

Submissions on the Draft Ōtautahi Christchurch Community Strategy

Submission ID	Comments on the Draft Ōtautahi Christchurch Community Strategy	First name	Last name	Organisation
40978	I do not see any initiative on Asian ethnicity group, which is a great shame. I assume Asian deserves certain level of recognition in Christchurch in the next five year plan. Have we covered everything? No. 1. Asian population focused objective 2. Organic way of living, such as community garden project	Timothy	Zhang	
40979	I support the plan subject to the following : 1. No increase in rates 2. No increase in staffing to achieve it	Jan	Edwards	
40981	I feel that communities would be connected and more involved if the role of communications was highlighted or supported. Connection and belonging to groups/communities is greatly assisted by having a strongly supported communication role. Someone who can pass on info, remind ppl of events and encourage participation in many ways. Email, Facebook and in person are just a few examples. Support for this roles could be : workshops run by CCC (or outsourced but funded by)- how tos Funding for the role within a community etc I am the Communications Manager for the Little River Wairewa Community Trust and have seen how this can be successful in creating a more connected and cohesive community.	Lyn	Leslie	
40982	Listen to what the community wants. No the footpaths are crap roads are crap. Time for a new Mayor and council. The council needs to listen to the ratepayers. Stop spending ratepayers money on stupid ideas.	Jamie	Whyte	
40983	A load of Woke - sick - anti-majoritarian crap. You've covered it in bullshit. Wank. Grow up. Your a disgrace.	John	Hurley	
40984	Appears to broadly cover the key areas well! Community events, particularly around specific neighbourhoods like community garden events. Community barbecues. Better street lighting is important for safety at night both in the central city and in neighbourhoods.	Islay	Wharton	
41021	I particularly like the 3rd focus of 'Increase positive perceptions of the central city after dark. Encourage community-led activities that increase volunteering in local neighbourhoods to increase inclusion and a sense of belonging.' This may be relevant to those who mentor with Big Brothers Big Sisters to have opportunities to volunteer or attend activities with their mentee in their local neighbourhood. I've read it all and dont have any further ideas. It looks like a lot of work has gone into this. Well done.	Anna	Chrinside	Big Brothers Big Sisters of Christchurch
41041	Seeing is believing as with a lot of community promises either nothing is done or a lot is promised, then retracted or put further and further down the priority list for years and years. Have we covered everything? in a word NO would be nice to see some of the original objectives come to fruition	Derek	Phelps	Greater Hornby Residents Association

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	WHEN are the people of Christchurch actually going to see some honest action on what they are asking for, and not what some bureaucratic office person decides what they think is best for the Christchurch population			
41070	Fix the roads. Do not pay contractor for fixing a road until at least three months down the track, if the road is still in excellent condition then pay.	Andrew	Dower	
14080	I read through the Communities Strategy and it looked really good. I did however notice one area that is of interest to me, particularly through my Cholmondeley lens. One issue (summarised) that was outlined in both the Access & Equity, and Public Safety resident survey trends, was that there was a large proportion of whānau living in poverty and have lesser access to key amenities and public/community services. These seemed to be identified as reasonably critical themes, however they were only very lightly referenced in Pillar One and Pillar Four. My suggestion would be that more emphasis needs to be placed on these themes, as they are so critical to the overall wellbeing of our cities residents. Could an action point that CCC look into to address these needs be something along the lines of “enhancing community knowledge and recognition of the public and community services available within the region”. Increasing the awareness of public services would seemingly have a flow-on effect of greater uptake in said services. This in-turn could see the overall wellbeing of our community, particularly those in need of the services, being enhanced greatly. I recall a meeting I had with Work and Income whilst I was at SDC, and the community support worker stated that the biggest issue is that “people just don’t know what we offer. And those that do, often don’t think they are entitled to our support, when they are”.	Michael	Heywood	Cholmondeley Children’s Centre
41101	With regard to communities priorities, aspirations, values and concerns. The amount of time and resources invested into 'consultation' activities in communities can actually end up undermining participation. Participation happens when we move beyond consultation to ensuring that aspirations are turned into actual and concrete actions that are meaningful for people. Resources invested into reports and consultation activities stay there unless they are turned into actions. The amount of money over the years that has been invested in these type of consultation activities in my own community is very disheartening when we cant see much that has come from it. And it's still happening. At the end of the day I would rather resouces were invested in outcomes I can see like improved infrastructure or experience like community events or services. As opposed to constant rounds of aspirational reports that seem to gather dust.	Sarah	McKay	
41102	You don’t give us any idea how you intend to do this. What is you budget? Who will drive this? What is your timeline? How will we know if you have achieved anything? Please get real.	Helen	Chambers	
41116	The criteria for creative community funding is too tight. Denying us from the global market. I love objective 1.6. Facilitate and promote lifelong learning opportunities for all. I am a carer plus dislexic plus work part time so seminars works better for me. Next three years I plan to learn about computers. - Invest in arts, trades and Civil Defence, Youth Activities - Invest in Men Sheds for both Men and Women. I was the first female Cabinetmaker in New Zealand/Aotearoa. Not everybody would be able to do a trade at ARA but still need to upskill plus it requires community engagement. You need computer skills for lift learners. 3rd age training some one to one at least six appointments. Although I am Maori I am urban Maori. Because I am dislexic it make it hard for me to speak and learn the language but I have it interwoven in my scripts and art. It not up to you to tell me how to express my culture or art. But the wording you use will exclude projects like mine because we lost so much in 2011 earthquake it put screen back twenty years. The biggest problem for my project is storage, and hall, advertisement costs. It limits the groups I can work with. They can not see what wardrobe and archive equipment we have. Other art groups in Auckland and Dunedin are supported better. We need startup grants. Christchurch only talk to major stakeholders this has to change/have cups/tea workshop at library. I was brought up in Bishopdale and - with councillor & key staff for public came here in 1966. I have spent twenty years setting up [REDACTED] with no grants. I open up the door and bring others in we need better engagement not 15min presentation in front of council or community board e.g. help do applications for funding I how to apply on computer workshops one to one - because of scams I do not use facebook also to protect script/art. You need a Community Bill Board at main library so we could advertise for new members and advertise plus audition takes. And also at Bus Exchange. I have many events planned but need one to one engagement to discuss projects and even bring some council staff on boards to obtain better community engagement and Government or better best practice. e.g. to plan a pola bear festival requires 40 volunteers, \$100-\$200.000 to run event. Lancaster park target 2027. - to set up a play \$30,000 Tempalton Hall - would like to run yearly video event Cathedral Square dance/music	Drucilla	Kingi-Patterson	

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	<ul style="list-style-type: none"> - would like to do auditions and small show Edmonds Band Retander - Tempalton - set up Dance Academy - Pola Bear Fitness Event Hornby - set up Theatre group New Brighton <p>Last 14 years collect wardrobe. Last 8 years look at halls and location. 8 years planning two Relm, theatre projects.</p> <p>Last two years set up companies. Next three need to set up Arts Trust and learn computers.</p> <p>People at council won't talk to you, need to be more accessible.</p> <p>66 children lost a parent in the 2011 earthquake.</p> <p>66 children mostly boys lost a father during the terrorist attack 2020.</p>			
41138	<p>My PHD focus is on Chinese participation in government. I think there should be more objective focus on language as a barrier.</p> <p>Language is a big barrier to participation - even with translation some won't understand adequately. Having staff that can communicate in other language and having all documents in other languages would be good.</p> <p>How we inform people could be improved. Email is good.</p>	Chu	Zhao	
41143	<p>The focus seems very vague and more like led by the council not by the people. What does the focus try to achieve. It seems like the community leaders are to be trained as the voice for the council and not for the people in the community. What's the goal? If it's inclusion, then I can't understand how it can be achieved except for the increasing emphasis of Maori culture.</p> <p>It looks great but vague. I don't see how these can be achieved.</p> <p>Have a better discussion with the community leaders and find out what their priorities and concerns are. Weighing any pros and cons and give the public to think before passing anything.</p>	Esther	Fang	
41178	<p>One of The Main concerns Many people have is why Doesn't The Christchurch Council Consult the Christchurch Citizens regarding Three Waters Deal ? We</p> <p>The Ratepayers should have a say .Because The Councillors were voted in to Look After Our City .Not sell us out .I CHALLENGE THE COUNCIL TO OPEN THIS TOPIC OPEN FOR DEBATE ?????</p>	Bruce	Perkins	
41212	<p>Otakaro seam more focused on protecting their future than planning to get projects completed on time and budget.</p> <p>The well being of our city is failing while we spend money on talk fests of consultants who simply won't get on with the job</p> <p>Reduce the number of consultants and employ more doers than planners and talkers</p> <p>Yes better public scrutiny of Otakaro outcomes</p>	Tony	Church	
41213	What is the English translation for the Maori words at the start of each Pillar ? I cannot find the translation on Google, and only about 5% speak Te Reo.	Tim	R	
41232	Brochure or communications are shrouded in corporate speak, no concrete and ordinary language to make plans clear.	Chow Hui	Ping	
41234	<p>Affordability is not mentioned anywhere. - there are too many who want everything but are not prepared to invest in it, the economy is suffering and so too are the rate-payers, we can't afford to all drive Teslas & live in brand new homes - the City needs to live within its means, the focus seems to be on all, yet it is the ratepayers who fund the Council (with some Central Govt support).</p> <p>Affordability is not mentioned anywhere. A Council can't live on borrowing more & more, if we can't afford it now, how will we ever be able to afford it - reserves should be built and these used for capital expenditure, and we definitely shouldn't be borrowing to cover operational expenses, and we need to keep the assets we've paid for</p>	Richard	Smith	

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	<p>there needs to be a focus on the streamlining of the bureaucracy of Council, too many people on cushy numbers. The critical focus shouldn't be about how many people are on \$100k+ as they tend to be the professionals making it happen or the people on <\$50k as they are the trade workers doing the hard mahi, it should be about the people of \$60-99k who swan about with no real work ethic, and the ones on \$150k+ who are on the gravy train.</p> <p>It used to be that you got a cushy number in the public sector but got paid less, now it's all about 'market pay' but the cushy terms have remained.</p> <p>It's not about capping rates increases yet borrowing more, it's not about rates caps and selling assets, it's not about taking rubbish bins and collections away - that is the core business of Council, it's about taking away the waste (the stupid plethora of red light arrows -the road code covers turning rules)and nice-to-have spending (everything being architecturally designed to the highest spec), it's about making the central city attractive and desirable (how stupid is it to have such strict noise limits next to the stadium site) - look at Addington it's naturally evolved to be a real cool area</p>			
41245	<p>CREST is one of a very small number of community support organisations in Cashmere. It has worked for several years to establish an emergency hub that can be activated in an emergency situation to provide a safe place for affected residents to find initial shelter, and connect to the right information and assistance.</p> <p>CREST definitely agrees with the Preparedness Objective 4.1, in particular the action to support the development of community response plans – this is what we do. We make the following comments about how this action could work better:</p> <ul style="list-style-type: none"> • We would have appreciated more coordinated communications with Civil Defence as we became established • More support to develop our plan would have been helpful • We would like to have an update liaison at least twice a year with Civil Defence • We would like to have networking events or meetings with groups that are similar – at least once a year • We would like to better understand the Civil Defence structure, strategy, and operations – for example the function of the centre in Beckenham, and volunteer recruitment • We appreciate the attendance at meetings and support from our local Community Development Advisor • We understand that Civil Defence has been through many changes in the past ten years, and would like to see more continuity in policies and staff. <p>Preparedness Objective 4.2 is also of interest:</p> <ul style="list-style-type: none"> • We are not sure what is meant by nurturing and supporting new and emerging leadership, as in who is this is meant to support and why • The funder collaboration action could include commitment to supporting first aid training to preparedness groups 	Alison	Murphy	Cashmere Residents Emergency Response Team
41254	<p>I would like a community garden. In the area which was previously the sockburn pool.</p> <p>I'm unsure my objective is to help those without .</p> <p>A food recycling station</p> <p>To save waste of food from parks and places that have been demolished .</p>	Neil	Osborne	Sockburn Community Foodbank
41460	<p>You need to speak to bus drivers collectively .</p> <p>OMG some of the things they have done on Ilam Rd .</p> <p>Riccarton Rd .</p> <p>It's turned into a diabolical nightmare .</p> <p>Cars for instance turning right off main South Rd with approaching traffic stop all behind until they can turn .</p> <p>I tried to exit from countdown yesterday and two cars only able to exit from countdown at a major intersection is not good enough .</p> <p>These stupid cycle lanes should have been added to the pedestrian footpaths widened . cycling to have to give way .</p> <p>Get better acquainted with those who drive especially heavy (trucks ,buses)</p>			

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	<p>On roading yes major infrastructure has been good but some stupidity somewhere .</p> <p>Get someone to talk .</p> <p>Even to five people who drive permanent for a living .</p>			
41256	<p>The pillars in theory look great. But actions speak louder than words.</p> <p>Recent changes around medium density housing have not been articulated to homeowners. This lack of consultation by private (not social housing providers) developers does not strengthen community connectedness and has private owner now mistrusting council (because of old rules now not relevant).</p> <p>People don't feel heard I.e; the placement of bike lanes. We want them but placement is really important. Strickland Street with bicycle lanes and parked cars is an accident waiting to happen.</p> <p>What you do in practice in relation to these pillars is more important now than what you say and whether the wording is OK. ACHIEVEABLE OUTCOMES and the difference you make to wellbeing more important.</p> <p>For equity of access - more free events. Many low income families will never go to the hot pools with their kids as they can't afford.</p> <p>People are connected within there communities to some degree. Many work so only have evenings or sparing time in weekends to participate in activities. This needs to be factored</p>	Melissa	McCreanor	
41297	<p>Yes if a tenant at one of your facilities have a problem with another tenant MAKE changes dont sit back and let it go.</p> <p>Have we covered everything? NO definitely not</p> <p>When you have an obviously overwhelming aspect of complaints do somthing about the offender whether female or male</p> <p>Be more proactive to the community you are looking after</p>	Leena	Kalpus	Shane Tons
41303	<p>Page 13 of the draft plan talks about a partnership approach to achieve goals. In particular, in the section headed 'Funders, philanthropic organisations, foundations and personal giving', the document states: "Along with other funders, we are exploring how we can move from an old transactional funding model, to a more high-trust, transformational approach, where groups are partners rather than passive recipients of the charitable dollar." What does this mean? Does this mean that the council will now actively shape and guide more of what happens in non-profits vs. the organisation itself deciding? "If you get our money, we get a say in what to do” approach? The council needs to be careful that it doesn't overreach.</p>	Mary Jo	Chase	
41340	<p>We support the key areas that are being focused on, its a well organised plan however its always good to be ready to adapt or change the plan when and if required.</p> <p>Inclusiveness and removing barriers were two key themes that kept coming through for us. We think this will prove to be an important aspect of focus for the council as they navigate their way through the next ten years which is bound to have some form of challenge and adversity that may effect change for their plan, or the way things are being done. The better aligned the council are with various groups and people in the communities, the easier it should be to work through the challenging times in order to keep moving forward</p> <p>We found there was also some strong synergy in the plan with regards to some of the detail relating to the Partnership between the Lyttelton Recreation Centre Trust and the council. Like any plan its about how it is delivered, having the right people, not to give lip service to it but be genuinely committed to working alongside communities, fostering real partnerships, with integrity and openness. We do have reservations regarding the amount of NGOs partnerships being established and the pressures that is then placed on funding sources.</p> <p>We would like to thank the council for their ongoing commitment to our organisation and giving us this opportunity to have our say.</p>	Wendy	McKay	Lyttelton Recreation Centre Trust
41363	<p>Heritage New Zealand Pouhere Taonga (HNZPT) is an autonomous Crown Entity with statutory responsibility under the Heritage New Zealand Pouhere Taonga Act 2014 (HNZPTA) for the identification, protection, preservation, and conservation of New Zealand’s historic and cultural heritage.</p> <p>HNZPT prepares and maintains the New Zealand Heritage List / Rārangi Kōrero (the List), which is primarily an identification and recognition tool for New Zealand’s significant and valued historical and cultural heritage places.</p>	Fiona	Wykes	Heritage New Zealand Pouhere Taonga

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	HNZPT notes that there is a link to the Council’s Heritage Strategy, and that heritage is linked to the ‘place’ pillar. We support the inclusion of heritage in the strategy and would like to reinforce its importance as a tool both to bring communities together and the foster community identity.			
41421	<p>When I first arrived in Christchurch in 1983, I found a city laid out on stratified socio economic (I prefer to call a spade a spade so choose the term class) lines. During my 38-year career working, by choice, in the Community Not-For-Profit Sector with a focus on flax-roots Social and Economic change rather the welfare I have sadly seen once proud working-class areas in decline as a toxic mix of privatization, the casualised labour market, migrant labour, debt fueled consumerism (Supply Side Economics) and targeted welfarism has taken hold. While working class people, whānau and communities have never been among the inner sanctums of Christchurch influencers and decisions makers there is strong evidence that they are less engaged in the city than they have ever been. In contemporary Christchurch working-class people are regarded as units of labour, consumers, deviants subject to justice interventions, uneducated and unskilled work-shy addicts, and, or the poor, vulnerable and needy requiring expert welfare interventions and saving from themselves. They are seldom regarded as citizens, and definitely not economic contributors, wealth creators, ratepayers even though most pay rates indirectly through their rents. While, over the years I have heard plenty of heroic rhetoric about strength based and client or community led community development, I have witnessed mostly top down interventions based on demeaning needs assessments that encourage once proud working people to put their worst foot forward in order to access more welfare interventions provided by well-paid middle class professionals, Churches, favored NGO's, and consortiums of statutory agencies, generally in partnership with a community based NGO. The advent of part-funded contracts based on hybridized commercial contracts and widespread adoption of Fredman’s Results Based Accountability by local and central Government funders and some philanthropies, and the collapse of trade unions has shifted the power to be part of the debate from working class people, whānau and communities to funded predominantly Pākehā Welfare and, or Christian organizations. These organizations have effectively usurped the role of working-class people, whānau and communities to become “the community” or at the very least the representatives of the community. This appalling theft of democratic rights has been largely aided and abetted by central and local Government politicians and their legions of community development / strengthening community/ capacity building professionals and contract managers and policy advisers whose business model is to engage with, mainly NGO and Church organizations and report community engagement as if they are one and the same thing. The outcome has been a focus of individual, whānau and community vulnerabilities and deficits rather than engaging in any macro level debate that addresses the social and economic injustices that exist and necessary changes to the social and economic status-quo. Robust discussion regarding the impacts of poverty on working class communities are hijacked and refocused on NZ Work and Income Beneficiaries, Social housing, and the like. While, I agree these are critical issues, they are not the only issues faced by working class people, whānau and communities who remain disenfranchised and voiceless in the clamor by agencies to represent their commercial (funding) and indirectly their own employment interests. While many among the local and central Government community development / strengthening community/ capacity building professionals and contract managers and policy advisers get excited by concepts like Asset Based Community Development and flock to listen to and get inspired by extraordinary Community Development Practitioners and Speakers like Jim Dyer and Peter Kenyon they miss the point. These practitioners work with the people not services that have commercialized working class deprivation, isolation, and disenfranchisement to create middle class incomes for themselves and or opportunities to evangelize. It is however not all bad. There are a few exemplary examples of excellence such as the CCC Multicultural strategy and Inform meetings, The CCC funded work by SEWN and a number of youth programmes and the respectful engagement with Tangata Whenua. The Community cottages have real potential to be hotbeds of working-class engagement if they are allowed to become so.</p> <p>If the CCC could do one thing to work to better understand what excludes people from fully participating in their communities and across Council services, they would examine themselves in the mirror and make the changes to them being a fundamental barrier to participation to advocates for working-class New Zealanders to have the space in accessible and welcoming forums to participate. This will involve an enormous trust building exercise which is only possible if those who currently dominate the conversation were to step off the podium and engage with their ears first.</p> <p>Improve the capture of consistent and relevant data, set clear targets and partnering with communities and others to ensure more equitable and inclusive opportunities for all will only happen if engagements happens first.</p> <p>Have we covered everything? Yes but at such a high level they are meaningless. Unless CCC engages at the grass roots in and inclusive and respectful manner ears first it will only achieve what it has previously achieved. The isolation, dislocation and alienation of the working-classes.</p> <p>The city actively promotes a culture of equity by valuing diversity and fostering inclusion across communities and generations.</p> <p>* If this were true the working-classes would be more rather than less engaged.</p> <p>Two things:</p> <p>First that Christchurch becomes the exemplar of just and respectful employment/ labour market practice in New Zealand similar to being the Garden City - now somewhat out of date.</p>	David	Marra	

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	<p>The City Council could run a Great Employer recognition programme led by employees with awards and celebrations held in Latimer Square (the traditional workers square) every labour day. there would be industry classes and large medium and small employer categories. Employers would win a formal CCC plaque and be listed prominently on the CCC website. This idea would have huge social and economic benefits for Christchurch as skilled working people identify Christchurch as the home of great jobs with good employers.</p> <p>Second. The Community Cottages are funded to engage specialist contractors to promote and run a series of accessible Open Space Forums that are widely promoted to working class communities through workplaces, trade unions, ethnic networks, Churches, Mosques and Marae. These forums will advise the CCC on how best to better understand what excludes people from fully participating in their communities and across Council services. We will improve the capture of consistent and relevant data, set clear targets and partner with communities and others to ensure more equitable and inclusive opportunities for all.</p>			
41470	<p>Trust is really important and I see that mentioned under Pillar 4, Objective 4.2. The reality is that this doesn't exist. People see consultation as a box tick and decisions already being made. Council must listen and respond to community feedback.</p> <p>Having a community based engagement staff member whose role is to ensure accurate information is disseminate information is essential. Staff are currently stretched to do this in a meaningful way.</p> <p>It's essential that actions line up with words. I see an ever increasing push for community organisations to raise their own funds from council and at the same time council charging community groups more for utilising community facilities for fundraising events. How does this make sense?</p>	Samantha	Fay	Sustainable South Brighton
41482	<p>The Board has some concerns about the focus on ‘increasing volunteering’ referenced throughout the document. The Board is concerned that reliance on volunteering may be unsustainable in the long term. Instead the outcome should be enhancing the ‘positive impact’ of volunteering. Supporting actions could include increasing volunteering opportunities, but also exploring innovative approaches to maximise the value and sustainability of volunteering.</p> <p>The Board recommends specifically mentioning the principles of Te Tiriti o Waitangi under Pillar 1 in order to authentically align to Te Ao Māori.</p> <p>The Board recommends rephrasing objective 3.1 to include: “Empower and engage our youth to be active citizens”.</p> <p>The Board recommends rephrasing objective 3.4 to “support and celebrate volunteers”. We need to value our volunteers and explore ways to make volunteering worth their while.</p> <p>The Board recommends adding an action to objective 4.3 relating to a focus on mental wellbeing.</p> <p>The Board submits that the overall objective of the Strategy needs to include all members of the community being empowered to participate. There is a significant focus and specific actions for working with the Māori and Pacific communities, which is appropriate, but no mention of members of the multi-ethnic community who make up a significant percentage of the Board’s Ward population, or minority groups particularly those who find it difficult to participate because they cannot communicate confidently in English. The Board suggests that objective 1.3 would be an appropriate place to specifically reference the multicultural strategy and working with multi-ethnic communities.</p> <p>The Board also suggests that the actions for responding to climate change need to be elaborated on to make them stronger and clearer.</p> <p>The Board notes that the description of objective 4.1 includes responding to emergencies, but there is no action specifically associated with emergencies. The Board recommends adding an action to objective 4.1 to support communities to prepare and respond to emergencies and natural disasters.</p> <p>The Board supports collaboration and partnership with iwi and existing youth organisations.</p> <p>The Board also recommends establishing a volunteer celebration/value programme as a way to celebrate our volunteers. This would not only administer awards, but provide tangible tools and opportunities for upskilling, for example: mentoring programmes, training, and networking opportunities.</p> <p>The Board recommends that the Council proactively publishes information across a diverse range of communication channels about how the community can engage and become active citizens, for example who at Council to contact to achieve a certain outcome. This could also include information about what they can contact their elected representatives about.</p> <p>The Board recommends that the Strategy reference the 17 UN Sustainable Development Goals (SDGs). These goals should be linked throughout the pillars and be a way to report and measure the impact of these actions and focuses.</p> <p>The Board is also concerned about ensuring equality of opportunity for communities throughout the city to thrive and recommends that appropriate actions are added to the Strategy to support this. This includes ensuring that capital investment in amenity-enhancing projects is fairly distributed across the city.</p>	Bridget	Williams	Waimāero Fendalton-Waimairi-Harewood Community Board
41502	Yes, it’s very good with the goals.	Shane	McInroe	

