
Christchurch City Council



Safer Christchurch Strategy

Annual Report 2013–2014

Safer
CHRISTCHURCH

Christchurch
City Council 

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Introduction

The Safer Christchurch Strategy, adopted in September 2005, aims to make Christchurch a safer place to live, work, play and learn. Reviewed in 2008, the Strategy focuses on the three key areas of Injury Prevention, Road Safety and Crime Prevention.

The four goals and objectives of the Safer Christchurch Strategy recognise all the support by community organisations and government agencies that contribute to community safety in Christchurch. The member organisations of Safer Christchurch are bound by their own statements of intent and strategic directions, however terms of reference have been developed to shape the way the Safer Christchurch Interagency Group will work together.

This annual report provides an overview of the key projects that have been undertaken during the financial year to 30 June 2014, either specifically initiated under the Safer Christchurch Strategy (through the crime prevention forum, the injury prevention forum, the road safety forum and graffiti forum) or where partner agencies to the Strategy are working within action areas of the Strategy. The report does not aim to document all of the outstanding work done on a day-to-day, business-as-usual basis by the many agencies working within the safety environment of Christchurch. However, it recognises that this tireless work lays a strong foundation for all of the other projects to be developed and applied to work towards making Christchurch the safest city in New Zealand.

All initiatives under the Strategy guided Christchurch towards accreditation in 2008 as an International Safe Community based on criteria developed by the World Health Organisation (WHO). The challenge now is to ensure this solid foundation of safety initiatives is strengthened and built on to ensure successful re-accreditation is achieved at five-yearly reviews of the city's performance.

The current annual report is formatted slightly differently from previous years. A number of the actions from previous reports have either altered slightly or have been discontinued. An example of this change is in the area of injury prevention where one action from the previous report has been updated from initiatives around "falls in older adults" to working on initiatives that "prevent falls" in all groups in the community.



Safer Christchurch Strategy

The Safer Christchurch Strategy has the following aim and goals:

AIM

Christchurch is the safest city in New Zealand

GOALS

1. Reduce the incidence of injury in our community
2. Enhance safety on our roads
3. Enhance safety from crime through preventative and supportive actions
4. Support safety and injury prevention through collaboration and coordination

The annual report is structured so that the goals within the strategy have a set of baseline measures, a commentary on why this area of work is important and how we are doing in Christchurch on a programme and / or population basis.

A number of the actions where activity has occurred include comments on baseline measures established, and commentary around projects, partners and funding undertaken over the year, and planned activity outlined for the future.

The Safer Christchurch Strategy is overseen by the Safer Christchurch Interagency Group; the partners represent a number of central government agencies and sector representatives.



The actions within each of the three goals - Injury Prevention, Road Safety and Crime Prevention – have a dedicated coordinating committee established for each area. The role of these coordinating committees is to:

- Inform the Safer Christchurch Interagency Group
- Increase collaboration within the sector
- Coordinate planning in line with the Safer Christchurch Strategy
- Provide a snap shot of activity in terms of need, interventions and opportunities to facilitate better decisions in terms of funding for outcomes
- Play a role in analysing hard data – quantitative and qualitative
- Make recommendations to the Safer Christchurch Interagency Group

Lastly, it should be acknowledged that the Safer Christchurch Strategy is a city-wide strategy. It is not owned by the Christchurch City Council; however the Council has taken a lead role in implementing the Safer Christchurch Strategy mandated through:

- The Local Government Act 2002.
- The Long Term Council Community Plan 2009–2019; by coordinating the Safer Christchurch Interagency Group and implementing the Safer Christchurch Strategy.
- Christchurch Community Outcomes which include: a safe city, a healthy city and an attractive and well designed city.
- The Strengthening Communities Strategy Goal Seven: Enhancing the safety of communities and neighbourhoods.

Safer Christchurch Interagency Group:

- Accident Compensation Corporation
- Canterbury District Health Board
- Christchurch City Council
- New Zealand Police
- Ministry of Internal Affairs
- Family Sector Representative
- Healthy Christchurch
- Housing New Zealand
- Ministry of Education
- Ministry of Health
- Ministry of Justice
- Ministry of Pacific Island Affairs
- Ministry of Social Development
- Family and Community Services
- Child, Youth and Family
- Work and Income
- New Zealand Fire Service
- New Zealand Transport Agency
- Te Rūnanga O Ngāi Tahu
- Department of Corrections
- Youth Sector Representative
- Older Persons Sector Representative

Goal One

Reduce the incidence of injury in our community

OBJECTIVE

Provide active support to locally led initiatives that make significant contributions to reducing the incidence of injury

Why is this important?

Injuries are generally predictable and preventable events. The New Zealand Injury Prevention Strategy (NZIPS) seeks a cultural change that would see New Zealand move beyond the idea that injuries are caused by 'freak events' towards a culture that acknowledges that most injuries can be avoided and where injury prevention is a collective responsibility, with local communities playing a vital role in leading attitude and behavioural change.

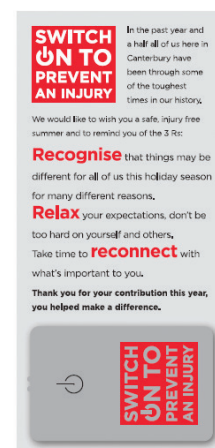
Injuries cost lives, destroy families and ruin futures. Injuries can be traumatic, debilitating and have huge social, economic and personal costs.

Goal One Actions

Goal one actions were reviewed by the Injury Prevention Sector Forum in October and November 2013 and fully endorsed by the Safer Christchurch Interagency Group in December 2013.

Goal one actions include:

1. Support and develop initiatives to prevent falls.
2. Support and develop initiatives that prevent sports and recreational injuries and that encourage active lifestyles.
3. Identify and develop initiatives that reduce childhood injuries and injuries in youth.
4. Support initiatives targeted at minimising alcohol related injury and harm, and ensuring an integrated approach to alcohol-related-harm with crime prevention and road safety.
5. Support and develop neighbourhood-based initiatives which aim to reduce injuries and minimising the risks of injury-related harm in communities.
6. Support initiatives targeted at minimising the rates of suicide and self-harm.



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8 October - 9 November 2012 www.thewellbeinggame.org.nz

How are we doing in Christchurch?

Note about statistics

There is no one agency collating statistics for all fatalities, hospitalisations and injury treatments. Different agencies collect and present information in different ways, often using different categories and classification types. This variability is further complicated by the reliance on human judgement to classify and sort the data in its raw form, as well as delays created by the time taken to collect and report on the data.

Data for this section was sourced from the National Injury Query Statistics (NIQS) database which is administered by the Injury Prevention Research Unit (IPRU) of the Otago School of Medicine and the Accident Compensation Corporation (ACC) Injury Prevention Business Intelligence Team. Using ACC data alongside data from IPRU for direct comparison presents some difficulties as they each use different injury classification categories and reporting groups and periods (some data is for a financial year and other data is for a calendar year). IPRU data is based on TLA area for the patient, whereas some ACC data is provided for claims for incidents occurring within a TLA area as opposed to normal place of residence.

The hospitalisation figures from IPRU represent stays which are longer than 48 hours where the principle diagnosis is an injury; it excludes readmissions for the same incidence, day patients and patients who died in hospital. Only people normally resident in Christchurch are included. Hospitalisation (to 2012) and injury claim figures (to 2012) are the latest available.

Fatality figures are from the NIQS database which is sourced directly from the Coroners Office. Due to the processing time for Coronal inquests the latest figures available are for 2010. Again, only people who are normally resident in the Christchurch TLA area are included.

Injury overview

Both fatal and non-fatal injury rates for Christchurch appear to have remained stable and are comparable with previous years' figures, despite the occurrence of the 2010 and 2011 earthquakes. Falls remain the top cause of injury hospitalisations. For both injury hospitalisations and fatalities, unintentional injury is the most significant group compared with that of intentional injury (assaults and self-inflicted injury, including suicide and self-harm). Men continue to injure themselves at a slightly higher rate than women, and the over 65 age group continues to appear at a disproportionately high rate in both fatal and non-fatal statistics.

Hospitalisations

There were 4,274 injury related hospitalisations in Christchurch in 2012, comparable to the 4,324 in the previous year. Falls continue to be the most common cause of injury, accounting for 1,968 hospitalisations (and demonstrating a slight decrease compared with 2011). The rate for other injury hospitalisation causes remain fairly stable over the last 5 years, with the number of falls trending upwards, overextension with a slight upwards trend and cut/pierce injuries trending slightly downwards. The other top causes for injury hospitalisations were poisoning (437), struck by against (296), motor vehicle traffic (257), cut/pierce (243). Once again injury hospitalisations were most common in the 65+ age group per 10,000 population (with 1,470 in total). In the main working age group (25-64) there were 1666 injury hospitalisations in 2012 (which is comparable to the 1647 reported for 2011).

Over the last four years reported (2009-2012) there have been a total of 17,103 injury hospitalisations of which 15,093 (88.2%) were unintentional injuries (accidental). Self inflicted injuries for the last four years (2009-2012) accounted for 7.6% of hospitalisations and assault accounted for 3.3% of hospitalisations for the same period.

Injury Claims

There were 406,198 new injury claims accepted by ACC from July 2012 to June 2013 (inclusive) including accidents that only received bulk funded hospital services. ACC data relates to claims for persons resident in Christchurch at the time of the accident.

Major cause

1. loss of balance/personal control (118,531)
2. lifting/carrying/strain (60,694)
3. collision/knocked over by object (41,434)
4. struck by person/animal (36,682)
5. tripping or stumbling (31,411)

The home was the most frequent scene for accidents, and was almost twice as likely to be the location of an accident compared to places for recreation and sports (being the second most frequent scene). An industrial place was the least frequent scene of a non-work place related accident.

Injury hospitalisations by major cause, Christchurch TLA

(Source: IPRU data, 2014)

Major Cause	Total:				
	2008	2009	2010	2011	2012
Fall	1,802	1,907	1,913	2,048	1,968
Poisoning	384	438	465	393	437
Struck by or against	270	315	321	318	296
Motor vehicle traffic*	276	275	267	249	257
Other specified	174	186	236	252	255
Cut/pierce	303	261	281	236	243
Overexertion	167	199	208	217	215
Pedal cyclist	118	129	140	112	139
Other land transport	66	63	70	89	100
Natural environment	85	84	104	140	98
Unspecified	107	108	89	75	63
Machinery	77	65	55	68	59
Hot object/substance	28	55	35	42	34
Motor vehicle pedestrian	44	48	42	28	33
Fire/flame	12	18	14	13	24
Suffocation**	9	15	13	15	16
Pedestrian	16	18	16	11	16
Other transport	12	16	23	10	10
Firearm	2	4	6	4	7
Drowning	7	3	0	4	4
Total (and % of National Average)	3,959 (8.6%)	4,207 (8.8%)	4,298 (8.7%)	4,324 (8.9%)	4,274 (8.7%)
National Total	46,019	47,823	49,270	48,706	49,385

* Includes: Occupant, motorcyclist, pedal cyclist

** ICD10 coding

Injury fatalities by major cause, Christchurch TLA

(Source: IPRU data, 2014)

Major Cause	2006	2007	2008	2009	2010
Cut/pierce	1	3	2	4	4
Drowning	6	4	9	5	9
Fall	40	36	37	50	62
Fire/flame	1	3	2	9	1
Firearm	1	2	1	3	2
Hot object/substance	0	0	0	1	0
Machinery	2	1	1	0	0
Motor vehicle pedestrian	5	3	7	2	2
Motor vehicle traffic*	14	19	13	15	19
Natural environment	2	1	1	0	1
Other land transport	0	3	1	2	1
Other specified	8	3	9	6	7
Other transport	0	0	5	0	1
Overexertion	0	1	0	0	0
Pedal cyclist	0	1	1	0	1
Pedestrian	0	0	3	1	1
Poisoning	24	22	35	31	26
Struck by against	1	1	3	0	4
Suffocation**	25	32	34	32	43
Unspecified	2	1	4	1	0
Total (and % of National Average)	132 (7.5%)	138 (7.6%)	168 (8.8%)	162 (8.5%)	184 (9.4%)
National Total	1,749	1,827	1,906	1,907	1,944

* Includes: Occupant, motorcyclist, pedal cyclist

** UCD10 coding

ACC Data – New Injury Claims

Major cause, non-work related new claims, Christchurch TLA, July 2012–June 2013

(Source: ACC Business Intelligence Team, 2013)

Accident Cause	Total Claims
Loss balance/personal control	118,531
Lifting/carrying/strain	60,694
Collision/knocked over by object	41,434
Struck by person/animal	36,682
Tripping or stumbling	31,411
Slipping, skidding on foot	24,648
Twisting movement	24,158
Other or unclear cause	14,483
Pushed or pulled	13,095
Struck by held tool/implement	7,183
Loss of control of vehicle	6,098
Object coming loose/shifting	5,862
Puncture	5,600
Misjudgement of support	4,249
Medical treatment	2,905
Loss of hold	1,976
Boiling (violent & inadvertent)	1,473
Lurching/jerks in vehicles etc.	1,062
Loss of consciousness/sleep	836
Swerving/evasive action	572
Fire	482
Collapse/overturning/inundation	398
Something giving way underfoot	358

Accident Cause	Total Claims
Collapse of stack/bulk goods	306
Skid	241
Work property or characteristics	236
Exposure to elements	221
Driving into hole/object etc.	*176
Inadvertent machine/vehicle movement	*157
Bursting/breakage/distortion	*840
Explosion/blasting/implosion	*85
Electrical shock/short circuit	*79
Mechanical malfunction	*76
Criminal act	*70
Flooding/overflow of liquid	*59
Recoil/ejection	*49
Oral ingestion of fungi	*46
Shooting	*37
Folding/collapse	*30
Total Claims	406,198

* Denotes where monthly data recorded a value of ≤ 3 (values less than 4 cannot be reported for privacy reasons). In these circumstances, a minimum of one incidence was included in the total - however the actual figure may be slightly higher.

Data for this table includes claims which have only received bulk funded hospital services.

Injury prevention activities in Christchurch

Injury Prevention

The Injury prevention team have worked with a number of agencies to implement the successful 'Good One' party register. Good One is an initiative backed by a number of

community and government organisations including ACC, the Police, the Health Promotion Agency, both Lincoln University and the University of Canterbury and Community and Public

Health. This initiative seeks to register student parties and also improve the relationship with the police as well as neighbours and those who may be affected.

