



**CHRISTCHURCH TRI-AGENCY
NEWSLETTER**

March 2010

This newsletter is jointly produced by the Christchurch City Council Liquor Licensing Team, the Police Alcohol Strategy and Enforcement Team, and Community & Public Health Liquor Licensing Officers.

Licensees. Please ensure this newsletter is circulated to all staff, especially Duty Managers.

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1 Security Provider Accreditation (SPA)

Background information. The Christchurch SPA is a voluntary initiative built upon the cooperation of Christchurch licensees, security providers and Sale of Liquor Act regulatory agencies as parties to the Christchurch CBD Alcohol Accord. The SPA goals are;

- To set a minimum proficiency standard for security providers to achieve and maintain in order to be eligible to provide their services or staff to licensed premises and licensed events in Christchurch CBD.
- To mitigate risks for licensees, duty managers, and licensed premises staff through establishing minimum security provider standards and competencies.
- To enhance the safety and enjoyment of licensed premises patrons and visitors to the CBD.
- Assist with the transition between current security practice and proposed legislative changes.

Geographical area covered. Initially, all licensed premises or licensed events within the 'Four Avenues' in Christchurch. Subject to the effectiveness of the SPA initiative, to then consider extending the area to include all licensed premises and licensed events within the jurisdiction of Christchurch City Council.

Time-frame

- Existing security providers, and in house security providers (Licensees) within the Christchurch CBD, must ensure their applications for Security Provider Accreditation are received by the **31st January 2010**.
- After the **31st March 2010** only accredited providers may provide services within CBD.

Security Provider Accreditation panel. Currently the SPA panel consists of Jayson Ryan, Stuart Spittle, Hal October, Peter Shaw, Sgt Alastair Lawn and myself Paul Spang (SPA Chairperson).

SPA training. The free SPA security training is provided and organized by Peter Shaw from Community & Public Health, and Police Liquor Licensing Staff. The course covers Minors, preventing, identifying and dealing with intoxication, host responsibility processes, drink spiking, incident books, the role of regulatory agencies, use of force, self defence, and the Trespass Act. Staff must be booked in for training. To confirm training dates make bookings please contact Peter Shaw on 378-6812.

Security Providers Accreditation launch.

The SPA initiative will be launched on **Tuesday 30 March 2010**, where the SPA applicants who have been accredited will be presented with their Certificates of Accreditation. The launch will take place at Macs Brew Bar, Poplar Lane from 11.00 am. All Alcohol Accord members and SPA applicants are invited.

Moving forward

There are a large number of security providers that operate within the CBD that have not yet made application for Security Provider Accreditation. We are in the process of identifying these operators. We ask that all licensees in the CBD ensure that their security providers are aware of this CBD Alcohol Accord initiative and timeframes. Please direct any SPA questions or application form requests to me at paul.spang@ccc.govt.nz or DD 941-8826.

Paul Spang, DLA Staff

2. Comings And Goings In The Christchurch City Council Liquor Licensing Team.

Technical Assistant Helen Ward has retired after more than 10 years with the Liquor Licensing Team. We will miss Helen's bubbly personality and extensive knowledge, and wish her all the best for her retirement.

We welcome Maria White to the team. Maria was most recently a Building and Planning technician and is looking forward to working with different legislation.

Paul Rogers, Team Leader Liquor Licensing.

3. Club Licenses Suspended For Selling To The General Public.

In recent Liquor Licensing Authority decisions two Incorporated Clubs had their Liquor Licenses suspended for four days. This was the result of the sale of liquor to persons who were not a member of the club, a guest, or a member of an affiliated club.

Liquor Licensing Authority Decision PH 1072-1075/2009 regarding the Taradale Club Incorporated included the following;

"A club licence is one of just four licences that can be granted under the Act. It therefore has significance in licensing law. A club is specifically prevented by s.8 (2) of the Act from holding an on-licence. In other words, it may not sell to members of the public without a special licence, or unless the member of the public is a bona fide guest. Pursuant to s.59 (2) of the Act, a club licence cannot be granted until we are satisfied that the predominant purpose for which the premises are to be used, is not the consumption of liquor.

We believe that a stern message needs to be sent as a warning to clubs. Our experience is that although few cases have been before us, there has been a growing number of concerns expressed about the way the clubs have been operating their licenses in relation to the presence of members of the public in their premises. At the same time it is accepted that many other clubs have exemplary systems in place."

I intend to monitor more Club licenses this year and will be paying particular attention to the systems in place to prevent the sale of liquor to the general public and any functions being held. Clubs must remember that unless they are operating under a special licence, they can not sell liquor to the public.

If you have any questions regarding clubs or special licenses please don't hesitate to contact me directly.

Paul Spang, DLA Staff

4. Lack Of Food Availability Suspensions.

A standard conditions of on and club licences is:

"Food must be available for consumption on the premises as follows:

At all times when the premises are authorised to be open for the sale of liquor, food of a range and style similar to that shown on any menu submitted or a range of snack foods in the nature of pies, sandwiches, filled rolls, pizzas and the like, must be conveniently available for all patrons and the availability of those foodstuffs must be notified to them by appropriate notices throughout the premises."