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	<p>it would be good for Council to do Easy Read for its long term plan etc</p> <p>it would be good to some Easy Read documents Napier City Council can do Easy Read CCC can do it</p> <p>any new Easy Read documents get tested by people who have a learning disability if works</p> <p>it would be good if the council makes a commitment enabling good lives principles</p>			
41577	<p>Access/equity</p> <p>The Board supports the Strategy’s focus on equity. The Board agrees that access to resources that support community participation should be based on need, not spread equally across the population.</p> <p>The Board notes that areas of high deprivation (like many of the suburbs in our Wards) require more time and effort to engage with, and this needs to be adequately resourced in terms of funding and staff time.</p> <p>We advocate for a level of decentralisation of resources (financial, staffing, collateral etc.) from Council to Community Boards so that Boards can make decisions on matters of priority to them. This already happens with some project work, and we would like to see this extended to more areas of work. The Board would like to see the principle of subsidiarity in action at Board level – that community issues should be resolved at the most local level as possible, and that local communities are best placed to plan for and determine their own future.</p> <p>The Board would like to continue to support successful community organisations that provide good support to our community e.g. ACTIS, Youth Alive, Pukeko Centre, WACST.</p> <p>Public Safety</p> <p>The Board supports this focus area and would like to see the Council do more to work in Crime Prevention Through Environmental Design (CPTED), including educating communities about this principle and how it can be applied in their local area.</p> <p>The Board notes that the Red Zone has created an area that can feel unsafe, particularly at night (it is poorly lit) and in parts that are not overlooked by housing.</p> <p>Active Citizenship</p> <p>The Board agrees with the comment in the Strategy that “community engagement does not affect the final decision made by Council and residents do not feel they have the ability to influence decision-making”. The Board regularly hears from our communities that engagement happens without communities having an ability to influence decision-making. A good example of this is the recent engagement on the stopping of Avonside Drive and the proposed changes to Avon Park. This was new information for many residents, and many felt that it was being ‘done to them, rather than with them’.</p> <p>The Board recommends that one of the action points out of this area off focus is that the Council Engagement team seeks to educate the public on the different levels of interaction it embarks on. For example, it would be good for the public to understand the difference between consultation (we are being informed of something) and engagement (we are being asked for feedback on something and may be part of the decision-making).</p> <p>The Board notes that the Council provides good resources to community groups on how to plan and run community events (for example Kia Rite Hoes), but these may not be widely known about. These (and other resources) are an important part of community capability-building, which is essential for encouraging active citizenship.</p> <p>Resilience</p> <p>We support this area of focus.</p> <p>Our Board would like the Council to be more proactive in supporting communities to help themselves in things like emergency planning and mitigation. An example of this is that local residents would like to be able to manage the pumps in Southshore during flooding events (with Council oversight of course).</p> <p>It is important that the Council does not devolve its responsibilities for managing the impact of climate change or preparing and managing hazard events. Our communities have repeatedly said that they would like to work with the Council on planning and finding solutions.</p>	Bebe	Frayle	Waitai Coastal-Burwood Community Board

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	<p>The pillars provide a good foundation for thinking about the areas of focus for activity and action. The Board agrees that the pillars cover the basics well and will help us to achieve our goals of encouraging active citizenship and fostering collaboration and volunteerism in our communities.</p> <p>We would like to see our communities given more ability to make decisions for themselves with support from the Council rather than the Council making decisions for them. We hope this strategy will support this goal.</p> <p>The actions are good, but we would like to see specific annual reporting city-wide against the objectives so we can track progress of these actions over time and know when we are achieving them.</p>			
41597	<p>I think the 4 pillars are excellent and a sound basis for this policy.</p> <p>Objective 1.3-This objective did not seem as clearly defined in terms of action as 1.1 and 1.2. It is important that everyone has opportunities for greater exposure to and education about diverse cultures, religions etc. as this is the key to knocking down misunderstanding, prejudices and hate.
</p> <p>Objective 1.4 -Looking after the needs of our more vulnerable communities prevents them from becoming marginalized and more likely to become isolated. For instance it is important their support organisations like Blind Low Vision NZ. Environmental adaptations make a huge difference to how people with a disability can participate in our city's activities. Consideration should be given to providing more accessible carparking, playground equipment and toilets.
</p> <p>1.5 Funding Community activities is vital in helping to build connections and decrease isolation. BBQ's in the local park or beach brings people together and builds a sense of belonging.
</p> <p>1.6 Education and opportunities for creativity are very important in peoples well being and chance to feel worthy and able to contribute.</p> <p>2.1 Neighbourhood week funding is a great way to help establish Community connections. Also the Parks department supporting local working bees on reserves etc.</p> <p>2.2 Supporting the establishment of new Residents Associations is highly recommended, especially in new areas. The Cass Bay Residents Association does very well at welcoming new people (sending them welcome cards); has a Facebook page and email list of members to keep people informed of events or important CCC information; runs several hugely popular events to get people together eg Beach party and Halloween party.</p> <p>2.3 Support Reserve Management Committees on Banks Peninsula. They bring people together and are an important part of the "Places" pillar. People feel they belong and a creating a better place for their children when they help at working bees and planting days.</p> <p>3.1 It is crucial that Communities opinion on their area is valued and they are listened to. They are best suited to know what is going to work in their neighbourhood, their needs and an appropriate cultural approach. If this doesn't happen they will become disengaged.</p> <p>3.3 We have wonderful staff like Phillipa Hay and Andrea Wild (Lyttelton office) who work to keep communities informed and support them.</p> <p>Acknowledging volunteers is important,</p> <p>Pillar 4 Connected communities feel safer and look out for each other. Particularly on the Peninsula where communities can be quite isolated or could become cut off, hubs prepared for Civil Defense are important.</p> <p>Bringing communities together by providing funding for things like "Neighbourhood Week in the Summer" activities work really well but it is important that people have a place for these things to happen. For instance, having a Community building/ facility means that community activities like craft groups, yoga groups, morning teas for the elderly, and playgroups can take place where this would otherwise not be possible. In Cass Bay these activities have either been limited to very small numbers in people's homes or not been able to happen at all as we do not have a Community facility. As we are a growing community these sorts of activities are important in meeting the needs of all sectors and a way to make new comers feel like they belong. CCC support in providing this would be wonderful in all communities not just ours.</p> <p>Training and mentorship would be great in this area as it can be daunting getting to know how things work in Council etc. Help with technological solutions to make things easier and getting groups like Residents Associations together to share ideas and not have to reinvent the wheel would be an advantage.</p> <p>I think I have included a lot of ideas and examples throughout my response. Building communities is fundamental to living in a city where people can thrive and feel supported.</p>	Jenny	Healey	Cass Bay Residents Association

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41611	<p>Looks comprehensive and appropriate. Only some of them relate specifically to the Victoria Neighbourhood Association's formal Objectives and Terms of Reference, so those are the only ones we have consulted on / discussed. We have, therefore, limited our comments to those aspects.</p> <p>We think so. For us, Pillar 3 is the key to the other pillars. Our comments are (i) there are many opportunities to have a say (e.g. surveys, forums, walkability tour, submissions) (ii) the Council's CSR process works well, and we have had support for some of our requests under that process from our Community Board and (iii) information and answers to questions are readily available from CCC staff, Councillors and Board reps. HOWEVER, our concern is that impact of our responses often is lost, no matter how well researched or, in some cases, supported by professional advice. "Expert witness" statements are given much more emphasis at hearings, to the point where we sometimes think on-the-ground experience from "resident-experts" is not really valued or even wanted.</p> <p>We also think Pillar 2 is important. The supporting objectives are relevant, and the Community Board & CCC have a good track record on achieving them.</p> <p>As mentioned at the Zoom briefing, residential groups would appreciate a more proactive approach to the Community Development Advisor's role, so that we can prepare submissions (for CCC, the Community Board and/or other relevant bodies) that are likely to have more impact. Sometimes it is difficult to identify the most salient points and the ones that we might be able to influence. We do want to say that the VNA has appreciated the interest & support we've received from the Community Board.</p> <p>Any pressure or help re pointing out to CCC staff & Councilors that their policies, rules AND decisions need to be consistent with what they SAY is important, e.g. putting the RESIDENTIAL nature of central city residential zone ahead of developers' and applicants' desire for non-residential activities in the middle of residential neighbourhoods---decreases options for people to live here, as well as compromising residential amenity. CCC planner's support for the Youth Hub and CCC staff's current recommendations re unhosted short-term accommodation in RCCZ (as part of Plan Change 4) are two recent examples of turning their back on their own stated goal of more people LIVING in the central city.</p>	Marjorie	Manthei	Victoria Neighbourhood Association
41618	<p>Impacts of climate change should be top of the list. For more inclusion council has to trust local communities to work with council on whatever locals see as priorities.</p> <p>Preparedness - adaptation is a last resort. Climate change is a result of lack of awareness and action. Public transport walking and cycling, equity, food growing.</p> <p>Real power sharing with youth - it is their future. Trust in community feedback that has already been presented e.g. Godley House Stoddart Point Diamond Harbour.</p> <p>Devolve resources to groups who give their time and abilities to communities. The strategy is excellent. Implementation is the challenge.</p>	Joy	McLeod	
41659	<p>The priority areas seem appropriate. The participation and engagement needs to be meaningful for the people with learning disabilities we support, therefore easy read information is needed. Access is not only about the physical environment, but also having the information in a way that is understandable. Same with consultation about things that are happening in the local communities, having this information in a number of formats.</p> <p>The cost of activities and the cost of transport to activities is also an issue for many people with limited incomes.</p> <p>Physical access can be an issue too. In our local Redwood area it is difficult to even go out for a walk with the number of tree roots that are pushing through the footpath and making it very uneven. It makes it very hard for people who have limited mobility to even walk around their street in a safe way. We have notified the Council of the footpath issues in the past.</p> <p>Looks good. It will be the actions that will be important. It is really important to encourage and support people to participate in their local communities and connect with others for their well being.</p> <p>Having quiet times at pools where people who find too much noise difficult would be useful. It would also be good to have a more user friendly information data base about what is available in the city for people to do, especially things that are free.</p>	Karen	Rickerby	Marralomedea Charitable Trust Inc
41660	<p>Happy with the main areas noted here</p> <p>What i am not seeing in the pillars is the word 'family or whanau'. For me this is the key building block which is essential to having a healthy community, to creating healthy development pathways for children and youth and to supporting our elderly to be healthy into the older years .</p> <p>I would ask that family/whanau supports - including parenting, children, youth and older age are added into the pillars.</p> <p>I welcome the intention to continue to partner with community groups well placed in there own community</p>	Carey	Ewing	HPCT - Te Whare Awhero (hope house)

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41669	[see attachment]	Keith	Harris	Akaroa District Promotions
41679	[see attachment]	David	Hawke	Halswell Residents Association (Inc.)
41683		Emma	Norrish	Waipapa Papanui Innes Community Board
41686	[see attachment]	Katherine	Peet	Network Waitangi Ōtautahi & One Voice Te Reo Kotahi
41699	<p>The key priority areas of People, Place, Participation and Preparedness give a wide oversight of the communities make up.</p> <p>Having the ability to have a community hub operating and visible during times of crisis would assist some of our community who need to connect and are unable to utilize technology. They need personal connection.</p> <p>The focus on inclusion and connection is the main area the Community Development, Christchurch City Mission team have identified as required to underpin all aspects of community wellbeing.</p> <p>Transportation is a major issue for our communities.</p> <p>*The strong connections to community advisors and a ongoing relationship with the staff in these roles has ensured the communities feel heard and can vision with confidence. These relationships are challenged when council staff are relocated. Communication at this point is essential.</p> <p>*Within the restrictions we are experiencing at present due to Covid 19, some of the actions outlined in the document will be challenged. New ways of working in smaller groups, or on line, (are not always accessible to those with limited or no computer access) will benefit from a collaborative approach between community groups, schools, health providers and funders.</p> <p>Feedback from the communities our community development workers work within included:</p> <p>When they are asked for they thoughts they are presented with well informed, educated choices which suit their particular area.</p> <p>Locals know their own area best.</p>	Catherine	Williamson	Christchurch City Mission
41703	[see attached]	Prudence	Walker	Disabled Persons Assembly NZ
41705	I largely agree with the priorities, however there are gaps. First the Access and Equity priority explanation needs data relevant to what poverty and disability in Christchurch looks like rather than broad and limited national statistics for child poverty, and there needs to be an action in the implementation plan for supporting community responses to the multiple poverty related barriers to wellbeing. The second and third gaps are priority focus on COVID-19 recovery and the housing crisis, both of which will be impacting communities significantly in the next few years. The pandemic impacts on local businesses and vulnerable workers and their families in particular are still to be fully felt. The housing crisis will also significantly affect neighbourhoods that are being changed by densification, exclusions from	Helen	Gatonyi	Age Friendly Spreydon Cashmere Committee

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	<p>stable ownerships and tenancies, and consequent new groupings of residents with differing expectations and needs – social exclusion pressures have started already from displacements and gentrification. It is clear that housing left to the market does not produce affordable homes.</p> <p>The statements attached to each pillar are great, however the objectives and actions do not fully meet the promises.</p> <p>The People pillar needs to include an objective related to addressing the impacts of poverty (lack of money, lack of choice, lack of personal empowerment) – working with community efforts to assist our most disadvantaged citizens (not just equity for minorities). The document ignores the ever present systemic failures of the economy.</p> <p>The Place pillar has a sound statement of intent. Building a sense of belonging is key – Objective 2.2 should include “existing and changing” not just new and emerging.</p> <p>The Participation pillar statement fails to recognise the importance of decisions meeting the greater good. Objectives 3.1 and 3.2 and or their actions should include (i) a commitment to ensure timely, balanced and accurate information provision to all participants and (ii) commitment to make the decision making system work for everyone – e.g. well-managed deliberation so that people with diverse opinions are encouraged towards equity-based decisions</p> <p>The Preparedness pillar statement and objectives are sound, however the actions for Objective 4.2 are limited.</p> <p>Objective 1.4 needs an action about supporting and promoting community solutions and projects that can halt and reduce poverty related economic and social exclusion.</p> <p>Objective 1.6 needs to include an action for cross-cultural learning, not just intergenerational. Many of our children have multiple heritage identities. Learning about each other provides the joy in diversity.</p> <p>Objective 2.2. Add “existing and changing” – our older suburbs are definitely feeling the brunt of built environment change.</p> <p>Objective 3.1 needs an action about committing to investing in relationships over time - to activate the “what you told us” point on page 20: “Working with community takes time – relationships and trust are critical”. This is highly relevant to making sure there is equitable reach of engagement – find out the preferred ways to consultation and participation in democracy by establishing reciprocal relationships with the people communities trust.</p> <p>Objective 4.2 needs an action about continuing to acknowledge and support organisations and champions that have demonstrated leadership and capacity to enable communities to manage change well.</p> <p>Christchurch has been provided so many strategies that some groups are saying they are exhausted, and also that it might not make much difference to the challenges they face. I would like to see more in the strategy about supporting the existing doers, building on the wisdom and knowledge accumulated over years of tackling hard problems and giving to community causes. Note also that innovation does not necessarily always emerge from the young.</p>			
41706	[see attached]	Victoria	Andrews	The Akaroa Civic Trust
41709	<p>From a proud resident of Christchurch, and raising two wonderful kids here, I am super impressed with the honesty and willingness to improve and grow our sense of community.</p> <p>The flow from.... How we are currently, the role of CCC, into the vision, alignment, pillars and execute of the strategy, gives the document a great sense of purpose and coverage. A lot of words and detail for me, but exceptional it the delivery of its purpose.</p> <p>Again, being very new to this area, and never being exposed to strategy like this before.... from a sports perspective, I didn't feel the strategy has nowhere near enough of a link to the sporting environment within Ōtautahi and the benefits these connections can have on all types of communities. I honestly believe, there is a sport out there for everyone, no matter your age, gender, beliefs, ability.... There is a sport, club, community, whānau out there for you, and the benefits – physically, mentally, sense of belonging, enjoyment, happiness, etc – can be extremely powerful to a persons quality of life.</p> <p>I'm not sure if this kind of focus or commitment to open up those sporting connections is something that belongs in a document like this, or is more of the onus on the sporting organisations to actively seek out those individuals, groups, and families within the community to connect with their sports – like most of us are constantly striving to achieve.... I don't know.</p> <p>I do know, Canterbury and Christchurch have an amazing reputation and genuine connection to Sports – from great participation numbers, breadth of options, nature passion to exceptionally talented and high achieving.... Should the continuation of such a wonderfully rewarding, enriching and powerful connection by part of a strategy like this?</p> <p>From a CHA perspective, I have a strong view around providing as much opportunity as possible for our community to encourage and fall in love with our sport or sport in general, so there are a number of strong alignment aspects here with the strategy – genuinely listening to our community voice, supporting and growing our</p>	Shane	Maddaford	Canterbury Hockey Association

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	volunteer community, support capacity within our much important Club and School structures, living and breathing Balance is Better, etc.... all aspects that also align to our Strengthening Communities Fund – which we are extremely grateful and proud to be part of.			
41714	[see attached]	Simon	Templeton	Age Concern Canterbury
41715	[see attached]	Faye	Collins	Waipuna Halswell Hornby Riccarton Community Board
41716	[see attached]	Lynn	Anderson	Orana Wildlife Trust
41717	[see attached]			Lyttelton Older Adults Club Day
41719	[see attached]	Hamish	Keown	Rerenga Awa Canterbury Youth Workers Collective
41720	[see attached]	Karolin	Potter	Waihoru Spreydon-Cashmere Community Board
41721	<p>The University of Canterbury is supportive of the key priority areas - please see the attached document for greater detail in our whakaaro. This document has been prepared by myself and Robyn Nuthall, Director of Strategy and Planning, on behalf of the University of Canterbury's Vice-Chancellor.</p> <p>[see attached]</p>	Ekant	Veer	University of Canterbury
41722	<p>Volunteering Canterbury commends Christchurch City Council on the preparation of the Otautahi Christchurch Community Strategy Consultation document and welcome the model with its four overarching pillars and objectives focusing on specific areas to help achieve active and connected communities.</p> <p>We believe that reference should be made to the work being done already in the field of volunteering - which essentially has a place under all four Pillars and is mentioned in the Consultation document. Volunteering Canterbury has been active in Otautahi Christchurch since 1988 and has both the knowledge and infrastructure to support volunteering currently being undertaken and the growth and changes in volunteering that will be essential as the city's demographics continue to vary, in particular with the rising number of older adults in our area.</p> <p>Volunteering Canterbury welcomes the opportunity to partner with Christchurch City Council in supporting volunteering's diverse and working towards improving access to volunteering to make it something that we can all participate in. This includes identifying options for older people who are beginning to live significantly differently from how they have in the past, for example, with retirement villages creating a new sustainable community for them which impacts, we believe, on their engagement with the wider community. We do not wish to have that sector isolated by nature of their changed living environment, or do we wish to lose the valuable wisdom and life experiences which they contribute to the community, and in particular to the community through engaging actively by volunteering. The experience of volunteering improves self esteem, enhances self-worth and reduces social isolation.</p>	Glenda	Martin	Volunteering Canterbury

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	As well as recruiting volunteers for its not-for-profit membership (approximately 300 charities in the Canterbury region), Volunteering Canterbury keeps abreast with local and global trends in volunteering, has access to valuable resources around volunteerism, and offers well-received training in volunteer management to ensure that volunteering is worthwhile for all parties.			
41727	<p>Love the document its relatively simple easy to read and resonates with my involvement and relationship with ‘the Council team and the Community Boards ‘over many years.</p> <p>I believe that there needs to be a stronger emphasis on the Treaty and the meaning behind the Treaty and what happened in the Christchurch and Banks Peninsula area. If the community knew and understood we might see a greater understanding the reason why we need to respecting our Treaty partners . Where do we read /see /hear the stories.</p> <p>It is good to see some references to rural . We are different communities and we all very conscious of respecting our environment and spending less time in vehicles</p> <p>New technology We need to ensure that we have the infrastructure to work / be connected locally - over recent events zoom sessions / webinars have become the norm . Perhaps webinars instead of drop in sessions . Communities are looking for easy access to info etc.</p> <p>Hubs where we can encourage groups to connect .</p> <p>We need to see an improved title - be more inclusive . Otautahi Christchurch does this really include Banks Peninsula should include Te Pataka Rakihutu explain the area and even the Rununga and their catchment areas . The Iwi Management Plan maybe something that is referenced to - it profiles each Rununga . So many exciting opportunities of working together and we need to see the local Rununga working with communities eg Akaroa would include Te Rununga Onuku , Little River Te Rununga Wairewa etc.</p>	Pam	Richardson	
41730	<p>I'd be interested to see how you plan to reframe engagement practices.</p> <p>Fairness or equality should be mentioned, I feel it would be good if all communities were balanced unlike it is now, such as some areas have hubs and picnic tables and new play equipment and community events and others have very limited if any of the above. Also just because an area is very diverse doesn't mean they only want cultural events. Mix it up yearly, make it fun for everyone.</p> <p>Utilise technology to engage with communities. Have a community board that go out in their ward and see what's being done and make the community board meetings at times and places that work for the community not just the board members or retirees. Appreciate volunteers so they spread the word and more people may offer to pitch in. Even a cup of coffee or an invite to chat at a board meeting because they have been noticed.</p> <p>All areas should have a hub. If I was to place one in my area I'd choose Crosby Park by the playground as this is close to one of our main roads and a popular park for our community. I think Avonhead Park is unsafe for night events/classes & also no playground for children while families interact and its too busy with sport on weekends.</p>	Sophie	Robb	
41731	<p>Active citizenship:</p> <p>We have a concern that increasing numbers of Council meetings and briefing are being held in PX - closed to the public. This reduces trust in the Council, as it doesn't seem that the PX is always for a justifiable reason.</p> <p>We agree that there is a public perception that the Council does not listen, and that engagements / consultations are predetermined before communities comment on them. We put a lot of effort into providing feedback to public consultation and would like to think that our contributions are heard and actioned where this is possible.</p> <p>We wonder if the Council is less interested in listening to what residents have to say following the earthquakes - some of our committee feel that there was more and better engagement from Council before the earthquakes and this has dropped off over time.</p> <p>Having noted our concerns about engagement, we reflect that the Council engagement team connects with us well, and that changes are often made as a result of conversations with the team. A recent example of this was feedback provided on the Dallington Landing, which resulted in minor (but important) changes being made to the design. This is great to see.</p> <p>Residents Associations are a really important part of encouraging active citizenship.</p> <p>An important mechanism we have for communicating with our communities is via newsletters, and there are some excellent examples (Linwood's ICE, Richmond, Spencerville, etc.) but the printing for these is not funded by Council. This would be a small way that Council could help Resident Groups to stay in touch with their communities. We recommend that Council sets aside specific funds for this activity as it is a key way to encourage active citizenship.</p>	Bebe	Frayle	Dallington Residents Association

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	<p>Another important channel for active citizenship is through community events. We commend the Council on the funding it provides to community run events across the city - these are so important.</p> <p>We wonder why you choose the word Whenu to represent the word Pillar? The whenu is appropriately depicted in the document as the warp strands in the relationship diagram, but then used this word to equally mean pillar - which is not a good translation of this concept.</p> <p>People: We note the use of the word equity in the document - which means that people get what they need, rather than everyone getting the same. It would be good to see more resources provided to areas that have struggled to be well-connected - not all communities have the resources and capability to build connectedness without help from Council.</p> <p>Place: Dallington lost a lot of its community spaces after the earthquakes and these have not been returned. This makes it hard for communities like ours to build a sense of place/space - we have no common areas to gather. We would love to see the Council working in partnership with communities to create a sense of space/place. The Dallington Landing and the Dallington Forest are good examples of these, and we would love to see more of this. We would like to see more signage in our area that connects people with the place - panels that explain what was here before and what was lost.</p> <p>Participation: We would love to see this pillar in action - empowering communities to run their own events and activities will really help bring people together. It would be helpful if Council could explain in plain English how things like Community Boards work. Most people have no idea what these are and what they are for. We would like to see more easy-to-understand information about how to provide feedback to Council on things we like and things we want to do differently.</p> <p>Preparedness: We believe that the Council needs to be the leader in the management of climate change, but that it needs to make climate change information easily available to communities. Council should be a leader in climate change mitigation - including things like taking better care of our trees, and having a tree policy that means trees are protected. Empower communities to help themselves by providing the means for communities to set up community gardens as these are an important part of food resilience. We would like the Council to allow communities to plant fruit trees on public land. If the Council helped communities to learn how to look after existing and new fruit trees, we could be more self-sustaining.</p> <p>Civil Defense is no longer active in our community - we would like to strengthen our relationship with NGOs like this that work with disaster preparedness. It is important that people don't forget what is involved in getting prepared for events like earthquakes and tsunamis. For example, Dallington is losing its last school next year, and this is the CD muster point - where will this be in the future? We have had no community discussion about that.</p> <p>Thank you for the opportunity to provide feedback on this strategy. We note that it was last updated in 2007. Christchurch has changed a lot since then, especially for those communities who live in the Eastern suburbs along the Ōtākaro Avon River Corridor. The Dallington Residents Association (DRA) agrees that this is a good foundation document.</p>			
41732	[see attached]	Rachel	Mullins	CCC Disability Advisory Group
41736	<p>These are great ideals, but will they be carried through ?</p> <p>How does the Council plan to influence things which central Government is supposedly responsible for ? eg, Homelessness, Housing Affordability, Low Incomes, Drug and Substance Abuse, Crime</p> <p>As with any consultation, there will be different viewpoints based on different perspectives; eg a homeowner with a heritage home being surrounded by multi-dwelling developments will have a different opinion to a young person trying to buy a first home.</p> <p>How are you going to help one group without alienating the other ?</p> <p>Various policies work against each other; eg a desire for a Garden City and a carbon-neutral environment is undermined by the clear-felling of established trees for housing redevelopment.</p>	Graham	Robinson	

