# Christchurch Ōtautahi Our Annual Plan

Activities, spending and funding for 2019–20





Christchurch City Council Annual Plan 2019–20 Christchurch Ōtautahi

This Annual Plan was adopted by Christchurch City Council on 25 June 2019. It covers the period 1 July 2019 to 30 June 2020.

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#### Please note:

The forecast financial statements in this Annual Plan 2019/20 have been prepared on the basis of the best information available at the time of preparation, including the latest available information on cost and revenue forecasts.

Actual results are likely to vary from the information presented and the variations may be material.

The purpose of this plan is to inform the community on the spending priorities outlined in the plan, and may not be appropriate for any other purpose.

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## Mayor's Foreword

Ko te paenga tāwhiti, whāia kia tata. Ko Mangōrua e kōpae pū ana. Seek the distant horizon and pursue it more closely. The Milky Way shines.

As we make our way through these times, the goal is always there.

Before commenting on the Annual Plan, I wish to pay tribute to the 51 members of our community, whose lives were so cruelly taken from us on March 15 this year, and all those who suffered at the hands of the terrorist who attacked Al Noor Mosque and Linwood Islamic Centre, while they were gathered in peaceful worship. The attacks shocked us all.

The response was extraordinary – the genuine compassion of our Prime Minister; the way Christchurch came together to lay tributes with love, compassion and kindness and to stand in solidarity with our Muslim communities, and the expressions of humanity, peace and forgiveness from our Muslim communities, all combined to send a powerful message to the world. An act born of hatred that was designed to divide us, instead united us. We came together as one.

We need to ensure that we continue to make this real every day. Where no one feels excluded or isolated, no matter where we were born, or the colour of our skin or the faith we hold. Connected communities are an important part of our strategic directions as a city, however we can only deliver that collectively, and we must all play our part. Protecting Christchurch's drinking water supply and improving the health of the city's waterways while keeping rates at below forecast levels are the key focus of this year's Annual Plan.

Having a safe and reliable drinking water supply remains one of this Council's top priorities. Over the next 12 months we will continue to invest heavily in upgrading the city's water supply network. We have added \$1.5 million in capital expenditure and \$500,000 in operational expenditure to the budget so that we can install pressure and acoustic monitoring devices into our water supply network.

This smart technology will enable us to identify and pinpoint leaks, allowing quick repairs and avoiding bigger problems like pipe bursts that risk disruption to our water supply.

We have also put extra money into the budget so we can meet the conditions of our new global stormwater consent and allow more monitoring of water quality in the city's waterways.

In May 2019 the Council declared a global climate and ecological emergency and committed itself to doing all it could to reduce carbon emissions. Climate Change leadership has previously been one of this Council's Strategic Priorities and this Annual Plan already included funding for a number of projects and work streams that demonstrate our commitment.

We are developing an updated Climate Change Strategy and as part of that strategy we will soon be setting a carbon neutral target for Christchurch, in consultation with our communities and other organisations that influence carbon emissions. This Annual Plan also reallocates some of the \$4 million that we had originally set aside as funding for Regenerate Christchurch to other regeneration projects.

We will use \$1.3 million to continue the Southshore and South New Brighton work that was started by Regenerate Christchurch and an additional \$800,000 has been split between a variety of regeneration related projects. A further \$900,000 has been allocated to funding Council's ongoing programme of work in urban development and regeneration.

A large number of the submissions on the Draft Annual Plan talked about the need to make routine maintenance repairs a much higher priority. In response we re-allocated an extra \$900,000 of funding to basic maintenance work on parks, roads and footpaths. We have also provided out of rates growth further funding for reduction in glyphosate use.

During consultation on the Draft Annual Plan, we were asked by the leaders of our ethnic communities for funding for a multicultural recreation and community centre for Christchurch. The terrorist attacks of March 15 became the rallying cry for the importance of this request. In response, we have put money on budget and have committed to work with our multicultural communities and other funders to develop options.

In May 2019 we received notification that due to national funding constraints the NZ Transport Agency (NZTA) had withdrawn its Targeted Enhanced Funding Assistance Rate and were also unlikely to fund their normal share of key projects. However, there may be still be opportunity to convince NZTA to fund their share of some projects. Projects which have been signalled as unlikely to be funded remain in the Council's capital programme, but will not proceed until funding is confirmed (or substitution projects are identified) so there is no impact on rates.

Even given these additional pressures and necessary investments in our city, this Council has managed to reduce average rate increase to 4.79 per cent for this year, compared to the 5.5 per cent increase forecast in the 2018-28 Long Term Plan.

Over recent months the Council and the Crown have been working together to finalise a global settlement. The global settlement is designed to resolve key outstanding matters from the original cost sharing agreement in 2013 and associated matters that have arisen since this time. This includes the long term ownership of city and civic assets, the increased opportunity for local leadership at this juncture of the recovery, and necessary clarity, momentum, and certainty on where opportunity, risk and cost for key projects is apportioned. It is currently expected that the global settlement proposal will be completed and made available to the public at the end of July 2019. Deputations on the proposal will be received at an early August Council meeting and the Council will consider the proposal in public meeting shortly after.

During 2019-20 the Council will need to produce a further Annual Plan before considering the next Long Term Plan 2021-31, with an updated 30 year infrastructure strategy for which internal planning is already underway.

There will be a number of government decisions that will impact on these, including:

- Regulatory proposals for the drinking water suppliers (including the issue of mandatory disinfection and whether exemptions will be allowed);
- The Three Waters Review, and any impact on delivery obligations;
- NZ Productivity Commission inquiry into Local Government Funding and Finance.

All of these will pose challenges for the incoming council and indicate that the environment within which local government operates remains dynamic. We have continued to signal to government that we are more than willing to work in partnership with them to trial new ways of both delivering services and encouraging active participation in the range of activities that make Christchurch and New Zealand a better place.

Lianne Dalziel Mayor of Christchurch

## We listened – changes from draft to final

## We listened

Christchurch City Council's Annual Plan 2019-20 reflects the wishes and needs of the city's residents. This final version of the Plan, published after many months of preparation and community consultation, sets out a budget for the next year.

In line with its obligations under the Local Government Act, the Council adopted a draft Annual Plan on 12 February 2019. Residents were then asked to give their feedback on what was included in the draft, or what they wanted to have added.

The full draft Annual Plan was available for download from the Council website, and in hard copy format from Council libraries and service centres. As the draft Plan is a large and complex document, an easy-to-read consultation document was also developed to highlight the key changes and this too was available for download or in hard copy.

An email letting people know about the draft Annual Plan and consultation process was sent to more than 350 stakeholders and community groups. Advertising, social media and Newsline articles also helped inform people about the consultation, while Community Boards managed engagement out in their local communities.

Over a five-week consultation period, beginning 1 March and running until 5 April 2019, we received 246 submissions. This was a smaller number of submissions than in recent Annual Plan and Long Term Plan consultations. Across all the submissions, approximately half the comments related to social, cultural and community elements. These were typically in relation to a range of local facilities and amenities and less to do with the central city and its associated projects. About one quarter of submission comments were on environmental topics, including planning for climate change and moving to net zero carbon emissions. Another quarter of the comments were on economic or efficiency matters, especially to reduce rates rises and costs to businesses.

From an analysis of submissions by Community Board area, there was a clear theme that the eastern Boards had more specific comments relating to their areas than other Boards. There were 122 comments on matters in the Banks Peninsula, Linwood-Central-Heathcote and Coastal Burwood Boards, compared with 30 comments for the other four Board area combined.

Staff reviewed all the submissions and responded with additional information as appropriate, before they were sent to the Mayor and Councillors for consideration. More than 95 people chose to present their submission over four days of public hearings.

The council discussed the wide range of issues raised and deliberated over changes to the draft Plan before adopting the final Annual Plan on 25 June 2019.

#### Changes from draft to final

The final Annual Plan largely adopts the activities and budgets proposed in the draft Plan. The changes outlined below stem from public submissions made to the draft Plan and adjustments to the timing and scope of some projects.

Planned borrowing for 2019/20 has decreased by \$157.2 million from the draft Plan, largely due to the retiming of the capital programme.

Forecast debt at 30 June 2020 is \$1.885 billion compared with \$2.062 billion in the draft Plan – a reduction of \$177 million.

The Net Debt to Revenue ratio is 144% in 2019/20, which is well within the Council's limit of 250%. The forecast peak of 223.1% in 2022/23 in the draft Plan has reduced to 220.9% in 2024 currently. This is largely a reflection of the retimed capital programme.

#### Rates

Financial changes between the Draft and Final 2019/20 Annual Plan have resulted in a decrease in the rates increase to existing ratepayers from 4.96% to 4.79% (excluding the Akaroa Health targeted rate). This is due to rating base growth during 2018/19 that is higher than was expected.

Fixed charges normally paid by households for 2019/20 include an increase to the Uniform Annual General Charge to \$130. Other fixed charges include the Waste Minimisation Charge, the Active Travel rate, and the Special Heritage (Cathedral) rate.

All outer year increases remain comparable with the LTP.

#### Targeted rate for Akaroa ratepayers

We have agreed to a request from the Akaroa Community Health Trust for a one-off Council grant of up to \$1.3 million in 2022/23 for additional services at the new Akaroa Community Health Centre. After consulting with the Akaroa and Bays community, in particular the affected ratepayers, the amount of the grant will be collected through a fixed charge targeted rate of \$129.07 over a four year period commencing on 1 July 2019.

#### **Multicultural Recreation and Community Centre**

During public submissions leaders of Christchurch's ethnic communities advocated that a multicultural centre is needed now more than ever in the wake of the 15 March terror attack and we have taken that on board. Council has approved funding towards the development of a Multicultural Recreation and Community Centre, with \$3 million funded over two years.

#### **Regeneration funding**

Reallocation of some funds previously granted to Regenerate Christchurch for the next two years has made \$3 million available in each year for other regeneration projects as we transition back to local leadership. In 2019/20 the funds will be used as follows:

- \$1.3 million for Southshore and South New Brighton Regeneration funding, including planning work (for earthquake legacy issues and long term adaptation work) and the operating component (non-capitalisable) for any physical works.
- \$900,000 will be reallocated to maintain our parks, roads and footpaths.
- \$350,000 seed funding in 2019/20 for activation projects within the Ōtākaro/Avon river corridor.
- \$60,000 for a predator free Banks Peninsula initiative.
- \$50,000 towards restoration of the Governors Bay jetty with a further \$350,000 in the following year. This is matched dollar for dollar by the Trust.
- \$21,000 to support the Akaroa Design and Appearance Advisory Committee and Lyttelton Urban Design Advisory Committee.
- A further \$20,000 of funding for the Central City Business association (CCBA).

The remainder is allocated to regeneration and climate change initiatives.

#### **Global Stormwater Consent costs**

We have committed significant resource over the past five years to gaining a global stormwater consent across the city. An additional \$347,000 of operating expenditure has been added to the 2019/20 Annual Plan to cover the conditions of the new consent.

#### **Beyond wellheads**

We continue to implement our update programme to our drinking water network and monitor the reforms to drinking water being signalled by Government. To support our commitment to providing safe drinking water that is good to drink, Council has allocated an additional \$1.5 million capital and \$0.5 million operating expenditure to install pressure and acoustic monitoring devices to detect pressure changes and pinpoint leaks in the water supply network. A further \$0.2 million of operating expenditure has been allocated for the auditing and inspection of back flow devices to help prevent any possible contamination of the water supply network.

#### Major works projects

Due to national funding constraints, the NZ Transport Agency has withdrawn its Targeted Enhanced Funding Assistance Rate and is unlikely to fund its 51% share on a number of our key transport projects. Consequently, we have significantly rephased the transport component of our capital programme. This rephasing has also enabled projects to be more realistically programmed, taking into account things like granting of resource consents, land purchases, funding constraints, consultation periods and detailed design timetables.

#### **Rating Base growth**

We agreed to use additional rates generated from an increase in the Rating Base during 2018/19 (over and above that estimated for the draft Plan) in the following ways:

- \$850,000 for further reduction in glyphosate use in public areas.
- \$1.17 million for growth-related operating expenditure and contingencies.
- The balance to be allocated to reducing rates.

#### **Rates Remissions Policy**

A sentence was added to "remission 6 - earthquake affected properties" that this remission does not apply where insurance claims on the property have been settled with the relevant insurance company.

#### **Reports for more information**

Councillors asked staff to prepare a number of reports in coming months to outline more information on issues raised as part of the Annual Plan. These include:

- Advice on how the implementation of the multi-cultural strategy can be prioritised and aligned to other strategies.
- A review of the rating policy.
- Advice on how climate change work can be prioritised.
- Advice on the use of the Capital Endowment Fund.

## **Financial Overview**

## **Financial Overview**

This section outlines key changes contained in the 2019/20 Annual Plan compared to what was forecast in the 2018-28 Long Term Plan (LTP). The table below shows the total funding requirements for the Council for 2019/20 and the variance from that detailed in the LTP. Key changes to the financial statements are reflected and explained below.

## **Operating expenditure**

Operational expenditure is \$8.7 million above the level forecast in the LTP. While most costs have been held to the LTP level the significant changes are:

- EcoCentral Recycling Processing fee of \$3.2 million has been added for a further year as we await a long term solution for dealing with those recyclable materials that can no longer be shipped to offshore markets.
- Additional Vbase operational grant of \$2.25 million, with \$2.5 million provided for in the following two years to cover the proposed 2019/20 restructuring costs and increase in contribution to fund social and cultural activities in the refurbished Town Hall.
- Additional legal costs of \$3.4 million relating to several matters currently in dispute.
- Inclusion of planning costs for the Otakaro Avon River Corridor (OARC) (\$1.06 million) and the Canterbury Multi Use Arena (\$0.85 million). The detail had not been resolved when the LTP was adopted but both are now expected to be funded from the Crown's Capital Acceleration Fund.

- Global Stormwater consent costs (\$0.8 million). This is to meet the added requirements resulting from the consent granted recently and relates to additional environmental monitoring and stormwater drainage planning. This detail was not available at the time the LTP was adopted.
- Land Drainage retention basin maintenance costs (\$0.45 million). This is to meet the cost of more frequent mowing and maintenance on stormwater reserves in residential areas and was previously unbudgeted.
- Water Supply improvement programme costs (\$1.05 million) to meet the cost of increased pumping, maintenance, laboratory testing, expanded water safety plans and audits associated with the programme. Also included are maintenance costs for a Pressure & Acoustic sensor network and backflow prevention. The impacts of the improvement programme were not fully identified at the time of the LTP as the programme was only in early investigation and design phase.
- Temporary water supply treatment costs (\$1 million), phasing out over three years.

These increases are offset by the following cost reductions:

- Delay of incurring Port Hills residential red zone maintenance costs until 2020/21 (\$1.5 million reduction), due to the delayed handover of land from the Crown.
- Delay in the Museum Redevelopment grant (\$7.4 million) to match the Museum Trust's revised timelines of 2021 2023.
- Lower Housing maintenance (\$1.6 million), adjusted to reflect the capacity to deliver maintenance such as exterior painting and interior redecorations.

The Regenerate Christchurch grant was reduced by \$3 million and the funds reallocated to regeneration initiatives. The following are the major initiatives;

- Southshore and South New Brighton Regeneration Strategy (\$1.3 million);
- maintenance projects in core infrastructure services, particularly roads/footpaths and parks (\$0.9 million); and
- seed funding for activation projects within the Ōtākaro/Avon river corridor (\$0.35 million).

## **Interest Expense**

Interest expense is \$7 million lower, \$3.5 million of which relates to a correction. The LTP expense was overstated with an offset in interest revenue relating to internal borrowing of Capital Endowment Funds. The balance of the decrease reflects lower borrowing of \$110 million by June 2020 compared to the LTP.

## Depreciation

Depreciation expense is charged on a straight line basis on both operational and infrastructure assets but not directly rated for. Instead the Annual Plan includes rating of \$130.9 million for the renewal and replacement of existing assets. This is consistent with the Financial Strategy.

#### Revenue

Property based rates are the primary source of revenue. A brief explanation of each source of revenue is included in the Funding Impact Statement rating policy section of the LTP.

Significant changes from the LTP are:

- Crown funding for OARC planning and the Canterbury Multi Use Arena planning and construction costs (\$18.8 million)
- Retiming from 2018/19 of \$3.2 million CCHL normal dividend to help offset additional costs.

- Additional NZTA operational (\$2 million) revenues.
- Lower interest revenues from funds held (\$3.5 million). Refer to interest expense comment on the Capital Endowment Fund.
- Lower Housing revenues of \$0.9 million, reflecting current income received.
- Lower volumes of resource and building consents (\$2.5 million) reflecting the drop in demand. These are largely offset by cost reductions.
- Development Contribution revenue \$8 million lower due to a provision for Central City rebates carried forward from the 2017/18 year.

## Surplus, operating deficits, and sustainability

The Annual Plan for 2019/20 shows an accounting surplus of \$28.2 million before revaluations of \$202.4 million. Under accounting standards Council is required to show all revenue, including earthquake-related recoveries, and contributions from central Government and NZ Transport Agency, as income for the year. However, some of these recoveries reimburse Council for capital programme expenditure.

After adjusting for these capital revenues the Annual Plan reflects a balanced budget.

## Capital programme expenditure

\$419.8 million will be invested in the capital programme in 2019/20, a decrease of \$35.4 million from to the LTP.

There is a significantly reduced spend in the capital programme in 2019/20 compared to the LTP which relates to:

- Sumner Road (\$13.1 million) project was completed in the previous financial year.
- Linwood Pool (\$10.4 million) updated to reflect the current work programme with funding in years 2019/20 2021/22.
- Performing Arts Precinct (\$9.6 million) project is subject to a land transfer from the Crown and development agreement approval.
- Wastewater Reticulation Renewals (\$6.6 million) the budget is pushed out as there is incomplete work in 2018/19 which will be be carried forward to 2019/2020.
- Stormwater and Flood Protection works (\$3.3 million). These were delivered early in 2017/18.
- Naval Point Development Plan (\$2.8 million) consultation has taken longer than orginially estimated.
- WS Lyttelton R&R Rail Tunnel Pipeline (\$2.8 million) timing of the project is driven by an external party.
- Marshlands Road bridge renewal (\$2.4 million) which has been retimed to 2021/22.

• The Square & Surrounds (\$2 million) reflects the expected delivery programme. Funding is spread across four years rather than three.

There has been a significant increase in spend for 2019/20 for the following projects:

- Canterbury Multi Use Arena (\$16.8 million) due to inclusion of the Crown funded share of the arena over a three year period. This funding had not been comfirmed at the time the LTP was adopted.
- Cycleway Projects (\$9 million) originally brought forward to take advantage of the NZTA Targeted Enchanced Funding Assistance Rates (TEFAR). Specific projects can be seen in the Capital programme section.
- Strategic land aquisitions (\$3.7 million) correction to Strategic Land phasing to align with current programme requirements.
- Hot Salt Water Pools (\$3.4 million) 2017/18 budget retimed to 2019/20 to complete project.
- Water supply Pressure and Acoustic Sensors (\$1.5 million) – to establish a pressure and acoustic sensor network to enable reconfiguration of the water supply zones and improve pressure management.
- Multicultural Recreation and Community Centre - \$1.5 million budgeted for 2019/20 and 2020/21 to support the development of a multicultural centre in Christchurch.
- Community Parks Development Programme (\$1.5 million) due to increasing demand

growth for new reserves and funded through development contributions.

## Capital programme funding

The capital programme is funded by earthquake recoveries, subsidies and grants for capital expenditure, development contributions, the proceeds of asset sales and debt.

The capital release programme from CCHL was completed in 2018/19.

## Borrowing

The annual plan includes new borrowing in 2019/20 of \$31.8 million. This is \$233.8 million lower than planned in the LTP due to funds on hand. Council hedges its expected debt with forward start hedges. These normally account for around 80% of the expected exposure but with slower delivery of the capital programme created an 'over-hedged' situation which was resolved by early borrowing in the 2018 year. These funds will be utilised during 2019/20 and hence the new borrowing requirement is for only \$31.8 million.

