

## Welcome!

A very warm welcome to all our volunteers as we near the holiday season. We hope you enjoy our second of two newsletters for the year.

On behalf of the Graffiti Team thank you so much to our volunteers who continue to support our goal of reducing the impact that graffiti vandalism has on the residents and visitors to Christchurch City. It is greatly appreciated.

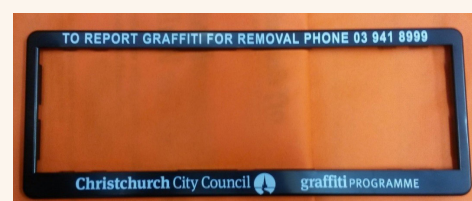
The Team wish you and your families a safe and relaxing holiday season.

The Graffiti Programme Team



## Registration Plate Surrounds

Recently the Graffiti Team have produced registration plate surrounds which was another way of promoting how to report graffiti. If you would like a set, please get in touch with us and we will arrange to drop some off to you.



## Community Boards & Community Service Awards

During June, several of our long serving volunteers were recipients of the respective Community Boards, Community Service awards. It was both a privilege and a pleasure to be able to nominate these volunteers who were all acknowledged on an individual basis with a certificate and gift of appreciation. If you are aware of any person who you feel should also be acknowledged in this way for 2017, please go to the Christchurch City Council website [www.ccc.govt.nz](http://www.ccc.govt.nz) and click under Culture and Community and then click under Community Awards or alternatively contact us and we will point you in the right direction.

## New Vests

Following on from a suggestion from a volunteer, it was agreed to have the next set of volunteer vests printed with information highlighting who the volunteer is connected with. There is also a number on the reverse to advise members of the public who they can report graffiti to. If you would like your old vest replaced with one of these vests, please contact us so we can make this happen.



You can report issues instantly to Christchurch City Council from your mobile phone by using the smartphone application, **Snap Send Solve**.

**Snap Send Solve** can be used to report all types of issues including graffiti, blocked drains, fallen trees, potholes, rubbish and more.



Take a photo of a Council-related issue and report it quickly and easily. The app allows photos, including GPS locations, to be submitted by email to the Council in 30 seconds.

Report to council with your phone



Use this code to download the Snap Send Solve app. Snap Send Solve is free and can be downloaded from the Apple app store, or Android's Google Play.






# Volunteer Survey Results

Thank you to those volunteers who completed the survey. We had an overwhelming response – 51% of our volunteers completed this survey. So thank you all!

The feedback received has been incredibly valuable. The following is a brief summary of some of the results:

- There was an overwhelming response stating that graffiti had declined in most areas that volunteers worked in. Only three responses stated that graffiti had increased in their area.
- Our volunteers contribute between 1-50 hours per month.
- The majority of our volunteers take part in our programme because they dislike graffiti.

There were many reasons given as to what factors volunteers felt effected graffiti in their area including:

- Youth
- Not being cleaned quick enough
- School holidays
- Lack of lighting

Many volunteers have expressed an interest in meeting up with other volunteers working in their neighbourhood. Due to privacy restraints, volunteer details can only be exchanged with the permission of both parties. If you would like to be connected with other volunteers within your neighbourhood, please contact us.

Thank you for your lovely comments about our team, our programme and support. We couldn't do it without you!!

# Positive Ageing Expo

This year marked the 10th anniversary of this Age Concern Canterbury event which coincides with International Day of Older Persons. Having had a site there for several years now, it is a fantastic opportunity for the Graffiti Team to showcase who we are and provide people with graffiti reporting information. Thanks again to Age Concern Canterbury for always affording us this wonderful opportunity to promote who we are.



# Reminders

## Office hours

The team are generally in the office from 9-4 each day. However, we are out and about a lot with groups, volunteers and meetings. The best way to ensure that you catch us, is to give a call or an email and make a time. We love having you call in, so please keep doing so.

## Utility Box reminder

All volunteers are encouraged to report any graffiti to utility boxes to the specific utility company concerned. Where identification is proving a problem please don't hesitate to contact us for assistance. Many of the utility boxes have an anti-graffiti coating on them and as such do not require the graffiti to be painted out. Thanks in advance for your support with this.

## Monthly Returns

As always it is greatly appreciated when volunteers submit their monthly returns. This vital information assists us with providing a snap shot as to what is happening within your area and is essential for our funders. There are many volunteers who work a lot of hours which significantly reduces the costs of graffiti removal to the ratepayer. Without receiving the returns it is difficult to gauge just how many hours' volunteers are donating.

For those of you with cell phones you will have received a monthly text from Kerryrn asking how many hours you have completed. If you have changed your cell phone number it would be appreciated if you could notify us. Thanks in advance.

## Tag Spotter role

For those volunteers who have been with us for some time, we have since introduced another option of volunteering within the Off the Wall programme. This role is referred to as the Tag Spotter role with volunteers being responsible for the recording and reporting of graffiti incidents to the Christchurch City Council for removal. This role, supported with the launch of the Snap Send Solve app is equally as important as the Tag Removal role and is continuing to make a big impact on the reduction of graffiti. Thanks Tag Spotters.