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	<p>What is good for a community is not always good for an individual; eg public transport produces less CO2 than personal cars, but does not give individuals freedom to visit as many places on the same journey, in a a shorter time.</p> <p>Sudden change often effects a quicker change, but leaves people feeling alienated and not consulted. If the Council has plans to do something for the greater good, eg remove street parking on major road corridors, then that needs to be signaled well in advance, to let residents affected by such a change make a decision about staying or moving elsewhere.</p>			
41737	[see attached]	Sally	Carlton	CLING (Community Languages Information Network Group)
41741	<p>Quiet Places for mothers and babies, small children in shopping areas.</p> <p>Mothers need a quiet place to change their babies or feed them when they go out shopping.. In an area like Lyttelton this is important. In the area I lived in Australia there was a quiet room where one could feed a baby and change, have a drink etc. Older people can also benefit from this. With extreme weather events shelter is important in public places.</p> <p>[see attached]</p>	Claire	Coveney	Lyttelton Community House Trust
41742	[see attached]	Marie	Gray	Summit Road Society
41743	[see attached]	Harry	Stronach	Akaroa Ratepayers & Residents Assn Inc
41744	[see attached]	Sally	Carlton	Citizens Advice Bureau
41750	<p>There is a major need for CCC to consider pedestrians in their planning as a priority, rather than an afterthought. Christchurch over the years has become less pedestrian-friendly, yet for health and well-being and a means to get from A to B, pedestrian activities, be they walking, jogging or running, are the most available physical exercise for the population and the cheapest means of transport. So why is pedestrian infrastructure, designed for pedestrians, not improved? People, Place, Participation and Preparedness will all be improved with better provision for pedestrians. Consider the infrastructure presently available for pedestrians.</p> <ol style="list-style-type: none"> 1. Alongside streets in the city footpaths are built of tarmac, more suitable for wheels than feet. The older bridge and channel driveways over footpaths are more pedestrian friendly than the later constructed footpaths that have a sideways camber for every driveway. Many footpaths outside shops have a side-ways camber. Footpaths are hard on the body, because they are made of asphalt and concrete. Tree roots tend to crack the asphalt, causing trip hazards. 2. With the arrival of e-scooters and e-skateboards, pedestrians have to 'share' footpaths with these modes of transport which travel much faster. They can be very quiet so can startle a pedestrian when they pass them closely at speed. Footpaths have not been designed for these modes of transport, usually having a narrow width and often little forward visibility at corners or where paths cross. 3. Footpaths in parks have been repurposed to "shared paths" requiring pedestrians to 'share' with all manner of wheeled modes of transport, designed for wheels and not feet. The speed of the wheeled transport can be many times the speed of the pedestrian. On roads without a footpath pedestrians go on the side of the road to face the on-coming traffic as it is safer, but on "shared paths" everyone is expected to travel on the left side of the path. This leaves many pedestrians feeling vulnerable, and pedestrian-only paths especially on the flat are nearly non-existent. 	Mary	O'Connor	

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	<p>4. Natural path surfaces suit pedestrians but CCC has this idea that they are better for pedestrians to be shingle, asphalt or concrete, and to always be "shared". Why?</p> <p>5. These "shared" paths are becoming wider with 4m appearing to be the CCC preferred width. They also have decided to make them as flat as possible by cutting into banks and lowering high points. This gives the only resulting flat surface covered in asphalt with just off the path being an uneven bank or close to a tree. In Hagley Park it has taken out the little ups and downs so beneficial for different leg muscles.</p> <p>6. Often there are multiple paths paved with asphalt to be 'shared' but with no option for pedestrians-only and pedestrian-friendly surfaces. In Hagley Park beside Riccarton Avenue that cyclists can use, there are asphalt "shared" asphalt paths inside the fence in both North and South Hagley and now the path through the Pinetum has been asphalted for all to use. It has become a progression that if there forms a worn grass path from pedestrian use, the CCC decides to remove the top-soil, place an edge to sprain and ankle on and spread shingle which is unpleasant for pedestrians as it is noisy, feet slide on it, and the little stones get into shoes. Then a few years later the CCC comes along again and asphalts the path, creating a surface that produces forces through the body to cause wear and tear on joints from pounding that our bodies suffer from. Similarly, along Park Terrace there are now parallel asphalt paths on both sides of the Avon River.</p> <p>7. Sections of the Port Hills Crater Rim paths, that were once natural with the grass trimmed a couple of times a year, have now been dug out and had shingle applied. Why? Natural steps with rocks placed strategically have been replaced with dangerous wooden steps. Why? Mountain Biking has resulted in conflict between pedestrians and mountain-bikes on tracks like Rapaki and there is approval for another mountain bike track to exit onto a narrow section of Rapaki without consideration of pedestrian safety.</p> <p>8. There is a planned "City to Sea" pathway, but this will be a 'shared path'. Unlike cycleways, there has been no consultation regarding this. Given the large expanse of the red zone, why was consideration not given to providing a pedestrian-only path, where the only wheels permitted would be those being pushed by someone on foot - walking frame (zimmer), wheelchairs and buggies?</p> <p>9. Traffic intersections with lights are not pedestrian-friendly. Often pedestrians are expected to wait for two phases of the lights in order to cross a road by being held in the middle in a cage that they have to zigzag through. This leaves them exposed to fumes and unfavourable weather without any shelter. At other intersections they are forced into multiple crossings to get to the footpath they want.</p> <p>10. Other infrastructure to cater for less able pedestrians, like seating and shelter, are not readily provided.</p> <p>How could CCC improve the pedestrian environment, thereby increasing the population's health and well-being and making the pedestrian journey more beneficial and pleasant?</p> <p>1. As pedestrian activities are available to nearly all the population consider all pedestrians in infrastructure design. There may be paths that cater for a higher level of fitness than others which is okay, but make it possible for there to be pedestrian-friendly infrastructure for everyone close to their homes. Of course it is too expensive to make all footpaths more pedestrian-friendly, but consideration needs to be given to designing a pedestrian-friendly network in suburban Christchurch. In many streets this could follow the bus network as this would give the option to combine pedestrian-activities with travel by bus. The bus network also has bus stops with seating and shelter which would be beneficial to those who need a rest. CCC needs to be considering more residents' health and well-being. Pedestrian activities are available for nearly everyone - all age groups, no difficult skills required, no expensive equipment, exercise for those with time-constraints, can be undertaken alone or in groups, improves health and well-being, cheaper than other forms of transport, does not require storage of bulky equipment, ...</p> <p>2. Pedestrian infrastructure needs to consider the health and well-being benefits as much as the travel from A to B. Connecting with the local neighbourhood by foot needs to be encouraged for journeys, not involving carrying heavy items, of 1 km and for many 2 km. Since last year's lockdown I think there has been an increase in people out walking or running. Is there any data to support this?</p> <p>3. Infrastructure must be pedestrian-friendly, and all pedestrians need to be considered. Natural surfaces are the most pedestrian-friendly surface and in Christchurch the clay ground and grass surfaces in parks and reserves are ideal most of the year. In places where these are unsuitable there are now surfaces available that use recycled tyres, so good for the environment as well as pedestrians joints, bones and muscles. These surfaces containing rubber have some stretch so are less likely to crack with tree roots. They can also be porous, removing the need for a camber and in winter less slippery than asphalt. Crossing footpaths for driveways needs to favour pedestrians, not wheels.</p> <p>4. Pedestrians need their own space. Some people will not use "shared paths" for fear of being hit, yelled at for being in the way, and just find it too scary and unpleasant. This leaves them with no alternative. There are people whose health means they cannot have a driving licence, and the bus network, although more extensive than say 10 years ago, is limited. And these people may not feel safe to walk down their streets to the bus stop. Their connections with others and their health and well-being suffer.</p>			
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Submissions on the Draft Ōtautahi Christchurch Community Strategy

	<p>5. Paths through reserves like Ernle Clarke Reserve need to be pedestrian-only as it is one of the few areas on the flat where the path is not asphalt or concrete. It is also narrow but CCC has designated it "shared path". Cyclists could have the alternative of cycling on any of the paved roads nearby, but for pedestrians, it is the only non-asphalt path. Additionally, in winter the trees give shelter from cold winds and in summer reduce the heat of the day. Removing cycling from here would permit more pedestrians to use this space, particularly those who want somewhere away from traffic. At least one side of the banks of the Avon and the Heathcote Rivers should have pedestrian-only and pedestrian-friendly paths or natural mowed grass banks.</p> <p>6. With intensification of housing in the inner city and close areas, Hagley Park will become more important for informal recreation. But the 4m wide "shared paths" around the perimeter are designed for wheels and over the years have taken areas from pedestrians for wheels. Hagley Park is becoming more and more covered in asphalt. Why? Many of these paths are not on the cycling network and in areas that has become cycle routes, pedestrians were not adequately considered. "Shared paths" need to be replaced by separate areas for pedestrians to cyclists. Going back to basics, their requirements are completely different given that pedestrians interact with a surface by footstrike, whereas for wheels they roll over the surface.</p> <p>7. The harder the surface is, the greater the force back through the body. If you are jogging or running the force will be even greater. But those that run and jog are often not considered at all - how often is the phrase 'walking and cycling' used? By only mentioning walkers and cyclists, no consideration is given for those that run and jog in planning considerations. As a result path surfaces have become harder over the years, with much effort made to build up the structure of the path with layers under the asphalt, to make it more wheel-friendly. There is an instrument to measure the stiffness of the surface of the path without causing damage to the path - a deflectometer. CCC needs to invest in one or two of these and ensure that the stiffness and hardness of paths for pedestrians are reduced, preferably by using recycled rubber if natural surfaces are not appropriate.</p> <p>8. At intersections with traffic lights pedestrians need to be able to cross the road completely without stopping. There needs to be countdown seconds for these crossings too. And at intersections well used by pedestrians, like crossing from Little Hagley to North Hagley at the Fendalton Road / Harper Ave intersection must be possible by just crossing Harper Ave. Give pedestrians the shortest path, rather than the long way and more road crossings.</p> <p>Improving pedestrian infrastructure will increase the liveability and connectivity for all, but it may benefit those that are marginalised the most. With regard to consultations, on the "Have your Say" page on your website, please give the consultation close date, not when the consultation began, which is the important date if one wants to respond. Consideration needs to be given that not everyone has the latest computer hardware and software, plus the quickest connections, so the least need to access additional pages on your website the better. Consultation drop-in information sessions need to be later in the consultation process. And only some works by the CCC have consultations. Changing a path from a natural surface to add shingle or asphalt does not have a consultation, whereas cycleway infrastructure does. Also it would be good if there was a section on your website of planned consultations or items that may be of interest so residents could know to look out for them coming.</p> <p>Also it would be good to receive some feedback from CCC to my submissions instead of them being ignored.</p> <p>One thing I'm not sure if I mentioned at the drop-in and I didn't include in my email submission was my concerns that if volunteers offer to do something in our parks or open spaces, that due consideration is not given to the impact on other users of that space. Volunteers are cheap and good for community cohesion but one group's plans may exclude many others from using the area (mountain-bikes vs pedestrians). If I recall correctly, the planned Montgomery Spur mountain-bike track CCC consultation emphasised that the mountain-bikers would build the track, but this should not be a factor in determining the suitability of the track for all users of the area.</p> <p>As demonstrated by my submission after 5pm, all consultation closing times should be 11.59pm on the last day. I am assuming that the 5pm was used for some dates back before on-line technologies and when CCC offices closed for the day, whereas now there is the opportunity to submit online in the evening. On the website, if there was somewhere that submissions closed at 5pm, this was not obvious as you can see from the screenshot in my previous email. Also on the front cover of the two booklets (Consultation document and Draft Strategy 2021) there is only "Consultation runs from 10 September - 25 October". I can find nowhere in the "Draft Strategy 2021" any mention that the consultation closed at 5pm. In the "Consultation Document", it is not until half way down the back cover page in small print - "Submissions close on Monday 25 October at 5pm". As previously mentioned please have the closing date for a consultation on the "Have your say" screen on the CCC website.</p> <p>I presume that any staff involved with a consultation would not be considering submissions between 5pm and midnight. I would also hope that if someone has started an on-line form or survey that closes at midnight that another hour is allowed for them to complete the form (computer cut-off adjusted an hour) rather than all their input being lost because they hadn't completed it totally and submitted. In order to gain as many responses as possible, without delaying staff evaluating responses, I would also hope that there are no consultations that close on a Friday or the day before a public holiday to allow interested people to make a submission on a week-end / public holiday, when they may have time, and when evaluation staff are not working.</p>			
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Submissions on the Draft Ōtautahi Christchurch Community Strategy

41751	[see attached]	Peter	Tuffley	Beckenham Neighbourhood Association Inc.
41752	[see attached]	Alexandra	Davids	Waikura Linwood-Central-Heathcote Community Board
41753	[see attached]	Tori	Peden	Banks Peninsula Community Board
41754	[see attached]	Josiah	Tualamali'i	
41755	<p>LiVS suggest that it would be appropriate to have placemaking as a key priority area in the sense of encouraging communities to be involved in their local neighbourhoods. This could include providing opportunities for communities to be engaged and active within their local neighbourhood, increasing their sense of ownership and sense of safety, improving the quality of their environment, and creating spaces for people to be involved in arts, education, culture and recreation.</p> <p>LiVS wonders whether “improving how we (Council) capture and use relevant data” is a key priority. We suggest that it might be a tool or a mechanism to deliver other desired outcomes.</p> <p>LiVS supports the four pillars and believes that we can apply our placemaking knowledge and collaborate with the Council to help to deliver these objectives especially those related to Pillar 2.</p> <p>LiVS already works to enhance communities through partnership with others We support the increased emphasis on partnerships and collaboration, especially through the work of Ōtautahi’s transitional partners under Pillars 1,2 and 3.</p> <p>Engaging communities in the process of ‘creating places’ is what LiVS and our other transitional partners do - supporting communities to feel connected to their place by being directly involved in its creation.</p> <p>LiVS thinks that some of the actions are a bit limited and in particular:</p> <ul style="list-style-type: none"> • Objective 2.2 - There are many communities and groups that provide varying needs within Christchurch in addition to residents associations - some groups have more of a formal structure and carry more of a voice. We need to ensure that a wider range of community groups are supported including youth and artists, by making sure the actions also cover less ‘formal’ groups and ensuring that all feel valued within the community. • Objective 2.3 – LiVS considers that this objective could be more broadly worded to support community activation and kaitiakitanga of places and spaces – including both private and public spaces. • Objective 2.3 – LiVS supports the community led activation and management of facilities but wonders whether this could be extended to public spaces also to further develop collaboration with the community. • Objective 2.3 - LiVS suggests that another action could be included which supports the activation of vacant or empty sites and buildings to increase community ownership, opportunities for engagement and sense of safety. <p>LiVS encourages the Council to partner with Ōtautahi’s transitional partners, who are working in this space, ensuring we are not doubling up on the valuable work already being done within the community. By continuing to fund transitional partners, we can continue to support, build and grow resilient communities through the work we do.</p>	Hugh	Nicholson	Life in Vacant Spaces Charitable Trust

Submissions on the Draft Ōtautahi Christchurch Community Strategy

41765	[see attached]	Mia	Sutherland	Christchurch Youth Council
41766	[see attached]	Hollie	Hollander	The Gaiety Trust
41767	<p>I think the 'Vision' part of the policy is well laid out and comprehensive. Under 'Principles and Values' I was encouraged to read about co-design and co-governance. In my view the 'Implementation' part of the Strategy falls well short.</p> <p>1. Admittedly it is not easy to come up with metrics that allow target setting, monitoring and progress reporting. The implementation plan would have to include how relevant data for these metrics is gathered, consolidated and summarised. I think there was not even an attempt made to tackle this problem. Without consistent reporting of metrics against a base line it will not be possible to verify that efforts and funds have been applied successfully over time.</p> <p>2. Reading about co-governance I expected Council to actively engage in shared equity models like community housing co-operatives or community land trusts. It is great to facilitate village planning, but then Council would also need to empower communities to implement their plan via community budgets.</p>	Thomas	Kulpe	
41782	<p>We approved of the general principles of the draft. We think that the pillars are a clear way to divide them, and that the underpinning values are good. However, part of the reason why this is hard to give detailed feedback is the lack of detail. We believe the plan is too broad, it seems that it has been made broad enough so that everyone agrees, but because of that has lost any specificity. If there were specific goals then we could feedback in ways such as “more needs to be spent on this” or “less on this.” But at the moment there’s not much to agree or disagree with. The lack of detail is highlighted especially when it comes to implementation. Again, the values are great, but there is next to no detail on how these values will be implemented and what they will tangibly look like. We are especially interested in what preparedness will look like as recent years and the risk of climate change have shown how desperate our city is for better communication and infrastructure to mitigate the risk and damage of disasters.</p> <p>The other feedback we wanted to give, which is particular to this draft but also Council strategies in general, is that it doesn’t feel like genuine consultation. This draft feels very finalised, and in a lot of ways it has felt like the consultation process has been a final tick box and that nothing will really change regardless of what feedback is given. It would be nice if these kinds of strategies were more generally devised with communities from the bottom up rather than presented to communities in an almost finalised form for us to other give our tick of approval for, or levy our criticism only for that to not having any meaningful impact.</p> <p>We are grateful though as a community group for the excellent communication we have had with our local Councillor and community board. We believe with this draft proposal that more should be done to formalise relationships between Council and community groups, so that consultations are more effective and we have confidence that Council led initiatives and consultations have genuine buy in from community representatives.</p>	Daniel	Hay	Hoon Hay Residents Association
41825	[see attached]	Sam	Johnson	Student Volunteer Army
41913	<p>We think that the following area be designated the Norwich Quay Historic Precinct. On the seaward side, the Signal Box, Former Harbour Board office building, Pilgrims Rock and the telegraph office. Its a shame but equally as important is No 2 Wharf under which is the remnants of the screw pile jetty and site of the first jetty built by Grubb. We doubt the LPC would support that.</p> <p>On the townside the Canterbury Hotel site, Tinpalace. On the Eastern side of Oxford St the British Hotel, Lyttelton Times and the Museum site. former Taylor the plumber building, the Information centre, Brick former council stables etc and the Baden Norris reserve - all on what was reserve 34. This should encourage design in keeping with a heritage aspect as the above listed buildings are in essence the last of Lytteltons built history.</p>	Ian and Jenny	Knewstubb	
41914	[see attached]	Jacqueline	Newbound	Project Lyttelton

Community Strategy 1 Submission to the Ōtautahi Christchurch Community Strategy

- **Akaroa District Promotions wishes to be heard in support of our submission**

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1, Introduction

Akaroa District Promotions primary purpose is to promote a spirit of community endeavour and service and to increase the opportunity for tourism through local infrastructure and promotion. The organization has a long history of serving the Akaroa and Bays community.

2. The Main Points of Our Submission

This document holds great promise in recognising through its four pillars the importance of local input given the great diversity of areas throughout Christchurch. Documents such as the district plan and Long Term Plan tend to be more blanket and general in their scope. Many rules and regulations in those plans do not recognise the different needs of communities for example those found in a Banks Peninsula Bay such as Le Bons, a seaside settlement such as Brooklands, suburban Avonhead, developing Halswell or the Travis Swamp area. However, the Community Strategy does seem to hold this promise and that we applaud.

3. Overall

The pillars seem appropriate and the document allows for greater input but it is still very much at the policy level and as a consequence does not hit the specifics that will arise out of it. The general presentation was helpful and easy to follow. The table showing Mahinga actions with examples alongside objectives refining the framework within which local opinions/decision making will occur is most useful.

objective 3.3 is particularly welcomed with its statements that community boards will develop plans based around residents surveys and use local knowledge in planning and delivery.

{This has been sadly neglected of late and actual work has occurred that has been welcomed by few e.g. pedestrian crossing beach to Stanley Park

, Council dictating to Gaiety Trust, lip service representation on the wharf proposal etc. }

It is also good to note that the Council state they will produce an annual implementation and community grant funding report.

The objective of letting people know what happens to their feedback and the reasons behind decisions is most welcome

Our comment on each of the pillars follows indicating our degree of agreement and a suggestion of what this might mean for Akaroa and the Bays.

4. **Comments on Individual Objectives by Pillar**

Note We comment here indicating our degree of agreement and where relevant provide a practical suggestion of what this might mean for Akaroa and the Bays

Pillar One People

1.1 to 1.3 support to diverse groups inclusive all supported

For Akaroa and the Bays { Entities such as Gaiety Trust/ Onuku marae/ Akaroa District Promotions could receive funding for Matariki or other Māori calendar events.} Okains Bay Museum recognition as a major centre of Māori artifacts could possibly gain support here

1.4 The Council will actively fund and support groups such as youth and elderly *support*

For Akaroa and the Bays Support for the Banks Peninsula Sports groups attempting to get new courts for netball, basketball, tennis [youth] and croquet underway and bridge rooms [older persons]. It should be noted that use of such facilities will serve more than just the Akaroa population itself . Tourists, both local and from Christchurch and further afield, will enjoy this amenity. In turn once completed the complex will be part of the package to attract and return people to Akaroa as a destination

1.5 support arts, culture, heritage, recreation and environment and the accompanying actions of newsletters funding events, *strongly support*

For Akaroa and the Bays

The Akaroa District Promotions currently produces monthly updates of events and funding for our role in such promotion will be welcomed. Support for

organisations such as Orion Art Gallery and Akaroa Community Arts Council netball etc could occur. As a tourist destination it is important to widely publicise activities available in Akaroa and the Bays Akaroa has a reputation as a centre for artisans and artists alike and encouragement in this area would be beneficial..

The Akaroa Civic Trust in its heritage role deserves further support. Without its unique heritage values Akaroa loses its appeal as a holiday destination.

1.6 funding life long learning *support*

Pillar Two Place

2.1 sense of local identity and ownership of events and planting of trees
support but will rely on pillar 3 to be achieved

2.2 to encourage a sense of belonging particularly rural and emerging communities and establish residents' associations *support*

2.3 Community groups managing local council facilities and promotion of volunteering in the community *given recent administration history of local council owned facilities this may be necessary The current booking system only allowing for 6 months ahead makes it difficult for annual fixtures and events to hire the facilities they traditionally have used. It is also strange that the pricing of the Gaiety Supper room does not seem to be available for hire separate to the main hall*

Pillar 3 Participation

3.1 greater local democracy presentation *strongly encourage currently many feel disenfranchised*

For Akaroa and the Bays

This allows for a recognition of the uniqueness of our settlements and our role as the playground for the rest of Christchurch and beyond

3.2 improve understanding of decision making process and let people know what happens to their feedback (in the past often ignored and reasons not given for the decisions made) *support. The objective of letting people know what happens to their feedback and the reasons behind decisions is most welcome*

For Akaroa and the Bays

Comment The council is a jungle of silos one does not know to whom to apply or how to resource funding for community events or works let alone what is available both inside and outside of council. Recent Akaroa experience of trying to establish netball courts and full

use of croquet pavilion has dragged on for two years or more and shuffled from officer to officer.

3.3 community boards use of residents' surveys using local knowledge in planning and delivery ***This is the critical and most important objective to ensure local flavours reach the Council table***

For Akaroa and the Bays

We see this as the most effective way of ensuring priorities for the community by the community rather than some foisted upon us in the past that have failed to recognise our individuality. We support the development of community boards' plans strongly and see this as a chance to establish local priorities for projects and funding

3.4 training for those managing volunteers *of lower priority*

Pillar 4 Preparedness

4.1 Some merit in community gardens and food resilience *encourage*

4.2 availability of funds at Community Board level *encourage*

4.3 safety *one can't argue against the principal here but this will be lower on the list of many communities.*

For Akaroa and the Bays

We do face a shortage of volunteers to go round and of concern is the folding of our local Civil Emergency Group.

5. In conclusion

The real test of any document is of course not in its content but in its physical manifestation. This is a good step along the path but the true test is yet to come. As a framework we commend this document. We welcome further discussion and participation working with the Council to enable our unique Akaroa and the Bays to thrive within the wider Christchurch milieu.



Halswell
RESIDENTS ASSOCIATION (inc)

The Chairman:
448 Wigram Road,
CHRISTCHURCH, 8025

Submission: Draft Ōtautahi Christchurch Community Strategy (Christchurch City Council)

Date: 21 October 2021

Standing: Halswell Residents Association (Inc.) is an incorporated society and a registered charity, and advocates for the interests of people in Halswell. Activities are largely carried out by a Committee of 8 members, which holds monthly meetings open to the public. For submissions such as this, a draft is circulated to our committee and consensus obtained before the final version is submitted and minuted at the next monthly meeting.