Gross debt in 2019/20 decreases by \$15.5 million to \$1.88 billion; \$110.1 million lower than planned in the LTP. The decrease is because borrowing is planned at only \$31.8 million for the year for the reason set out above, and debt repayment rated for exceeds this figure. Detail is set out in Note 9 below. The Council exceeds the Debt Servicing Performance Benchmark in 2019/20 by 1%. The Benchmark is set by Statistics New Zealand and is based on the city's expected growth. Council exceeds the Benchmark due to the level of borrowing required for the rebuild of major assets following the earthquakes. In accordance with the financial strategy Council will continue to ensure prudent and sustainable financial management of its operations and will not borrow beyond its ability to service and repay that borrowing.

## Financial risk management strategy

There is no change to those policies which measure our management of financial risk; (liquidity and funding risk management, interest rate exposure and counterparty credit risk.)

An important element in assessing the value of Council's risk management strategy is its five key financial ratios (two net debt, two interest and one liquidity). These are included within the Financial Prudence Benchmarks section within this document. The Council anticipates staying well within these financial ratio limits for 2019/20.

Long Term Plan 2018/19	Financial Overview	\$000	Note	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	Funding Summary	•				
489,453	Operating expenditure		1	491,381	500,063	8,682
479,651	Capital programme		2	455,156	419,758	(35,398)
5,782	Transfers to reserves		3	5,213	6,200	987
94,929	Interest expense		4	99,267	92,308	(6,959)
39,275	Debt repayment		5	46,030	47,308	1,278
1,109,090	Total expenditure			1,097,047	1,065,637	(31,410)
	funded by :					
160,364	Fees, charges and operational subsidies		6	157,708	159,493	1,785
230,155	Dividends and interest received			81,748	81,490	(258)
137,284	Transfers from reserves		7	7,454	178,573	171,119
465	Asset sales		8	4,986	4,986	-
21,215	Development contributions			20,952	12,952	(8,000)
-	Earthquake rebuild recoveries			4,600	21,453	16,853
63,634	Capital grants and subsidies			48,093	48,361	268
613,117	Total funding available			325,541	507,308	181,767
495,973	Balance required			771,506	558,329	(213,177)
5,916	Borrowing		9	250,019	30,263	(219,756)
490,057	Rates		10	521,487	528,066	6,579
483,605	Rates to be levied on 1 July			514,804	520,861	6,057
8.09%	Nominal rates increase on 1 July			6.45%	7.70%	1.25%
5.72%	Percentage rate increase to existing ratep	ayers		5.50%	4.85%	-0.65%

#### Notes to Financial Overview

Long Term Plan 2018/19	Note 1 Operating Expenditure	\$000	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
134,094	Communities & Citizens		146,879	141,815	(5,064)
9,200	Flood Protection		4,242	4,561	319
15,731	Governance		17,721	18,103	382
27,252	Housing		23,922	21,273	(2,649)
54,915	Parks, Heritage & Coastal Environment		57,178	68,508	11,330
49,484	Refuse Disposal		47,420	51,132	3,712
53,493	Regulatory & Compliance		55,510	52,276	(3,234)
108,902	Roads & Footpaths		114,941	118,658	3,717
30,575	Stormwater Drainage		31,889	33,728	1,839
42,276	Strategic Planning & Policy		43,017	41,634	(1,383)
20,422	Transportation		24,055	25,805	1,750
94,781	Wastewater		99,047	97,329	(1,718)
62,722	Water Supply		64,426	66,134	1,708
105,535	Corporate	_	97,264	96,352	(912)
809,382	Total group of activity expenditure		827,511	837,308	9,797
225,000	Less depreciation (non cash)		236,863	244,937	8,074
94,929	Less interest expense shown separately	-	99,267	92,308	(6,959)
489,453	Operating expenditure	-	491,381	500,063	8,682

Long Term		Lo	ng Term	Annual	Variance	Expenditure Category		ry
Plan	Note 2		Plan	Plan	to LTP	Renewals &	Improved	Increase
2018/19	Capital Programme	2	2019/20	2019/20		Replacements	LOS	Demand
		\$000						
85,932	Communities & Citizens		72,652	69,614	(3,038)	61,514	1,931	6,169
16,325	Flood Protection		28,070	24,522	(3,548)	3,637	259	20,626
-	Governance		-	-	-	-	-	-
2,804	Housing		3,661	3,661	-	3,661	-	-
26,217	Parks, Heritage & Coastal Environment		28,833	20,143	(8,690)	16,882	262	2,999
2,532	Refuse Disposal		2,571	2,570	(1)	880	1,690	-
-	Regulatory & Compliance		2	2	-	2	-	-
94,023	Roads & Footpaths		96,015	78,373	(17,642)	17,987	45,963	14,423
18,834	Stormwater Drainage		19,756	19,987	231	19,742	192	53
896	Strategic Planning & Policy		922	872	(50)	-	-	872
59,036	Transportation		21,711	30,483	8,772	1,635	28,426	422
63,683	Wastewater		65,947	58,782	(7,165)	42,651	15,506	625
35,812	Water Supply		36,433	33,154	(3,279)	26,479	3,748	2,927
73,557	Corporate		78,583	77,595	(988)	27,145	35,317	15,133
479,651	Total capital programme		455,156	419,758	(35,398)	222,215	133,294	64,249

#### Note 3 Transfers to Reserves

4,069	Interest credited to special funds and reserves	3,997	3,980	(17)
-	Housing cash operating result	-	789	789
186	Dog control cash operating result	147	-	(147)
69	Burwood Landfill capping contribution	69	70	1
1,000	Cathedral fund	1,000	1,013	13
-	Camping ground reserves	-	32	32
-	Akaroa Community Health Trust	-	316	316
458	Recovery of 2016/17 opex deficit	-	-	-
5,782	_	5,213	6,200	987

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Long Term Plan 2018/19	Note 4 Interest Expense	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	\$00			
	General borrowing	66,204	59,741	(6,463)
	Equity investments	8,573	10,321	1,748
	Advances to Council organisations	23,648	21,404	(2,244)
	Advances to housing trust	842	842	-
94,929		99,267	92,308	(6,959)
	Note 5			
	Debt Repayment provided for			
39.275	Ratepayer funded loans	46,030	47,308	1,278
39,275		46,030	47,308	1,278
17,440	Fees, Charges and Operational Subsidies Communities & Citizens	18,384	18,707	323
-	Flood Protection	-	-	-
-	Governance	703	703	-
14,371	Housing	15,949	15,057	(892)
4,302	Parks, Heritage & Coastal Environment	4,053	4,842	789
11,425	Refuse Disposal	11,097	11,096	(1)
44,658	Regulatory & Compliance	45,560	43,012	(2,548)
14,574	Roads & Footpaths	14,939	16,450	1,511
21	Stormwater Drainage	16	16	-
700	Strategic Planning & Policy	797	1,242	445
16,517	Transportation	18,314	19,446	1,132
6,774	Wastewater	6,994	7,232	238
625	Water Supply	637	651	14 773
<u>29,693</u> <b>161,100</b>	Corporate Revenues & Expenses Total group of activity operating revenue	20,999 <b>158,442</b>	21,772 <b>160,226</b>	1,784
101,100	rotal group of activity operating revenue	100,442	100,220	1,704
736	Less non cash revenue	734	733	(1)
160,364	Fees, charges and operational subsidies	157,708	159,493	1,785

Long Term Plan 2018/19	Note 7 Transfers from Reserves	\$000	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
202	Reserves a/c - reserve purchases		153	-	(153)
2,804	Housing - net capital programme		3,586	3,661	75
5,179	Housing cash operating result		-	-	-
3,640	Capital endowment fund - grants		3,646	3,757	111
	Debt repayment reserve		-	170,000	170,000
-	Dog control cash operating result		-	107	107
69	Burwood Landfill remediation		69	70	1
120	QEII Redevelopment Plan		-	978	978
137,284		-	7,454	178,573	171,119

**Debt repayment reserve** transfer utilises 2018/19 funds borrowed or loan repayments not made for hedging reasons.

Long Term Plan 2018/19	Note 8 Asset Sales	\$000	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
-	Plant and vehicle disposals		19	19	-
-	Surplus property sales		4,492	4,492	-
465	Surplus roading land sales		475	475	-
465			4,986	4,986	-

Long Term Plan 2018/19	Note 9 Borrowing	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	\$000			
479,651	Capital Programme	455,156	419,758	(35,398)
2,095	Capital grants	9,005	1,593	(7,412)
2,170	Operational costs	-	3,423	3,423
483,916	Total funding requirement	464,161	424,774	(39,387)
	Funding sources			
465	Sale of assets	4,986	4,986	-
123,990	Rates (for renewals)	131,093	130,940	(153)
352	Rates (for landfill aftercare)	610	610	-
-	Earthquake rebuild recoveries	4,600	21,453	16,853
128,344	Reserve drawdowns	3,808	175,209	171,401
140,000	CCHL special dividend	-	-	-
21,215	Development contributions	20,952	12,952	(8,000)
63,634	Capital grants and subsidies	48,093	48,361	268
478,000	Total funding available	214,142	394,511	180,369
5,916	Borrowing requirement	250,019	30,263	(219,756)
39,275	Less debt repayment	46,030	47,308	1,278
13,000	Plus new borrowing for housing trust	17,000	3,000	(14,000)
5,000	Less borrowing on behalf of subsidiaries repaid	1,500	1,500	-
(25,359)	Net change in borrowing	219,489	(15,545)	(235,034)
1,800,634		1,775,275	1,900,210	124,935
1,775,275	Closing gross debt	1,994,764	1,884,665	(110,099)
	Note 10			
	Rates			
483,605	Rates levied 1 July	514,804	520,861	6,057
3,395	Excess water charges	3,565	3,705	140
3,057	Penalties	3,118	3,500	382
490,057	-	521,487	528,066	6,579

## **Funding Impact Statement**

Christchurch City Council Annual Plan 2019-20

## **Funding Impact Statement**

This Funding Impact Statement sets out the sources of operational and capital funding Council will use to fund its activities over the 2019/20 financial year, and how these funds will be applied. These funding sources were developed from an analysis of the Council activities and funding requirements which is set out in the Revenue and Financing Policy in the 2018-28 Long Term Plan.

Changes between the LTP and the 2019/20 Annual Plan are explained in the Financial Overview.

Detailed information about sources of operating and capital funding are contained in the Funding Impact Statement of the Long Term Plan.

Sources of operating funding	Long Term Plan 2018/19	\$000	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
307,675         General rates, uniform annual general charges, rates penalties         336,259         335,322         (937)           182,382         Targeted rates         336,259         335,322         (937)           185,235         Subsidies and grants for operating purposes         24,261         28,143         3,882           111,492         Fees, charges         116,224         114,859         (1,365)           230,155         Interest and dividends from investments         81,748         81,490         (258)           25,512         Local authorities fuel tax, fines, infringement fees, and other receipts         17,222         16,492         (730)           880,575         Total operating funding         441,416         458,056         16,640           94,929         Finance costs         99,267         92,308         (6,959)           41,771         Other operating funding applications         49,965         42,008         (7,957)           584,382         Total applications of operating funding         170,294         176,678         6,384           02,370         Subsidies and grants for capital expenditure         46,874         47,141         267           21,215         Development and financial contributions         20,952         12,553         30,01					
182.382       Targeted rates       185.228       192.744       7.516         23.359       Subsidies and grants for operating purposes       24,261       28,143       3,882         2111,492       Fees, charges       116,224       114,459       (1,365)         230.155       Interest and dividends from investments       81,748       81,490       (258)         25,512       Local authorities fuel tax, fines, infringement fees, and other receipts       17,222       16,492       (730)         880,575       Total operating funding       760,942       769,050       8,108         Applications of operating funding       99,267       92,308       (6,559)         441,416       458,056       16,640       94,929       Finance costs       99,267       92,308       (7,957)         584,382       Total applications of operating funding       590,648       592,372       1,724         296,193       Surplus (deficit) of operating funding       170,294       176,678       6,384         62,370       Subsidies and grants for capital expenditure       46,874       47,141       267         21,215       Development and financial contributions       20,952       12,952       (8,000)         (25,359)       Net increase (decrease) in debt       2	307.675		336.259	335.322	(937)
23,359         Subsidies and grants for operating purposes         24,261         28,143         3,882           111,492         Fees, charges         116,224         114,859         (1,365)           230,155         Interest and dividends from investments         81,748         81,490         (258)           25,512         Local authorities fuel tax, fines, infringement fees, and other receipts         17,222         16,492         (730)           880,575         Total operating funding         760,942         769,050         8,108           Applications of operating funding         441,416         458,056         16,640           94,929         Finance costs         99,267         92,308         (6,559)           41,771         Other operating funding applications         49,965         42,008         (7,957)           584,382         Total applications of operating funding         170,294         176,678         6,384           21,215         Development and financial contributions         20,952         12,952         (8,000)           (25,359)         Net increase (decrease) in debt         219,489         (15,545)         (235,034)           465         Gross proceeds from sale of assets         4,986         4,986         -           1,265         Othe					
111,492       Fees, charges       116,224       114,859       (1,365)         230,155       Local authorities fuel tax, fines, infringement fees, and other receipts       81,748       81,490       (258)         25,512       Local authorities fuel tax, fines, infringement fees, and other receipts       760,942       769,050       8,108         Applications of operating funding       760,942       769,050       8,108         447,682       Payments to staff and suppliers       441,416       458,056       16,640         94,929       Finance costs       99,267       92,308       (6,959)         41,771       Other operating funding applications       49,965       42,008       (7,957)         584,382       Total applications of operating funding       590,648       592,372       1,724         296,193       Surplus (deficit) of operating funding       170,294       176,678       6,384         62,370       Subsidies and grants for capital expenditure       46,874       47,141       267         212,152       Development and financial contributions       20,952       12,952       (8,000)         (25,359)       Net increase (decrease) in debt       219,489       (15,545)       (235,034)         465       Gross proceeds from sale of assets       4,986 <td></td> <td></td> <td></td> <td></td> <td></td>					
25,512         Local authorities fuel tax, fines, infringement fees, and other receipts         17,222         16,492         (730)           880,575         Total operating funding         760,942         769,050         8,108           447,682         Payments to staff and suppliers         441,416         458,056         16,640           94,929         Finance costs         99,267         92,308         (6,959)           94,1771         Other operating funding applications         49,665         42,008         (7,957)           584,382         Total applications of operating funding         590,648         592,372         1,724           296,193         Surplus (deficit) of operating funding         170,294         176,678         6,384           50urces of capital funding         20,952         12,952         (8,000)           (25,359)         Net increase (decrease) in debt         219,489         (15,545)         (23,034)           465         Gross proceeds from sale of assets         4,986         4,986         -           -         -         -         -         -         -           1,265         Other dedicated capital funding         5,820         22,673         16,653           59,956         Total sources of capital funding					
880,575         Total operating funding         760,942         769,950         8,108           Applications of operating funding         94,929         Finance costs         99,267         92,308         (6,959)           41,771         Other operating funding applications         99,267         92,308         (6,957)           584,382         Total applications of operating funding         590,648         592,372         1,724           296,193         Surplus (deficit) of operating funding         170,294         176,678         6,384           62,370         Subsidies and grants for capital expenditure         46,874         47,141         267           21,215         Development and financial contributions         20,952         12,952         (8,000)           (25,359)         Net increase (decrease) in debt         219,499         (15,545)         (235,034)           465         Gross proceeds from sale of assets         4,986         -         -           1,265         Other dedicated capital funding         5,820         22,673         16,853           59,956         Total sources of capital funding         5,820         22,613         16,853           285,287         to replace existing assets         273,841         222,215         (51,626)	230,155	Interest and dividends from investments	81,748	81,490	(258)
Applications of operating funding         447,682       Payments to staff and suppliers         94,929       Finance costs         91,771       Other operating funding applications         7584,382       Total applications of operating funding         590,648       592,372         7584,382       Total applications of operating funding         701,294       176,678         62,370       Subsidies and grants for capital expenditure         62,370       Subsidies and grants for capital expenditure         26,193       Surplus (deficit) of operating funding         62,370       Subsidies and grants for capital expenditure         26,359       Net increase (decrease) in debt         21,215       Development and financial contributions         20,952       12,952         (25,359)       Net increase (decrease) in debt         219,489       (15,545)         (25,359)       Net increase (decrease) in debt         1,265       Other dedicated capital funding         59,956       Total sources of capital funding         Capital expenditure       28,287         - tump sum contributions       298,121         285,287       - to replace existing assets         273,841       222,215	25,512	Local authorities fuel tax, fines, infringement fees, and other receipts	17,222	16,492	(730)
447,682       Payments to staff and suppliers       441,416       458,056       16,640         94,929       Finance costs       99,267       92,308       (6,959)         41,771       Other operating funding applications       49,965       42,008       (7,957)         584,382       Total applications of operating funding       590,648       592,372       1,724         296,193       Surplus (deficit) of operating funding       170,294       176,678       6,384         62,370       Subsidies and grants for capital expenditure       46,874       47,141       267         21,215       Development and financial contributions       20,952       12,952       (8,000)         (25,359)       Net increase (decrease) in debt       219,489       (15,545)       (235,034)         465       Gross proceeds from sale of assets       4,986       -       -       -         1,265       Other dedicated capital funding       5,820       22,673       16,653         59,956       Total sources of capital funding       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,956       Total applications of capital funding       28,802       (4,613)	880,575	Total operating funding	760,942	769,050	8,108
94,929       Finance costs       99,267       92,308       (6,959)         41,771       Other operating funding applications       49,965       42,008       (7,957)         584,382       Total applications of operating funding       590,648       592,372       1,724         296,193       Surplus (deficit) of operating funding       170,294       176,678       6,384         8       Sources of capital funding       170,294       176,678       6,384         9       2,370       Subsidies and grants for capital expenditure       46,874       47,141       267         21,215       Development and financial contributions       20,952       12,952       (8,000)         (25,359)       Net increase (decrease) in debt       219,489       (15,545)       (235,034)         465       Gross proceeds from sale of assets       4,986       -       -         1,265       Other dedicated capital funding       5,820       22,673       16,853         59,956       Total sources of capital funding       298,121       72,207       (225,914)         Applications of capital funding         Capital expenditure       238,221       72,077       (225,914)         285,287       to meptace existing assets       273,841       <		Applications of operating funding			
41,771       Other operating funding applications       49,965       42,008       (7,957)         584,382       Total applications of operating funding       590,648       592,372       1,724         296,193       Surplus (deficit) of operating funding       170,294       176,678       6,384         296,193       Surplus (deficit) of operating funding       170,294       176,678       6,384         206,193       Surplus (deficit) of operating funding       20,952       12,952       (8,000)         (25,359)       Net increase (decrease) in debt       219,489       (15,545)       (235,034)         465       Gross proceeds from sale of assets       4,986       4,986       -         -       Lump sum contributions       -       -       -       -         1,265       Other dedicated capital funding       5,820       22,673       16,853         59,956       Total sources of capital funding       298,121       72,207       (225,914)         285,287       - to replace existing assets       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,000       Net increase (decrease) in reserves       (2,241)       (172,373)       (170	447,682	Payments to staff and suppliers	441,416	458,056	16,640
584,382         Total applications of operating funding         590,648         592,372         1,724           296,193         Surplus (deficit) of operating funding         170,294         176,678         6,384           62,370         Subsidies and grants for capital expenditure         46,874         47,141         267           21,215         Development and financial contributions         20,952         12,952         (8,000)           (25,359)         Net increase (decrease) in debt         219,489         (15,545)         (235,034)           465         Gross proceeds from sale of assets         4,986         4,986         -           1,265         Other dedicated capital funding         5,820         22,673         16,853           59,956         Total sources of capital funding         298,121         72,207         (225,914)           Applications of capital funding         Capital expenditure         273,841         222,215         (51,626)           134,752         to improve the level of service         112,453         133,294         20,841           59,612         to met additional demand         68,862         64,249         (4,613)           (131,502)         Net increase (decrease) of investments         15,500         1,500         (14,000)      3	94,929	Finance costs	99,267	92,308	(6,959)
296,193         Surplus (deficit) of operating funding         170,294         176,678         6,384           62,370         Subsidies and grants for capital expenditure         46,874         47,141         267           21,215         Development and financial contributions         20,952         12,952         (8,000)           (25,359)         Net increase (decrease) in debt         219,489         (15,545)         (235,034)           465         Gross proceeds from sale of assets         4,986         4,986         -         -           1,265         Other dedicated capital funding         5,820         22,673         16,853           59,956         Total sources of capital funding         298,121         72,207         (225,914)           Applications of capital funding         Capital expenditure         285,287         - to replace existing assets         273,841         222,215         (51,626)           134,752         - to improve the level of service         112,453         133,294         20,841           59,612         - to meet additional demand         68,862         64,249         (4,613)           (131,502)         Net increase (decrease) in reserves         (2,241)         (172,373)         (170,132)           8,000         Net increase (decrease) of investments <td>41,771</td> <td>Other operating funding applications</td> <td>49,965</td> <td>42,008</td> <td>(7,957)</td>	41,771	Other operating funding applications	49,965	42,008	(7,957)
Sources of capital funding           62,370         Subsidies and grants for capital expenditure         46,874         47,141         267           21,215         Development and financial contributions         20,952         12,952         (8,000)           (25,359)         Net increase (decrease) in debt         219,489         (15,545)         (235,034)           465         Gross proceeds from sale of assets         4,986         4,986         -           -         Lump sum contributions         -         -         -           1,265         Other dedicated capital funding         5,820         22,673         16,853           59,956         Total sources of capital funding         298,121         72,207         (225,914)           Applications of capital funding         Capital expenditure         285,287         - to replace existing assets         273,841         222,215         (51,626)           134,752         - to improve the level of service         112,453         133,294         20,841           59,612         - to met additional demand         68,862         64,249         (4,613)           (131,502)         Net increase (decrease) in reserves         (2,241)         (172,373)         (170,132)           8,000         Net increase (decrease) of investmen	584,382	Total applications of operating funding	590,648	592,372	1,724
62,370       Subsidies and grants for capital expenditure       46,874       47,141       267         21,215       Development and financial contributions       20,952       12,952       (8,000)         (25,359)       Net increase (decrease) in debt       219,489       (15,545)       (235,034)         465       Gross proceeds from sale of assets       4,986       4,986       -         -       Lump sum contributions       -       -       -         1,265       Other dedicated capital funding       5,820       22,673       16,853         59,956       Total sources of capital funding       298,121       72,207       (225,914)         Applications of capital funding         Capital expenditure       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       (170,294)       (	296,193	Surplus (deficit) of operating funding	170,294	176,678	6,384
62,370       Subsidies and grants for capital expenditure       46,874       47,141       267         21,215       Development and financial contributions       20,952       12,952       (8,000)         (25,359)       Net increase (decrease) in debt       219,489       (15,545)       (235,034)         465       Gross proceeds from sale of assets       4,986       4,986       -         -       Lump sum contributions       -       -       -         1,265       Other dedicated capital funding       5,820       22,673       16,853         59,956       Total sources of capital funding       298,121       72,207       (225,914)         Applications of capital funding         Capital expenditure       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       (170,294)       (					
21,215       Development and financial contributions       20,952       12,952       (8,000)         (25,359)       Net increase (decrease) in debt       219,489       (15,545)       (235,034)         465       Gross proceeds from sale of assets       4,986       4,986       -         -       Lump sum contributions       -       -       -         1,265       Other dedicated capital funding       5,820       22,673       16,853         59,956       Total sources of capital funding       298,121       72,207       (225,914)         Applications of capital funding         Capital expenditure       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       (170,294)       (176,678)       (6,384)					
(25,359)       Net increase (decrease) in debt       219,489       (15,545)       (235,034)         465       Gross proceeds from sale of assets       4,986       4,986       -         Lump sum contributions       -       -       -       -         1,265       Other dedicated capital funding       5,820       22,673       16,853         59,956       Total sources of capital funding       298,121       72,207       (225,914)         Applications of capital funding       Capital expenditure       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       (170,294)       (176,678)       (6,384)					
465       Gross proceeds from sale of assets       4,986       4,986       -         Lump sum contributions       -       -       -       -         1,265       Other dedicated capital funding       5,820       22,673       16,853         59,956       Total sources of capital funding       298,121       72,207       (225,914)         Applications of capital funding       Capital expenditure       285,287       - to replace existing assets       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       468,415       248,885       (219,530)         (296,193)       Surplus (deficit) of capital funding       (170,294)       (176,678)       (6,384)		•			,
-       Lump sum contributions       -       -       -         1,265       Other dedicated capital funding       5,820       22,673       16,853         59,956       Total sources of capital funding       298,121       72,207       (225,914)         Applications of capital funding       Capital expenditure       285,287       - to replace existing assets       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       468,415       248,885       (219,530)         (296,193)       Surplus (deficit) of capital funding       (170,294)       (176,678)       (6,384)			•		(235,034)
1,265       Other dedicated capital funding       5,820       22,673       16,853         59,956       Total sources of capital funding       298,121       72,207       (225,914)         Applications of capital funding         Capital expenditure       285,287       - to replace existing assets       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       468,415       248,885       (219,530)         (296,193)       Surplus (deficit) of capital funding       (170,294)       (176,678)       (6,384)	465		4,986	4,986	-
59,956       Total sources of capital funding       298,121       72,207       (225,914)         Applications of capital funding       Capital expenditure       285,287       - to replace existing assets       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       468,415       248,885       (219,530)         (296,193)       Surplus (deficit) of capital funding       (170,294)       (176,678)       (6,384)	-	•	-	-	-
Applications of capital funding Capital expenditure         285,287       - to replace existing assets         134,752       - to improve the level of service         134,752       - to meet additional demand         59,612       - to meet additional demand         (131,502)       Net increase (decrease) in reserves         8,000       Net increase (decrease) of investments         15,500       1,500         15,500       1,500         (14,000)         356,149       Total applications of capital funding         (296,193)       Surplus (deficit) of capital funding					
Capital expenditure         285,287       - to replace existing assets       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       468,415       248,885       (219,530)         (296,193)       Surplus (deficit) of capital funding       (170,294)       (176,678)       (6,384)	59,956	I otal sources of capital funding	298,121	12,201	(220,914)
285,287       - to replace existing assets       273,841       222,215       (51,626)         134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       468,415       248,885       (219,530)         (296,193)       Surplus (deficit) of capital funding       (170,294)       (176,678)       (6,384)					
134,752       - to improve the level of service       112,453       133,294       20,841         59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       468,415       248,885       (219,530)         (296,193)       Surplus (deficit) of capital funding       (170,294)       (176,678)       (6,384)		• •			(= ( )
59,612       - to meet additional demand       68,862       64,249       (4,613)         (131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       468,415       248,885       (219,530)         (296,193)       Surplus (deficit) of capital funding       (170,294)       (176,678)       (6,384)			•		
(131,502)       Net increase (decrease) in reserves       (2,241)       (172,373)       (170,132)         8,000       Net increase (decrease) of investments       15,500       1,500       (14,000)         356,149       Total applications of capital funding       468,415       248,885       (219,530)         (296,193)       Surplus (deficit) of capital funding       (170,294)       (176,678)       (6,384)		•			
8,000         Net increase (decrease) of investments         15,500         1,500         (14,000)           356,149         Total applications of capital funding         468,415         248,885         (219,530)           (296,193)         Surplus (deficit) of capital funding         (170,294)         (176,678)         (6,384)					
356,149         Total applications of capital funding         468,415         248,885         (219,530)           (296,193)         Surplus (deficit) of capital funding         (170,294)         (176,678)         (6,384)					
(296,193) Surplus (deficit) of capital funding (170,294) (176,678) (6,384)					
	356,149	i otal applications of capital funding	408,415	∠48,885	(219,530)
- Funding balance	(296,193)	Surplus (deficit) of capital funding	(170,294)	(176,678)	(6,384)
		Funding balance	-	-	-

