## Feedback on the Draft Annual Plan 2011/12



## DRAFT ANNUAL PLAN 2011/12 FEEDBACK RECEIVED

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063	J M van der Wal - Fairhaven Trust	

## PUBLIC FEEDBACK



Christ church City Council Online Form @ccc.govt.nz

Sent:

Friday, 10 June 2011 10:18 pm

To:

11-12 Annual Plan

Cc:

maclure.d@orcon.net.nz Subject: Draft Annual Plan 2011/12

	r
Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Full version
Page no(s)	27
Contact name	David Maclure
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	4/535 Cashel Street Linwood Christchurch
Postcode	8011
Phone Number (day)	03 3891815
Phone Number (evening)	
Email (if applicable)	maclure.d@orcon.net.nz
Email Address for Copy of Submission	maclure.d@orcon.net.nz
Date	10 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	Regarding removal of central city shuttle is not agreed with me, need is important for every day use of shuttle service should continue. As to meet target routes as current situation is major importance to all passenger needs. As a reason time consuming travel time as long distance route must meet passenger needs for shuttle service as suggested set up temporary small fares structure to meet funding target until CERA ease operation. Other option is to create standard fare for shuttle service like Auckland has now. Possible solution may run public-private partnership to run the shuttle service. Share resources pool may mean to share funding for that central city shuttle. Needs to investigate alternative fund to run central city shuttle.
	If Central city shuttle remove would mean passenger face long walk from Parkside Terminus to Bealey Ave Terminus seem ridiculous led to take longer trip and unsafe when at night especially safety issues.
	These cases those attend employments, medical/dental appointments and shoppers in busy times are very important need o transport.

## conditions when travel shuttle service.

Request to this concerned one to one discussion with me when is available. Please contact me by email only.

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Christchurch City Council http://www.ccc.govt.nz

\*



ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Saturday, 11 June 2011 3:31 pm

To:

11-12 Annual Plan

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Summary version
Page no(s)	Rates
Contact name	Pitena Parkin
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	10 Badger St Parklands Christchurch
Postcode	8083
Phone Number (day)	0274375602
Phone Number (evening)	033836323
Email (if applicable)	pitena.p@gmail.com
Email Address for Copy of Submission	
Date	11 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	I understand the need to increase rates but the amount of the incease is huge. We are all having to pay extra insurance costs, extra petrol costs, extra costs of leaving and adding even more onto rates is just going to brack so many. The additional 1.76% is just taking it over the edge. Please think of the little people

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ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Sunday, 12 June 2011 1:50 pm

To:

11-12 Annual Plan

Cc:

ragusa@paradise.net.nz Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Full version
Page no(s)	
Contact name	David Ricquish
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	PO Box 20024 Newtown, Wellington
Postcode	6242
Phone Number (day)	021631337
Phone Number (evening)	
Email (if applicable)	ragusa@paradise.net.nz
Email Address for Copy of Submission	ragusa@paradise.net.nz
Date	12 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	<ol> <li>The proposed earthquake rates levy of 1.76% should be included in the general rates struck so the transparent total rate increase being struck is clearly 7.08%.</li> <li>However, the RV valuations used to strike the rates should be discounted by 10%, so that only 90% of the RV can be used for the rating assessment for 2011/2012 to reflect the fall in property values [excluding the earthquake] since 2007.</li> <li>The individual operating budgets for all council activities should be reduced by 10% accordingly.</li> <li>The net result of these changes would be a rates decrease of 2.92% which more accurately reflects the current non-capital operating costs for services given the lower ratings base and reduced population levels.</li> </ol>

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Cary Drummond [DATACOM] [CaryD@datacom.co.nz]

Sent:

Sunday, 12 June 2011 7:05 pm

To: Subject: 11-12 Annual Plan Rates Increase

As a ratepayer I expect any increases to be kept to an absolute minimum.

The council should stick to providing essential services only and not dabble in cultural and sporting events of which they have no proven track record.

For example buying the rights to the Ellerslie Flower Show - behind closed doors and with no public consultation - this is not essential council business and should never have gone ahead.

Why is there a provision for leaky homes in the budget? - if the building inspectors had done their job properly and carried out rigorous inspections this provision would not be necessary. Consumer Guarantee Act states any service must be performed to a competent standard - obviously not if you need to put aside money to rectify substandard inspections.

Are these building inspectors still employed by the Council and if so why?

Vbase needs to stand on its own without being propped up by the ratepayers of this city. I for one did not ask for AMI stadium to be expanded nor do I wish to contribute to it. If Vbase undertook an expansion without being able to fund the project themselves the directors should be fired - the Companies Act is quite clear on directors liability and reckless trading. Please advise if rating money is going to Vbase and if so how much?

All Vbase businesses should have adequate insurance to cover their rebuild - again ratepayers should not be expected to fund insurance shortfalls.

Why is there an allowance for Data Centre costs in the budget - my understanding is the Council outsourced its IT systems - why then are data centre costs included?

Why is the Mayor interfering with the appointment of a CEO for the Council - either the position is advertised fairly and the best candidate for the role selected - free of any pressure from the Mayor - or it is a waste of money and time advertising the role.

If the Mayor is overseeing the appointment can the ratepayers safely assume the HR department is no longer required and have been let go to cut costs? if not why is Bob Parker interfering - we certainly haven't noticed him out assisting other council departments such as sewage workers.

I look forward to your answers to the questions I have asked

Regards Cary Drummond

Sent: Monday, 13 June 2011 10:31 am

To: 11-12 Annual Plan
Cc: elcham@xnet.co.nz

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Full version
Page no(s)	,
Contact name	j.c.mayhew
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	88 Allandale lane. RD1 Lyttelton
Postcode	8971
Phone Number (day)	03 329 9944
Phone Number (evening)	03 329 9944
Email (if applicable)	elcham@xnet.co.nz
Email Address for Copy of Submission	elcham@xnet.co.nz
Date	13 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	Firstly all ratepayers cannot afford to pay bigger bills when most are under severe financial pressure to repair their homes and lives. Secondly there are ALWAYS MANY MANY council costs & budgets that can easily be reduced to lower the burden on rates. Especially when many costs have dissapeared due to the earthquakes.  For example HUGE amounts of money can be saved by not running those hugely expensive mega buses around the city when they are empty of passengers 95% of the time !!!!  Computer games for children in library's are a luxury for spoilt kids NOT a necessary learning tool.  Any council building or staff member MUST be absolutely vital to ratepayers or they are NOT funded !!  Religeous buildings like the Cathedral are NOT necessary for the majority. If those people want them let them fundraise for it. In short the Council must ONLY spend ratepayers money on the most necessary like sewage systems and roads. All other things are wasteful luxuries. If some people want to fund anything extra it should be voluntary.  In short WE CAN"T AFFORD MORE INCREASES IN RATES.

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ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Monday, 13 June 2011 3:25 pm

To:

11-12 Annual Plan

Cc:

christchurch.accountancy@gmail.com

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Summary version
Page no(s)	9
Contact name	Keith Thorpe
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	25 Colligan Street Riccarton Christchurch
Postcode	8041
Phone Number (day)	03 942 3185
Phone Number (evening)	
Email (if applicable)	
Email Address for Copy of Submission	christchurch.accountancy@gmail.com
Date	13 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	We are all struggling after the recent earthquakes and my business has also seen a downturn in revenue. I cannot understand why we as ratepayers should be responsible for this debt. If business's cannot maintain themselves then they should be closed, fact owned by ccc is not inportant. How do you expect us to afford to pay rates. Either reduce your salaries or close down v base. You should also have a thing called insurance. How will council manage by forcing rates up then find out nobody is paying because it is beyond there income.
	Spare some thought for the residents in Christchurch and abolish this V Base thing and use that money for other work.

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**Sent:** Tuesday, 14 June 2011 3:53 pm

To: 11-12 Annual Plan

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Summary version
Page no(s)	
Contact name	Suzanne Philp
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	43A Bourne Crescent Papanui Christchurch
Postcode	8053
Phone Number (day)	3541301
Phone Number (evening)	3541301
Email (if applicable)	
Email Address for Copy of Submission	
Date	14 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done?	Re Financial Strategy for Earthquake Costs. I think the council should adopt choice G. The ratepayer is already hard hit with an increase every year. Now you want to give us an additional increase. Times are hard at the moment, and I am not living in my house and still paying full rates anyway. Waiting for the council to decide I should have a rate reduction!!!! That's a joke!!! Maybe some of the council could take a cut in wages. I am single and expected to live on a base wage of \$37,000, with a mortgage, and a huge rate bill as well. If I can do it so should the Council!!!! The other point is not
Please refer to the specific page(s) of the draft Annual Plan 2011/12.	everyone who lives in Chch is a home owner so why should we be the only ones to pay for earthquake damage???? I would also like to point out if the council had kept their maintance up to date re water pipes the damage might not have been so bad. My area had water pipes that were over 50 years old and we had trouble pre earthquake.

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ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Wednesday, 15 June 2011 8:47 pm

To:

11-12 Annual Plan

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Summary version
Page no(s)	3
Contact name	Angry ratepayer
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	Christchurch
Postcode	
Phone Number (day)	03 337 4567
Phone Number (evening)	
Email (if applicable)	
Email Address for Copy of Submission	

Date

15 June 2011

Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take?

Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.

I am adamantly opposed to any rates rise above the CPI. Like many other citizens I am struggling to pay the present rates. The Council seems to think I can bear significant increases in rates each and every year and I cannot. Rates are already too high and they are being misappropriated to fund business deals like the Flower Show which is non core business of any Council. If ventures like the flower show are such a great deal, why doesn't the private sector purchase them instead?

I am also adamantly opposed to the earthquake levy. Funding for this needs to be found from savings like cutting grass on river banks. With the proposed increase in rates, and this earthquake levy the actual rates increase is 7.08%! That is far too much to ask of a ratepayer especially given the loss of MV on properties as a result of the earthquakes.

It is time for a poll tax. Tens of thousands of Christchurch citizens are carried by a small number of property owners and don't pay anything for the CCC services they access. A poll tax is a far fairer way of gathering rates. Council needs to understand most property owners have scraped and saved to pay off a mortgage so they can own their own home when they retire, and that most of us have accomplished this while raising a family, paying rates and taxes while earning the average wage. We are being discriminated against because we own our own homes.

These frequent rates rises have to stop and Council has to go back to its core business.

Shame on you for again fleecing ratepayers. Show us some respect.

