and functional</p> | <p>A minimum percentage of urban parks contract technical specifications pertaining to Garden and Heritage park facilities are met to ensure the parks can be appropriately enjoyed by the community. This includes appropriate maintenance of paths, gardens, grass, seats, picnic tables, signs, playground equipment and hard surfaces, and that toilets are serviced and pests are controlled.</p> |

## Council Activities and Services

## Parks and Open Spaces

| Current Performance  | Planned Performance   |   |          |
|--|---|---|----------|
|  | 2013/14   | 2014/15                                       | 2015/16  |
| 2009/10: 1,230,000<br>2010/11: 1,190,000<br>2011/12: 1,140,000           | At least 1.1M visits per annum  | Maintain                                      | Maintain |
| Not measured historically  | At least 95% of internal monthly checklist requirements pertaining to park facilities are met.  | Maintain                                      | Maintain |
| 2009/10: 98%<br>2010/11: 99%<br>2011/12: 94%                             | At least 92%  | Maintain                                      | Maintain |
| Visitor Centre open 9.00am-4.00pm Weekdays,<br>10.15-4.00pm Weekends     | Visitor Centre open 9.00am-4.00pm Weekdays,<br>10.15-4.00pm Weekends  | Visitor Centre open 8.30-5.00pm 7 days a week | Maintain |
| 2011/12: 55. 2010/11; 22. 2009/10: 38.                                   | Facilitate at least 25 Environmental and community education activities per year  | Maintain                                      | Maintain |
| 2011/12: At least 160 hours. 2010/11: 400+ hours.<br>2009/10 : 161 hours | Invest at least 160 hrs per year in science and research partnerships with CRIs, higher learning institutions, and Government departments | Maintain                                      | Maintain |
| 2011/12: Access provided   | Provide the Herbarium and library (for reference and research only)   | Maintain                                      | Maintain |
| Not measured historically  | At least 95% of Urban Parks contract technical specifications pertaining to Garden and Heritage park facilities are met                   | Maintain                                      | Maintain |



Council Activities and Services

Parks and Open Spaces

| Activity                              | What is the Council trying to achieve? | What services will the Council offer to make this happen?   | How would we know these services were successful?  | Target  |
|---------------------------------------|--|---|--|---|
| Garden and heritage parks (continued) |  |   | <p>Measure</p> <p>Proportion of visitors satisfied with the appearance of garden and heritage parks</p>  | <p>Visitors are satisfied with the appearance of garden and heritage parks</p>  |
|                                       |  | <p>Heritage buildings and structures (e.g. fountains, clocks, statues, and outdoor art works)</p> | <p>Garden and Heritage parks heritage buildings and structures are maintained so they are clean, tidy, functional, safe and fit for purpose.</p> | <p>A minimum percentage of facility maintenance contract technical specifications pertaining to Garden &amp; Heritage parks buildings and structures are met (for buildings and structures that are not closed). This includes ensuring open heritage buildings and structures are safe, appropriately maintained, and serviced to ensure their heritage values are protected, and that they can be appropriately enjoyed by the community.</p> |

## Council Activities and Services

## Parks and Open Spaces

## Current Performance

## Planned Performance

|  | 2013/14   | 2014/15      | 2015/16      |
|--|---|--------------|--------------|
| 2009/10: 92%<br>2010/11: 75%<br>2011/12: 79% | At least 80%  | At least 85% | At least 90% |
| Not measured historically                    | At least 95% of Facility Maintenance contract technical specifications pertaining to Garden & Heritage parks buildings and structures are met | Maintain     | Maintain     |