The Association Chairperson is John Bennett; the Co-Secretaries are Adele Geradts and David Hawke, and the Treasurer is Matthew Shallcrass. The Association can be contacted by email at secretary.HRA@gmail.com

To quote from the consultation homepage: "The draft strategy is our continued commitment to how we will work with others to build a healthy, happy and resilient Christchurch." With this in mind, our submission uses three headings for each of the four Pillars in the consultation document:

- What works currently
- What isn't working
- What needs to change

What works currently

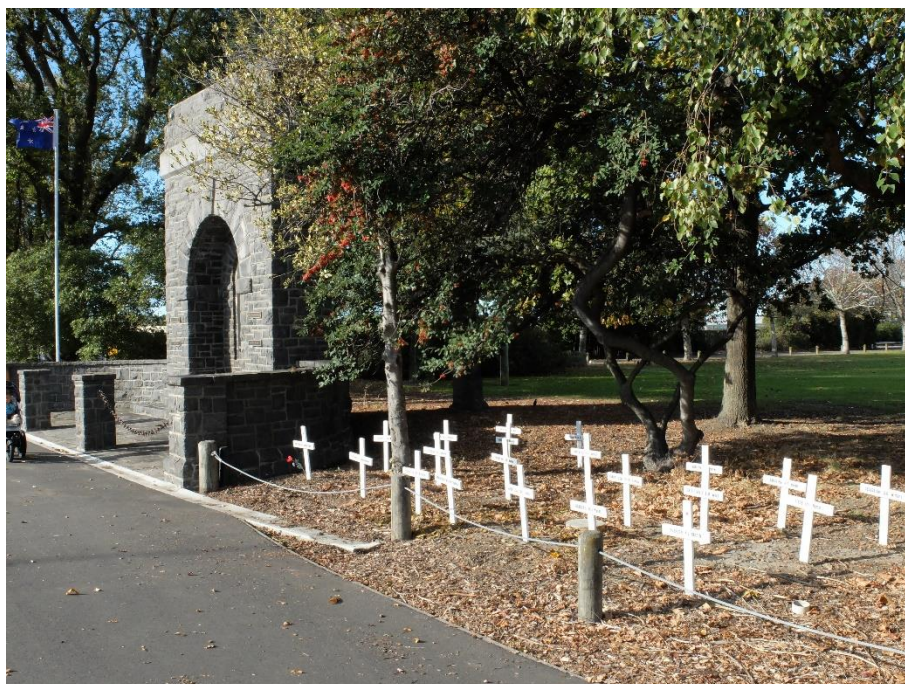
1. Overall comments
 - a. We have a good relationship with our community board and with our strengthening communities staff. We trust them to do the best for our community, and they trust us to wisely spend the money and grants we are awarded.
 - b. Accountability for grants is thorough but reasonably "light touch".
 - c. "Newslines" is a useful resource for those who know "the system" and have the time to regularly access it.
2. Pillar 1: People
 - a. Our City Councillor (Cr Galloway) has worked hard to bring diverse groups together for a monthly Halswell Community Forum. This has been extremely valuable in enabling diverse voices to be heard; we take care to include notes from these

meetings in our monthly meeting agendas and minutes so the good work reaches as wide an audience as possible.



Cr Anne Galloway's Halswell Community Forum is very successful, and is built on long-term relationships that she has brokered.

3. Pillar 2: Place | Te Whenua Tua Rua: Te Whenua
 - a. Organisations such as ours are able to obtain Strengthening Communities funding for their community building endeavours.
 - i. Examples include the annual ANZAC memorialisation in Halswell, the Wigram air crash memorialisation project, and the current mataī stumps project.
 - ii. We are also able to access funding to cover running costs. This is very helpful indeed.
 - b. Te Hāpua is an enormously successful facility, run by enormously helpful and committed staff.
 - i. It serves as a “bumping” place, and its café is a good spot for informal 1-on-1 meetings.
 - ii. Quarrymans Trail provides good walking and cycling access, for those on the eastern and northern sides of SH75.
 - c. “The Hub” in Halswell is an enormous success, and shows what can be achieved when City Council works in partnership with local communities.
 - d. Local schools have developed strong links to their communities on their own initiative, and make their facilities accessible to the community. Knights Stream School, being situated in a new residential area, is an exemplar in this regard.



City Council funds us to run the annual ANZAC memorialisation in Halswell, and it is the largest gathering of Halswell folk each year.

4. Pillar 3: Participation | Te Whenua Tua Toru: Te Mahi
 - a. Engagement staff are highly motivated.
 - i. An example is during the Long Term Plan consultation. We had asked for clarification of three particular projects relevant to our community. The Engagement team responded immediately, then followed up when there was no reply from the relevant specialists on City Council staff.
 - b. Elected members do their best to be accessible.
5. Pillar 4: Preparedness | Te Whenua Tua Whā: Te Takatū
 - a. People generally feel safe in Halswell.

What isn't working

1. Overall comments
 - a. Council processes are “top-down” and Eurocentric rather than relational.
 - b. City Council engagement with the community (Pillar 4) is poor. Although the engagement team is highly motivated, they are let down by an arrogant, know-it-all and complacent approach from other parts of council.
 - i. Our experience is in marked contrast to the draft strategy's Key Priority Focus Area: “Ensure that the community's priorities, aspirations, values and concerns are incorporated at all levels of the organisation”.
 - c. Community organisations are best able to access council grants and best able to meet accountability requirements if they have incorporated society status. Without this (or an incorporated society to “umbrella” them) many community organisations don't know how to gain council funding that is available to them, or may fail to fulfil reporting and accountability requirements.
 - d. We are concerned that the move to three-ward community boards will be used as an excuse to drop the number of Strengthening Communities staff. We are totally opposed to this – they are too busy as it is.

2. Pillar 1: People | Te Whenua Tahi: Te Tāngata
 - a. Respect for the cultural values of new migrants in our community has been patchy. A good example is the siting of a funeral home in a residential area. Here, City Council staff disregarded the viewpoint of neighbours from the Indian community and drew an unnecessarily tight line for pre-consent notification.
3. Pillar 2: Place | Te Whenua Rua: Te Whenua
 - a. Despite its popularity, Te Hāpua is a difficult venue for after-hours community meetings. It can also be difficult to access across SH75.
4. Pillar 3: Participation | Te Whenua Toru: Te Mahi
 - a. Participation in Council processes is poor, whether measured by voter turnout or residents' awareness of how to get involved.
 - i. An example: We have just run a community survey on the Halswell Community Facebook page. From 120 responses from mostly Halswell residents, 36.7% said that they didn't know the name of their Ward councillor, and another 10.8% chose Megan Woods MP or Tracey McLellan MP. This level of ignorance is a real indictment of the effectiveness of City Council processes.
 - b. Our Community Board (Waipuna Halswell-Hornby-Riccarton) runs virtually all its meetings at the Rārākau Riccarton Centre, which is not an accessible space for out-of-ward people and not a frequented space for Riccarton people.
 - i. We suspect that most other community boards are similarly rooted at a single meeting space, even as City Council moves to three-ward community boards. This combination of inflexibility in meeting space choice and (following this year's Representation Review) more wards for each community board makes community boards less available to the communities they are expected to serve.
 - c. City Council considers itself the repository of all expertise, ignoring the potential contribution of people in the community to meeting council objectives.
 - i. There are many examples, but a simple one that illustrates the issue was the choice of indigenous tree species for the plantings at Te Hāpua. Staff chose silver beech, and we pointed out during the consultation that Council's own work had identified podocarp forest as the forest formerly found in Halswell. Your staff ignored this, and planted the beech. They are lovely trees, but they are the trees of Oxford and not Halswell.
 - d. City Council has an exaggerated view of its own performance in engaging the community.
 - i. A recent example is the reflection on the Draft Long Term Plan engagement process that took place at the Finance and Performance Committee meeting on 26 August 2021, where staff and elected members found little to fault. The multi-million dollar mistakes in project listings and calculations found by communities, and the non-existent, delayed and erroneous responses to community requests for information were ignored.
 - e. Engagement that is centred on issues rather than relationships.
 - i. Many (most) people in our community have well thought-through opinions on aspects of council operations, but they lack the confidence to engage with the process.
 - ii. Rather than expecting them to engage with council staff who are strangers to them, engagement should be focused on having staff build relationships

with communities as a way of finding out opinions and identifying issues. (We have previously suggested this; the response “this is someone else’s budget”.) Having staff from other sections of City Council such as traffic and parking deployed locally with Strengthening Communities teams might help here, so building true community teams. Such teams might both better understand local viewpoints and issues, and help build relationships and two-way trust.

- f. Engagement processes require a high level of prior knowledge and a high level of literacy, which selects for well-off, highly educated white people with time to spare. This is where a more relational approach to engagement might help; merely simplifying engagement questions makes groups such as ours feel that someone is out to deceive them.
 - g. Notwithstanding some recent improvements, community boards typically rely on communities coming to them in the likes of council service centres rather than rotating meetings around a community’s home space such as a school.
 - h. Most people do not know what goes on in Community Board meetings, there being no video recording system as is done with full council meetings. Consequently, people are unable to see what their elected members say.
5. Pillar 4: Preparedness | Te Whenua Tua Whā: Te Takatū
- a. Halswell has been put together in a way that discourages people looking out for each other.
 - i. The suburb is bisected by major roads with high traffic volumes. These roads separate people from recreational opportunities, from community facilities, and from access to cycling and walking infrastructure.
 - ii. Despite our best efforts, new residential developments have minimal recreation opportunities. Through the District Plan, these developments have been put together for developer benefit rather than for the residents and their communities.

What needs to change

1. The proposed Pillars look to embed a silo mentality within council, with departments (pillars) not talking to each other.
2. Strengthening Communities staffing levels need to be increased so they can do their job properly.
3. Community engagement and strengthening community arms of council should be combined and budget increased.
4. City Council needs to include participation in local body elections as a Performance Indicator, and set steadily increasing voter turnout targets for which the Chief Executive is accountable as one of his/her KPIs.
5. Community board meetings need to be more in the community.
 - a. In this regard, Rāraukau Riccarton Centre is a poorly accessible community space and should be out-of-bounds.
 - b. When we challenged a council staff member on why community board meetings are nearly always held at a single space, she replied that it was a staffing resource issue.
 - c. Therefore, community boards need to be resourced so they can rotate meetings around their designated communities in public spaces such as schools.

6. Community board meetings need to be video recorded, so that residents can see and hear the arguments put forward by their elected members. This might also be a behavioural motivator.
7. Access to community facilities and recreation and active transport options in Halswell need to be retrofitted urgently.
 - a. In the first instance, City Council needs to recognise the issue then work with the community to identify particular issues. Issues relating to SH75 (Halswell Road) have already been investigated by a recent Waka Kotahi NZTA consultation, and perhaps City Council could access this information and work with them on implementation. Similar work needs to be done on Halswell Junction Road, Nicholls Road, Dunbars Road, Aidanfield Drive, Wigram Road, and Sparks Road.
 - b. Implementing these changes will cost a lot of money. Some could come from ensuring that all Development Contribution charges are spent locally.
8. City Council needs to have respect for all people and their communities as its minimum standard, rather than the minimum necessary to comply with the law. This is particularly important given that the replacement for the Resource Management Act looks as though respect for the values of locals will always be outweighed by development interests.



We would like to see City Council move more into the community, so they can better hear the diversity of people in our city and help people living here feel valued and respected.

Understanding the Treaty as a framework for the future for all of us

Email: organisers@nwo.org.nz

Phone: 03 365 5266

Website: www.nwo.org.nz

Hard copy orders: office@nwo.org.nz

1. Network Waitangi Ōtautahi (NWŌ) supports the recognition of Te Hononga: The primary relationship of the Council and Mana whenua

We submit that on page 5 the second paragraph, the first sentence including “..... *Te Tiriti o Waitangi (Tangata Whenua or Tangata Tiriti)*” needs careful attention in consultation with mana whenua. We seek involvement in that process.

2. NWŌ supports the whole-of-CCC approach to what is named the “Community Strategy”. We have noticed during the consultation period that staff have emphasised that it will influence all sections of the CCC and that it expresses the CCC commitment to working across the wider community of Ōtautahi Christchurch. We draw attention here to how the geographic area of the CCC includes groups and organisations formed locally as well as those that are interest-, identity- and issue-based - and that many of those have expertise developed regionally and nationally, some internationally. These groups and organisations form an organised pool of expertise.

We submit that the language used on page 13 which lists those the CCC is committed to working alongside in the wider community needs careful attention. The terms used, once clear, then need to be used consistently throughout the document.

We give two examples of this lack of clarity:

1. there is reference to the ‘Third Sector’ on page 13 but no use is made of that term elsewhere in the document

and

2. reference to the ‘Voluntary Sector’ includes a portion that applies more accurately to the ‘Third Sector’ yet the paragraph is actually referring to ‘Volunteers’.

This feedback is in regard to finer details of the document, however we feel this is important work.

Comprehension of the text of this Strategy is complicated by a variety of meanings of the word ‘community’/‘Community’. For example, the Third sector is referred to as the ‘community’ sector.

The wider community exists in a space that is supported by the statutory, commercial and Third sectors, with:

- provision of services
- project work
- development of strategies and policies



All three sectors (*the legs of the stool*) support the people with lived experiences (*depicted by the seat of the stool*).

Without attention to these matters, respect for and recognition of Third Sector Organisations, seeing the unseen in our Sector, telling our Third Sector stories in relation to achieving greater economic, environmental, social and cultural wellbeing, and demonstrating how our contribution can be measured, are seriously diminished.

3. NWŌ values identification of the action in Objective 3.2 to let people know how they can understand the distinction the CCC makes between what the CCC regards as compliance and where the CCC can enable influence in decision-making

We submit that there is an untapped resource of expertise in the Third Sector which can support CCC mahi but that it is necessary for there to be clear channels and tools identified for this expertise to be sought, identified, and incorporated wherever appropriate in order to influence decision-making.

NWŌ appreciates the opportunity to offer input to this Strategy and looks forward to working with CCC in the future to support the Council's aims of enabling active and connected people to own their own futures.

Disabled Persons Assembly NZ



October 2021

To Ōtautahi Christchurch Community Strategy

Disabled Persons Assembly NZ

Contact:

Prudence Walker

Chief Executive

Email: policy@dpa.org.nz

021 546 006

Ingrid Robertson

Kaituitui Christchurch

Email: christchurch@DPA.org.nz

Phone:

Introducing Disabled Persons Assembly NZ

The Disabled Persons Assembly NZ (DPA) is a pan-disability disabled person's organisation that works to realise an equitable society, where all disabled people (of all impairment types and including women, Māori, Pasifika, young people) are able to direct their own lives. DPA works to improve social indicators for disabled people and for disabled people to be recognised as valued members of society. DPA and its members work with the wider disability community, other DPOs, government agencies, service providers, international disability organisations, and the public by:



telling our stories and identifying systemic barriers



developing and advocating for solutions



celebrating innovation and good practice

The submission

DPA welcomes the opportunity to submit on the draft Ōtautahi Christchurch Community Strategy. We are pleased to see the acknowledgement that our city has changed dramatically, and that the refreshed draft strategy is designed to better align current and anticipated community needs and aspirations and will particularly include people with the highest level of need.

Generally, we welcome the Strategy and have very minimal comment apart from recommendations around minor adjustments and the process going forward, especially around implementation and co-design.

Therefore, DPA supports every one of the proposed pillars:

DPA welcomes Pillar 1: Te Whenua Tahi: Tā

The city actively promotes a culture of equity by valuing diversity and fostering inclusion across communities and generations

DPA welcomes Pillar 2: Place, Te Whenua Rua: Te Whenua

We support and help build connections between communities and their places and spaces to foster a sense of local identity, shared experience, and stewardship.

DPA welcomes Pillar 3: Participation, Te Whenua Toru: Te Mahi

Residents and groups in the wider community are socially and actively engaged and are able to initiate, influence and make decisions that affect their lives.

DPA welcomes Pillar 4: Preparedness, Te Whenu Tua Whā: Te Takatū
People feel safe in their communities and neighbourhoods and work together to understand, adapt, and thrive in the context of change and disruption.

The United Nations Convention on the Rights of Persons with Disabilities (UNCRPD)

The UNCRPD Articles most relevant to our submission are:

- Article 4.3 Involving disabled people and our organisations in decisions that affect us
- Article 5: Equality and non-discrimination
- Article 9: Accessibility
- Article 19: Living independently and being included in the community
- Article 20: Personal mobility
- Article 29: Participation in Political and Public Life
- Article 30: Participation in cultural life, recreation, leisure, and sport

The New Zealand Government policies and strategies which are relevant to this submission are as follows:

New Zealand Disability Strategy 2016-2026:

- Outcome 2: Employment and Economic Security
- Outcome 3: Health and Wellbeing
- Outcome 5: Accessibility
- Outcome 6: Attitudes
- Outcome 7: Choice and Control
- Outcome 8: Leadership

DPA's recommendations

Recommendation 1: DPA recommends under Pillar 3 that disabled people and their organisations (known as disabled persons organisations – DPOs) which include Disabled Persons Assembly, be involved in all high-level discussions around

policies, plans and strategies that will impact us as a community in Otautahi/Christchurch. The voices of marginalised groups, including disabled people, need to be heard at the Council table and at all levels of the organisation, particularly where community development is concerned. Therefore, DPA welcomes the Council's acknowledgement of the principle of co-design in terms of shaping policies and strategies relating to community development and this should include with disabled people and other marginalised communities. Indeed, we would like to point out that this principle could have been fully acted upon when dealing with issues around, for example, housing accessibility which is a huge issue for disabled people locally and this is especially case since Council handed over responsibility for social/community housing to Otautahi Community Trust. According to our information, the Trust have built very few accessible housing units as part of their new developments. Hence, full engagement would have enabled both the Council and the Trust to have fulfilled their obligations under UNCRPD Articles 4.3, 5, 9, 19, 20 and 29 and Outcomes 5, 6, 7 and 8 of the New Zealand Disability Strategy. This will also ensure that the Council can meet its stated Mata Matapono principles and values of looking to engage in partnerships on all issues, particularly those concerning social justice.

Recommendation 2: DPA recommends that under Community Outcomes: Liveable City that the wording of the outcome 'Sufficient supply of, and access to, a range of housing,' be amended to read 'Sufficient supply of and access to a range of accessible, affordable and universally designed housing.'

Recommendation 3: DPA recommends that in line with the Council's signing of and commitment to the Accessibility Charter that it ensures under Objective 1.4 around harnessing the strengths of diverse communities and addressing issues of social exclusion that the following purposes be referenced in the Strategy:

- Ensuring that places and spaces in our region become universally accessible, including housing, public transport, footpaths and community facilities
- Enabling residents and visitors to live, work, learn, explore, and play equally
- Setting an expectation of best-practice design and development, which goes beyond the minimum expectations of the Building Code.

Recommendation 4: DPA recommends that under Pillar 4: Preparedness that there be a commitment made by Council to ensuring that preparedness for such events as civil emergencies and climate change be undertaken in full partnership with Maori, Pacific peoples, ethnic communities and disabled people. This is the case as these population groups will disproportionately bear the impact of climate change. Furthermore, these communities already face significantly greater barriers to accessing information and support during civil emergencies. Therefore, greater consideration of social equity factors by Council will assist these communities in preparing for civil emergencies and adverse climate events.

Recommendation 5: DPA strongly recommends that Council should invite DPA and other DPOs to be part of the development of the proposed annual Strategy implementation plans on a co-design basis. We also propose that these consultations take place on a face-to-face basis so that digital exclusion (which is an issue for many disabled people when participating in consultations and other public forums) does not arise as a barrier.

Conclusion

DPA welcomes the new Community Development Strategy as one that will guide the Christchurch City Council in its endeavours to promote the growth of more cohesive, equitable and inclusive communities who will be best placed to meet the challenges and opportunities that lie ahead for the city. Disabled people need to be fully included in the process of building greater community cohesion which, in turn, will unlock the door to greater equality and opportunities for not only our community but all communities in Otautahi/Christchurch going forward.

AKAROA CIVIC TRUST

P.O. Box 43 Akaroa 7542
www.akaroacivictrust.co.nz

October 20, 2021

attn.: Hannah Ballantyne

Draft Otautahi Christchurch Community Strategy

Christchurch City Council; email: engagement@ccc.govt.nz

Submitter: The Akaroa Civic Trust

Address: [REDACTED]

Victoria Andrews, Deputy Chair [REDACTED]

Paula Comerford, Secretary, [REDACTED]

Membership: 150-200

- **The Akaroa Civic Trust wishes to be heard in support of our submission in conjunction with other submitters from Akaroa so that we can carpool, thank you.**

Introduction

The Akaroa Civic Trust is a volunteer society that has been working to preserve the historic character and natural amenity of the town and surrounding area since 1969. Membership is composed of around 150-200 local residents as well as ratepayers living in Christchurch and around New Zealand. Some members live overseas and visit Banks Peninsula when possible.

The Main Points of Our Submission

There is a lack of regard for residents living in the remote and isolated communities of Akaroa and the Bays.

The Civic Trust learned about the Draft Community Strategy through a single ad placed in the Bay Harbour News on September 15. However, most residents did not see the ad because the publication is not widely circulated in the area. The Civic Trust suggested to Diane Keen at Christchurch City Council that an ad be placed in the Akaroa Mail but because the artwork was not ready, no ad was placed. To inform residents about council activities and consultation, notices in the Akaroa Mail are often the best means of communication.

Few residents attended the drop Community Strategy consultation session in held Akaroa on Friday, September 24 because ratepayers were not aware that it was taking place. In addition, there is an increasing lack of confidence in the Council following the closure of the Akaroa Service Centre on January 5, 2021 without consultation with the Banks Peninsula Community Board or ratepayers.

The council remains preoccupied with the CBD and areas in proximity to central Christchurch. The draft Community Strategy does not refer to Banks Peninsula, Akaroa or the Bays which are remote and isolated communities of interest which have different aspirations, goals, objectives and needs. Our focus is not to increase "positive perceptions of the central city after dark" (see below: areas of priority).

What excludes parts of the Peninsula from full participation in council consultation and activities is the fact that our communities of interest are out of sight and out of mind because they are 80 kilometres away from the city and far removed from council offices.

CCC: Key priority focus areas

We've specifically identified the following high-priority areas that we intend to focus on over the next five years, based on what communities have told us is important to them.

As a result, we intend to:

Work to better understand what excludes people from fully participating in their communities and across Council services. We will improve the capture of consistent and relevant data, set clear targets and partner with communities and others to ensure more equitable and inclusive opportunities for all.

Increase positive perceptions of the central city after dark. Encourage community-led activities that increase volunteering in local neighbourhoods to increase inclusion and a sense of belonging.

Ensure that the community's priorities, values, aspirations and concerns are incorporated at all levels of the organisation through policy development, planning, decision making, service delivery and review. By reframing our engagement practices, we will increase trust and satisfaction that people and communities can authentically shape and influence their futures. Support and enable communities to respond to the impacts of climate change and emergencies with a particular emphasis on underrepresented or vulnerable communities.

Specific Points of Our Submission

1. Pillar 1: People

The city actively promotes a culture of equity by valuing diversity and fostering inclusion across communities and generations.

The Civic Trust accepts and supports the principle.

2. Pillar 2: Place

Community-led activities and increased volunteering. We support and help build connections between communities and their places and spaces to foster a sense of local identity, shared experience and stewardship.

Banks Peninsula has always had active, self-reliant and well informed volunteers out of necessity. Parts of the Peninsula have to be self-sufficient and self-reliant because assistance can sometimes takes days to arrive.

The council has been attempting to form "partnerships" with community organisations which translates as transferring the operation and cost of council owned buildings, such as the historic Gaiety in Akaroa, on to volunteers groups. This, in our view, is unacceptable and inappropriate. The council has the responsibility to manage, maintain and pay for the daily operation of such facilities and to also fully insure community buildings inclusive of community halls.

In our view, the council continues to promote itself instead of focusing on the wellbeing of ratepayers including residents living in remote and isolated communities of interest.

The council does not fully appreciate or understand the fact that Akaroa has two Heritage New Zealand registrations.

Akaroa Waterfront Historic Area, List Number 7330, Historic Area, Date of Effect 6th September 1996

Public Access

Extent of List Entry

The area comprises the foreshore of French Bay (from Rue Brittain) inclusive of Red House Bay, Akaroa. The area encompasses the road reserve which runs around the foreshore, including the area 300m out from the high tide mark. Where the road reserve no longer follows the coast the area continues at an equivalent width of the road reserve or for those properties in private ownership 300m out to sea from the legal boundaries.

Akaroa Historic Area Akaroa, List Number 7443, Date Entered 5th February 1999

Copyright: NZ Historic Places Trust. Taken By: R O'Brien. Date: 24/12/2010.

The area lies along the waterfront of Akaroa Harbour. The northern boundary is Rue Lavaud/Woodhills Rd; the southern boundary - Garden of Tane; the eastern boundary - L'Aube Hill Reserve, French Cemetery, Stanley Park & Rue Balguerie; and the western boundary is Daly's Wharf.

Comment: Generic roading, footpaths, road build outs, tactile pavers, curbing and signage have eroded and the historic character, features and amenity of the town. Akaroa is quickly losing its distinctive and unique sense of place and the town is starting to look more like suburbs within the city.

The council commissioned the Public Realm Design Guidelines, Boffa Miskell Ltd. in 2009 to assist staff in an effort to remedy the situation. However, the guidelines remain in their original, unaltered draft format and are rarely, if ever, referred to by staff. The Civic Trust has raised the issue numerous times and has consistently been told there is no money to complete the Guidelines. Therefore random damage to Akaroa's historic character continues unabated. Local identity is being lost and attempting to work with the council on a volunteer level often proves difficult or impossible due to rules and regulations.