<http://www.goodone.org.nz>

Injury Prevention Projects/Programmes						
Programme Name and Lead Agency	What the Programme Addresses (Aim)	Population Programme Targets	Length of Operation	Reach of Programme	Results	Partners
Driveway Run over Prevention Safe kids Aotearoa	Highlighting the risks of accidentally reversing over children in driveways causing injury and death. Resources provide people with strategies to reduce the risk of running over children in driveways	Drivers of all models of vehicles	Since 2011	Public events with high foot traffic and schools	Awareness of limited visibility behind vehicles increased and more care taken by people when reversing vehicles where children and people in wheelchairs may be present.	Christchurch City Council, Plunket NZ, Accident Compensation Corporation (ACC), NZ Police, Community groups
Home Safety ACC	Education and resources to minimize hazards in and around the home that could cause falls for all people	General population	Since 2012	Presentations to community groups, home assessments in the Eastern suburbs and distribution of resources at public events		Standards NZ Positive Directions Trust
Stay on Your Feet and Modified Tai Chi ACC/Canterbury District Health Board	Exercise classes for older adults to build strength and improve balance to help prevent falls	Older Adults aged over 65 (over 55 if Maori or Pacific Islanders) living in the community	Since 2002	Christchurch wide reach with classes occurring within the community and one to one in clients homes		Canterbury Falls Champions, Presbyterian Support, Tai Chi providers, Private Physiotherapists, Active Canterbury
Kia Piki o Te Ora He Waka Tapu	Suicide prevention project that promotes mental and health wellbeing for Maori. The programme also aims to reduce access to means of suicide, increase safe reporting of suicide by the media and contribute to improved mental health services for Maori	Maori of all ages	Since 2006	Access into Maori communities via marae, Maori education emersion units, Hui a Iwi (Ngai Tahu), other Maori health providers and primary care services	Iwi, whanau and hapu have increased skills in dealing with people who are at risk of suicide. Education workshops are being carried out on marae Suicide as an issue has an improved profile within the Maori community. Community leaders are engaged with their communities on suicide related topics	He Oranga Pounamu, Lifeline, Ministry of Health, Canterbury Suicide Prevention Coordinator, Police, low decile secondary schools and Ngai Tahu whanui
Canterbury Safekids Workshop Safekids Aotearoa	Annual information, planning and networking day discussing child safety issues, best practice and education tools available for community use	Professionals working with children and their families and community safety educators	Since 2009	Annual event attracting on average 35 people from throughout Canterbury	Attendees' knowledge of injury risks and risk minimization techniques improved. Attendees report the benefits of increasing networks at event. Attendees are provided with resources to assist in educating others	Christchurch City Council, Waimakariri District Council, Plunket, Christchurch Safe Kids Coalition members and NZ Police

Injury Prevention Projects/Programmes, cont'd

Programme Name and Lead Agency	What the Programme Addresses (Aim)	Population Programme Targets	Length of Operation	Reach of Programme	Results	Partners
Home Fire Safety Checks / Smoke Alarm Installation NZ Fire Service	Fire-fighters make home visits to assist with fire safety. Supply and installation of free 10 yr. smoke detector	General Population	Ongoing	Whole of community	Average 300 home visits throughout city per year. Improving fire safety in the home, promoting use of smoke alarms	Referrals from Social Agencies.
Evacuation Scheme – assistance and guidance NZ Fire Service	Commercial and industrial buildings required to have registered evacuation schemes. Scheme development and implementation assisted and guided by Fire Service	Commercial and industrial building owners / occupiers	Ongoing	Commercial / business community	Fire risk management staff assist with requirements and training. Operational staff assist at Trial Evacuations	CCC Business Associations
Canterbury 500 Suicide Prevention Gatekeeper Training Pegasus Health/ Canterbury District Health Board	Suicide prevention training (QPR method) for people in the community. Focus is on how to speak with an at risk person and how to connect them with people who can help in a safe manger	Community leaders, people from at risk communities and general public	Since 2012	Programme is Canterbury wide. Aim is to have at least 500 citizens trained in QPR technique	Participants know how to successfully question, persuade and refer friends, family and acquaintances that may be at risk of suicide in a safe manner	Canterbury District Health Board, Child and Youth Mortality Review Group, Christchurch City Council, Mental Health Education and Resource Centre
Say Now ACC/Sport Canterbury	Misuse of alcohol	Sports clubs	2011- ongoing		Aiming to change the culture in sport clubs in relation to alcohol use and abuse	Sport Canterbury Rugby clubs
Good One Party Register NZ Police	To minimize the harm and disruption caused by alcohol use at tertiary student residential parties	Christchurch tertiary institution students	Since 2014	Website promoted to all students at local tertiary institutions and championed by student associations	Student party organizers are hosting parties that are safer in terms of alcohol use. Over 35 parties have been registered on the website. Police report a significantly lower number of calls received due to disruptive party goers	ACC, Lincoln University, Canterbury University, Health Protection Authority, Canterbury District Health Board, Christchurch City Council, NZ Fire Service, Community and Public Health, local student associations, CPIT

Injury Prevention Programmes

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
ACC	Safer Homes	Safer Homes presentations to community and building industry	General population	2012 – ongoing	Presentations on ACC's Home Safety Checklist and on Standards NZ Safety in the Home Handbook SNZ HB 4102:2011.	Standards NZ
ACC	Construction Industry Health and Safety talks	Health and safety training for those new to the construction industry	Apprentice trades people attending CPIT and SIT	3 months	Provides operational understanding of health and safety guidelines for apprentices entering the construction industry.	SIT CPIT ACC
ACC	Falls Programmes	Falls prevention in older adults	Older Adults aged 65+ (55+ if Maori or Pacific) living in the community	Ongoing	Stay on Your Feet and Modified Tai Chi classes delivered through a variety of providers	ACC CDHB Presbyterian Support Other Tai Chi providers
ACC	Vitamin D	Falls prevention in older adults	Older Adults aged 65+ (55+ if Maori or Pacific) living in residential care	Ongoing	Provides free Vitamin D supplements to people living in residential care facilities.	CDHB Residential Care Homes GPs
ACC	Injury Prevention Services	Supporting and developing the health the safety culture of businesses	Employers in Canterbury	Ongoing	ACC Injury Prevention Management Consultants provide support and advice to business to utilize ACC resources and develop their own to enhance the safety culture of their organization.	Christchurch Employers Injury Prevention Practitioners CCC
ACC/Sport Canterbury	Say Now	Misuse of alcohol	Sports clubs	2011 - ongoing	Aiming to change the culture in sport clubs in relation to alcohol use and abuse.	Sport Canterbury Rugby clubs
ACC	Active Smart	Revised web-base programme providing training programmes	General community	2012- Ongoing	More people taking part in activity for a healthier and injury free population.	Employers
ACC	Young Drive	Improving competence for young drivers.	Young drivers	Ongoing	Encouraging use of the practice website.	Local Road Safety Coordinators NZTA
ACC	Motorcyclists	Improving competence of motorcyclists	Motorcyclists	Ongoing	Subsidised training.	Police Local Road Safety Coordinators
ACC	Fleet Saver	Improving safety of truck fleets	Fleet owners and truck drivers	2014 - ongoing	Auditing of truck fleets leading to reduction in ACC levies.	NZTA Trucking organisations

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
Active Canterbury Network	Workforce training for community physical activity providers and community information hub with links to falls prevention and starting out advice	Falls prevention in older adults and building provider capability to deliver safe and appropriate physical activities	Older adults, beginners, special population groups and inactive people	Ongoing	To support, resource and train the workforce – activity providers, health professionals and relevant organizations – who provides services to help people lead active lives.	Active Canterbury Network: Catch Fitness Christchurch City Council Community and Public Health (CDHB) Dance and Physical Theatre Trust Heart Foundation He Oranga Pounamu Pacific Trust Canterbury Pegasus Health Ltd Selwyn District Council Sport Canterbury YMCA
Age Concern	Confident Driving, Staying Safe	The course has been designed to assist older drivers in remaining confident in their driving and to encourage an increased awareness of today's traffic and other road users.	Older adults	Ongoing	Reducing car crashes and increasing awareness of driver and road safety	

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
Age Concern	International Older Persons Day Positive Aging Expo	A public expo of numerous services available to older persons	Older adults	Ongoing	Provides older adults access to information and services about health, safety and wellbeing. The event provides an atrium for entertainment, a theatre for presenting speakers, a large exhibition area and plenty of outdoor space for activities. In 2014 event attracted over 5,000 people. The injury prevention focus for this event was driveway visibility and reversing safety with an interactive kit demonstrating blind spot and visibility restrictions, and take home collateral promoting the SafeKids messages of “check, supervise, and separate”.	Age Concern More Mobility EQC/Fletchers Alzheimer’s Canterbury Safer Christchurch Work and Income Civil Defence Emergency Management NZ Fire Service Community Energy Action Centre Diabetes Society Christchurch City Council Units Epilepsy NZ Caring for Carers Canterbury Police Men’s Sheds Neighbourhood Support Canterbury Plunket Car Seat Services
Age Concern	Distribution of “life tubes”	Provides key personal information at time of medical emergency	Older Adults	Ongoing	Approximately 3000 life tubes have been distributed. The life tubes provide important personal information about the older person that can be used in the event of a medical emergency.	Age Concern
CCC – Safer Christchurch	Mall Safety Accreditation Project	Safety from crime and the perception of crime in shopping malls Integration of IPTED principles	Members of the public who visit shopping malls	Ongoing	2012 – review of pilot tool and second pilot of assessment with Hornby Mall.	CCC Police Fire Service Neighbourhood Support Mall Consultant The Hornby Mall Centre

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
CCC-Safer Christchurch	Volatile Substance Abuse – Retailer Education Project	Education and awareness information on the risks of abuse of substances like butane and promotion of responsible retailing practices to restrict access to these products and minimize the risk of abuse (huffing) and resulting harm.	Local Retailers to promote responsible community retailing and protecting at risk youth	2012- Ongoing	In response three recent deaths of youth in Christchurch and Chief Coroner's recommendations the project undertook the following: - Made site visits to local retailers providing information packs and was also provided to retailers associations and translated for ethnic communities. - Baseline data was collated on current local voluntary policies and practices. This project was commended by The Regional Coroner in May 2013.	CCC Police NZ Drug Foundation CYMRG Community Action Youth and Drugs (CAYAD) CYF Youth Justice
CCC- NZ Safety Week - ACC	NZ Safety Week Expo	Promotion of NZ Safety Week themes of home safety, moderation of alcohol, and sport and fitness	CCC Staff and families	October 2013	Interactive "have a go" expo providing information and awareness on: home safety, older age falls prevention awareness, fitness assessments, have a go exercise, promoting local community recreation activities, impact of intoxication, standard alcoholic drink information. This was a pilot expo to trial activities and messages which can be used at community events.	CCC ACC CDHB Canterbury Falls Prevention Champions HPA (ALAC) PhysioSouth Active Canterbury Network
CCC- SafeKids - Plunket	Driveway visibility awareness kit	Injuries and fatalities of children caused by cars reversing in driveways	Drivers of all models of vehicles	2012 - ongoing	Demonstration kit available in Council for Road Safety Team and Police use in schools and at expos. Plunket kit available for community groups and preschools and expos. Kits used at local expos and local collateral (signs, wheelie bin stickers, take-home information) distributed at expos and to preschools.	ACC Plunket Police
CCC- Sports and Recreation Unit	Swim Education	Teaching the core life skill of swimming, vital for safer play in the water.	Swimsmart – six months to adults and Swimsafe – schools programme	School term based programme	Designed to build confidence and progressively develop skills to swim and increase chances of survival in the water. Goal of achieving zoom benchmark set by Water Safety New Zealand.	The outcomes of the programme are supported by Swimming NZ and Water Safety New Zealand.

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
CDHB – Canterbury Clinical Network	Canterbury Community Falls prevention service	Falls prevention for older adults who live in the community	Older Adults aged 65+ (55+ if Maori or Pacific) living in the community (metropolitan and rural Canterbury)	Ongoing	<p>Designed to - reduce the proportion of the population aged 75+ presenting to ED and as a result of a fall. Reduce the proportion of the population aged 75+ admitted to hospital as a result of a fall.</p> <p>1. Falls Champions (free to service users)</p> <p>Clinician-led service consisting of physiotherapist or registered nurse 'Falls Champions' for the more frail elderly.</p> <p>Delivery of the Modified Otago Exercise Programme (MOEP) that includes a home hazard check, full falls assessment, home visits and follow up phone visits over a 12 month period.</p> <p>Establish and maintain relationships with primary and community providers and link in with cluster/hub activity.</p> <p>Educate primary/ secondary care referrers on community-based falls prevention programmes and pathways.</p> <p>2. Volunteer Led Service (free to service users)</p> <p>Delivery of the Stay on Your Feet (SOYF) programme in the clients' home or in a group setting for less frail, more active people than those requiring MOEP. SOYF is based on the MOEP, and is delivered over six months by volunteers who are mentored by a fall champion, and supported by a co-ordinator.</p> <p>3. Modified Tai Chi</p> <p>Delivered by qualified instructors in a community setting at a small cost to users.</p>	<p>CDHB</p> <p>Private Physiotherapists</p> <p>HCNZ</p> <p>Presbyterian Support</p> <p>Tai Chi providers</p> <p>ACC</p>

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
CYMRG	Child and Youth Mortality Review Group	Reviews deaths of all children and young people aged 28 days up to and including 24 years	General population and all organizations who have a child or youth work stream	Ongoing	Raising awareness of issues and themes nationally and regionally for children and youth.	Health Quality and Safety Commission CDHB Paediatrics ICU Public Health Ministry of Education Suicide Prevention Co-ordinator NZ Police Victim Support NZTA Maori Representative Plunket CYFs Primary Health-Pegasus Change for Our Children MSD CCC Injury Prevention Advisor
CYMRG	Child and Youth Mortality Review Group – education workshops	Joining the dots – suicide prevention workshop for high schools	For high school counselors, deans, nurses, social workers and youth workers	September 2012 - ongoing	Raising awareness of trends, data and information on youth suicide, risks, MOE prevention guidelines, protective factors and implications for pastoral care.	Health Quality and Safety Commission CDHB Ministry of Education Suicide Prevention coordinator Primary Health Care providers
CYMRG	Child and Youth Mortality Review Group – education workshops	Joining the dots – alcohol and other drugs workshop for high schools	For high school counselors, deans, nurses, social workers and youth workers	September 2012 - ongoing	Raising awareness of trends, data and information on alcohol and other drugs issues for youth, risks, MOE guidelines, school polices, protective factors, implications for pastoral care, positive collaborative community action approaches, and local resources.	Health Quality and Safety Commission CDHB Ministry of Education CCC Injury Prevention Advisor Primary Health Care providers CAYAD CYF – Youth Justice ADANZ

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
Healthy Christchurch	Healthy Christchurch Charter	Fostering collaboration between all sectors and groups to create a healthy city	All of Christchurch	Ongoing	Currently approx 200 charter signatories, ranging from government agencies, businesses, voluntary sector groups, networks and residents associations. Mainlining the Healthy City Profile.	CDHB MOH ECan Police Pegasus Health Partnership Health
Healthy Christchurch	Warmer Canterbury Working Group	Interagency collaboration on winter preparedness planning and support	All of Christchurch and neighbouring territorial local authorities – helping vulnerable communities to stay well and keep warm in Winter	June 2012 - Ongoing	To enable sharing of winter projects, combining of resources, and strategically looking forward at the response to issues around winter warmth. Included: community tips and referral information brochures and website; support for Red Cross Winter Warmth packs and grants; input into draft CDHB health focused housing strategy.	CDHB Community and Public Health CERA CCC ECan Red Cross HOP CALD Communities WINZ Ngai Tahu MSD Community Energy Action (CEA) Partnership Health Canterbury Emergency Temporary Accommodation Service (CETAS) Canterbury Neighbourhood Support
Kia Piki o te Ora	Kia Piki o te Ora	All age suicide prevention project with the following goals: 1. Promote mental health and wellbeing for Māori 2. Reduce access to means of suicide 3. Increase safe reporting of suicide by the media 4. Contribute to improve mental health services for Māori	Maori of all ages in the Ngai Tahu rohe	Ongoing	All stakeholders are engaged: - Marae - Maori emersion units - Low decile primary/secondary schools - Kuia and kaumatua kaunihera - Hui a iwi – Ngai Tahu - Primary and secondary schools - Other Maori health providers - Primary care services	Kia Piki te Ora He Oranga Pounamu Lifeline Waimakiriri District Council MOH PHO DHB Suicide Prevention Coordinator Police Local and National Maori Health Providers

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
Neighbourhood Support Canterbury	Age Concern Home and Personal Safety Seminars	Home and personal safety for over 65's – full day course	Elderly not living in care	Ongoing	Twenty courses run annually, 10-50 participants, neighbours helping neighbours focus, forming Neighbourhood Support Groups.	Police Civil Defense Fire Service
Neighbourhood Support Canterbury	Area Coordinators Neighbourhood Support Safe Growth projects in both Phillipstown and Riccarton West	Recruiting and selecting Area Coordinators Encouraging local residents to identify issues and develop programmes to address these issues	Existing Street Coordinators New and existing members to participate	Ongoing Ongoing	Area Coordinators provide a link between NSC and street group Coordinators, numbers increasing on a monthly basis. Short and long term projects to take place	Public Local residents from those areas, Police, Fire Service, CCC, Schools.
Neighbourhood Support Canterbury	Junior Neighbourhood Support	Rewarding positive behavior and initiatives	Twelve Christchurch schools selected by Community Boards and MSD – for school children aged 5 to 12	Ongoing	Programme to support positive and community behavior, awards nominations by peers, education of safety messages through assembly visits.	Police New Zealand Fire Service Civil Defense St Johns RSPCA MSD Community Boards
Neighbourhood Support Canterbury	Christchurch Gets Ready (CGR) web based Database	Emergency /disaster preparedness and response project	All of Christchurch	Ongoing	Enable sharing of information for situation update reports, coordination of resources and personnel in the event of an emergency response situation. CGR now set up to permit Street Co-ordinators to send SITREPS in the event of a major disaster/incident. This information available to CDEM. Old XL Database has been transferred to CGR	Neighborhood Support CCC Civil Defense Emergency Services Red Cross
NZ Fire Service	Be Firewise programme	Fire safety programmes for pre school, primary and secondary school students	Children	Ongoing	Resources supplied to all schools in the city. Pre-school resources supplied on demand. Programme designed for: Year 1 and 2 Year 8 Year 12 and 13	Ministry of Education Canterbury Junior Neighborhood Support