The Liquor Licensing Authority is now imposing suspensions on premises that fail to meet the licence condition requiring food to be available.

As the result of frequent complaints from the public regarding lack of food availability, the agencies will be carrying out operations to test premises. Failure to comply has already resulted in a Christchurch premises agreeing to a 24 hour suspension as the result of a section 132 application.

Please ensure that all staff are aware of the licence conditions, particularly regarding food availability.

Peter Shaw, CDHB

5. Patron Drinking Survey.

On Saturday the 29th August 2009 a survey was taken of what potential patrons were drinking prior to their arrival to the Struthers Lane/Sol Square area. The survey was a modified version of the survey conducted in Auckland City earlier in the year, and was not intended to be used as a scientific survey, rather as a guide to what was happening on the night. A total of 208 people were surveyed between the hours of 10.30 pm and 1.00 am the following day. Results were as follows;

Table 1 showing age and gender distribution of population

Age	Number	Number of Males	Number of Females	Unknown Gender
15-17	2		1	1
18-20	71	31	40	0
21-25	73	39	34	
26-30	35	18	16	1
31+	22	12	8	2
Unknown age	5	2	2	1
Total	208	102	101	5

Table 2 showing response to “have you drunk alcohol before your arrival?”

	Number	Percentage	Male	Female	Unknown Gender
Yes	146	70%	80 (38%)	63 (30%)	3 (1%)
No	59	28%	32 (15%)	24 (12%)	3 (1%)
Unknown	3	1%	1(0.48%)	2 (0.96%)	

* Unknown have come from 3 people that were intoxicated or uncooperative and did not go any further in the Survey. The 8 of the 11 intoxicated or uncooperative finish after answering this question. No another data was used from them.

Table 3 showing response to if no, “do you intend to drink tonight?”

	Number	percentage
Yes	44	74.58%
No	14	23.73%
Unknown	1	1.69%

Table 4 showing number of standard drinks consumed before arrival

Total amount of standard drinks consumed before arrival was 1464.65. Patrons would have consumed an average of 10.03 standard drinks each. (1464.65/164).

It is not until we correlate the standard drinks with the age groups that we see which group shows the highest and lowest consumed rate.

Age	Total Surveyed	Average number Standards Drinks	Number of drinkers	Beer	Wine	RTDS	Spirits	Other	Total Number of standard Drinks	Number who didn't drink before hand
15-17	2		1							
18-20	71	10.04	62	301.5	64.2	179	70.5	7	622.2	9
21-25	73	9.96	46	196.5	148	24	88.8	1	458.3	27
26-30	35	13.11	22	100.5	40.45		140.5	7	288.45	13
31+	22	7.13	13	52.5	33.2	3	4		92.7	9
Unknown	5	2.00	2	4					4	1
Total Numbers	208	42.24	146	732.50	285.85	206	303.8	15	1465.65	59

Table 5 showing principal employment status

<i>Principal Employment</i>	<i>Number</i>	<i>Percentage</i>
Student	92	44%
Employed	103	49%
Unemployed	13	6%
Unknown	3	1%

* 3 people stated that they were Students and Employed they have been counted in both areas

Table 6 showing times of starting drinking before arrival at venue

<i>Starting Time</i>	<i>Number</i>	<i>percentage</i>
1200 - 1600	12	8.76%
1600	7	5.11%
1700	8	5.84%
1800	19	13.87%
1900	38	27.74%
2000	22	16.06%
2100	22	16.06%
2200	9	6.57%

Table 7 showing where alcohol consumed before arrival

<i>Drinking where</i>	<i>Number</i>	<i>Percentage</i>
Home	44	28.76%
Friends	58	37.91%
Licensed Premises	18	11.76%
Bus trip	10	6.54%
Restaurant	6	3.92%
Public place	14	9.15%
Unknown	3	1.96%

*9 stated that they have had alcohol in a number of places these all have been added

Table 8 showing place of purchase of drinks before arrival

<i>Purchased Where</i>	<i>Number</i>	<i>Percentage</i>
Bottle Shop	56	39.72%
Supermarket	67	47.52%
Licensed premises	9	6.38%
Obtained by other	9	6.38%

Table 9 Showing what purchase times for liquor

<i>When Purchased</i>	<i>Number</i>	<i>Percentage</i>
before Yesterday	29	21.17%
Yesterday	7	5.11%
Before 12.00	4	2.92%
Between 1200-1400	7	5.11%
1500	12	8.76%
1600	11	8.03%
1700	14	10.22%
1800	13	9.49%
1900	15	10.95%
2000	11	8.03%
2100	5	3.65%
2200	2	1.46%
Unknown	7	5.11%

Table 10 Showing survey takers assessed levels of intoxication

<i>Assessed intoxication</i>	<i>Number</i>	<i>Percentage</i>
Not Intoxicated	16	11.68%
Mild	60	43.80%
Moderate	54	39.42%
Extreme	7	5.11%

Table 11 Showing Choice of Alcohol by gender percentage figures and actual numbers

(Some of those questioned chose more than one type of drink)

	Males		Females	
	Amount	Percentage	Amount	Percentage
Beer	53	59.3	8	7.2
Wine	19	21.2	24	21.6
RTDs	9	10.08	19	17.1
Spirits	17	19.04	17	15.3
Other	2	2.2	3	2.7

Glenn Dobson, Safer ChCh Manager, CCC.