3. **Pillar 3: Participation** Residents and groups in the wider community are socially and actively engaged and are able to initiate, influence and make decisions that affect their lives.

The following relates to Akaroa and the Bays.

The heading What you told us correctly states that ratepayers "believe that many decisions are predetermined." The council, at present, is not capable of "tailoring opportunities" to "engage to the need of the community". The council's poor scheduling and planning has kept Akaroa and the Bays largely uninformed.

The Civic Trust along with Akaroa and the Bays would welcome the opportunity to actively and honestly participate in decisions. We would like to increase our understanding about the decision making process. However, after having actively participating in the Long Term Plan (LTP) process many are hesitant to spend time on "consultation" which often seems to be a pointless exercise.

Example: Numerous LTP submissions were made by individuals and groups in support of the Akaroa Museum regarding the proposed \$40,000 budget reduction which was considered to be inappropriate and unacceptable.

The Civic Trust's LTP submission dated April 18, 2021, sought to maintain the same degree of operational funding and level of service for the Akaroa Museum as in previous years.

However, we understand that elected representatives were not fully informed about the impact of operational budget cuts on Museum activities because any mention of the Museum had been filtered out during the process of analysis of the LTP submissions.

In our view, professional analysis should provide an impartial assessment comprised of accurate, detailed information to assist elected representatives prior to making important decisions. It is also our understanding that the Museum's annual operating budget was already minimal, therefore a \$40,000 reduction would adversely impact the level of service provided to the community, visiting scholars, school groups and visitors to the area.

If the LTP process is an example of "well-informed support and effective decision making" the Civic Trust and others already have a clear understanding regarding the process based on the arbitrary closure of the Akaroa Service Centre and the reduction of funding for the Akaroa Museum.

4. Pillar 4: Preparedness

Residents and groups in the wider community are socially and actively engaged and are able to initiate, influence and make decisions that affect their lives.

As stated previously, Banks Peninsula has always had active, self-reliant and well informed volunteers out of necessity. Parts of the Peninsula have to be self-sufficient and self-reliant because any assistance takes time to arrive.

As remote and isolated communities Akaroa and the Bays are largely self-reliant with a volunteer fire brigade and resourceful farmers. However, instead of tactile pavers and unnecessary roading improvements what our communities require is an open and honest discussion regarding climate change and the long-term impact of raising sea levels on roads and infrastructure for this and future generations.

In closing

The Akaroa Civic Trust has actively written and presented submissions. We have attended numerous hearings for the past 25 years under the former Banks Peninsula District Council and now the Christchurch City Council in the hope of engaging in a positive manner with elected representatives.

However, in recent years submissions seem to rarely rate due consideration. The Trust hopes the current round of consultation may improve the situation.

AGE CONCERN CANTERBURY

Submission: Otautahi Christchurch Community Strategy

To: Christchurch City Council

From: Simon Templeton
Chief Executive
Age Concern Canterbury

Date: 22 October 2021



Serving the needs of older people

Age Concern Canterbury: Who are we?

Age Concern Canterbury is a registered charity working for the wellbeing, rights, respect, and dignity of the 96,000 people aged 65 and over that call Canterbury home.

Our vision:

Older people live valued lives in an inclusive society

We promote wellbeing, rights, respect, and dignity for older adults. We want everyone's contribution to society valued and respected regardless of age.

Age Concern Canterbury provides expert information and support services in response to older people's needs

Age Concern provides key services for older Cantabrians including:

- Elder abuse and neglect prevention
- Advocacy and public awareness
- Services to enhance social connection
- Health promotion programmes
- Home support services

We provide leadership on issues affecting older people and represent their perspectives by making submissions on policy and providing input on working groups. We are active and vocal on relevant issues and work to assist older people to stay connected with their whānau/family, friends, and community.

The mahi we do is only possible through the generous support of all our donors, sponsors, and funders.

Introduction

Thank you for the opportunity to comment on the *Draft Otautahi Christchurch Community Strategy 2021*.

By 2050 one in 4 people in Christchurch will be over 65. That is double the figure of today. More importantly, the over 80 population will increase by 280% and the over 95 population by 700%.

We must acknowledge this change in the demographic and explicitly plan for what our community will look like, paying particular attention to the older old population. Currently 50% of those over 95 live in the community (not in residential care)

Comments and Recommendations

General comments

We agree with The Strategy working to achieve the community outcome of Resilient Communities specifically:

- ☐ A strong sense of community
- ☐ Active participation in civic life
- ☐ Safe and healthy communities
- ☐ Celebration of our identity through arts, culture, heritage, sports and recreation
- ☐ Valuing the voices of all

Older people and specifically the older old need more of a focus in this and all other strategies. The Draft Strategy document has 16 photos in it, 11 include children and or young people, there are none of older people.

It would be good to see how this strategy fits with other council strategies. For example, how the Council will show leadership and support older people to engage in employment at the council, and how the council is addressing housing for all people – specifically the older group, who will be 25% of the population. Secure and affordable housing is a key to strong connected communities.

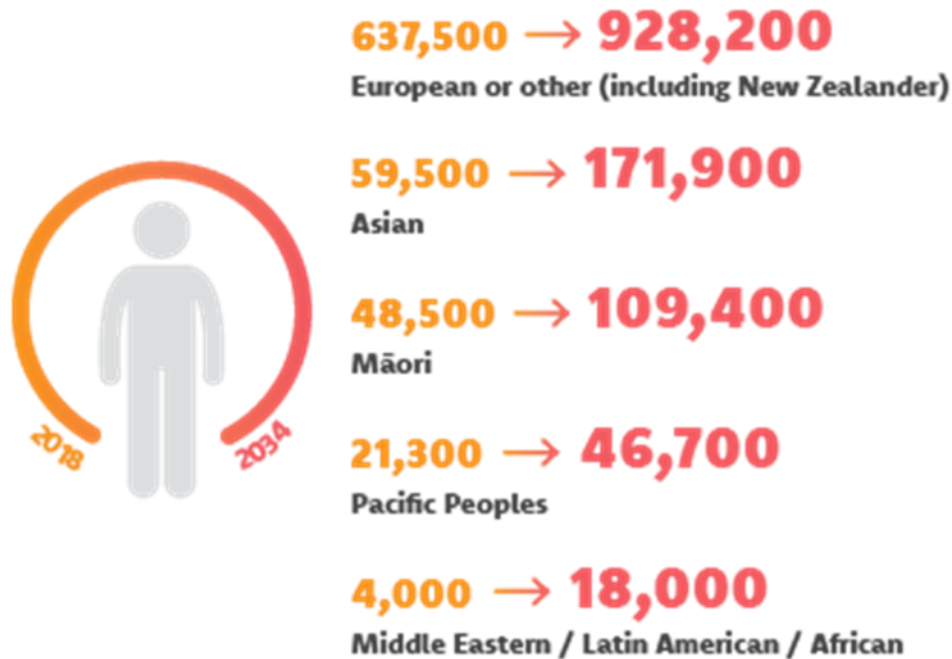
Specific comments

Pillar ONE: People

Age Concern Canterbury recommends

1. That the older community has a set of objectives, acknowledging not only the size and importance of this cohort, but also the changing and growing diversity of ethnicities in this age group.

Numbers of older people are increasing across all ethnicities.



Source: Office for seniors

2. The strategy specifically addresses the huge issue that is loneliness in the older population. The Otago university study (Dr Hamish Jamison et al) released 2019 shows 21% of older people are lonely.
3. Provide information in different formats, always including written material, so that older people are included in all parts of Council.

Pillar TWO: Place

Age Concern Canterbury recommends

1. Continue to strive for a fully accessible built environment. This will ensure that older people today and, in the future, feel a sense of belonging and inclusion within their city
2. Recognise and celebrate the international Day of Older People in October each year
3. Ensure older people are encouraged and able to use facilities with programmes and events that are appropriate

Pillar THREE: Participation

Age Concern Canterbury recommends

1. Actively encourage older people to get involved in their community

2. Provide all information in accessible and written formats
3. Support volunteering opportunities to older people

Pillar FOUR: Preparedness

Age Concern Canterbury recommends

1. Increased education for older people on preparedness
2. The council work with communities to prepare for the disruption and change due to the changing demographic
3. Ensure all community shelters are accessible and suitable for older people.

Closing comments

In summary, Age Concern Canterbury sees the implementation phase of this document as being the most critical. We ask that older people be more visible in the document so the needs of this important and growing part of the community are not lost or watered down.

We see a strong link to the submissions from the disability community and endorse their comments.

Disabled people make up 1 in 4 of the population and this is set to increase as the population ages. At present 59% of people over 65 have a disability.

Our recommendations will mean that ALL people will be able to Live Work and Play

Thank you for the opportunity to make a submission on the *Draft Otautahi Christchurch Community Strategy 2021*.

We value the opportunity to provide comment and welcome any questions or clarification you may require.

Kind regards
Simon Templeton
Chief Executive

SUBMISSION TO: Christchurch City Council

ON: **Draft Ōtautahi Christchurch Community Strategy**

BY: Waipuna/Halswell-Hornby-Riccarton Community Board

CONTACT: Faye Collins
Community Board Adviser
faye.collins@ccc.govt.nz

1. INTRODUCTION

The Waipuna/Halswell-Hornby-Riccarton Community Board (“the Board”) appreciates the opportunity to make a submission on the Christchurch City Council’s (“the Council”) Draft Ōtautahi Christchurch Community Strategy (“the Strategy”).

This submission was compiled by the Board’s Submission Committee under the delegated authority granted by the Board.

The Board wishes to be heard in support of its submission.

2. GENERAL

- 2.1** The Board acknowledges the Strategy is a comprehensive statement of the Council’s commitment to put emphasis on collaboration and partnership to help meet community needs and achieve aspirations, now and in the future with delivery of the strategy seen as a Council-wide endeavour.
- 2.2** The Strategy has a vision for active and connected communities owning their own future. It sets out values and establishes four overarching pillars of work: People, Place, Participation and Preparedness with 16 objectives, focusing on specific areas, aimed at achieving active and connected communities.

3. SUBMISSION

Principles and values

- 3.1** The Board supports the Principles and values listed in the Strategy:
- Te Tiriti o Waitangi is New Zealand’s founding document
 - Our work considers future generations
 - We do not act alone – we always look for a partnership approach
 - Our relationships are collaborative, trusted and enduring
 - We commit to inclusive practices across the whole of Council
 - We advocate for and support responses to social injustice and inequities
 - People’s time, knowledge and skills are valued

Priorities

- 3.2** The Board notes that the priorities for the next five years identified in the consultation are not specifically referred to in the Strategy, however, the Board has included comment on these priorities.
- 3.3** Board supports work to understand what inhibits people from fully participating in their communities and across Council services being treated as a priority.
- 3.4** The Board considers that rather working to increase people's sense of safety in the central city, particularly after dark, the Council should be striving to actually improve safety and that this should not be confined to the Central City but needs to be across the City. It is counterproductive to make people feel safe when they may not be. While the Board understands that the Council wishes to attract people to the Central city there will always be a lot of community activity going on in the suburbs after dark and it should be a priority for this to undertaken in safety.
- 3.5** The Board fully supports work that encourages volunteering in local neighbourhoods to increase a sense of inclusion and belonging. The Board considers that volunteering and working together on neighbourhood projects fosters a sense of inclusion and belonging that is important in building and nurturing a sense of community.
- 3.6** The Board agrees that the needs and aspirations of the community should be incorporated into and underpin all of the workings of the council including through **meaningful** consultation, planning and service delivery. The Board's community representatives have told the Board that they are looking for an organisation that is easy to reach and visible in the community and that they are concerned that feedback to consultation is not listened to.
- 3.7** The Board is pleased to see the proposal to, as a matter of priority, reframe the Council's engagement practices to increase involvement, trust and satisfaction in decision-making. As indicated in 3.5 above. Engagement needs to be appropriate and pertinent to the proposal and the affected community. The information on the proposal needs to be readily available in a variety of forms (not only electronic) and the ways to capture feedback flexible. In addition to establish and maintain trust in decision making it needs to be demonstrated that community feedback is listened to and taken into account. The Board stresses that it is important that residents see that the views expressed by the Board as representative of its community are heard and valued.
- 3.8** The Board understands that the need for the Council to respond to the impacts of climate change and emergencies requires it support and encourage communities to better understand the impacts and to be able to respond. Our communities have demonstrated over the past decade their willingness and capacity to respond to emergencies when the need arises. The challenge, particularly with vulnerable communities that struggle to meet daily needs, is in having them accept that climate change is an imminent threat that must be addressed without delay. Some communities will require significant support in this regard.

Pillars and Objectives

Te Whenua Tahi: Te Tāngata Pillar 1: People

- 3.9** The Board is aware that it is people who make a community. Its area is the most culturally diverse in the city. The Board supports the proposal to actively promote a culture of equity by valuing diversity and fostering inclusion across communities and generations but the Board cautions that “valuing diversity and fostering inclusion” must be demonstrable and not merely rhetoric. While the Board agrees with objectives 1.1 to 1.6 it has heard concern from some residents that the objectives omit the need to encourage developing of identity and connections of the majority culture.
- 3.10** While the Board agrees with the with the actions specified to achieve objectives 1.1 to 1.6 it considers that there needs to measurable actions identified in the Strategy so that progress on the objectives can be determined.

Te Whenua Rua: Te Whenua Pillar 2: Place

- 3.11** The Board agrees that places are important to communities. It supports the proposal to **“Support and help build connections between communities to foster a sense of local identity, shared experience and stewardship.”**
- 3.12** The Board agrees with Objectives 2.1, 2.2 and 2.3 and with the actions identified to achieve those objectives. The Board considers that it is for communities themselves to identify the places that are important to them and how they should be developed/ maintained. This needs to be recognised by the Council and provided for in its planning.

Te Whenua Tahi: Te Tāngata Pillar 3: Participation

- 3.13** The Board supports the quest for Residents and groups to be socially and actively engaged and able to initiate and influence decisions affecting their lives but is concerned that there has not been evidence of significant progress in this direction over recent years.
- 3.14** The Board agrees with Objective 3.1 to Empower and equip residents and groups to participate in decisions affecting their communities and neighbourhoods but considers that the identified supporting actions are very limited; for example specifying an action to increase the participation of children and youth seems to assume that other groups and age groups are already participating. “Stimulate more interest in local democracy, especially electoral participation” is listed as an action but the Board considers it to be more of an objective/aim. There is no indication as to how this is to be achieved other than by presentations/deputations to community boards and Council,

however, currently the Board sees that such presentations are more often than not made with those who already have an interest in democracy.

- 3.15** The Board supports Objective 3.2 to Increase general understanding of the decision-making process and how people can have their say and the supporting actions. The comments on engagement made at 3.7 above.
- 3.16** The Board supports Objective 3.3 to “Provide well-informed support and advice to staff and elected members for effective decision-making.” The Board also generally supports the actions identified to achieve the objectives but considers that some strengthening is required. For example it is not enough for Community boards’ plans to be developed there needs to be a commitment for these to be recognised within the Council and used to guide unit priorities and project planning.
- 3.17** The Board supports Objective 3.4 to Increase volunteering opportunities across the Council and the wider community and the actions identified to achieve the objective.

Pillar 4: Preparedness | Te Whenu Tua Whā: Te Takatū

- 3.18** The Board applauds the aim for People to feel safe in their communities and neighbourhoods and considers that safety is at the core of what residents expect of the Council. It agrees also that there is a need for the council and the community to work together to understand, adapt and thrive in the context of change and disruption. The Board believes that the Christchurch communities have already demonstrated a willingness to do this.
- 3.19** The Board supports Objective 4.1 to work with communities to prepare for and respond to emergencies, and also increase climate resilience and adaptation action and the actions identified to achieve the objective.
- 3.20** The Board also supports Objective 4.2 to support the capacity of the community and voluntary sector to plan, adapt and respond to risk, disruption and change and the actions identified to achieve the objective.
- 3.21** The Board agrees with objective 4.3 to support neighbourhood and citywide initiatives aimed at increasing a sense of safety and wellbeing but considers the initiatives need to be aimed at increasing safety rather than merely the sense of safety. The Board is concerned that the major action identified seem to single out perceptions of safety in the Central City. While Central city safety is important it should not be seen as more important than safety in the suburbs where the majority of residents live, work and play. The Board acknowledges the work that Canterbury Neighbourhood Support networks are currently undertaking and the contribution of increasing ‘Community Patrols’ is already having in increasing preparedness and safety in our Communities. Groups such as these to be recognised and supported under the strategy.

4. CONCLUSION

The Board requests that the council considers the matters set out above in relation to the Christchurch City Council's Draft Ōtautahi Christchurch Community Strategy.



Debbie Mora

Chairperson Waipuna/Halswell-Hornby-Riccarton Community Board
Submissions Committee



Mike Mora

Chairperson Waipuna/Halswell-Hornby-Riccarton Community Board

Dated 22 October 2021

ORANA WILDLIFE PARK FEEDBACK ON THE DRAFT ŌTAUTAHĪ CHRISTCHURCH COMMUNITY STRATEGY

Thank you for the opportunity to provide feedback on the draft strategy. Orana Wildlife Park took part in the Strengthening Communities Strategy Review Workshop on 24 August 2020. This was a very valuable session enabling us to provide our direct feedback on building stronger, connected communities as part of the review. We congratulate Council on the draft strategy to build a healthy, happy and resilient Christchurch. Of course we are delighted to note that our work aligns with the key pillars, particularly People and Participation.

We wish to sincerely thank the Christchurch City Council for their on-going, very valuable, support of Orana Wildlife Park, particularly over the past two years given the impact of COVID-19. The Council's assistance significantly helps the Park manage through this time where the high costs of caring for our precious animals continues whilst our income remains impacted.

Considering Orana's importance as a major Canterbury asset, earlier this year we made submissions on the LTP's for each Council involved in the Greater Christchurch Partnership seeking long term operational funding support, as a budget line item, through a partnership model. We were thrilled to learn recently that there may be long term options being considered. Our intention is to invite Councillors for a Park visit prior to Christmas to further demonstrate Orana's work. Annual grant applications currently through the Strengthening Communities Fund means that future funding levels remain uncertain, which makes it very difficult to budget and plan. Of course, we are very grateful for the CCC's on-going funding support of Orana Wildlife Park.

Orana is an essential part of our city's economy and plays a key role in strengthening community well-being. The zoo has a demonstrated 45 year history of delivering a world class asset at little cost to the ratepayer. Every cent to build Orana has been provided by generous donors. Orana provides many wider benefits for our city, including quality recreation and volunteer opportunities, real conservation work to preserve NZ's biodiversity and environmental education for visitors, especially our young.

The Council's support is crucial to the on-going success of Orana Wildlife Park. Thank you again for the opportunity to submit on the draft and be a part of the strategy review.

Best regards



Lynn Anderson
Chief Executive



Lyttelton Older Adults Day Club – Feedback

Wednesday 20th October 2021

People

- Life would be easier if we could get people together to go to different groups. There is, in some areas, no meeting place for people to get together e.g. Cass Bay. Although Cass Bay has Steadfast, it isn't accessible for many people. This example was compared to the new community centre building at Governors Bay which offers a hub and is accessible.
- We don't have one key community building in Lyttelton, no focal point. It would be good to have one building like a community centre /a more 'friendly' community hub which is able to offer different opportunities, such as: drop in for a cuppa; serving meals; offering recreational activities such as Indoor Bowls, Bingo, Line Dancing etc. This facility needs to be accessible and available in the daytime
- The lack of public transport curtails opportunities for social connection and leads to isolation.
- CCC community facilities, service centre and libraries are important to life in Lyttelton Harbour and help address issues of isolation and social exclusion.

Place

- Strengthen shopping communities. Have smaller shopping centres available, village centres (like it used to be) so we don't have to travel into the City Centre/to Malls.
- Buses need to be back in service for areas such as Cass Bay, Rapaki, and Governors Bay to help with climate change as well as connecting people. Many people feel very isolated without having a bus service available.
- CCC Parks Levels of Service are important to maintain a sense of pride in the area. It is good that Corsair Bay is now being well looked after, especially all the planting, after years of problems.
- Magazine Bay: This is now a key meeting place for teenagers. There should be public toilets here in recognition of how well used the areas now is. The increase of teenagers using this area could be due to the removal of the bus service connecting to the other bays.
- Naval Point is so neglected and it's been like that for years.
- Lyttelton looks like it is a face with lots of teeth knocked out. There are so many gaps where buildings that fell down in the earthquake used to stand and other 'shabby' buildings still waiting to be demolished. Is there nothing that CCC can do to try and smarten and tidy the place up? CCC should be able to pressurise building owners to demolish unsafe buildings.
- There isn't enough zebra crossings especially to access the Marina, the whole area is not being looked after properly, everything looks tatty.
- The market in Lyttelton provides ambience and connection for people.
- Having a State Highway go straight through town (Norwich Quay) is not helpful in terms of creating a sense of place and fostering stewardship. Cars travel fast on this road and it is the main route for all of the heavy trucks in and out of the port.

Preparedness

- The noise of boy racers make me feel unsafe.
- The speed at which people drive on the road all around the Bays makes us feel unsafe on the road.
- The angle parking on London Street is really hard to use, especially when a larger vehicle parks next to you and it makes you feel unsafe trying to reverse out and is unsafe for other vehicles driving down the street.
- CCC need to consider their roadside planting more. There are places (e.g. Ferrymead) where it is very difficult to see past some of the plants and trees and this make sit unsafe.
- Discussion to specific emergency preparedness included:
- We need more information as to who are the Area Controllers, Coordinators
- Need to have planning exercises (for all Coordinators through to Civil Defence)
- We used to have a live rescue team, but there is no connection anymore
- Having a community plan would be a great idea (could include a phone tree etc.)
- Graffiti: this needs to be removed straight away, early removal.
- It would be good to have community sessions on how to use apps like 'Snap, Send, Solve' and/or other technical devices. Many older adults are not technology savvy.
- The shabbiness of Lyttelton makes you feel unsafe.
- The dogs out on their own and the dog poo on the streets contributes to the feeling of being unsafe.
- Feel citizens have been let down by not having buses, particularly for people who live on their own, are disabled and don't have a smart phone.
- There is a lack of policing in Lyttelton, this doesn't make you feel safe.
- In terms of climate change CCC should be looking at innovative ways to adapt, e.g. using the gases produced by the Bromley Waste Plant.

Participation

- It would be good to know when any decision making is needed and to have the information early. This could be done by advertising in all the local papers such as The Bay Harbour News, The Star, and Lyttelton Review.
- Don't rely on social media – none of us use it!
- In order to improve reach and really hear from people CCC should work with all of the groups in the community, who would let their members know about opportunities to participate. Also, coming out to groups like ours, where we meet – like you have done today – is a good way to hear from everyday people or to target particular groups of people such as older adults.
- When holding sessions (workshops, Drop-Ins etc.) with community members it would be helpful if CCC provided information in advance of the session so that people can prepare for the session.
- Volunteers are the heart of Lyttelton and they work well. The Information Centre, Recreation Centre and Community House all have volunteers to help them run these services. In Lyttelton I think we have the best volunteer support of anywhere else I have lived. We don't need to push for more, we need to support the ones we already have.
- There are a number of key groups around the area that are all volunteers that do a great job in looking after the area such as the Reserve Management Committees, those who manage community facilities etc. The important contribution these people make in terms of stewardship should be recognised.

Christchurch City Council
53 Hereford St
Christchurch Central
8011



Submission to the Draft Ōtautahi Christchurch Community Strategy

Tēnā koe,

Rerenga Awa | Canterbury Youth Workers Collective has a membership of Youth Workers and youth services in Canterbury, New Zealand, and has been an Incorporated Society since 1986 with a Charitable Trust status. We exist to support those who work with youth by providing professional development, networking opportunities, accountability and information and resource sharing.

Our area of expertise is in the Youth Development Space. In this sector, we are seeing continued fallout from the 2010/2011 earthquakes, the terror attack of 2019, the ongoing COVID-19 pandemic and the widening gap of economic circumstances. We are hearing from our communities on the ground that there are large numbers of young people unable to access core health and support services as well as connection to the internet and services in their own community. It is our hope that this refreshed strategy will better situate us to serve and support our communities into the future.

We have structured our submission into three areas, each with general and specific feedback.

Focus areas

In principle we agree on the key priority focus areas of the Strategy but would like to make the following comments.

While we admire the focus on what excludes people from engaging in their communities and with council services, we believe it is necessary to consider some of the core factors that have fostered distrust with the Council over the last few years. Of note are the inconsistencies in engagement methodologies with these either being so overbearing they do not allow groups to engage in their own way, or such short timeframes making grass roots engagement impossible.

Ensuring the Community's priorities, values, aspirations and concerns at all levels is something that we believe should already be happening and we support the move to make it more concrete in terms of how this is done. Over the years, one of the driving forces of ensuring the voices of the community are heard has been key staff who work with communities or sectors. We are still firm in our belief that each of the minority and specialist communities (i.e., Youth, Older Persons, Disability etc.) should have at least one specific advisor who is able to dedicate their time and expertise to both supporting best practice engagement internally and also be the face of the council when in the community.

We strongly encourage further engagement with young people to help create a safer central city after dark as per the focus on this area.

