

Activity 6.1: Sports Parks

Accountable Manager: John Mackie

What services are provided?

- Provide and manage sports parks, including the facilities on them

Why do we provide these services?

The Council provides these parks, which are generally large, green areas to enable people to participate in organised sport and other forms of active and passive recreation. They provide open space opportunities for large social gatherings, significant amenity tree scapes, and also help protect and enhance both exotic and local native biodiversity. Sports parks support the City's Garden image.

The Local Government Act 2002 gives Council the ability to provide, develop and manage land for public open space that meets community expectations. The Public Open Space Strategy provides an open space and biodiversity policy overview for the City.

(For smaller parks in which casual or recreational use is the dominant activity, rather than organised sport, see activity plan 6.0 Neighbourhood Parks)

What outcomes are we trying to achieve?	How do the services contribute to desired outcomes?
<p>▶ People have equitable access to parks, open spaces, recreation facilities and libraries</p> <p>There is increasing participation in recreation and sporting activities</p> <p>▶ The garden city image and the garden heritage image of the district are enhanced</p> <p>▶ People have strong social networks</p> <p>Streetscapes, public open spaces and public buildings enhance the look and function of the city</p> <p>Existing ecosystems and indigenous biodiversity are protected</p> <p>A range of indigenous habitats and species is enhanced</p>	<p><i>Sports parks contribute to the network of parks and open spaces throughout the city</i></p> <p><i>Providing large open spaces enables people to participate in organised sport and other forms of active and passive recreation</i></p> <p><i>Trees and planting provide ecological, environmental and amenity benefits and strengthen Christchurch's internationally recognised identity as the Garden City and the garden heritage of the district</i></p> <p><i>Sports parks provide opportunities for community interaction through informal recreation and space for large community events</i></p> <p><i>Sports parks and park trees contribute to the natural character and open space of neighbourhoods</i></p> <p><i>Sports parks can protect indigenous vegetation, habitats and the species that they support</i></p> <p><i>As part of the network of green space throughout the city, sports parks provide opportunities for enhancing indigenous habitats and species</i></p>

Which group or section of the community will benefit from this activity?:

Christchurch ratepayers, residents, visitors to Christchurch, sports participants and club members, sports clubs and associations, event organisers, lease holders, schools, informal recreationalists.

Key legislation and Council Strategies:

Local Government Act 2002, Resource Management Act 1991, Reserves Act 1977, Christchurch City (Reserves Empowering) Act 1971, Christchurch City Plan, Banks Peninsula District Plan, Public Open Space Strategy, Reserve Management Plans.

Customer

What business results must we deliver to our customers, to deliver on the outcomes?

Performance Standards for LTP

Performance Standards for LTP	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Provide and manage sports parks, including the facilities on them					
6.1.1 Sports Parks are maintained to specifications so parks are clean, tidy, safe and functional	<p>2012/13 per draft AP</p> <p>Maintain furniture/ signs: Furniture kept clean, safe, and serviceable condition; Painting and staining as required; Rubbish bins clean, emptied, serviceable and surrounding loose litter removed.</p> <p>Maintain hard surfaces/ paths Painted markings are clearly visible; Reported major damage / faults made safe by repair, mitigation, or isolation within 24 hours of report; Surfaces maintained in a clean, safe & serviceable condition</p> <p>Maintain playground equipment Accidents are investigated and reported within 2 Working Days; Bark under surfacing 300mm depth; Damaged, worn or missing equipment repaired / replaced; Fortnightly Safety Inspections are conducted; Playground equipment kept safe, clean and serviceable; Reported unsafe equipment is made safe by repair, mitigation, or isolation within 24 hours of report</p> <p>Maintain shrub gardens Mulch minimum depth of 25mm, maximum depth of 100mm; Plant pests and diseases are monitored, reported and controlled; Plants maintained for long term display and health; That irrigation is performed to an agreed programme; Weeds controlled within specifications per contract</p> <p>Maintain toilets, changing rooms & buildings Reported major damage / faults made safe by repair, mitigation, or isolation within 24 hours of report; Toilets / Changing rooms are serviced either 1 to 3 times weekly or 1-2 times daily, depending on seasonal demand</p> <p>Maintain turf areas Line marking are clearly visible; Mown areas are kept within contract height specifications; Turf shall be kept in a healthy, dense, uniform condition</p>	<p>Auckland Council Parks LOS:</p> <p>Percentage of local parks and reserves maintenance standards achieved as per contractual requirements</p> <p style="text-align: center;">– target 98%</p>	<p>≥ 95% of Urban Parks contract technical specifications pertaining to sports park facilities are met to ensure the parks can be appropriately enjoyed by the community.</p> <p>This includes appropriate maintenance of paths, gardens, grass, seats, picnic tables, signs, playground equipment & hard surfaces, and that turf is marked and cut to sports requirements, toilets and changing rooms are serviced, and pests are controlled.</p>	<p>This is not a change of service outcomes, however the LOS description has been condensed to improve the measurability in conjunction with the new frequency based Urban Parks maintenance contract. This is in effect from 1st July 2012 and includes the detailed specifications.</p> <p>Other Local Territorial Authorities have similar LOS around contract specifications.</p> <p>Maintenance is carried out to ensure the best fit between the cost of providing the service and residents expectations.</p>	<p>Consider LOS relating to dog parks</p> <p><i>Staff response: There is only one dog park currently in sports parks (in Rawhiti Domain). Comment regarding Dog parks are included in the Regional Parks and Neighbourhood Parks AcMPs.</i></p> <p><i>A separate LOS for provision of Dog Parks can be considered at the next LTP once a review of management policy has been completed.</i></p>

Customer

What business results must we deliver to our customers, to deliver on the outcomes?

