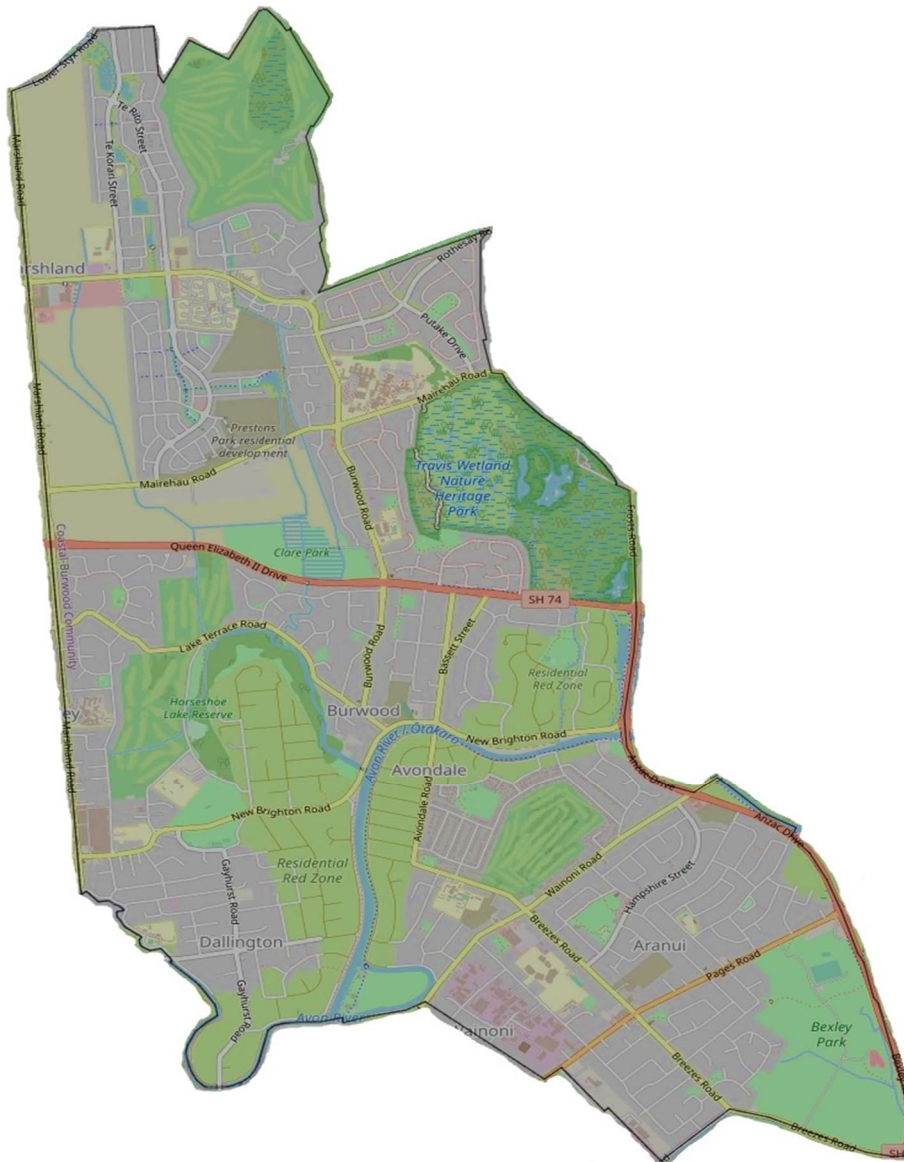


BURWOOD WARD PROFILE

February 2022



The Burwood Ward includes the suburbs of Aranui, Wainoni, Bexley, Burwood, Avondale, Dallington, Shirley East, Ōtakaro, Avon River Corridor, Prestons, Waitikiri and Travis Wetlands.

The communities within this profile area are all distinct in character and all have the common experience of being in the 'East'. For many residents there is a strong sense of community and belonging. The experience of recovering from and moving forward after the Canterbury earthquakes has been varied and oftentimes stressful. Many residents identify with the residential red zone being a place where they belong and there is hope and excitement alongside trepidation about the plans for this space in the future. The Dallington landing and three pedestrian bridges in Residential Red Zone will soon be available for community use, this is a significant step forward to help connect communities to use the space and add and replace key infrastructure.