Council Activities and Services

Parks and Open Spaces

| Activity       | What is the Council trying to achieve?   | What services will the Council offer to make this happen?   | How would we know these services were successful?   | Target  |
|----------------|--|---|---|---|
| Regional parks | People have equitable access to parks, open spaces, recreation facilities and libraries<br>There is increasing participation in recreation and sporting activities<br>The public has access to places of scenic, natural, heritage, cultural and educational interest<br>Existing ecosystems and indigenous biodiversity are protected<br>A range of indigenous habitats and species is enhanced<br>Landscapes and natural features are protected and enhanced | Provide and manage a network of parks of regional significance (such as Port Hill reserves and Bottle Lake Forest which may include natural areas, visitor information centres and recreation facilities like walking tracks and bike trails. Provide services such as information, volunteer events on parks, track networks and biodiversity support) | Measure   | Ranger service provided 24 hours, seven days per week to meet community needs for: <ul style="list-style-type: none"> <li>• Recreation and asset management</li> <li>• Conservation and amenity</li> <li>• Advocacy, education and information</li> <li>• Emergency management</li> </ul> |
|                |  | Biodiversity values are protected   | Ecological restoration projects in and supported by regional parks                              |   |
|                |  | Sites monitored – (fauna counts related to pest control):   |   |   |
|                |  | Nil ECAN notices of direction served following inspection of Regional Pest Management Strategy pests  |   |   |
|                |  | Number of volunteers and community service personnel participating in environmental projects.   | Volunteer person hours per year   |   |
|                |  | Parks Maintenance contract managed to ensure contractor performance meets requirements  | The contract is managed in accordance with the contract management plan's performance criteria. |   |
|                |  | Proportion of customers satisfied with their experience of regional parks   | Customers are satisfied with their experience of regional parks                                 |   |

## Council Activities and Services

## Parks and Open Spaces

| Current Performance                                   | Planned Performance  |   |                       |
|---|--|---|-----------------------|
|   | 2013/14  | 2014/15   | 2015/16               |
| Ranger service available 24 / 7                       | Ranger service provided 24 hours, seven days per week  | Maintain  | Maintain              |
| 2011/12: 37. 2010/11: 30. 2009/10: 30.                | 20 to 30 ecological restoration projects in and supported by regional parks per year                 | Maintain  | Maintain              |
| 2011/12: 35. 2010/11: 30. 2009/10: 30.                | 20 to 30 sites monitored per year  | Maintain  | Maintain              |
| 2011/12: Nil. 2010/11: Nil. 2009/10: Nil.             | Nil ECAN notices of direction served following inspection of Regional Pest Management Strategy pests | Maintain  | Maintain              |
| 2009/10: 88,919<br>2010/11: 49,223<br>2011/12: 48,000 | At least 30,000 volunteer person hours per year  | At least 40,000 volunteer person hours per year |                       |
| Not measured historically                             | The contract is managed in accordance with the contract management plan's performance criteria.      | Maintain  | Maintain              |
| 2009/10: 95%<br>2010/11: 91%<br>2011/12: 92%          | At least 90%   | Maintain at least 90%                           | Maintain at least 90% |

Council Activities and Services

Parks and Open Spaces

| Activity                       | What is the Council trying to achieve?   | What services will the Council offer to make this happen?  | How would we know these services were successful?                                  | Target   |
|--------------------------------|--|--|--|--|
| Cemeteries                     | <p>The garden city image and the garden heritage image of the district are enhanced</p> <p>Cultural and ethnic diversity is valued and celebrated</p> <p>The public has access to places of scenic, natural, heritage, cultural and educational interest</p> | <p>Provide and manage cemetery grounds (excluding Historic Cemeteries such as Rutherford, Barbadoes and Addington, which are managed under the Garden and Heritage Parks Activity)</p>   | Measure  | <p>A minimum percentage of urban parks contract technical specifications pertaining to cemetery grounds facilities are met to ensure the parks can be appropriately enjoyed by the community. This includes appropriate maintenance of paths, gardens, grass, seats, picnic tables, signs, playground equipment and hard surfaces, and that toilets are serviced and pests are controlled.</p> |
|                                |  |  | <p>Customer satisfaction with maintenance and appearance of Council cemeteries</p> | <p>Review customer satisfaction levels</p>   |
|                                |  | <p>Cemetery operations administration and information</p>  | <p>Interment capacity to meet the city's needs</p>                                 | <p>Maintain a 2 year interment capacity based on average demand over the previous 3 years</p>  |
|                                |  |  | <p>Response time to burial plot applications</p>                                   | <p>All applications for interment will be confirmed within specified time of receiving the application.</p>  |
|                                |  |  | <p>Customer satisfaction with Council cemetery services</p>                        | <p>Customers are satisfied with Council cemetery services</p>  |
| Harbours and marine structures | <p>There is a range of travel options that meet the needs of the community</p> <p>There is increasing participation in recreation and sporting activities</p> <p>Christchurch's infrastructure supports sustainable economic growth</p>                      | <p>Provide, manage and maintain marine structures and facilities, including: Recreational and commercial facilities for city residents and visitors – e.g. New Brighton Pier, Akaroa and Diamond Harbour wharves</p> <p>Wharves, moorings, harbour structures, and boat ramps as recreational facilities throughout Christchurch and Banks Peninsula coast – e.g. Wainui wharf, and Magazine Bay facilities.</p> | <p>Provide marine structures for public recreation and commercial use</p>          | <p>Existing harbour and marine structures remain open for commercial and recreational use (unless assessment deems the structure unsafe)</p>   |