### Where our funding will come from

Rates are the main source of funding for the Council's activities. In the 2019/20 financial year, the Council is proposing to collect \$528.1 million in rates to help pay for essential services such as water supply, roading and wastewater treatment, as well as capital renewal and replacement projects and events and festivals. This income is supplemented with funding from fees and charges, Government subsidies, development

#### Where our funding will come from:

Funding Sources 2019/20	%	\$000
Rates	50%	528,066
Transfers from reserves	17%	178,573
Fees, charges and operational subsidies	15%	159,493
Dividends and interest received	8%	81,490
Capital grants and subsidies	4%	48,361
Borrowing	3%	30,263
Earthquake rebuild recoveries	2%	21,453
Development contributions	1%	12,952
Asset sales	<1%	4,986
	100%	1,065,637

contributions, interest and dividends from subsidiaries.

Earthquake rebuild recoveries include NZ Government reimbursements or contributions.

The Council owns shares in major local companies through its wholly-owned subsidiary Christchurch City Holdings Limited (CCHL). These companies include Christchurch International Airport, City Care, Lyttelton Port Company, Orion, Eco Central, Enable Services and Red Bus. CCHL is forecasting to pay a dividend of \$48.3 million in 2019/20 comprising a normal dividend of \$45.1 million and a \$3.2 million dividend deferred from 2018/19.



## Where our funding will go

Much of the Council's spending goes toward providing essential services to keep the city running smoothly. This includes maintaining sewerage and drainage systems, water supply, our roads and parks. The table and graph below show where the Council will spend the funding collected during 2019/20. These include both day to day operational expenditure and capital expenditure. The Corporate classification includes capital expenditure of \$77.6 million, which includes the Canterbury Multi Use Arena, Stategic Land Acquisitions, and IT projects. Also included within Corporate is \$71.9 million of interest costs not reallocated to other Groups of Activities.

#### Where our funding will go

Planned Spend 2019/20	%	\$000
Three Waters	22%	236,033
Communities and Citizens	18%	187,671
Roads & Transport	17%	186,695
Corporate	15%	160,136
Parks, Heritage & Coastal Environment	6%	66,231
Regulatory & Compliance	5%	52,204
Refuse Disposal	5%	50,946
Debt repayment	4%	47,308
Strategic Planning & Policy	4%	42,381
Governance	2%	18,103
Housing	2%	17,929
	100%	1.065.637



### **Rating Information**

#### **Income from Rates**

Rates are used by Council to fund the balance of its costs once all other funding sources are taken into account.

The total rates required to be assessed on 1 July 2019 is \$520.9 million (excluding GST). Two items of rating income are excluded from this figure, and from the specific rates details provided on the following pages:

- Excess water rates excluded because it is dependent on actual volumes consumed during the year. Excess water rates are budgeted to be \$3.7 million (excluding GST) in 2019/20.
- Late payment penalties– excluded because they are dependent on actual late rates payments occurring during the year. Late payment penalties are budgeted to be \$3.5 million in 2019/20.

Income Collected from Rates (incl GST)

	2019/20 Annual Plan	
Rates Collected	(\$000s)	
General Rates:	(1/	
Value-based General Rate	358,368	
Uniform Annual General Charge	23,226	
Targeted Rates:		
Water Supply:		
Normal Supply	61,420	
Restricted Supply	145	
Excess Supply 1	-	
Fire Service Connection	124	
Land Drainage	39,782	
Sewerage	82,762	
Waste Minimisation	28,060	
Active Travel	3,575	
Special Heritage (Cathedral)	1,165	
Akaroa Health Centre	363	
	598,990	
includes GST of	78,129	
Total Excluding GST	520,861	
1 Excess Water depends on actual volumes consumed		

#### **Rating Base**

The rates assessed on 1 July 2019 are based on the following rating base:

	As at 30 June 2019
Projected number of rating units	173,674
Projected number of Separately-Used or Inhabited Parts (SUIPs) of rating units	178,292
Projected total capital value of rating units to which general rates are applied	\$107.6 billion
Projected total land value of those rating units	\$45.8 billion

#### Valuation system used for rating

Christchurch City Council sets rates under Section 23 of the Local Government (Rating) Act 2002.

Some of Council's rates are in the form of fixed charges, but most are charged in proportion to each rating unit's rating valuation, where:

- A rating unit is the property which is liable for rates (usually a separate property with its own certificate of title), and
- Rating valuations are set by independent valuers, based on property market conditions as at a specified date (currently 1 August 2016) – their purpose is to enable Council to allocate rates equitably between properties across the District; they are *not* intended to be an indication of current market value or cost of construction.

The Council uses capital value for rating purposes (commonly thought of as the value of the land plus any improvements).

Where parts of a rating unit can be allocated to different categories (Standard, Business and Remote Rural (Farming & Forestry)), the Council may apportion the rateable value of that rating unit among those parts in order to calculate the overall liability for the rating unit. Legislation requires that rating valuations be updated at least every three years, so that the distribution of value-based rates reasonably reflects property market conditions. The 2016 valuations will be used as the basis of rates calculations from 1 July 2017 until 30 June 2020.

## Valuation adjustments during the rating year

Rating valuations must be adjusted whenever there is a significant change to the property (such as new building work or demolition), but:

- These adjustments must still be based on 2016 market prices, to maintain consistency across the tax base; and
- Rates charges cannot be changed to reflect the adjusted valuation until the next rating year (i.e. 1 July 2020)

#### Inspection of rates information

For every rating unit, information from the District Valuation Roll and Rating Information Database (including Capital Value and liability for current-year rates) is available for inspection on the Council's Internet site (www.ccc.govt.nz, under the heading 'Services', then 'Rates & valuation search') or by enquiry at any Council Service Centre.

### Rates for 2019/20

All of the rates and amounts set out in this document are proposed to apply to the rating year commencing 1 July 2019 and ending 30 June 2020, and include GST of 15 percent.

Rates may be set as a uniform amount per Separately Used or Inhabited Part of a rating unit (SUIP). In such cases, a SUIP is defined as a part which can be separately let and permanently occupied. Where the occupancy is an accessory to, or is ancillary to, another property or part thereof, then no separately used part exists. For example:

- not separately used parts of a rating unit include:
  - a residential sleep-out or granny flat without independent kitchen facilities;
  - rooms in a hostel with a common kitchen;
  - a hotel room with or without kitchen facilities;
  - motel rooms with or without kitchen facilities;
  - individual storage garages/sheds/ partitioned areas of a warehouse;
  - individual offices/premises of partners in a partnership.

- separately used parts of a rating unit include:
  - o flats/apartments;
  - flats which share kitchen/bathroom facilities;
  - separately leased commercial areas even though they may share a reception.

#### **General rates**

General rates are collected in the form of both a value-based General Rate and a Uniform Annual General Charge (UAGC). The valuebased General Rate is set on capital values on a differential basis under the Local Government (Rating) Act 2002.

#### Purpose of general rates:

General rates, including the UAGC, provide the majority of the Council's total rates requirement, and are calculated as the net rate requirement after targeted rates are determined. General rates (including the UAGC) therefore fund all activities of the Council except to the extent they are funded by targeted rates or by other sources of funding.

#### Value-based General Rate Differentials

Differentials are applied to the value-based General Rate. The objective of these differentials is to collect more from identified Business properties and less from identified Remote Rural properties than would be the case under an un-differentiated value-based General Rate, in accordance with Council's Revenue & Financing Policy.

The differential categories are defined as follows:

#### Standard

Any rating unit which is:

- (a) used for residential purposes (including home-ownership flats); or
- (b) a Council-operated utility network; or
- (c) land not otherwise classified as Business or Remote Rural (Farming & Forestry).

#### Business

Any rating unit which is:

 (a) used for a commercial or industrial purpose (including travellers and special purpose accommodation, offices and administrative and associated functions, commercially-owned and operated utility networks, and quarrying operations); or

(b) land zoned Commercial or Industrial in the District Plan, situated anywhere in the district, except where the principal use is residential.

#### Remote Rural (Farming & Forestry)

Any rating unit which is:

- (a) zoned residential or rural in the District Plan, *and*
- (b) situated outside the serviced area defined for the Sewerage Targeted rate (below), *and*
- (c) where the rating unit is either:
  - used solely or principally for agricultural, horticultural, pastoral, or forestry purposes or the keeping of bees or poultry; or
  - ii. vacant land not otherwise used.

For the purpose of clarity it should be noted that the Remote Rural (Farming and Forestry) category does not include any rating unit which is:

(a) used principally for industrial (including quarrying) or commercial purposes (as defined in Business above); or

(b) used principally for residential purposes (including home-ownership flats).

For the purpose of these differential sector definitions, the District Plan means the operative District Plan of the Christchurch City Council.

The Business Differential is 1.697 and the Remote Rural Differential is 0.75. These have not changed from the previous year (2018/19).

Liability for the value-based General Rate is calculated as a number of cents per dollar of capital value:

Differential	Rate	Differential	Revenue
category	(cents / \$)	factor	(\$000)
Standard	0.307431	1.0000	240,098
Business	0.521710	1.697	112,561
Remote Rural	0.230573	0.75	5,710

#### Uniform Annual General Charge (UAGC)

A portion of general rates is assessed as a UAGC, which is set under section 15(1)(b) of the Local Government (Rating) Act 2002.

Purpose of the UAGC:

The UAGC modifies the impact of rating on a city-wide basis by ensuring that all rating units are charged a fixed amount to recognize the

costs, associated with each property, which are uniformly consumed by the inhabitants of the community.

Liability for the UAGC is calculated as uniform amount for each separately used or inhabited part of a rating unit:

Land	Basis	Rate (\$)	Revenue (\$000)
All land in district	SUIP	130.00	23,226

#### **Targeted rates**

Targeted rates are set under sections 16, 18, and 19, and schedules 2 and 3 of the Local Government (Rating) Act 2002. The Council does not accept Lump Sum Contributions (as defined by Section 117A of the Local Government (Rating) Act 2002) in respect of any targeted rate.

Targeted rates may be applied either uniformly on all rating units or only on an identified group of ratepayers, depending on Council's determinations under s101(3) of the Local Government Act 2002. The definition and objective of each of the targeted rates is described below.

#### Water Supply Targeted Rate:

The purpose of this rate (in conjunction with the separate targeted rates for Restricted Water Supply, Fire Connection, and Excess Water Supply described below) is to recover the cash operating cost of water supply, plus a significant share of the expected cost of related asset renewal and replacement (charged in lieu of depreciation) over the planning period. It is assessed on every rating unit located within the serviced area, where the serviced area includes all rating units located within a specified distance of any part of the on-demand water reticulation system (being 100 metres from a building for developed land and 30 meters from the property boundary for undeveloped land), except where connection of properties within these distances is not possible for technical reasons (for example, if connection would require crossing third party land or if Council does not permit connection due to capacity constraints).

The Water Supply Targeted Rate is set differentially, depending on whether a rating unit is actually connected – connected rating units are charged at the "Connected" differential, and non-connected rating units are charged the "Serviceable" differential which is set at half of the Connected differential. Liability for the Water Supply Targeted Rate is calculated as a number of cents per dollar of capital value.

Categories	Rate (cents / \$)	Differential Factor	Revenue (\$000)
Connected	0.060783	1.00	60,717
Serviceable	0.030392	0.50	704

#### Restricted Water Supply Targeted Rate:

The purpose of this rate is to contribute to the cost recovery of the activities described as being funded by the Water Supply Targeted Rate (above), by charging a uniform amount to properties not located within the Water Supply Targeted Rate serviced area but receiving a restricted water supply. It is assessed on every rating unit receiving the standard level of restricted service (being 1,000 litres of water supplied per 24-hour period). Where a rating unit receives multiple levels of service, they will be assessed multiple Restricted Water Supply Targeted Rates.

Liability for the Restricted Water Supply Targeted Rate is calculated as a uniform amount for each standard level of service received by a rating unit.