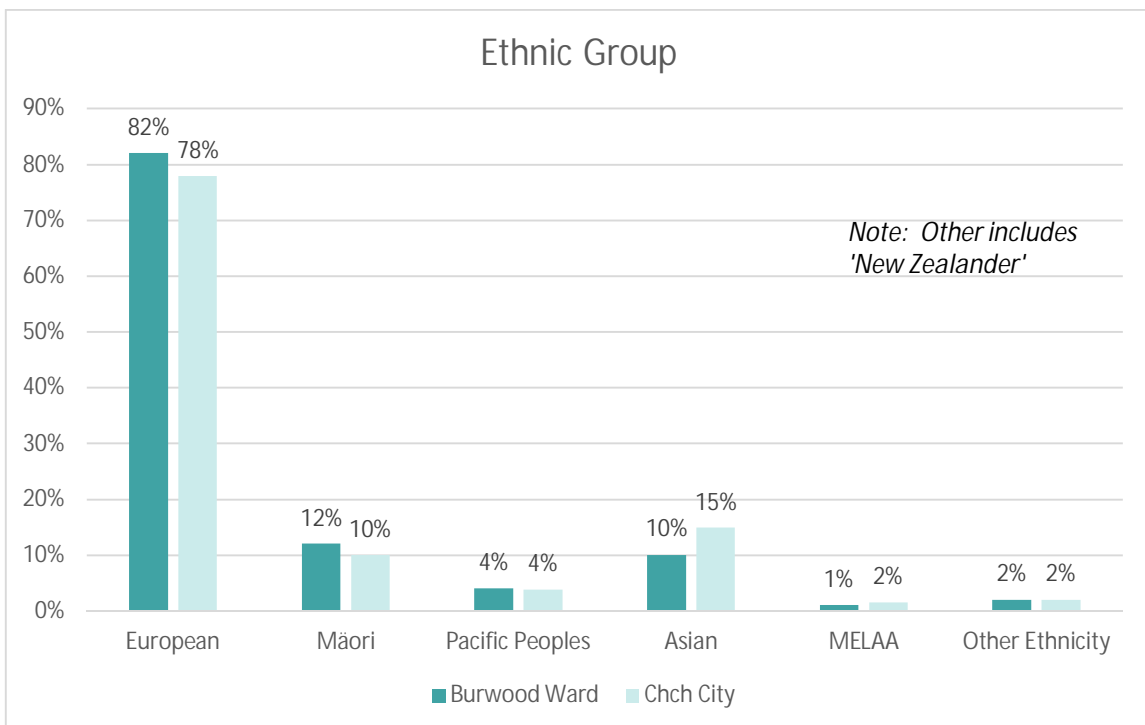
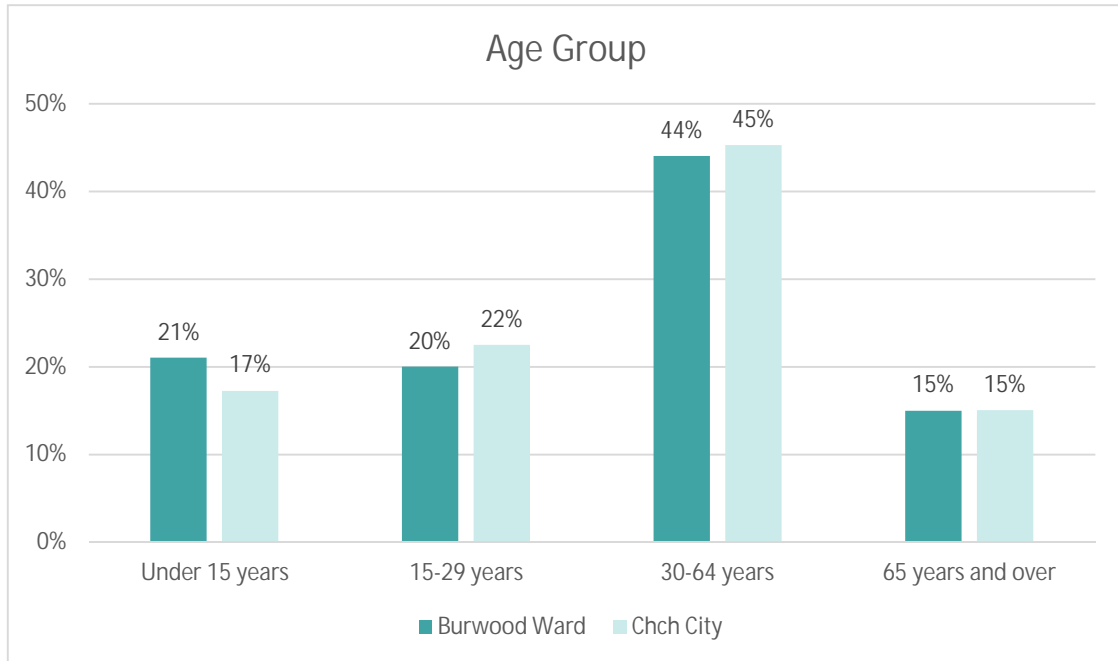
Profiles compiled by the Community Support and Partnerships Unit