## Council Activities and Services

## Parks and Open Spaces

| Current Performance   | Planned Performance   |          |          |
|---|---|----------|----------|
|   | 2013/14   | 2014/15  | 2015/16  |
| Not measured historically   | At least 95% of Urban Parks contract technical specifications pertaining to cemetery grounds facilities are met.                      | Maintain | Maintain |
| 2009/10: 68%<br>2010/11: 90%<br>2011/12: not surveyed   | Review customer satisfaction levels based on results for 2012/13 baseline year.   |          |          |
| New burial plots required / year 450, based on the average over the past three years<br>New ash plots required / year 265, based on the average over the past three years | Maintain a 2 year interment capacity based on average demand over the previous 3 years  | Maintain | Maintain |
| All applications for interment confirmed within one working day of receiving the application.   | All applications for interment will be confirmed within one working day of receiving the application.                                 | Maintain | Maintain |
| 2009/10: 100%<br>2010/11: not surveyed<br>2011/12: not surveyed   | At least 95%  | Maintain | Maintain |
| Not measured historically   | Existing harbour and marine structures remain open for commercial and recreational use (unless assessment deems the structure unsafe) | Maintain | Maintain |

Council Activities and Services

Parks and Open Spaces

| Activity                                   | What is the Council trying to achieve? | What services will the Council offer to make this happen?  | How would we know these services were successful?  | Target  |
|--|--|--|--|---|
| Harbours and marine structures (continued) |  |  | Measure  | Review of provision of harbour and marine structures, completed by June 2014  |
|  |  |  | Proportion of customers satisfied with the state of marine structures provided by Council          | Review customer satisfaction levels based on results for 2012/13 baseline year.   |
| Rural fire management                      |  | Rural Fire reduction, readiness and response (including within the Christchurch City Council area and rural fire management support for other Canterbury Rural Fire Authorities) | An approved and operative Rural Fire Plan is in place  | Plan is reviewed annually, by 1 October   |
|  |  |  | Respond to requests from the NZ Fire Service for fire fighting resources (personnel and equipment) | Response turnout initiated within specified time from NZ Fire Service call for assistance.  |
|  |  |  | Issue fire permits   | Percentage of permits issued within 3 working days  |
|  |  |  | Public education undertaken to increase communities awareness and preparedness                     | A rural fire communication plan is in place.  |
|  |  |  |  | Public notice in the daily newspaper prior to fire season change.   |
|  |  |  |  | Signage changed within specified time of any fire season change.  |
|  |  | Training of rural fire response personnel including Voluntary Rural Fire Force members   | Fire fighting personnel meet National Rural Fire Authority (NRFA) minimum training standards.      | Percent of paid personnel meet the relevant training standards for their role   |
|  |  |  |  | Percent of Voluntary Rural Fire Force members meet the relevant standards for the rural fire role. (out of approx. 100 volunteers in total) |