Performance Standards for LTP

Performance Standards for LTP	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Provide and manage sports parks, including the facilities on them (cont'd)					
6.1.2 Customer satisfaction with the range of recreation facilities.	2012/13 per draft AP ≥ 90%	CCC actuals: 09/10 – 92% 10/11 – 84% 11/12 – not surveyed Auckland CC: 90% satisfaction with all parks, Annual Plan	≥ 85% 2015/16 return to: ≥ 90%	To monitor satisfaction levels to ensure the maintenance standards for recreation facilities matches customers expectations. This target helps identify changes in customer demand and is based on the best balance between the cost of providing service and residents required service. Recreational facilities include: playgrounds, skateboard ramps, BMX tracks & fitness equipment, basketball half courts. The LOS at 85% reflects the impact of the earthquake events, with the 2015/16 year targeted for a return to pre earthquake levels.	<i>accepted</i>
6.1.3 Overall customer satisfaction with sports parks	2012/13 per draft AP ≥ 85%	CCC actuals: 09/10 – 95% 10/11 – 85% 11/12 – not surveyed Auckland CC: 90% satisfaction with all parks, Annual Plan	≥ 85% 2015/16 increase to: ≥ 90%	To monitor satisfaction with the appropriateness of maintenance standards and levels of service provided. To ensure the best fit between Council's allocation of resources and customer expectations. The LOS at 85% reflects the impact of the earthquake events, with the 2015/16 year targeted for a return to pre earthquake levels.	<i>accepted</i>

Customer

What business results must we deliver to our customers, to deliver on the outcomes?

Non-LTP Performance Standards

Non-LTP Performance Standards	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Provide and manage sports parks, including the facilities on them (cont'd)					
6.1.4 Urban Parks Maintenance contract managed to ensure contractor performance meets requirements.	2012/13 per draft AP 95% compliance with parks maintenance audit criteria (NB: old contract format)	CCC internal standard / benchmark (Road Maintenance, Waterways and Land Drainage)	The contract is managed in accordance with the contract management plan's performance criteria.	Managing compliance with the Urban Parks contract requirements will ensure Sports Parks activities are programmed and completed in accordance with the contract. Contract management, training and quality assurance processes have been reviewed to ensure contracts outcomes are achieved. The Contract Management Plan's performance criteria includes that the works will be completed within the agreed budget; completed to contract specifications; and comply with the approved Quality Assurance System. (The contract performance is audited against the specifications per the KPI model in the Urban Parks maintenance contract, clause 15.4.6.)	<i>accepted</i>
6.1.6 Cost of maintaining Sports Parks	2012/13 per draft AP At a cost per hectare not exceeding budgeted controllable costs / the number of hectares expected by year end: \$___ / ha (To be confirmed)	CCC actuals: 09/10 – \$4,547 10/11 – \$4,404 11/12 – \$4,582 \$25,631 / ha for sports parks (average, from 3 Auckland authorities, Yardstick Report 2010)	At a cost per hectare not exceeding budgeted controllable costs / the number of hectares expected by year end: \$4,736 / hectare	To ensure there is an appropriate and consistent level of resourcing for the maintenance of council's 109 sports parks (1,222 hectares). The target is based on previous levels of provision and customer satisfaction. Each year's \$ LOS will be calculated once each Annual Plan is adopted by Council.	<i>accepted</i>
6.1.7 Overall customer satisfaction with sports parks administration	2012/13 per draft AP ≥ 70%	CCC actuals: 09/10 – 73% 10/11 – not surveyed 11/12 – 67%	Maintain: ≥ 70%	These services include ground allocations and cancellation for sports associations. Liaising with local sports clubs on grounds usage for training and special events.	<i>accepted</i>

Customer

What business results must we deliver to our customers, to deliver on the outcomes?

Non-LTP Performance Standards

Non-LTP Performance Standards	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
Provide and manage sports parks, including the facilities on them (cont'd)					
6.1.8 Provide and maintain trees	2012/13 per draft AP 10 year programmed maintenance cycle	<p>CCC actuals: Trees per year:</p> <p>09/10 - 1,608 (15 year programmed cycle) 10/11 - 1,052 (15 year programmed cycle) 11/12 - 1,600 (15 year programmed cycle)</p> <p>Auckland City 13 year maintenance cycle</p> <p>Hamilton City Council 6 monthly maintenance cycle for high profile parks</p> <p>Tauranga City Council annual inspection of all trees plus required maintenance</p>	2,650 trees subject to programmed maintenance, plus reactive maintenance across all Sports Park trees as required	<p>This contributes to the LOS for an attractive and well designed urban environment, Christchurch's culture and heritage being valued, and that Christchurch is a good place to do business.</p> <p>The 2,650 trees LOS has been determined using an appropriate mix of tree sizes, and approximately equates to a 10 year maintenance cycle.</p> <p>Programmed maintenance includes: overhead services clearance, removal of dead/dying/diseased branches, branches obstructing walkways/cycle ways/roads, other pruning to maintain health and structural integrity of the trees, formative pruning, establishment maintenance.</p>	<i>accepted</i>