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ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Thursday, 16 June 2011 3:54 pm

To:

11-12 Annual Plan

Cc:

ljhoskin@gmail.com

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	On behalf of a group or organisation
If you are representing a group or organisation, how many people do you represent?	600
My feedback refers to	Full version
Page no(s)	
Contact name	John Hoskin
Organisation name (if applicable)	Charleston Neighbourhood Assn Inc
Organisation role (if applicable	Chairman
Contact Address	320 Ferry Rd Christchurch 8011
Postcode	8011
Phone Number (day)	3893-584
Phone Number (evening)	3893-584
Email (if applicable)	lj.hoskin@gmail.com
Email Address for Copy of Submission	ljhoskin@gmail.com
Date	16 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	The Association would like the CCC to pursue the idea of a road along the railway corridor from Ensors Rd to Wilsons Rd for heavy traffic to use to access the industrial premises at the railway ends of the streets in the Charleston area to separate the industrial area from the residential area and thus eliminate trucks, buses and commercial vehicles from using these streets.  We would like the Council to look into purchasing some of the railway corridor land for this purpose and consider this to be a good time as the railway repair sheds are no longer in use due to earthquake damage and we understand they will not be replaced. A road is already formed from Ensors Rd at the former site of Leopard Coachlines which would be about one third of the distance needed. There is sufficient land where the railway lines presently run for this is to happen if the rails were removed. Why should this be done - it would improve the lives of the residents in regard to less traffic, less noise and less congestion caused by trucks unloading and onloading goods on the street.

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ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Thursday, 16 June 2011 5:49 pm

To:

11-12 Annual Plan

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Summary version
Page no(s)	,
Contact name	Robin Major
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	PO Box 12070 Beckenham 8242
Postcode	
Phone Number (day)	03 960 6595
Phone Number (evening)	
Email (if applicable)	
Email Address for Copy of Submission	
Date	16 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	I believe the residents who do not have a flushing toilet should receive a discount on their rates as they should not pay for a service that is not being delivered. They should also be exempt from the earthquake levy as this will only add extra stress and insult to injury.

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ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Friday, 17 June 2011 12:29 pm

To:

11-12 Annual Plan

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	On behalf of a group or organisation
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Full version
Page no(s)	
Contact name	paul de roo
Organisation name (if applicable)	residential construction ltd
Organisation role (if applicable	manager
Contact Address	po box 33320 barrington ch ch
Postcode	
Phone Number (day)	0274363306
Phone Number (evening)	·
Email (if applicable)	resconstruction@xtra.co.nz
Email Address for Copy of Submission	
Date	17 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	over 60 units reserve /development contrubutions need to be adressed as units ocupied have no greater demand on services than the underlying house prior to re development as a example the last 5 blocks of 4x units i have built and sold have 4-5 retired people per block given the site densidy of build poses no change after build for the purpose of storm water discharge. or sewer i belive that these units should be assessed on a similar basis as retirement homes if you remove 1 dwelling rateable at 1300 per anum and replace it with 4 units @ 1200 per year \$4800. with very little demand / change on services this seems to fall well short of fair .reduce the fees or reduce rates up to 70% i would realy like this issue adressed .thank you .paul

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**Sent:** Friday, 17 June 2011 1:12 pm

To: 11-12 Annual Plan

Cc: coralie.winn@gmail.com
Subject: Draft Annual Plan 2011/12

Are you completing this feedback	On behalf of a group or organisation
If you are representing a group or organisation, how many people do you represent?	20 plus many more volunteers
My feedback refers to	Full version
Page no(s)	Appendix 5
Contact name	Coralie Winn
Organisation name (if applicable)	Gap Filler
Organisation role (if applicable	Co-creator and Director
Contact Address	31 Parlane St Addington
Postcode	8024
Phone Number (day)	338 4241
Phone Number (evening)	as above
Email (if applicable)	coralie.winn@gmail.com
Email Address for Copy of Submission	coralie.winn@gmail.com
Date	16 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	In this comment, we refer to Annual Plan Appendix 5 (Proposed Changes to Levels of Service) and specifically, the Community Grants section. This submission has been written jointly by Coralie Winn (on behalf of Gap Filler) and Rhys Taylor (on behalf of Greening the Rubble) and sending it is supported by the 'Make-Shift advisory group of professionals.
	We represent two Christchurch grass-roots, community focused initiatives - Gap Filler; which aims to activate vacant spaces created as a result of the earthquakes with temporary, creative projects for community benefit and Greening the Rubble; which turns vacant sites into temporary public green space. Both groups works with volunteers and donations of materials to make their projects happen
	We wish to ask for consideration of significant (\$100,000 +) annual funding, for these two quake-response initiatives to be provided by CCC in the Annual Plan in the form of community grants and/or contracts for service, to enable them to continue their good work of 2010-11 and expand the scale and scope of their activities across the city.
	Community driven projects like ours should be supported by CCC as

the Council, as much voluntary effort and commercial donation of materials is being mobilised by this coordination of effort: a multiplier effect.

We ask that you fund community-driven earthquake responses like Gap Filler and Greening the Rubble properly. As yet, they have run on very little funding and much voluntary work from the two key project coordinators: a goodwill which can not last indefinitely. Reliable funding for their core staff will ensure the stability and longevity of these initiatives, which is now imperative to their success.

The importance of these two initiatives in post-quake Christchurch should not be underestimated. By creating projects that activate high profile ex-demolition sites and working with volunteers to design, create and maintain them, people are connected with their place and feel a great sense of achievement and valid contribution to their city. By giving a people a tangible stake in their community, they are more likely to want to stay in Christchurch in the hard years ahead during the rebuilding of this city.

Gap Filler is an initiative that strongly supports the creative community of this city by providing opportunities for all sorts of artists post-quake. Young, creative professionals are particularly vulnerable post-quake and likely to leave the city to pursue other opportunities elsewhere. Greening the Rubble (coordinated by Living Streets Aotearoa Inc and an advisory group 'Make-Shift') connects people with city public living spaces, through mini-parks, gardens and community development on otherwise derelict land.

To address CCC's community outcomes:

Both initiatives contribute to Christchurch as a safe, healthy city full of spaces for creativity, fun and community. These initiatives increase inclusion and contribute to community-building. They help make Christchurch more attractive to visitors and businesses and can contribute positively to the way in which CHCH is perceived elsewhere, through generating positive media attention.

It is our view that the city council must take the lead in funding these community-led activities and assist their effectiveness in any way it can

Your funding helps unlock so much extra help, too. We thank you for your consideration in advance.

Coralie Winn

Rhys Taylor

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From: Chicago Joes [chicagojoes@xtra.co.nz]

**Sent:** Sunday, 19 June 2011 2:46 pm

To: 11-12 Annual Plan

Subject: city centre

Could Westfields be incouraged to relocate its Riccarton Mall complex to the city centre, based around Ballintynes as it flagship store. This in turn would free up land which could be used for housing while encouraging people back into the city. Also a replacement building (or buildings) is badly needed to replace the Godley House complex which was the hub of the Diamond Harbour community. Yours Sincerely, Don McQuarters.

ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Monday, 20 June 2011 8:17 am

To:

11-12 Annual Plan

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Full version
Page no(s)	
Contact name	jason hitchens
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	40 Grassmere St Papanui
Postcode	
Phone Number (day)	3524322
Phone Number (evening)	
Email (if applicable)	jason.hitchens@harcourts.co.nz
Email Address for Copy of Submission	
Date	20 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	I would like to see a mono rail from Rangiora to Kaiapoi and around the city showing the effects of the CHCH quakes, This could double as a mode of transport reducing cars and buses and as a tourist route to show the effects via video and graphics to what our city was like.  Also I think sedgways should be the mode of transport for the inner city with wider than normal footpaths.

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ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Monday, 20 June 2011 8:31 pm

To:

11-12 Annual Plan

Cc:

jikde@hotmail.com

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Full version
Page no(s)	3
Contact name	Jikita de Schot
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	330 Sparks Rd Halswell
Postcode	8025
Phone Number (day)	03 338 5518
Phone Number (evening)	
Email (if applicable)	jikde@hotmail.com
Email Address for Copy of Submission	jikde@hotmail.com
Date	20 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider?	I am writing with concern at the proposed cut to funding for proposed cycle network lanes, referred to in the reduction of levels of service in the Draft Annual Plan and considered in Attachment (ii) Financial Overview at page 7.
What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual	I realise that savings must be made in light of the earthquakes but I would strongly argue that the funding be retained for this area. It is imperative that Christchurch continue to develop the cycle network lanes for our own citizens' safety so that cycle accidents are reduced and people feel comfortable biking within their own city. It would also arguably encourage more people to cycle thus reducing congestion,

clean green garden city image.

Thank you.

decrease road maintenance and vehicle pollution, and increase our

I believe that the Draft Plan in relation to transport in Christchurch should have a strong focus on ensuring safe and accessible cycleways for the wellbeing of both our citizens and our city.

Plan 2011/12.

**Sent:** Monday, 20 June 2011 11:07 pm

To: 11-12 Annual Plan

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Summary version
Page no(s)	
Contact name	Richard Moylan
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	34 Cobra St Halswell
Postcode	8025
Phone Number (day)	363 9839
Phone Number (evening)	
Email (if applicable)	
Email Address for Copy of Submission	
Date	20 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	40% rate remission for unoccupiable homes is a good start, but maybe more is warranted eg 65%.  Increasing on street parking from \$3 to \$3.10 is silly. carring 10c coins for parking - please no.  Please dont decrease the response time target for noise complaints as proposed in appendix 5.  Thanks for not putting up the price of swims.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

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From: victoria andrews [andrews.davis@clear.net.nz]

**Sent:** Tuesday, 21 June 2011 3:35 pm

To: 11-12 Annual Plan

Cc: Richardson, Pam (Private); Bryan Morgan; Miller, Stewart (Private); Hickey, Leigh

(Private); Reid, Claudia

Subject: annual plan submission to CCC - Akaroa/Banks Peninsula emergency services and Civil

Defence

Attachments: DSC05339.jpg; ATT3793909.txt



DSC05339.jpg (553 ATT3793909.txt (1 KB) KB)

Dear CCC,

My annual plan submission will be brief and to the point. Banks Peninsula is part of Christchurch City Council. As a ratepayer I understand the very difficult time the council has had since September 2010 providing basic services within the enlarged Christchurch District.

I served on Civil Defence during the 4 September earthquake and worked as a volunteer in the upstairs level of the Akaroa Service Centre. Communication was difficult because of the lack of an operable phone line. The only active phone was in the upstairs ADP office. After two days the Post Office building was closed due to damage so Civil Defence moved to the Akaroa Area School, once someone found the key late in the day.

As stated Civil Defence is based in the Akaroa Service Centre which is located in the old Akaroa Post Office building which still services as the postal facility. It is also the location of the Information Centre which services volumes of tourists throughout the year.