Categories	Rate (\$)	Revenue (\$000)
Connected	205.00	145

#### Water Supply Fire Connection Rate

The purpose of the Water Supply Fire Connection Rate is to contribute to the cost recovery of the activities described as being funded by the Water Supply Targeted Rate (above), by charging a uniform amount to properties benefitting from a fire service connection. It is assessed on all rating units connected to the service on a per-connection basis.

Liability for the Water Supply Fire Connection Rate is calculated as a uniform amount for each connection:

Categories	Rate (\$)	Revenue (\$000)
Connected	111.75	124

#### Excess Water Supply Targeted Rate

The purpose of the Excess Water Supply Targeted Rate is to contribute to the cost recovery of the activities described as being funded by the Water Supply Targeted Rate (above), by assessing additional charges on those properties placing an unusually high demand on the water supply system. It is assessed as the water meters are read on every liable rating unit (see below), and invoiced after each reading. This targeted rate is set under section 19 of the Local Government (Rating) Act 2002.

Liability for the Excess Water Supply Targeted Rate is calculated as a number of cents per cubic metre of water consumed in excess of the water allowance for that rating unit:

Categories	Rate (\$ per m <sup>3</sup> of excess water supplied)	Revenue (\$000)
Liable	1.00	4,261

This rate will be charged to all rating units which receive a commercial water supply as defined in the Water Supply, Wastewater and Stormwater Bylaw 2014, **plus:** 

- (a) land under single ownership on a single certificate of title and used for three or more household residential units
- (b) boarding houses
- (c) motels
- (d) rest homes
- (e) residential properties identified as using significantly in excess of ordinary residential use.

Each liable rating unit has a water allowance. Water used in excess of this allowance will be charged at the stated rate per cubic metre. The water allowance for each property is effectively the amount of water already paid for under the Water Supply Targeted Rate – i.e. the total Water Supply Targeted Rate payable, divided by the above cubic-meter cost, then divided by 365 to give a daily cubic meter allowance; the Excess Water Supply Targeted Rate will be charged if actual use exceeds this calculated daily allowance, **provided that** all properties will be entitled to a minimum allowance of 0.6986 cubic metres per day.

The annual rates assessment identifies those ratepayers who are potentially liable for excess water charges. It does not include the calculated liability as the water reading does not coincide with the assessment. Water meters are read progressively throughout the year. Following each reading, a water-excess charge invoice is issued for those rating units which are liable. The invoice will refer to the assessment and will bill for the consumption for the period of the reading.

The latest water allowance will be used, calculated on a daily basis.

#### Land Drainage Targeted Rate:

The purpose of this rate is to recover the cash operating cost of waterways and land drainage, plus a significant share of the expected cost of related asset renewal and replacement (charged in lieu of depreciation) over the planning period. It is assessed on every rating unit which is within the serviced area. The serviced area includes all developed land within the district or where there is a land drainage service.

Liability for the Land Drainage Targeted Rate is calculated as a number of cents per dollar of capital value.

Categories	Rate (cents / \$)	Revenue (\$000)
Within serviced area	0.040430	39,782

#### Sewerage Targeted Rate:

The purpose of this rate is to recover the cash operating cost of wastewater collection, treatment and disposal, plus a significant share of the expected cost of related asset renewal and replacement (charged in lieu of depreciation\_ over the planning period. It is assessed on every rating unit located within the serviced area, where the serviced area includes all rating units located within a specified distance of any part of the waste water network (being 100 meters from a building for developed land and 30 meters from the property boundary for un-developed land), *except* where connection of properties within these distances is not possible for technical reasons (for example, if connection would require crossing third party land or if

Council does not permit connection due to capacity constraints).

Liability for the Sewerage Targeted Rate is calculated as a number of cents per dollar of capital value.

Categories	Rate (cents / \$)	Revenue (\$000)
Within serviced area	0.080000	82,762

#### Waste Minimisation Targeted Rate:

The purpose of this rate is to recover the cash operating cost of the collection and disposal of recycling and organic waste, plus a significant share of the expected cost of related asset renewal and replacement (charged in lieu of depreciation) over the planning period.

The Waste Minimisation Targeted Rate is set differentially, based on location within or outside Council's kerbside collection area – rating units located within this area are charged at the Full Charge differential, and those located outside this area are charged at the "Part Charge" differential which is set at 75 per cent of the Full Charge differential.

The Waste Minimisation Targeted Rate applies to all land within the district except for:

rating unit that is within the land described above and assessed for the UAGC.

recorded.

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Categories	Rate (\$)	Revenue (\$000)
Full charge	168.85	27,834
Part charge	126.63	226

CBD properties (as defined by the inner

land which does not have improvements

land with a storage shed only and the

Liability for the Waste Minimisation Targeted

Rate is calculated as a fixed dollar amount for

each separately used or inhabited part of a

capital value is less than \$30,000.

city bag collection area map),

#### Active Travel Targeted Rate

The purpose of this rate is to contribute to the operating cost of the Active Travel Programme (including pedestrian networks and cycleways). It is assessed on all rating units in the District.

Liability for the Active Travel Targeted Rate is calculated as a uniform amount for each separately used or inhabited part of a rating unit:

Land	Basis	Rate (\$)	Revenue (\$000)
All land in District	SUIP	20.00	3,575

#### Special Heritage (Cathedral) Targeted Rate

The purpose of this rate is to fund a \$10 million Council grant supporting the restoration of the Anglican Cathedral. It is assessed on all rating units in the District and will cease on 30 June 2028.

Liability for the Special Heritage (Cathedral) Targeted Rate is calculated as a uniform amount for each separately used or inhabited part of a rating unit:

Land	Basis	Rate (\$)	Revenue (\$000)
All land in District	SUIP	6.52	1,165

#### Akaroa Health Centre Targeted Rate

The purpose of this rate is to fund a grant of \$1.3 million (plus GST) to the Akaroa Community Health Trust in 2022/23. The grant relates to the construction of the Akaroa Community Health Centre. The rate is assessed on all rateable properties in the eastern half of Banks Peninsula (rating units in valuation rolls 23890, 23900, 23910, 23920, 23930, 23940 or 23961). The rate will cease on 30 June 2023. Liability for the Akaroa Health Centre Targeted Rate is calculated as a uniform amount for each separately used or inhabited part of a rating unit.

Land	Basis	Rate (\$)	Revenue (\$000)
Within defined area	SUIP	129.07	363

### **Indicative rates**

The following tables show Christchurch City Council rates and how they have changed between 2018/19 and 2019/20, for a range of property types and values. Figures include 15% GST but exclude Ecan's regional council rates, late penalties, and any excess water charges.

The overall average rates increase this year is **4.79%** (not including the effect of the new Akaroa Health Centre Targeted Rate). The rates increase experienced by each individual property will differ from this overall average, depending on:

- (a) the type of rates they pay (for example, water-related targeted rates are only charged to those properties located within the relevant serviced area),
- (b) their General Rate Differential category (Standard, Business, or Remote Rural), and
- (c) their value (properties of different values will experience different percentage increases because they are affected differently by the movements in fixed charges and value-based charges).

The tables below show:

- the rates increase for a range of property values in each sector, plus the overall rates payable for each in 2019/20
- the components of the overall rates payable in 2019/20
- for standard properties, the increase in the components of annual rates (in dollar terms), from 2018/19 to 2019/20.

#### Standard properties (includes residential houses)

- Around 155,000 properties are in this category (mostly houses).
- They typically pay the value-based General Rate (Standard), the UAGC, and targeted rates for Water Supply (Connected), Land Drainage, Sewerage, Waste Minimisation (Full Charge), Active Travel and Special Heritage (Cathedral).
- For residential houses (i.e. excluding vacant sections):
  - The average Capital Value (CV) is \$500,229
  - CCC rates on this average-value property are \$2,769.71
  - This is an increase of 4.81%

cv		2018/19 Rates		2019/20 Rates	Total Change (%)
200,000	\$	1,230.75	\$	1,302.66	5.84%
300,000	\$	1,700.97	\$	1,791.30	5.31%
400,000	\$	2,171.18	\$	2,279.95	5.01%
500,000	\$	2,641.40	\$	2,768.59	4.82%
600,000	\$	3,111.62	\$	3,257.23	4.68%
700,000	\$	3,581.83	\$	3,745.88	4.58%
800,000	\$	4,052.05	\$	4,234.52	4.50%
1,000,000	\$	4,992.48	\$	5,211.81	4.39%
1,500,000	\$	7,343.56	\$ 7,655.03		4.24%
Average Hou	se				
500,229	\$	2,642.48	\$	2,769.71	4.81%

Breakdown of 2019/20 annual rates (\$) for a standard property:

	Fixed ra	tes (\$)				1	Value-based	l rates (\$)				
cv	UAGC	Waste Min. (Full)	Active Travel	Special Heritage (Cathedral)	All fixed rates	General Standard		Water Connected	Land Drainage	Sewerage	All value- based rates	Total (\$)
200,000	130.00	168.85	20.00	6.52	325.37		614.86	121.57	80.86	160.00	977.29	1,302.66
300,000	130.00	168.85	20.00	6.52	325.37		922.29	182.35	121.29	240.00	1,465.93	1,791.30
400,000	130.00	168.85	20.00	6.52	325.37		1,229.72	243.13	161.72	320.00	1,954.58	2,279.95
500,000	130.00	168.85	20.00	6.52	325.37		1,537.16	303.92	202.15	400.00	2,443.22	2,768.59
600,000	130.00	168.85	20.00	6.52	325.37		1,844.59	364.70	242.58	480.00	2,931.86	3,257.23
700,000	130.00	168.85	20.00	6.52	325.37		2,152.02	425.48	283.01	560.00	3,420.51	3,745.88
800,000	130.00	168.85	20.00	6.52	325.37		2,459.45	486.26	323.44	640.00	3,909.15	4,234.52
1,000,000	130.00	168.85	20.00	6.52	325.37		3,074.31	607.83	404.30	800.00	4,886.44	5,211.81
1,500,000	130.00	168.85	20.00	6.52	325.37		4,611.47	911.75	606.45	1,200.00	7,329.66	7,655.03
Average Hou	se					j						
500,229	130.00	168.85	20.00	6.52	325.37	1	1,537.86	304.05	202.24	400.18	2,444.34	2,769.71

Increase in the components of annual rates (\$), from 2018/19 to 2019/20, for a standard property:

	Fixed ra	tes (\$)				Value-base	d rates (\$)			]	
cv	UAGC	Waste Min. (Full)	Active Travel	Special Heritage (Cathedral)	All fixed rates	General Standard	Water Connected	Land Drainage	Sewerage	All value- based rates	Total (\$)
200,000	12.44	22.61	-	-	35.05	33.56	5.77	- 6.12	3.64	36.86	71.91
300,000	12.44	22.61	-	-	35.05	50.34	8.66	- 9.18	5.46	55.28	90.33
400,000	12.44	22.61	-	-	35.05	67.12	11.54	- 12.24	7.28	73.71	108.76
500,000	12.44	22.61	-	-	35.05	83.91	14.43	- 15.30	9.10	92.14	127.19
600,000	12.44	22.61	-	-	35.05	100.69	17.32	- 18.35	10.92	110.57	145.62
700,000	12.44	22.61	-	-	35.05	117.47	20.20	- 21.41	12.74	129.00	164.05
800,000	12.44	22.61	-	-	35.05	134.25	23.09	- 24.47	14.56	147.42	182.47
1,000,000	12.44	22.61	-	-	35.05	167.81	28.86	- 30.59	18.20	184.28	219.33
1,500,000	12.44	22.61	-	-	35.05	251.71	43.29	- 45.89	27.30	276.42	311.47
Average House											
500,229	12.44	22.61	-	-	35.05	83.94	14.44	- 15.30	9.10	92.18	127.23

#### **Business properties**

- Around 14,000 properties are in this category.
- They typically pay the value-based General Rate (Business), the UAGC, and targeted rates for Water Supply (Connected), Land Drainage, Sewerage, Waste Minimisation (Full Charge), Active Travel and Special Heritage (Cathedral).
- In this sector:
  - The average CV is \$1,647,520
  - CCC rates on this average-value property are \$11,906.17
  - This is an increase of 4.67%

cv		2018/19 Rates	2019/20 Rates	Total Change (%)		
200,000	\$	1,635.92	\$ 1,731.22	5.83%		
400,000	\$	2,981.52	\$ 3,137.06	5.22%		
600,000	\$	4,327.11	\$ 4,542.91	4.99%		
800,000	\$	5,672.71	\$ 5,948.75	4.87%		
1,000,000	\$	7,018.31	\$ 7,354.60	4.79%		
1,500,000	\$	10,382.31	\$ 10,869.22	4.69%		
2,000,000	\$	13,746.30	\$ 14,383.83	4.64%		
3,000,000	\$	20,474.29	\$ 21,413.06	4.59%		
5,000,000	\$	33,930.27	\$ 35,471.52	4.54%		
Average Busi	ine	55				
1,647,520	\$	11,374.82	\$ 11,906.17	4.67%		

Breakdown of 2019/20 annual rates (\$) for a business property:

	Fixed rat	tes (\$)				Value-based	d rates (\$)				
cv	UAGC	Waste Min. (Full)	Active Travel	Special Heritage (Cathedral)	All fixed rates	General Business	Water Connected	Land Drainage	Sewerage	All value- based rates	Total (\$)
200,000	130.00	168.85	20.00	6.52	325.37	1,043.42	121.57	80.86	160.00	1,405.85	1,731.22
400,000	130.00	168.85	20.00	6.52	325.37	2,086.84	243.13	161.72	320.00	2,811.69	3,137.06
600,000	130.00	168.85	20.00	6.52	325.37	3,130.26	364.70	242.58	480.00	4,217.54	4,542.91
800,000	130.00	168.85	20.00	6.52	325.37	4,173.68	486.26	323.44	640.00	5,623.38	5,948.75
1,000,000	130.00	168.85	20.00	6.52	325.37	5,217.10	607.83	404.30	800.00	7,029.23	7,354.60
1,500,000	130.00	168.85	20.00	6.52	325.37	7,825.65	911.75	606.45	1,200.00	10,543.85	10,869.22
2,000,000	130.00	168.85	20.00	6.52	325.37	10,434.20	1,215.66	808.60	1,600.00	14,058.46	14,383.83
3,000,000	130.00	168.85	20.00	6.52	325.37	15,651.30	1,823.49	1,212.90	2,400.00	21,087.69	21,413.06
5,000,000	130.00	168.85	20.00	6.52	325.37	26,085.50	3,039.15	2,021.50	4,000.00	35,146.15	35,471.52
Average Busi	Average Business										
1,647,520	130.00	168.85	20.00	6.52	325.37	8,595.28	1,001.41	666.09	1,318.02	11,580.80	11,906.17

#### **Remote Rural (Farming & Forestry) properties**

- There are around 2,600 properties in this category.
- They typically pay the value-based General Rate (Remote Rural), the UAGC, and targeted rates for Land Drainage, Waste Minimisation (Part Charge), Active Travel and Special Heritage (Cathedral).
- In this sector:
  - The average CV is \$952,237
  - CCC rates on this average-value property are \$2,863.74
  - This is an increase of 4.38%

cv	2018/19 Rates			2019/20 Rates	Total Change (%)
200,000	\$	776.71	\$	825.16	6.24%
400,000	\$	1,299.66	\$	1,367.16	5.19%
600,000	\$	1,822.62	\$	1,909.17	4.75%
800,000	\$	2,345.57	\$	2,451.17	4.50%
1,000,000	\$	2,868.52	\$	2,993.18	4.35%
1,500,000	\$	4,175.90	\$	4,348.20	4.13%
2,000,000	\$	5,483.28	\$	5,703.21	4.01%
3,000,000	\$	8,098.04	\$	8,413.24	3.89%
5,000,000	\$	13,327.56	\$	13,833.30	3.79%
Average Far	m				
952,237	\$	2,743.63	\$	2,863.74	4.38%

Breakdown of 2019/20 annual rates (\$) for a remote rural property:

	Fixed ra	tes (\$)				ſ	Value-based	l rates (\$)		ſ	
cv	UAGC	Waste Min. (Part)	Active Travel	Special Heritage (Cathedral)	All fixed rates		General Remote Rural	Land Drainage	All value- based rates		Total (\$)
200,000	130.00	126.63	20.00	6.52	283.15	Ī	461.15	80.86	542.01	ſ	825.16
400,000	130.00	126.63	20.00	6.52	283.15		922.29	161.72	1,084.01		1,367.16
600,000	130.00	126.63	20.00	6.52	283.15		1,383.44	242.58	1,626.02		1,909.17
800,000	130.00	126.63	20.00	6.52	283.15		1,844.58	323.44	2,168.02		2,451.17
1,000,000	130.00	126.63	20.00	6.52	283.15		2,305.73	404.30	2,710.03		2,993.18
1,500,000	130.00	126.63	20.00	6.52	283.15		3,458.60	606.45	4,065.05		4,348.20
2,000,000	130.00	126.63	20.00	6.52	283.15		4,611.46	808.60	5,420.06		5,703.21
3,000,000	130.00	126.63	20.00	6.52	283.15		6,917.19	1,212.90	8,130.09		8,413.24
5,000,000	130.00	126.63	20.00	6.52	283.15		11,528.65	2,021.50	13,550.15	l	13,833.30
Average Farr	n										
952,237	130.00	126.63	20.00	6.52	283.15		2,195.60	384.99	2,580.59		2,863.74
# **Financial Prudence Benchmarks**

# **Financial Prudence Benchmarks**

Annual plan disclosure statement for year ending 30 June 2020

# What is the purpose of this statement?

The purpose of this statement is to disclose the Council's planned financial performance in relation to various benchmarks to enable the assessment of whether the Council is prudently managing its revenues, expenses, assets, liabilities and general financial dealings.

Benchmark			Planned	Met	Note
Rates affordability benchmark					1
- income (\$m)	<	526.7	528.1	No	
- increases	<	7.4%	7.8%	No	
Debt affordability benchmark (\$m)	<	2,657	1,885	Yes	2
Net debt as a percentage of equity	<	20%	11%	Yes	
Net debt as a percentage of total revenue	<	250%	144%	Yes	
Net interest as a percentage of total revenue	<	20%	8%	Yes	
Net interest as a percentage of annual rates income	<	30%	12%	Yes	
Liquidity	>	110%	145%	Yes	
Balanced budget benchmark	>	100%	100%	Yes	3
Essential services benchmark	>	100%	131%	Yes	4
Debt servicing benchmark	<	10%	11%	No	5

# Notes

#### 1. Rates affordability benchmark

(1) For this benchmark -

- (a) the Council's planned rates income for the year is compared with a quantified limit on rates contained in the financial strategy included in the Council's long term plan; and
- (b) the Council's planned rates increases for the year are compared with a quantified limit on rates increases for the year contained in the financial strategy included in the Council's long term plan.
- (2) The Council meets the rates affordability benchmark if -
  - (a) its planned rates income for the year equals or is less than each quantified limit on rates; and
  - (b) its planned rates increases for the year equal or are less than each quantified limit on rates increases.
- (3) The Council has exceeded both these benchmarks for the 2019/20 year due to significantly higher rating growth during the 2018/19 year (\$13.2 million) compared to \$4.3 million estimated when the 2018-28 Long Term Plan was set. While some of the growth was used to reduce the rates increase to existing ratepayers, some was used for core infrastructure maintenance.

#### 2. Debt affordability benchmark

- For this benchmark, the Council's planned borrowing is compared with a quantified limit on borrowing contained in the financial strategy in the Council's long term plan.
- (2) The Council meets the debt affordability benchmark if its planned borrowing is within each quantified limit on borrowing.

### 3. Balanced budget benchmark

- For this benchmark, the Council's planned revenue (excluding development contributions, vested assets, financial contributions, gains on derivative financial instruments and revaluations of property, plant or equipment) is presented as a proportion of its planned operating expenses (excluding losses on derivative financial instruments and revaluations of property, plant or equipment).
- (2) The Council meets the balanced budget benchmark if its revenue equals or is greater than its operating expenses.