Facts and figures

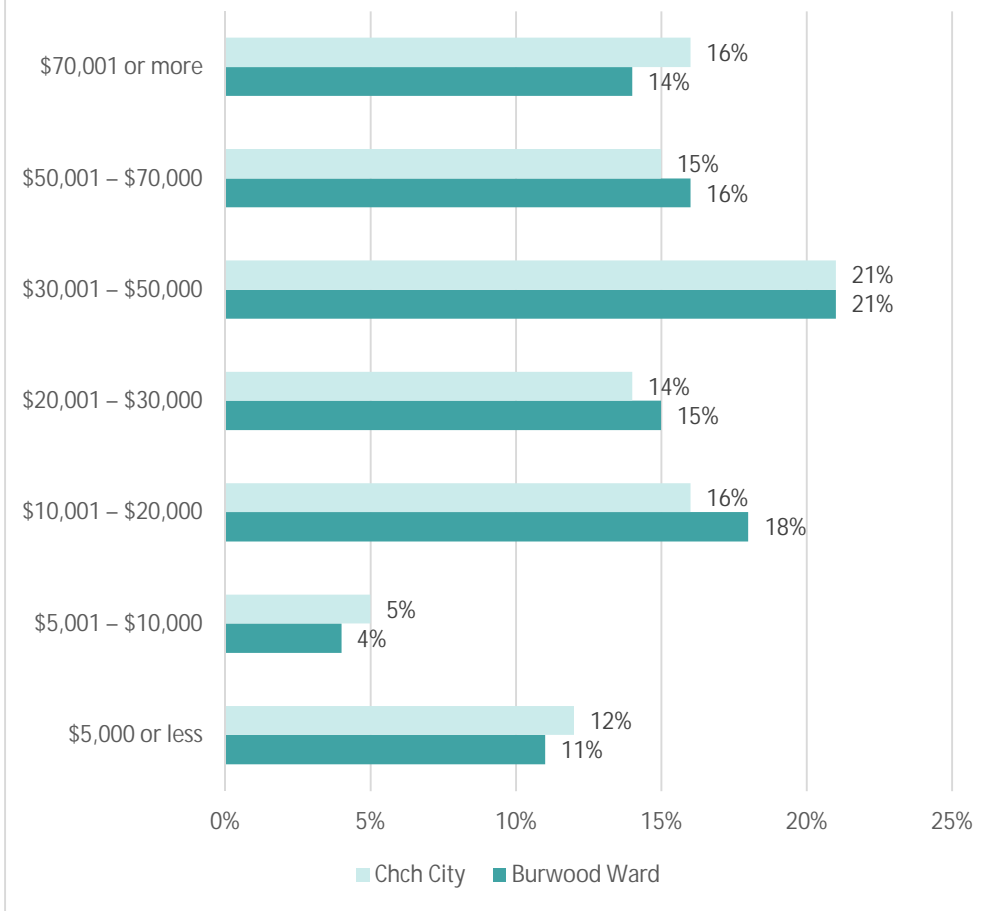
Demographic Summary (2018 Census Data)

Population

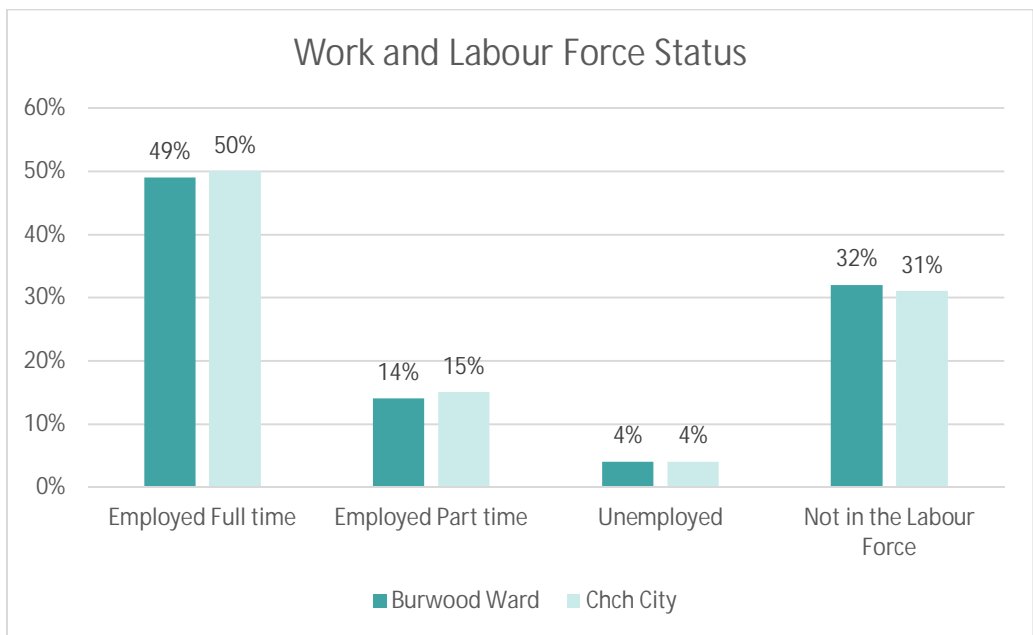
The population within the Burwood Ward boundary is: 26,598