This critical Council building was shut following the 6.3 earthquake on Monday 13 June. There was no Council facility open for over a week until today, 21 June, because no one from CCC came to inspect the buildings. A building inspector arrived today to inspect the Akaroa Museum, Court House Building and Gaiety. He was asked to also inspect the Service Center. He stated that he was not authorised to inspect the Service Centre and said that someone would be over tomorrow to make that inspection. Fortunately a council employee stressed the urgency and need to open up the Akaroa Service Centre and Post Office so the building finally got the all clear this afternoon.

If there were a real emergency and Akaroa was cut off by a tsunami or landslip, see image below, the Akaroa Area School, Akaroa Hospital and Akaroa Fire Station would be totally cut off from rest of the town and surrounding area.





From: Simon Littlejohns [arrakis@actrix.co.nz]

**Sent:** Tuesday, 21 June 2011 8:55 pm

To: 11-12 Annual Plan

Subject: Inclusion of Sumner Rd retaining wall in 2011-12 planning

I would like to request that the Sumner Road Lyttelton retaining wall be included as a matter of urgency in the 2011-12 annual plan. You will be fully aware of the importance of this work in restoring the alternative road access to and from Lyttelton. What you may not be aware of is the concern this collapse is causing to the residents on the high side of Sumner Rd. In the case of our property (23 Sumner Rd) I believe that one more major collapse of our road (due to the earlier failure of the retaining wall) will result in damage to our property. Already we are reduced to walking access only and cracks have started to radiate back from the edge of the collapsed road to the base of our garages. Several builders and engineers who have inspected our property have suggested that the only thing to have stopped our house from collapsing has been these garage walls, so I hope you can understand our concern. Speaking for ourselves only, we do not expect rapid restoration of vehicular access nor some fancy red stone wall (though that would be nice) rather what we are asking for is the security to continue living in our house without the fear that one day we are going to find ourselves on the lower portion of Sumner Road. Furthermore the lack of vehicular access may possibly hinder the work required to re-pile our home which we have been told will be necessary. Thank you for taking the time to consider this request.

Simon Littlejohns and Margaret Ricketts

ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Tuesday, 21 June 2011 11:37 pm

To:

11-12 Annual Plan

Cc:

ray@thecraigs.co.nz

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Full version
Page no(s)	,
Contact name	Ray Craig
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	PO Box 36524 Merivale Christchurch
Postcode	8146
Phone Number (day)	03 323 5350
Phone Number (evening)	
Email (if applicable)	ray@thecraigs.co.nz
Email Address for Copy of Submission	ray@thecraigs.co.nz
Date	21 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should	Draft Annual Plan  Thank you for the opportunity to make a submission pertaining to the proposed plan.  I oppose the plan because it is premised upon the funding of annual
take? Why should this be done?	operations by deriving increased rates revenue.
Please refer to the specific page(s) of the draft Annual Plan 2011/12.	I oppose the setting of a rate higher than the previous year and strongly contend that Council should be actively working towards significant reductions in rates.
	Ratepayers on fixed incomes are increasingly struggling to meet their rates demands and it is time for Council to demonstrate pronounced leadership towards significant rates reductions. This needs a major paradigm shift towards actively seeking other revenue streams if we wish to continue with the same pace of development in the city.
	Council should include in the plan a requirement that staff research this issue and provide a range of proposals that would generate

revenue from non-rate sources. In the meantime, rates must be held at current levels if there is no way of making further immediate reductions through deferrals or cost recovery.

The Draft Plan is disappointing in its failure to recognise that ratepayers on fixed incomes are currently facing major unanticipated costs in property repairs that are not covered by insurance. Insurance premiums themselves have risen amidst a raft of other demands. In these present times it is imperative that Council discipline itself to a Plan that is affordable and which can be sustained without incurring hardship on ratepayers who cannot improve their own income. There is a strong case that the rate demand should be struck at a level LESS than that before. At this time more than ever, Council needs to help lighten the load, not increase the burden.

It is equally disappointing that Council staff appear unable to provide councillors with proposals that do not require net increased funding. It is not impossible to re-prioritise and re-balance so that expenditure is directed to immediate need whilst less vital services are significantly reduced in the short term.

The city has already demonstrated its willingness to forgo services following our earthquake episodes. We all accept the lack of concerts in the Town Hall, the closure of QE2, the inaccessible library services, reduced walkways, and so on. The city accepts that repairs must be done and paid for. Council, like any other household, must re-direct its resources to the pressing need. As with any household of limited means, this requires the discipline and courage to halt activities in one area (hopefully for only a short period) to save expenditure that can then be directed to earthquake recovery.

For example, since library services are now so disjointed and incomplete, consideration could be given to complete closure for, say, two years. This sounds terrible but the main central facility is not operational anyway and satellite libraries are often closed. Rebuilding could progress, book buying reduced, staff laid-off and we could all look forward to a grand re-opening in the future.

A similar approach could be taken with other infrastructure. The population has changed and is changing. Needs have changed. Services should be radically changed and limited within a finite cost structure. It seems foolish to continue with the same services that were part of the city we had before and then tack on the extra cost for recovery. Christchurch is now a different city. The Draft Plan does not really reflect those changes. It is difficult to find evidence that the Plan recognises that the city is not just damaged but is also changed.

Central government is required to discipline itself to prepare budgets without increasing rates of taxation from year to year. It can be argued that Council should equally require its staff to prepare annual budgets within the same constraints. The practice of creeping increases to local rates (taxation) must stop so that ratepayers with finite income streams are better able to manage their affairs.

To enable Council to reduce rates, alternative revenue streams need to be developed. Senior council staff will naturally provide some expertise and leadership. However, the following steps are suggested in the first instance;

The annual plan should state an objective for staff to provide council with workable proposals for a range of user pays charges across all services with a view to increasing revenue from those who actually use the services rather than the rate paying property owner who might not be accessing say, the sports field, the cycle lane, or the festival. Of course, user pays has its problems but so has the notion

of expanding rates demands on a portion of those who live in the city. At least non-ratepayers would be contributing towards the city.

Council should commence planning to increase investment through CCH into more local authority trading enterprises which could trade independently or in partnership in projects that will derive revenue streams for the city. Council has demonstrated its ability to raise substantial capital at very good rates (as per Arts Centre Music School partnership with University). Such capital could be put to good use through CCH by acquiring or developing assets that generate good revenue streams. An objective could be inserted within the plan.

Finally, Council should raise and promote the notion of a citizensâ?T tax. This will require lobbying with other local authorities and with central government. Citizensâ?T tax would provide another revenue stream that might even permit eventually the abolition of rates altogether. Again, an appropriate objective should accordingly be inserted in the plan.

Ray Craig (Representing also Margaret and David Craig at this address) July 2011

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\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Sent: Wednesday, 22 June 2011 1:20 pm

To: 11-12 Annual Plan

Cc: scott.menzies@telecom.co.nz

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Summary version
Page no(s)	
Contact name	Scott Menzies
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	264A Papanui Rd Merivale CHRISTCHURCH
Postcode	8052
Phone Number (day)	033556005
Phone Number (evening)	0274213036
Email (if applicable)	
Email Address for Copy of Submission	scott.menzies@telecom.co.nz
Date	22 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	Consider safety of pedestrians at 90 Ilam Rd (Student Union Bus Stops). Pedestrians include school children, university students and bus passengers.  Council must ensure a plan already drawn-up by Council's traffic engineers is implemented within the 2011-12 annual plan period. Ensure the funds remaining in the Capital Works Programme are used to fund this work (as a priority over others, given many projects have been shelved post-quake).  Given the plan has already been drawn up for the work required it is just a case of approving and funding the implementation.  This should be done to enhance pedestrian safety which is currently poor at this location on Ilam Rd, as acknowledged by Council in the fact it has already drawn up a plan for improvement in conjunction with the University of Canterbury.  I have no specific page number to give, but Capital Works Programme item numbers that may be relevant include 1,3,5,396,416,339,340,351,353,359,361,362,366,367.

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ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Thursday, 23 June 2011 11:12 am

To:

11-12 Annual Plan

Cc:

jenny.hoskin@gmail.com Subject: Draft Annual Plan 2011/12

Are you completing this feedback	On behalf of a group or organisation
If you are representing a group or organisation, how many people do you represent?	600
My feedback refers to	Full version
Page no(s)	1
Contact name	John Hoskin
Organisation name (if applicable)	Charleston Neighbourhood Assn Inc
Organisation role (if applicable	Chairman
Contact Address	320 Ferry Rd Christchurch 8011
Postcode	80,11
Phone Number (day)	3893-584
Phone Number (evening)	3893-584
Email (if applicable)	
Email Address for Copy of Submission	jenny.hoskin@gmail.com
Date	23 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	We (The Charleston Neighbourhood Assn Inc) would like to support the submission made by the Hagley Ferrymead Community Board, to establish an aquatic facility on the site of the former CCC nursery in Smith Street, Linwood.  A new facility is desparately required especially in the eastern side of the city because of the closure of the public pools and also the local school pools. This site is on a public transport route and the land is already owned by the Council. Consideration should be taken of the statistics on children drowned each year and the need for children to be taught to swim at a young age.

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Thursday, 23 June 2011 11:46 am Sent:

To: 11-12 Annual Plan

Cc: richard.ibbitt@gmail.com Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Full version
Page no(s)	Attachment-i.pdf, pages 2-4,
Contact name	Richard Ibbitt
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	174 Ilam Road
Postcode	8041
Phone Number (day)	3519442
Phone Number (evening)	
Email (if applicable)	richard.ibbitt@gmail.com
Email Address for Copy of Submission	richard.ibbitt@gmail.com
Date	23 June 2011
Please be as specific as	Comments refer to electronic document 'Attachment-i.pdf' entitled

possible to help us understand vour views. What do you want the Council to consider? What specific action do you think the Council should take?

Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.

'Financial Strategy for Earthquake Costs'.

The draft annual plan offers a number of options for meeting the increased costs the Council will face. An increase is inevitable if we are to meet the increased costs. Discarding the idea of a fixed increase is logical since this will impact most on those least able to afford any increase. What I am concerned about are some of the assumptions and conclusions that accompany the percentage rates increase and borrowing options. For example, it is stated that for the long term borrowing option there will be 'no ongoing benefit enjoyed by future ratepayers' (page 3). I disagree. Arising from the earthquake rebuild will be new facilities, more robust infrastructure, and safer buildings etc. that should benefit future generations if the work is done properly. But more worryingly is the statement that goes with the notion of the percentage increase scenarios which gives as a 'pro' that they will 'increase the rates base permanently which then allows Council to decide after five years to decrease rates.' (Pages 2, 3, & 4) Why is this good thing? It appears to empower the Council permanently, at the expense of the ratepayer. I believe that if the Council opt for any of the percentage increase options, then they MUST build in some safeguard so that after 5 years, or whatever period the increase is imposed for, there can be a public review as to the need for its continuation. Given the rare

nature of the earthquake costs and the likely long term benefits to the community I believe that the long term borrowing option is preferable.