In terms of the ongoing expectation on volunteers we are worried about the risk of burnout or lack of specific programming around volunteer support.

We would like to recommend the following:

- Longer lead in times and clearer community communications to advise of project, submissions, and opportunities to input into the plans

- Explicit guidance and information regarding alternative ways of submitting and getting voices heard in Council. We often hear that all types and formats of submission are accepted. However, we have also heard varying examples of data and information not being weighted equally or accepted as it was gathered by informal methods.
- Reinstate the Metro adviser role that worked to support specific communities to actualise the goal of allowing people to fully participate and ensured information is fed into the Council at all levels.
- Create a volunteer support plan or guide to ensure all those who volunteer with the Council or organisations who operate with Council funding have a basic level volunteer support plan that might include breaks, recognition, wellbeing, Health and Safety etc.

Pillars

In principle we agree that the four pillars cover the core needs and expectations of the community. We recognise the work being done to further develop relationships with Tangata Whenua to ensure that, as treaty partners, obligations are fulfilled.

Under the heading of 'People', we would like to see the further development of civics education in schools and community groups. This is to ensure that the coming generations have both the understanding and critical thinking tools to effectively engage in council processes.

Under the development of 'Place', we are interested in the ongoing activation and engagement in public places and spaces around the city. From our time working from the transitional youth space in the central city, we have seen, first-hand, the value of space activation in partnership with young people. We tested a participatory budgeting model as part of our activation and would strongly suggest this method is tested again at other sites across the city as a unique and developmental way of both engaging communities, but also helping to understand priorities.

Under 'Participation', we are excited to see the specific notation of children and young people being included in decision making and having their contribution valued. We are also very keen to see training in place for both staff and elected members when they work with Children and Young People. We have seen in the past instances of Elected Members using their privilege and status in unethical ways and expect CCC to actively address this if they progress with increased youth and community engagement.

Within 'Participation' we are also seeing an increased expectation on volunteers. We would like to challenge the CCC to consider what level of volunteerism is appropriate, when large amounts of money is spent internally on consultants and the like. The expertise that volunteers bring at a community level risks being undervalued and under resourced if an assumption is made that increasing volunteerism will increase participation. Time has a cost, and we would like to see CCC proactively empower communities through specific funding for volunteer support, or more formalised agreements to utilise community and sector linchpins as part of the ongoing development of project and initiatives that the Council is leading.

In terms of 'Preparedness', we have been really impressed with the flexibility that the council has shown when the community needs to rally, CCC has been right alongside to support and guide with their expertise. We would love to see and work closer with the Council to further develop how, when disruption strikes, we can use our networks and assets to support. This may look like a community network of activators that can be called upon in a coordinated way.

Overall, we fully support the Councils approach to a science-led response to climate change and are looking forward to seeing how we can work alongside to prepare for the impending impacts of Climate Change.

We would like to recommend the following:

- Inclusion of the Youth Voice Canterbury Youth Audit Tool as both a foundational document to this strategy and as a tool used in all future space activation or when public spaces are developed.
- Consider the use of participatory budgeting to spending funds within a local community context.
- Create a volunteer strategy/ plan with appropriate resourcing and guidance to ensure that when volunteers are engaged with the Council there is a set of standards regarding working conditions, breaks and support to avoid burnout.
- Contracting and outsourcing work to community groups in addition to traditional funding. This is both an effective way for community organisations to use their significant leverage in a range of communities, but also a way to bring in income beyond a contestable funding arrangement.
- With the increase in community engagement, we would like to see further training and understanding with staff and elected members on the Child Protection Policy that Council has in place. This is a fundamental safety net for both staff and young people that must be fully understood for the council to operate in an ethical and appropriate way.

Additional comments

Overall, we are excited by the prospect of the community strategy getting a refresh and for it to form the basis of an ongoing conversation on how we ensure youth voice in the city. In reading and understanding the proposed document we would like to acknowledge the pre work that has been done with our organisation to ensure that the youth sector has been considered in its development.

We would like to make the following general recommendations to Council in both reference to this strategy but also to the wider organisation.

- We feel it is important to recognise that, as the Positive Youth Development Strategy Aotearoa is listed as a National Related Strategy, training in the document should be provided. We are more than happy to support this training and believe it would be of great benefit to the Council.
- As referenced earlier in this submission, we are both excited and concerned with an increase in participation by the community. We believe that to safely participate better, more robust, and more easily navigated processes for complaints need to be developed and publicised. This is of note for the elected members who fall outside normal employee expectations and are untouchable. We would recommend a revision of the Members Code of Conduct to better reflect the values outlined in this document and more stringent expectations on how they interact with young people and vulnerable communities.

Thank you for considering the comments and recommendations made in this submission, and we look forward to speaking to it.

Ngā mihi,

A handwritten signature in black ink, consisting of a stylized 'H' followed by a long, horizontal, slightly wavy line that ends in a small hook.

Hamish Keown

on behalf of Rerenga Awa | Canterbury Youth Workers Collective

22 October 2021

Hannah Ballantyne
Engagement Advisor
hannah.ballantyne@ccc.govt.nz
Christchurch City Council
53 Hereford Street
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Hello,

Submission on Draft Ōtautahi Christchurch Community Strategy

The Waihoru Spreydon-Cashmere Community Board appreciates the opportunity to provide a submission on the Council's Draft Ōtautahi Christchurch Community Strategy (the strategy).

The Board's statutory role is, "to represent, and act as an advocate for, the interests of its community" (Local Government Act 2002, section 52). The Board provides this submission in its capacity as a representative of the communities in the Spreydon-Cashmere area.

We strongly support the Council's commitment to building, in partnership with others, inclusive, safe and strong communities. This aligns with our Community Board Plan's vision that Spreydon-Cashmere is a place our residents are proud to call home that supports people of all ages, abilities, cultures and financial circumstances to live safe, healthy, interesting and connected lives.

But we urge the Council to allocate appropriate resource so that the burden to deliver the strategy does not fall unfairly on communities. For example, the strategy identifies a number of key actions ranging from funding for community groups to staff resource to support capacity building, volunteering in parks and development of Community Response Plans. As resources are already stretched in these areas, it is key that the Council allocates appropriate budget so that the strategy can be effectively implemented. We ask that a budget is visible against each objective.

We ask that the Council walks the talk and commits to employing a diverse range of people. It is not only important to support diversity in the community but also to reflect this internally.

Under Pillar 2: Place – Objective 2.3: Support the community activation and kaitiakitanga of public places and spaces, we ask that the following new action is included: Support community groups to be sustainable and undertake succession planning. For example, as interest in volunteering decreases it is key for groups to plan for their futures, including community management of buildings.

We suggest that the strategy be more clearly linked to other relevant strategies and legislation. For example, the Local Government Act provides for local authorities to play a broad role in promoting the social, economic, environmental and cultural wellbeing of their communities. We ask that this strategy clearly outlines how it will contribute to this. We also ask that the strategy is more clearly linked to the Council's Climate Change Strategy as collective action is urgently needed on this matter.

We ask that actions to support diversity and accessibility are more nuanced so that the wide range of serious issues that fall under these categories, such as disability, poverty, socio-economic disadvantage and discrimination, are more effectively addressed.

We ask that the term “resilient communities” is changed to “strong communities” to better reflect how many in our communities see themselves.

And we ask that the strategy’s name is changed from “Ōtautahi Christchurch Community Strategy” to “Ōtautahi Community Strategy.”

The Board would like to speak to its submission.

Yours sincerely,



Karolin Potter

Chairperson, Waihoru / Spreydon-Cashmere Community Board

University of Canterbury | Te Whare Wānanga o Waitaha

Private Bag 4800, Christchurch 8140, New Zealand

Friday, 22 October 2021

Tēnā koutou,

Ōtautahi Christchurch Community Strategy

Thank you for your development of this draft strategy. The University of Canterbury unreservedly supports the sentiment and desire for greater community engagement and cohesiveness in our city.

As a key institution in the city UC sees itself as a key partner in the implementation of many of the strategies outlined in the document but also sees opportunity to further support and develop the strategy using the resources, expertise, experience and community that engages with the university on a daily basis.

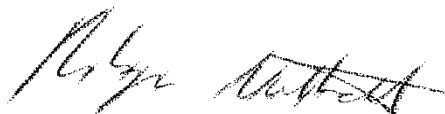
We are grateful that the University was able to play a role in the development in this draft strategy and have outlined some areas where we can further support its development and implementation.

Nāku nā,



Ekant Veer, PhD

Ahorangi| Professor



Robyn Nuthall

Director of Strategy and Planning

Kaihautū Tātai Rautaki

Ōtautahi Christchurch Community Strategy

October 2021

Feedback on Draft Ōtautahi Christchurch Community Strategy

Prepared by the University of Canterbury

Thank you for your development of this draft strategy. The University of Canterbury (UC) unreservedly supports the sentiment and desire for greater community engagement and cohesiveness in our city. As a key institution in the city UC sees itself as a key partner in the implementation of many of the strategies outlined in the document but also sees opportunity to further support and develop the strategy using the resources, expertise, experience and community that engages with the university on a daily basis. We are grateful that the University was able to play a role in the development in this draft strategy and have outlined some areas where we can further support its development and implementation.

Objectives 1.1 and 1.2 Building stronger relationships with Māori and Pacific communities (respectively)

The University of Canterbury is Aotearoa's first Treaty University with a dedicated Office of the Treaty | Kā Waimaero, led by Associate Professor Te Maire Tau taking the significant role of pou whakarae. This relationship, as well as the numerous experts in our Office of the AVC Māori, Pacific and Equity | Te Waka Pākākano; Aotahi School of Indigenous Studies; Te Akatoki Māori Student Union and other onsite experts signal the importance UC takes to meeting its obligations as a Treaty Partner. The knowledge generated and developed by these various offices and experts can be shared with the CCC as a pathway to furthering our work in this area. We ask that the CCC consult with these experts to further develop relationships and guidance in these aspects.

Objective 1.3 - Build upon the Multicultural Strategy

Similarly, UC has a plethora of experts working on building a body of knowledge on social cohesion, anti-racism and inclusivity across campus. The University is prepared to foster further relationships and develop a stronger evidence based to support this kaupapa in conjunction with the CCC. As an

institution with a very diverse student and staff body representing over 190 nations, we have access and insight into these areas that can support future strengthening of our diverse community.

The aim to “Work with culturally and linguistically diverse (CALD) communities and sector networks to build capability and to promote and celebrate diversity” is a strong action; however, the actions appear fairly focused on the CCC’s capacity and capability. The we would encourage the City to support the development of the community’s social capital and social cohesion, both of which are measurable.

We note that the strategy specifically mentions INFORM as a key group, which we wholeheartedly support. We also note that should the CCC wish to consider structured communications with a wider variety of representational groups the University’s [student clubs and societies](#) are a rich source of cultural knowledge and activity. For example, [Japanese Society](#) (Jsoc), which is open to all of the community. This can assist with social cohesion.

Objective 1.5 Support groups involved in providing access to arts, culture, heritage, recreation, and those who care for the environment.

We strongly support the action to “Provide accessible information on the opportunities available locally and citywide, through appropriate channels”. The University provides performances, exhibitions, public lectures and other community experiences, many of which are free. A continuation and increase in the communication of these opportunities would support the resilience and cohesion of the community.

Objective 1.6 Facilitate life-long learning

As an educational institution and the primary tertiary institution in the city the University of Canterbury is committed to this kaupapa in all its aspects. We would strongly encourage the CCC to broaden its narrative in this area to include not just community learning hubs and opportunities but also formal education pathways, such as those offered through UC. Our Equity and Diversity plan specifically looks to support adult learners returning to study and we have a range of options available to support those looking to further develop their educational base. We welcome the opportunity to share these pathways with the team as it develops its strategy further. The University is expanding its very short course offerings which include the free MOOCs and its micro-credentials. Feedback from CCC community connections on what is needed in these areas would be welcome.

Objective 3.1 Empower participation

As an institution that is committed to both civic engagement and youth participation in the city and region this objective is particularly pertinent and we support this objective wholeheartedly.

With over 160 student-led clubs and a very strong student union voice the University of Canterbury is committed to ensuring that greater participation by youth in the city is enabled and maintained. Many of the clubs are already engaged in various community practices, such as our largest club, the Student Volunteer Army, and we are committed to supporting this further. It should also be noted

that a key Graduate Attribute at UC is that our graduates are ‘Engaged in the Community’ whilst completing their studies. We seek to leverage this further by ensuring all students have a greater understanding of how they can actively support their community as well as have their voice heard in city/region planning and strategy development. We encourage the CCC to liaise with the University of Canterbury Student Union and Te Akatoki | Māori Student Union to further this work.

Objective 3.3 Provide well-informed support and advice to staff and elected officials

Beyond being an educational institution the University of Canterbury is one of the world’s leading research institutes with the country’s top Political Science department (based on the 2018 PBRF). UC academics and researchers are regularly consulted to provide expert commentary on national and international policy development and guidance around best practice. We strongly encourage the CCC to incorporate the expertise at UC on all advisory boards so as to ensure that academic knowledge and rigor can be incorporated into future strategy development and planning. UC is more than willing to advertise such opportunities to staff and researchers so that appropriate expertise can be found.

The Knowledge Commons Te Pae Raka Hau is designed to be a coming to together of agencies and community organisations to share information, knowledge, and resources that benefit the whole Canterbury community and link into ways of supporting well-being from a transdisciplinary perspective.

Objective 4.1 Prepare for emergencies and climate resilience

UC is well known as one of the country’s and world’s best civil engineering and climate adaptation research institutions. UC has recently appointed a Pro-Vice Chancellor of Sustainability to drive research and engaged in climate action, preparedness and mitigation practices. We strongly encourage the CCC to take the opportunity to use the local expertise that understand the local context to further advance this objective. We also ask that this be done in partnership with our Kā Waimaero and Kaiārahi Rangahau to ensure a Mātauranga Māori lens is taken to future planning around the environment and climate action, adaptation and mitigation practices. We also ask the CCC look to utilise the resources available to help understand community-led resilience and how communities can be strengthened after a potential crisis or disaster. UC has a number of experts that engage in community resilience projects and their knowledge and experience should be incorporated into future strategy development, where possible.

Otautahi Christchurch Community Strategy **Submission**

Disability Advisory Group (DAG)

Introduction

The Disability Advisory Group (DAG) of the Christchurch City Council welcomes the opportunity to both write this submission and speak to it at the appropriate time when deputations are being held.

The DAG is facilitated by the Christchurch City Council to ensure that feedback is gained from the disability sector in Christchurch. This supports staff by giving a lived experience view and also helps inform Council decision making.

With the opportunity to rebuild Christchurch aspirations to be the most accessible city in New Zealand, the disability viewpoint is now more crucial than it has ever been, and prominent inclusion in the Otautahi Christchurch Community Strategy should be part of this.

Pillar ONE People

DAG Recommends

1. That the disability community has a set of objectives alongside Maori and Pacific Peoples. This would serve to outline Council's commitment to the Disability Community Disabled people make up 1 in 4 of the population (and this is set to increase as the population ages, At present 59% of people over 65 have a disability)
2. For the disability sector it would be great to see an Accessibility Advisor employed to ensure compliance is achieved in the built environment. This would break down one of the main barriers faced by the sector which causes social exclusion and Disabled residents feeling undervalued in our own city
3. Information be provided in different formats, so that disabled people are included in all parts of Council, This would include information in easy read and the use of NZSL interpreters for all face to face meetings and events

Pillar TWO Place

DAG Recommends

1. Continue to strive for a fully accessible built environment. This will ensure that disabled people feel a sense of belonging and inclusion within their city
2. Celebrate strongly the international Day of Disabled People in December each year
3. Ensure Disabled people are able to use all Council facilities with programmes and events that are appropriate

Pillar THREE Participation

DAG Recommends

1. Actively encourage disabled people to get involved in their community
2. Provide information in accessible formats
3. Provide volunteering opportunities to disabled people
4. As above, Ensure Disabled people are able to use all Council facilities with programmes and events that are appropriate
5. All community events and large city wide annual events are inclusive
6. Continue seeking advice from the disability sector about ways participation might be achieved

Pillar FOUR Preparedness

DAG Recommends

1. Ensure all community shelters are accessible in the event of another emergency event
2. Ensure all information gets to the disability community in a timely and accessible way

3. Include the Disability Community in all discussions about future processes and what the implications of these might be

In Conclusion

The DAG agrees with the goals of the Christchurch Ōtautahi Community Strategy that:

- ☑ Values all voices
- ☑ See residents having full and active participation within community and civic lives,
- ☑ Strives for a strong sense of community
- ☑ Increases the resilience of a safe ,healthy and inclusive community

DAG sees the implementation phase of this document as being the most critical so the document isn't left to gather dust on the shelf. The group has asked that disability be more visible in the document so the needs of the disability community are not lost or watered down as has happened previously. As mentioned at the start of this submission, there is no better time for our needs to be met then when the city is in the middle of a rebuild. All our recommendations will mean that ALL people will be able to Live Work Play and Visit

Should you wish further clarification on any points in this submission, please contact Rachel Mullins, Inclusive Communities Coordinator. In the first instance

Kind Regards

Paul Barclay	Adele Wilkinson
Andrew Hey	Simon Templeton
Nick Stoneman	Allison Nicholls-Dunsmuir
Caroline Quick	

DISABILITY ADVISORY GROUP OCTOBER 2021

Submission on Christchurch City Council's 2021 Draft Ōtautahi-Christchurch Community Strategy

Submitting organisations: Citizens Advice Bureau, Christchurch Resettlement Services, Plains FM, Lebern and Associates, Interpreting New Zealand (Canterbury) - **members of CLING (Community Languages Information Network Group)**

What we particularly appreciate in the Draft Strategy:

- The strong, up-front recognition of the fundamental importance of Te Tiriti o Waitangi and the relationship with Ngāi Tahu and the Papatipu Rūnanga, as well as a commitment from Council to strengthen relationships with iwi partners.
- The four pillars capture the essence of the most important elements of enhancing and empowering community.
- The recognition of the value and centrality of the Third Sector to community wellbeing.
- The acknowledgement of strengthening communities through taking a community development approach and building social capital.
- The acknowledgement of building individual resilience through reciprocity and altruism (Everly, G.S., Jr., & Lating, J.M., 2017. The Johns Hopkins Guide to Psychological First Aid. Balto: Johns Hopkins Press. Noullet, C. J., Lating, J. M., Kirkhart, M. W., Dewey, R., & Everly, G. S., Jr., 2018. Effect of pastoral crisis intervention training on resilience and compassion fatigue in clergy: A pilot study. Spirituality in Clinical Practice, 5(1), 1–7).

Leading on from the Draft Strategy:

One of the outcomes of the Community Strategy is “Celebration of our identity through arts, culture, heritage, sports and recreation”. Building on this outcome, it would be fantastic to see Council commit to hosting Culture Galore (or a renamed multicultural celebration) in Hagley Park. This move is important in a practical sense, as the event has really become too large for Ray Blank Park. More importantly, Culture Galore is currently the major multicultural festival supported by Council but does not wholly represent the diverse ethnic communities of Ōtautahi-Christchurch. Moving the celebration to a larger, more central location would visibly represent Council's commitment to celebrating the breadth of ethnic diversity in the city. Holding a larger, more central celebration would also tie into Council's Multicultural Strategy.

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renting Council sites for community events), this could be expanded further (for example, by promoting events organised by Third Sector organisations through Council's publicity channels).

In addition to funding Third Sector organisations, there is a 'value' role that Council can play in publicly recognising both Third Sector organisations and community volunteers. We encourage Council to consider innovative ways in which this recognition might be displayed, beyond the distribution of service awards for groups or individuals.

Consider adding Kotahitanga to the list of values. This reflects the concept of togetherness – a view that is expressed throughout the strategy of recognising and including diverse groups in all that we do within the city to create strength in synergy.

The Draft Strategy notes the poverty and lack of access experienced by disabled people. It would be great to include some actions by Council to address these issues directly.

It is important to include tamariki/children in the 'People' focus section.

Minor points

- Grammar in this sentence on p. 10: "When **people's** voices are underrepresented in engagement and their contributions at a community level **over-looked, this** can have high costs for both individuals and families as well as the wider community".
- p. 22: Macron on 'Māori'.
- p. 25: Include full name of 'INFoRM' for those not familiar with it.

Ōtautahi Christchurch Community Strategy Feedback

– Lyttelton Community House

21st October 2021

Submission form (for you to cut and paste from)

1. Do you have any comments on our key priority focus areas for the next five years?

Pillar 1: People

Supportive of all of these objectives. Specific comments as below:

Objective 1.1: Maori

Good to see support for developing and enhancing relationships with tangata whenua.

Objective 1.2: Pacific communities

There isn't really a Pacific community in the Lyttelton Harbour – relates more to other parts of the city.

Objective 1.3: Multi-cultural

Great to encourage multi-cultural communities to flourish. Christchurch seems to be very split, culturally. The East is much more multi-cultural and vibrant and interesting as a result.

Objective 1.4 Diversity and social exclusion

We need places for people with disabilities to go for a walk. Lack of accessible places leads to their social exclusion/isolation.

Outside of CCC's direct control but it would be nice to have places for older people to live when they have nursing needs in this community. Having to move out of your community in later life leads to social exclusion. At present, older community members have to leave their community and support networks as their needs change. This is very disruptive and represents a huge adjustment. In addition, this may not be a single shift and it may mean life-long partners are separated across the city if service provision does not cater for progressive needs (which may not be apparent until the situation arises). This can also be costly, when many have a limited income.

Objective 1.5: Supporting groups...

Connecting little groups to activities and each other, for the benefit of both is important, and it can provide a range of experiences and utilises what is already happening and available. Provision of a range of facilities, may enable groups to meet a variety of need, and cater for different sectors when a single venue will not suffice. Having these available and affordable is important to build connection and a sense of belonging.

Good to see that CCC plan to continue funding groups in the community who provide opportunities for people to participate in activities. Such activities support people's mental health and well-being which is an important aspect of fostering inclusion.

Objective 1.6: facilitate and promote lifelong learning opportunities for all

Good to see inclusion of life-long learning in this strategy. It is much easier for people to participate in these if opportunities are offered locally. It can be hard for people to take up opportunities outside of their area. Cultural experiences are an important part of learning and can help to provide connections between people e.g. older adults group visits to the local marae.

Important to provide opportunities for people to embrace new skills, knowledge and technology. This may be as simple as addressing a group at a coffee morning about recycling. It is also important that this is easily available (location and communication channels). Providing these where people meet regularly is desirable. Libraries may provide this, but other locations and conduits should also be identified and used.

CCC Libraries need to provide more computers in the local (Lyttelton) library and allow people to use them for more than 30 minutes. It is very hard for people who don't know how to use them to complete tasks in half an hour and hard for other people to try and teach them how to do things in such a short amount of time. Ensuring libraries are well resourced with computers – both in capacity and in number will ensure those using these devices (who are likely not to have access elsewhere) will not feel obliged to curtail their learning due to pressure of a queue.

Pillar 2: Place

General comment relating to this pillar:

History and stories are very important for our communities. Storytelling is a way we honour those who have contributed to our communities. Telling the 'stories' from a variety of viewpoints is so important in providing the picture of the reality of the history we have inherited. All those who have contributed to the history of an area should have input and be recognised in any interpretation. The maintenance of any physical structures should reflect the importance of these memories, and honour the people who they are about. (Ensuring graffiti removal).

Objective 2.1: Local Identity and ownership

We should increase diversity of areas – e.g. more public access to the waterfront. It should not just be a places for boaties. New marina caters to yacht owners rather than to everyone.

Lyttelton lacks and needs nice picnic areas people can walk to. There needs to be good access for older people. This requires flat land and toilets. E.g. it would be great to be able to walk from Te Ana Marina around to Naval Point on a safe, welcoming walkway with facilities like toilets and somewhere to buy an ice-cream etc.

Objective 2.2: Building a sense of belonging in new and emerging communities

When new developments happen they need to have good infrastructure for the current and projected needs of the community with village centres etc. and not expect people to have to use their cars. Cater for the needs of people – to create a community. Don't cater for the needs of commuters who don't know their neighbours. Needs to be supported by a good public transport infrastructure so that people can remain in their community. New developments often mean additional roads – contributing to climate change and urban sprawl.

Consider a range of houses to meet need – including “Tiny House” communities, sharing a piece of land and options for infill housing etc. (whilst respecting the environment, and aesthetics). Don't just focus on high density apartments.

Objective 2.3: Kaitiakitanga of public places and spaces

Need to promote individual and community responsibility. Don't expect CCC to do everything. It is a joint responsibility of people and Council to look after their areas - picking up rubbish etc.

Support initiatives that develop manaakitanga and respect for your place.

CCC need to stop weed spraying. This is not the best way to care for our public spaces.

There is concern from locals about what gets blown off the ships in port and into the harbour. Need to work with Lyttelton Port Company about their role in kaitiakitanga of the harbour.

Pillar 3: Participation

Objective 3.1: Empower and equip people to participate in decision making

CCC need to hold consultation sessions at appropriate times e.g. in day for older adults, in evening for workers. CCC should work through local community organisations who can help them engage the target populations they are trying to reach to ensure maximum input.

CCC should use a variety of approaches to engage communities – don't have everything online. Many older adults don't have smartphones/computers and for those that do some prefer opportunities to explore things face-to-face.