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
NZ Fire Service	Service Club presentations	Fire safety in the home and Home Escape Plans	General population	Ongoing	Ten presentations on average per year. Audience average 40 people.	Probus Club Lions Club Masonic Lodge Church groups
NZ Fire Service	Home fire safety checks and smoke alarm installation	Firefighters in the home assisting with fire safety, supplying free detectors and installing a 10 year smoke detector	General population	2010 Ongoing	Three hundred home visits in city.	Referrals from social agencies
Pegasus Health/ CDHB	Canterbury Suicide Prevention Coordinator	A model for coordinated suicide prevention in Canterbury	Whole population	2010 ongoing	Development of a Canterbury Suicide Prevention Model Framework for Canterbury to develop local projects and to address goals of the Suicide Prevention Strategy.	CDHB Pegasus Health Canterbury Suicide Prevention Steering Committee
Pegasus Health/ CDHB/SMHS	Canterbury Suicide Prevention Coordinator – ED Project	Emergency Department clinical pathways and service usage of those presenting with suicide attempts/risk to ED	At risk in the community - Christchurch, Selwyn, Lyttelton CDHB area	2011-13	Address goals of the Suicide Prevention Strategy.	CDHB GP's PHO TLA's MOH CYMRG
Pegasus Health/ CDHB	Canterbury Suicide Prevention Coordinator - GP Project	GP training on themes and prevention training	At risk in the community, primary healthcare workers	2012 - Ongoing	QPR (Question, Persuade, Refer) – level 2 training and support. Embed current programme and expand numbers participating.	CDHB GP's PHO TLA's MOH CYMRG
Pegasus Health/ CDHB	Canterbury Suicide Prevention Coordinator – Gatekeeper Project	Canterbury 500 - Gatekeeper prevention training	At risk in the community, gatekeepers in community organizations	2012- Ongoing	QPR (Question, Persuade, Refer) – level 1 training and local tailored forums for organizational training support.	CDHB GP's PHO TLA's MOH CYMRG

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
Pegasus Health/ CDHB	Canterbury Suicide Prevention Coordinator – Postvention Project	Postvention linkages and joining the dots project	Those in the community bereaved by suicide	2013 - Ongoing	Making linkages in referrals and support for those bereaved by suicide. Initial actions include scoping and identifying gaps.	CDHB GP's PHO TLA's MOH CYMRG Chief Coroner and Regional Coroner Various support agencies
Pegasus Health/ CDHB	Canterbury Suicide Prevention Coordinator – Surveillance	Sharing of information regarding suicide incidence in primary health facilities in a timely manner.	At risk in the community - Christchurch, Selwyn, Lyttelton CDHB area	2014 - Ongoing	Gather correct information regarding suicide incidence in order to target at risk communities immediately.	SMHS Emergency Departments Coroner Ministry of Health
Pegasus Health/ CDHB	Canterbury Suicide Prevention Coordinator – Network Partnerships	Improve access to communities post incidents via networks and contacts.	At risk in the community - Christchurch, Selwyn, Lyttelton CDHB area	2014 - Ongoing	Formalise local community networks to improve immediate access into communities post suicide incident.	Community Groups and individuals
Plunket – Canterbury Car Seat Rental Services	Child Car Seat Restraint services	Child Car Seat Restraint information, advice on fitting, and products	Parents, grandparents, pre-schools	Ongoing	Provision of trained technician services – information, advice and fitting. Clinics for pre/schools, community. Partnership with Traffic Police on checking operations with pre-schools. Information clinics held with partner agencies to promote/advise on checks in rules 1 Nov 2013.	NZTA Police CCC SafeKids
Presbyterian Support/ Enliven	Modified Tai Chi Groups	Falls prevention in older adults	Older Adults aged 65+ (55+ if Maori or Pacific) living in the community	Ongoing	Community based Tai Chi classes using a specific set of Tai Chi exercises which focus on building strength and balance. Twenty week introductory programme and ongoing maintenance classes.	ACC
Presbyterian Support/ Enliven	Stay on your Feet	Falls prevention in older adults	Older Adults aged 65+ (55+ if Maori or Pacific)	Ongoing	Falls prevention programme delivered by trained volunteers in individuals homes. Six month programme including five home visits.	ACC

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
Safekids NZ	Annual Safe Kids Campaign	Annual information and planning day	Road show to regional centres around the country including Christchurch- attracts between 450-500 people a year	Annual	The information and planning day workshop invites people from throughout the Canterbury region. Christchurch SafeKids Coalition communication and information network extended.	CCC Regional TLA's Plunket NZ Police SafeKids partner agencies and local coalition members
Safekids NZ/ CDHB/ Plunket/ NZTA	B4 School Check. Height certificates with a booster seat message	Children staying in booster seats for longer: Booster Rooster and Safety Sam	Parents and children having final well child check before turning 5 years old and starting school	Sept 2010-ongoing	Every child in Christchurch who attends a B4 School Check is given a certificate recording their height and featuring reminder to stay in their booster seat until 148cm tall. 5000 certificates were delivered to Christchurch nurses in September 2010.	CCC B4 School Check Well Child nurses Safekids Plunket
Safekids NZ	Motor vehicle injuries	Correct use and fitting of child restraints. Normalising the use of booster seats for children aged 5 – 10 years	Children under 148 cm tall and their parents	2010 - ongoing	Booster seats have been made a priority item in the NZTA Safer Journeys Road Safety Strategy. Finalist in the TVNZ Marketing Awards 2011. Resources updated in 2013 with changes in restraint rules for 5-7 year olds.	ACC Plunket NZTA
Safekids NZ	Preventing driveway run overs	Injuries and fatalities of children caused by cars reversing in driveways	Drivers of all models of vehicles	2011 - ongoing	Warning signs developed. Driveway Run Over display kits developed and produced for local communities.	ACC Plunket NZTA
Safekids NZ	Hot water burns like fire	Prevention of burn injuries from hot drinks and water	Children under 5 years and their parents	2011/12	Safer homes burns prevention flip chart and practitioner's kit developed and distributed.	ACC Burns Support Group Charitable Trust:
Safekids NZ	Cycle safety	Prevention of cycling injuries through promotion of cycle safety training and safe helmet use	Children under age 14 years, parents, schools, all road users	2012/13	Awareness and promotion of cycle helmet correct use, cycle skills training, active travel, visibility aids, and supporting safe cycling environments.	ACC NZTA LTSA NZ Police
Sport Canterbury	Programmes supporting physical activity, safety in sports and injury prevention.	Supporting participation, development and performance. Supporting continuation of sports and activity in EQ affected areas	Canterbury community	Ongoing	Club Mark, Kiwi Sport, green prescription programmes with CDHB, Be Active and Stay on your Feet programmes.	CDHB Partnership Health Sport Clubs ACC

Injury Prevention Programmes, cont'd

Organisation	Programme	What it addresses	Target population	Length of operation	Programme overview /outcomes	Partners
St John	Ambulance 111 communications	Clinical telephone advice (CTA)	Canterbury community with low acuity injuries or health problems	Ongoing since September 2011	Allows people with minor injury or illness to be assessed by an Intensive Care Paramedic. Patients are given instructions or referred to alternative care pathways.	MOH Healthline
St John	St John Safe Kids	Empowering school age children to know how to act in an emergency	Pre-school to year 8 children	Ongoing Since 1991	Equips children to cope in an emergency, how and when to call an ambulance, understanding St John and the skills to identify and help in an emergency situation. This programme has helped children as young as 5 to know how to call and ambulance.	Funding from community donations, general donations, sponsorships, grants and bequests which assist with non-ambulance services in our local communities
St John	First Aid Training	Learning lifesaving skills and knowledge in a day	13 years and over	Ongoing Since 1885	One day course to learn how to respond to and manage trauma and medical situations by providing first aid.	Revenue from this activity helps reduce shortfall in ambulance funding
St John	Medical Alarms	Individuals in need of extra support at home because of a medical condition	People aged 65+ and younger people with disabilities	Ongoing Since 2002	One touch button alarm alerts St John to provide assistance. The most preferred medical alarm by users and their GPs.	Revenue from this activity helps reduce shortfall in ambulance funding
St John	Youth Programme	Involving young people in programmes which encourage learning of lifesaving and lifestyle skills	Young people 8 to 18 years	Ongoing Since 1927	Approx 400 cadets and 30 youth leaders throughout the Christchurch district.	Funding from community donations, general donations, sponsorships, grants and bequests which assist with non-ambulance services in our local communities
St John	Caring Caller	Social isolation of housebound individuals	Older People 50 to 90+ years	Ongoing Since 2000	Daily phone contact for housebound people to check on their welfare. Fifty percent increase in this service in the last 9 months.	Funding from community donations, general donations, sponsorships, grants and bequests which assist with non-ambulance services in our local communities
Water Safety New Zealand	Water Safety New Zealand - Annual Regional Forums	Working to reduce injury and drowning through leadership, education and awareness	General population	Ongoing	Regional drowning fact sheets and regional water safety education plans aiming to raise awareness and education.	37 member organizations
Water Safety New Zealand	Canterbury Task Force working group - Water Safety Activities	Leading the water safety sector to share messages and raise awareness in the community	General population –all water users	2012 - ongoing	Collaboration of members in Canterbury region on sharing of information, teaching plans and resources, for sharing of water safety messages across the community.	Canterbury Region Water Safety members – 13 on working group Smart Moves

Injury Prevention Priority Areas

Injury Prevention Priority Areas	Driving Strategies and Agencies	Overview of Key action areas in Christchurch	5 year trends are from ACC community profiles based on data form ACC claims, police and other agency data.
Falls prevention	Safer Christchurch – Injury prevention NZIPS ACC, MoH, CDHB, PSUSI National Falls Prevention	Elderly programmes Working Age Home Safety Environmental design	5 year trend: Overall ACC claim rate up, but fatal and serious injury, costs, and lost productivity down.
Childhood injury and safety	Safer Christchurch - Injury prevention NZIPS MoH Child Injury Action Plan CYMRC, Plunket, Safekids	Safe Travel (passenger, road, cycle safety) Poisons and medication safety Product Safety Safe home and playgrounds Safe Sleep	Unintentional child injury decreasing over last 5 years but fatality rates remain a priority
Minimisation of suicide (and self harm)	Safer Christchurch - Injury prevention NZIPS MoH, CDHB NZ Suicide Prevention Strategy	Sector research, training and education: Prevention Postvention Youth and Maori Gatekeepers	5 year trend: Overall suicide rate and intentional self-harm hospitalisation rate down.
Preventing sports and recreation activities (in particular Drowning)	Safer Christchurch - Injury prevention NZIPS ACC, Drowning Prevention Council members Drowning Prevention Strategy	Water Safety and Drowning Activity programmes supporting health and injury prevention	57 drowning deaths in Canterbury 2007-2012 year trend: Overall the drowning rate is decreasing and water sports related injury claims down.
Injury Prevention Priority Areas	Driving Strategies and Agencies	Overview of Key action areas in Christchurch	5 year trends are from ACC community profiles based on data form ACC claims, police and other agency data.
Neighbourhood and community needs and initiatives (in particular collaboration and responding to emerging issues)	Safer Christchurch NZIPS	First Aid, Fire Safety Emergency Preparedness Emergency Response Search and Rescue Neighbourhood Support Emerging issues – e.g. huffing, K2 Vulnerable communities	Increase on community collaboration and preparedness.
Alcohol related injury and harm collaboration	Safer Christchurch – Crime, prevention, Road Safety, Injury prevention NZIPS MoH, ACC, Police, Health Promotion Agency (HAP/ALAC)	Harm reduction (drug and alcohol) Supporting Road Safety and Crime reduction initiatives	Increased agency collaboration on alcohol and drug harm related issues. Improvements required on reporting data for injury and fatality relates directly attributable to alcohol and drugs.

Injury Prevention Priority Areas, cont'd

Injury Prevention Priority Areas	Driving Strategies and Agencies	Overview of Key action areas in Christchurch	5 year trends are from ACC community profiles based on data form ACC claims, police and other agency data.
Assault	Safer Christchurch – Crime prevention NZIPS MoJ, MSD, Police, MoH Addressing the Drivers of Crime programme Green and White papers for Vulnerable Children	Supporting crime prevention member initiatives e.g on domestic violence	5 year trend: Public assault rate down. Dwelling assault rate increased.
Safe Environments and communities	Safer Christchurch – Crime Prevention, Injury Prevention, Road Safety NZIPS ACC, MoH, NZTA, NZ Fire Service, Police, Search and Rescue (SAR), St John	Crime Prevention Through Environmental Design (CPTED) Injury Prevention Through Environmental Design (IPTED) Fire Safety Initiatives supporting a safe, healthy and accessible city	Increasing expectation that rebuild will support a healthy, accessible and safe city. Increased multiagency collaboration on community focused initiatives.
Road Safety collaboration (including pedestrian, driving, and passengers)	Safer Christchurch – Road Safety, Injury prevention NZIPS ACC, NZTA, MoT, Police, AA Safer Journeys Road Safety Strategy	Child safety as pedestrians and passengers, child restraints Cycle safety Road Safety alcohol initiatives	6 year trend: Overall moderate to serious injury rate down.
Workplace and work related	NZIPS DoL, ACC, MoH Workplace Health and Safety Strategy for NZ	Supporting community injury prevention and wellness approaches to be included in Employer health and safety staff support programmes	7 year trend: Overall moderate to serious injury rate down. Fatalities down.

What do we do ?

Since 2010 SafeKids New Zealand, a service of Starship Children's Hospital, in collaboration with its regional coalitions and partner agencies such as Councils, Plunket and Police, have been promoting the awareness around this issue through a Driveway Run Over campaign kit.

Staff from Safer Christchurch undertakes local Driveway Run Over awareness campaigns through the use of a Driveway Run Over Kit. This is jointly used by the Community Safety Team along with the Council's Road Safety Coordinators and the Christchurch Police Youth Education and Traffic Groups. Use of the kit is integrated into the existing programmes and for use by Council and Police at local community expos. The kit is used with parents, caregivers, grandparents and teachers at preschools, schools, driver training courses, and community expos – to provide interactive advice and education to promote awareness of the dangers around parked and reversing vehicles for small children and encouraging the 'Check, Supervise, and Separate' actions by drivers and those supervising children.

How well

The Driveway Runover Kit has had a positive impact on parents who considered the information to be important and relevant. Some of the changes reported include:

Increased vigilance: parents indicated that they would be more vigilant and more thorough in relation to checking blind zones before moving a vehicle or when around vehicles

Raised supervision: some parents have indicated that they would change their personal situation to ensure children were in a safe place when a vehicle was being moved, by either strapping them into their car seats, ensuring they were behind the gate, in the house or standing in a designated safe area away from the driveway where they could be seen at all times.

Information sharing: some have commented that they would share new information with other members of the household, family/ whanau and community.

Separation of play areas: a few parents indicated that they would keep children's play areas separate from parking areas. Some parents indicated that they would improve physical separation through the use of barriers by either ensuring existing gating is kept closed or by installing new fences and gates.

Other comments related to general child safety, using the Safekids 'Warning Stickers', exiting the drive forwards rather than in reverse and the utility of mirrors and reversing cameras.

Better off

Most of the parents agreed that there was value in the use of the kit in an educational way. Whilst the majority of the parents have some knowledge of driveway run over injury issues prior to the sessions, the response was that the kit increased or reinforced existing knowledge of this injury issue.

It is believed that there is a need for increased education to inform attitudinal change. Those parents with whom the programme alerted the need for increased vigilance wanted to share this information with friends, whanau, neighbours and others in their communities.

The use of this resource appears to have assisted with the effective communication of the Safekids' key messages: *check for children before driving off, always supervise children around vehicles, separate play areas from driveways*. There has been an increase in awareness of vehicle blind spots and the need to visually check for children.

The greatest change was the alteration in the physical environment with the use of gating to block access to the driveway. It is apparent that the kit is positively received and the education skills of the practitioners who facilitate the programme is important. With this, the continued use of the kit is essential to the change in behaviour for parents as well as children.

Christchurch City

Injury Comparison Report - Community Profile

Top Line Overview for 2012/2013¹

	Christchurch City	NZ	5 YR TREND
Population	363,100	4,471,100	▼
ACC injury claim rate ²	3,762.85	3,901.15	▼
ACC moderate to serious cost injury claim rate ²	251.97	228.66	▼

¹ - TLA is allocated based on claimants residence at the time of accident

	Christchurch City	NZ	5 YR TREND
Number of days lost productivity	732,500	8,963,941	▼
ACC catastrophic injury rate ²	0.30	0.47	▼
ACC fatal injury rate ²	2.07	2.54	▼

² - per 10,000 of population

The Safer Christchurch team uses the Results Based Accountability framework to measure the impact of their work. At right is an example of how the framework was used with the Driveway Run Over Campaign.