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\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

**Sent:** Thursday, 23 June 2011 12:40 pm

To: 11-12 Annual Plan

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Full version
Page no(s)	
Contact name	Grant Farrell
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	320 Main North Rd Redwood
Postcode	
Phone Number (day)	03 3446270
Phone Number (evening)	03 354 8386
Email (if applicable)	grant@giesen.co.nz
Email Address for Copy of Submission	
Date	23 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	I would like to make a plea for the council to reverse its decision to reduce expenditure on cycleways due to the spending requirements that have arisen from the earthquakes. In particular I would like to see development of the cycleway following the rail line out through Hornby to Templeton.  The advantages arising from encouraging cycling such as GHG reduction and reduction in pressure on already congested roadways need to be given higher priority. If a network of safe bike pathways through the city is developed and marketed I am sure the reduced pressure on the roads would result in a net gain in a fairly short period of time.  I am sure one of the biggest discouragements for commuter cycling is safety. Ideally people should be able to get to work without having to navigate busy roads.  If cycleways were to become an integral part of the rebuild, perhaps with public bikes as in Holland we could end up with a cleaner greener city.

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Sent: Thursday, 23 June 2011 2:06 pm

To: 11-12 Annual Plan
Cc: jbagrie@gmail.com

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Summary version
Page no(s)	Rates
Contact name	Jean Bagrie
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	93 Union Street New Brighton Christchurch
Postcode	8061
Phone Number (day)	3889537
Phone Number (evening)	3889537
Email (if applicable)	jbagrie@gmail.com
Email Address for Copy of Submission	jbagrie@gmail.com
Date	23 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	I am unable to refer to the pages required as I was unable to obtain a copy of the plan for viewing. The online PDF kept telling me there was errors and refused to open and although I contacted the council no one saw fit to reply.  My submission is in relation to the proposed rates increase.  I understand that rates will increase and I understand the idea of an extra percentage for a period of time to cover the earthquake recovery. But, I feel that homes should be reevaluated before these come into place as most of us are no longer livign in homes with the same values. I do not see why we should pay rates based upon valuations done before September 2010 when many of us can not even sell our homes now.

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**Sent:** Thursday, 23 June 2011 2:07 pm

To: 11-12 Annual Plan

Cc: cantyjpassn@xtra.co.nz

Subject: Draft Annual Plan 2011/12

Are you completing this feedback	On behalf of a group or organisation
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Summary version
Page no(s)	
Contact name	Peter Berry
Organisation name (if applicable)	Christchurch Beautifying Ass
Organisation role (if applicable	
Contact Address	38 Liverton Crescent Bishopdale Christchurch
Postcode	8053
Phone Number (day)	03 359 5205
Phone Number (evening)	
Email (if applicable)	
Email Address for Copy of Submission	cantyjpassn@xtra.co.nz
Date	23 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	This submission is related to The Annual Streets and Gerdens Awards, including Community Pride Awards, which is administered by the Streets and Garden Awards Committee (includes elected members from the six community boards in urban Christchurch).
	In the 2010/2011 year the \$27,000 funding for this project was included as line item in the Green Space budget. We have not been able to ascertain whether this funding has been provided for 2011/2012 financial year. If the funding has been provided then this submission does not need to procede.
	If the funding has not been provided we strongly advocate its inclusion in the 2011/2012 Annual Plan.
	The City certainly needs this project more than ever and to drop it will be most detrimental to the morale of the Christchurch citizens.

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**SUBMISSION TO:** 

Christchurch City Council

ON:

Draft Annual Plan 2011-12

BY:

Deans Avenue Precinct Society

CONTACT:

Barbara Dawson

Secretary

Deans Avenue Precinct Society

PO Box 8391 RICCARTON 8440

Barbara Dawson <dawson.secretarial@paradise.net.nz>

### 1. Introduction

The Deans Avenue Precinct Society appreciates the opportunity to make this submission on the Christchurch City Council Draft 2011-12 Annual Plan.

### 2. Deans Avenue / Riccarton Road / Riccarton Ave intersection

We note and support the deferment of proposed work on this intersection. We request that thorough review of the earlier proposals be undertaken to take account of changed traffic patterns and densities since the earthquakes, as these are likely to be on-going for some time. At our recent AGM there was considerable discussion about the problems at this intersection and suggested improvements. We ask to be kept informed of opportunities to have an input into decision-making about this intersection.

### 3. Parking Enforcement

We request that parking limits are enforced in the Riccarton area to encourage parking turnover. Availability of parking is significantly more difficult now, with the many businesses relocated to this part of the city.

## 4. Roading and Transport Network

We note that with the vastly increased business population in and adjacent to our area, especially in the southern end of Deans Ave, Blenheim Road, Mandeville Street area there is increased use of cycleways and walkways. These require ongoing maintenance. For example, the cycle/walkway that runs from the old Blenheim Road overbridge to Lester Lane and connects Deans Ave to Mandeville street, avoiding the need to cross the new overbridge, is extremely overgrown, with weeds from both the railway side and the old Saleyards site. It needs urgent and ongoing attention.

### 5. Service Centre

We note and support the deferment of the refurbishment of Sockburn Service Centre and its temporary closure due to earthquake damage. We request that urgent attention be given to new local service centre facilities that are readily accessible by Riccarton residents.

From:

ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent:

Thursday, 23 June 2011 3:44 pm

To:

11-12 Annual Plan

Cc:

PW.DM.WARD@xtra.co.nz Subject: Draft Annual Plan 2011/12

For yourself
Summary version
Denise Ward
240 Prestons Road Redwood Chriistchurch 8051
8051
03 3859066
PW.DM.WARD@xtra.co.nz
PW.DM.WARD@xtra.co.nz
23 June 2011
The gist of the annual plan is to raise rates to cover council loss of earnings, rate rebates and increased unforseen costs due to the earthquakes. Many ratepayers are facing loss of earnings and increased costs due to the earthquake and will they get a top up from the council? I think not, the best budgeting advise is to cut your cloth accordingly. Surely your spending will be down in many areas due to buildings being closed, and events being cancelled. You will receive up to 5,000 resource consent application fees or maybe not

as many might move out to the country, other areas or overseas. In these times I resent a rate increase, the council needs to tighten it's belt like the rest of us, yes the council needs to clean up after the quakes but do the residents expect new art galleries and meuseums and libraries at the moment, no, certainly with the rebuilds it might make sense to enlarge, upgrade and update the facilities in the process but none of this has been mentioned in the need for more funds, so I vote no to the rate rise.

I also vote no to the earthquake fund. As an individual where is our earthquake fund? The government has rescued the red zone, agencies have provided emergency relief and the rest of us have reached into our lives and pockets to pick up the peices, we are all

Why should this be done? Please refer to the specific page(s) of the draft Annual

Plan 2011/12.

bearing additional costs and having to make hard choices, the council needs to do the same. Whats more, our population base maybe down by 50 - 60,000 people accross the board of buisinesses, rates and other income streams impacting citywide and growth maybe stagnant for at least 12 years so cost cutting needs to be done now instead of thinking you can just increase rates to capture the shortfall every year, otherwise it will become too expensive to live here, might be cheaper to live in the Waimakariri area like Pegasus and just commute, or quit Christchurch completely

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Christchurch City Council http://www.ccc.govt.nz

22 June 2011

Freepost 178
Christchurch City Council
Draft Annual Plan 2011/12
PO Box 237
Christchurch 8140

Dear Sir/Madam

In response to the Christchurch City Council Draft Annual Plan 2011/2012 I would make the following observations and recommendations.

Recommendation 5(b) made on the draft council plan is self serving and without objectivity. This recommendation should be rejected based on the following:

- This is an event that has affected all residents of Christchurch. To levy a greater impost based on those who already pay a greater share is unfair. That it is claimed to be consistent with the existing rating system and simple to understand (easier for council employees to administer) is more consistent with the ratepayer serving the Council rather than the other way around.
- 2. The alleged complexity to remove a levy also reminds council that it is fiscally responsible for and why any earthquake levy is in existence in the first place.
- 3. In preparation for this submission an information request was made to Council for the data source of the table average residential rates by metro council. As of the date of this submission, this remains unanswered, why? I can either assume that the city officers do not want this table contested or believe that this plan is a fait accomplie that does not warrant the answering of this question.
- 4. The assumption to hold values at 2007 valuations belies the fact that many properties have decreased in value even prior to the earthquake.
- 5. The Council is not reducing its expense/services however is asking a ratepayers to make up the shortfall. This ratepayer is being asked to ignore poor commercial and planning decisions made by Council. At the same time he is asked to increase funding to maintain those activities at a time when he and other ratepayers have depleted finances.

### Recommendations

- a) Adopt the reduction of Council Services as the primary cost cutting measure option 5(e) (given point 3 above this is unlikely to be a discernable event).
- b) Introduce a uniform levy across all ratepayers option 5(a).

This is an opportunity for CCC to demonstrate to the ratepayers that it is acting with constraint. Unfortunately the current recommendation is nothing but a business as usual approach in difference to the ratepayer.

Yours faithfully

Paul Linden

From:

Chris Abbott [chris@abbotthouse.co.nz]

Sent:

Thursday, 23 June 2011 9:29 pm

To:

11-12 Annual Plan

Cc:

Daly, Jo; Jenny.hoskin@gmail.com; admin@mpcc.org.nz; roimatacommunity@gmail.com; brent.gilpin@esr.cri.nz; mtpleasant@gmail.com; Hensley, Andrew; Todd, Bob; McLeod, Islay;

Lowe-Johnson, Brenda

Subject:

Submission on CCC 2011-12 Annual plan for a "serviced public toilet at Boulder Bay".

Attachments: Hagley Ferrymead Community Board - Forum Meeting - 11 June 2011 - Notes.doc;

SitingofToiletatBoulderBay.pdf

Dear Sir/Madam

Here is a submission from the Taylors Mistake Association (TMA) regarding the annual plan for 2011-

As you will note I have copied all members of the Hagley/Ferrymead Community Board, most of whom attended the Hagley/Ferrymead Residents Group Forum Meeting - Draft Annual Plan 2011/12 on Saturday 11 June 2011. I have also copied those councillors and council staff who attended the same meeting.

A further email will follow seeking the HFCB's endorsement of the TMA submission in light of the surprising silence of the HFCB re the **public serviced toilet at Boulder Bay**. I will copy separately this email to

- the Taylors Mistake Association committee and
- other attendees of the 11 June 2011 meeting.

Thank you for your consideration.