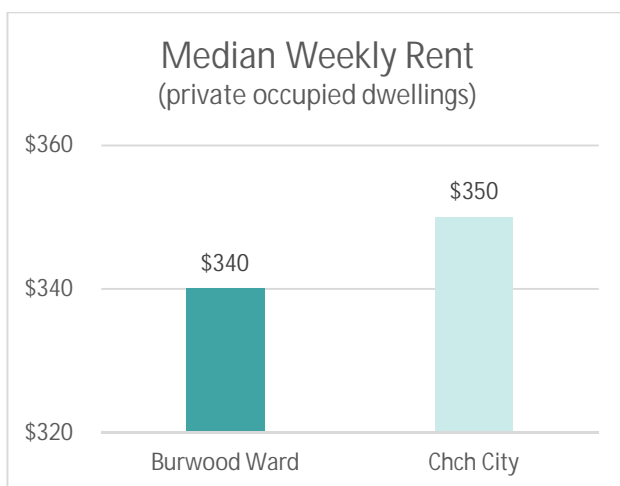
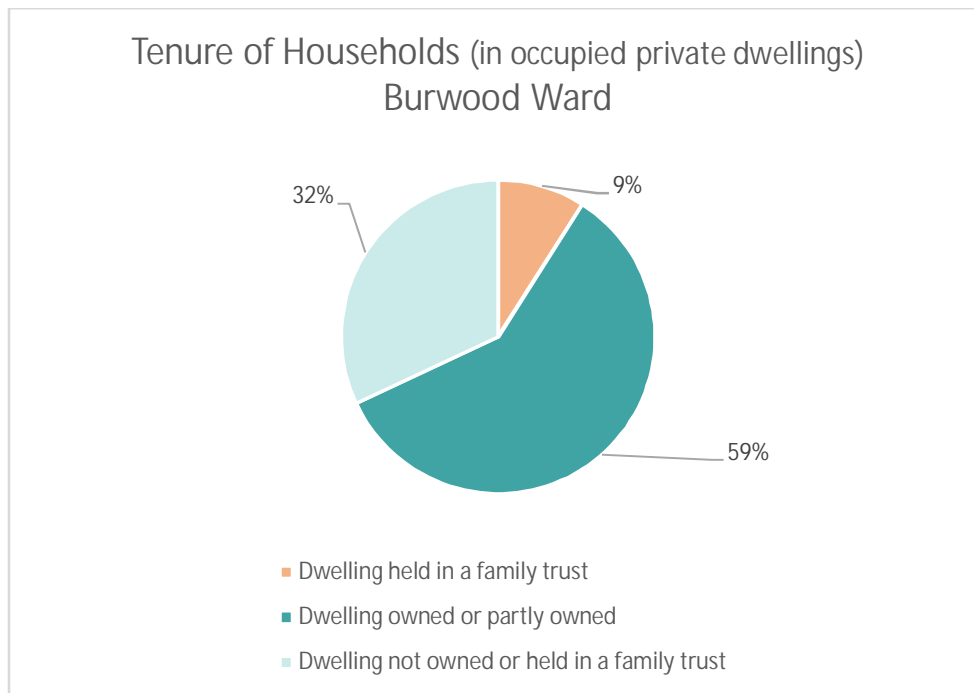


Total Personal Income - aged 15 years and over



Work and Labour Force Status





Number of Occupied Private Dwellings: 9,618

Facilities and Amenities

- Library in Aranui adjacent to the Wainoni Park Sports Field.
- 5 Otautahi Community Housing Trust social housing complexes with 121 units.
- Kainga Ora own 835 houses.
- 4 shopping areas at Breezes Road, Aranui, Prestons and The Palms.
- 6 schools – 3 primary, 1 intermediate, 1 of special character and 1 high school.
- 20 Early Childhood services.
- One public hospital – Burwood Hospital.
- One Marae - Nga Hau e Wha.
- 16 Sports Clubs.
- 6 Sports Facilities.
- Two churches are expanding their spaces significantly for future community use (All Saints Church and Burwood Christian Centre).
- Multiple recreation amenities including Travis Wetland, Ōtākaro Avon River Corridor, Bottle Lake Forest and QEII Park are on the boundary of the ward.

NZ Deprivation Index

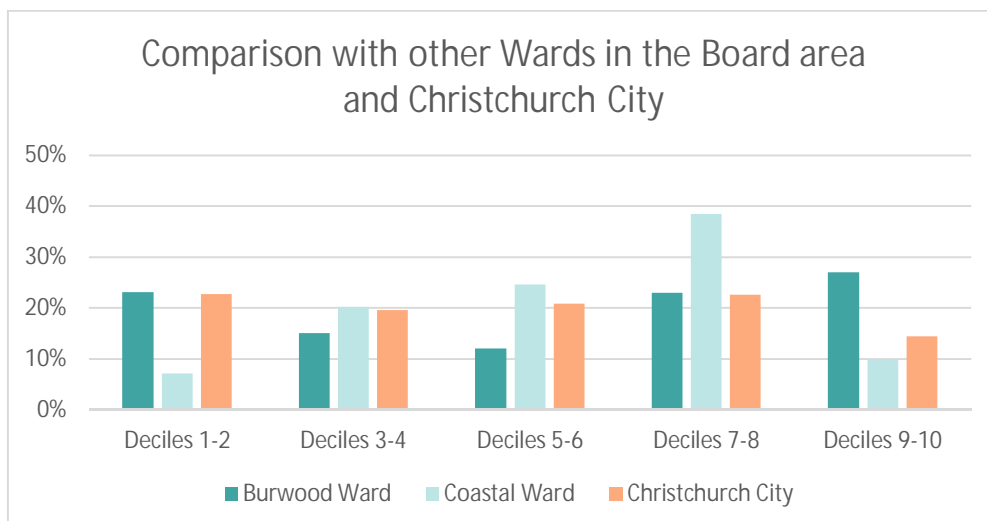
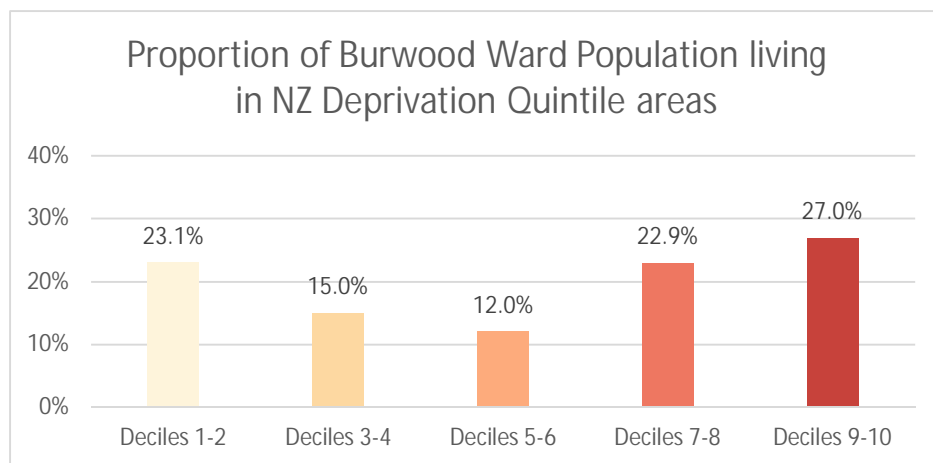
The aim of the NZ deprivation index research programme is to develop indexes of socioeconomic deprivation for New Zealand, to support and inform:

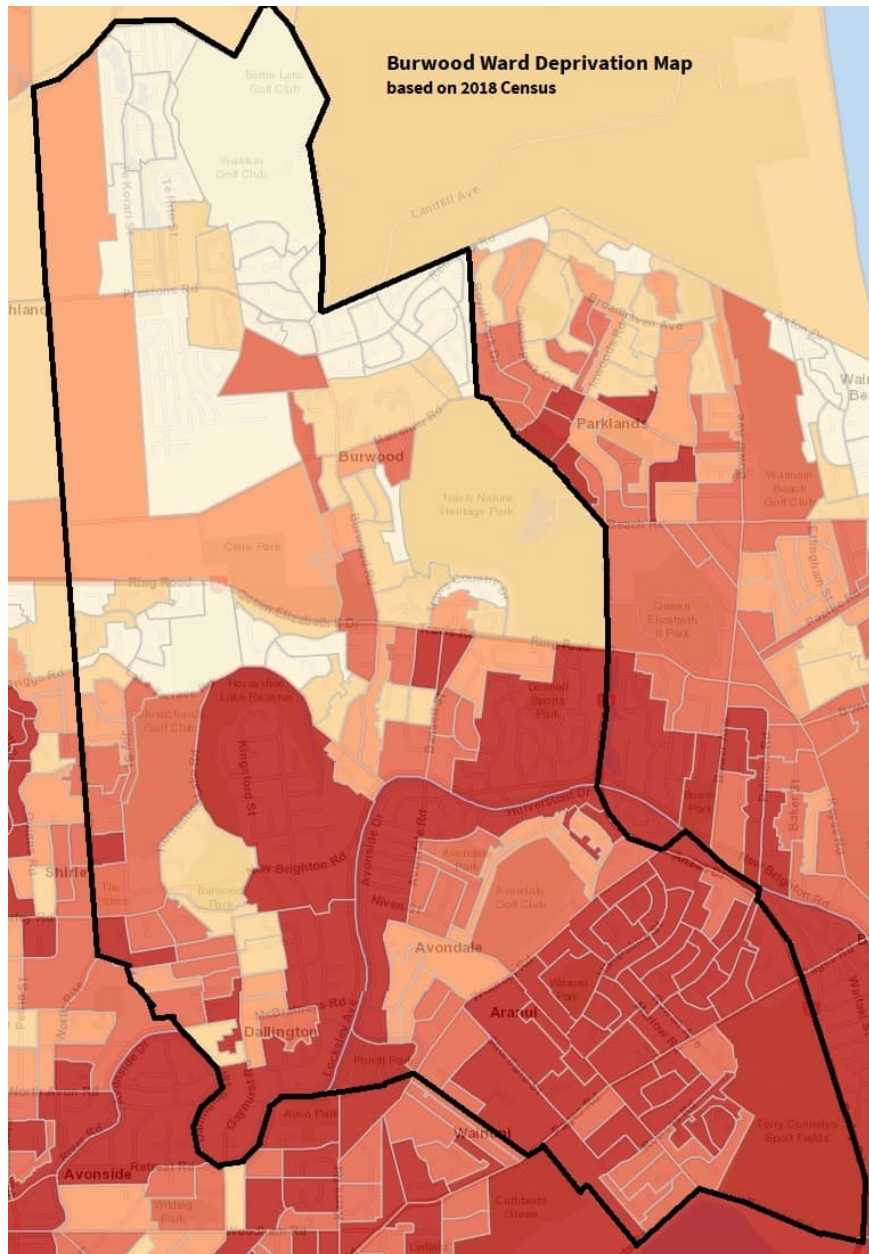
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many researchers use the indexes to describe the relationship between socioeconomic deprivation and health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the least deprived scores. 10 represents the areas with the most deprived scores.





NZDep2018 decile



The profile area is predominantly characterised by high levels of socioeconomic disadvantage.

The communities work hard to connect, and vulnerabilities are evident, in the form of low income, inadequate housing (overcrowding is an issue) and unemployment (in particular women post COVID in 2020). There is also ongoing trauma from the earthquake rebuild and repairs process, loss and change in the communities, and increased isolation for many, made worse by a paring back of the bus service to the area in 2018.

Comparison with personal income data for Christchurch City as a whole revealed that a considerably smaller proportion of residents in the profile area were in the highest income bracket and the proportion of residents earning a middle income amount was also much lower compared with the rest of the city.