Objective 3.4: Increase volunteering

It's not necessarily the number of volunteers that is the problem. Increasing numbers won't necessarily help. The coordination of volunteers is an issue for community groups. Ensuring the safety of volunteers and the safety of the community members volunteers are supporting is vital. Need to ensure that volunteers are deployed well and are valued.

Pillar 4: Preparedness

General comment relating to this pillar:

This is ambulance at the bottom of the cliff stuff. Where is the stuff about people reducing their carbon footprint? The objectives and actions need to be more proactive. Various different issues have an impact and need to be captured – many impacted negatively due to climate change. We should be aiming to encourage a personal reduction of a carbon footprint. Personal responsibility to contribute in our own ways should be encouraged – such as picking up rubbish for 'plogging', planting a variety of fire resistant native species (not monocultures eg. pine plantations).

Objective 4.1: Preparing for and responding to emergencies, climate resilience

Supportive of idea of having a Community Plan which includes info on where to meet, how to get information, how to contact others, esp. older adults of other vulnerable people.

There is a major risk for all of the communities on Banks Peninsula to be cut off and be isolated. Each community needs to have a dedicated place that everyone knows about where they could meet in an emergency. This space needs to be accessible for older people and those with disabilities. There should also be places where you can go where people can take their pets with them. This causes major psychological distress for people if they have to leave their animals who are often their only companion.

More provision of EV recharging stations will be required going forward.

Most of our Banks Peninsula communities have no public transport, or very limited options. In some cases provision of these has been decreased or has ceased entirely in the last ten years.

Objective 4.2: Support the capacity of the voluntary sector to plan, adapt and respond

Essential to include grassroots organisations in the information flow to support understanding and our capacity to support efforts. There is a role for Council in coordinating what local volunteers are doing and sharing information about this. This needs to be inclusive of everyone and whatever they can do to help and support in an emergency, including individuals baking etc. Coordination of local efforts is best managed locally where someone can have an oversight of the efforts of local community groups and volunteers. For volunteers - there should be good processes for acknowledging and matching offers with need – the importance of utilising input of 'grassroots' organisations and their realms of expertise and knowledge; and ensuring that bureaucracy doesn't stifle opportunity.

Objective 4.3 – Support initiatives aimed at increasing a sense of safety

Hazards such as flooding, slips, fires etc. in Lyttelton Harbour communities have a dramatic impact on a feeling of safety. Planting species appropriate to the terrain, location etc., have a significant impact on a feeling of safety. A real safety concern on the peninsula is pine plantations because of the major fire risk these pose.

We should be doing more to combat climate change and reduce carbon emissions to keep people safe.

A way of increasing a sense of safety and wellbeing in the Central City is to provide shelter for older adults and others who need somewhere to rest, away from the heat and the elements. Trees can pose a danger in high winds and require lots of maintenance. Other options (shade sails?) need to be considered to make the Central City feel like more of a welcoming destination for older people.

Another safety concern in the Lyttelton Harbour is the narrow roads and the size of the trucks and large cars using these roads. CCC can't do anything about that so should be lowering the speed limits to make these roads safer.

2. Have we covered everything in our strategy pillars and objectives?

Pillars – yes.

Objectives – In general yes. However, the objectives at times feel reactive and miss the opportunity to be more proactive and challenging of the citizens of Christchurch and Banks Peninsula (e.g. see comments relating to preparedness)

3. You have seen some of the actions we hope to do to achieve the objectives of this strategy in our implementation plan, do you have any ideas on other actions that could be effective?

See comments relating to the pillars under question 1.

4. Do you have any other comments or ideas

None.



a passion for the Port Hills

Our Hills, Our Heritage

The Summit Road Society is a grassroots conservation charity based in Christchurch. The Society was formed in 1948 to further the vision of Harry Ell to preserve and protect the Port Hills and provide for public access. We own and manage four reserves on the Port Hills and also lead the backyard and community project 'Predator Free Port Hills'. Thank you for the opportunity to provide feedback on the Draft Ōtautahi Christchurch Community Strategy.

Pillar 2: Place and Pillar 4: Preparedness

We support a focus on the connection between nature and community wellbeing. We are in favour of initiatives that foster kaitiakitanga of our natural environment. Being outside in nature and participating in efforts to restore it is recognised as beneficial to both the individual and the community. Zealandia's Centre for People and Nature in Wellington conducted a survey of 1200 Wellington city residents in 2020. They found that levels of depression, anxiety and stress are lower in people who spent more time in natural spaces. The researchers found even greater benefits amongst people who take part in predator trapping, with lower levels of depression and stress, and greater feelings of social cohesion.

Council expenditure in community-led restoration efforts supports physical and mental health, community cohesion and connection, the enhancement of the natural environment, and local action in response to the crises of climate change and biodiversity loss.

Resourcing for nature-based community initiatives

We support:

- Providing and resourcing opportunities for the community to help restore local parks and reserves through weeding, planting and trapping.
- Providing and resourcing community approaches to sustainable environmental practices and climate action.

Local communities are enthused and excited about taking action to protect the natural environment. However, for these initiatives to succeed, it is vital they are properly resourced including ranger and other staff time.

We also support a focus on working with children and school groups. The current strategy does not emphasise this. The Society has organised Arbor Day activities with local school children for decades. We have seen first-hand the value of involving kids in protecting and restoring our natural environment

We would like the opportunity to speak to our submission.

Akaroa Ratepayers and Residents Association Inc

To: Christchurch City Council
PO Box 73016
Christchurch 8154

Date: 13 October 2021

Attn: The Councillors

Dear Sirs,

SUBMISSION REGARDING DRAFT COMMUNITY STRATEGY 2021

The Akaroa Ratepayers and Residents Association is an Incorporated Society that has been established to promote the interest and wellbeing of the community in the Akaroa area. This submission is made on behalf of the members of this organisation, and we believe this also represents the general interests of the wider community.

This submission has been prepared by Harry Stronach, the President of the Society.

We wish to be heard in support of this submission.

Key Point

Well-intentioned strategy documents are a good beginning, but it's the actions that count.

Strategy

CCC has a lot of strategy documents, in a short rummage around the CCC website you can find more than 40 examples. So it is obvious that, of the 2000 or so staff employed by CCC, quite a few must be engaged full-time on researching, contemplating, discussing and writing "strategy". Those people do a reasonable job, for what would be the point of producing a strategy document that failed to be politically correct, inclusive, inspiring, comprehensive, and just plain sensible?

Of course the modern strategy documents also contain a lot of jargon, repetition, and phrases that are currently fashionable. We find "re-energized civil society", "life-enhancing connections", "cultural understanding". The average strategy document could be stripped of its jargon and feel-good photographs, and be halved in size, without really changing any of the meaning.

Strategy documents are wonderful, they say all the right things. They are a chance for authors to expound on ideas of goodness, well-being, sensitivity, and even good old common sense. Who can disagree with the statements that we find in this current strategy document, such as:

- Enabling active and connected communities to own their futures

- Creating a strong, effective, and nurturing environment
- Showing respect, generosity and care for others
- Building strong and productive relationships across organisations

Who indeed, and we agreed with these ideas. But, let us look at how we got to this point, and how inspiring theories can get turned into disappointing realities.

How did we get to this point?

In 2007 CCC published the “Strengthening Communities Strategy” document, a 92 page dissertation on the importance and wisdom of building and improving communities, with an introduction by Garry Moore, the mayor of the day. That document was well constructed and an easy read – relatively free of repetitive jargon¹.

That document has, ostensibly, been the guiding wisdom for how the council has been improving, cajoling, moulding and nurturing communities for the last 14 years. It talked about:

- Grants aimed at worthy causes and community groups.
- The importance of community facilities
- Engaging with the community and developing partnerships
- Placing final decision making in the hands of the public

Over the intervening 14 year, we know matters got derailed somewhat by earthquakes. But if we look back over that period it is still reasonable to ask:

- Did the council follow the strategy document?
- Did the strategy work?
- What did the communities think about the result?

What is a community?

Well, if you read the CCC documents, a community can be almost anything you want it to be. It definitely involves people, usually related to a particular place, but perhaps also connected by ideas, beliefs, aspirations, or just some mystical sense of togetherness.

The entire population of Christchurch could be regarded as one community. Most people living on the flat land to the north of the Port Hills, if they thought about it all, would believe that they belong to multiple intersecting communities. Those might be based around schools, clubs, interests, ideologies or whatever. They are probably not greatly focussed on location, most of the suburban boundaries are not well defined, and the suburbs blend seamlessly into their neighbouring clones.

As you travel outwards from the city centre, it becomes easier to identify “communities” that are focussed on distinct locations, and where real community spirit exists. Your journey may

¹ Mind you, it still contained lots of feel-good photos, smiling children everywhere. No tramps sleeping in doorways in this vision of the city.

finally take you to Akaroa, the most distant² community that is under the CCC umbrella. This is a community closely associated with place, and with its own distinct history.

It is a community with spirit and soul. In fact, it is the sort of community that the strategy writers perhaps aspire to creating in other parts of the city. But it is also the community that has recorded the highest levels of dissatisfaction with the performance of the Council³.

So what happened since 2007?

Earthquakes happened, with destruction, distractions, and endless rebuilding. Mayors, councillors, and chief executives came and went.

By and large the CCC did stuff that was sort-of in line with the 2007 Strengthening Communities Strategy. But the attitudes and methods subtly changed, and the nature of the relationship diverged away from the 2007 vision.

We must stress that there are seldom issues with individual council staff, who generally try to understand the peninsula situation, and are often helpful or at least sympathetic. The problem is that CCC has grown into a machine that seems to be increasingly unaccountable to either the elected representatives, or to the communities that it claims to value.

The core rational is focussed on central-driven planning, as if good ideas can only emanate from Hereford St. There is a creeping growth of the “standard conformity” model, and that leads to a slow strangulation of the spirit of independent communities.

Whether that happens by the grant allocation process, preference of some community facilities over others, decisions driven by ideology, or just increasing levels of bureaucratic obstruction, the result is much the same. It seems as if the CCC believes that uniformity equals efficiency, and any signs of divergence, independence or non-conformity are to be actively discouraged.

We give credit to the authors of this draft Community Strategy when they acknowledge⁴ shortcomings in the CCC performance to date. But we do not really see anything in this draft strategy that is a fundamental change from the 2007 strategy that it is intended to replace. If it is simply going to be a case of “more of the same”, then the downward trend will continue.

What sort of relationship are we having?

The words “relationship” and “partnership” are frequently used in this draft Community Strategy, but what are we actually talking about? Does this talk imply that there is some sort of equality between the partners?

² Except of course, for the Eastern Bays community, which is still not convinced that it is actually part of Christchurch city at all.

³ Local opinion surveys show that over 90% of Akaroa and peninsula residents do not believe that the Council performance is acceptable.

⁴ See page 10 under “How are we doing”, the answer is poorly.

There are those who consider that there should be a master–servant relationship between the community and the council, with the community in the driving seat by virtue of paying the rates that directly fund the whole enterprise. That view is no doubt regarded as quaintly old-fashioned, or even heretical, by some staff within the council.

In fact the council treats the relationship more like teacher-pupil, with the CCC thinking and acting as if it has the upper hand on all occasions. It is as if communities need to be trained in correct behaviour, in accordance with the council model. Yes of course some community consultation happens, after all there are legal requirements about that, but there is no need to actually listen to the results.

Were we strengthened?

After 14 years of being on the receiving end of a “Strengthening Communities” strategy, do the Akaroa and peninsula communities feel strengthened?

The fact that these communities remain strong is more in spite of, rather than because of, council actions and attention. Unfortunately the council is viewed as arrogant and self-serving, driven by ideology, and deaf. There are collective feelings within our community that we have been neglected, abused, and ignored.

While there have been successful interactions with council, the failures stand out. These include the wastewater saga, the cruise ship debacle, the water supply crisis, inadequate town maintenance, the steady erosion of the town’s historic character, and escalating compliance issues.

The 2021 draft Community Strategy

We have no particular comments to make concerning the draft Community Strategy, like most strategy documents it says all the right things.

But unless there is a fundamental change in the council’s attitude, approach, and methods of interaction, the strategy may well prove to be a pointless exercise.

Submission by



Harry Stronach

(for, Akaroa Ratepayers and Residents Association Inc)

Supporting documents:

1. Submission to the CCC 2021-31 Long Term Plan
2. AkaroaVoice Opinion Survey 2021

Submission on Christchurch City Council's 2021 Draft Ōtautahi-Christchurch Community Strategy

Submitting organisation: Citizens Advice Bureau

What we particularly appreciate in the Draft Strategy:

- The strong, up-front recognition of the fundamental importance of Te Tiriti o Waitangi and the relationship with Ngāi Tahu and the Papatipu Rūnanga, as well as a commitment from Council to strengthen relationships with iwi partners.
- The four pillars capture the essence of the most important elements of enhancing and empowering community.
- The recognition of the value and centrality of the Third Sector to community wellbeing.

Leading on from the Draft Strategy:

One of the outcomes of the Community Strategy is "Celebration of our identity through arts, culture, heritage, sports and recreation". Building on this outcome, it would be fantastic to see Council commit to hosting Culture Galore (or a renamed multicultural celebration) in Hagley Park. This move is important in a practical sense, as the event has really become too large for Ray Blank Park. More importantly, Culture Galore is currently the major multicultural festival supported by Council but does not wholly represent the diverse ethnic communities of Ōtautahi-Christchurch. Moving the celebration to a larger, more central location would visibly represent Council's commitment to celebrating the breadth of ethnic diversity in the city. Holding a larger, more central celebration would also tie into Council's Multicultural Strategy.

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DRAFT

DRAFT ŌTAUTAHU CHRISTCHURCH COMMUNITY STRATEGY SUBMISSION BY BECKENHAM NEIGHBOURHOOD ASSOCIATION INCORPORATED

PREAMBLE

1. Given that it is some 14 years since the launch of the Strengthening Communities Strategy, the present strategic review may fairly be said to be long overdue in the light of all that has happened in the intervening years – albeit better late than never. On the other hand, there could arguably be no better time than when Christchurch’s communities are facing challenges such as those posed by the current pandemic, so in that sense the review is timely. From the fact that the proposed new strategy has a projected life of three to five years, we expect that a further review will be undertaken within that timeframe rather than in another fourteen years from now.

2. We welcome the stated “continued commitment to building, in partnership with others, inclusive, safe and resilient communities”. We also agree as regards the need for “a strategy that focuses more on goals and outcomes and places greater emphasis on collaboration and partnerships around issues that communities care about”, as well as for “measurable goals and actions so we know what’s working and what isn’t”. We expect that this spirit of partnership and collaboration will extend into the processes that underlie the formulation of annual and long-term plans.

3. We broadly support the proposed “pillars of work” and associated objectives. Our comments on points of detail are as set out below.

PILLAR 1 – PEOPLE (The city actively promotes a culture of equity by valuing diversity and fostering inclusion across communities and generations)

4. Subject to the following we support this Pillar and the associated objectives.

5. While we understand the prominence given to Māori and Pasifika culture, we would remind the Council of the wide multiplicity of ethnicities and cultures in Christchurch (as evidenced, for example, in participation in the annual Culture Galore event), and would like to see more explicit acknowledgement of this.

6. We welcome the explicit inclusion of “older adults”, but would comment that the needs of the elderly require to be addressed by more ongoing attention than “activities and events”.

PILLAR 2 – PLACE (We support and help build connections between communities and their places and spaces to foster a sense of local identity, shared experience and stewardship)

7. We support this Pillar and these objectives, which we believe will be of vital importance in relation to the implementation of the Resource Management Act and whatever legislation succeeds it.

PILLAR 3 – PARTICIPATION (Residents and groups in the wider community are socially and actively engaged and are able to initiate, influence and make decisions that affect their lives)

8. We regard this Pillar and the associated objectives as being of particular importance, especially the examples given of how Council staff will be expected to work with local communities.

9. We applaud the importance attached to youth engagement and the provision of civics training, as they contribute to the building of a healthy future democracy.

10. We note with approval the reference to use of social media – a vital tool for staff and elected members to strengthen relationships with, and keep their fingers on the pulse of, the communities they serve.

11. We recall that some 14 years ago the Council established a working group, with representatives from residents' groups across the city, to review and update Council policy on working with residents' groups. Regrettably, the Council terminated the work of this working group before it had reached any conclusions. We think it would be timely, and consistent with the purpose of this Pillar, to revisit and complete this unfinished task. This would fit well within the Council's Strategic Framework. It would accord with the strategic principle of "Being open, transparent and democratically accountable", and with one of the top priorities, "Enabling active and connected communities to own their future"; more specifically it would help towards one of the desired Community Outcomes named within the Framework, namely "Active participation in civic life".

PILLAR 4 – PREPAREDNESS (People feel safe in their communities and neighbourhoods and work together to understand, adapt and thrive in the context of change and disruption)

12. The importance of this Pillar and its associated objectives has been borne out in the degree to which change and disruption have featured in the life of our city since the earthquakes of 2010 and subsequent years, as well as the impact of flooding in our own neighbourhood.

IN CONCLUSION

13. The proof of any proposed strategy lies in its implementation, and it appears to us that implementation of the proposed strategy will require not only sufficient funding but also considerable commitment and citywide coordination of staff resources. In this regard, we applaud the proposal to establish a cross-Council implementation team to monitor progress in specific ways.

14. We also note with approval the commitment to producing an annual implementation plane and updating the plan in 2026. These activities must be more than mere box-ticking exercises.

15. If we have any major concern, it is with regard to the resource and budgetary implications of implementing this Strategy, especially as to the extent to which it may necessitate diverting staff and funding from the purposes and activities to which they are currently committed – in other words, as to what may have to be dropped in order to implement the Strategy and monitor its implementation within the current budget.

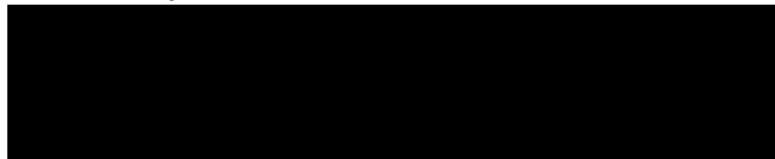
16. Subject to the above we support the draft Strategy.

17. We wish to be heard in relation to this Submission.

25 October 2021

On behalf of the Beckenham Neighbourhood Association Incorporated

Peter Tuffley, Submissions Convenor



SUBMISSION TO: Christchurch City Council

ON: Draft Ōtautahi Christchurch Community Strategy

BY: Waikura Linwood-Central-Heathcote Community Board

CONTACT Alexandra Davids
Chairperson Waikura Linwood-Central-Heathcote Community Board
Care of: Arohanui Grace, Community Governance Manager
PO Box 73052, Christchurch 8154
Phone: 941 6663 Email: arohanui.grace@ccc.govt.nz

1. INTRODUCTION

- 1.1 The Linwood-Central-Heathcote Community Board (the Board) appreciates the opportunity to make a submission on the Christchurch City Council's ("the Council") Draft Ōtautahi Christchurch Community Strategy ("the Strategy").
- 1.2 This submission was compiled by the Board's Submission Committee under the delegated authority granted by the Board.
- 1.3 The Board wishes to be heard in support of its submission.

2. SUBMISSION

- 2.1 The Board considers that the Strategy has been Council driven not community led. The Board support the importance of community to be empower to create and achieve locally owned visions and goals, which would support the Council's Strategic Priority: *Enabling active and connected communities to own their future*. The Board questions does the Strategy achieve this?
- 2.2 The Board held a community workshop on 13 October 2021 to discuss the Strategy. The following was the feedback the Board received at that workshop.

Te Whenua Tahi: Te Tāngata Pillar One –People

- Reference to and, articulation of people of differing abilities, age and equity, needs to be inclusive in all areas.
- Missing: incorporating celebration of what has been achieved.
- Multicultural groups need to feel comfortable and well resourced.

Te Whenua Rua: Te Whenua Pillar 2: Pillar Two - Place

- The Community Board does really well with the assistance of the Community Development Advisors which are a pivotal role in working within this pillar.
- A safety aspect is missing from this pillar, being safe in a space and being safe getting to and from a space gives a feeling of being secure.
- Encouraging people to volunteer, how can everyone do this better?
- The pillar is well worded and encompassing, how to be kaitiakitanga.
- Strategic direction from central government is to increase biodiversity, sustainability and the health of our streams, where is this in this pillar?
- Downstream effects that the community have not been able to have a say about what happens in their communities and sense of identity and place owing to housing infill.

Te Whenua Tahi: Te Tāngata Pillar Three - Participation

- It can be difficult for people to engage with Council.
- Sometimes communities do not understand that there is a legislative requirement for consultation.
- What and where is the capacity and resources needed to implement the Strategy?
- Communication to form the channel to participation.
- Where has consultation feedback gone? Council could make it clearer what has happened to feedback.
- Equity. One size fits all approach does not work, inequality about views reflected.
- Outcome must be community centric and build a pathway for the community.
- In this day and age people have less time, how to make it easier for these people. What inhibits people from participating in their communities and with Council?

Te Whenua Tua Whā: Te Takatū Pillar 4 - Preparedness

- Consultation maybe outside of the Residents' Associations' Terms of Reference.
- Been part of a safety meeting on east-frame of the city. Support wider plans of the city, so not shifting issues to the next neighbourhood.
- Documentation to be simple. When Council releases information there needs a plain print copy without the graphic designs, easier for people to print out.



Alexandra Davids
Chairperson, Waikura Linwood-Central-Heathcote Community Board

23 October 2021

To: Christchurch City Council
PO Box 73017
Christchurch 8156
Email: Hannah.Ballantyne@ccc.govt.nz

Submission On: Ōtautahi Christchurch Community Strategy 2021-2031

Submission By: Te Pātaka o Rākaihautū Banks Peninsula Community Board

Contact: Lyttelton Recreation Centre
PO Box 73027
Christchurch 8154
Email: DemocracyServicesBanksPeninsula@ccc.govt.nz

Date: 22 October 2021

The Banks Peninsula Community Board appreciates the opportunity to share its feedback with the Christchurch City Council on the Ōtautahi Christchurch Community Strategy 2021-2031.

The Board's statutory role is "to represent, and act as an advocate for, the interests of its community" and "to prepare an annual submission to the territorial authority for expenditure within the community" (Local Government Act 2002, Section 52). The Board is providing this submission in its capacity as a representative of the communities in the Banks Peninsula Ward – Akaroa, Ōhinehou Lyttelton, Te Waipapa Mount Herbert, and Wairewa Little River.

The Board recognises the many ways in which our city and subdivisions have been challenged and changed since the initial Strengthening Communities Strategy was launched in 2007, and supports the Council's efforts to reformulate this strategy to align with the current and future needs of our communities. The Board remains committed to ensuring that our communities are equipped to respond to the particular challenges that impact rural and isolated areas, and have access to the tools they need to do so. We look forward to having a refreshed Community Strategy that will support our communities by celebrating their diversity, enabling active engagement, encouraging strong connections, and promoting preparedness.

Yours Sincerely,



Tori Peden

Chairperson, Te Pātaka o Rākaihautū Banks Peninsula Community Board

Pillar 1: People

The Board recognises the value of promoting a culture of equity through embracing diversity and fostering inclusion, and fully supports the principles and objectives of the People Pillar. The Board would like to add the following comments specific to the Banks Peninsula communities:

Objective 1.1 (Develop and enhance relationships with tangata whenua via mana whenua and Te Hononga) and Objective 1.3 (Continue to build on the relationships and achievements developed through the Multicultural Strategy – Our Future Together):

- These objectives align with one of our key Community Board Plan priorities, namely to “develop strong relationships and partner with each of the Papatipu rūnanga on Banks Peninsula.”
- There are four Papatipu rūnanga on the Peninsula, requiring strong relationships to be formed between local marae, local Council staff and the Board. Partnering with Papatipu rūnanga to resolve matters of cultural significance and mutual interest is a Board Plan priority and we fully support the prioritisation of these relationships in the draft Strategy. We encourage the Council to provide the necessary resources to support the aims of these objectives.

Objective 1.4 (Harness the strengths of diverse communities and address issues of social exclusion):

- The Board supports this objective, and requests that particular attention be paid to the fact that in our wards, diversity goes beyond dimensions of race, ethnicity, gender, age, socio-economic status, etc., and also includes the geographic location of community members. Valuing diversity and fostering inclusion means recognising our existing (not just emerging) coastal, rural, and more isolated communities.
- To promote equity and address issues of social exclusion that impact our communities, we note that:
 - Accessibility considerations should be more inclusive of geographic location barriers. Many of our community members live in distant or remote locations, far from the city centre and its many resources. Accessibility should address the challenges our communities face and the risk of exclusion due to affordability of travel, access to travel, and the availability of reliable and effective technology needed to support open and active communication. Our Board Plan priorities advocate for the “maintenance and improvement of our roads”, and the “improvement of our communications and power networks.” These are vital for keeping our many isolated community members connected and safe.
 - The draft Strategy states that the Council wants to “...work alongside the community to ensure these services and support systems are accessible and appropriate irrespective of ...location.” The Board would like to see the Council honour this commitment, and acknowledge that due to the locations of our communities, our service centres and community facilities are more important than ever to ensure accessibility to resources when travel or technology are hindered.
 - One of our Board Plan priorities is to “advocate for better social and economic conditions in our communities, including recovering from the impacts of Covid-19.” Many of our coastal, rural, and more isolated communities are still lacking in connectivity resources, such as efficient internet access, which has become more important than ever. This is why it is

essential for technological infrastructure to progress and also for the Council to commit to communicating to our communities through their local channels and circulars.

