

## Activity 4.1: Public Participation in Democratic Processes

### Accountable Manager: Darryl Griffin

#### What services are provided?

- ✦ Council holds elections
- Provide consultation policy framework and advice on implementation
- Provide opportunities for public participation in decision-making processes

#### Why do we provide these services?

Public participation supports informed decision-making and helps ensure that decision-making reflects community views.

What outcomes are we trying to achieve?	How do the services contribute to desired outcomes?
Maori have opportunities and the capacity to contribute to decision-making processes	<i>Providing and developing appropriate liaison processes enables Maori to take opportunities to participate in Council decision-making on issues of mutual interest.</i>
Decisions take account of community views	<i>Undertaking comprehensive and accessible consultation processes supports the Council taking into the account community views in its decision-making and explain the reasons for their decisions to submitters.</i>
People are actively involved in their communities and local issues	<i>Providing accessible information and opportunities to find about forthcoming Council decision-making and elections promotes community interest in local issues. Providing submitters with feedback on Council decisions supports greater understanding in the community about Council decision-making.</i>
✦ The Council's goals and activities are clearly communicated to the community	<i>Consultation processes provide a means for informing the community about the goals that the Council is aiming to achieve and proposed activities for achieving them. These processes also involve communicating decisions on activities following Council consideration of community views.</i>
The special position of Ngāi Tahu is recognised	<i>Partnering with Ngāi Tahu to provide Mahaanui Kurataiao Ltd services recognises the special position that Ngāi Tahu has in Council decision-making.</i>

#### Which group or section of the community will benefit from this activity?:

Elected members (Mayor, Councillors and Community Board members), the community at large but specifically eligible Christchurch voters, Maori, and interest groups, including faith-based organisations, clubs and associations, resident groups, and social service agencies.

#### Key legislation:

- Local Government Act 2002
- Local Government and Official Information Meetings Act 1987
- Local Electoral Act 2001
- Local Electoral Regulations 2001

## Customer

*What business results must we deliver to our customers, to deliver on the outcomes?*

### Performance Standards for LTP

Performance Standards for LTP	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
<b>Council holds elections</b>					
4.1.2 All elections, <b>polls, and representation reviews</b> are held with full statutory compliance with relevant legislation	100%	Local Electoral Act 2001, LGA 2002, Local Electoral Regulations 2001	100%	Full statutory compliance is essential to ensure public confidence in integrity of process.	Performance Standard wording updated
<b>Provide consultation policy framework and advice on implementation</b>					
4.1.9 Percentage of residents that feel they can participate in and contribute to Council decision-making	45% (Quality of Life Survey 2010)	46% (average of 7 major cities surveyed in 2010 Biennial Quality of Life Survey)	At least 46%	To meet the average benchmark for major city councils as measured in the biennial Quality of Life Survey.	Accepted
4.1.6 Submitters are advised of decision(s) made by the Council	100%	The LGA 2002 principle that people who present views to a Local Authority are given information on the decisions and reasons for those decisions.	100%	Based on LOS achieved to date. One of the LGA's consultation principles is that all submitters should be given information on the decisions made and the reasons for them.	Accepted
<i>LOS 4.1.7 moved to City Governance and Decision-making activity, 4.0.9.</i>					
<b>Provide opportunities for public participation in decision-making processes</b>					
<i>LOS 4.1.1 moved to City Governance and Decision-making activity, 4.0.8.</i>					

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*What business results must we deliver to our customers, to deliver on the outcomes?*

### Non- LTP Performance Standards

Non-LTP Performance Standards	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
<b>Provide opportunities for public participation in decision-making processes</b>					
4.1.3 Mahaanui Kurataiao Ltd (MKT) <sup>1</sup> satisfaction with opportunities provided for consultation and input.	Satisfied	Wellington City Council: Mana whenua partner evaluation – satisfaction with council relationship (2011) – both partners satisfied the Council is meeting its obligations as outlined in MOUs	Satisfied or Very Satisfied	Requirement of the LGA for the Council to establish and maintain processes to provide for Maori to contribute to its decision-making processes. Provides measure of customer satisfaction based on an annual survey.  1. Mahaanui Kurataiao Ltd is a company that represents the six Ngāi Tahu Rununga within the Christchurch territory.	Accepted
4.1.4 Key non Ngāi -Tahu Maori groups' satisfaction with opportunities provided for consultation and input.	Not determined	Not found	Satisfied or Very Satisfied	This measure only came into effect in 2011/12 – therefore yet to be measured. Requirement of the LGA for the Council to establish and maintain processes to provide for Maori to contribute to its decision-making processes. Provides measure of customer satisfaction based on an annual survey. Non-Ngai Tahu Maori groups include Te Runanga o Nga Maata waka.	Accepted

## Customer

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### Non- LTP Performance Standards

Non-LTP Performance Standards	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
<b>Provide consultation policy framework and advice on implementation (cont'd)</b>					
4.1.5 Council's Consultation policy and processes are implemented in accordance with the consultation principles of the LGA	Current consultation policy and processes are in accord with LGA consultation principles	While not mandatory, many other local authorities have developed consultation policies as a means to clarify discretionary nature of the LGA's requirements.	4.1.5.1 Continued implementation of policy and processes in accordance with LGA principles – 100%  4.1.5.2 Implement relevant outcomes from the 2012 Communications Audit	Ensure that Council is meeting legislative requirements and provides a robust framework for seeking community views for Council decision-making.	Accepted
4.1.8 Elected member satisfaction with the Council's public consultation processes.	Baseline result not yet available. Establish baseline by 30 June 2013	A national survey of Community Boards confirmed 67% of respondents were satisfied or very satisfied with consultation processes involving their community (LGNZ 2008).	4.1.8.1 At least <b>75%</b> of elected members ( <b>Community Board Members</b> ) are satisfied or very satisfied with the consultation processes involving their community  4.1.8.2 At least <b>75%</b> of elected members ( <b>Councillors</b> ) are satisfied or very satisfied with the consultation processes involving their community	The results of consultation assist elected members to make informed decisions.	<b>Target to be split and updated as:</b> <b>1. Community Boards 75%</b> <b>2.Councillors 75%</b> <b>Two separate surveys</b>  Response: two independent surveys will be undertaken