

## Activity 10.3: Parking

The Parking activity management plan has been delayed in coming to the LTP Committee, awaiting the release of the "*An Accessible City*" chapter of the Christchurch Central Recovery Plan by CCDU. The draft chapter was released on 15 November 2012 for public comment. The final version of the chapter is not expected to be released until at least March 2013.

Alignment between this activity, the "*An Accessible City*" chapter and the newly adopted Christchurch Transport Strategic Plan is important.

There is still more work to do in aligning councils parking objectives with the high level principles contained in both the draft "*An Accessible City*" chapter and the CTSP, and it is expected this will be completed for the Annual Plan 2014/15.

In the interim briefings and workshops will be held to discuss the issues with councillors.

## Activity 10.3: Parking

Accountable Manager: John Mackie

### What services are provided?

- On-street parking
- Off-street parking (Council operating car parks)

(Enforcement is provided through the *Licensing and Enforcement* activity)

### Why do we provide these services?

Providing safe, accessible parking supports the economic vitality of the city and the community's aspirations for its development by providing for an appropriate mix of transport options, and traffic flow solutions.

What outcomes are we trying to achieve?	How do the services contribute to desired outcomes?
<ul style="list-style-type: none"> <li>▣ There is a range of travel options that meet the needs of the community</li> </ul>	<p><i>Providing parking facilities contribute to the options people have for accessing the places, people and activities they want and need to reach.</i></p>
<ul style="list-style-type: none"> <li>▣ The transport system provides people with access to economic, social and cultural activities</li> </ul>	<p><i>Providing parking facilities enables people to access goods and services, work and leisure activities</i></p>
<ul style="list-style-type: none"> <li>▣ The central city is used by a wide range of people and for an increasing range of activities</li> </ul>	<p><i>Providing parking facilities encourages people into the central city</i></p>
<ul style="list-style-type: none"> <li>▣ Christchurch's infrastructure supports sustainable economic growth</li> </ul>	<p><i>Providing parking facilities enables people to access goods and services and places of employment, thus contributing to economic activity in the city</i></p>

### Which group or section of the community will benefit from this activity?:

Customers include motorists and other road users, commercial businesses, and retail and business associations.

### Key legislation and Council Strategies:

Local Government Act, Regional Land Transport Strategy, Greater Christchurch Transport Statement, Christchurch Transport Plan, Christchurch City Plan, Safer Journeys Strategy, NZ Transport Strategy 2008, CER Act 2011.

## Customer

*What business results must we deliver to our customers, to deliver on the outcomes?*

### Performance Standards for LTP

Performance Standards for LTP	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
<b>On-street parking</b>					
10.3.1 Metered on-street parking spaces provided	850 metered parking spaces		2013/14 Maintain a minimum of 850 metered parking spaces		<i>Accepted</i>
10.3.2 Metered on-street parking spaces usage	>= 500,000 parking events p.a.		2013/14 At least 500,000 parking events		<i>Accepted</i>
10.3.3 Customer Satisfaction with ease of use of meters	97%		2013/14 Maintain 97%		<i>Accepted</i>

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*What business results must we deliver to our customers, to deliver on the outcomes?*

### Performance Standards for LTP

Performance Standards for LTP	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
<b>Off-street Council Operating Parking Facilities</b>					
10.3.4 Off-street, short term parking usage	348 off-street short term parking spaces		2013/14 Maintain a minimum of 348 spaces  <i>Present breakdown below:</i>  <i>Hospital site = 127</i> <i>Rolleston Avenue = 84</i> <i>Re-Start = 137</i>	Interim off-street parking is provided as pay and display.	<b><i>Accepted</i></b>

## Customer

*What business results must we deliver to our customers, to deliver on the outcomes?*

### Non-LTP Performance Standards

Non-LTP Performance Standards	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
<b>On-Street Parking</b>					
10.3.8 Operational performance of on-street parking meters	98% of installed meters	98% (Auckland City Council)	2013/14 98% operating citywide	Monitors contract performance	<b><i>Accepted</i></b>
10.3.9 Response to reports of faulty on-street parking meters	95% within 2hrs	Within 2hrs (Auckland City Council)	2013/14 Respond to 95% of meter faults within 2hrs of report.	Monitors contract performance	<b><i>Accepted</i></b>
10.3.10 Metered on-street parking revenue performance	\$1,600 / metered space per annum		2013/14 Maintain: \$1,600 / metered space per annum	Measures performance of metered on-street parking spaces.	<b><i>Accepted</i></b>

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### Non-LTP Performance Standards

Non-LTP Performance Standards	Current performance	Benchmarks	Recommended LOS	Rationale	LTP Committee Direction
<b>Off-street Council Operating Parking Facilities</b>					
10.3.11 Off street parking revenue performance	\$1,500 / space per year		2013/14 Maintain: \$1,500 / space per year	Measures performance of off-street parking facilities.	<b><i>Accepted</i></b>