## Council Activities and Services

## Parks and Open Spaces

| Current Performance   | Planned Performance   |   |          |
|---|---|---|----------|
|   | 2013/14   | 2014/15   | 2015/16  |
| New   | Review of provision of harbour and marine structures, completed by June 2014  |   |          |
| 2009/10: 62%<br>2010/11: not surveyed<br>2011/12: not surveyed  | Review customer satisfaction levels based on results for 2012/13 baseline year.   |   |          |
| At all times  | Plan is reviewed annually, by 1 October   | Maintain  | Maintain |
| 2011/12: 100% within 30 minutes. 2010/11: 100% within 30 minutes. 2009/10: 100% within 30 minutes                       | Response turnout initiated within 30 minutes from NZ Fire Service call for assistance.  | Maintain  | Maintain |
| 2011/12: 98% within 3 days  | At least 90% within 3 working days.   | Maintain  | Maintain |
| New   | A rural fire communication plan is in place.  | Maintain  | Maintain |
| 2011/12: 100% notified within timeframes. 2010/11: 100% notified within timeframes. 2009/10: One notification missed.   | Public notice in the daily newspaper prior to fire season change.   | Maintain  | Maintain |
| 2011/12: Signage changed within 7 days. 2010/11: Signage changed within 7 days. 2009/10: Signage changed within 7 days. | Signage changed within 7 days of any fire season change.  | Maintain  | Maintain |
| 2011/12: 95–100% paid staff; 30–40% volunteers meet training standards  | 95% of paid personnel meet the relevant training standards for their role   | Maintain  | Maintain |
| Not measured historically   | 50% of Voluntary Rural Fire Force members meet the relevant standards for the rural fire role. (out of approx. 100 volunteers in total) | 75% of Voluntary Rural Fire Force members meet the relevant standards for the rural fire role. (out of approx. 100 volunteers in total) | Maintain |



## Council Activities and Services

## Parks and Open Spaces

| Annual Plan<br>2012/13 |   | Three Year Plan 2013 - 2016 |               |               |
|------------------------|---|-----------------------------|---------------|---------------|
|                        |   | 2013/14                     | 2014/15       | 2015/16       |
|                        |   | \$000                       |               |               |
|                        | <b>Cost of proposed services</b>                |                             |               |               |
| 2,103                  | Cemeteries                                      | 2,359                       | 1,890         | 1,951         |
| 9,121                  | Regional Parks                                  | 9,844                       | 8,944         | 8,960         |
| 9,948                  | Garden and Heritage Parks                       | 9,201                       | 9,448         | 9,810         |
| 912                    | Rural Fire Fighting                             | 948                         | 978           | 1,019         |
| 807                    | Harbours and Marine Structures                  | 761                         | 797           | 845           |
| 12,157                 | Neighbourhood Parks                             | 12,918                      | 12,044        | 11,613        |
| 8,966                  | Sports Parks                                    | 9,426                       | 9,666         | 9,945         |
| <b>44,014</b>          |   | <b>45,457</b>               | <b>43,767</b> | <b>44,143</b> |
|                        | <b>Operating revenue from proposed services</b> |                             |               |               |
| 839                    | Cemeteries                                      | 884                         | 908           | 934           |
| 676                    | Regional Parks                                  | 470                         | 483           | 497           |
| 427                    | Garden and Heritage Parks                       | 375                         | 428           | 531           |
| 138                    | Rural Fire Fighting                             | 148                         | 152           | 156           |
| 825                    | Harbours and Marine Structures                  | 785                         | 807           | 381           |
| 432                    | Neighbourhood Parks                             | 492                         | 505           | 520           |
| 168                    | Sports Parks                                    | 219                         | 224           | 231           |
| <b>3,505</b>           |   | <b>3,373</b>                | <b>3,507</b>  | <b>3,250</b>  |
| 10,078                 | Capital revenues                                | 4,458                       | 5,990         | 7,250         |
| 1,050                  | Vested assets                                   | 1,050                       | 1,098         | 1,141         |
| <b>29,381</b>          | <b>Net cost of services</b>                     | <b>36,576</b>               | <b>33,172</b> | <b>32,502</b> |

**Rationale for activity funding (see also the Revenue and Financing Policy)**

User charges for certain services, such as cemeteries and ground hire, are collected at levels considered reasonable by the Council. In many areas, such as providing access to open spaces, charging is not feasible.

Revenue from Grants and Subsidies are sought where possible. The balance of the net operating cost is funded by general rates, as the whole community benefits from these activities.

