

Lincoln Road peak hour bus lanes – analysis of submissions

Overview

Consultation on the Lincoln Road peak hour bus lanes was open from 16 November to 12 December 2021, we received 162 submissions.

We delivered a fold out consultation document to 585 properties and businesses on the route. We also delivered a DL flyer to 2,022 properties and businesses in the wider area which provided a link to the Have Your Say project page.

Marketing

We advertised the consultation in:

- Southern View newspaper
- Local community Facebook pages and Council's Facebook page
- Digital billboard at the intersection of Lincoln Road and Moorhouse Avenue
- Posters in the Ooh Media bus shelters on Lincoln Road
- Newslite story on 16 December 2021

Drop in sessions

We held four drop in sessions:

- Tuesday, 9 November, from 4.30pm to 7pm, at the Spreydon Tennis Club, 71 Domain Terrace (pre-consultation drop-in for businesses along the route)
- Tuesday, 23 November, from 4.30pm to 7pm, at the Spreydon Tennis Club, 71 Domain Terrace
- Thursday, 2 December, from 4.30pm to 7pm, at Southern Health School, 2 Halswell Road
- Wednesday, 8 December, from 11am to 1pm, at the Spreydon Tennis Club, 71 Domain Terrace.

The main themes that came from the drop-ins were;

- Request for parking to be removed from one side of Domain Terrace for driver and pedestrian safety and visibility
- Request for an additional U-turn bay on Lincoln Road further towards Lyttelton Street

Analysis of feedback

Peak hour bus lanes

We asked for feedback on the peak hour bus lanes between Curletts Road and Whiteleigh Avenue.

Option	
Support	62
Do not support	46

Support

The installation of peak hour bus lanes was supported by 62 submitters. The main comments in support of the bus lanes were:

Main comments

- Overall support for the proposed bus lanes
- It supports the Council's climate change strategy by promoting active modes as well as bus use
- A bus light (bus gate) at the intersections would help the bus get through the congested traffic
- Suggested alternative bus lane hours;
 - 7.30am to 8.30am, 4pm to 6pm
 - 4am, 5am or 8.30am to 2.30pm
- U-turn bay at Sylvan Street
- Make it clear who can use the bus lane
- Support the turning restrictions at Domain Terrace
- Remove parking on one side of Domain Terrace

I fully support the installation of peak hour bus lanes to help move buses past private motor vehicular traffic, and encourage better use of the public transport network in conjunction with the active public transport network under construction. #44274

Looks great, we have got to make cycling and buses more attractive to people who currently commute by car etc I also really like the no right turn into and out of Domain Tce. #44186

Do not support

46 submitters indicated they did not support the peak hour bus lanes.

Main themes

- 13 submitters wanted two lanes for all vehicles not just buses
- 11 submitters stated that this was a waste of money:
 - Should be concentrating on maintaining the roads
 - People do not use the bus/bus use is low
- Seven submitters think the bus lanes will have a negative impact on the businesses along Lincoln Road

Other themes

- Remove on street parking instead of a traffic lane for the bus lane
- Traffic lights at Sylvan Street intersection
- Not enough bus routes use Lincoln Road to warrant a bus lane
- Shelters needed at bus stops for the colder months

Not enough people use buses to warrant the need for a dedicated bus lane. I live near a bus route and have very rarely seen more than two passengers on board, even during the "peak hours". Introducing the peak hour lane will only create congestion for motorists! #44192

Terrible idea, would make the already bumper to bumper traffic on that road even worse. As a main way into the city from the likes of Halswell, Hoon Hay and others this will affect a large amount of the Christchurch population and their journey to work. #42725

Comments related to bus operations (will be passed on to ECAN)

- Bus fares need to be affordable (11 comments)
- More promotion needed on using the bus
- More bus routes needed down Lincoln Road (2 comments)
- Bus driver education on cyclists in bus lanes

General themes over all submissions

- 13 submitters wanted improvement for cyclists – extend the existing shared path on Lincoln Road (between Annex Road and Domain Terrace) through to Moorhouse Avenue, separated cycle lanes or improvement at the intersections where conflicts happen between buses and cyclists
- Why not T2 or clearways?
- Traffic lights at each intersection should have a bus/cycle only phase

Saturday bus lanes

We asked if there was support for bus lanes to be operational on Saturdays between 10am and 2pm. This was a tick box only.

Option	
Yes	73
No	79
Did not indicate	9

Addington bus lanes

We also asked for feedback on changing the city bound bus lane through Addington business area from 4pm - 6pm to 3pm - 6pm

Option	
Did not indicate	61
Yes	47
No	44
Alternative times	10

Support

47 submitters indicated that they supported the extended hour. Nine submitters supported the change in time, but wanted to see alternatives.

- 6am to 10pm
- 2pm to 6pm
- 2.30pm to 6pm
- 3pm to 6.30pm
- 24 hours (12 hours on each side)
- Did not support but suggested the change in times

- 4.30pm to 6.30pm

4.30pm to 6pm I think this is a good idea as it will allow students who live in Lincoln a better, faster option for traveling by bus #43125

Yes it makes sense to have all the bus lanes in one direction along the whole route operating at the same time #42796

A positive move. All bus lanes should be the same hours throughout the city, to avoid confusion. #42684

Other comments

- Great to capture the school traffic
- Encourage more people on to the bus
- Good for consistency along the whole Lincoln Road route

Do not support

44 submitters indicated that they did not support the extended hour. The majority of the do not support submitters said 'no' with no further comments.

Other comments

- Need both lanes for all traffic
- No need for bus lanes
- Waste of money for empty buses. Are the buses profitable?
- Don't do it. Traffic is really bad during peak hours.
- Not needed between 3pm and 4pm

4-6 preferred. Peak weekday traffic on Addington is only about an hour in the morning and evening. #43292

This will have a negative impact and will not increase bus usage. It has not worked elsewhere in ChCh. #43237

General comments

- Raised tables for pedestrians at each intersection along Lincoln Road
- Extend the bus lanes through to the intersections
- Improved infrastructure for cyclists/separated cycle lanes
- Parade Court bus stop needs to be moved - not safe for cyclists
- Support Domain Terrace turning restrictions
- Support Torrens Road turning restrictions
- Right turn arrow needed from Lincoln Road on to Curletts Road