Issues raised by submitters	Staff response
Focus more on digital accessibility and digital inclusion	The Smart Christchurch programme reports regularly to the Accessibility Regulatory working group to identify new initiatives that support accessibility.  The programme has been a strong advocate to support the roll out of Christchurch Free Wi-Fi and we continue to work with our partners on other free Wi-Fi opportunities. As noted on page 13, we also believe that digital inclusion is important to Christchurch and we will continue to look at opportunities to support this.  We have recently conducted an accessibility review of our SmartView web app and are in the process of making the recommended changes. As accessibility datasets become available we regularly update these on SmartView. Some of these have included accessible community parks, access to free Wi-Fi and we also recently added some business accessibility information from the Hapai foundation. We continue to enhance the site and are currently looking at feedback loops on the site to help us improve SmartView further.
Install more air quality sensors and make the information publicly available	The impacts of Climate change is one of the programmes key focus areas. We will connect with our Council business partners to see how we can further assist.
People do not know how about SmartView or how to use it	We agree that we need to increase the visibility of SmartView and this is one of our priorities over the next 12 months. We believe it is a great site and full of really relevant information for our community. Also as a note, we are trialling some air quality sensors as part of another solution in bottle lake forest.
Sensors and AI should be controlling our traffic flow, not pre-set timers and legacy software.	We are actively looking at ways to use technology and innovation to improve our transport network. We will be updating the Smart Christchurch page on the Council website which will list new ideas that we are exploring and trialling.
Focus on Community safety as a key area	We are looking at trialling a safety function on SmartView, where we can through crowd sourcing to understand where people are feeling safe and not so safe in our city. We will be updating the Smart Christchurch page on the Council website which will list new ideas that we are exploring and trialling. This page on the site will also update you on any initiatives that we are currently exploring.
Share initiatives and provide updates on programme of work.	We do publish as much as we can on the Councils Newsline website, our Facebook page and have had some media such as Stuff, the NZ Herald and TVNZ pick up our stories. We are also in the process of updating our page on the Council website and so this will be another good place to check once it is updated. The programme also runs an Innovation Expo most years, the next one will be in 2023. This is a great place to see the innovation that is happening around our city in both the public and private sector.