#### 4. Essential services benchmark

- (1) For this benchmark, the Council's planned capital expenditure on network services is presented as a proportion of expected depreciation on network services.
- (2) The council meets the essential services benchmark if its planned capital

expenditure on network services equals or is greater than expected depreciation on network services.

#### 5. Debt servicing benchmark

- (1) For this benchmark, the Council's planned borrowing costs are presented as a proportion of planned revenue (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments and revaluations of property, plant or equipment).
- (2) Statistics New Zealand projects the Council's population will grow more slowly than the national population, and will meet the debt servicing benchmark if its planned borrowing costs equal or are less than 10% of its planned revenue.
- (3) The Council has exceeded this benchmark due to the amount of borrowing required to fund the rebuild. There is no concern around Council's ability to service the debt.

The Council is required to include this statement in its annual plan in accordance with the Local Government (Financial Reporting and Prudence) Regulations 2014 (the regulations). Refer to the regulations for more information, including definitions of some of the terms used in this statement. Capital Programme

# Annual Plan 2019/20 Capital Programme

Contents:

- Prioritisation Category Definitions
  Planned Capital Programme Summary by Activity
  Planned Capital Programme Detail by Activity

# **Prioritisation Category Definitions**

The Capital Programme is broken into a number of prioritisation categories that were used to compare the options during the LTP and are included in the detailed Capital Programme schedules that follow.

Prioritisation Category Definitions are:

- Committed Cost share payments, signed infrastructure provision agreements. Committed and signed agreements/contracts where the cost to break the contract is disproportionate to the benefit. Projects which the Council has already made a political commitment to undertake (e.g. through the previous Long Term Plan or Annual Plan).
- Economic benefits projects that primarily reflect opportunities to reduce total cost of ownership through capital contributions and or reduced operating costs (e.g. streetlight conversions).
- Growth critical projects that are needed for new developments and subdivisions that are either proceeding or have high probability of proceeding in 1 to 3 years.
- Growth desirable projects that are needed for developments and subdivisions where probability/timing of increased demand is less certain. The project is primarily required to meet the agreed levels of service for the incoming community.
- Holding renewals 1 For Customer / Community renewals that are essential because there is a significant increase in opex or capex cost later if not renewed, needed to maintain LOS, or there is a demonstrated critical need in that locality to ensure equitable provision and spatial distribution. Asset may have reached end of life and requires replacement as no alternative asset can be used.
- Holding renewals 1 For Infrastructure renewals that hold the asset network at its current overall condition.
- Holding Renewals 2 For Customer/ Community renewals that are not essential i.e. deemed end of life so recommending are not renewed, or there is no critical need in that locality.
- Increase level of service Projects that result in an increase above the current agreed level of service provided (e.g. new libraries, bus priority lanes and water supply upgrades).
- Internal holding renewals internal service capital renewal projects that hold the asset/service at its current overall planned condition.
- Internal Increase level of service internal service projects that increase the current agreed levels of service.
- Internal new services internal service projects that add a new service to Council.
- Legal a project that Council is required to undertake to meet legal obligations (e.g. resource consents, drinking water standards, landfill after care, signs for the road network, IT upgrades to meet legal obligations).
- Level of service recovery projects that bring the delivered level of service up to the current agreed level of service (backlog) and/or restore damage or loss of capacity created by the earthquake sequence.
- Need/Demand For Customer / Community there is a demonstrated critical need for a new asset in that locality to ensure equitable provision and spatial distribution.
- New services where a project adds a new service to Council.
- Special projects special one-off projects such as contributions to third-party capital programs or projects (e.g. museum, Court Theatre, heritage projects).

# Planned Capital Programme Summary by Activity

Group of			Planned	Forecast	Forecast
Activities	Activity	Category	2019/20	2020/21	2021/22
Communities	s & Citizens				
	Canterbur	y & Akaroa Museums			
		Holding Renewals 1	5	6	40
	Christchur	ch Art Gallery			
		Holding Renewals 1	644	490	582
		Need / Demand	508	545	560
	Civil Defer	nce Emergency Management			
		Holding Renewals 1	145	134	137
	Communit	ty Development and Facilities			
		Holding Renewals 1	1,124	841	1,051
		LOS Recovery	64	-	
		New Services	1,500	1,500	
	Libraries				
		Holding Renewals 1	6,246	8,559	9,906
		Increased Levels of Service	80	-	
		LOS Recovery	-	-	720
	Recreatior	n, Sports, Comm Arts & Events			
		Committed	3,413	-	96
		Committed - Community	2,168	20,522	27,936
		Committed - Contractually	47,280	72,718	3,959
		Holding Renewals 1	6,006	3,905	9,559
		LOS Recovery	431	-	

# Planned Capital Programme Summary by Activity

Group of			Planned	Forecast	Forecast
Activities	Activity	Category	2019/20	2020/21	2021/22
Corporate Ca	pital				
	Corporate	Capital			
		Committed	1,000	-	
		Committed - Contractually	17,253	62,429	186,237
		Economic Benefits	76	-	
		Growth - critical	15,133	(10,077)	(15,880)
		Holding Renewals 1	244	-	
		Increased Levels of Service	-	-	2,417
		Internal - holding renewals	23,268	21,399	20,835
Flood Protec	tion and Co	ntrol Works			
	Flood Prot	tection			
		Committed	560	1,683	3,114
		Committed - Community	8,350	18,997	24,126
		Committed - Contractually	1,202	1,485	256
		Growth - critical	8,942	7,452	5,616
		Growth - desirable	141	163	2,258
		Holding Renewals 1	537	842	817
		Increased Levels of Service	-	-	1,638
		Legal	3,536	9,466	23,424
		LOS Recovery	355	402	510
		Need / Demand	900	-	
Housing					
	Assisted H	lousing			
		Holding Renewals 1	3,661	4,117	7,702
Parks, Herita	ge, & Coast	al Environment			
	Heritage				
	÷	Holding Renewals 1	877	12,314	11,902

# Planned Capital Programme Summary by Activity

Group of			Planned	Forecast	Forecast
Activities	Activity	Category	2019/20	2020/21	2021/22
	Parks & Fo	preshore			
		Committed - Community	51	261	259
		Committed - Contractually	-	236	302
		Economic Benefits	255	99	29
		Growth - critical	1,500	2,609	-
		Holding Renewals 1	12,168	21,205	20,271
		Holding Renewals 2	102	104	-
		Legal	935	1,066	2,128
		LOS Recovery	3,146	5,772	6,447
		Need / Demand	1,105	2,594	4,200
Refuse Dispo	osal				
	Solid Was	te			
		Holding Renewals 1	1,491	1,923	962
		Legal	-	-	665
		Need / Demand	-	-	32
		New Services	1,080	1,043	1,069
Regulatory &	& Compliand	ce			
	Regulator	y Compliance			
		Holding Renewals 1	2	-	21
Roads & Foo	otpaths				
	Roads & F	ootpaths			
		Committed	383	-	-
		Committed - Community	2,953	1,286	4,868
		Committed - Contractually	10,230	2,641	12,893
		Economic Benefits	7,144	7,816	7,206
		Growth - critical	9,044	9,372	15,563
		Growth - desirable	973	1,122	4,574
		Holding Renewals 1	29,003	34,610	44,681

# Planned Capital Programme Summary by Activity

Group of			Planned	Forecast	Forecast
Activities	Activity	Category	2019/20	2020/21	2021/22
		Increased Levels of Service	1,532	912	1,033
		Legal	841	509	489
		LOS Recovery	14,380	8,863	9,598
		New Services	1,890	995	-
Stormwater [	•				
	Stormwat	er Drainage			
		Committed	2,632	401	-
		Committed - Community	3,830	937	3,372
		Committed - Contractually	5,105	7,205	-
		Growth - critical	108	601	3,035
		Growth - desirable	5	578	545
		Holding Renewals 1	5,868	15,446	14,114
		Increased Levels of Service	-	-	406
		LOS Recovery	2,437	-	-
Strategic Plar	0	5			
	Strategic F	Planning & Policy			
		Growth - critical	239	367	375
		New Services	633	654	675
Transportatio					
	Active Tra				
		Committed	2,744	6,146	2,861
		Committed - Community	11,623	17,891	21,778
		Committed - Contractually	5,210	8,979	-
		Growth - critical	166	200	867
		Holding Renewals 1	104	138	149
		LOS Recovery	2,094	3,039	141
		Special Projects	431	-	-

# Planned Capital Programme Summary by Activity

Group of			Planned	Forecast	Forecast
Activities	Activity	Category	2019/20	2020/21	2021/22
	Parking				
		Committed - Contractually	532	1,312	5,000
		Holding Renewals 1	192	532	572
	Public Tra	nsport Infrastructure			
		Committed	-	150	666
		Committed - Community	600	677	-
		Committed - Contractually	5,284	4,836	3,878
		Holding Renewals 1	327	334	342
		LOS Recovery	813	1,127	2,478
		New Services	363	194	113
Wastewater					
	WW Colle	ction, Treatment & Disposal			
		Committed - Community	-	-	321
		Committed - Contractually	315	-	-
		Economic Benefits	600	567	534
		Growth - critical	321	1,199	592
		Growth - desirable	100	4,739	3,962
		Holding Renewals 1	37,332	55,594	49,571
		Increased Levels of Service	64	79	-
		Internal - increased levels of service	-	104	107
		Legal	17,327	18,374	23,962
		LOS Recovery	2,726	1,442	-
Water Suppl	у				
	Water Sup	oply			
		Growth - critical	2,928	3,061	1,595
		Growth - desirable	-	104	1,326
		Holding Renewals 1	17,682	30,638	53,111
		Internal - holding renewals	153	104	107
		Legal	10,771	11,095	381

# Planned Capital Programme Summary by Activity

Group of	Planned	Forecast	Forecast
Activities Activity Category	2019/20	2020/21	2021/22
LOS Recovery	1,526	26	16
New Services	100	1,300	1,200
Grand Total	399,142	545,100	664,960
Jnspecified carry forwards and rounding differences	15,123	(13,331)	(18,688)
Planned capital delivery	414,265	531,769	646,272
Plus Corporate Investments	5,493	1,007	-
Fotal Council capital funding	419,758	532,776	646,272

\$000	
\$UUU	

Group of Activities Activ	vity Category	ID	Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
Communities &			•			
Cante	erbury & Akaroa Mus	eums				
	Holding Re	enewals	1			
		21	19 Akaroa Museum R&R Rolling Package	5	6	-
		372	70 Akaroa Museum R&R Roof and Equipment Programme	-	-	40
Chris	tchurch Art Gallery					
	Holding Re	enewals	1			
		20	97 CSAG Rolling Package - Art Gallery Replacements and Renewals	589	425	-
		21	07 CSAG Rolling Package - R&R Exhibition equipment	27	36	-
		21	12 CSAG Design and photography equipment	7	-	7
		23	98 CSAG Rolling Package - Art Gallery Collection Storage & Fittings	21	29	-
		365	92 CSAG Art Gallery Replacements and Renewals Programme		-	510
		365	93 CSAG R&R Exhibition Equipment Programme	-	-	36
		365	95 CSAG Art Gallery Collection Storage & Fittings Programme	-	-	29
	Need / Den	nand				
		5	50 CSAG Rolling Package - FA NA Collections Acquisitions	508	545	-
		365	91 CSAG FA NA Collections Acquisitions Programme	-	-	560
Civil	Defence Emergency I	Manager	ment			
	Holding Re	enewals	1			
		30	55 CDEM Rolling Package - Civil Defence R & R	138	-	-
		368	71 CDEM Civil Defence R&R Programme	-	125	128
		368	75 Programme - Fire Fighting Equipment for Rural Fire Authority	7	9	9
Comr	munity Development	t and Fac	cilities			
	Holding Re	enewals	1			
		5	44 Community Facilities Rolling Package - Community Centres R&R	1,124	841	-
		368	72 Community Facilities Community Centres R&R Programme		-	969
		368	73 Community Facilities Pioneer and Leased ELC's R&R Programme	-	-	82
	LOS Recov	ery				
			51 Riccarton Community House	14	-	-
			31 St Albans Community Centre	50	-	-
	New Servio		-			
			02 Multicultural Recreation and Community Centre	1,500	1,500	-
			5			

Planned Capital Programme Detail by Activity

Group of Activities Activ	vity Category	ID	Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
Libra	<b>,</b>	ID	rioject inte	2017/20	2020/21	2021/22
LIDIA	Holding Re	nowals				
	nording K		72 Library Rolling Package - Furniture & Equipment R & R	186	212	_
			73 Library Rolling Package Resources (Books, Serials, AV, Electronic)	4,998	7,033	-
			31 FA AI Libraries	299	376	747
			32 Library Rolling Package - Resources Restricted Assets	271	353	
			33 Library Rolling Package - Built Asset Renewal & Replacement	432	585	-
			77 Library Built Asset Renewal & Replacement Programme	-	-	1,582
			32 Library Resources Restricted Assets Programme	-	-	339
			34 Library Resources Programme	-	-	7,002
			35 Programme - FA RR Furniture & Equipment Library Programme	-	-	236
			17 Fendalton HVAC & Library Building Component Renewal	60	_	- 200
	Increased					
			21 Papanui Library - Introduction of NZ Postal Services	80	-	-
	LOS Recov					
			36 South Library and Service Centre EQ	-	-	720
5						
Recre	eation, Sports, Comr Committe		events			
	Committee		74 Nga Puna Wai Sports Hub			96
			33 New Brighton Salt Water Hot Pools	3,413	-	90
	Committe		•	5,415	-	-
	Committee		52 Hornby Library, Customer Services and South West Leisure Centre	818	7,644	23,382
			29 Linwood Pool	1,350	12,878	23,382 4,554
	Committe			1,500	12,070	4,004
	Committee		17 Metro Sport Facility	47,280	71,718	404
			D2 Jellie Park / Pioneer Recreation and Sports Centres - EQ Repair Project	47,200	/1,/10	606 189
			33 Metro Sports Facility Equipment	-	1,000	3,164
	Holding Re			-	1,000	5,104
	HOIUING KE		Borden States and Sport Buildings & Plant R&R Programme		750	3,502
			31 Recreation and Sport Mechanical & Electrical R&R Programme	-	1,306	3,502
				-		
			32 Recreation and Sport Grounds R&R Programme	-	1,006	2,001
			33 Recreation and Sport Equipment R&R Programme	-	783	1,501
			32 Renewal of Fitness Equipment	498	-	-
			33 RSU R&R Delivery Package	374	-	- 
			34 Pioneer Stadia Floor Renewal	-	-	54
			54 Renewal of Events Equipment	58	60	-
		5063	32 RSU Operations R&R Delivery Package	953	-	-

Group of Activities Activity	Category ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
ACTIVITIES ACTIVITY	50633 Graham Condon R&R Cycle Shutdown	500	2020/21	2021/22
	52316 Pioneer Rec and Sport Centre Renewals Delivery Package	450	-	
	52317 Cowles Stadium Building Renewals	430 720	-	
	52317 Cowies Stadium Building Renewals 52318 Cuthberts Green / Cowles Stadium Carpark Renewal		-	
		1,226	-	
	52319 Spencer Beach Holiday Park Renewals Delivery Package	400	-	
	55656 Pioneer Recreation & Sport Centre - Roof Replacement	827	-	
	LOS Recovery	101		
	38263 City Wide Portacom Toilets	431	-	
Communities & Citizens	s Total	69,614	109,220	54,546
Corporate Capital				
Corporate (	Capital			
	Committed			
	1024 Town Hall Rebuild	1,000	-	
	Committed - Contractually	.,		
	1026 Canterbury Multi Use Arena	16,853	54,429	180,196
	10370 Performing Arts Precinct	400	8,000	6,04
	Economic Benefits	100	0,000	0,011
	55915 Archaeological Global Consent	46	-	
	55916 Contaminated Land Global Consent	30	-	
	Growth - critical	50		
	67 Strategic Land Acquisitions Rolling Package	21,316	3,170	
	69 SLP Land Value Offset Rolling Package	(6,183)	(13,247)	
	36942 Programme - Strategic Land Acquisitions	(0,103)	(13,247)	2,000
	37021 SLP Land Value Offset Programme	-	-	(17,880
	Holding Renewals 1	-	-	(17,000
	50182 Pages Road Depot - Buildings	244		
	Increased Levels of Service	244	-	
	830 Corp Accom - Council Storage/Archive Facility			2,41
	Internal - holding renewals	-	-	2,41
	434 Programme - Business Technology Solutions	3,543	7,312	6,41
	435 Programme - Continuous Improvement Technology Programme	3,543 2,668	4,178	
				4,274
	436 Programme - Technology systems renewals and replacements Programme	4,042	8,356	7,90
	445 Fleet and Plant Rolling Package - Asset Purchases	518	615	
	446 Digital Survey Equipment Rolling Package - Replacement & Renewal	60	73	
	451 Surplus Property Development Rolling Package	124	163	
	462 Corporate Property Rolling Package - R&R	1,126	441	

Group of	Catagony	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
Activities Activity	Category	ID Project Title 829 Aerial Photography	2019/20	2020/21	2021/22
		2203 IT Network and Equipment Renewals and Replacements	2,142	201	-
		34945 Windows 10 Deployment	459	-	-
		34945 Windows To Deployment 34946 Windows 2008 Server Upgrade	459 450	-	
		10	450 76	-	
		35126 Business Intelligence & Data Analytics Strategy Implementation		-	
		35168 GIS Strategy Enhancements Bundle FY19	120	-	
		35171 Programme - Spatial Programme - Leadership & Governance	120	-	
		35205 Digital Heritage Repository and Presentation Solution	74	-	
		36935 Digital Survey Equipment Replacement & Renewal Programme	-	-	72
		36939 Corporate Property R&R Programme	-	-	652
		36940 Programme - Surplus Property Development	-	-	167
		36941 Fleet and Plant Asset Purchases Programme	-	-	1,352
		43695 Citizen and Community Enhancements Bundle FY19	35	-	
		44247 Trade Waste Management System Replacement	140	-	
		44526 Silverstripe and Web Enhancements Bundle FY19	75	-	
		45800 Network Monitoring & Analytics	45	-	
		45818 Deliver New Integration Services	47	-	
		45825 Trim Upgrade FY19	50	-	
		47846 SAP Cloud Platform Transformation	3,308	-	
		50647 Consenting and Compliance Enhancement Bundle FY19	38	-	
		51009 3 Waters Contract Management (IT)	650	-	
		54534 Active Directory Upgrade FY19	129	-	
		56724 Contact Centre Technology Bundle for FY20	8	-	
		56775 SAP Cloud Platform Transformation - BPC/BW & SuccessFactors	3,221	-	
Corporate Capital Tota			56,974	73,751	193,609
Flood Protection and	Control Works				
Flood Prote	ection				
	Committed				
		2679 Prestons/Clare Park Stormwater	200	522	311
		45455 LDRP 526 Curletts Flood Storage	360	1,161	2,803
	Committed	- Community		.,	_,
		33259 LDRP 510 Wairarapa, Wai-iti and Tributaries	-	-	2,184
		35140 LDRP 518 Mid Heathcote Bank Stabilisation	1,300	-	2,10
		41638 LDRP 511 Upper Avon		-	1,092
		44056 LDRP 509 Knights Drain Ponds	6	6,173	1,072
		46181 LDRP 527 Heathcote Dredging	2,746	0,175	
		40101 LDAT 527 Heathcole Dieuging	2,740	-	