NEW CLAIMS LODGED 2012/2013

Top 5 Injury Sources¹

COST (EXCL. GST) OF ALL CLAIMS PAID OUT IN 2012/2013

TOP 5 BY SCENE (The physical location of the accident)	Percentage	Location	Cost (EXCL. GST)	TOP 5 BY SCENE (The physical location of the accident)
Home	51.0%	Home	\$49,341,340	Home
Sport & Recreation	23.7%	Road or Street	\$30,528,624	Road or Street
Commercial/Service Location	8.1%	Sport & Recreation	\$25,662,148	Sport & Recreation
Road or Street	7.7%	Commercial/Service Location	\$18,178,657	Commercial/Service Location
School	4.1%	Industrial Location	\$12,533,867	Industrial Location

TOP 5 BY CAUSE (The action which was identified as the cause of the accident)	Percentage	Cause	Cost (EXCL. GST)	TOP 5 BY CAUSE (The action which was identified as the cause of the accident)
Loss of Balance	27.7%	Loss of Balance	\$41,077,223	Loss of Balance
Lifting/Carrying/Strain	15.8%	Lifting/Carrying/Strain	\$21,262,048	Lifting/Carrying/Strain
Collision/Knocked Over by Object	10.2%	Collision/Knocked Over by Object	\$13,778,580	Collision/Knocked Over by Object
Struck by Person/Animal	9.2%	Medical Treatment	\$11,871,178	Medical Treatment
Tripping or Stumbling	7.0%	Slipping, Skidding on Feet	\$10,976,511	Slipping, Skidding on Feet

TOP 5 BY ACTIVITY PRIOR (The activity the claimant was undertaking when the accident occurred)	Percentage	Activity	Cost (EXCL. GST)	TOP 5 BY ACTIVITY PRIOR (The activity the claimant was undertaking when the accident occurred)
Recreation/Sporting Activity	32.7%	Recreation/Sporting Activity	\$32,539,336	Recreation/Sporting Activity
Walking or Running	25.3%	Walking or Running	\$26,834,644	Walking or Running
Lifting/Lowering/Loading	12.5%	Driving or Riding	\$18,722,693	Driving or Riding
Employment Tasks	8.6%	Employment Tasks	\$16,154,422	Employment Tasks
Children Playing	4.2%	Lifting/Lowering/Loading	\$14,559,467	Lifting/Lowering/Loading

TOP 5 BY EXTERNAL AGENCY (The main factor which contributed to the injury occurring)	Percentage	Agency	Cost (EXCL. GST)	TOP 5 BY EXTERNAL AGENCY (The main factor which contributed to the injury occurring)
Ground/Path	27.5%	Ground/Path	\$30,092,091	Ground/Path
Person	8.1%	Person	\$15,938,853	Person
Sport/Recreation Equipment	7.4%	Health Professional	\$10,660,361	Health Professional
Live Animal	6.6%	Sport/Recreation Equipment	\$9,347,453	Sport/Recreation Equipment
Floor	5.5%	Floor	\$7,743,436	Floor

¹ - TLA is allocated based on claimants residence at the time of accident

¹ - TLA is allocated based on claimants residence at the time of accident

Christchurch City and New Zealand Injury Report Comparisons - Community Profile

WORK¹

	Christchurch City	NZ	5 YR TREND
ACC injury claim rate ²	780.56	930.25	▲
ACC moderate to serious cost injury claim rate ²	101.43	123.46	▼
Number of days lost productivity	282,994	3,655,738	▼
ACC catastrophic injury rate ²	0.04	0.05	▲
ACC fatal injury rate ²	0.26	0.38	▼

¹ - TLA is allocated based on claimants residence at the time of accident
² - per 10,000 of people employed aged 15 and over sourced from Statistics New Zealand

WORK INJURY COMPARISONS



FALLS¹

	Christchurch City	NZ	5 YR TREND
ACC injury claim rate ²	1,470.31	1,501.04	▲
ACC moderate to serious cost injury claim rate ²	114.18	97.78	▼
Number of days lost productivity	237,661	2,934,013	▼
ACC catastrophic injury rate ²	0.17	0.17	▲
ACC fatal injury rate ²	0.83	0.80	▼

¹ - TLA is allocated based on claimants residence at the time of accident
² - per 10,000 of population

FALLS INJURY COMPARISONS



ASSAULTS

	Christchurch City	NZ	5 YR TREND
Serious assaults resulting in injury rate ^{1,2}	54.80	21.56	▼
Public place assault rate ^{1,2}	98.23	25.18	▼
Dwelling assault rate ^{1,2}	119.44	56.29	▲
ACC injury claim rate ^{2,3}	60.68	59.55	▼
ACC moderate to serious cost injury claim rate ^{2,3}	5.15	4.35	▼
Number of days lost productivity ³	13,635	193,742	▼

¹ - New Zealand Police recorded offences for Christchurch Central Area based on the location of the assault
² - per 10,000 of population
³ - TLA is allocated based on claimants residence at the time of accident

ASSAULT INJURY COMPARISONS



MOTOR VEHICLES¹

	Christchurch City	NZ	5 YR TREND
ACC moderate to serious cost injury claim rate (excl. Motorcycles) ²	10.04	7.72	▼
ACC moderate to serious cost injury claim rate (Motorcycles only) ²	94.20	76.76	▼
Number of roads costing ACC over \$1m in claims ^{4, 5}	7	158	NA
ACC claims per kilometre of road ⁶	1.53	0.31	▼
Number of days lost productivity	110,956	1,307,638	▼

¹ - TLA is allocated based on accident location
² - per 10,000 registered vehicles as at 31 December 2013 provided by NZTA
³ - Total cost (excl. GST) over the past 10 calendar years (2003-2013) greater than \$million, excluding Catastrophic injuries
⁴ - Data ACC data matched to NZTA Crash Analysis System. Motorway, Urban and Open Road sections of State Highways are counted separately
⁵ - Data for Auckland, Manukau, Waitakere, North Shore, Papakura, Rodney, and Franklin is unavailable separately
⁶ - Rate of new motor vehicle claims per km of State Highway and Local Authority Road in 2012/13

MOTOR VEHICLE INJURY COMPARISONS



WATER SPORTS RELATED¹

	Christchurch City	NZ	5 YR TREND
ACC injury claim rate ²	31.04	42.06	▶
ACC moderate to serious cost injury claim rate ²	1.57	1.85	▶
Number of days lost productivity	4,479	63,168	▼

¹ - TLA is allocated based on accident location
² - per 10,000 of population

WATER SPORTS RELATED INJURY COMPARISONS



Notes

- Data relating to suicide has not been included in this community profile. Suicide data can be accessed from the Suicide Facts publication found at www.moh.govt.nz
- This community profile should be used in conjunction with the User Guide. Detailed Technical Notes are available upon request.
- Please direct any questions you may have to your local ACC Community Injury Prevention Consultant.

The ACC Injury Comparison Report – Community profile compiled by ACC provides an injury picture for Christchurch City.

www.acc.co.nz/PRD_EXT_CSMP/groups/external_ip/documents/reports_results/wpc118719.pdf

Goal Two

Enhance safety on our roads

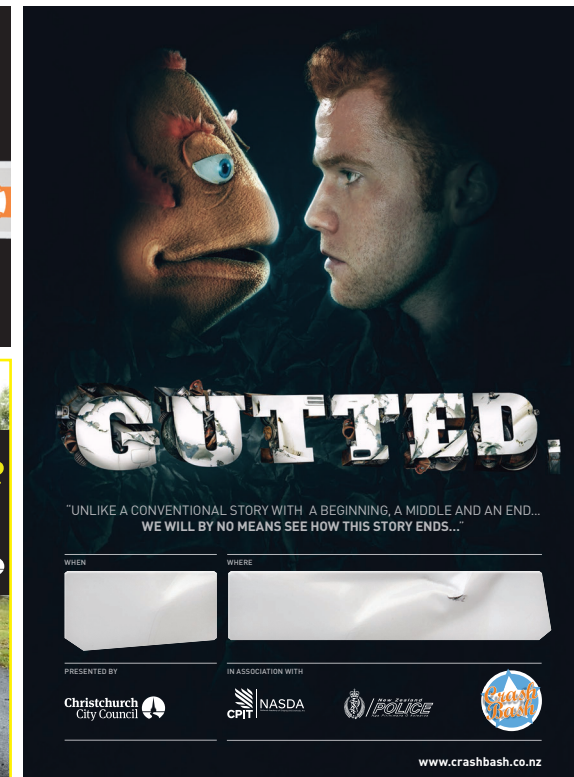
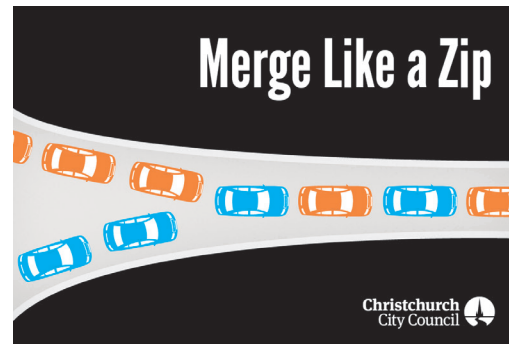
OBJECTIVE

Support the implementation of the Christchurch Road Safety Strategy

The programmes and projects delivered by the Christchurch City Council Community Travel Advisors reflect the Safe System approach to road safety as outlined in the national road safety strategy, *Safer Journeys*¹, and support the safe and efficient use of our roads through promoting travel choice, particularly through travel planning.

Road safety is the second goal of the *Safer Christchurch Strategy*. This goal speaks of enhancing safety on our roads through supporting the implementation of the *Christchurch Road Safety Strategy 2004-2009*. This strategy has now been superseded by the *Christchurch Transport Strategic Plan 2012-2041*. This plan reflects the Safe System approach to road safety, which for Christchurch involves:

1. A robust programme of targeted road-user education
2. Speed limits which support the design, function and expected level of safety of the road network
3. Roads that by their design, reflect function and place to make them safer, particularly for pedestrians and cyclists.²



¹ *Safer Journeys: New Zealand's Road Safety Strategy 2010-2020*, page 10

² *Christchurch Transport Strategic Plan 2012-2042*, page 54

Organisation	Programme	What it addresses	Target population	Length of operation	Programme Overview/Results	Partners
Christchurch City Council Community Travel Advisors	Pedestrian Safety: Cross Safely	Pedestrians crossing away from designated crossing points.	Able-bodied pedestrians, whose “safe” road crossing strategy involves running if they need to.	Radio advertising in October 2013. Bus shelter and electronic media advertising in May/June 2014.	This was a continuation of a campaign begun in 2012/13.	
Christchurch City Council Community Travel Advisors	Intersection Safety: Yellow means STOP	Drivers running yellow lights	All drivers	Bus backs for 10 weeks (mid November 2013 to end of January 2014), banner on Metservice Christchurch webpage for 2 weeks (November/December)	This was a repeat of a campaign begun in 2012/13. 13% of Metservice viewers clicked on banner for further information (industry standard is 7%)	Police
Christchurch City Council Community Travel Advisors	Intersection Safety: Don't block the intersection	Drivers entering intersections they are unable to exit from, preventing the passage of emergency vehicles through blocked intersections.	All drivers	Six weeks (May/June 2014)	Radio, bus backs, and electronic media, used to educate drivers on the law regarding entering intersections only when possible to exit on the other side. Research indicated that 39% of drivers were aware of the campaign. Of those, 74% thought the advertising effective, and 44% said it had made a difference to how they drive at intersections.	Christchurch Transport Operations Centre
Christchurch City Council Community Travel Advisors	Intersection Safety: Merge Like a Zip	Congestion and conflict between vehicles in the vicinity of road works, at intersections, and at entry and exit points of the northern motorway.	All drivers	Six weeks (June/July 2014)	Radio, bus backs, billboards and electronic media, used to educate drivers on safe and efficient merging around road works, at intersections, and onto and off the northern motorway.	Environment Canterbury, Waimakariri District Council, Christchurch Transport Operations Centre
Christchurch City Council Community Travel Advisors	Cycle Safety: We share the road	Courtesy between all road users amongst infrastructure change, dealing with narrowed lanes and an increase in congestion post earthquakes	All cyclists and drivers	Bus back, billboard and Web advertising in Apr/May 2014	Online media enabled an increased awareness of ‘share the road’ principles using web ads with click through to promote key messages. The Press website proved most successful in terms of engagement with viewers, achieving a good click through rate (CTR) – 0.19%.	Christchurch Transport Operations Centre
Christchurch City Council Community Travel Advisors	Travel Choice	Increasing awareness and providing information to promote active and alternative modes of transport	Workplaces – staff at businesses, organisations and institutions	Ongoing	8 businesses, 4 organisations and 1 institution participating in the programme	Workplaces

continued from previous page

Organisation	Programme	What it addresses	Target population	Length of operation	Programme Overview/Results	Partners
Christchurch City Council Community Travel Advisors	School based programmes	a) Walk to School Week	Primary school pupils and their parents.	One week	a) Road safety messaging on child friendly collateral supplied to 19 primary schools (7,000 pupils) who participated in a week of walking to school. Schools which completed survey forms indicated 100% satisfaction with resources and road safety content.	Primary schools
		b) School travel planning	Primary schools	On-going	b) 22 schools participating in the programme. Road safety education included in action plans.	
		c) School patrol leaflets	Drivers	One month – February 2014	c) Police distributed 1000 information cards on stopping for school patrols to drivers during “Back to School” enforcement campaign.	Police
Christchurch City Council	Cycle Safe Programme	Cyclist safety, cycle culture, congestion at school gate.	Year 5-6 students in Christchurch City Schools	On going during school term time	Delivered to 3228 students across 84 schools. Grade 2 Pass rate of 95% 100% customer satisfaction with programme. Continued downward trend for all cycle crashes in age 10-17 year bracket.	John Bull Cycles Police
Christchurch City Council Community Travel Advisors	Drink and Drug Impaired Driving: “Plan Ahead”	Drink driving in Christchurch city.	All drivers	November 2013 – March 2014. specifically Cup and Show Week, pre-Christmas and University “O-Week”.	Printed wallet cards were handed out at Police checkpoints by student representative from SADD. Coasters and bar mats were placed in 18 Christchurch bars and printed bottle bags were distributed to bottle stores throughout Christchurch.	Police, Students Against Dangerous Driving (SADD), Christchurch Bars.
Christchurch City Council Community Travel Advisors	Young Drivers: Crash Bash	Communicating to teenagers in a format relatable to their generation about the importance of making safe choices for themselves and others around driving in the presence of alcohol, drugs, passengers and peers to avoid risky situations and decisions.	Secondary school Secondary school students aged 14-18	Six weeks 5 week tour commencing 24 February – 28 March 2014.	Crash bash toured Stage performance using a contemporary blend of acting, music and script presented to 28 schools with 35 performances reaching over 14,000 students in the greater Christchurch area. This is the highest number of schools and audience since 2009. Crash Bash has it’s own web site for promoting the annual performance and resource links for schools.	Police, Students Against Dangerous Driving (SADD).
Christchurch City Council Community Travel Advisors	Motorcycle Safety: Responsible riders are Survivors	Promotes to taking responsibility to motorcyclists for their own actions on the roads and to minimise their risk factors with skills and coaching.	Learner riders and riders returning to motorcycling	Six weeks 5 week tour commencing 24 February – 28 March 2014.	Two safety presentations with guest speakers from Police, NZTA and Motorcycle Trainers held on 5 March and 3 September 2014 between 7.00 am – 8.30 am over breakfast for work commuters in the target audience.	Police, ACC, Christchurch motorcycle retailers, wholesalers and clubs.

How to stay safe when walking to school

Talk about these safety tips at home

Christchurch City Council

Monday's Crossing the Road Safety Tip

Choose a safe place to cross
Choose a crossing place where you can see coming traffic and can be seen by drivers. Don't cross from between parked cars, or from behind bushes and trees. You won't be seen.

Tuesday's Crossing the Road Safety Tip

Look and listen for traffic
Stop one step back from the edge of the kerb. Listen and look both ways for traffic. When no vehicles are coming walk straight across the road.

Wednesday's Crossing the Road Safety Tip

Cross when the light is green
At pedestrian signals only start to cross the road when the green man lights up. Don't start to cross when the red man is on.

Thursday's Crossing the Road Safety Tip

Wait for vehicles to stop
Before you step out onto a zebra pedestrian crossing listen and look both ways for traffic. Cross when there are no vehicles coming or all the vehicles have stopped for you.

