

[REDACTED]

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From: Official Information  
Sent: Tuesday, 11 April 2017 5:09 p.m.  
To: [REDACTED]  
Subject: LGOIMA 17/119 response - [REDACTED] - library books  
Attachments: LGOIMA 17-119.docx

Dear [REDACTED]

Thank you for your email, received on 29 March 2017. You requested the following information, under the Local Government Official Information and Meetings Act 1987 (LGOIMA):

*" - A list of the top 10 most requested book by patrons of Christchurch libraries  
- How many people are one the waiting for each of the above books  
- The average wait time for each of the above books  
- A list of all the books that were banned in 2016 and the reasons why  
- How many people are on the waiting lists for the books in the Enid Blyton parody series by Bruno Vincent (broken down by title)".*

#### Release of information

Please find attached a response to your LGOIMA request.

You have the right to ask the Ombudsman to investigate and review our decision. Complaints can be sent by email to [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz), by fax to (04) 471 2254, or by post to The Ombudsman, PO Box 10152, Wellington 6143.

#### Publication of responses to LGOIMA requests

Please note: our LGOIMA responses may be published on the Christchurch City Council website a month after they have been responded to, with requesters' personal details withheld. If you have any concerns about this please contact the Official Information team on [officialinformation@ccc.govt.nz](mailto:officialinformation@ccc.govt.nz).

Yours sincerely,

Anna Sinclair

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## LGOIMA 17/119 – Library books

- A list of the top 10 most requested book by patrons of Christchurch libraries
- How many people are one the waiting for each of the above books

Data as at 30 <sup>th</sup> March 2017				
holds	total copies (including copies on order)	Holds Ratio	Title	Author
82	27	3	LION: A LONG WAY HOME	Brierley, Saroo
67	12	6	THE WISH CHILD	Chidgey, Catherine
62	11	6	BORN TO RUN	Springsteen, Bruce
58	52	1	NIGHT SCHOOL	Child, Lee, pseud.
57	8	7	BEHIND HER EYES	Pinborough, Sarah
53	16	3	HILLBILLY ELEGY A MEMOIR OF A FAMILY AND CULTURE IN CRISIS	Vance, J. D.
52	45	1	CITY OF FRIENDS	Trollope, Joanna
43	35	1	DANGEROUS GAMES	Steel, Danielle
48	14	3	WORKING CLASS BOY	Barnes, Jimmy
40	35	1	THE WHISTLER	Grisham, John

- The average wait time for each of the above books

The library works on a ratio of 5 holds per copy of a title as a guideline. This is generally managed by monitoring how rapidly a hold list might be building and then ordering additional copies when this is moving steadily above that 5:1 threshold. It is not an absolute measure. We may also factor in how many different formats we may hold that title, such as large print, audiobook or eBook.

We do this to ensure customers do not have to wait too long for a hold. In general books are issued for a four week period, however the actual return time may vary. Some customers might return the book as soon as they have finished it, others may not return it until it is overdue. But assuming an average 4 weeks per loan and based on the hold ratio for the titles listed above, the wait may vary from within the next month to possibly up to 6 or 7 months.

- A list of all the books that were banned in 2016 and the reasons why

Christchurch City Libraries does not ban books. This enquiry should be directed to the Office of Film and Literature Classification.

- How many people are on the waiting lists for the books in the Enid Blyton parody series by Bruno Vincent (broken down by title)

We do not have any of these titles at the moment, though we have placed orders for copies of

- Five go parenting
- Five on Brexit Island

- Five go on a strategy away day
- Five get beach body ready
- Five lose Dad in the garden centre
- Five forget Mother's Day
- Five give up the booze
- Five go gluten free

There are no waiting lists at this point.