Group of ctivities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
y	0,0	46474 LDRP 528 Eastman Wetlands	3,696	6,495	6,11
		46688 LDRP 529 Heathcote Low Stopbanks	102	6,329	14,73
		48359 SW Hereford Street Pipe Renewal/Refurbishment - Oxford Terrace to Colombo	500	-	
	Committed - C				
		33976 SW Rossendale - Infrastructure Provision Agreement (IPA)	1,164	1,485	25
		37342 SW Highsted on Tulett - Infrastructure Provision Agreement (IPA)	38	-	
	Growth - critic				
		2675 Quaiffes/Murphys basin and Wetland	99	-	
		15751 SW Sparks road development drainage works	612	-	
		32243 SW Sutherlands Basin (Welsh) Stormwater Treatment	2,365	-	
		33975 SW Spreydon Lodge - Infrastructure Provision Agreement (IPA)	5	4,451	2,73
		33979 SW Owaka Corridor	2,041	721	_,
		33980 SW Owaka Basin	970	88	
		36062 SW Bullers Stream Naturalisation and Facility	34	-	
		36063 SW Coxs - Quaifes Facility	1,859	2,135	2,1
		44575 SW Cashmere Worsleys Wetlands	180	_,	_,.
		50267 SW Northern Arterial Oxbow Culvert Crossings	130	-	
		54802 SW Carrs Corridor - Stage 1	596	-	
		56116 SW Snellings Drain Enhancement at Prestons South	-	5	3
		56166 SW Waikākāriki - Horseshoe Lake Stormwater Treatment Facility	51	52	4
	Growth - desira	•	0.1	02	
		41987 SW Addington Brook and Riccarton Drain Filtration Devices	51	52	2,1
		41999 Outer Christchurch Otukaikino SMP	-	21	271
		56168 SW Open Drains Reactive Rolling Project	40	40	
		56178 SW Piped Systems Reactive Rolling Project	50	50	
	Holding Renev				
	rioranigritorior	336 SW Pumping Station Reactive Renewals	129	131	
		510 Treatment & Storage Facility Renewals PRG		-	5
		36943 SW Detention & treatment facility renewals work package	126	-	-
		37843 SW Pumping Reactive Renewals PRG		-	1
		41871 SW Pumping & Storage Mechanical Renewals PRG	-	-	
		41967 Programme - SW Flood Protection Asset Reactive Renewals (excl PS's)	-	-	
		41968 Flood Protection Structure Renewals PRG	-	-	
		48903 SW Pump & Storage MEICA Renewals PS0203 Wairoa	40	-	
		48905 SW Pump & Storage MEICA Renewals for FY2021	40	505	
		48908 SW H&S Renewals	15	16	
		49963 Flood Protection Structure Works Package	123	125	
		50349 SW REACTIVE Flood Protection Asset Renewals (excl PS's) WP	64	65	

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Group of Activities	Activity	Category	ID	Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
	ACTIVITY	Increased Le			2017/20	2020/21	2021/22
		inci easeu Le		1 STYX SMP - Provisional Projects - Waterways & Treatment Facilities			1,405
				2 AVON SMP - Provisional Projects - Waterways Detention and Treatment facilities	-		233
		Legal	4521				200
		Logai	97	3 South West SMP - Defined Projects - Waterways Detention and Treatment Facilities	-	-	5,770
				5 Programme - SW STYX SMP - Defined Projects - Waterway Detention and Treatment Facilities	-	-	3,558
				8 Heathcote SMP	-	-	1,323
				3 SW Highsted Land Purchase & Construction of Waterways, Basins & Wetlands	1,517	1,411	1,817
				4 SW Summerset at Highsted - Infrastructure Provision Agreement (IPA)	349	2,071	
				2 SW Works 1 Stormwater Facility	715	2,948	4,215
				8 SW Gardiners Stormwater Facility	715	2,089	1,010
			4189	6 SW Styx Centre Cost Share	-	-	500
			4190	0 SW Creamery Ponds	-	-	180
			4200	3 SW H&S Renewals PRG	-	-	16
			4434	5 SW Highfield North Basins	5	402	98
			4441	7 SW Guthries Thompson Basins	-	157	342
			4457	7 SW Highsted Styx Mill Reserve Wetland	-	157	1,069
			4458	5 SW Highsted Wetland, Highams Basin & Styx Stream	-	-	3,526
			5126	9 SW Highfield Northwest Basins - Infrastructure Provision Agreement (IPA)	235	231	
		LOS Recover	гу				
			4198	8 SW Treepits and Raingardens New Brighton Suburban Centre	5	52	160
				8 LDRP 530 Upper Heathcote Storage Optimisation	350	350	350
		Need / Dema					
			5695	0 South New Brighton Estuary Improvements	900	-	
Flood Protec	ction and Co	ntrol Works Tot	al		24,523	40,490	61,759
Housing							
•	Assisted Hou	using					
		Holding Ren	ewals 1				
		-	45	2 Owner occupier housing - purchase back rolling project	-	330	
			45	4 Housing BAU reactive renewals - 1 (CAPEX)	3,439	3,552	
			2986	0 Housing BAU reactive renewals - 2 (CAPEX)	222	235	
			3688	6 Programme - Housing BAU (CAPEX)	-	-	7,702
Housing Tota	al				3,661	4,117	7,702

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Group of Activities Activity	Category	ID	Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
Parks, Heritage, & Coa			- <b>J</b>			
Heritage		·				
	Holding Rene	wals 1				
	5		9 The Chokebore Lodge	-	200	
			3 Edmonds Band Rotunda	-	1,321	
			3 Kapuatohe Dwelling	82	-	
			3 Old Municipal Chambers	-	5,000	5,000
			8 Rose Historic Chapel	-	1	
			9 Delivery Package Heritage Realised Reactive Buildings Renewals	82	84	
			6 Peacock Fountain Renewal	-	167	
			7 Delivery Package Monuments and Artworks Renewals	102	75	186
			9 Delivery Package Ornamental Pond Renewals	77	-	
			4 Robert McDougall Gallery - Strengthening	534	5,466	6,716
Parks & For	eshore					
	Committed -	Comm	unity			
		239	7 Buchan Playground Remodel	-	261	259
		4366	8 Upper Heathcote Esplanade Reserve Development	51	-	
	Committed -	Contra	ctually			
		2150	0 Carrs Reserve Greyhounds relocation	-	236	302
	Economic Ber	nefits				
		4368	1 Delivery Package Harewood Nursery Development	255	99	
		4371	1 Botanic Gardens Ground Source Heating Development	-	-	29
	Growth - criti	cal				
		317	7 Neighbourhood Reserve Purchases - Catchment 3 Greenfields	1,500	2,609	
	Holding Rene	wals 1				
	-	423	3 Okains Bay Renewal	-	41	42
		1410	0 Mid Heathcote Masterplan Implementation	237	121	
		1433	3 Botanic Gardens Tree Renewals Rolling Package	51	52	
		143	6 Takapuneke Reserve Renewals	23	24	
		224	1 St Albans Park Sport Turf Renewal	727	-	
		230	2 Risingholme Park Playground Renewal (to accessible stds)	-	21	218
		235	6 Akaroa Wharf Renewal	1,000	4,500	4,728
		311	1 Cemetery Tree Renewal Rolling Package	116	152	
			3 Garden of Tane Renewals	51	53	
		319	9 Hagley Park Tree Renewal Rolling Package	153	157	
			5 Former Council Stables	47	726	
		336	4 Kukupa Hostel	-	-	314

Group of Ctivities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
		3366 Little River Coronation Library	-	-	171
		11382 Horseshoe Lake Reserve - Stage 2 2017/18 boardwalks and track repairs	252	-	
		27419 Kapuatohe Cottage	26	-	
		32202 Cathedral Square Toilets Rebuild	-	641	23
		38998 Little River Railway Goods Shed	309	-	
		40093 Delivery Package FY17 - Sport Parks Glyphosate Reduction	95	37	
		40470 Scarborough Steps - EQ repair	81	-	
		41903 CP-Buildings and Assets Renewals Programme	-	-	5,031
		41905 RP-Buildings and Assets Renewals Programme	-	-	972
		41907 CEM-Buildings and Assets Renewals Programme	-	-	540
		41909 BG-Buildings and Assets Renewals Programme	-	-	759
		41911 HP-Buildings and Assets Renewals Programme	-	-	427
		41913 Programme - Residential Red Zone - Buildings and Assets Renewals	741	1,527	136
		41915 OPVE-Renewal Programme	-	-	134
		41918 Programme - Parks Heritage Building Renewal	-	-	7
		41920 PMSA - Public Monument, Sculpture and Artworks -Renewal Programme	-	-	7
		41922 MA-Marine Structure Renewals Programme	-	-	67
		41924 CPRT-Seawall Renewals Programme	-	-	21
		41935 Delivery Package Cemetery Renewals	-	63	5
		41937 Delivery Package Cemetery Realised Reactive Renewals	20	21	
		41939 Delivery Package Cemetery Realised Reactive Buildings Renewals	18	48	
		41946 Delivery Package Operating Plant, Vehicles & Equipment Renewals	112	115	
		41949 Delivery Package Marine Structures Renewals	404	413	
		41950 Delivery Package Marine Seawall Renewals	306	313	
		41951 Head to Head Governors Bay to Allandale Seawall Renewal	157	200	36
		42066 Delivery Package Coastal/ Plains Renewal	112	328	13
		42067 Delivery Package Port Hills/ Banks Peninsula Renewal	265	251	
		42068 Delivery Package Regional Parks Tree Renewals	41	42	
		42070 Delivery Package Regional Parks Realised Reactive Renewals	36	37	
		42071 Delivery Package Regional Parks Signs Renewals	51	52	
		42072 Delivery Package Regional Parks Realised Reactive Building Renewals	51	52	
		42073 Delivery Package Regional Parks Buildings Renewals	97	10	
		43682 Delivery Package Community Parks Realised Reactive Renewals	102	104	
		43683 Delivery Package Community Parks Tree Renewals	511	867	16
		43685 Delivery Package Sport Field Renewals	306	313	10
		43686 Delivery Package Community Parks Hard Surface Renewals	314	1,845	
		43687 Delivery Package Community Parks Green Assets Renewals	541	899	
		43688 Delivery Package Community Parks Furniture/Structures/Water Supply Renewals	541	255	35

Group of Activities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
J	0 9	43691 Delivery Package Community Parks Signs Renewals	41	42	-
		43692 Delivery Package Community Parks Play Equipment Realised Reactive Renewals	36	37	-
		43693 Delivery Package Playspace Renewals	-	26	269
		43694 Avebury Park Playground Renewal	-	21	218
		43696 Halswell Community Parks Playspace Renewal	-	26	240
		43697 Delivery Package Recreational Surface Renewals	58	231	-
		43698 Delivery Package Play Item Renewals	153	157	-
		43699 Delivery Package Community Parks Buildings Realised Reactive Renewals	153	157	-
		43700 Barrington Park Toilet Renewal	-	21	139
		43701 Cass Bay Playground Toilet Renewal	204	-	-
		43702 Place de la Poste Toilet Replacement	357	-	-
		43703 Delivery Package Community Parks Buildings Renewals	245	188	-
		43709 Delivery Package Hagley Park Hard Surface Renewals	179	183	-
		43710 Delivery Package Hagley Park Renewals	245	251	-
		43716 Delivery Package Botanic Gardens Buildings Renewals	-	204	966
		43717 Delivery Package Botanic Gardens Collections Renewals	-	133	
		43718 Delivery Package Botanic Gardens Irrigation and Turf Renewals	-	245	57
		43719 Delivery Package Botanic Gardens Hard Surface Renewals	-	306	104
		43720 Delivery Package Botanic Gardens Furniture, Structures and Artworks Renewals	-	118	84
		43955 Central City Precinct - Margaret Mahy Reactive Renewals	61	63	-
		51483 Upper Styx Reserves Revegetation/ Amenity Planting	20	20	
		51487 Coastal Furniture Renewals	40	40	-
		51488 Coastal Structure Renewals	65	60	-
		51490 Coastal Hard Surface Renewals	221	100	-
		51491 Coastal Green Asset Renewals	60	60	-
		51598 Travis Wetland Boardwalk Extension	55	55	-
		51762 Bishopdale Park Skate Park Renewal	231	-	-
		51772 Oakhampton Reserve - Play Space Renewal	-	16	90
		51773 Robin Playground - Play Space Renewal	15	94	-
		51774 Sabina Playground - Play Space Renewal	15	94	-
		51775 Regency Reserve and Norrie Park Play Space Renewal	20	125	-
		51776 Annandale Park - Play Space Renewal	61	-	-
		51777 Armitage Reserve - Playspace Renewal	82	-	-
		51779 Radley Playground - Playspace Renewal	61	-	
		51780 King Park Play Space Renewal	77	-	
		51781 Branston Park Play Space Renewal	14	125	
		51782 Avon Park Playspace Renewal	-	21	120
		51783 Westburn Reserve - Play Space and learn to ride track renewal	-	21	200

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Group of Activities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
<u>y</u>		54276 Diamond Harbour Wharf	133	1,261	2,179
		55278 Park Maintenance Facility Renewals	935	-	-
		56820 QEII Park Master Plan Programme	978	2,424	-
	Holding Ren	8			
	0	2230 Ruru Cemetery Beam Renewals	102	104	-
	Legal				
	-	15749 Belfast Cemetery Extension	269	-	-
		17734 Regional Parks Mutual Boundary Fence Renewals Rolling Package	31	31	-
		17907 Cemetery Mutual Boundary Fence Renewals Rolling Package	20	21	-
		36547 Cemetery Beams	208	213	-
		41906 CEM-Cemetery Development Programme	-	-	517
		41929 Delivery Package Cemetery Development	77	261	-
		41930 Templeton Cemetery Development	95	300	1,300
		41931 Lyttelton Catholic and Public Cemetery Extension	-	-	311
		43478 Port Hills Fire Recovery	82	84	
		43679 Community Parks Mutual Boundary Fences Contributions	51	52	
		43684 Community Parks Mutual Boundary Fences Renewal Contributions	102	104	
	LOS Recover	У			
		358 Westmoreland Re-vegetation	20	21	-
		405 Coronation Reserve development	31	31	
		408 Head to Head Walkway	-	156	234
		421 Stanley Park Renewal	80	-	158
		2301 Botanic Gardens Playground Development	-	52	160
		30588 Estuary Edge Project	51	52	
		41902 CP-Community Park Development Programme	-	-	2,859
		41904 RP-Regional Park Development Programme	-	-	1,503
		41908 BG-Master Plan Development Programme	-	-	235
		42034 Groynes/ Roto Kohatu/ Otukaikino Development	1,030	1,185	
		42036 Delivery Package Coastal/Plains Development	55	60	21
		42037 Delivery Package Port Hills/ Banks Peninsula Development	669	726	
		42038 Ferrymead Park Development	26	31	
		43660 Delivery Package Community Parks Development	162	166	
		43661 Delivery Package Community Parks Signs Development	61	10	
		43662 Bays Skate and Scooter Park	102	418	
		43664 Delivery Package Shrub & Garden Irrigation Development	51	52	
		43665 Edmonds Factory Gardens Development	77	-	
		43667 Wigram Village Green Car Parking Development	-	-	204
		43670 Bexley Park Development	56	68	107

Group of

Activities Activity

#### Planned Capital Programme Detail by Activity

Category

Need / Demand

	Planned	Forecast	Forecast
ID Project Title	2019/20	2020/21	2021/22
43671 South New Brighton Reserves Development	71	125	-
43675 Delivery Package Sports Fields Development	507	836	-
43676 Delivery Package Play and Recreation Development	52	132	-
43708 Delivery Package Hagley Park Development	10	115	-
43712 Botanic Gardens WIFI and Irrigation Development	-	357	418
43713 Botanic Gardens Furniture and Collection Development	-	184	188
43714 Delivery Package Botanic Gardens Buildings Development	-	164	-
43715 Delivery Package Botanic Gardens Access and Carpark Development	-	796	360
51498 Coastal Area Revegetation/ Amenity Planting	35	35	-
nd			
357 Naval Point Development Plan	600	2,000	4,000
41914 OPVE-Acquisition Programme	-	-	96

230

31

194

50

20,139

131

209

204

-

50

46,260

-

-

104

45,538

Parks, Heritage,	& Coastal	Environment	Total

Solid Waste

#### **Refuse Disposal**

ia masto				
	Holding Renewals 1			
	106 Waste Transfer Stations (R&R)	562	627	-
	109 SW Miscellaneous Renewals	255	261	-
	111 Solid Waste new equipment	33	33	-
	161 Closed Landfills Aftercare	147	151	-
	162 Closed Landfill Aftercare Burwood Stg	463	538	-
	2598 Burwood Gas Treatment Plant Renewal(s)	31	313	-
	37828 Programme - Waste Transfer Stations R&R	-	-	695
	37830 Programme - Solid Waste Renewals	-	-	267
	Legal			
	37832 Programme - Closed Landfill Aftercare	-	-	154
	37833 Programme - Burwood Closed Landfill After Care	-	-	511
	Need / Demand			
	37831 Programme - Solid Waste New Equipment	-	-	32

41945 Delivery Package Operating Plant, Vehicles & Equipment Acquisitions

43706 Delivery Package Hagley Park Buildings and Toilet Development

43678 Little River Play and Recreation Development

50347 Thomson Park Renewal Project

50976 Travis wetland revegetation project

Group of Activities Activity Category ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
New Services			
50264 Inner City Waste Collection System	1,080	1,043	1,069
Refuse Disposal Total	2,571	2,966	2,728
Regulatory & Compliance			
Regulatory Compliance			
Holding Renewals 1	0		
470 Compliance Equipment Rolling Package	2	-	
36876 Compliance Equipment Programme	-	-	21
Regulatory & Compliance Total	2	-	21
Roads & Footpaths			
Roads & Footpaths			
Committed			
53733 WL6 Heathcote St Pocket Park and Pedestrian Project	383	-	
Committed - Community			
1029 Programme - CCP - Enliven Places Projects Work	511	522	534
1975 Suburban Masterplan: Sydenham Programme	-	-	546
2381 Suburban Masterplan: Edgeware Programme	-	-	54
19137 Suburban Masterplan: Main Road Programme	-	-	54
26619 Sumner Village Centre Masterplan P1.1	872	240	
26620 Ferry Road Masterplan - project WL1	1,004	-	1,000
34237 M2 Redcliffs Village Streetscape	-	84	427
34238 M7 Moncks Bay Parking and Bus Stop Enhancements	-	-	107
34266 Sumner P1.3.1 Burgess Street Shared Space and Viewing Platform (P1.3.2)	26	100	100
34760 Ferry Rd FR4 Woolston Park Transportation Improvements	265	-	
34784 Ferry Rd FM4 Humphreys Drive Crossings	-	-	193
37147 Main Rd M6 McCormacks Bay Streetscape	-	42	240
37148 Main Rd M3 Beachville Road Streetscape Enhancements	138	-	
37858 Ferry Rd FM3 Estuary Edge / Coastal Pathway	-	150	786
39121 Sumner P1.2.1 The Esplanade Streetscape Enhancements	-	-	200
39122 Sumner P1.4.1 Marriner Street - east	-	-	200
39123 Sumner P1.2.3 The Esplanade Open Space Enhancements and Viewing Platform (P1.4.2)	26	-	
52118 London Street Paving - Lyttelton (M4)	-	21	
52119 Lyttelton Pedestrian Linkages (M3)	111	127	427
Committed - Contractually		/	