6. Community Behaviour Zone (Com-Be Zone) Update.

The Com-Be Zone project has now been running successfully in the Riccarton area for close to twelve months, and has been extended to cover from Hagley Park down to Church Corner, and from Blenheim Road across to Ilam. I encourage licensees involved in the Com-Be Zone to keep up the good work of the previous year and help reduce the problems associated with students returning to University. The success of the scheme has started to spread far and wide with an informal version of the scheme running in the Selwyn area, and the Waimakariri Council looking at implementing the zone in the near future.

Constable Danny Morris

7. Controlled Purchase Operations

For those who aren't aware, controlled purchase operations involve a minor (person under the age of 18 years of age), entering a licensed premise and attempting to purchase liquor. On, Off and Club premises in Christchurch and Banks Peninsula are visited. The sale of liquor to a minor results in legal action against the seller, Duty Manager, and Licensee.

Since the last newsletter there have been a number of controlled purchase operations in Christchurch and Banks Peninsula with the following results;

- Friday 2nd October 2009 – 7 premises visited with 1 sale from an Off licence.
- Friday 27th November 2009 - 22 Premises visited with 1 On licence sale.
- Friday 4th December 2009 – 27 Premises visited with no sales. (excellent result)
- Saturday 23rd January 2010 – 21 premises visited with 1 On licence sale.

Congratulations to the premises that were tested and didn't sell. They have been advised in writing.

Any sale during a Controlled Purchase Operation is considered a bad result.

Please take this opportunity to remind all staff, and ensure you have systems in place to ensure sales are not made to minors and other unauthorised persons.

Please remember – if they look under 25 years of age and have no suitable ID – then no service – NO EXCEPTIONS.

Paul Spang, DLA Staff

8. Training

Staff training is the key to operating a successful business, especially in overcoming the risks involved in a heavily regulated environment.

The three regulatory agencies combine to provide a staff training package that covers the requirements of the Sale of Liquor Act 1989, licence conditions and the expectations of the agencies. These sessions are provided without charge.

Contact Peter Shaw, Community & Public Health to arrange training for your staff.

9. Good Friday, Easter Sunday And Anzac Day 2010.

This year Good Friday is on the 2nd of April, Easter Sunday falls on the 4th April and Anzac day is on **Sunday** the 25th April.

As a reminder:

Off-licences are not permitted to sell liquor on Good Friday, Easter Sunday, or before 1.00 pm on Anzac day.

Hotel or Tavern. No liquor is to be sold on Good Friday, Easter Sunday, or before 1.00 pm on Anzac Day to any person **other than** those who are:

- For the time being living on the premises, or
- Present on the premises for the purpose of dining.

(unless a special licence has been obtained).

If you are considering applying for a special licence please do so now. If an application for a special licence is not received by the District licensing Agency with at least 10 working days notice, it is unlikely to be processed in time. If you are not clear on this requirement, particularly in regards to diners, please don't hesitate to contact Agency staff.

Martin Ferguson DLA Staff

10. Would You Like To Be Emailed Newsletters?

Simply email CPHLiquorLicences@cdhb.govt.nz with the appropriate email address for your premises and we'll add you to an email list for newsletters and other licensing information.

Peter Shaw, CDHB

11. Training Providers With Tri-agency Input.

	Telephone
Avonmore Tertiary Academy	977-2700
Christchurch Polytechnic Institute of Technology	940-8000
Liquor Licensing & Training Christchurch Limited	383-4735

12. Contact Telephone Numbers

Christchurch District Licensing Agency

Paul Rogers (Team Leader)	941-8909	Paul Spang (Inspector)	941-8826
Martin Ferguson (Inspector)	941-8956	Maria White	941-8821
Natashia Lafituanai	941-8827	Fax number	941-5033
Michele Vincent	941-8068		

Email: liquor.licensing@ccc.govt.nz

Web Site: www.ccc.govt.nz/liquor

Community and Public Health

(Medical Officer of Health)364-1777

New Zealand Police Liquor Licensing378-0430

Regards

Christchurch City Council Liquor Licensing Team

Police Alcohol Strategy and Enforcement Team

Community and Public Health Liquor Licensing

**PLEASE CIRCULATE THIS TO ALL YOUR STAFF- ESPECIALLY
DUTY MANAGERS - AND/OR PLACE ON YOUR NOTICE BOARD**