Community Infrastructure



There are a large number of community, sport and recreation groups in the area and all suburbs have resident's associations/neighbourhood groups. The Dallington and Burwood East communities are well connected and are active citizens when connecting with Community Board and Council. The Avondale suburb is in transition with one active group working to hear community voices. The Prestons community is supported by an informal neighbours group. Aranui/Wainoni has advocacy from ACTIS who have a strong relationship with the Board and Council. Local groups and organisations benefit from regular networking opportunities facilitated by ACTIS.

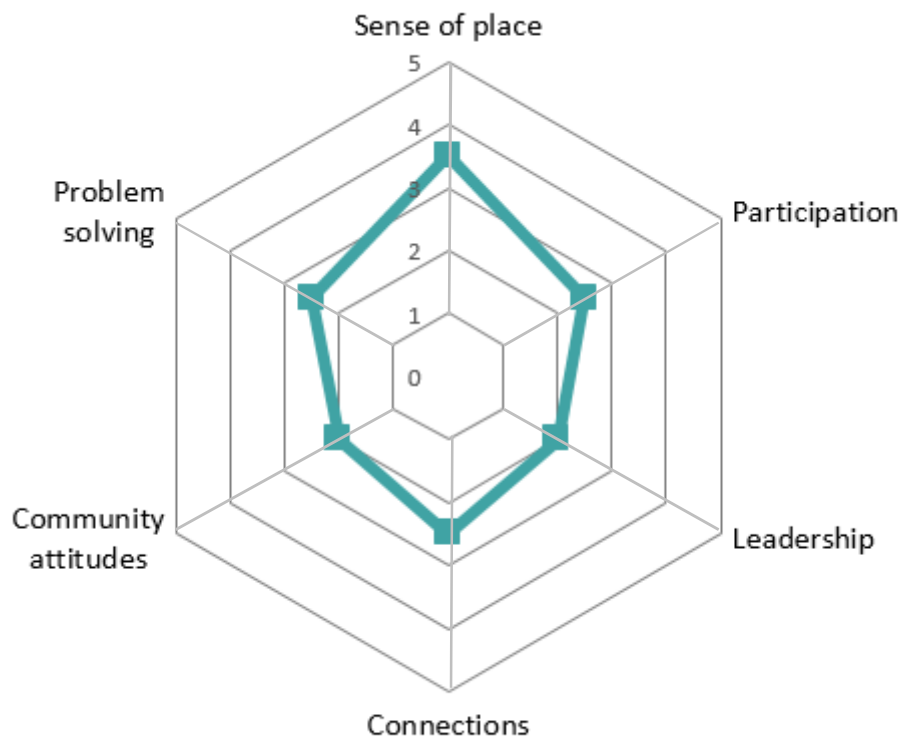
A large number of the 13 community development/social service organisations are based in the Aranui suburb due to the socio-economic conditions experienced within this community.

The community facilities are the Aranui Wainoni Community Centre and Burwood Play Centre which is under a lease agreement (reviewed each year).

The Aranui and the Shirley Libraries are well utilized community assets which act community bumping spaces for all ages.

The schools are St James Primary, Waitikiri, Marshlands, Banks Avenue, Chisnallwood Intermediate and Haeata Community Campus.

Community Capacity Map



Scale: 1 = Low 5 = High

Measures and Indicators

Sense of place - Residents are familiar with their town's (local) history and have an affinity with the place. (3.5)

Participation - Residents support local groups with their money or time. (2.5)

Leadership - Leadership is strong and participatory; leaders are accessible. (2)

Connections - Residents are trusting and inclusive of others. (2.5)

Community attitudes - Residents have a positive attitude towards their community and its future. (2)

Problem assessment - Residents communicate to identify problems and take action. (2.5)

Note:

The above ratings have been allocated based on a number of factors including:

- Residents' responses to the above indicators in the Christchurch City Council's annual Life in Christchurch Survey.
- The Council's Community Development Adviser's and Community Recreation Adviser's knowledge and experience of working in the local area.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Liveable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: <https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework>

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

Within the ward each suburb can access a Residents Association or a neighbourhood group. Strong community leadership is evident with sound knowledge of Council and Community Board processes. This enables members of the community to access their democratic rights. There are also many services that support the more vulnerable members of this community if they are unable to exercise the same rights.

There is a wide and varied availability of services, agencies, sports groups and groups of faith that offer options across the lifespan. This has become more apparent over the last decade as this community has experienced many environmental and natural disasters. The networks that exist, both seen and unseen, support the community to continue to build resilience. The drivers of poverty and the challenges that have been endured have not stopped the community coming together to support each other. The annual 'Affirm' event held in the Wainoni Park in Aranui was cancelled in 2020 and 2021 due to COVID however smaller local responses have been developed to address health and social needs. Dallington groups have come together to share resources and adapt to COVID conditions with smaller community gatherings.

Ethnicity breakdowns within the Wainoni-Aranui-Bexley area show the proportion of population identifying as Māori, Pasifika and Asian has grown. Connections and access to bureaucratic systems are supported by local community groups and services with high level advocacy available.

The schools within the ward area are a vital connection for families, if and when challenges arise. During COVID the supports were quickly put in place via local schools to support the most vulnerable.