Group of Activities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
		232 Northern Arterial Extension including Cranford Street Upgrade	5,529	2,341	12,459
		14700 Sumner Road Zone 3B Risk Mitigation - HI CSA funded	1,700	300	200
		14703 Shag Rock Reserve - Deans Head - Roading	36	-	-
		17053 Network Management Improvements : Waterloo Park	19	-	-
		17144 Intersection Safety: Ilam/ Middleton/ Riccarton (7)	751	-	-
		37865 New Brighton MP Streetscape Enhancements A2, A4, A5	2,195	-	-
		45693 Tuam Street AAC works stage 2	-	-	117
		45694 Lichfield Street AAC works stage 2	-	-	117
	Economic Be	•			
		3107 Programme - Road Lighting Renewals	-	-	3,206
		37448 Road Lighting LED delivery project	7,144	7,816	4,000
	Growth - crit		,		
		165 Subdivisions (Transport Infrastructure)	801	716	835
		924 Halswell Junction Road Extension	890	-	-
		1341 Annex / Birmingham / Wrights Route Upgrade	2,814	2,197	5,000
		1346 Intersection Improvement: Cashmere/ Hoon Hay/ Worsleys	1,256	1,000	-
		2446 Intersection Improvement: Blakes / Radcliffe	120	-	-
		17044 Network Management Improvements: McLeans Island Rd & Pound Rd	-	-	785
		17088 RONS Downstream Intersection Improvements : Cranford Street Downstream	2,500	3,800	5,875
		41973 Programme - Network Management Improvements: RONS Downstream	-	525	534
		41976 Route Improvement: Barbadoes St & Madras St (Bealey to Warrington)	204	1,134	2,000
		42014 Route Improvement: Stanleys Road	-	-	534
		42018 Culvert Improvement: Blakes Road	150	-	-
		42023 Intersection Improvement: Awatea/Owaka	153	-	-
		42024 Intersection Improvement: Awatea/Carrs	156	-	-
	Growth - des	·			
		243 Intersection Improvement: Greers / Northcote / Sawyers Arms	-	-	1,593
		917 Lincoln Road Passenger Transport Improvements between Curletts and Wrights	-	-	2,981
		41753 Intersection Safety: Marshs / Springs	715	-	-
		42010 Route Improvement: Mairehau Rd (Burwood to Marshland)	102	522	-
		42027 Intersection Improvements: Wigram/Hayton	156	600	-
	Holding Rene				
		163 Carriageway Smoothing AC>40mm	6,441	6,908	-
		164 Footpath Renewals delivery project	4,392	3,596	-
		179 Programme - Advanced Direction Signage Renewals			99
		181 Carriageway Reseals - Chipseal	10,466	8,770	-
		185 Road Pavement Renewals delivery project	113	400	
		205 Programme - Kerb & Channel Renewal - Category 1	110	559	300

Group of Activities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
notivity		213 Signs Renewals delivery project	255	261	
		217 Programme - Traffic Signals Renewals			1,282
		240 Road Metalling Renewals delivery project	1,406	1,794	1,081
		257 Programme - Street Tree Renewals		-	520
		275 Tram Base + Tram Overhead	50	50	
		283 Programme - Bridge Renewals	-	-	1,069
		913 Marshland Road Bridge Renewal	500	1,799	3,000
		2143 Programme - Road Metalling Renewals		-	74
		2420 Crime Prevention Cameras Programme	180	184	188
		3108 Programme - Road Lighting Safety	-	-	214
		18339 Programme - Guardrail Renewals	-	-	70
		18340 Railway Crossing Renewals delivery package	153	200	-
		19037 ITS System Renewals delivery project	41	42	-
		24014 Griffiths Avenue	2	870	-
		27273 R102 Pages Road Bridge	-	750	7,356
		29100 Nicholls Street - Street Renewal	40	-	1,512
		36042 Non SCIRT Retaining Walls Programme	-	-	41
		37102 Bridge Renewals - delivery project	1,021	1,045	-
		37117 Retaining Walls Renewals delivery project	473	810	794
		37221 Advanced Direction Signage delivery project	71	93	-
		37293 Traffic Signals Renewals delivery project	1,021	1,045	-
		37437 Programme - Carriageway Smoothing	-	-	2,744
		37438 Programme - Footpath Renewals	-	-	5,347
		37439 Programme - Carriageway Sealing and Surfacing	-	-	11,668
		37441 Programme - Road Pavement Renewals & Replacements	-	-	3,206
		37442 Programme - Signs Renewals	-	-	321
		37443 Landscaping Renewals delivery project	255	261	-
		37444 Berms Renewals delivery project	102	104	-
		37450 Guardrail Renewals delivery project	51	67	-
		37742 Drainage Renewals - Rural Roads	229	439	-
		37743 Street Tree Renewals delivery project	357	493	-
		37882 Programme - Railway Crossing Renewals	-	-	211
		37883 Programme - Intelligent Transport System Renewals	-	-	43
		43193 Cressy Tce Retaining Wall Renewal	300	-	-
		51514 Road Lighting Renewals delivery project	300	300	-
		54387 Kerb and channel renewals minor works delivery package.	418	1,000	600
		56055 Retaining wall renewal - 30 Brittan Terrace	170	-	-
		56184 Warden Street (Petrie-Chancellor)	33	-	-

Group of Activities Activity	Catogory	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
ACTIVITIES ACTIVITY	Category		2019/20		987
		56185 Warden Street (Hills-Chancellor)	-	100	987
		56186 Warden Street (#102-Shirley)	30	220	-
		56187 Petrie Street (North Avon-Randall)	43	1,200	-
		56188 Chrystal Street (North Avon-Randall)	50	1,200	-
		56189 Dudley Street (Slater-Stapletons)	40	-	1,250
		56190 Stapletons Road (Warden-Shirley)	-	50	704
	Increased Le	evels of Service			
		944 New Footpaths Programme	550	-	-
		1364 Cycle Parking Facilities	20	20	-
		2018 Programme - Transport Corridor Optimisation Works	-	-	650
		37454 New Retaining Walls delivery project.	192	276	276
		41684 Intersection Safety: Blenheim / Clarence	-	-	107
		42004 Route Improvement: Worsley Rd (Dalweny to Holmcroft)	120	-	-
		50861 Transport Corridor Optimisation Works	350	616	-
		55230 Marine Drive - Church Bay road improvements	300	-	-
	Legal				
		2034 Intersection Improvement: Burwood / Mairehau	-	175	200
		27272 Red rock retaining walls Rolling Works Package	540	-	-
		41649 Programme - Traffic Signs & Markings Installation	-	-	289
		50461 Road markings and signs 2019	301	334	-
	LOS Recover	ry			
		166 Retaining Walls Renewals Programme	-	-	14
		214 Programme - Landscaping Renewals	-	-	267
		215 Programme - Berms Renewals	-	-	107
		245 Inner Harbour Road Improvement (Lyttelton to Diamond Harbour)	-	-	432
		1351 Intersection Safety: Cavendish / Styx Mill	-	-	369
		1969 AAC Central City: Wayfinding	-	561	492
		2027 Intersection Improvement: Hawkins / Radcliffe & Radcliffe Rd widening	-	-	427
		3105 Programme - Road Lighting Reactive Renewals	-	-	107
		17112 Intersection Safety: Barrington / Lincoln / Whiteleigh	-	378	1,000
		17121 Intersection Safety: Clarence / Riccarton / Straven	-	31	325
		17199 RONS Downstream Intersection Safety: Main North/ Marshland/ Spencerville (Chaney's Corne			220
		17208 Safety Improvements: Guardrails - Dyers Pass route	620	500	220
		18324 AAC Victoria Street	2,344	862	_
		18326 AAC Antigua Street (Tuam-Moorhouse)	2,344 212	350	-
			212	550 551	-
		18336 AAC Colombo Street (Bealey-Kilmore)	-		- 1 000
		18341 AAC Ferry Road (St Asaph-Fitzgerald)	200	710	1,000
		18342 AAC High Street (Hereford-St Asaph)	1,089	1,436	3,784

Group of	+1, .1+,	atogony	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
Activities Ac	tivity (	Category	ID Project Title			
			18378 AAC Lichfield Street (Madras-Manchester)	-	-	5
			19847 AAC Hereford St (Manchester-Cambridge)	4,686	1,000	
			28802 Burwood & North Shirley Repair of Roading and Road Related Stormwater Assets (ex SCIRT 1	1,002	-	
			34418 Paving Central City, City Mall and High Street delivery package.	2,200	-	
			37446 Road Lighting Reactive Renewals delivery project	102	104	
			37449 Road Lighting Safety delivery project	204	209	
			41650 Programme - Minor Road Safety Improvements	-	-	999
			50462 Minor Road Safety Improvements	1,721	2,171	
	Ν	lew Services				
			45318 Tram Extension - High Street	1,890	995	
Roads & Footpa	aths Total			78,373	68,126	100,905
Stormwater D	rainago					
	rmwater Dra	inage				
		committed				
	·	on net ou	26598 LDRP 44 City Wide Modelling	192	-	
			26891 LDRP 515 Estuary Drain	1,199	-	
			29076 LDRP 531 Charlesworth Drain	1,229	387	
			31593 LDRP 516 Knights Drain - Wainoni Park	12	14	
	C	committed - C		12		
	0	ommitted - c	28741 LDRP 506 Dudley Creek tributaries	_	_	2,808
			28744 LDRP 505 Sumner Stream and Richmond Hill Waterway	_		2,000
			31878 LDRP 517 Flood Intervention	1,606	-	50-
			35900 LDRP 513 PS205	2,224	937	
	C	committed - C		2,224	757	
	C	ommitted - C	26599 LDRP 500 Cashmere Worsleys Flood Storage	5,105	7,205	
	C	Frowth - critic	, ,	5,105	7,205	
	e			E O	40	
			329 SW Technical Equipment - new	53	60	
			37852 SW New Technical Equipment PRG	- 55	- 541	62 2,973
	C	have the dealer	56343 SW Quarry Road Drain Conveyance Improvements & Sutherlands Road Culverts	55	541	2,973
	G	Frowth - desir		F	1/0	0.01
			56115 SW 95 Sutherlands Road Waterway Enhancements	5	160	23
			56179 SW Waterways & Wetlands Land Purchases Reactive Rolling Project	-	408	30
			56318 SW Cashmere Stream Enhancement - 564 Cashmere Road	_	10	Į

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roup of ctivities Activity	Category	ID	Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
	Holding Ren	ewals 1				
	-		4 SW Reticulation Renewals PRG	-	136	631
		327	7 SW Technical Equipment - Replacement	53	60	
		388	3 Open Waterway Renewals PRG	-	313	641
		481	I Programme - SW Waterway Structure Renewals	-	-	267
		984	4 Programme - SW Waterway Lining Renewals	-	-	6,972
		33761	1 SW Frees Creek, 62/66 Sherborne St - Lined Drain Renewal	54	-	
		33828	3 SW Canal Reserve Drain, Marshland Rd - Timber Lining Renewal Ph1	1,664	2,389	279
		37069	9 SW Ilam Drain, 6 Clonbern PI - 70m pipe installation	75	-	
		37305	5 SW Lyttelton Brick Barrels Renewals Work Package	989	3,017	
		37306	5 SW Jacksons Creek Brick Barrel Renewal near Selwyn St - Brougham St Intersection	258	533	
		37851	1 SW Hydrometrics Equipment Replacement PRG	-	-	61
		41866	5 Programme - SW Stormwater Drainage Reactive Renewals	-	-	524
		48551	1 SW Manchester St Drain DN750BB Renewal - Purchas St to Bealey Ave	37	1,152	
		49028	3 SW Little River SW System Renewals	325	350	
		49030	) SW 80m Brick Barrel Renewal, Jacksons Creek Upper at 16 to 32 Ward St	280	-	
		49031	1 95m SwPipe-26936 Renewal Roche Ave	45	325	
		49093	3 Corsair Bay SW pipeline renewal from Park Terrace inlet to coastal outfall	-	150	1,763
			2 Wilkins Drain@Holmwood Road- 80m concrete lining renewal	35	110	
		49283	3 SW Cass Bay Drain - 30m concrete lining renewal nr 35 Harbour View Terrace	135	-	
		49716	5 SW Mairehau Dr, Westminster to Crosby - 430m timber lining renewal	195	3,000	
			3 Waterway structures renewal work package	133	136	
		49964	4 SW Sissons Drain, Hoani St to Langdons Rd - 105m Timber Lining Renewal	225	250	
			3 SW REACTIVE Stormwater Drainage Asset Renewals WP	500	512	
			5 SW Mains Renewals Affiliated with Roading Works WP	270	245	
		50664	4 SW Natural Waterways Rolling Delivery Package	294	385	
			9 Simeon Quay SW Replacement	100	-	
			2 SW Treleavens Drain Timber Lining Renewal 143 Lower Styx Road	30	400	
			5 SW Jacksons Creek Brick Barrel Renewal Brougham/Barrie Street - SwPipe ID 17624	44	200	84
			3 SW Tennyson Street Brick Barrel Renewal Programme	31	100	50
		55103	3 SW Dudley Creek, Scotston Avenue Waterway Lining Upgrade	30	600	24
			5 SW Papanui Creek, Paparoa Street Waterway Lining Upgrade	36	433	26
			2 SW Dudley Creek, Paparoa Street to PS219 Waterway lining Upgrade	30	400	1,12
			4 SW 4 Spencerville Road - Pipeline Realignment and general repairs	-	250	
	Increased Le					
			P Programme - SW Waterway Ecology and Water Quality Improvement	-	-	40
	LOS Recover		5 · · · · · · · · · · · · · · · · · · ·			10
		-	2 LDRP 501 Bells Creek	550		

# Planned Capital Programme Detail by Activity

Group of Activities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
notivity		28742 LDRP 507 Temporary stop bank management	377		
		40237 LDRP 520 Wigram East Retention Basin	1,510	-	
Stormwater Drainage Tota	al		19,985	25,168	21,472
Strategic Planning & Pol	icy				
Strategic Plan					
Ũ	Growth - critic	cal			
		66 Urban Renewal Rolling Package	239	367	
		36874 Urban Renewal Programme	-	-	375
	New Services				
		40552 Smart Cities Innovation	633	654	675
trategic Planning & Polic	y Total		872	1,021	1,050
ransportation					
Active Travel					
	Committed				
	oominittou	23098 MCR Northern Line Cycleway - Section 1 - Blenheim to Kilmarnock, plus Harewood Crossing a	-	522	2,86
		23100 MCR Heathcote Expressway - Section 2 - Tannery to Martindales Road	2,744	5,624	2,00
	Committed - (		,	-,-	
		23077 MCR Quarryman's Trail - Section 2 - Halswell to Victors Road	2,152	-	
		23080 MCR Rapanui - Shag Rock Cycleway - Section 3 - Dyers Road to Ferry Road Bridge	-	1,500	3,500
		23097 MCR Northern Line Cycleway - Section 2a - Tuckers to Sturrocks including crossings.	259	700	78
		23099 MCR Heathcote Expressway - Section 1 B- Charles St to Tannery	200	-	
		23101 MCR Nor'West Arc - Section 3 - University to Harewood Road	-	-	1,06
		23102 MCR Nor'West Arc - Section 1a - Cashmere Road To Sparks Road	1,577	-	
		23103 MCR Nor'West Arc - Section 2 - Annex Road/Wigram Road to University	3,387	6,939	
		26607 MCR Southern Lights - Section 1 - Strickland Street to Tennyson St	-	-	1,16
		26608 MCR South Express - Section 1a - Templeton to Gilberthorpes	500	3,000	3,71
		26610 MCR South Express - Section 3 - Curletts Rd to Old Blenheim Rd	500	3,000	9,17
		47027 MCR Nor'West Arc - Section 1b - Sparks Road To Lincoln/ Halswell Road intersection	1,021	2,752	
		47028 MCR Nor'West Arc - Section 1c - Lincoln/ Halswell Road intersection to Annex Rd/SM Underpa	-	-	2,36
		47579 MCR Heathcote Expressway - Section 1 A- Ferry Rd	2,027	-	,
	Committed - (		,		
		9146 Coastal Pathway Project	2,407	3,236	
		47030 MCR South Express - Section 1b - Gilberthorpes to Racecourse Rd/Pararoa Reserve Entrance	2,289	4,690	
		47031 MCR South Express - Section 2b - Upper Riccarton Library, Main South Road to Curletts	514	1,053	

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roup of tivities Activity	Category ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
, and the second s	Growth - critical			
	12692 Belfast Park Plan Change 43: Cycle/Pedestrian Rail Crossing	166	200	867
	Holding Renewals 1			
	211 Off Road Cycleway Surfacing delivery project	104	138	
	37433 Programme - Off Road Cycleway Surfacing Renewals	-	-	149
	LOS Recovery			
	212 Coloured Surfacing Renewals delivery project	102	133	
	17214 Local Cycleway: Northern Arterial Link Cranford to Rutland Reserve	1,992	2,906	-
	37434 Programme - Coloured Surfacing Renewals	-	-	141
	Special Projects			
	52228 Cycle facilities and connection improvements.	431	-	
Parking				
-	Committed - Contractually			
	1022 Parking "Replacement" Capex	532	1,312	5,000
	Holding Renewals 1			
	471 Parking Renewals: Off Street delivery project.	192	251	
	833 Parking Renewals: On Street Programme	-	-	307
	35145 Parking Renewals: On Street delivery project	-	281	
	37873 Parking Renewals: Off-Street Programme	-	-	265
Public Trar	sport Infrastructure			
	Committed			
	52498 Linwood/Eastgate Public Transport Hub Passenger Facilities Upgrade	-	150	666
	Committed - Community			
	36704 Core Public Transport Route & Facilities: Orbiter - Northwest	600	677	
	Committed - Contractually			
	2274 Core PT Route & Facilities: North (Papanui & Belfast)	-	600	732
	2735 The Square & Surrounds	584	1,667	3,146
	15315 Riccarton Road Bus Priority	4,700	2,569	
	Holding Renewals 1			
	37226 Bus Asset Renewals delivery project	327	334	
	41656 Programme - Public Transport Assets Renewals	-	-	342
	LOS Recovery			
	32017 Palms Public Transport Facilities	300	602	
	38572 Core PT Route & Facilities: South-West Lincoln Road Phase 1	-		1,941
	45298 Programme - Public Transport Stops, Shelters and Seatings Installation - Category 1	-	-	537
			525	001

Group of Activities Activity	Category ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
	New Services			
	37430 PT Bus Priority Electronic Installations delivery project	255	84	
	41655 Programme - Public Transport ITS Installations	-	-	113
	50466 Public Transport ITS Installations	108	110	
ransportation Total		30,483	45,555	38,845
Vastewater				
	ion, Treatment & Disposal			
	Committed - Community			
	47125 WW CWTP Ponds Midge Control PRG	-	-	321
	Committed - Contractually			02
	51866 WW Wet Weather Wastewater Model Construction	315	-	
	Economic Benefits			
	42603 WW Vacuum System Monitoring Equipment	600	567	53
	Growth - critical			
	94 WW Subdivisions Additional Infrastructure	145	50	26
	42193 WW Pump Station 60 Stage 2	166	1,049	
	53889 WW Copper Ridge - Private Development Agreement (PDA)	-	-	32
	55074 WW North West Belfast PDA	10	100	
	Growth - desirable			
	30172 WW Riccarton Interceptor - Upper Riccarton	50	1,820	2,73
	30173 WW Avonhead Road Wastewater Main Upgrade	50	2,919	1,22
	Holding Renewals 1			
	35 WW Wastewater Reticulation Renewals PRG	-	-	3,12
	37 LW Laboratory Renewals and Replacements	98	98	11
	63 WW Pumping & Storage ICA Renewals PRG	-	-	53
	899 WW Step Screen Renewal	102	1,299	1,13
	1006 Budget Only - EQ WWTreatment Plant Capex	50	140	1,23
	2318 CWTP WW Health and Safety Renewals	67	68	
	2343 CWTP Roading Renewals	-	114	
	2350 Programme - WW Reticulation Structure Renewals	-	-	27
	2375 WW Pump Station MEICA - Reactive Renewals	176	180	
	2717 CWTP EQ Repair Occupied Buildings	3,812	-	
	3116 WW Pumping & Storage Civil & Structures Renewals PRG	-	-	1,26
	17865 WW Reactive Lateral Renewals	1,980	1,980	2,53
	17873 WW PS65 Upgrade	821	94	
	17875 WW PS58 Upgrade	-	-	10

