

Submission ID	Full name	I / We	Comments - please be as specific as possible to help us understand your views	Team responses
9789	Beate Damerow	support the plan		
9594	Michael Winterbourn	support the plan	We support the plan unreservedly. The street meeting was helpful and made the scope of the exercise clear. Currently sewage issues from the manhole at the rear of our property on a regular basis and we have had many visits from the Council officers to check and clear it. The new system will be a giant step forward for both them and us!	Good to get feedback regarding the current problems direct from owners, which reinforces our current view on the long term maintenance cost of existing system.
9479	John Macdonald	have some concerns	<p>██████████</p> <p>Placement of tank, what happens if contractors hit rock? Placement of boundary kit as there is no footpath.</p> <p>Property to be left as it was found before works started.</p> <p>No other properties system to pass through our property.</p> <p>Connection to electrical board, This is a holiday home and main switch is turned off when not there. I'm expecting system will need to be power while not there. Can power be sourced from the external meter box rather than the internal switch board. Internal board is full.</p> <p>At street meeting was said that it would all be done by contractors, would require Council to have ultimate responsibility of works if problems are encountered.</p>	<p>There is the option of using a larger diameter shallow tank where difficult rock is encountered.</p> <p>Full property reinstatement will be a contract condition. All pipework will be within the property boundary. The system only needs power when the property is occupied, if the internal switchboard is full, Council will upgrade it. Council has ultimate responsibility for the works and any problems encountered.</p>
9458	Jill Durney	have some concerns	<p>The incredibly steep and rocky nature of our section and the limited number of suitable locations for the tank and the resulting major disturbance to the paths and rock walls and mature tree plantings we have in order to lay pipes up to the sewer on the road is of major concern.</p> <p>Our previous experience with having contractors working on our property (via EQC/Fletchers - and council staff) has been very unfortunate. They have in general been rude and at times aggressive and seem to have no respect for the fact that we are the owners of the property. This includes council staff coming onto our property to run their hoses down to the current sewer structure that lies at the bottom of our land to clear blockages. As an example, very recently, despite a clear verbal request not to run their hose through my vegetable garden and to run it down the path a few metres to to the left of my garden they completely ignored that request. Stuff leaks out of those hoses and probably presents a health risk, let alone the damage to the garden itself. As the owners of the land it is amazing that we seem to have no rights at all. I would like to be reassured that there will be clear protocols around the actions and behaviour of anyone coming onto our property for this work.</p>	Council are aware from the Charteris Bay scheme that some properties will have very challenging tank installations. With regards to steep topography and extensive landscaping, it will be a contract condition that all liaison between the contractor and property owners is conducted professionally.
9457	Andrew Dixon	support the plan	<p>We are grateful for the opportunity to comment on the Council's proposals for a replacement sewerage system at the north end of Whero Avenue in Diamond Harbour.</p> <p>We fully support the need for replacing the existing system and would be willing to have a wastewater tank installed on our property if that is necessary to create an effective and robust system and avoid the overflows and spills that we have experienced in the past.</p> <p>However, before finally committing to this particular system, I hope that the council will have reviewed the option of installing a vacuum sewerage system. Such a system is less dependent on the electricity supply of each property and has a smaller infrastructure footprint at each property. In addition such system are much less prone to exfiltration and spillage and can often be installed using smaller diameter pipework and less costly excavations.</p> <p>I should make it clear that I have no personal interest in any supplier of vacuum sewers, but I have had a life-time of professional experience regulating a wide range of sewerage and sewage disposal systems during 30 years of employment in the UK Environment Agency.</p> <p>Many thanks for letting us have the opportunity to comment on your proposals, regrettably we shall be unable to attend the public consultation on Tuesday.</p>	A vacuum system was not considered for this area due to the varied topography. Generally vacuum systems are used where the topography is relatively flat and hydraulic lift is minimal, they required a large number of properties to justify the capital cost of the central vacuum station.
9448	Sue Gies	have some concerns	<p>It is hard to agree to something when you don't have all the information. To be fully happy with this proposal I would like to have somebody look at my property and tell me where this tank would go and where would the pipes to the road go.</p> <p>Concerns:</p>	<p>If the decision from the board and Council is to go ahead with this system. A Council representative will contact you to arrange a site visit regarding tank location and any associated issues.</p> <p>If the neighbours do not want the pressure sewer, they would then</p>

			<p>What happens if neighbours don't agree to this plan? Would the existing wastewater line that runs through my property still operate?</p> <p>What damage is going to occur on my property?</p> <p>Where is this tank going to be situated? How much say do we have?</p>	<p>have the option of installing their own on site treatment (e.g. Oasis system) that comply with Ecan requirements. The existing wastewater line through your property will be decommissioned.</p> <p>The installation contract will include full property reinstatement, i.e. all damage to property, paths and landscaping will be repaired.</p>
9213	Wayne Seal	support the plan		
8702	Heidi Gwynne	support the plan	<p>I have a steep section and a lot of rock near the ground surface. I'm hoping these practical hurdles can be overcome.</p>	<p>The design and contractor selection will resolve the practical hurdles that the scheme presents.</p>