### Parties submitting:

Taylors Mistake Association (TMA)

The TMA has c.40 active individual members, most representing a family or other group Our feedback refers to the Capital Works Programme, and is a new item for which budget provision has yet to be sought.

### Contact name:

Chris Abbott

W 03 326 6111 M 021 654 344

H Abbott House Sumner B&B

104 Nayland St, Sumner, Christchurch 8081, New Zealand

www.abbotthouse.co.nz

### **Summary:**

Boulder Bay is c.40 minutes walk from Taylors Mistake or 20-30 minutes climb to the Godley Head carpark (times assuming reasonable fitness).

Boulder Bay is a very popular picnic and fishing destination, especially on fine weekend days. The author has counted over 150 visitors on some days. Currently there are no public toilets in Boulder Bay. Visitors frequently ask bach-holders for use of toilets. The bach-holders' toilets are generally of an electric or composting variety both of which struggle with extra waste. Most people seek relief behind a tree rather than walk the 20-40 minutes each way to the nearest other public toilets at Godley Head and Taylors Mistake. This is a health hazard and is unsightly, and discourages some visitors from returning.

Given the popularity of Boulder Bay (it was pictured on the cover of 2009-2010 Christchurch phone book) we ask that as part of its capital works programme or other suitable funding the CCC install and operate a serviced public toilet at Boulder Bay.

### Other Considerations

### Previous CCC Activity on this matter

- 1. This issue was raised with the CCC in 2001/2 and 2002/3, where it was recorded that:
  - a. Around the year 2000 the need for public toilets on the track which takes a route from

- Taylors Mistake to Godley Head via Boulder Bay was raised by a bach owner at Boulder Bay . As a result, provision of \$33,226 for toilets near Boulder Bay was included in the Council's Parks and Waterways Capital programme for 2001/2002.
- b. The Council's Parks Manager then reported to the Hagley-Ferrymead Community Board recommending the construction of public toilets just above Boulder Bay at "Site 2", being the lower end of the small fenced off plot of natives and exotic shrubs in the gully below the coast track above Boulder Bay.
- c. Instead of adopting the staff recommendation, the Council instead resolved:
  - 1. That the construction of a composting toilet at Boulder Bay, Godley Head be deferred pending full consultation with all user groups on the need for a toilet block at that site
  - 2. That the 2001/02 budget allocation of \$33,226 for the Godley Head toilets be rolled over to 2002/03 pending the outcome of the above consultation process.

There the matter seems to have rested without further consultation or activity, in the absence of any subsequent action by Council staff to carry out the consultation requested by the Council.

d. The matter of a public serviced toilet at Boulder Bay was raised again by two representatives of the Taylors Mistake Association at the Hagley/Ferrymead Residents Group Forum Meeting regarding the Draft Annual Plan 2011/12 on Saturday 11 June 2011 at the Linwood Service Centre. This meeting was attended by 6 Board members, 2 council staff and 5 community group members representing 4 groups. In an unscientific "dot rating exercise" the proposal for a public serviced toilet at Boulder Bay was rated 2<sup>nd</sup> equal among 30 proposals and the Board agreed to consider such issues in preparation of its submission and feedback to the Draft Annual Plan.

### Proposed Changes to the Taylors Mistake – Boulder Bay – Godley Head Track

2. The author understands from Dave Milwood of DOC that prior to the 13 June 2011 plans were very much advanced to improve the walkway from Taylors Mistake past Boulder Bay, further east than the current track and past the gun emplacements and round to the existing Godley Head carpark. A spur track of the same standard is in prospect from the main track to the centre of Boulder Bay. Such a smooth, well-formed and wide track will make servicing a toilet or toilets much easier than the current situation where access to Boulder Bay is by way of a rough track unsuitable for any vehicles.

### Changes to the baches at Boulder Bay since 2000

- 3. Since 2003 Bach 11, an army hut that was located some 60m inland and behind Bach 7 has been relocated to the Godley Head complex. There is space aplenty for a toilet in this area, with power very close at hand.\
- 4. Following the earthquake of 13 June 2011, as at the time of writing baches 1 (Stone End) and 2 (Rosy Morn) are red-stickered owing to the perceived risk of rockfall. While the final outcome for these two baches is uncertain, the risk of earthquake damage to the remaining baches appears to be much less.
- 5. The walking track between Taylors Mistake and Boulder Bay has suffered significant damage, and the outlook for further access is naturally currently unclear.

### **CCC Precedents**

6. In 2007,faced with a very similar need, the Akaroa-Wairewa Community Board agreed to install a portable toilet on a trial basis in Sandy Bay, Takamatua over the peak holiday period from December 2007 to February 2008. Like Boulder Bay, Sandy Bay does not have road access, although it is regularly visited by boaties over the summer. This trial proved to be very successful, and public toilets continue to be provided at Sandy Bay, with the support of the Akaroa-Waiwera Community Board.

### **Toilet types**

- 7. There are two possible types of public toilet which may be suitable at Boulder Bay:
  - a. Composting
  - b. Store and remove (e.g. portaloo)

The most suitable choice for Boulder Bay should be influenced by the quality of track access, visual impact, electricity supply (if needed), initial cost and ongoing cost of servicing.

### References:

- 1. Siting Of Toilet At Boulder Bay, a report from Warwick Scadden, Area Parks and Waterway's Advocate. Dated 6 May 2002 (attached).
- 2. Hagley Ferrymead Community Board Forum Meeting 11 June 2011 Notes.doc (attached

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(20110623)	
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http://www.eset.com

# Hagley/Ferrymead Residents Group Forum Meeting - Draft Annual Plan 2011/12 Saturday 11 June 2011.

The following attended the meeting held at 10am on Saturday 11 June in the Boardroom at the Linwood Service Centre.

Group	Representative	Contact email address
Taylors Mistake Association:	Chris Abbott David Hill	chris@abbotthouse.co.nz
Charleston Neighbourhood Association Inc:	Jenny Hoskin John Hoskin	Jenny.hoskin@gmail.com
Mt Pleasant Memorial Community Centre and Residents Association:	Linda Rutland Melanda Slemint	admin@mpcc.org.nz mtpleasant@gmail.com
Roimata Community Incorporated Society:	Katie Nimmo	roimatacommunity@gmail.com
Hagley/Ferrymead Community Board Members:	Bob Todd Islay McLeod David Cox Nathan Ryan Tim Carter Yani Johanson	bob.todd@ccc.govt.nz islay.mcleod@ccc.govt.nz david.cox@ccc.govt.nz nathan.ryan@ccc.govt.nz tim.carter@ccc.govt.nz yani.johanson@gmail.com
Council Staff:	Andrew Hensley Jo Daly	andrew.hensley@ccc.govt.nz jo.daly@ccc.govt.nz

The purpose of the forum meeting was for the Board to assist Hagley/Ferrymead Residents' Groups to learn about the Council's 2011/12 Annual Plan process, discuss and identify priorities, and progress opportunities for collective and individual submissions/feedback.

Councillors Tim Carter and Yani Johanson gave an overview of the Draft Annual Plan adopted the Council, and outline key points of interest.

Small group exercises were undertaken to identify areas of priority. A dot rating exercise was carried out to give a general indication of the level of support for the priorities and issues raised. The issues identified, and the number of dots each received, are detailed below:

Issue	Number of dots
Charleston Street Bridge rebuild in rock (ex rubble).	
Temporary community meeting place, and lack of gathering space in Mt Pleasant.	1
Urgent need to have an adequate temporary bus exchange – suggested repaired Railway Station on Moorhouse Avenue (project 307).	3
Support the Deferral of the Central City Bus Exchange.	
Pedestrian safety Mt Pleasant Road and Mt Pleasant school –	2

Issue	Number of dots
"Safer schools funding" (project 353).	
Port Hills track repairs and reopen.	1
Budget set for Central City Plan without Councillors input.	
Suburban Master plan to include residential as well as commercial.	2
District Plan Review NOT delayed – priority to hardest hit	1
residential areas.	
Sumner Community Hall - Rebuild.	
Serviced Public toilet at Boulder Bay.	4
Heathcote River Improvements	
- Walkway/Cycleway	7 (Walkway/Cycleway)
- Linkages	, , , , , , , , , , , , , , , , , , , ,
- Forumalised Route	
- Safety.	
Provision of Local greenspace pockets.	
'Windsurf - South Shore' - off Road Path.	
Taylors Mistake Road Footpath.	2
Mountain Bike Track out of Taylors Mistake,	
Rates Remission – agree/support proposed day one change of	
value.	
Aquatic Facility Linwood/Woolston/South East	4
Support aquatic facility on Linwood Nursery site (or anywhere in	3
east).	
Recreation facilities – multiple opportunities with the rebuild.	1
Suburban Master plans – Hagley/Ferrymead ward:	
- Woolston	
- Sumner.	*
Community Board funding for community activities inflation	2
adjusted (strengthening communities funding).	
Mt Pleasant treated with others for rebuild of community centre	2
(equity with other community centres).	
Remove three-laning proposal Main Road (project 329 - \$2.126M).	2
Charleston – road (cycleway) along railway corridor – segregate	4
residential area from industrial.	
Footpaths and cycleway/linkages to Sumner and CBD – issue	3
(project 272). Reinstate funding (Sumner-Moncks Bay Boardwalk).	
Estuary Edge Master Plan.	1
Suburban Master plan – for Ferrymead commercial area, and Mt	3
Pleasant.	1
Entrance to the East Master plan - under suburban rebuild.	

Where identified relevant project numbers from the draft Annual Plan have been noted.

The issues identified by the participants will be considered by the Community Board in preparation of its submission and feedback to the Draft Annual Plan. The Board undertook to circulate its submission to participants at the forum meeting ward prior to the closing of submissions.

Groups attending were invited to circulate their submissions/feedback to the Draft Plan to the Board, who will consider supporting aspects of feedback as relevant to the Board's own submission.

This information has been collated and circulated to enable residents groups to consider using some, or all, of the points above in their own feedback to the Council's Draft Annual

Plan, or to consider collaborating with other groups in preparing joint feedback to be submitted to the Council by 27 June. Groups who attended the forum meeting have agreed to have their contact email addresses circulated to all groups in the ward.

The details of the plan and a summary of its contents are available on the Council's website <a href="https://www.ccc.govt.nz/annualplan">www.ccc.govt.nz/annualplan</a> and from service centres and libraries that are currently open.

Feedback can be made until 9am on Monday 27 June in the following ways:

- Online using the form provided at www.ccc.govt.nz/haveyoursay
- Email your feedback to 11-12AnnualPlan@ccc.govt.nz
- Post your comments to: Freepost 178, Christchurch City Council, Draft Annual Plan 2011/12, PO Box 237, Christchurch 8140

Thank you to those who attended, if you have any queries regarding this information please feel free to contact the Council staff or a member of the Board.