The local Haeata Community Campus opened in 2017 when four local schools closed, after the Canterbury Earthquakes. During the last two years the new Principal has imbedded cultural changes to ensure a warm and welcoming experience for ako/students and the feeling amongst locals is to move towards a more hopeful future for young people. Haeata is strongly connected to the other nearby schools, local community agencies and services, other Council facilities and Kainga Ora (previously known as Housing New Zealand) who all work together to support each other.

The strong and developing school networks are a critical part of hearing the voice of local tamariki. This connection to the Council and the Community Board is facilitated by Council Officers.

Liveable City

The Palms shopping precinct, originally developed in the 1960s, has been a critical bumping space for locals and nearby residents. In November 2021 the Palms was sold by Australian based AMP Capital to another Australian investor, the DiMauro Group. The Palms has about 100 tenants including a Countdown supermarket, Farmers Department store, and a 1,000 square metre Chemist Warehouse, which opened in October in 2021 in premises vacated by Kmart. Post COVID there are many unoccupied shops. Despite this challenge this space offers the comforts of the local Library, coffee shops, retail options and a supermarket. The Shirley Library offers daily social experiences that support residents throughout their lifespan. It is a warm and friendly environment. This attracts many of our older adults who enjoy the warmth, the human interactions and the one to one support. In 2021 the Library expanded services to include the new addition of the NZ Post services which has brought more people into the library space. The Aranui library is family friendly and has staff with knowledge of local support services and an understanding of community development practices.

A new bus stop has been developed to be more accessible for mobility challenges on the corner of New Brighton and Marshlands Roads. Access to bus services is limited for the Aranui community and continues to be a key barrier for the Aranui community who have a lower number of vehicles per household than the Christchurch average. Aranui has many vulnerable residents who often use the public bus system to get to health and social support appointments.

Within the ward area housing is seen at both ends of the continuum. In the Prestons-Waitikiri area the housing is of a high standard and would be seen at the high end of affordability. This area has a slightly higher proportion of residents identifying as European compared with the rest of Christchurch and a lower proportion of population identifying as Pasifika or Asian. In the Aranui-Wainoni area the number of rented dwellings has grown significantly compared with the 2013 census and the biggest landlord is Kainga Ora who own 835 houses.

Access to Residential Red Zone/Ōtākaro Avon River Corridor has provided residents with an opportunity to connect with green spaces, to recreate and interact with the natural environment. Included in this space is a large area called 'East x East' in Burwood East which offers the community opportunities to use a Disc Golf Course, a Pump Track, a learn to ride track, a radio controlled car track, interact with a native garden and other outdoor activities. With the installation of the Avondale footbridge due for completion end of 2021 which this provide access from residents on the southside of the river to enjoy these recreation activities. Alongside the EastxEast space is Donnell Park whose facilities were damaged in the earthquake. These were rebuilt in 2019, including a basketball half court, tennis court, paths and toilet facilities.

The Te Ara Ōtākaro Avon River Trail opened in 2018 provides access for walking and cycling through the Ōtākaro Avon River Corridor for local and citywide residents linking the city to the sea. This is a transitional trail with a permanent City to Sea pathway planned for the future.

Healthy Environment

The Te Tira Kāhikuhiku group, which is made up of community members with links and interests in the area, are responsible for recommending to Land Information New Zealand leases and licenses in the Residential Red Zone. This is one of ways decisions and knowledge about the awa are made. These values are core to the Ōtākaro Avon River Corridor Regeneration Plan. The residential red Zone is gradually being passed into Council ownership and the long term governance model is still being developed and will work in partnership with local iwi. Climate change issues are part of this conversation and very real for this community as they have a strong connection connected to both river and land.

Key issues in Burwood/Dallington over the last years have been use of and care of the residential Red Zone and how it looks and feels as development happens, changes are made to roads and properties are removed, repaired or rebuilt. Dumping of rubbish is an ongoing concern for local residents who care deeply about this space.

The conditions of the roads and footpaths are seen as being poor. Despite this, the feeling is of hope for the future spaces and development opportunities.

Ōtākaro Forest Park - planting projects within the Ōtākaro Avon River Corridor and linking with Travis Wetland Trust and the potential of long term project such as Eden Project and Eco Sanctuary in the Red Zone.

The Avon-Heathcote Estuary Ihutai Trust work toward protecting and restoring the ecosystem health and resources of the Avon Heathcote Estuary / Ihutai ("the Estuary"). The Trust is supported by Christchurch City Council and Environment Canterbury, which have legislative responsibilities for the Estuary – its environment and waterways – and community well-being. The Trust have prepared a non-statutory management plan (Ihutai Management Plan 2004) which sets a vision and supporting goals for a vital and healthy Estuary through the restoration of natural values. This includes specific and clearly directed goals, targets and actions to address tangata whenua interests in the Estuary, including a target to restore mahinga kai values. The goals and targets are strongly focussed on recognising the historical relationship of Ngāi Tahu with Te Ihutai, seeking to reflect that, and to involve Ngāi Tahu in the achievement of the goals going forward.

