| From: | Official Information |
| :--- | :--- |
| Sent: | Wednesday, 22 March 2017 5:20 p.m. |
| To: |  |
| Subject: | LGOIMA 17/080 response - |
| Attachments: | LGOIMA 17-080 - library books data.docx |

Dear

Thank you for your email, received on 2 M arch 2017. You requested the following information, under the Local Government Official Information and M eetings Act 1987 (LGOIM A):
"The top 10 for the following:

- book titles checked out the most times last year
- book titles checked out the least times last year
- book titles that went missing last year
- book titles that have been overdue for the longest period (please include the date they became overdue)

I'd also like to know how much the library/libararies collected in penalties and fines both last year and the year before that.
And I'd like to know how many books were issued last year and the year before that."

## Release of information

Please find attached a response to your LGOIM A request.

You have the right to ask the Ombudsman to investigate and review our decision. Complaints can be sent by email to info@ombudsman.parliament.nz, by fax to (04) 471 2254, or by post to The Ombudsman, PO Box 10152, Wellington 6143.

## Publication of responses to LGOIM A requests

Please note: our LGOIM A responses may be published on the Christchurch City Council website a month after they have been responded to, with requesters' personal details withheld. If you have any concerns about this please contact the Official Information team on officialinformation@ccc.govt.nz.

Yours sincerely,

## Anna Sinclair

Public Information Adviser
Office of the Chief Executive
Christchurch City Council
53 Hereford Street, Christchurch 8011
PO Box 73016, Christchurch 8154

## The top 10 for the following: <br> - book titles checked out the most times last year

We provide this information on the Libraries website at https://my.christchurchcitylibraries.com/most-popular-items-in-2016/

## - book titles checked out the least times last year

We cannot provide an answer to this question. We hold stock to meet both the current and longer term needs of our customers, so not all books will be borrowed in any one year. There is not a way we could identify a top ten from all the books not borrowed. As nil loans they are all equally the least checked out in that timeframe.

## - book titles that went missing last year

| TITLE | \#COPIES <br> MISSING |
| :--- | :---: |
| Pretty girls / Karin Slaughter | 4 |
| The curious explorer's guide to the M oominhouse | 4 |
| The great British sewing bee : from stitch to style / Wendy <br> Gardiner ; foreword by Esme Young \& Patrick Grant | 4 |
| Angelina on stage / story by Katharine Holabird ; illustrations by <br> Helen Craig | 3 |
| Baa! Baa! / [written by Dawn Sirett] | 3 |
| Crocodile Jack / Leonie Norrington ; illustrated by Terry Denton | 3 |
|  <br> Kelley Armstrong | 3 |
| Exploring time : a history of New Zealand for children / Jacquelyn <br> Arbury ; illustrated by Terry Fitzgibbon | 3 |
| Kei te peke ahau / written by Sharon Holt ; illustrated by Deborah <br> Hinde | 3 |
| Sir Edmund Hillary : an extraordinary life : the authorised, <br> illustrated biography / by Alexa Johnston | 3 |
| The fiery heart : a bloodlines novel / Richelle M ead | 3 |
| The game of mirrors / Herve Tullet | 3 |
| Unseen / Karin Slaughter | 3 |
| Wicked business : a Lizzy and Diesel novel / Janet Evanovich | 3 |

## - book titles that have been overdue for the longest period (please include the date they became overdue)

Titles overdue Jan-Dec 2016 are:

| Item |  | Number <br> of <br> copies |
| :--- | :--- | :---: |
| Type | Title | 6 |
| Book | M ANA THE M AORI PERSPECTIVE | 4 |
| Book | THE OFFICIAL NEW ZEALAND ROAD CODE FOR CAR DRIVERS 2016/2017 | 4 |
| Magazine | MODEL RAILROADER | 4 |
| Magazine | HYPER AUSTRALASIA'S ONLY INDEPENDENT GAM ES MAG | 4 |
| DVD | ALVINNN!!! AND THE CHIPMUNKS SEASON 1, VOLUM E 1 | 3 |
| DVD | POCAHONTAS | 3 |
| DVD | TEENAGE M UTANT NINJA TURTLES THE ORIGINAL M OTION PICTURE | 3 |
| DVD | TANGLED | 3 |
| DVD | M ADELINE | 3 |

## I'd also like to know how much the library/ libraries collected in penalties and fines both last year and the year before that.

This data is provided in financial years as follows:
July 2014 - June 2015-\$501,664
July 2015 - June 2016-\$538,877
July 2016 - Dec 2016-\$245,250 (half year to date)

## And I'd like to know how many books were issued last year and the year before that.

This is also provided in financial years as follows:
July 2014 - June 2015-4,668,146
July 2015 - June 2016-4,465,032
July 2016-Dec 2016-2,212,215
NB, we have assumed the use of the term 'books' in this request is not limited solely to books, but covers all the items libraries loan to customers.