<sup>\*</sup> Please make sure your name and full address is included in your feedback. No late feedback will be accepted.

### 3. SITING OF TOILET AT BOULDER BAY

Officer responsible	Author
Parks Manager	Warwick Scadden, Area Parks and Waterway's Advocate DDI 372-2614

The purpose of this report is for the Parks, Gardens and Waterways Committee to consider the request from the Hagley/Ferrymead Community Board to not proceed with the construction of the budgeted toilets at Boulder Bay. It was recommended instead that the Committee consider allocating the funds for new toilets at Cave Rock, Sumner.

The report to the Community Board recommended the preferred location of proposed toilets for Boulder Bay. The alternative capital expenditure on the Cave Rock toilets was proposed at the Board Meeting on 3 April 2002.

### INTRODUCTION

The need for public toilets on the track which takes a route from Taylors Mistake to Godley Head via Boulder Bay, was raised by a bach owner at Boulder Bay in recent years. A sum of \$33,000 is provided on the Parks and Waterways Capital programme for 2001/2002.

### THE PROPOSAL

The proposal to locate a toilet at Boulder Bay, Godley Head Farm Park, has been assessed by a Landscape Architect with City Solutions, in terms of its landscape/visual impact and three possible sites have been identified. All three sites are located on the Department of Conservation's land.

### CRITERIA

The sites identified are shown on the attached aerial photo and topo map. Four principle criteria were used in the selection of these sites. These are:

- Being located above the bay so that it is identifiable, accessible and safe for those people using the coastal track.
- 2. A site that has the potential for a stable building platform, ie to bedrock or a firm boulder field.
- 3. Being either close to a power supply or a sunny location for effective operation of solar panels.
- A site that does not undermine or contribute to the erosion of the bays natural values, particularly the high quality visual values of this coastal environment.

### SITE ASSESSMENT

### Site 1

Site 1 is located within a gentle hollow or depression in the hillside inside the corner of the walking track as it takes a dog leg up the hill to the Godley Head car park. It is well above the bay and is clearly identifiable with easy accessibility and good safety. Excavation of the relatively shallow loess cover would be required to expose the boulder/bedrock foundation that could be levelled as a building platform. Power lines traverse the site, therefore it would be cost effective to connect to this supply.

The site is visible from short sections of the track descending from Godley Head as well as much of the track that sidles Boulder Bay. Excavation for the building platform down to approximately 1.0 m below the existing ground surface will ensure the structure rarely protrudes above the ridgelines of the hill.

The site is visible from sections of the Godley Head Road, Scarborough Hill and the Whitewash head track. If located here the screen planting of endemic shrubs around the structure would be required to soften its impact on the open hillside. In terms of it visibility this is the least preferred site.

### Site 2

Site 2 is located at the lower end of the small fenced off plot of natives and exotic shrubs in the gully below the coastal track. It is clearly visible being and very close to the formed track that provides access to Boulder Bay. Significant excavation of the loess cover would be required, however, it appears a solid bedrock foundation exists approximately 1.0 m below ground level. Extra structural requirements would be necessary for a boardwalk to cross the tunnel gully and for the toilet foundation.

The site is close to the power supply to Boulder Bay while it also has the potential for good solar capture. The location is visible from sections of the track descending from Godley Head, however, with the growth of the young plants in the foreground and the existing conifers as a backdrop the visual impact will be negligible.

### Site 3

Site 3 is above the coastal track as it enters the main gully that drains into Boulder Bay. It is an identifiable, accessible and safe location. Further investigation of ground conditions is advisable, however, the relatively shallow loess cover reveals that a stable boulder field with outcrops of bedrock occurs throughout the area.

The site is too far for cost effective connection to the power supply, however, its orientation to the north would provide adequate sunshine for solar panels. The toilet and the solar panels would be visible from a short section of the coastal track when walking towards the gully, however, the preferred outlook from this section of track is towards the bay and the coastal hillsides rather than into the gully. Some planting in the foreground would reduce the visual impact of the proposed toilet.

### SUMMARY

The most visible site with the greatest potential to negatively impact on the natural values of this coastal environment is Site 1. Of the two remaining sites the visual impact would not be significant therefore the site selection primarily relates to other factors such as proximity to Boulder Bay and its power supply and the structural implications related to ground conditions.

**Recommendation:** That site 2, adjacent to the Boulder Bay access track is approved, subject to the proposed toilets being clear of any penguin nesting sites.

The Hagley/Ferrymead Board **decided** to recommend to the Parks, Gardens and Waterways Committee:

A landscape plan for the Cave Rock area was discussed. Provision is made for a future toilet to be constructed. The Board felt the construction should occur now in substitution for Boulder Bay.

It was therefore recommended:

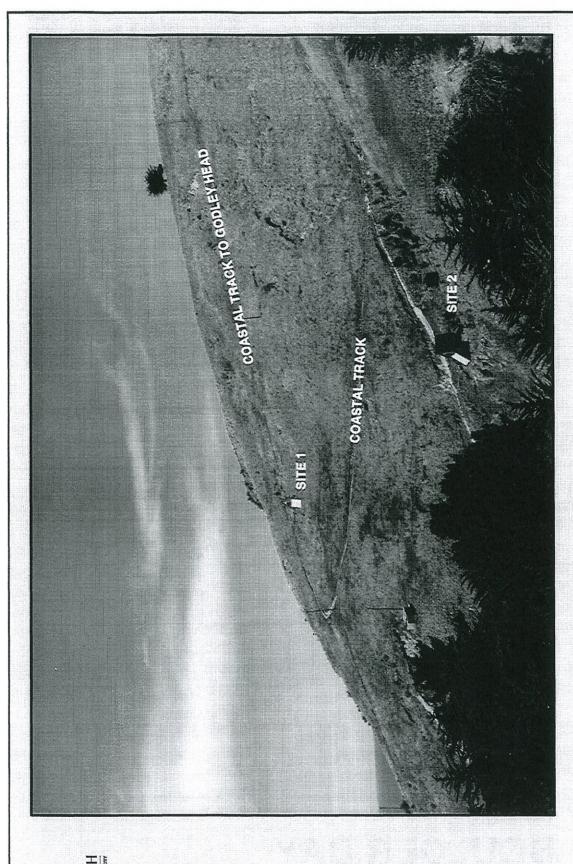
- 1. That the project, to install a toilet at Boulder Bay, Godley Head Farm Park, be deleted from the 2001/02 New Assets Capital Expenditure Programme.
- 2. That the funding be reallocated to new toilets at Cave Rock and that further funds be allocated from the 2002/03 budget to complete the project.

### Chairman's

Recommendation:

That the staff recommendation be proceeded with and the toilet at Boulder Bay be constructed.

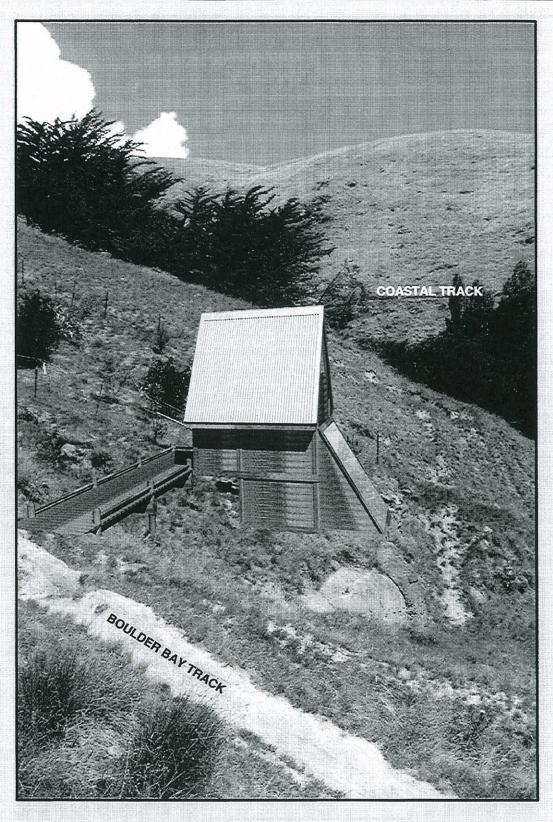
A letter from Murray Jamieson, written in response to the Community Board's decision on behalf of nine Boulder Bay bachholders is attached for the Committee's information.





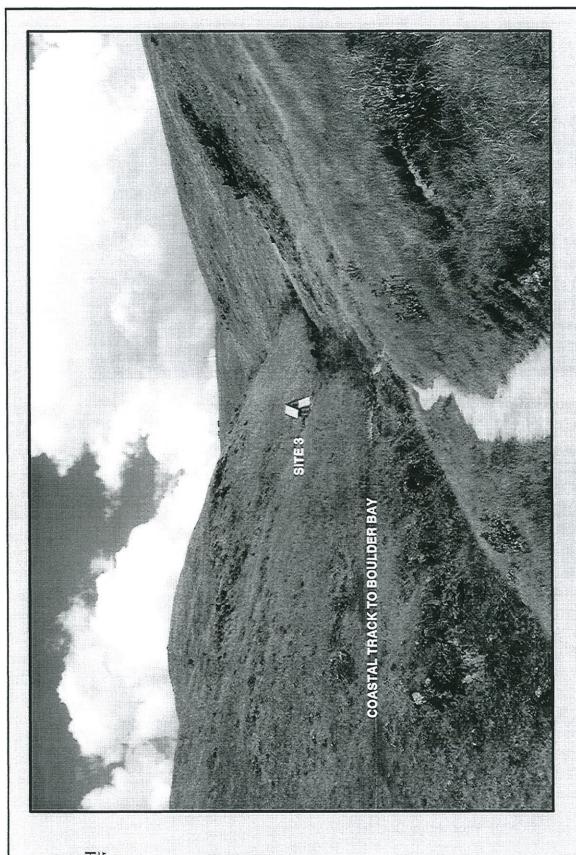




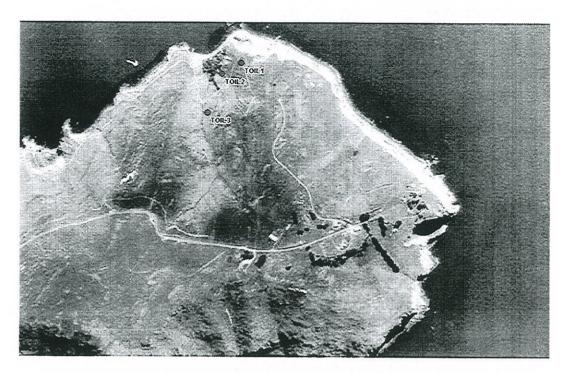


**BOULDER BAY** 

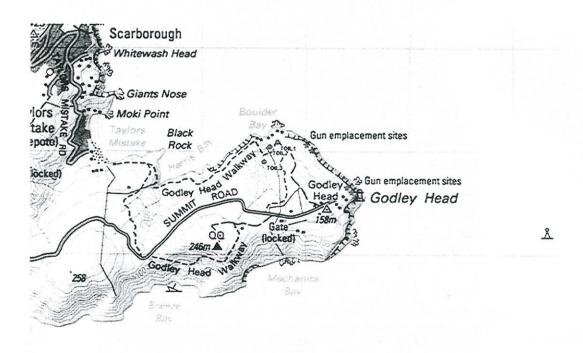




# BOULDER BAYPROPOSI PLONIE



Aerial photo showing options for the siting of toilets at Boulder bay.