- The Council's recruitment processes for Banks Peninsula employment opportunities needs to be tailored in a way that encourages community response, with appropriate advertising in local newspapers and reasonable deadlines.

Objective 1.5 (Support groups involved in providing access to arts, culture, heritage, recreation, and those who care for the environment):

- This objective aligns with several of our Board Plan priorities to support efforts that value and enhance the "cultural, environmental and built heritage of Banks Peninsula." Bank Peninsula is an area rich in history and cultural heritage. Many of our communities already provide access to arts, culture, heritage and recreation, and we would ask that these existing endeavours be recognised and supported, rather than subject to funding reductions that have impacts on levels of service.

Pillar 2: Place

The Board recognises the importance of building connections between communities, especially amongst rural and isolated communities, and empowering that sense of local identity and shared experience. The Board supports the objectives of the Place Pillar as they align with many of our own Board Plan priorities that aim to ensure "our communities are strong, connected and foster a sense of belonging." We would also like to add the following comments specific to the Banks Peninsula communities:

Objective 2.1 (Encourage communities to create and sustain a sense of local identity and ownership):

- Several of our Board Plan priorities, including "support and advocate for connected communities," and "support strong leadership and engagement in our communities" reinforce this objective. Our communities have a strong sense of identity and often work together to solve problems. Opportunities exist for the Council to collaborate with our communities, rūnanga and businesses to address problems and improve communication.
- It is vital to enable volunteers to undertake projects desired by their communities. Our Board Plan priorities include "provid[ing] resources and assistance to communities in the delivery of community-led initiatives, including hui" and "partner[ing] with and support[ing] community organisations to deliver local projects." Volunteers should be supported and the availability of resources should be made evident.

Objective 2.2 (Work with new and emerging communities in both rural and urban areas to build a sense of belonging):

- As noted earlier in our submission, we would ask that the Council include existing communities in our rural and isolated areas within the draft Strategy's objectives, not just new and emerging rural communities. It would be in the spirit of the Strategy and beneficial for everyone if Council committed itself to working with existing coastal, rural and isolated communities to build a sense of belonging.
- Banks Peninsula has a large number of community groups, residents associations, reserve management committees, and other organisations that provide vital services across the Peninsula. These existing groups should feel supported by the Council and recognised as part of the draft Strategy.

Objective 2.3 (Support the community activation and kaitiakitanga of public places and spaces):

- The Board strongly supports this objective and finds it complimentary to many of our Board Plan priorities, including to “support our communities having access to Council facilities and services that are within reasonable proximity.”
- We believe it is important to ensure that the draft Strategy’s “partnership model” of activating and managing community facilities accounts for the community’s capacity, resources, and willingness to manage these facilities. This is a valuable objective, but one size does not fit all, and some communities will have greater capacity than others for managing Council facilities in the most effective and beneficial way.
- The Board would also highlight that access to community facilities is essential to our coastal, rural and isolated community members. Many of these facilities are valued for their heritage and historical ties to the area. Having these gathering places supports high local connectivity and provides face-to-face interaction that is cherished by community members.
 - The amount of community users, volume of visitors, or financial transactions should not dictate the feasibility of upgrading or maintaining a facility. The impact of a facility closure, or reduced levels of service has an outsized impact on small, remote communities where alternative options may not be available or accessible. Any such determination should be made through the lens of equity rather than equality.
 - Consideration should also be given to the number of tourists and holiday makers that flock to the Peninsula and put pressure on community resources, amenities and infrastructure. This influx comes from within the region, nationally, and will once again come from abroad when international tourist travel resumes. Our base population is small but many of our resources are widely used by people outside of our communities.
- Across Banks Peninsula, a sense of place also includes parks, reserves, harbours, waterways and other recreation areas that are maintained by the Council. It is important to include the views and aspirations of community members and local rūnanga when decisions are made impacting these areas.

Pillar 3: Participation

The Board values and promotes active engagement from our communities, and fully supports the objectives of the Participation Pillar as they closely align with a key Board Plan priority, namely “the Board actively engages and communicates with its communities to resolve local issues.” We would also like to add the following comments specific to the Banks Peninsula communities:

Objective 3.1 (Empower and equip residents and groups to participate in decisions affecting their communities and neighbourhoods):

- Our Board meetings move between Akaroa, Wairewa Little River, and Ōhinehou Lyttelton in order to provide more opportunities for our communities to attend our meetings. However, this can also mean that people are not able to attend if meetings are held at considerable distance from their home. In order to truly *empower and equip* residents and groups to participate in decision-making, there is a need for technology improvements/enhancements at our Council facilities to enable active participation from our community members.

- This aligns with our Board Plan priority to “support our communities to identify their priorities and bring these to the Board through an open channel of communication.” One measure of success in this regard would be the installation of virtual meeting room technology at all three Banks Peninsula Boardrooms to facilitate participation without the necessity of having to travel long distances. Now more than ever, there is a critical need for these resources to continue meaningful engagement with our communities during the ongoing Covid-19 lockdown.
- The examples in this objective could be more thoughtful by providing for issue-based engagement opportunities, or additional specifics such as opportunities for youth, elderly, mana whenua, etc. The examples currently listed are simply engagement processes (e.g., deputations, resident surveys, engagement reporting) already undertaken by the Council and Boards.

Objective 3.2 (Increase general understanding of the decision-making process and how people can have their say):

- This objective closely aligns with our Board Plan priorities to “ensure that our communities understand the role of the Community Board and how to engage with us”, to “brief our communities about Council and Board activities”, and to “advocate for the provision of adequate feedback to our residents after they engage with the Board and Council.”
- There are opportunities for the Council to improve its communication with our remote, rural and isolated communities. Many of our residents, especially our older residents, rely on local circulars for information and updates about forthcoming events, consultations, etc. It is not uncommon for engagement information, community notices, and employment opportunities to be distributed too closely to the event or closing date to be effectual. We would encourage the Council to employ a system of communication that delivers information to our communities in the way they wish to receive it, and within a timeframe that allows for active and meaningful engagement.
 - We would also encourage the Council to expand its engagement and consultation processes to include smaller, nearby settlements, rather than just the residents of the area subject to the proposed changes. Consultations and proposals can impact other community members residing in more isolated areas who use these townships as their hubs for shopping, accessing Council services, healthcare, education and community events.
- Opportunities to access public and community services is essential for our coastal, rural, and more isolated communities to feel connected and engage in face-to-face discourse. The need for this access underlines the importance of our local service centres, libraries, and other community facilities.

Objective 3.3 (Provide well-informed support and advice to staff and elected members for effective decision-making):

- The Board fully supports the aspirations of this objective, and would like to see more collaboration across Council departments and units when responding to issues raised by our community members. Many issues we face as a community require coordination across different areas of the Council (e.g., parks and transport) to achieve a comprehensive resolution.
- A key element in ensuring a comprehensive and positive resolution for our community members is for the Council to utilise the local knowledge of our Community Governance Team, Board members, and

community organisations in planning and delivery *from the beginning*, and not after a project, proposal or decision has been made. Our daily involvement and interactions with our communities put us in the perfect position to be responsive and proactive rather than reactive. We can help shape the conversation in a way that reflects our communities' values and directly addresses their concerns.

- Our communities are inventive, resourceful and in many cases, self-sufficient. When they (or we) approach the Council with a concern or request, or an opportunity for collaborative problem-solving, it would be immensely helpful to have a constructive conversation, addressing how we *can* accomplish something, rather than how or why we can't.
- Community Board Plans are a wonderful and reflective resource identifying the aspirations and highest priorities of our communities. These plans should be considered in all Council decision-making, including decisions around funding, to ensure that key community priorities are honoured and supported.

Objective 3.4 (Increase volunteering opportunities across the Council and the wider community):

- While enabling volunteers to undertake projects supported by the community is important, many of our communities already have high levels of volunteer participation. The draft Strategy should not focus solely on the number of volunteer opportunities, but also bolster support for those initiatives that are already operating.
- We would encourage the Council to share resources such as a health & safety policy form template, or photo release form to provide a uniform standard across volunteer groups. The Council could further support our volunteer groups by providing assistance to coordinators with the many requirements (e.g., event permits) needed to comply with various legislative and regulatory policies. Such resources and assistance would be invaluable for emerging groups as well as existing groups to ensure these items of administration are reflective of Council policies and not overly burdensome.

Pillar 4: Preparedness

The Board is keenly aware of the challenges that our coastal, rural and isolated communities face due to climate change effects, sea level rise, fire, land movement, tsunamis, flooding, storms, earthquakes, and an ongoing pandemic that has caused wide-ranging economic uncertainty and social insecurity. The Preparedness Pillar and its objectives are reflected within our Board Plan priority to "strengthen resilience in our communities." The Board fully supports the objectives of this Pillar and would also like to add the following comments specific to Banks Peninsula communities:

Objective 4.1 (Work with communities to prepare for and respond to emergencies, and also increase climate resilience and adaptation action):

- Our Board Plan recognises that "each community on Banks Peninsula faces a unique set of risks, and requires individualised resilience planning" using a multi-hazard approach. These plans need to be prioritised and well-resourced.
 - As adverse events affecting one community can also impact access in and out of other communities, as well as access to emergency services, these plans require cohesion throughout the area.

- Opportunities exist for the Council to collaborate with our communities, rūnanga, businesses, and organisations to develop comprehensive community resilience and emergency preparedness planning that is reflective of community needs.
- We have learned that non-Council facilities are often used as a hub during emergencies (e.g., the St Johns Ambulance Station and food supply stores), and believe it is important to include support for these facilities in preparedness planning.
- It is essential that transport infrastructure on the Peninsula be capable of withstanding the effects of extreme weather events, flooding, and sea level rise. Renewing and repairing infrastructure is essential for the safety of our communities, but as the Council has declared a climate and ecological emergency, new infrastructure (e.g., sea walls) will be needed, and all infrastructure should be future-proofed in response to these evolving challenges.
- Community resilience and safety will also depend on access to reliable communications and technology. Our communities are at risk of being cut off from services and each other, and communications infrastructure is essential to ensuring our residents are safe, informed, and able to ask for assistance.

Objective 4.2 (Support the capacity of the community and voluntary sector to plan, adapt and respond to risk, disruption and change):

- There are significant opportunities for the Council to work in partnership with a wide-range of groups to support adaptation efforts, ecological restoration programs, and risk response initiatives.
 - Support and funding to assist private landowners with solutions for climate change and sea level rise, such as reforestation projects, should be explored.
 - The Peninsula is home to numerous community organisations that do incredible work to support our environment and ecological heritage, and promote sustainable practices. Collaboration with, and funding for, for these long-standing organisations should be supported.
 - Progressing eco-tourism initiatives and green jobs creation will help ensure our local economies and our environment can thrive in times of change and disruption.
- Improvements to the Civil Defence volunteer recruitment processes would be welcomed. Akaroa has lost their Civil Defence team due to overly burdensome administrative requirements.

Objective 4.3 (Support neighbourhood and city-wide initiatives aimed at increasing a sense of safety and wellbeing):

- The draft Strategy focuses on neighbourhood and city-wide initiatives, safety in the Central City, and metropolitan safety partnerships. A Community Strategy should reflect all of its communities and their right to feel a sense of safety and well-being.
- Our coastal, rural, and more isolated communities are equally subject to safety issues, and come with additional considerations as they are more remotely located. Collaboration with the community to determine where safety improvements could be made would be a good step forward.

25.10.21

Talofa and thank you for the opportunity to contribute to this. It is good to see the work is so close to the end. Can the following changes please be considered?

1. In terms of alignment with “National Strategies” please can the Ministry of Health’s Kia Manawanui Aotearoa the new mental health and wellbeing approach for at least the next 10 years please be included? It is a big omission and important to be included.¹ Additionally, the Ministry for Pacific Peoples national strategy around infusing Pacific Peoples ways of knowing and being, leadership and wellbeing is in Lalaga Fou. A reference embedding this also would be important.²
2. When reflecting on page 18 “Pacific communities want to build a better relationship with us.” I do not agree that is what I wrote in my submission, and I do not feel that adequately summarises what the submission summary document included. I felt that was more accurately conveyed in the sentiment here:
 - a. “The Pacific community has been actively involved in providing submissions over the years and supporting engagements from long term planning, district plan reviews, the living wage, the Multicultural Strategy co-development and review, Housing subcommittee, Canterbury Multi Use Arena investment, and Te Pae Pikari, Youth Standing Committee, among others, but further work is required to ensure a wider representation of Pacific views, and stronger more trusting relationships between communities is built.”³
 - i. I do not feel Council has protected and supported these relationships well and I the distinction I saw in the submission summary as compared to here was Council acknowledging that Pacific peoples have consistently tried and Council has to be better resourced and nurturing of relationships with Pacific peoples, not the other way round as I feel this comment in the document implies. I would like to see it clear that Council acknowledges it has not gotten this right, and wants to on page 18. “Build, nurture and strengthen” alongside it is good though.

¹ <https://www.health.govt.nz/publication/kia-manawanui-aotearoa-long-term-pathway-mental-wellbeing>

² <https://www.mpp.govt.nz/about-us/pacific-aotearoa/>

³ Communities Strategy Consultation Feedback Summary

3. After acknowledgement in the submission summary of the specific constitutional context I am deeply disappointed nothing here acknowledges that. It almost feels like between the first consultation and this one all of what has been shared there has been lost. Additionally, I am not confident Council currently has the experience or resources to give effect to this.
 - a. “It is also important to ensure that the refreshed strategy aligns with the Pacific world view of wellbeing and community. Consideration should also be made of the constitutional responsibility Aotearoa has to the realm of New Zealand Countries – The Cook Islands, Niue and Tokelau.”⁴
4. With no additional resourcing being signalled and the KPI examples being about increased contact, whether Pacific groups are being funded, increased understanding it is hard to know whether this will meaningfully be able to address the challenges raised and I do not feel this is much of a fresh commitment – at the risk of being too blunt is this just a business as usual expectation rather than strategic?

I look forward to be able to discuss this with someone soon.

Ia manuia,

A handwritten signature in black ink, appearing to be 'JT' with a stylized flourish.

Josiah Tualamali'i

⁴ Communities Strategy Consultation Feedback Summary

Christchurch City Council
53 Hereford Street,
Christchurch Central City,
Christchurch 8013

Strengthening Communities Strategy Submission

Kei te rangatira, tēnā koe,

This submission is being made by the Christchurch Youth Council (CYC) as a part of our kaupapa, which aims to advocate for and strengthen youth voices, especially in local decision making.

Please be aware that the content of this submission is based on the survey responses, discussions we had internally with our membership and conclusions drawn from the Christchurch Youth Action Plan. We are not representative of all of the young people in Christchurch. Young people in Christchurch may disagree with the statements made throughout this submission, we would expect and value this as no two people have the same voice or opinion.

Overall, we are really pleased to see how this document has taken shape. We especially want to commend those who worked on the document for thinking big and innovative. Additionally, the document itself is very easy to read and youth-friendly. Ka pai!

We have a series of proposals for the hearings panel to consider, which are listed down below. We hope the panel will listen to the voices of young people in this strategy, especially given the fact we will be inheriting the strategy later on.

1. Add the youth sector as a committed partner to the strategy

On page 13, the strategy commits the City Council to work alongside a series of sectors and groups. We think it is essential that the youth sector be added to this list, to cover both working with young people themselves and organisations which support young people. Youth participation is vital for all strategies, but especially long term strategies, where young people will be the ones inheriting its goals, successes and impacts far in the future. It is crucial that the youth sector works alongside this strategy in order to obtain the best outcomes possible. Additionally, this strategy covers a wide range of communities, almost all of which have young people in them. A reciprocal relationship between decision-makers and the youth sector can be ascertained in order to discover new ideas and ways of working, and ensure our rangatahi are prepared for changes in their communities.

It could be argued that the youth sector could fit into one of the groups outlined already in the strategy, but it is not explicitly clear. Young people have a unique interest in this strategy and therefore should be recognised as partners in its development.

2. Split 1.1.1 into two action points:

- 1.1.1 Promote learning and reference to Te Ao Māori in our work as partners with communities
- 1.1.2 Promote learning and reference to Te Ao Māori in our work across and within Council

From our experiences working within and alongside the City Council we have always been taken aback by the inconsistent relationship the Council has with Mana Whenua and Te Ao Māori. This has been evident in the formation of the Youth Advisory Committee, on which the Christchurch Youth Council has a voice, where Council is yet to coordinate two Ngai Tahu rangatahi to sit on the committee. The lack of clear communication between the City Council and the Papatipu Runanga has shown that the City Council needs to commit to prioritising working to promote Te Ao Māori in internal development, and these separate points can reflect this. It would be awesome to see councillors and council staff with an enhanced knowledge of Te Ao Māori and tikanga. We believe that splitting this point into two would show council's commitment to developing internally as well as assisting communities to involve more with Te Ao Māori.

3. Add action 1.1.3:

- 1.1.3 Promote learning and reference to working in collaboration with young people and the youth sector
 - Council to promote safety in working with young people
 - Council staff and councillors to be required to undergo training in positive youth development, boundaries and ethics prior to working with young people
 - Youth friendly consultations to be promoted and invested in by Council

4. In action 1.4, ensuring the rainbow community is supported and promoted, rather than being a group that is conflated into a larger group without having their unique needs met. This is especially relevant to the Christchurch Youth Council as it sits within section 6.2.1 of the Youth Action Plan (attached).

We love the inclusion of action 1.4, which shows the Council's commitment to recognising and supporting many communities across the city. We are really interested in seeing how the City Council is going to support communities that come to existence outside of a typical geographic grouping. Many communities young people are a part of are formed socially, politically and through common interests and identities. The rainbow community is one that requires a unique kind of support, and for us to be sure that rainbow youth will be supported we believe the

document needs more examples of how the council is going to commit to action 1.4. This is specifically regarding the Council's commitment to "address issues of social exclusion". To truly believe this is being addressed, we would love to see some examples of how these people are not only going to be supported, but also protected. This could include the promotion of education around diversity in gender and sexuality, committing to all future ccc buildings (and those in partnership or with substantial ccc funding) have gender neutral bathrooms and changing facilities (if applicable), funding for grassroots organisations to utilise to support the young rainbow community, and a commitment to addressing the increasing and prevalent mental health issues in the young rainbow community in Christchurch.

5. We love point 1.5 and are so glad to see the council committed to supporting groups across the city.
6. Point 2.1 is reassuring and exciting to see, and it'd be great to see some emphasis put on the support of grassroots organisations to deliver community focussed events.

In the youth context, we know that those who know how to engage young people best are young people. We also know this is true for most communities across Ōtautahi. That said, the best way to support communities to create and sustain a sense of local identity and ownership is to support them to deliver their own ideas. It'd be great for the Youth Council to be supported more by the City Council to deliver events and other initiatives through consistent communication, collaboration and funding.

7. We are excited to see youth participation being prioritised in point 3.1.3.

Again, we would love to reiterate that the best way to increase youth participation is from young people's ideas themselves. Enhancing the relationship that exists between the community groups, such as the Youth Council, and Council through documents such as the Memorandum of Understanding would be hugely beneficial to achieving this goal.

8. In clause 3.4, it is great to see Council being open to increasing volunteering roles to increase these opportunities. However, we are aware of the strain on volunteers in Council and do not want to see this come at the cost of supporting and maintaining the mahi that is already being done.

Having volunteer opportunities is great, but being a volunteer organisation ourselves we would love to see the Council become more aware of volunteer burnout and put measures in place to avoid this. Roles such as volunteer internships advertised to graduates should not be increased, as it feels unfair to be demanding unpaid work from qualified young people who would be being paid in the same role anywhere else. The Council needs to consider how much they value the work of young people and ensure they are not taking advantage of graduates. "Work

experience”, while it looks good on a CV, does not pay the bills. Additionally, only those who could afford to participate in these unpaid internships will be able to take these roles, meaning there is probably a lack of diversity and perspectives coming into these positions. Volunteer opportunities for planting days, helping at community events etc. are fantastic. But when too many internships are being unpaid this can be at the cost of our young people.

9. In Section 4: Preparedness, a clause aiming to support and distribute climate education and awareness should be present.

Climate education is essential to avoiding the negative impacts of climate change and the burden this will have on our young people and their futures. The Council declared a climate emergency in 2019, and to further commit to this declaration it is essential that they commit to supporting education around climate change in schools and through education programmes. This could look like further funding allocated to climate education initiatives and support to assist the delivery of these programmes.

10. Participation and active citizenship

The council could encourage greater participation and active citizenship under Pillar 3 by demonstrating how community feedback influences decision making using specific examples e.g. how feedback has fed into decision making in the past and genuinely influenced outcomes.

The strategy notes the importance of working collaboratively with community boards and ensuring decision making occurs at the most local level. The Youth Council is supportive of greater delegation of decision making authority at Community Board level, where this is supported by the local community. More meaningful decision making at community board level would encourage greater community participation and engagement.

11. Intergenerational Learning

The Youth Council is supportive of Objective 1.6 “Facilitating lifelong learning opportunities”, particularly intergenerational learning opportunities. Facilitating relationships between youth and the older generation could help address several key issues facing society including loneliness. The knowledge held by youth and the older generation are likely to be complementary and both groups would benefit from greater engagement. Youth could teach the older generation about technology, while youth could benefit from career advice and guidance. Childcare support programs could also be established at local libraries.

12. The strategy’s success and effectiveness

Annual reporting on the success of the strategy towards meeting its targets should be publicly shared in one document. The draft mentions a lot of different reporting formats but it would be useful if this reporting was held all together in one place and in a format which is easily understandable. If the council is able to demonstrate the progress it has made and the positive change which has occurred as a result of the strategy, this is also likely to encourage greater participation in local decision making as citizens recognise the council's work can make a difference. The community should also have the opportunity to hold the Council to account where it has failed to meet its objectives under the strategy.

13. Funding

Throughout the strategy the Council is heavily reliant on funding relevant organisations in order to meet its objectives. The Council should ensure funding opportunities are widely communicated and are accessible to a wide range of different groups. Greater transparency is needed on decision making processes to allocate funding.

The Christchurch Youth Council would like to thank the Christchurch City Council for their attention to the unique interests of young people in the city and their relevance to the Ōtautahi Christchurch Community Strategy. We hope our suggestions will be taken on board and considered as the future generation which will inherit this long-term plan.

Ngā mihi nui,

The Christchurch Youth Council

DRAFT Ōtautahi Christchurch Community Strategy

Submission from The Gaiety Trust 25.10.2021

The Gaiety Trust is made up of seven Trustees, all Akaroa locals, who volunteer their time for the Trust. The council states in the draft strategy that it will 'encourage activities that increase volunteering because it increases inclusion and a sense of belonging'. The Gaiety Trust agree with this.

Our objective is to provide arts and cultural events at The Gaiety, for our local community and visitors. We have hosted four Arts on Tour music events in 2021 which have been well received. We are planning five Arts on Tour events in 2022 and other fun events.

Any profits generated from our events are put back into The Gaiety, purchasing furniture and technical equipment to enhance the facility for users. The 'hall' items have been donated by the Trust to the Council.

Since a year The Gaiety Trust have been taking responsibility for the 'theatre' equipment (sound system, theatre lights etc) with 'Public & Statutory Liability Insurance' with Vero at \$805.00 annually. This insurance responsibility includes 2M public liability. We are currently doing an engineers report on the lighting bar & chains and upgrading the theatre equipment. We expect to be spending \$10,000 of our savings on this in the near future.

In the Implementation Plan: Pillar 2: Place, the objective 2.3 states: 'Support the community activation and kaitiakitanga of public places and spaces'. This clearly relates to The Gaiety Trusts work. The strategy says that council will 'support community led activation and management of facilities through a partnership model'. We have been liaising with council for over two years on this matter. We have still seen nothing in writing about what that community management would look like in real and practical terms. We hope that Council engages with The Gaiety Trust every step along the way in this process.

We are currently working on an agreement with CCC but we are concerned that the Gaiety Trust could be sidelined if council partner with another community group. We feel transparency and cohesion is lacking. If the management of the building was put in the hands of private or commercial interests (anyone who was trying to maximise cash flow from it) the community would be the losers.

We are happy with the reduced costs for The Gaiety hire, and we hope that this allows The Gaiety to remain accessible to all.

The other objective that applies to The Gaiety Trust is under Pillar 3: Participation, and says 'residents are socially and actively engaged and can initiate, influence and make decisions that affect their lives'. This is what we are trying to do, so we agree with the goal, but do council's actions match their words in our experience?

The Gaiety Trust look forward to a positive and meaningful relationship with the council moving forward. With their support we will continue to put on quality events at our beloved Gaiety.

"See you at the Gaiety", 'Akaroa's living room'.

Hollie Hollander (Chairperson) on behalf of the Trustees: Lynda Wallace (Treasurer), Keith Harris (Secretary), Kirsten Hartley, Helen Briggs, Alethea Laredo, Jodie Nicholls.