Friday's Crossing the Road Safety Tip

Look right and then look left
Where there is a pedestrian island in the middle of the road, look right for traffic. When no vehicles are coming cross to the island, then look left for traffic. Wait until no vehicles are coming, then cross to the footpath.

Is the intersection clear?
Check again.

Christchurch City Council

Don't Block the Intersection

Christchurch City Council

RESPONSIBLE RIDERS ARE SURVIVORS

motorcycle breakfast

WEDNESDAY 3 SEPTEMBER, 7AM – 8.30AM
SPEIGHT'S ALE HOUSE (263 BEALEY AVENUE)

Hear from multiple speakers and learn about the best routes to take, how you can improve your riding abilities and what will increase your survivability.
This is a free event with breakfast provided by the Rock. With over \$2000 worth of prizes you would be silly not to come along. Go to www.cccc.govt.nz to register or to find out more details.

THE ROCK
Christchurch City Council

Goal Three

Enhance safety from crime through preventative and supportive actions

This goal was reviewed in 2012 by the Safer Christchurch Interagency Group. The goal was reconfirmed with seven Actions as follows:

1. CPTED programme and training
2. CPTED awareness and promotion
3. Violence reduction and safety in the late night economy
4. Family violence, child abuse and elder abuse reduction
5. Neighbourhood based initiatives for crime prevention
6. Restoration and well being of victims
7. Offender reintegration

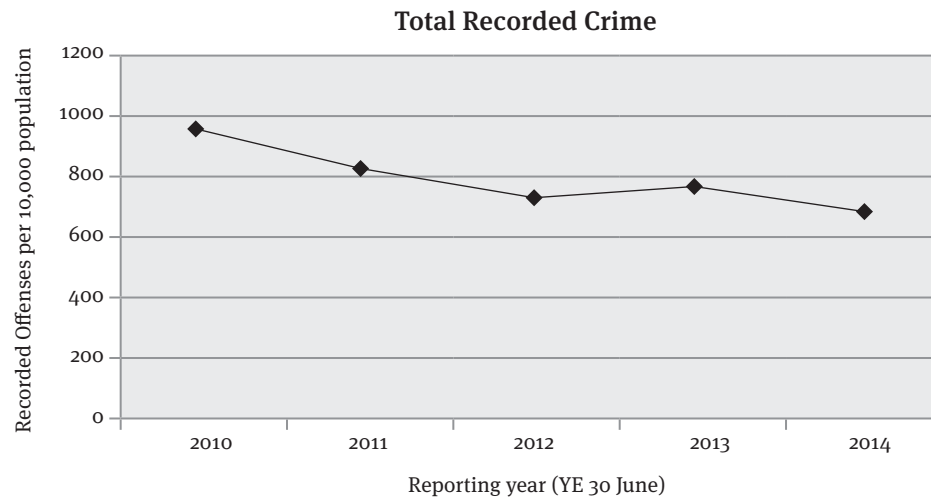
OBJECTIVE

Provide active support to locally led initiatives that make significant contributions to reducing the incidence and effect of crime

Why is this important?

Crime is costly to individual victims and society as a whole. Criminal offending in New Zealand is closely linked to indicators of disadvantage, such as low income, family dysfunction, low educational attainment and substance abuse. These issues are complex and require cross agency intervention strategies. Official crime rates provide some reflection of levels of reported crime in communities, which are often a reflection of levels of community cohesion and social health.

How are we doing in Christchurch?³



³ Due to a change in data recording methods, the police statistics in this document are in reference to the area defined as Canterbury District.

Total Crime

The total number of recorded offences has shown a declining trend over the last year. (Figure 1.) Rates of certain types of crime declined sharply after the 2011 earthquakes, resulting in a marked decline for the 2011-12 year, with a small increase in the year 2012-13. Between 2012-13 and 2013-14, there has been a decrease in over 10% in overall recorded offences per 10,000 population in Christchurch. While there has been a general decrease in recorded offences per 10,000 population nationwide, the size of the decrease in Christchurch is significant, and is the second largest decrease across the country for the 2013-14 reporting year.

The current recorded crime rate for the Canterbury area is the lowest in the time series from 1995.

Proactive and preventative policing has increased over the period from 2012 to 2014. This may have the effect of increasing recorded crime rates as it brings a stronger focus to bear on criminal activity that may previously have gone unreported or undetected.

Police statistics for the period indicate a significant decrease in illicit drug offences (down over 25% per 10,000 population from the year ending 30 June 2013); property damage (down 22%); and public order offences (down 35%). (Figure 2.)

The numbers of non violence and restraining orders breached have increased by 25% in the last financial year. This may be a result of the multi-agency approach to family violence issues in the community. The family violence sector reports continued demand for its services and interventions.

Figures indicate an overall decrease in burglaries (both commercial and dwelling) and in theft of and from vehicles. There has been a decrease in both public place assaults and sexual assaults, but an increase in dwelling assaults (a key indicator for family violence) and in robberies. There has also been an across the board decrease in resolution rates for the eight measured crime categories across Canterbury Metro in the year ending June 30 2014, with the exception of a 0.6% increase in the resolution rate for the category / burglary / break and enter.

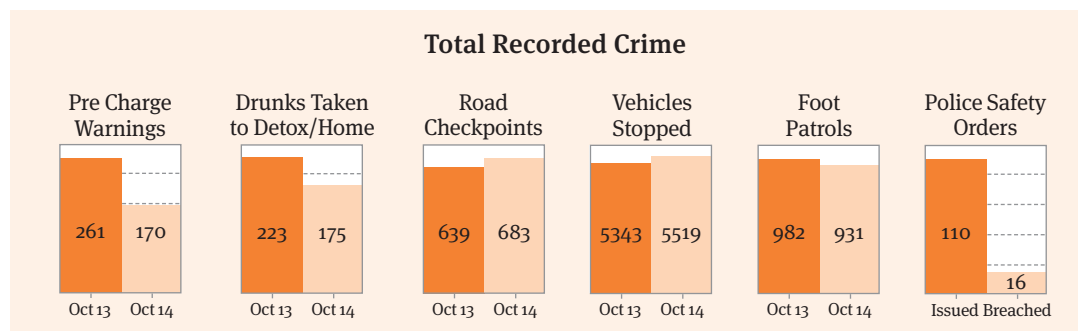


Fig 1 – Table of police preventative activities, monthly comparison example.

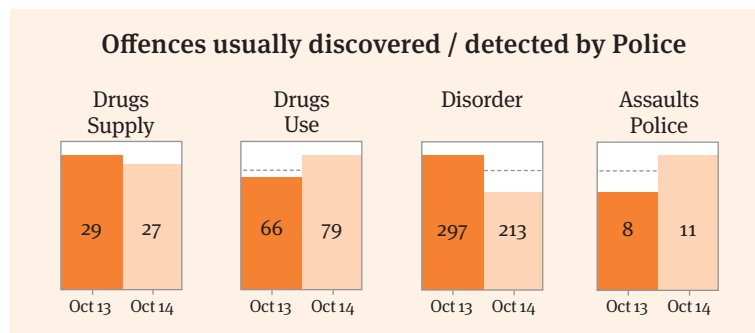


Fig 2 – Monthly comparison table for drug and disorder offences

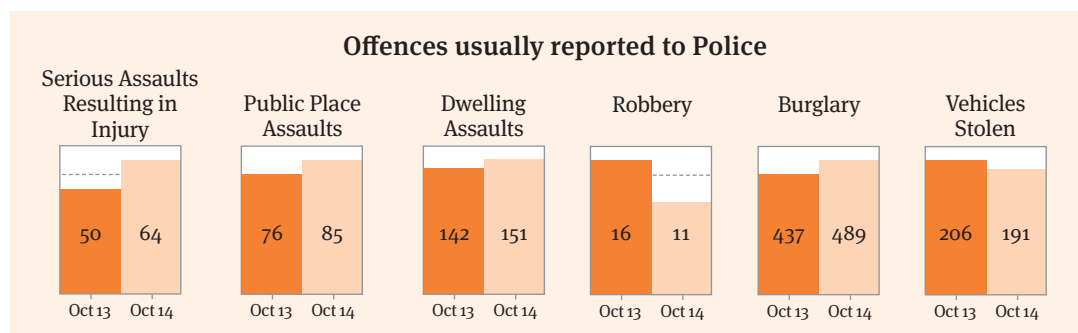
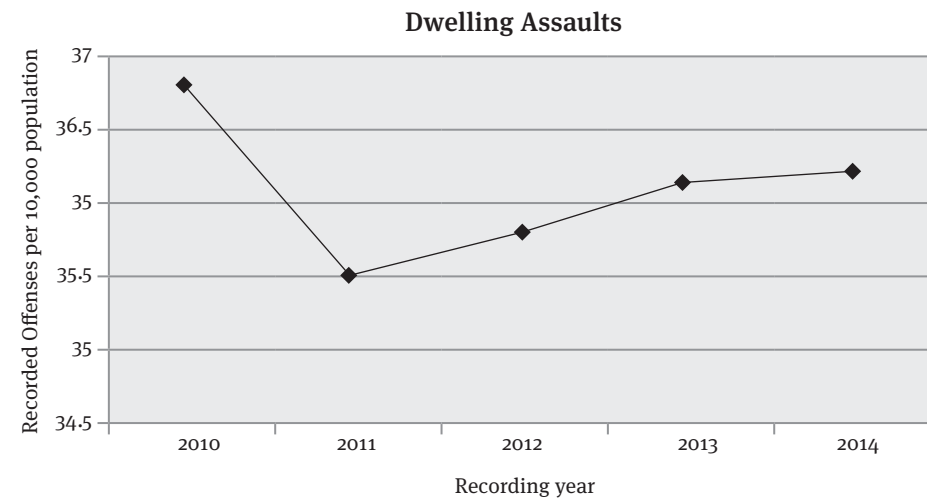
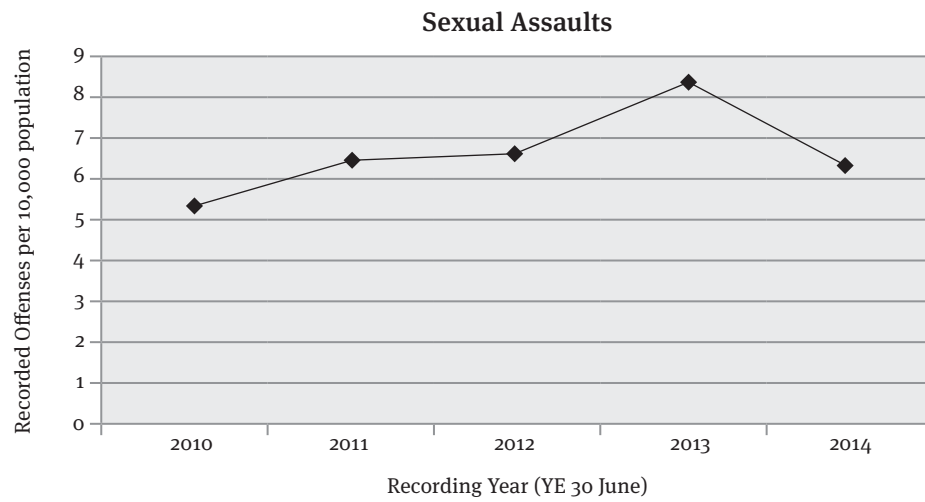
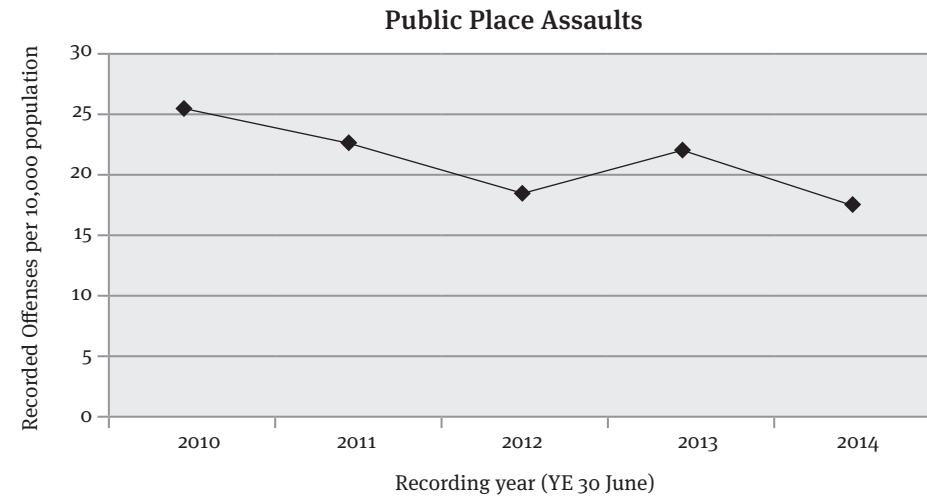
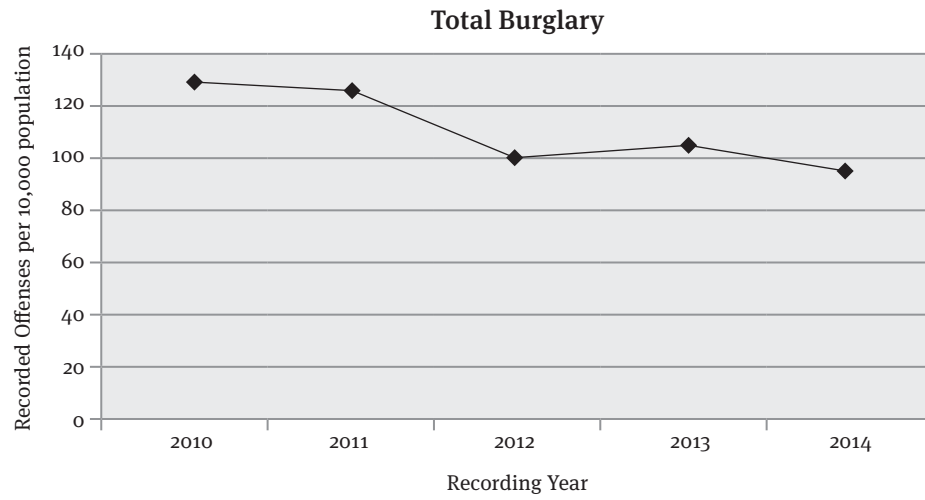


Fig 3 – Monthly comparison for reported offences.

Crime Trend Charts



Crime Prevention through Environmental Design (CPTED)

Action 1

Maintain a programme of training and community awareness in CPTED principles and practices for all appropriate staff of Safer Christchurch partner organisations.

OBJECTIVES:

To ensure the phased adoption of CPTED design principles into city-wide planning and policy.

To promote CPTED principles for application by owners and occupiers of existing buildings and spaces.

Crime Prevention through Environmental Design (CPTED) provides a framework for incorporating crime prevention within quality urban design by focusing on reducing the opportunity to commit crime, therefore lessening the motivation to offend and it also focuses on enhancing safety and amenity for users of places and spaces. Used alongside social, environmental and community development strategies, CPTED is an effective and evidenced-based tool for reducing both the incidence and the fear of crime, as well as improving the quality of life in areas where it is consistently and effectively applied. CPTED reduces criminal opportunity and fosters positive social interaction amongst legitimate users of space. The emphasis is on crime prevention rather than apprehension and punishment.

A significant focus that is specific to the understanding and application of CPTED in Christchurch by the Crime Prevention Team is that of second generation CPTED, where social and community issues are included in the CPTED process. There is movement from offender-focussed models to community-focussed models, where consideration is given to principles of human scale development, urban meeting places, youth engagement and resident participation and responsibility in creating CPTED solutions.

Baseline Measures for Christchurch:

The National Guidelines for Crime Prevention through Environmental Design in New Zealand were published in November 2005. These guidelines present CPTED principles within a New Zealand context, and serve as a useful introduction to the concepts of CPTED. Ongoing training for police, urban designers, planners, architects, engineers and developers using the national guidelines is important to ensure that a broader understanding of the CPTED principles is encouraged.

The work of the Crime Prevention Team in promoting and facilitating the uptake of CPTED and in the provision of quality CPTED services has helped to make sure that new and redeveloped Christchurch city buildings and public spaces are designed with CPTED embedded. It is now common practice at Christchurch City Council for any design brief to include adherence to CPTED principles.

In the reporting year 2009 – 2010, when the very successful CPTED training courses were introduced, approximately 35 Council and Police staff participated in introductory workshops. The numbers attending these workshops (as well as the intermediate and advanced workshops designed to extend and enhance CPTED skills) have been under steady demand in the intervening years, with waiting lists for many workshops.