Locality plan showing sites within Boulder bay.

From: ChristchurchCityCouncilOnlineForm@ccc.govt.nz

Sent: Thursday, 23 June 2011 11:37 pm

To: 11-12 Annual Plan

Cc: miss\_nicky81@hotmail.com
Subject: Draft Annual Plan 2011/12

Are you completing this feedback	For yourself
If you are representing a group or organisation, how many people do you represent?	
My feedback refers to	Summary version
Page no(s)	,
Contact name	Nicola Flanagan
Organisation name (if applicable)	
Organisation role (if applicable	
Contact Address	Unit 130/51 Hope Street, Spring Hill, Brisbane
Postcode	4000 (Australia)
Phone Number (day)	+61 415255684
Phone Number (evening)	
Email (if applicable)	miss_nicky81@hotmail.com
Email Address for Copy of Submission	miss_nicky81@hotmail.com
Date	23 June 2011
Please be as specific as possible to help us understand your views. What do you want the Council to consider? What specific action do you think the Council should take? Why should this be done? Please refer to the specific page(s) of the draft Annual Plan 2011/12.	Page 2 states that you will impose a 1.76% fee on top of the 5.3% increase.  Given the GV of most if not all properties within Christchurch have now declined I assume the rates will actually decrease in cost, therefore the above figures are not on top of the current rateable value? If this could be clarified as there is alot of ambiguity around this wording. I would most definitely not be happy to pay this increase on top of rates, I appreciate that the money does need to come from somewhere, however, the government and insurance companies should incur this fee, not home owners. The renters among Christchurch will most likely have rent decreases and those who are unable to sell their houses continue to incur the burden, it is not as if you are providing additional services to benefit ratepayers, only repairing the devastation which has occurred therefore I propose that you either guarantee a cap of a % for the next 5 years, and/or reconsider this fee as it is abnormally high.
	2nd point is, you need to reconsider how far these "increases" will go, if Christchurch continue to have earthquakes over the next five years, how many more "fees" are you going to impose. Most people are feeling crippled as it is, the elderly, the ill or the unfortunate jobless (due to earthquakes) - would barely be functioning as it is, you need to be more fair and I do not believe that this submission is

fair.

### Happy to discuss further on the phone. Thanks for your time.

This electronic email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed.

\*

The views expressed in this message are those of the individual sender and may not necessarily reflect the views of the Christchurch City Council.

If you are not the correct recipient of this email please advise the sender and delete.

Christchurch City Council http://www.ccc.govt.nz

From: Don Mathias [dmathias@paradise.net.nz]

Sent: Friday, 24 June 2011 12:58 am

To: 11-12 Annual Plan

Subject: Feedback

It is my view that the salary of all supervisors, managers and the like be reviewed with the view to seriously cut the wage bill of the council.

In these times of serous financial stress to this community it is unfair for salaries to continue to grow without due consideration to the ability of the ratepayer to afford this level of remuneration.

I would like to see a cut to these salaries and in some circumstances managerial positions be completely removed and they be offered out for public tender.

Private corporations have removed the layers of management that have pervaded public service and in doing so significant saving could be expected.

If the layers of management were removed and more accountability held to performance then even the top positions could be severely reduced in salary due to there being a significant lessening of workload and responsibilities..

The council should also cease its activities of developing properties. The debacle resulting from the Henderson property deals have cost rates payers considerably and the council must "stick to its knitting" and work with developers to facilitate business activities and not be involved.

Our public transport sector needs to be optimised. It has become apparent that the bus services do not meet the needs of the residents, only the needs of the budget provided.

It would be my suggestion that every ratepayer and resident be polled via on line questionnaires their requirements. For example it is virtually impossible for nursing professionals to use public transport to reliable get to and from work for early morning or late shifts.

Factory workers working either early or late shifts have no choice but to use something other than public transport. It is not possible to get home from work after midnight or before 6am but these shifts are far from uncommon. If residents could enter desired arrival times and departure times from particular areas then a model could be developed to encompass these requirements and so encourage public transport use. It must be remembered that the removal of one motor vehicle from the road completely would easily pay for the entire rates bill of one family. All it will take is running buses when the customers need them, not when we think they need them.

I am sure that a small amount of funding directed at a university student could kick start such a survey given the required amount of advertising.

A far greater responsibility must be put on CCC employees in all departments to look after this city. As an example I have driven past a seat that has been damaged in Armagh street and nothing has been done about either fixing it or removing the damaged portions. I see broken signs, overhanging branch's etc all across this city and council staff must take greater responsibility of remedying these small problems as they encounter them or at the very least, initiating a fix for any small problem.

Donald Mathias 46 Retreat Road Avonside Christchurch 8061

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(20110623)			C	

The message was checked by ESET Smart Security.

http://www.eset.com



From: Satyam108 [satyam108@gmail.com]

**Sent:** Friday, 24 June 2011 9:02 am

To: 11-12 Annual Plan

Subject: As You Rebuild Water and Sewer Infrastructure

Attachments: City of Santa Clarita.gif

### Greetings,

I live in Fairfield, Iowa USA and have no standing to say anything about your budget hearings, but having friends from New Zealand, I do wish Christchurch well, and want to suggest that for a small increment more in the cost of replacing the "plumbing" that the City throw in a few more empty conduits, to at a minimum, lease out to others. Below is what just one (of many that I personally know of) American cities have done in this regard. Putting in conduits now, while the ground is being opened, will setup Christchurch to put in its own fiber "plumbing" that it can then lease to competing service providers - providing revenue to the City and best price/performance for Citizens.

All best wishes for the People of Christchurch. Liberty, Peace, Prosperity and Love Jim Morrow

### City of Santa Clarita is READY for Google Fiber!

The City submitted its comprehensive RFI to Google on March 25th. According to Google, 1100 RFI's were received from government agencies nationwide. Of those, 130 were from California alone. Google will be spending the next few months reviewing these RFI's to determine how many of them it will pursue further. A decision is expected by the end of the year.

Here are just a few reasons why Santa Clarita is READY for Google Fiber:

- Santa Clarita has great weather this makes deploying fiber easier
- High-adoption rate for broadband
- Fast and efficient government easy to work with, non-bureaucratic, streamlined permitting process
- Over 50 miles of 3" inch conduit available
- Santa Clarita is an attractive city to live, work, and play:
- "Most Business Friendly City in Los Angeles County"
  - o "Best Place to Live in California"
  - o "100 Best Communities for Young People"
  - o "Third Safest City in California"

If you have a great idea about how you would use a 1 GB fiber connection, or if you have specific questions about the project, please send a message to <a href="mailto:googlefiber@santa-clarita.com">googlefiber@santa-clarita.com</a>.

### What is Google Fiber?

Google is planning to launch a fiber-to-the-home broadband experiment that should make Internet access better and faster for everyone. It will deliver Internet speeds more than 100 times faster than what most Americans have access to today with 1 gigabit per second, fiber-to-the-home connections. It plans to offer service at a competitive price to at least 50,000 and potentially up to 500,000 people. Google plans to test this ultra-high speed broadband network in one or more trial locations across the country. The goal of the project is to 1) test new "killer apps," 2) experiment with fiber deployment, and to 3) provide openness and choice for consumers.

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  - o "Best Place to Live in California"
  - o "100 Best Communities for Young People"
  - o "Third Safest City in California"

Show your support by becoming a fan of this project on Facebook.

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experiment with fiber deployment, and to 3) provide openness and choice for consumers.

### More Information

Googe Fiber Initiative

City of Santa Clarita Existing Fiber Conduit Map

"City wants to be Googled" - The Signal

"Google plans to build high-speed broadband service" - Los Angeles Times

College supports Santa Clarita's Google Fiber project

From: Judy Holland [heyjude865@hotmail.com]

Sent: Friday, 24 June 2011 12:03 pm

To: 11-12 Annual Plan

Subject: Feedback Submission re Draft Annual Plan 20111/12

To whom it may concern:

This my electronic submission as a Ratepayer and my feedback is as follows:

### Re Rates Remission

It is acknowledged that the Council has put in place a rates remission policy to provide assistance to those worst affected by the recent earthquakes, for businesses and also residential owners which I am one of these.

It is accepted that this would offer temporary relief to householders in the short term, but it is not clear how this will continue to provide much needed relief.

Also for low income earners and superannuitants (of which I am the latter) rates relief is also available but with the usual bureacratic red tape and several pages to complete on the form - I believe that this should be simplified to make it easier for applicants to do and could this be done On-line instead?

### Re Paying for the Earthquake damage &n ongoing costs

As a superannuitant Ratepayer/home owner I am very concerned at some of the proposed Options being submitted in the Draft Plan, these are:

All of the Levies and Earthquake charges listed I believe will create hardship to all homeowner, especially those from the lower-socio economic groups of Christchurch, even if they have been fortunate (so far) of being identified as being in the Red or Orange Zones or not.

As a last resort any sort of Levy the Council has no option to enforce on us I am suggesting that the mid Term one of Special E/Q Charge of 2.2% for the next 3 years.

In my opinion I believe that any other Levies or option are too draconian on Chch residents, at this point in time

### Re V Base Ltd Loss/Debt

I accept that this large \$74.7 million debt was unfortunate due to the earthquake damage etc but I contend that the Ratepayers should not be expected to "foot the Bill" for this CCC subsidiary loss - in my opinion it was badly managed financially and therefore then Council should find another solution.

I am recommending that the Council should seriously consider selling-off some of the Cities assets, e.g. namely: the large amount of land in the CBD bought from a certain high profile Property Developer.

### Re Re-Insurance for Property Owners

I am also concerned about the possible prediction that Fire/Damage Insurance premiums could go up in the coming years and this will create much hardship for many Homeowners.