Prosperous Economy

As at February 2019, the Burwood Ward had approximately 1,600 businesses employing 6,900 people. Out of those 1,600 businesses, the top six industry types (in order) are as follows:

1. Construction
2. Rental, Hiring and Real Estate Services
3. Professional, Scientific and Technical Services
4. Retail Trade
5. Other Services (Repair and maintenance, Other personal services)
6. Financial and Insurance Services

According to 2018 Census data, 49 percent of people aged over 15 years are in full-time employment, 14 percent in part-time employment, 4 percent are unemployed and 32 percent are not in the labour force. Seventeen percent are in receipt of NZ Superannuation, which is on par with the city wide figure.

Five percent of people in the Burwood Ward are self-employed or work in a business that they own. This is significantly lower than the city wide figure of 12 percent.

Fourteen percent of people in the Burwood Ward receive income from interest, dividends, rent or other investments which again is lower than the city wide figure of 18 percent.

Only 14 percent of people in the Burwood Ward have an annual income over \$70,000 which is lower than the city wide figure of 16 percent.

The unemployment rate fell to 3.4% in the quarter ending September 2021 due to COVID circumstances including border closure, this is a changing landscape due to the mandating of vaccine passports in December 2021 and possible reopening of the borders in early 2022.

Current Community Issues

Issue	Progress to date / outcomes
<p>The increase in unemployment within the Aranui community post COVID19, in particular women, and the ongoing resulting implications.</p>	<p><u>February 2021</u></p> <p>ACTIS supports families through many activities and through the provision of one to one advice/guidance.</p> <p>The Board currently provides support through funding opportunities.</p> <p><u>February 2022</u></p> <p>The ongoing COVID19 and Omicron Response through 2021 and 2022 continues to highlight issues around social isolation, adequate income, increasing housing costs and food security.</p> <p>Organisational Health checks undertaken with the major Community Organisations within the Burwood Ward throughout 2021 and January 2022 have highlighted the stress that organisations are facing in responding to the needs of the community and the welfare and resilience of staff.</p>
<p>Social isolation with older adults.</p>	<p><u>February 2021</u></p> <p>The Board currently provides support through funding Wainoni Avonside Community Services Trust.</p> <p>The Aranui Community Services Trust is also funded by the Board and provides support and activities for older adults.</p> <p><u>February 2022</u></p> <p>As mentioned above the ongoing COVID19 and Omicron Response through 2021 and 2022 continues to highlight issues around social isolation, adequate income, increasing housing costs and food security.</p> <p>Issues such as the cancellation of major events and the loss of or the limiting of attendance has had an impact not only on local organisations engagement with the community but is also contributing to the social isolation of adults in the area.</p>

Issue	Progress to date / outcomes
<p>Anti-social behaviour from young people, gang activity and the drivers of poverty affecting well-being.</p>	<p><u>February 2021</u></p> <p>Progress towards the activation of the Wainoni /Aranui Community Centre in partnership with ACTIS.</p> <p>The Board supports several organisations through the Strengthening Communities Fund who work directly with families and young people.</p> <p><u>February 2022</u></p> <p>The Board continues to support ACTIS through the Strengthening Communities Fund in order to support them with their work with families and young people.</p> <p>The activation of the Wainoni /Aranui Community Centre continues to proceed. Progress was delayed due to the Covid19 environment and the arrival of Omicron. Discussions with the ACTIS Board continue with the aim of the facility being activated this year.</p>
<p>Availability/Access to community spaces in Burwood.</p>	<p><u>February 2021</u></p> <p>All Saints Church have purchased a building suitable for use within the community and the Community Board have offered support in order to meet their Community Board Plan objective.</p> <p>Burwood Christian Centre offers spaces for community use including housing the Wainoni Community Services Trust.</p> <p>Burwood Tennis Club are wish to increase community use of their facilities through rental opportunities.</p> <p><u>February 2022</u></p> <p>All Saints have purchased the old Foundry building from the University of Canterbury and they are submitting plans to the Council for approval for a brand new Community Facility. The new facility will be multi-use and will offer spaces to all members of the community. They have worked hard with their architects to ensure the spaces will serve all ages and demographics. The Community Board will continue to support the development as part of their Community Board Plan priorities.</p>

Issue	Progress to date / outcomes
Residential Red Zone opportunities	<p><u>February 2021</u></p> <p>A new Red Zone team has been recruited with rangers who will manage the maintenance of the residential red zone and a partnership development role who will work alongside local communities to ensure existing relationships and projects are supported and new opportunities are maximized.</p> <p><u>February 2022</u></p> <p>Two members of the Community Board have been appointed as members of Te Tira Kāhikuhiku in order to advocate for the community in relation to transitional projects.</p>
Access to public transport	<p><u>February 2021</u></p> <p>This is an ongoing issue for the ward especially for those most vulnerable in our community.</p> <p><u>February 2022</u></p> <p>This is an ongoing issue for the Dallington Community, particularly for older adults. Submissions are being prepared to send to Ecan to improve access to public transport.</p>
The state of disrepair of the gateway roads and bridges.	<p><u>February 2021</u></p> <p>The Community Board are advocating for the repair of Pages Road Bridge to be brought forward in the Long term Plan.</p> <p><u>February 2022</u></p> <p>The Community Board partnered with Waka Kotahi/NZ Transport Agency in order to reinstate the Anzac Fronds in their new location. The Fronds were unfurled at a public ceremony.</p>
The lower than city average of vaccination rates in east of Christchurch.	<p><u>February 2022</u></p> <p>Throughout the ward groups and organisations have supported and facilitated pop up vaccination clinics/spaces.</p>