During the reporting year 2013 – 2014, the Crime Prevention Team has prioritised CPTED services within the Council and CERA / CCDU, in order to create the best value from available

resources. These organisations are responsible for the largest rebuild projects. The projects are designed primarily for public use and their large size means that they have proportionately large impacts on the surrounding public realm.

The recognition of CPTED as a valuable component of Council projects is now widespread.

How are we doing in Christchurch?

Significant progress has been made in the past year towards achieving our goals, including:

- More than 50 Council, Police, NGO and private sector personnel working in related fields have participated in introductory and / or intermediate CPTED workshops and seminars.
- Workshops in the 2013 – 2014 year have produced improvement plans for six areas of Christchurch which have experienced issues with crime and the perception of safety, including late night entertainment areas, social housing developments, public underpasses and walkways, and public parks.
- More than half of all Council resource consent planners have undergone CPTED training and several are active members of the CPTED Practitioners Group. This increase in CPTED training and awareness has meant that some CPTED is being applied to resource consents independently of the Crime Prevention Team.
- The Crime Prevention Team has provided CPTED input to more than 50 Council projects, including resource consent reviews. Most activities were CPTED assessments, including environmental scans, day and night site assessments, stakeholder interviews, safety mapping, issues and asset analysis, improvement plans, written report and follow up discussions.
- The first Council Anchor Projects have commenced in the reporting period and the Crime Prevention Team

has ensured that CPTED is included appropriately for each design phase, with future interventions agreed as the designs develop. These projects are the Metro Sports Facility and the New Central Library. CPTED has contributed fully to the Masterplan / pre-concept phases of both, with comprehensive environmental scans, assessment of receiving environments and stakeholder interviews.

- The Crime Prevention team has continued its work to increase the understanding and uptake of CPTED within CCDU/CERA. In the reporting period, the Crime Prevention Team have carried out over 25 activities for CCDU / CERA. Most of these were plan reviews, with reviews of successive design phases now usual practice.
- All CCDU led Anchor Projects that have been active during the reporting period have had appropriate and timely CPTED input. These include the Avon River Precinct, East Frame and Family Park, Justice Precinct, Metro Sports Facility, and Transport Interchange. Developed design reviews have also been carried out in the period for the Family Playground and East Frame, which are sub-projects of the Avon River Precinct.
- CCDU and CERA have recently sought the advice of the Crime Prevention Team on the design of the Manchester Street Super Stops and fencing /street closures for the Residential Red Zones.

The recognition of CPTED as a valuable component of Council projects is now widespread due to the work of the Crime Prevention Team in advocating for CPTED inclusion and providing high quality CPTED practice. The Crime Prevention Team is now routinely included in group communications for most relevant parts of the Council seeking CPTED input for new projects.

The Crime Prevention Team has received international attention for their innovative and holistic application of CPTED in the Christchurch rebuild.

CPTED CASE STUDIES

The following case studies are offered as representative examples of the CPTED work undertaken by the Crime Prevention Team.

The safety recommendations made in both case studies do not encompass the whole contribution to the projects. We practise CPTED in association with Injury Prevention through Environmental Design (IPTED) and Universal Access, so that assessments of receiving environments and plans undergo a process of examining for risks of injury and restricted access, as well as for risk of crimes.

CASE STUDY 1 Aranui Community Centre



The original Wainoni Aranui Community Centre was located in Wainoni Park, adjacent to Hampshire Street, within the high crime, high deprivation suburbs of Wainoni and Aranui.

The Centre had a long history of attracting vandalism, graffiti vandalism, break and enter, and arson attacks. These crimes were occurring at levels not seen at other community facilities in Christchurch. The roof was completely replaced in 2010, because of the extensive damage done by vandals. Graffiti removal

contractors refused to remove graffiti from the Centre and nearby Activity Centre without Police escort, as they had been repeatedly threatened by youths.

The photograph of the main entrance shows the extensive fortification, or “target hardening” that had accumulated in response to repeated break and enter attempts and arson. It was no longer used and presented a very unwelcoming appearance. Powerful security floodlights had been installed in the shop-side carpark and at the rear of the building, further signalling that the facility was not a safe place.

The Crime Prevention team was invited to carry out a CPTED assessment of the Community Centre and Activity Centre in 2010. We considered it important to involve the community in the identification of issues and assets and day and night time Safety Audits with community representatives were carried out. A comprehensive CPTED process was followed and a detailed report was presented to the asset owners.

The 2011 earthquakes damaged the building and it was demolished in 2014. This gave the opportunity to take a fresh and comprehensive approach to designing safety in to the new building, while enhancing community ownership, amenity and appearance and the Crime Prevention Team has participated fully in the design process.

BECA produced a concept design in January 2014 that was reviewed by the Crime Prevention Team. The design did not incorporate safety from crime concepts and the Team’s review noted this, recommending that a comprehensive CPTED perspective was essential in order to ensure that the problems blighting the original building were not repeated.

The design team changed after this, and a second concept design was produced by Wilkie and Bruce. The Crime Prevention Team has completed design reviews of the preliminary design and developed design to date.

The CPTED philosophy applied to this project is to:

- maximise community “ownership” of the facility through community input into the design,
- create issues specific, interlinked and layered CPTED strategies,
- provide optimal building security to protect Council property, while supporting design features that enhance activation, amenity, community ownership and versatility.

Design features that CPTED has wholly or significantly contributed to the design:

- protecting the roof by having the lowest point raised to 4m above grade to prevent climbing,
- protecting the roof and external walls with motion-activated cameras and lighting around the entire perimeter,
- inclusion of an outdoor stage at the rear of the building,
- support of community consultation at each design phase and on special features,
- community design of featured artworks,
- inclusion of community-generated designs into external concrete wall slabs, to increase ownership and reduce graffiti,
- protection of glass with anti-graffiti film,
- anti-graffiti “wet wall” system,
- protection of exterior walls with non-sacrificial anti-graffiti coating,
- consideration of the “accessible journey”,
- review of the landscape plan, with removal of informal pathway adjacent to building frontage in order to force conspicuous behaviour.
- The work is ongoing and further CPTED contributions will be made to the design.

CASE STUDY 2 Christchurch Bus Interchange

The Crime Prevention Team has provided CPTED advice for the Christchurch Bus Interchange design team. Three comprehensive and detailed reviews have been undertaken of the concept design and detailed design, as well as attendance at meetings and informal conversations with the architect and project manager.

Thirty safety issues were identified, across 11 areas of focus.

Forty four recommendations were made, of which:

24 accepted

2 partially accepted

5 not implemented

1 not applicable because of other design changes

12 will be resolved in detailed design

80% of those recommendations that can be adopted at these phases of design have been included. All of those recommendations that the Team considered as significant were accepted.

What will be done to improve performance in the next two years

- Training for staff and Safer Christchurch partners will be ongoing, with at least two introductory, two intermediate, and four advanced workshops, each catering for up to 20 participants, planned for the 2014 – 2015 year.
- Selected staff will undertake ongoing advanced training to create a highly skilled, in-house CPTED assessment resource.
- The Crime Prevention Team will undertake ongoing advanced training in international best practice and complementary crime prevention approaches in order to create a highly skilled, in-house CPTED assessment resource and crime prevention resource.
- The Crime Prevention Team will organise and host the prestigious Environmental Criminology and Crime Analysis Symposium, a gathering of leading international scholars in the fields of environmental criminology, crime science, situational crime prevention and CPTED, in June 2015
- CPTED-based frequently asked questions (FAQs) on the Council website to feed into customer service.
- Further opportunities to provide CPTED training to businesses and community groups will be sought.

Action 2

Promote awareness of the benefits of CPTED throughout Safer Christchurch partner organisations and the community.

It is also important that the public and private sector is aware of CPTED principles and practice so that they can apply these principles in their own lives and businesses.

CPTED Practitioners Group

The purpose of this group is to provide those interested in improving their practice and application of CPTED the opportunity to work alongside the Crime Prevention Team on live projects to which they would otherwise have no access. Membership to this group is available to those who have successfully completed CPTED introductory training course, and who are interested in broadening the scope of their knowledge through practice. Members of the practitioners group are drawn from various backgrounds, including Council staff, external stakeholders and community members.

Design Out Crime Advisory Service (DOCAS)

The Design Out Crime Advisory Service was established to ensure that Christchurch has access to the best crime prevention design advice available. The service is co-funded by Christchurch City Council and the Ministry of Justice.

The service is available free of charge to all developers, property owners, planners, design professionals and community groups.

In the reporting period, the Crime Prevention Team has received a range of external and commercial enquiries via the Design Out Crime Advisory Service (DOCAS). Over twenty activities have been carried out under the DOCAS and three information seminars have been delivered.

Seminars

In November 2013, the Crime Prevention Team facilitated a Lighting Seminar, which included a presentation from a safety consultant specialist in the field of public space lighting and a site visit to illustrate principles. Also in November 2013, the Team hosted a SafeGrowth Seminar, where the founder of SafeGrowth, Gregory Saville, introduced SafeGrowth. Both seminars were very well attended.

Home and Personal Safety

Age Concern Canterbury, in conjunction with Canterbury Police, NZ Fire Service, Neighbourhood Support, Medication Management and Civil Defence provide factual information and tips about personal safety. The course is designed to build confidence and offer practical ideas. It is held in 3 two and a half hour modules. Having attended one of these courses the participants receive a free home safety audit and the installation of a tamper free smoke detector.

This course includes simple and effective CPTED techniques to improve home safety.

Action 3

Support crime prevention and alcohol-related harm initiatives which seek to reduce violence and increase safety in the late night economy.

Christchurch Safe City Officers

The Christchurch Safe City Officer programme was introduced in October 2008 to reduce alcohol-related crime and violence in the Central City and to improve public perceptions of safety. In the years of its operation it developed into an effective and visible deterrent to alcohol-related antisocial behaviour and crime in the Central City.

Safe City Officers focused on being highly visible in public areas identified as high-risk for criminal offending and antisocial behaviour. Their role is to:

- promote central Christchurch as a safe city
- provide people with information and assistance
- deter crime and antisocial behaviour through direct intervention and high visibility
- collaborate with and provide information to the Police, the Council and other agencies
- identify hazards and other issues to be addressed which will help to create a safe, vibrant night-time environment.

The Safe City Officers identified people who were intoxicated, unwell or injured and assisted them to safety. They also intervened in conflict situations and prevent these escalating into more serious incidents. In 2013, the Safe City Officers undertook training in basic CPTED and in Non-Violence Crisis Intervention. This opportunity to work on skills in the area of interpersonal relations and non-violent intervention was seen as adding to the tool kit of the Safe City Officers in the field.

With the loss of the central city as a result of the 2011 earthquakes, the role of the Safe City Officers was redefined. The Safe City Officers took on a stronger community reassurance role, patrolling inner city and quake-hit suburbs to provide a visual and tangible presence for vulnerable communities.

With the re-emergence of late night economy precincts in suburban areas, the reach and depth of the Safe City Officers became strained, with effective and useful intervention becoming increasingly difficult. In late 2013, the Safe City Officer programme was disestablished due to a change in strategic direction.

What will be done to improve performance in the next two years

It is noted that, with the re-emergence of the central city late night economy areas as the rebuild of the city continues, there may be scope for this service – or one like it – to be reintroduced at a later date.

Action 4

Support initiatives which reduce the incidence of Family Violence, Child Abuse and Elder Abuse.

Baseline Measures for Christchurch

Family Violence

Long-term trends indicate that violence has been increasing within central Christchurch but considerable work has been done to improve reporting and recording of offences involving

family violence. Family violence offences have increased steadily since the earthquakes and now account for about one third of all reported violence. When family violence related offences are excluded, there has been little change in recorded violence.

Alcohol was recorded as being involved in over 30% of family violence offences during the year ending 30 June 2014 in Canterbury. Anecdotal information from the Police suggests that the majority of incidents they attend involve alcohol.

With changes in reporting methodology and media focus, trends in the area of family violence are difficult to interpret accurately. At least some of the long-term increase in reported offences can be attributed to greater public awareness of family violence and an increased willingness of victims to report offences, following major local and national initiatives, including the It's not OK campaign.

Crime statistics only reflect reported and recorded offences, rather than the actual level of offending in the community. It is likely that less than 20% of domestic violence incidents are reported to the Police.

There a number of agencies and organisations working in the field of family violence in Canterbury, fostering a strong and resource-rich collaborative approach.

Family Safety Team

The Family Safety Team is a national joint initiative between the Police and community groups. The Christchurch team focus is on high-risk family violence cases - particularly those with complex needs such as mental health, alcohol and drug, organised crime and honour-based violence. The cases are referred from a variety of agencies in the community.

The team's principle roles are to ensure agencies are sharing information and coordinating their responses to ensure the safety of families. The dynamics of family violence are complex and require agencies to work collaboratively. With its links into both the NGO and GO sector, the Family Safety Team is uniquely placed to do that work. Alongside this work is the task of identifying and addressing systemic gaps in the sector.

Aviva

In May 2013, the agency that had been known as the Christchurch Women's Refuge unveiled a new agency name and identity – Aviva. This was done as a result of a shift in the focus and delivery of services, to better reflect the whole of family approach being taken towards addressing family violence.

Aviva have reported that following the 2011 earthquakes, they experienced a 50% increase in demand for their services, and that this demand has been maintained at that level or higher to the current period.

Initiatives

Shine Safe@Home

Following the destruction of the 2011 earthquakes, affordable housing options for those in need have become increasingly limited. This impacts heavily on vulnerable women experiencing family violence, who have no alternative accommodation available to them.

Aviva launched the Shine Safe@Home programme in September 2012 to enable women and children experiencing family violence to become safer in their homes. This involves assessing a home for security, making necessary improvements, and helping with Safety Plans and connections to appropriate resources.

In the year ending June 30 2014, more than 200 women and children experiencing family violence were assisted to live more safely in their own homes by this programme.

“That was the first night, after many sleepless nights, that I was able to sleep knowing my house was safe and secure. I truly believe if I did not have the support from the Police Safety Team ... and Aviva ... to have my home truly secured I would not be here today.”

(Quote from Safe@Home client)

Post-service assessments to date from women with children show that, since receiving the Shine Safe@Home service:

- No child had witnessed or been present at an assault
- The number of children showing aggression reduced by more than half
- The number of children experiencing sleep problems reduced by 75%
- The number of children having problems at school reduced from 25% to 9%

ReachOut

Aviva's ReachOut early intervention men's service completed its pilot year in June 2013. The service was initially developed to offer support to men named on Police Incident Reports of family violence. ReachOut contacts these men and offers support and information about options and choices. This may include counselling, practical ideas for anger management and improving relationships, and stress reduction techniques.

ReachOut aims to help reduce repeat instances of family violence; support men to initiate a process of self-examination and/or change that benefits themselves and those close to them; enable children and women to become safer; increase whole of family wellbeing; reduce the social impact of family violence outside the home; and ease the use of Police resources to deal with repeat incidents of family violence.

An external evaluation of the programme completed in April 2014 has indicated that the service has made a positive difference in the lives of men who have experienced it, improving their ability to effectively manage crisis situations and reducing the risk of harm as a result.

It is anticipated that this service will continue well into the future.

No Interest Loans Scheme

Aviva and the Good Shepherd NZ Trust, supported by Kiwibank, have partnered in this reporting period to introduce a micro-finance loans scheme. This scheme provides help to Canterbury families who are affected by family violence and are on low incomes. Access to safe, fair and affordable credit can enable individuals and families to improve the quality of their lives, strengthen financial capabilities and – particularly for women with children – help them to set up a new, safe home.

This 12 month pilot programme began in February 2014 and will offer no-interest loans of up to \$2,000, along with complementary resources, advice and support, to low income families and individuals affected by family violence and unable to access mainstream financial services.

In order to ensure that the scheme reaches as many low income families as possible, this Aviva/Good Shepherd service has been developed in partnership with the five other agencies with which Aviva has formed a service alliance – He Waka Tapu, Barnardos, the Family Help Trust, START and Relationships Aotearoa. Clients for this service may be referred through any of these partner agencies. All loans are supported by intensive budget analysis and advice to ensure that those benefitting from the loans are not only creating safer futures, but ones that are more financially secure for the long-term.

So far nine families have secured loans that are significantly improving their lives.

Canterbury Family Violence Prevention Collaborative

The Canterbury Family Violence Prevention Collaborative exists in the prevention work stream of the Canterbury Family Violence Collaboration. The CFVC is a community of over forty organisations and agencies the work within the wider family violence sector in Canterbury. The CFVC works to enhance the total response to family violence through system wide innovation and improvement.