Yours faithfully J.C. Holland Flat 2/ 2 Arawa St, Shirley, Chch. 8013 ph. 9422023 cell 021 1846518 From:

Lynn Anderson [lynn@oranawildlifepark.co.nz]

Sent:

Friday, 24 June 2011 2:35 pm

To:

11-12 Annual Plan

Subject:

Submission on Draft Annual Plan - Orana Wildlife Trust

Attachments: Earthquake CCC Grant Letter 2011 - Orana Final.doc

Dear Sir/Madam

Thank you for the opportunity to review and comment on the 2011-2012 draft Annual Plan.

We note that the draft Plan does not specifically state which commitments under the Strengthening Communities fund are to be honoured.

It is essential that the commitment of a grant in the 2011-2012 year of \$225,000 to Orana Wildlife Park towards general operations is honoured to ensure we are able to get the Park through this exceptionally difficult period. This grant is year 3 of a 3 year commitment.

Please find attached a letter sent to Mayor Bob Parker on 26 May 2011 outlining the situation at the Park post-quake and the importance of the grant. It would be appreciated if you could treat this letter as our formal submission on the draft Annual Plan.

We appreciate the Council's on-going support of Orana Wildlife Park and assure you we are working extremely hard to ensure that the Park gets through as it is such an important community asset.

Do not hesitate to contact me if you require any further information.

Best regards

Lynn Anderson **Chief Executive** 

### **Orana Wildlife Trust**

(Orana Wildlife Park, Southern Encounter Aquarium & Kiwi House and Natureland Zoo) P O Box 5130, Christchurch, New Zealand Telephone +64 3 359 7109, Fax +64 3 359 4330

Email: lynn@oranawildlifepark.co.nz



Cathedral Square West Christchurch





26 May 2011

Mayor Bob Parker Christchurch City Council P O Box 237 Christchurch

Dear Mayor Bob

# Canterbury Earthquake – Impacts on Orana Wildlife Trust and Importance of Annual Christchurch City Council Grant of \$225,000 PA Towards Operating Expenses

Thank you very much to you and the Christchurch City Council for your hard work since the tragic earthquake of 22 February and your continued efforts towards the recovery of our beautiful city. The Orana Wildlife Trust team has been working hard to ensure a viable future for the Park that is such a valuable asset for the community.

We understand that the annual grant to Orana Wildlife Park of \$225,000 (being year 3 of a 3 year commitment) is included in the draft Annual Plan that will be signed off in mid-June. The purpose of my letter is to update you with regards to the post-quake situation at Orana Wildlife Park and to emphasise how crucially important this grant is to the Trust to assist us through this extremely difficult time.

Firstly, I have summarised the issues faced by the Trust. Secondly, I have outlined the steps the Trust has taken to secure the future of Orana Wildlife Park under current operating conditions. Finally, I have covered the important role the Park will play in the city's recovery and why the Christchurch City Council's on-going support towards operations must remain a high priority.

### 1. Post-Quake Issues Faced by Orana Wildlife Trust

Orana Wildlife Park did not suffer major structural damage and is able to demonstrate on-going viability but its operation continues to be seriously affected by physical damage and barriers as a direct result of the February earthquake.

Traditionally, 45% of Orana Wildlife Park's visitors came from elsewhere in New Zealand or overseas. Fundamentally, 45% of our usual customers are largely prevented from visiting the Park due to the following barriers that are a direct result of the earthquake:

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- Fear of visiting Christchurch As we all know, Christchurch has endured over 6,500 earthquakes/aftershocks since 4 September 2010 and 181 people were tragically killed on 22 February 2011. Understandably, Christchurch is not currently an appealing holiday destination considering the earthquakes continue.
- Severe accommodation shortage Only 10 out of 33 hotels are open and 10 out of 26 backpackers. The 105 motels that have reopened continue to be mainly occupied by displaced residents, EQC staff, insurance staff, engineers, police, radio stations and other specialists brought in to assist with the recovery. These people are not traditional holiday makers who are likely to visit attractions such as Orana Wildlife Park.
- No CBD and central tourist hub The damage and cordon in Cathedral Square has meant that there is no longer a central tourist hub where visitors can receive information about activities and arrange transport. A dedicated visitor shuttle to the Park from Cathedral Square ran several times daily. No other temporary tourist hub is in operation at present.
- Loss of population in Christchurch Many Christchurch people with severely damaged homes have left and in many cases this is on a permanent basis. Additionally, for those remaining residents there has been a huge loss of employment opportunities due to quake damage. Therefore, most Christchurch people are spending cautiously during these uncertain times.
- Trans-Tasman flights into Christchurch have been reduced, again providing an additional barrier to our customers reaching us. Additionally, flight arrival times have been altered to avoid late night arrivals in recognition of the fact that visitors will need time to leave Christchurch and travel elsewhere to secure accommodation.

All of these factors combined have seriously eroded the Trust's income since 22 February. Orana Wildlife Park is not merely experiencing a temporary downturn in trade, but is severely affected by physical damage and barriers as a direct result of the earthquake. It will be impossible to return to pre-quake visitor numbers until the rebuilding of Christchurch is well underway and visitors can return to the city with confidence and we have the infrastructure to support them.

You will also be aware that we sadly lost our other facility, Southern Encounter Aquarium & Kiwi House located in Cathedral Square, as a result of the quake. The first three weeks post-quake were dedicated to supporting the staff of that facility and saving as many living creatures as possible. We are proud to report that 500 of the 700 living creatures were saved although this was at huge personal risk to staff. Unfortunately, it was necessary to make all of the staff at the facility redundant. We still have no access to the facility due to it being located in the red zone, the building is red stickered and it is in the fall zone of the damaged Clarendon Towers.

### 2. Orana Wildlife Park's "Get Through" Plan

Our entire focus then turned to Orana Wildlife Park and securing its future and this continues to be our top priority. A comprehensive "get through" plan has been formulated with the aim to align our operating costs with expected levels of income going forward. The aim is to get through this difficult time without incurring significant debt due to trading losses.

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Visitor trends since the quake suggest strongly that we can only rely upon around 60% of our pre-quake visitor income and this is likely to be the case for many months and perhaps even years. Orana Wildlife Trust had an excellent risk management policy in place which included full business interruption insurance policies for all three facilities. However, due to the lack of any major structural damage at the Park such policies are irrelevant as they are tied to structural and physical damage at the premises of the insured.

The proposed "get through" plan was approved by the Trust Board on Monday, 2 May 2011. It includes significant cost savings that were identified immediately and implemented, e.g. cutting advertising budget and rationalising food spend. Plans to secure additional revenue are also in place, e.g. leasing available areas as office space to other displaced Christchurch businesses. Efficiency studies were carried out to identify how the Park could still operate effectively with a significant reduction in staff numbers. All capital projects have temporarily been put on hold.

A restructure has been implemented at the Trust as part of the approved "get through" plan. The over-arching aim in the development of the restructuring proposal was to ensure we could continue to maintain high standards of animal welfare and also a high quality visitor experience.

Unfortunately, this has left the Park severely understaffed in a number of work areas (e.g. no administrative support staff remain and only one maintenance staff member remains), however, it is was considered necessary to align the Park's cost structure with projected levels of visitor income going forward (with the annual CCC grant factored in). The restructure yielded a 30% reduction in total staff numbers. Any further reduction is not considered feasible as animal welfare standards could be severely compromised.

No decisions can be made at this point in time with regards to the future viability of Southern Encounter Aquarium & Kiwi House in Cathedral Square. While the Regent Building is not on the demolition list, it is likely to be many months before access is available to assess the feasibility of re-opening the facility again in the future.

A key feature of the Trust's "get through" plan is the total commitment on the part of the Board and management team to focus solely on securing a successful future for Orana Wildlife Park. In this respect, negotiations are under way with the Nelson City Council with regards to the future of Natureland Zoo in Nelson. The Trust's preferred option is to gift the facility back to the Nelson City Council with the offer of continued consultancy services if required charged out on an hourly rate basis.

### 3. Orana's Role in the City's Recovery and Importance of On-going CCC Support

As you know, Orana Wildlife Park is New Zealand's only open range zoo and the only major zoo in the South Island. Operated as a charitable trust it is also the only major zoological facility in the country that is not highly subsidised by ratepayers. As a comparison, Wellington Zoo receives \$2.7M per annum towards operations and another \$1.5M per annum towards new capital developments from the Wellington City Council. Therefore, Orana Wildlife Park provides excellent value to the community with \$225,000 of financial assistance per annum towards general operations from the Christchurch City Council. Note that Orana Wildlife Park's annual visitation is similar to that of Wellington Zoo.

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The Park is an important city asset. It usually hosts well over 150,000 visitors per year and will be an important contributor to the economic recovery of Christchurch by providing an excellent reason for visitors to stay in Christchurch longer and spend more. Additionally, the Park is well known for our significant conservation work supporting efforts to preserve endangered wildlife from New Zealand and around the world. So many other tourist attractions in the City have been lost (either temporarily or permanently) including Southern Encounter, the Tram, the Gondola, the Arts Centre and of course our treasured Cathedral. Therefore, it is essential that the Park remains viable through this difficult time.

Additionally, the Park is an excellent place for Canterbury families to enjoy some respite from the destruction around them. With wide open spaces and low rise structures it is a place where families can spend quality time and do something that feels "normal". In this respect, we have supported Canterbury families through a range of discounts and special deals. Park admission was half price for the first month following the quake. Children remained at half price for three months following the quake. A special priced and affordable annual membership offer providing unlimited entrance has been made for local families and this is proving extremely popular.

Of course, we must also remember that Orana Wildlife Park is the caretaker of one of New Zealand's most special collections of irreplaceable endangered species from New Zealand and around the world. Almost all of our special animals are part of recognised breeding programmes directly contributing to the conservation of these species. Continuing to provide optimum care and the highest standards of animal welfare is absolutely paramount and we must achieve nothing less.

Significant staff cuts have been actioned and all possible cost saving measures have been put in place. Orana is different from other static attractions (e.g. museums, gondola and tram rides, etc) in that staff numbers cannot be cut any further without putting the care of the animals at risk. Additionally, Orana cannot be compared with other businesses experiencing a downturn in trade such as retailers, as they can make the decision to close and lay off staff. The fact that we are caring for important living things with extremely high costs for on-going appropriate feed and care is a compelling special circumstance that must be taken into account. For example, one rhinoceros eats \$5,000 worth of hay every year and the Park has seven of these special animals.

The Orana Wildlife Park team are determined to get the Park and the animals through this extremely difficult time. We want to play our part in a bright future for Christchurch. However, the receipt of the annual CCC grant of \$225,000 towards operations remains essential to us going forward.

We sincerely urge that the Council approve the draft Annual Plan with the grant to Orana Wildlife Park retained at its current level. I would be more than happy to come and discuss this with you in more detail. Thanks very much for your consideration.

Best regards

# Lynn Anderson

Lynn Anderson Chief Executive