

[REDACTED]

From: Official Information
Sent: Thursday, 9 June 2016 3:39 p.m.
To: 'fyi-request-3974-36ec92ba@requests.fyi.org.nz'
Subject: Official Information Act request - Loss of services through roadworks

Dear Charlie,

Thank you for your email, received on 9 May. You requested the following information, under the Local Government Official Information and Meetings Act 1987 (LGOIMA):

I was hoping to find out how often there's been a loss of water, sewage, electricity, internet or any other services due to a complication from roadworks.

For example, a burst water main due to a pipe being hit etc.

I was hoping to have stats dating back to the rebuild or if that's not possible over the last year.

I would like to cover both residential and industrial areas in Christchurch.

Staff Response

The Council has on average each month around 90 water damage jobs and 15 wastewater damage jobs.

For every water damage job there is a water shutoff required to repair the damage. The length of the shut off is usually between 30 minutes to 4 hours but in the worst cases of damage can be off for up to 8 hours. The shutoffs can effect anywhere from 1 up to 200 properties.

The wastewater damage jobs are generally damage to the public portion of a lateral and only effect one property, but occasionally wastewater mains are damaged and these can cause blockages and overflows to occur.

Council records kept of damage do not differentiate between residential and commercial/industrial properties.

With regard to the other utilities, they are not monitored by the Council but are monitored by each utility owner.

Please note the following:

The attached figures cover all types of activity as listed below (not just roading). In addition, and on occasion the bursts on water connections, submains and mains are not always found to be contractor fault. The jobs reported are suspected as damage at the time but may not always be. They may be coincidental bursts while the contractor is on the site, and in some instances, while they are damage jobs it may be because the pipe damaged has not been shown in its correct position on plan.

Types of work that cause damage to the water network are:

- Broadband rollout
- House and business demolition work
- House and business construction work
- Fence installation and removal
- Driveway demolition and renewal
- Roading work

- Other service installation

Kind regards,

Sean Rainey
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