## Council Activities and Services

## Parks and Open Spaces Funding Impact Statement

| Annual Plan   |  | Three Year Plan 2013 - 2016 |               |               |
|---------------|--|-----------------------------|---------------|---------------|
|               |  | 2012/13                     | 2013/14       | 2014/15       |
|               |  | \$000                       |               |               |
|               | <b>Sources of operating funding</b>                                      |                             |               |               |
| 34,646        | General rates, uniform annual general charges, rates penalties           | 34,811                      | 35,185        | 36,565        |
| -             | - Targeted rates   | -                           | -             | -             |
| 9             | Subsidies and grants for operating purposes                              | 11                          | 11            | 11            |
| 3,060         | Fees and charges   | 3,214                       | 3,344         | 3,083         |
| -             | - Internal charges and overheads recovered                               | -                           | -             | -             |
| 288           | Earthquake recoveries  | -                           | -             | -             |
| 148           | Local authorities fuel tax, fines, infringement fees, and other receipts | 148                         | 152           | 156           |
| <b>38,151</b> | <b>Total operating funding</b>   | <b>38,184</b>               | <b>38,692</b> | <b>39,815</b> |
|               | <b>Applications of operating funding</b>                                 |                             |               |               |
| 31,809        | Payments to staff and suppliers  | 33,547                      | 30,913        | 30,634        |
| 1,184         | Finance costs  | 785                         | 1,163         | 1,607         |
| 2,028         | Internal charges and overheads applied                                   | 2,328                       | 2,248         | 2,272         |
| 1,018         | Other operating funding applications                                     | 867                         | 878           | 971           |
| <b>36,039</b> | <b>Total applications of operating funding</b>                           | <b>37,527</b>               | <b>35,202</b> | <b>35,484</b> |
| <b>2,112</b>  | <b>Surplus (deficit) of operating funding</b>                            | <b>657</b>                  | <b>3,490</b>  | <b>4,331</b>  |
|               | <b>Sources of capital funding</b>  |                             |               |               |
| -             | - Subsidies and grants for capital expenditure                           | -                           | -             | -             |
| 3,086         | Development and financial contributions                                  | 4,458                       | 5,990         | 7,250         |
| 6,993         | Earthquake recoveries  | -                           | -             | -             |
| 15,304        | Increase (decrease) in debt  | 21,148                      | 6,395         | 7,988         |
| -             | - Gross proceeds from sale of assets                                     | -                           | -             | -             |
| -             | - Lump sum contributions   | -                           | -             | -             |
| <b>25,383</b> | <b>Total sources of capital funding</b>                                  | <b>25,606</b>               | <b>12,385</b> | <b>15,238</b> |

| Annual Plan     |  | Three Year Plan 2013 - 2016 |                 |                 |
|-----------------|--|-----------------------------|-----------------|-----------------|
|                 |  | 2012/13                     | 2013/14         | 2014/15         |
|                 |  | \$000                       |                 |                 |
|                 | <b>Applications of capital funding</b>                               |                             |                 |                 |
|                 | Capital expenditure  |                             |                 |                 |
| 4,230           | - to replace existing assets   | 4,946                       | 5,419           | 5,344           |
| 12,900          | - earthquake rebuild   | 8,852                       | 6,598           | 6,862           |
| 14,041          | - to improve the level of service                                    | 9,601                       | 1,254           | -               |
| 2,232           | - to meet additional demand  | 5,884                       | 2,918           | 7,385           |
| (5,908)         | Increase (decrease) in reserves                                      | (3,020)                     | (314)           | (22)            |
| -               | Increase (decrease) of investments                                   | -                           | -               | -               |
| <b>27,495</b>   | <b>Total applications of capital funding</b>                         | <b>26,263</b>               | <b>15,875</b>   | <b>19,569</b>   |
| <b>(2,112)</b>  | <b>Surplus (deficit) of capital funding</b>                          | <b>(657)</b>                | <b>(3,490)</b>  | <b>(4,331)</b>  |
| <b>-</b>        | <b>Funding balance</b>   | <b>-</b>                    | <b>-</b>        | <b>-</b>        |
|                 | <b>Reconciliation to net cost of services</b>                        |                             |                 |                 |
| 2,112           | Surplus (deficit) of operating funding from funding impact statement | 657                         | 3,490           | 4,331           |
| (34,646)        | Remove rates funding   | (34,811)                    | (35,185)        | (36,565)        |
| (7,976)         | Deduct depreciation expense  | (7,930)                     | (8,565)         | (8,659)         |
| 10,079          | Add capital revenues   | 4,458                       | 5,990           | 7,250           |
| 1,050           | Add vested assets / non cash revenue                                 | 1,050                       | 1,098           | 1,141           |
| <b>(29,381)</b> | <b>Net cost of services per activity statement surplus/(deficit)</b> | <b>(36,576)</b>             | <b>(33,172)</b> | <b>(32,502)</b> |