# Keep ChCh Beautiful Clean up – Sept 17

Written by JJ (7) & Luke (5):

On Saturday we went to work with Mum. She told us we were going to clean up the park, to help Keep Christchurch Beautiful. Some people drop their rubbish on the ground. It should go in the bin!

We got a bright vest and some gloves to wear. The gloves kept our hands clean when we got the rubbish. Our hands got all sweaty in the gloves.

We saw rubbish just walking to the park, so we put it in our bags.

We walked around all of the park – it was big!

There was McDonald's rubbish, empty cans, chip packets and even someone's shoe. There was a lot of rubbish in the park.

Some people my mum worked with came to help too, and some other people who don't like to have rubbish in the park. Rubbish is pretty gross, because little kids could pick it up and get germs. It also makes everything look messy. We should look after our parks so they are nice to play in.

We worked hard for a long time. Then we took all our rubbish back to mums work. Everyone else brought their rubbish back too. There were lots and lots of bags.

After we took off our gloves we washed our hands.

Then we got a certificate, drink bottle and some M&Ms. We got to have a sausage sizzle and orange juice too.

"I had 3 sausages" - Joshua, aged 7.

"I got a hug" – Luke, aged 5.

We went to the skate park after we cleaned the park and it looked all clean.

"I hope no one drops anymore rubbish, ever!" - Luke



Credit: Alexandra Davids

# Our New Team Member – Kerryrn Findlater



Kerryrn joined us in March this year as our Graffiti Support Officer. Prior to working with the Graffiti Team she was an Office Manager in Palmerston North. She is a busy mum to two young boys, JJ & Luke (you can read their article in this newsletter about the Clean Up Day). In her spare time she plays Roller Derby and is the Captain of the Dead End Derby All Star Team.

Many of you have received emails, phone calls and paint supplies from Kerryrn – come and say hi next time you are passing!

# Top 5 Tags and Suburbs

Each month we compile what the top five tags are for each month and what the top five suburbs are for the month that have been hit with tagging.

This data is incredibly helpful and assists us with police investigations, directed patrolling with the Community Patrols and directing community volunteer groups for community clean-up days.

If you would like to see these results please send us an email at [graffitiprogramme@ccc.govt.nz](mailto:graffitiprogramme@ccc.govt.nz)





## Community Noticeboard



### Paper Plus - Eastgate

The Graffiti Programme would

like to acknowledge the support of Paper Plus Eastgate and their expertise whilst assisting us with product choice throughout the year. Thanks again Eastgate Paper Plus.



### Orion

The Graffiti Programme team would like to

acknowledge the ongoing sponsorship that Orion provide the Graffiti Programme. This support is incredibly generous and contributes hugely to the success of our programme - Thanks again to Orion.

### Salvation Army

The Salvation Army has kindly offered the Graffiti Programme their unsaleable bed linen which in turn are used for drop sheets. There are several volunteers who have also offered to help us out with cutting these up into rags. This is a brilliant ongoing partnership with the Salvation Army and one we are really appreciative of.

Linwood and Woolston Salvation Army Stores are always grateful for any donations - furniture, clothing, bric a brac and kitchenware. Collection can be organised for any goods by calling 389 5704 or by drop off at either our Linwood Store, 177 Linwood Ave- Monday to Friday 9am - 4.30pm or our Woolston Store, 636 Ferry Road, Woolston.



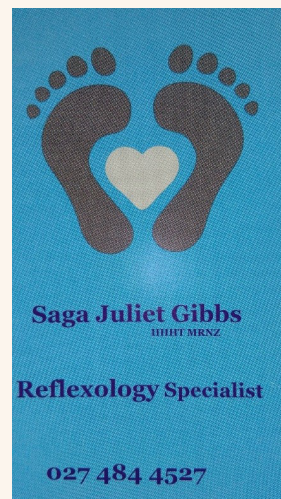
### Mitre 10 Mega Ferrymead

Throughout the year the Graffiti Programme has purchased a

large quantity of graffiti-removal related products such as brushes, drop sheets, roller trays and even a shed. We would like to take this opportunity to thank Mitre 10 Mega Ferrymead for their support and wonderful service that they continue to give us. It is really appreciated and contributes to the success of our programme.

### Reflexology

The following advertisement was provided by a volunteer. If you too would like to highlight a service that is available within our community, please let us know.



Relax, warm and restore!  
Boost your immune system  
Reflexology  
Hot stones  
Massage  
Casual bookings \$80/1hr 15mins  
3 bookings or more at discounted rates

### And Finally.....

Please let us know of any change of contact details and if you need us to collect any empty containers. Wishing you and your families a very safe and relaxing holiday season, wherever you may be. Thank you so much again for your support and we look forward to continuing working together with you during 2017.

Val, Sarah, Kerryn and Belinda

### The Graffiti Programme Team

Christchurch City Council

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