Prevention Initiatives

Canterbury Can - Stand Up Against Family Violence

With the help of the nation wide It's Not Ok campaign, the CFVPC has introduced a Canterbury anti-family violence campaign called Canterbury Can – Stand Up Against Family Violence. The campaign was launched on 31 August 2013.

The Canterbury Can campaign aims to reduce family violence across Canterbury by changing attitudes which tolerate it. It has promoted the message that violence is not acceptable in the Canterbury community. The campaign encourages friends, neighbours and family to speak out against family violence, and aims to educate the community about the many different types of abuse that can make up family violence, including emotional and financial bullying.

This has had the impact that Canterbury families live in a community better able to recognise and respond to family violence in all of its forms with an increased understanding of how to seek support for themselves and others.

White Ribbon

White Ribbon is an international movement to stop violence against women. Each year, the CFVPC work in partnership with the Police, Council and the CDHB to support White Ribbon Day.

In 2013, the CFVPC and its partners delivered a successful campaign. The White Ribbon march was attended by over 400 people, the White Ribbon Riders visited many local schools and youth facilities, and thousands of White Ribbons were distributed at community hubs.

The White Ribbon campaign allows Canterbury families a platform to actively take a stand in their own community against violence towards women.

Pacifica Campaign

This campaign, launched in 2013, brought together Canterbury Pacifica Ministers and Youth Leaders to take a stand against violence in their communities. Ministers and leaders from four large local churches started campaigns amongst their own congregations promoting the message that family violence is not acceptable. This campaign also included radio advertisements on Mai Fm encouraging Pacifica young people to seek help for themselves and their families if they were experiencing family violence.

Family Violence Resources for the Rebuild Workforce

The CFVPC have combined with Pegasus Health and Weblink Health to create 1000 Health, Wellbeing and Family Violence Packs for rebuild workers. The packs include information about mental health issues and resources and family violence information specifically tailored to a male audience. The aim of the packs is to link incoming rebuild workers with support in the community. The launch date for this campaign is July 2014.



One of the posters produced to promote the Canterbury Can – Stand Up Against Family Violence campaign message



White Ribbon Day March, 25 November 2014

Age Concern Canterbury

Age Concern Canterbury works to achieve wellbeing, rights, respect and dignity for older people. They have a wide community network and work closely with many agencies to the benefit of their clients. There is an emphasis on promoting health, safety and independence and alleviating poverty, hardship, vulnerability and isolation.

Age Concern Canterbury currently employ 18 staff, co-ordinates nearly 500 service providers and has over 250 volunteers. They have contracts to provide Elder Abuse and Neglect Services.

Elder Abuse and Neglect Prevention Service

Elder Abuse has become an increasing matter of concern since the earthquakes of 2011. It is likely that this is related to the extra stressors brought about by damage and disruption to the psycho-social supports, which has led to the marginalisation of vulnerable populations.

Age Concern data pre-quake indicated that up to 80% of elder abuse is committed by family members, and that up to 70% of those abused are women.

Age Concern's Elder Abuse and Neglect Prevention Service aims to improve the quality of life of older people in abusive situations and to prevent abuse by providing information, education programmes, advocacy and support.

Positive Aging Expo

The Safer Christchurch Team attended the Positive Aging Expo which was held at Papanui High School on International Older Persons Day on 30 September 2014. The Expo was hosted by Age Concern Canterbury.

The team provided two stands – one focussed on home safety and alcohol harm reduction and the other on graffiti vandalism and graffiti reduction. The day was very well attended and the Safer Christchurch stands attracted a lot of interest, giving the team plenty of opportunity to engage with older people and to tell them about the work done for the city.

Action 5

Support neighbourhood bases initiatives which aim to reduce crime and to increase opportunities for neighbourhoods to connect.

SafeGrowth

SafeGrowth is an integrated method for planning safe neighbourhoods. Developed by urban planner and criminologist Gregory Saville, it provides a community planning and capacity building model tailored for locally driven public safety initiatives. It delivers strategies WITH residents, not 'to' or 'for' them.⁴

SafeGrowth provides a structured programme, adaptive to local conditions, for creating and sustaining community action, community decision making and community cohesion at the neighbourhood level. There are many examples of SafeGrowth's successful implementation across North America. Christchurch is the first city outside North America to introduce and apply SafeGrowth.

SafeGrowth starts as a community safety initiative, and is designed to evolve at the pace of each neighbourhood into a tool for residents to identify and resolve any community issue. It provides a sustainable, coherent and democratic platform for community decision making and action. In this aspect, it is possibly unique in that it can bind and empower otherwise isolated community initiatives into a programme that can be accepted by city authorities into planning and capital programme schedules.

The Crime Prevention Team identified SafeGrowth as an intervention with potential to provide local communities with the opportunity to develop sustainable neighbourhood capacity while creating solutions to local concerns around crime and safety. The community-led, 'bottom-up' approach to identifying and resolving community crime and safety issues by empowering residents to reclaim their communities is seen as consistent and compatible with the Council's strategies for creating vibrant, healthy and resilient communities (Strengthening Communities Strategy, Safer Christchurch Strategy, Resilient City programme).

⁴ *SafeGrowth Instructional Manual. AlterNation Consulting*

In November 2013, the Crime Prevention Team began a SafeGrowth Pilot Programme. The area selected for this pilot was Phillipstown, a high deprivation suburb with a history of criminal and anti-social activity. This area was chosen because it was one of Christchurch's Neighbourhood Policing Team (NPT) areas. There is a strong relationship and history of support and collaboration between the Crime Prevention Team and the local NPTs, the Crime Prevention Team approached the Police to support and take part in the introduction of SafeGrowth in their NPT areas.

The Phillipstown NPT had made a significant positive impact in reducing crime in the area and improving residents' sense of safety, forming strong connections within the community. It was determined that this connectivity and local knowledge would provide a foundation for the SafeGrowth pilot programme. This was welcomed by the Police and related agencies in the area as it were seen as a way to increase community collaboration and improve the perception and experience of safety in the area. The SafeGrowth model was identified by Police as offering a viable companion strategy for NPTs, encouraging residents to reclaim and redefine their neighbourhoods.

The pilot programme involved conducting an intensive two-day workshop, in which Greg Saville gave instruction in the SafeGrowth model, its principles and applications. Attendees were selected for the pilot programme according to local knowledge, community interest, and necessary skill sets. Attendees were residents, as well as representatives from a number of different agencies, including Council, Police, Neighbourhood Support, Education and the local business community. Working in small groups, attendees identified and worked on a number of small safety-related projects in the area, in order to put new learning into practice. These projects were then presented back to the wider group at a second two-day advanced workshop, where findings were refined and the beginnings of a local SafeGrowth plan for Phillipstown were developed.

Hi,

I would like to thank you all.

The Safe Growth course has been life changing for me.

This is the beginning of something great. I have a very keen interest to learn more I love it. I intend to in the future apply for the ICA cert course which is now available to us.

Sue and Lisa I have throughly enjoyed meeting you it has been AWESOME LADIES! I love my T shirt. Thank you for supporting me throughout the course. I am looking forward to participating in the SafeGrowth Plan this is exciting.

Steve well YOU ROCK!

Thank you for giving me this awesome opportunity.

Thanks heaps everyone.

Sheree

(Email from SafeGrowth training attendee)

This has led to the establishment of a local Phillipstown SafeGrowth Team, known as the SafeGrowth Phillipstown Action Team, or SPAG,, comprised of community members, business representatives, Police, and Council. The SPAG has established a charter, and is committed to using the SafeGrowth framework and skills to continue to identify and address community issues.

The pilot of this programme has had positive results and participants rated the training highly. The Crime Prevention Team has recently extended the programme into the NPT area of Riccarton West, where similar success is anticipated. It is hoped that with continued support from partner agencies this programme can be extended into other Christchurch neighbourhoods.

What will be done to improve performance?

The Crime Prevention Team is in the process of expanding the programme into other suburbs in coalition with Police and local communities.

The Crime Prevention Team will:

- Work to increase the awareness of SafeGrowth at a strategic and political level
- Work to increase the uptake of SafeGrowth at a strategic, organisational and community level
- Provide ongoing SafeGrowth training to community and organisational groups
- Continue work with the established SafeGrowth groups in the community
- Seek continued funding for the SafeGrowth programme

Neighbourhood Support

It is recognised that Neighbourhood Support have a significant role in creating strong community links around the city and work as a catalyst in assisting neighbours to get to know each other. There is a very strong link between Safer Christchurch and Neighbourhood Support as their Canterbury Manager is a long standing member of the Crime Prevention Forum, CPTED Practitioners Group and Safe Growth Programme in both Phillipstown and Riccarton West. Through the Graffiti Prevention Forum both Canterbury Neighbourhood Support and Junior Neighbourhood Support are assisting in the reduction of graffiti across the City.

Christchurch Gets Ready

Since the 2011 earthquakes, Canterbury Neighbourhood Support has worked on establishing and integrating a fully searchable, interactive database of its members. The system, which is accessible online, is built on community development principles. It is based on community owned and managed information relating to resources, skills, needs and community. It allows real time updates of on-the-ground situations, alerts communities to the needs of more vulnerable members, and facilitates access to skills and resources in times of need.

This database and the potential it provides for quick and accurate communication in times of community need, has become an integral part of Christchurch's emergency response strategy. Information can be made available to Police, Fire and Civil Defence in the event of a major emergency such as earthquakes, floods, or severe weather events.

A grant from the Red Cross during the reporting period has enabled Canterbury Neighbourhood Support to bring this database fully up to date. The database continues to grow as new members upload and update information daily.

What will we do to help?

- Work specifically with Neighbourhood Support to identify gaps and then work collaboratively with them in an attempt to fill them.
- Establish and implement a marketing and awareness strategy for Safer Christchurch and for Neighbourhood Support that will include targeting community and neighbourhood networks.
- Engage with community boards to work on specific community crime issues.
- Work with Police area commanders on a regular basis to assist with targeted local crime issues.

Community Safety Panels

Community Safety Panels are a joint venture supported by Police, Council and local communities. Four such panels have been established in Christchurch – two in the Neighbourhood Police Team areas of Riccarton West and Phillipstown, and one each in New Brighton and Riccarton. The panels are a means to address issues raised by residents and businesses in local communities. They form a means to provide communication between police and residents, develop local crime prevention plans and initiatives for building community resilience and connectivity.

Common issues identified by the Community Safety Panels include road safety, litter and graffiti, burglary, and the anti-social behaviour of young people.

What will be done to improve performance?

- Work specifically with Community Safety Panels towards collaborative interventions and projects.
- Investigate opportunities to introduce SafeGrowth model into areas where established Community Safety Panels may support the implementation of this.
- Engage with Community Boards to work on specific community issues identified by Community Safety Panels.

Community Patrols

Community Patrols are a joint venture between Police, Council and local communities. A community patrol is made up of volunteers who take responsibility within their own communities to help Police and make their community a safer place.

Community Patrols act as ‘eyes and ears’ for police. Patrollers note suspicious activity in their areas and inform police of any incidents. They work with a police liaison officer to support and validate their roles. All members must be approved by police and complete a period of training to undertake community patrols.

There are seven community patrols currently active in the Christchurch Metro area. They work closely with police and Neighbourhood Support to provide community reassurance and reduce the incidence of crime in their communities.

Fire Awareness and Intervention Project

Children and young people’s fascination with fire is normal, but using it inappropriately is a cause of danger and severe harm. Without education and intervention, fire-related behaviour can escalate causing injury, property damage, loss of life, severe legal penalties and unnecessary work for fire brigades and other community agencies.

The Fire Service estimates that approximately 40-45% of the fires attended in Christchurch and across Canterbury are deliberately lit. As the Fire Service does not attend all the fires that are actually lit in the community, it is reasonable to assume this figure is actually much higher. As a response to this serious crime and injury prevention issue, the Fire Service delivers the Fire Awareness and Intervention Programme (FAIP).

The Fire Awareness & Intervention Programme (FAIP) is a free consequences-based education programme designed to stop young people, aged from 5 to 17, lighting fires. It aims to do this by raising their awareness of the dangers

and consequences of lighting fires. Every year FAIP receives around 500 referrals for young people.

The Fire Service provides FAIP as a specialist intervention programme for young people who set fires. The aim of the programme is to reduce the number of deaths, injuries and the millions of dollars worth of property damage caused by juvenile fire setting. The programme doesn’t try to make the young person feel guilty, but rather educates them so they know the dangers of fire, the speed it spreads, and how easily accidents happen.

According to Police data, young people under the age of 21 are responsible for around three quarters of the country’s recorded arson, and six out of ten of these young people are under 17 years old. FAIP’s data confirms national trends on the age distribution of fire lighters and gender (88% male).

There are several motivations for child fire-lighting. Motivations include copying adult actions, curiosity and experimentation (especially in younger children), using fire to exert frustration, anger and deep-seated issues they cannot deal with positively, delinquent behaviour (often in groups) and rarely, pathological issues.

FAIP is delivered by a firefighter trained as a FAIP practitioner and usually in a home setting. The programme is strictly confidential and voluntary (except for referrals by the Police or the court). The content and delivery of the programme varies according to the age and maturity of the young person. Practitioners use education and behaviour modification resources to challenge and correct the negative fire-lighting behaviour.

FAIP educates children in the consequences of fire and also refers people on to other agencies where serious underlying issues are identified.

Action 6

Support initiatives around the restoration and wellbeing of victims.

Victim Support

Victim Support works in close collaboration with the Police and with other services including Neighbourhood Support, CDHB Social Work Services, and Coronial Services. Victim Support provides free, comprehensive and flexible 24-hour support to all people affected by crime and trauma. Frontline service is delivered by volunteers supported by paid staff who provide professional guidance and oversight.

In the year ending 30 June 2014, Victim Support in Christchurch undertook to run two volunteer training and induction courses, training up to 40 new volunteers to assist in the delivery of services, with ongoing training and support to volunteers in the field. This contributes strongly to their ability to continue the work of supporting victims in the community.

Restorative Justice Services Otautahi

Restorative Justice Services Otautahi (RJSO) provides restorative justice services to the Christchurch community. They work in close collaboration with the Department of Corrections, the Police, Victim Support and social work agencies.

RJSO has experienced an increase in demand for services and since the earthquakes of 2011 has increased the variety of services offered in order to meet community needs. The displacement of Court services in the post-earthquake city has led to many hours of extra work and required increased flexibility from staff and services.

In the year ending 30 June 2014, RJSO have received over 200 client referrals. Their aim over the year has been to engage with a minimum of 100 members of the Christchurch community in the course of restorative justice processes, and to continue to build relationships with the courts. They are exploring other partnerships, such as expanding shared initiatives within the sector, working with Youth Justice and Probation Services.

Action 7

Support reintegration back into the community.

Prisoners Aid and Rehabilitation Society

The Prisoners Aid and Rehabilitation Society (PARS) Christchurch aims to reduce reoffending through community support. They offer family services to enable prisoners to maintain contact with their family units, and assist with reintegration upon release.

In December 2013, the Prisoners Aid and Rehabilitation Trust, which was the national body for most of the PARS societies in New Zealand, ceased to operate. Since then, PARS Canterbury has worked on re-establishing itself as the primary provider of reintegration services to Christchurch communities. PARS is now housed in Community House (301 Tuam St) and has been operating with reduced staffing levels and the assistance of dedicated volunteers.

PARS provide a number of rehabilitative and reintegrative services. For the year ending 30 June 2014, PARS identified three areas of high demand as volunteer delivery targets. PARS have been able to provide 240 volunteer hours towards facilitating child visits to incarcerated parents; 240 volunteer hours of Gatehouse duty, providing support to families and friends of prisoners during weekend visit times; and 100 volunteer hours of Community Reintegrative Support, providing released prisoners with assistance and support to reintegrate into the community.

An area of growing demand for PARS has been the increase in deportees arriving in Christchurch with no personal, financial or rehabilitative supports. PARS is currently the only agency available to assist in these cases

Reintegration

Reintegration refers to services that support people to leave prison to live a crime-free life in the community. These services may start in prison and continue to be delivered after release in the community.

Prisoners Aid and other service providers support people to make positive choices. This involves personal one-to-one support that enables people to become settled in their community.

For most clients this involves having suitable safe accommodation, something to do such as training or employment, and having access to other community services such as health professionals, social services and government agencies.

CASE STUDY 3 Christchurch

Prisoners Aid and Rehabilitation Christchurch was involved in successfully finding and placing into suitable accommodation on three separate occasions a 42-year-old male of Pacific Island descent. Given the client was also facing challenges with child access at that time, Prisoners Aid stepped in to support him by liaising and providing advocacy with Child Youth & Family (CYF) and the Family Court.

One of our fieldworkers supported the client to apply for a benefit with Work & Income, resolved outstanding issues with the client's Probation Officer, and arranged food parcels for the client when needed.

The fieldworker supported the client to complete a driving course, resulting in him successfully obtaining his driving licence and thereby increasing his prospects of employment. We helped the client create a CV and provided him with information on where and how to look for employment.

Since then this client has remained in stable accommodation for at least six months, has stable employment, has formed positive relationships with his children as a result of regular access, and has moved away from 'gang life'.

The client and the mother of his children are now attending relationship counselling as a means of reconciliation.

Goal Four

Support safety and injury prevention through collaboration and coordination

OBJECTIVE

Ensure that there are collaborative relationships built between central government, local government, iwi, non-government organisations and the community sector.

Why is this important?

The Safer Christchurch Strategy structure was completed in 2006 with the establishment of the coordinating committee. The structure is based on the principle that collaboration and coordination is paramount to its success.

The Safer Christchurch Interagency Group continues to meet every 6 weeks with the four forums (one forum for each goal within the strategy) also meeting on the same regularity to ensure up-to-date information is brought to the interagency group meetings.

Goal Four Actions

1. The Safer Christchurch Interagency Group will meet on a regular basis as the governance group for the Safer Christchurch Strategy and support and maintain coordinating committees for each goal area of crime, injury and road.
2. Injury prevention and safety promotion networks are built and maintained locally, nationally and internationally.
3. Maintain international safe community accreditation
4. Coordinate funding to implement the Safer Christchurch Strategy
5. Ensure all projects initiated through Safer Christchurch are evaluated
6. Develop a media strategy to enhance public awareness around perception of crime and safety and injury prevention activity

Action 1

The Safer Christchurch Interagency Group will meet on a regular basis as the governance group for the Safer Christchurch Strategy and support and maintain coordinating committees for each goal area of crime, injury and road.

Safe communities is a World Health Organisation (WHO) concept that recognises safety as “a universal concern and a responsibility for all”. The WHO Safe Communities model creates an infrastructure in local communities to address safety and injury prevention initiatives through local partnerships. This approach to safety promotion and injury prevention mobilises local community members and encourages greater cooperation and collaboration between non-government organisations, the business sector, central and local government agencies (Coggan, 2004).

The Safer Christchurch Strategy was created to ensure that no one organisation has the responsibility of owning the strategy and all the work that goes with it. Instead, in line with the WHO Safe Communities structure, it is recognised that collaboration and coordination with all participating organisations is essential for the successful implementation of the strategy.

Action 2

Injury prevention and safety promotion networks are built and maintained locally, nationally and internationally.

Working with the Safer Christchurch Strategy to make Christchurch the safest city in New Zealand, the team work collaboratively, and take the lead, across the city on varying projects and initiatives. The team work with the Council’s partners to achieve the goals under the strategy and develop new and innovative initiatives that build on the success of work in this area to date.

This year the four teams have worked diligently on many areas to ensure they were able to concentrate on the goals and objectives of the Safer Christchurch Strategy.

The three roles of the Safer Christchurch team include the Crime Prevention Team, the Injury Prevention Coordinator and the Graffiti Team. The Crime Prevention Team and Injury Prevention Co-ordinator take very active roles with their respective coordinating committees. Both manage projects that arise from their committees that include the mall accreditation project and the volatile substance abuse initiative. The recognition and implementation of the use of the principles of Crime Prevention through Environmental Design (CPTED) and Injury Prevention through Environmental Design (IPTED) to the rebuild has borne notable recognition from the Environmental Criminology and Crime Analysis association that includes many of the leading international scholars in the fields of environmental criminology, crime science, situational crime prevention and problem-oriented policing.

Crime Prevention through Environmental Design represents a multi-disciplinary approach that has application for public health, planning and crime prevention practitioners. CPTED also represents a process for collaboration across disciplines. CPTED has potential public health benefits by reducing opportunities for crime at the design stage to support initiatives to encourage walking and social activities. The work of the injury field is prevention, improvement and the reduction of injury and harm. Promoting safety and preventing injury have wide-spreading advantages. Remaining injury free invites considerable benefits for communities, individual organisations, business and families.

The Christchurch Road Safety Forum is the other reference groups for the Safer Christchurch Interagency Group. This team works in the area of general road safety

Action 3

Maintain International Safe Community Accreditation.

The Pan Pacific accreditation and re-accreditation process provides not only support for communities, but an indication of a level of achievement within the field of community safety. Both the WHO Safe Communities model and the accreditation as an international safe community have provided an invaluable structure for the efforts of the communities with whom the Safer Christchurch team works. The continued work towards re-accreditation provides an independent evaluation structure and benchmark for the Safer Christchurch Interagency Group to use to ensure an all encompassing approach is given towards maintaining Christchurch as an international safe community.

Re-designation is required in order to remain an International Safe Community. For Christchurch this means going through the re-designation process. In order to be re-designated Christchurch must meet the following six criteria:

1. An infrastructure based on partnership and collaborations, governed by a cross-sectoral group that is responsible for safety promotion in their community.
2. Long-term, sustainable programmes covering genders and all ages, environments and situations.
3. Programmes that target high risk groups and environments, and programmes that promotes safety for vulnerable groups.
4. Programmes that document the frequency and causes of injury.
5. Evaluation measures to assess programmes, processes and effects of change.
6. Ongoing participation in national and international Safe Communities networks.

Action 4

Co-ordinate funding to implement the Safer Christchurch Strategy.

For the long term sustainability of both the roles focussed on the Safer Christchurch Strategy and the initiatives that are implemented to support the goals of the Strategy, it is essential that long term funding is sourced, coordinated and managed.

As stated previously, the responsibility of delivering the strategy is not the core role of any one organisation and as such the funding requirements are also the responsibility of many. To ensure that the funding is spent on initiatives in its most efficient structure, it is vital to coordinate the spending and if necessary benchmark with what other Safe Communities are doing. With work based in the community, for the betterment of the community, funded often through public money, the transparency and efficacy of the funding needs to be well managed and coordinated.

Action 5

Ensure all projects initiated through Safer Christchurch are evaluated.

In the reporting period, there were a number of Safer Christchurch initiatives that were implemented or completed. These have been highlighted in this document and include several Injury Prevention initiatives that include the Safe Kids Driveway Runover Kit and Good One Party Register. For the Road Safety programmes, they include the successful Intersection Safety: Merge like a Zip as well as the Cycle Safety programme: Share the Road. There have been several successful crime prevention initiatives that include the implementation of the Safe Growth Programme in the Phillipstown and Riccarton West areas as well as the Crime Prevention through Environmental Design (CPTED) Practitioners Group and Design Out Crime Advisory Service (DOCAS). The Graffiti Programme also highlights several successful initiatives that consist of the publicised murals on the Chorus boxes across the city and many of the clean-up days where over 300 volunteers have taken part throughout the city.

Action 6

Develop a media strategy to enhance public awareness around perception of crime and safety and injury prevention activity.

Despite the great successes demonstrated above, both locally and nationally, Christchurch is still perceived as having some community safety issues. An integrated and comprehensive media strategy from all signatories and partners to the Safer Christchurch Strategy is essential to ensuring balanced information is shared about the true picture of community safety in Christchurch. It will only be through stakeholders and partners working together to deliver consistent key messages that public perception of crime and safety and injury prevention will improve.

In the reporting period, work continued on a consistent basis to inform the community of community safety initiatives, both approved through or with partners/stakeholders of Safer Christchurch. Examples of public information included:

1. Media releases. Throughout the year a steady flow of media releases was written and distributed to key media outlets. The Council communications staff were proactive in seeking opportunities to share clear, concise messages on positive safety stories about the community. These included interviews on local radio stations on issues including the graffiti vandalism in the city, the launch of the Victoria Street Alcohol Accord as well as the statistics on drivers running yellow lights at intersections.
2. Alcohol: the Good One Party Register was successfully launched and has proven to be a success with numerous parties being registered and police attendance at these events being well received. Several reports from those hosting the parties is that they have benefitted from the on-line register and the educational information contained there.
3. Public events. Once again the Safer Christchurch team has attended a number of key public events throughout the year to educate the community on safety initiatives, communicate our successes and discuss any concerns the community may have. Some examples of community events attended include Positive Ageing Expo organised by Age Concern Canterbury in collaboration with Papanui High School celebrating International Day of Older Persons, LYFE festival and numerous community group meetings.

Graffiti Programme

Introduction

In 2008, in response to community concerns, collaboration by several agencies resulted in the identification of key strategies for the reduction of graffiti vandalism in Christchurch. This work supported the establishment of the Christchurch City Council Graffiti Office.

Post earthquake, the needs of the community have changed, resulting in internal changes to best meet the needs of the community. The Graffiti Office has been renamed the Graffiti Programme and can now draw on the resources of the larger Crime Prevention Team, of which it is a part.

This annual report provides an overview of key projects that have been undertaken during the financial year 30 July 2013 to 30 June 2014.

Definitions — Graffiti Vandalism

Graffiti vandalism is the act of a person damaging any building, structure, road, tree, property, or other thing by writing, drawing, painting, spraying or etching it or otherwise marking it –

- (a) Without lawful authority, or
- (b) Without the consent of the occupier or owner or other person in lawful control.



Background

Graffiti vandalism is an issue of community concern in Christchurch City. Concerns about graffiti vandalism include:

- Graffiti vandalism having a negative impact on the way the city looks,
- Cost associated with removal for the Christchurch City Council and residents of Christchurch city,
- Graffiti vandalism adds to a perception of disorder for communities and can increase the fear of crime.

Our Vision

The Christchurch City Council Graffiti Programme takes a lead role in supporting a collaborative, structured city-wide approach to the eradication, engagement, education, and enforcement in relation to graffiti vandalism.

Our Goal

Our goal is to significantly reduce and prevent graffiti vandalism in the Christchurch area to reduce the impact that graffiti vandalism has on residents and visitors to Christchurch City

Key Actions

The Graffiti Programme aims to meet this goal by completing key actions. The key actions that will be used are;

- Eradication
- Engagement
- Education
- Enforcement

Eradication

Involves the clean up of graffiti within a specified timeframe. This is undertaken through the Christchurch City Council's removal contractor Intergroup.

Engagement

The Graffiti Programme is looking for a community based approach through their volunteers that amount to over 1,000, the utilization of these volunteers doing area clean-ups, adopting their road or taking ownership of their own graffiti would be a considerable cost cutting for Christchurch City Council. With the use of a database system which is linked to the Christchurch City Council's "Request for Service" we are able to concentrate in "Hot Spot" areas as a priority.

Education

Education is a key element in the prevention of graffiti vandalism. The Graffiti Programme provides a variety of resources aimed at educating the public from birth to old age to help reduce graffiti vandalism including "Off the Wall" removal and reporting guidelines along with other campaigns and public information about graffiti.

Enforcement

This involves a combination of interventions in collaboration with Police, graffiti vandalism legislation and the use of a graffiti vandalism database.



Advisory Support

Representatives from a number of key agencies form an advisory group (the Graffiti Forum) to the Christchurch City Council Graffiti Programme and contribute on the development of a range of initiatives to reduce graffiti vandalism.

Graffiti Forum

The Graffiti Forum has been operating in its current form since 2012 and has representatives from the following agencies:

- Christchurch City Council
- Department of Corrections
- New Zealand Police
- New Zealand Fire Service
- Kiwi Rail
- Utility Companies – Chorus, Vodafone, Orion, Enable
- Keep Christchurch Beautiful (KCB)
- Community Patrols
- Neighbourhood Support
- Housing New Zealand Corporation
- Intergroup
- Environment Canterbury
- Canterbury Earthquake Recovery Authority
- Youth Workers Collective
- PEEEP's
- Go Bus
- CERA

What's happened over the year July 1 2013 to 30 June 2014

Phillipstown Neighbourhood Policing Project

- The Graffiti Programme together with the police visited all businesses in Phillipstown, to discuss the importance of graffiti removal and how taking ownership of their own graffiti would be an advantage to local residents.
- Residents were approached with a view to taking ownership of their own graffiti. For residents to this task free paint and tools were offered by the Graffiti Programme
- Attended numerous community events, such as fun days and an initial "SafeGrowth" report on Olliviers Park

Other activities within Phillipstown were projects around the Phillipstown Primary School. Due to the closure of the school The Graffiti Programme and the School principal Tony Simpson decided that a mural would be a nice memorial for the children of the school . The bakery in Tuam Street was only too happy to donate their wall. The artist Alicia Ward was chosen by the school principal.

Chorus Murals

Chorus commission murals on 10 of their most heavily graffitied utility boxes. The Graffiti Programme engaged the residents living in the area to decide on the theme of murals.

Graffiti Scan

The Graffiti scan takes place annually and is a physical count of tags sighted from the road. A cross section of 21 suburbs across the city was scanned.

The scan is a large operation and involves members from the Graffiti Forum, Christchurch City Council Safety Team and the wider community.

The scan results showed an overall citywide reduction of 48% for the year 2013 – 2014.

Graffiti Scan: Graffiti Type by Survey Area and Year								
Survey Area	2013			2014			Change 2013-14	Percent. change
	Tags	Saturated sites	Total	Tags	Saturated sites	Total		
Addington	702	13	832	478	20	678	-154	-19
Aranui	1412	75	2162	663	9	753	-1409	-65
Avon Loop	775	39	1165	581	11	691	-474	-41
Beckenham	263	2	283	173	1	183	-100	-35
Fendalton	34	0	34	25	0	25	-9	-26
Ferrymead	247	7	317	154	2	175	-143	-45
Halswell	56	0	56	20	0	20	-36	-64
Hillmorton	309	12	429	145	4	185	-244	-57
Linwood	554	13	684	301	11	411	-273	-40
Linwood East	286	13	416	159	9	249	-167	-40
Lyttelton	153	16	313	107	2	127	-186	-59
Merivale	52	1	62	97	1	107	45	73
Parklands	116	4	156	215	0	215	59	38
Phillipstown	1331	40	1731	663	11	773	-958	-55
Redwood	540	4	580	289	0	289	-291	-50
Riccarton West	120	0	120	58	0	58	-62	-52
Russley	27	0	27	14	0	14	-13	-48
St Albans East	268	18	448	388	4	428	-20	-4
Waltham	703	53	1233	218	14	358	-875	-71
Woolston West	404	14	544	215	6	275	-269	-49
Total (tags)	8352	324	11592	4963	105	6013	-5579	-48

Total graffiti = tags + saturated sites x 10

RISE

The Graffiti Programme was consulted by Canterbury Museum prior to a large exhibition being undertaken both inside and outside the museum.

The graffiti exhibition was called “RISE”. This national attraction showcased graffiti vandalism and street art.

Community Watch Patrol Project

A pilot project between Christchurch City Council, Graffiti Programme and the Community Watch Patrols, a trial period of 2 months was completed by Sumner to City and Burwood/ Pegagus Patrols acting as tag spotters in their areas. This project was so successful it is now a regular part of the Community Watch Patrol duties and a Canterbury wide roll out is being considered.

Police projects

An educational project to all Frontline Policing staff was given regarding how to report graffiti and how in turn the Graffiti Programme could assist the police in their enquiries. The aim was to get a better flow of information between the Police and the Christchurch City Council Graffiti Programme.

Out of Scope

Out of scope enquiries are all graffiti vandalism that takes place on anything that is outside of the contractual obligations of our contractors (Intergroup).

Intergroup is responsible for removing graffiti on behalf of the Christchurch City Council.

Up to June 2013 any graffiti vandalism that was reported to the Council that was out of scope was not recorded and no support or action was provided.

These out of scope enquiries are now dealt with the same way as any other enquiry and customers are provided with advice and support (including free paint and tools).

Enforcement

During the year July 2013 – 30 June 2014 100 spray-can business were visited to ensure business owners adhered to the Summary Offences Act 1981 as amended in 2008 & the Crimes Act 1961, which also contains a graffiti-related offence: Section 14A – Sale of spray-cans to people under 18 prohibited - the offence of selling spray-cans to people under the age of 18 years, with a penalty of a fine up to \$1500

Presentations and Expos

During the year July 2013 – 30 June 2014 the Graffiti Programme has attended 25 Events and has presented 45 Presentations to 876 people

Clean up days

During the year July 2013 – 30 June 2014 the Graffiti programme has had 300 volunteers take part in clean-up days.

Intern

During the year July 2013 – 30 June 2014 the Graffiti Programme had an Intern from the University of Canterbury. Her report was titled Graffiti in Transition.

Statistical Information regarding graffiti vandalism

This data is reported graffiti that has been removed by council contractors.