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Group of			Planned	Forecast	Forecast
Activities Activity	Category	ID Project Title	2019/20	2020/21	2021/22
		17881 WW Treatment Plant Asset Reactive Renewals	575	597	-
		24762 WW Whero Ave Reticulation - Diamond Harbour	910	450	-
		33827 WW Mains Renewal - Akaroa Foreshore North (Beach Rd and Rue Jolie)	280	-	-
		37834 WW Pumping & Storage Reactive Renewals PRG	-	-	185
		37838 WW Treatment Plant Electrical Renewals PRG	-	282	865
		37839 WW Treatment Plant ICA Renewals PRG	-	1,234	2,210
		37842 WW Treatment Plant Reactive Renewal PRG	-	-	140
		41283 WW Riccarton Road - Harakeke to Matipo	6,648	3,922	-
		41393 Programme - WW Treatment Plant Mechanical Renewals PRG	-	921	3,865
		41872 WW SCADA Software Renewals PRG	61	63	64
		41875 WW Pumping & Storage Electrical Renewals PRG	-	-	80
		41876 WW Pumping & Storage Mechanical Renewals PRG	-	-	67
		41878 WW Local Pressure Sewer Systems Reactive Renewals PRG	-	-	37
		41880 WW Infra Renewals Wastewater Reticulation Affiliated with Roading Works	150	150	811
		44410 WW Mains Renewal - Tuam St Brick Barrel - Livingstone St to Mathesons Rd	8,962	4,137	-
		45454 WW Pump & Storage MEICA Renewals for FY2019	200	-	-
		47123 CWTP Biogas Storage Upgrade	408	3,656	-
		47211 CWTP MLCG Renewal	274	26	-
		48156 WW Mains Renewal - Tilford St / Bute St - Linwood Ave to Ferry Rd - McGregors Rd - Linwood A	335	-	-
		48898 WW Manholes - Intervention of Infiltration Defects in MHs - Lined Pipes - 2019 to 2021 FYs	631	846	-
		48899 WW Pump & Storage MEICA Renewals for FY2020	494	663	-
		48900 WW Pump & Storage MEICA Renewals for FY2021	40	663	600
		48906 WW H&S Renewals	153	157	-
		49180 WW Akaroa WWTP UV Renewal	26	-	-
		49217 WW Mains Renewal - Compton St - Frensham Cres	140	-	-
		49218 WW Mains Renewal - Mackworth St - Matlock St - Smith St	356	-	-
		49226 WW Mains Renewal - Hay St - Linwood Ave	261	-	-
		49228 WW Mains Renewal - Jollie St - Butterfield Ave - Pauline Street - Rhona Street	270	-	-
		49230 WW Mains Renewal - Ripon St - Campbell St - St Leonards Sq - Denman St - Whitfield St - Virgil	235	-	-
		49231 WW Mains Renewal - Aylesford St - Speight St - Thornton St	307	-	-
		49232 WW Mains Renewal - Flockton St	151	-	-
		49712 CWTP WW PLC 14 Hardware and Software Renewal (PLC4 Removal)	200	-	-
		49713 CWTP WW Digesters 1-6 Controls Renewal	166	-	-
		49714 CWTP WW PLC17 Renewal	220	-	-
		49715 CWTP WW BiosBiosolids Dryer Silo Controls Split	200	-	-
		50436 WW Local Pressure Sewer Systems Reactive Renewals	36	37	-
		50579 WW Mains Renewal - Neville St, Domain Tce, Edinburgh St, Cooke St, McCombs St, Stennes Av	1,255	1,156	-
		50580 WW Mains Renewal - Ensors Rd, Fifield Tce, Louisson Pl	740	696	-

Group of Activities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
	5 5	50581 WW Mains Renewal - Barbadoes St, Cannon St, Bealey Ave, Madras St	1,534	1,330	
		50582 WW Mains Renewal - Randolph St, Hobson St, Inglis St, Forfar St, Dee St, Pascoe Ave	769	701	-
		50583 WW Mains Renewal - Springfield Rd, Berry St, Clare Rd, Onslow St	1,181	1,021	-
		50873 CWTP WW Ponds Midge Control	306	313	-
		55245 WW Mains Renewal - Ferry Rd Masterplan Business Area	802	1,534	
		55258 WW Mains Renewal - Linwood College	260	-	
		56163 WW Mains Renewal - Riccarton Rd - Hansons Ln to Euston St	118	4,572	1,090
		56164 WW Mains Renewal - Trafalgar, Dover, Cornwall, Lindsay, Caledonian and Ranfurly	95	3,486	872
		56165 WW Mains Renewal-Totara, Puriri, Balgay, Milnebank, Karamu, Field, Wharenui, Weka, Tui, Leinste	154	4,309	2,873
		56167 WW Mains Renewal - Philomel, Inverell, Pegasus, Endeavour, Royalist, Effingham, Monowai, Nile	96	3,498	875
		56175 WW Mains Renewal - Nalder, Ruru, McLean, Wyon, Rudds, Griffiths, Digby, Rasen and Tilford	90	3,347	836
		56176 WW Mains Renewal - Sails, Langdons, Hoani, Wilmot, Cone, Perry, Gambia, Frank, Sturrocks, C	137	5,072	1,268
		56177 WW Mains Renewal - Ascot, Randwick, Flemington, Beach and Bower	-	516	4,322
		56180 WW Mains Renewal - Tome, Rutlan, Scotsto, Norfol, Benne, May, Tavendal, Chapte, Lingar, Mathia	-	690	5,478
		56181 WW Mains Renewal - Edmonds, Randolph, Marcroft, Manning, Wildberry, Hopkins, Ferry and C	-	607	4,836
		56182 WW Mains Renewal - Edinburgh, Hinemoa, Nairn, Neville, Lyttelton, Torrens, Dundee, Somers	-	627	4,986
		56183 WW Mains Renewal - Allard, Edward, Geraldine and Cleveland	-	342	2,899
	Increased Le	evels of Service			
		44909 WW Manholes - Sealing WW Manholes in Flood and Surface Ponding Prone Areas - 2019 to 202	24	24	
		48896 WW Manholes - Screening WW Overflows - 2019 to 2021 FYs	40	55	
	Internal - inc	creased levels of service			
		56307 WW Update Model Base Data	-	104	107
	Legal				
		596 WW Akaroa Wastewater Scheme	1,456	3,508	12,995
		890 WW Lyttelton Harbour Wastewater Scheme	12,517	11,819	4,319
		1376 Programme - WW New Reticulation Odour Control - Waste Gen O/H	20	64	465
		2214 WW Duvauchelle Treatment and Disposal Upgrade	111	1,045	2,564
		2435 WW - Wetwell Safety Improvements	-	23	
		25805 WW Colombo St Trunk and Beckenham Cross Connection	2,473	-	
		37840 Programme - WW CWTP H&S Renewals PRG	-	-	70
		41879 WW H&S Renewals PRG	-	-	96
		42153 WW Eastern Terrace Wastewater Main Upgrade	619	345	
		42154 WW Somerfield Pump Station and Pressure Main	-	928	3,103
		43946 WW PS13 Tilford Street Pump Station and Pressure Main Capacity Upgrade	100	541	350
		43947 WW PS44 Opawa Road Pump Station Capacity Upgrade	31	101	
	LOS Recover				
		30219 CWTP EQ Channels Restoration	1,686	-	
		45289 WW Bamford St Odour Treatment	76	-	

Group of Activities Activity	Category ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
ACTIVITICS ACTIVITY	47930 WW Southshore Odour Treatment	179	161	2021722
	47951 WW Deans Ave - Old Blenheim Rd Odour Treatment	262	101	
	48083 WW St. Asaph St Odour Treatment	80	308	
	48084 WW Scarborough Fare Odour Treatment	255	300	
	48004 WW Scalborough are outour meannent 48308 WW Head St - Wiggins St Sumner Odour Treatment	103	237	
	48309 WW Clyde Rd - University Dr Odour Treatment	35	305	
	48309 WW Grue Kd - Onversity Dr Odour Treatment 48310 WW 460 Hills Rd - Mairehau High School Odour Treatment	35	305	
	48346 WW Rothesay Rd / Tatahi St Air Valve Odour Treatment	15	126	
Vastewater Total		58,785	82,098	79,049
Vater Supply Water Supp				
water supp	Growth - critical			
	45 WS New Connections	1,048	1,319	1,282
	49 WS Subdivisions Add Infra for Development	242	149	313
	38943 WS Highfield Water Supply Mains	1,638	1,593	
	Growth - desirable	.,	.,	
	50 WS Reticulation New Mains	-	-	766
	1258 WS New Pump Stations for Growth	-	-	214
	56129 WS Highsted Road Water Supply Main	-	104	346
	Holding Renewals 1			
	51 Programme - WS Water Supply Mains Renewals	-	-	2,982
	53 Programme - WS Water Supply Submains Renewals	-	-	57
	73 Programme - WS Pumping & Storage Civils and Structures Renewals	-	-	359
	89 WS R&R Submains Meter Renew	265	336	358
	888 WS Lyttelton R&R Rail Tunnel Pipeline	100	450	8,480
	2355 WS Pumping Stations - Reactive Renewals	293	300	-,
	6340 WS Wrights Pump station Well Renewal	1,918	-	
	14866 WS Ben Rarere Pump Station - Bexley EQ Replacement	1,750	2,704	
	17885 WS Eastern Tce Trunk Main Renewal	60	4,580	4,686
	33813 WS CCPwPS1076 Jeffreys Suction Tank Replacement	922	974	.,
	37234 WS Mains Renewal - Cannon Hill Cresc, Michael Ave and Centaurus Rd	1,422	-	
	37243 WS Mains Renewal - Governors Bay Rd and Sumner Rd - Lyttelton	50	-	
	37246 WS Mains Renewal - Trafford St, Le Roi Way, Dulcie PI, Momorangi Cres and Jocelyn St	178	-	
	37845 WS Pumping & Storage Reactive Renewal PRG		-	307
	41284 WS Riccarton Road - Harakeke to Matipo	1,649	-	507
	41874 WS Mains Renewals Affiliated with Roading Works	624	- 1,421	1,454
#### Planned Capital Programme Detail by Activity

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roup of tivities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
5		41882 WS Pumping & Storage Electrical Renewals PRG	-	-	955
		41883 WS Pumping & Storage Mechanical Renewals PRG	-	-	77
		41884 WS SCADA Software Renewals PRG	-	63	64
		41894 WS Treatment Plant Reactive Renewals PRG	-	-	40
		42082 WS Pumping & Storage ICA Renewals PRG	-	-	349
		45449 WS Pump & Storage MEICA Renewals for FY2019 Project	383	-	
		48872 WS Reactive Submains Renewal - Petrie St	427	-	
		48873 WS Submains Renewal - Rugby St	227	-	
		48877 WS Submains Renewal - Pine Ave North	781	-	
		48884 WS Submains Renewal - Twynham PI and Parnwell St	131	-	
		48891 WS Mains Renewal - Colombo St - Moorhouse Ave Utility Tunnel	340	-	
		48892 WS Mains Renewal - Halswell Rd Stream Crossing	70	-	
		48893 WS Mains Renewal - Westmont St, Bartlett St, Peacock St and Bridle Path Rd	1,017	300	
		48895 WS Mains Renewal - Balgay St, Karamu St and Minebank St	620		
		48901 WS Pump & Storage MEICA Renewals for FY2020	1,787	-	
		48902 WS Pump & Storage MEICA Renewals for FY2021	40	1,250	
		48907 WS H&S Renewals	150	154	
		50340 WS Well Renewal - Grassmere Well 1	-	608	
		50341 WS Well Renewal - Mays Well 3	-	480	
		50437 WS Treatment Plant Reactive Renewals	38	39	
		50446 WS Suction Tank/ Reservoir Renewals	218	888	
		50449 WS Sydenham Suction Tank Replacment	300	900	90
		51154 WS Mains Renewal - Sparks Rd Roading / Cycleway Project	640	-	
		51528 WS Mains Renewals - Ilam Rd, Libeau Ln, Avonside Dr, Sparks Rd / Hendersons Rd and Hender	230	-	
		55273 WS Lyttelton Road Tunnel Pipe Approach Renewal	350	-	
		55781 WS Mains Renewal - Libeau Ln and Chemin Du Nache	20	390	
		55782 WS Mains Renewal - Riccarton Rd - Hansons Ln to Matipo St	267	5,210	
		55783 WS Mains Renewal - Scruttons PS to Lyttelton Road Tunnel and St. Andrews Hill Rd	160	3,131	
		55784 WS Mains Renewal - Hackthorne Rd and Dyers Pass Rd - Takahe Pressure Zone Pumping Main	89	1,807	
		55785 WS Mains Renewal - Rocking Horse Rd, Heron St, Plover St, Mermaid Pl and Pukeko Pl	-	217	2,42
		55786 WS Mains Renewal - Purau Ave, Waipapa Ave, Marine Dr, Whero Ave, Rawhiti St and Te Ra Cres	-	327	3,65
		55788 WS Mains Renewal - Fenchurch, Grosvenor, Paddington, Ealing, Camden, Uxbridge and Aldga	-	287	3,19
		55789 WS Mains Renewal - Grahams Rd, Hounslow St and Rembrandt Pl	-	245	2,72
		55790 WS Mains Renewal - Puriri, Kilmarnock, Wharenui, Ilam, Maidstone, Wainui, George, Division, Dear	-	546	6,32
		55796 WS Mains Renewal - Bridle Path Rd, Station Rd, Rollin St, Marsden St and Port Hills Rd	-	219	2,45
		55797 WS Mains Renewal - Park Tce / Governors Bay Rd, Cressy Tce, Pages Rd, Buxtons Rd and Glad	-	470	5,22
		55798 WS Mains Renewal - Conway St,Hollis Ave,Hackthorne Rd,Centaurus Rd,Palatine Tce,Herbs P	-	231	2,56
		55799 WS Submains Renewal - Buxtons, Horseshoe Lake, Huxley, Kingsley, King, Cardiff, Sydney, Ferry, (	22	986	2,50

#### Christchurch City Council

#### Planned Capital Programme Detail by Activity

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roup of tivities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
y	0 9	55800 WS Submains Renewal – Aranui Area - 2021 FY	19	1,055	
		55801 WS Submains Renewal - Aranui and South New Brigton Area - 2022 FY	-	39	1,961
		55802 WS Submains Renewal - North New Brighton Area - 2022 FY and Bossu Rd, Wainui	-	31	1,551
		56488 WS Mains and Submains Renewal - Barrington Mall, Hurunui St and Main North Rd	125	-	
	Internal - ho	Iding renewals			
		56060 WS Update Model Base Data	153	104	10 <sup>-</sup>
	Legal				
	- J -	865 WS Water Supply Security	26	26	2
		2363 WS - WSPS & Reservoir Safety Improvements		45	_
		37846 Programme - WS Water Supply Security	-	23	2
		41253 Programme - WS Secure Groundwater / Age Dating	29	26	_
		41877 WS H&S Renewals PRG	-	-	6
		43873 Programme - WS Backflow Prevention	255	261	26
		50839 Programme - WS WHSIP - Well Head Security Improvement		115	20
		50847 WS Main Pumps UV Treatment	1,000	-	
		51454 WS Hydrogeological Groundwater Model	95	_	
		51475 WS PKG-3 Crosbie - Well Head Conversion	303	198	
		51476 WS PKG-2 Auburn - Well Head Conversion	176	114	
		51477 WS PKG-3 Picton - Well Head Conversion	429	301	
		51478 WS PKG-1 Dunbars - Well Head Conversion	256	-	
		51479 WS PKG-1 Denton - Well Head Conversion	340	_	
		51480 WS PKG-4 Wainui - Well Head Conversion	70	_	
		51481 WS PKG-1 Brooklands - Well Head Conversion	50	_	
		51482 WS PKG-2 St Johns - Well Head Conversion	330	260	
		51484 WS PKG-3 Carters - Well Head Conversion	556	445	
		51485 WS PKG-1 Lake Terrace - Well Head Conversion	50	-	
		51486 WS PKG-4 Blighs - Well Head Conversion	176	134	
		51489 WS PKG-1 Trafalgar - Well Head Conversion	128	-	
		51492 WS PKG-3 Worcester - Well Head Conversion	330	260	
		51493 WS Hillmorton - Well Head Conversion	303	218	
		51494 WS PKG-5 Sydenham - Well Head Conversion	303	238	
		51495 WS PKG-5 Addington - Well Head Conversion	310	260	
		51496 WS Burwood - Well Head Conversion	303	238	
		52095 WS Prestons - Additional Well Development and Well Head Construction	556	202	
		52093 WS Prestors - Additional well Development and well Head Construction 52491 WS PKG-4 Belfast - Well Head Conversion	176	202 94	
		52520 WS PKG-4 Sockburn – Well Head Conversion	809	612	
		52520 WS PKG-4 Sockburn – Well Head Conversion	303	198	
		52521 WS PKG-3 Willners – Well Head Conversion 52522 WS PKG-4 Tara – Well Head Conversion	303 176	198 114	

#### Planned Capital Programme Detail by Activity

Group of Activities Activity	Category	ID Project Title	Planned 2019/20	Forecast 2020/21	Forecast 2021/22
		52523 WS PKG-4 Spreydon – Well Head Conversion	737	573	-
		52524 WS PKG-5 Woolston – Well Head Conversion	50	499	-
		52525 WS Avonhead – Well Head Security Improvement	315	240	-
		52526 WS Belfast - Well Renewal	630	445	-
		52527 WS PKG-4 Marshland – Well Head Conversion	311	244	-
		53161 WS PKG-4 Montreal – Well Head Conversion	311	244	-
		53162 WS PKG-4 Thompson – Well Head Conversion	179	116	-
		53163 WS PKG-5 Aston - Well Head Conversion	50	514	-
		53164 WS PKG-5 Aldwins - Well Head Conversion	50	754	-
		53165 WS PKG-4 Effingham - Well Head Conversion	50	754	-
		53166 WS PKG-4 Palatine - Well Head Conversion	50	274	-
		53167 WS Averill - Well Head Conversion	50	514	-
		53168 WS PKG-5 Parklands - Well Head Conversion	50	754	-
		53169 WS Kerrs - Well Head Conversion	50	514	-
		53170 WS Jeffreys - Well Head Conversion	50	274	-
	LOS Recover	у			
		56258 WS Drinking Water Sampling Point Installations	26	26	16
		56783 WS Pressure and Acoustic Sensors	1,500	-	-
	New Services	S			
		52902 WS Okains Bay New Water Supply	100	1,300	1,200
Water Supply Total			33,160	46,328	57,736
Grand Total			399,142	545,100	664,960
Unspecified carry forwa		differences	15,123	(13,331)	(18,688)
Planned capital delivery	1		414,265	531,769	646,272
Plus Corporate Investm			5,493	1,007	-
Total Council capital fur	nding		419,758	532,776	646,272

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# **Activities and Services**

Christchurch City Council Annual Plan 2019-20

### **Communities and Citizens Statement of Service Provision**

### Christchurch Art Gallery

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
Develop, maintain and provide access to a collection of nationally significant art	Hours of opening	Hours of opening: No fewer than 2,749 pa from re- opening	Hours of opening: No fewer than 2,749 hours pa.	Hours of opening: No fewer than 2,749 hours pa.	Hours of opening: No fewer than 2,749 hours pa.	
	Visitors per annum	Increase visitors by 5% per annum In 2018/19 = 329,022	Increase visitors by 5% per annum In 2019/20 = 345,474	Increase visitors by 5% per annum In 2020/21 = 362,747	By 2021/22, CAG will return to formula used prior to the Canterbury earthquakes (that is, an average of the last 5 years +/- 5%).	
	Visitor satisfaction with the Gallery experience	At least 90% of visitors satisfied with the overall Art Gallery experience.	At least 90% of visitors satisfied with the overall Art Gallery experience.	At least 92% of visitors satisfied with the overall Art Gallery experience.	At least 95% of visitors satisfied with the overall Art Gallery experience.	
Develop and host art exhibitions and present a range of public programmes	Exhibitions & publications presented	No fewer than 12 exhibitions presented pa				
		4-6 publications pa, with at least 1 significant publication every 2 years	4-6 publications pa, with at least 1 significant publication every 2 years	4-6 publications pa, with at least 1 significant publication every 2 years	4-6 publications pa, with at least 1 significant publication every 2 years	
	Public and school-specific programmes delivered	Average of at least 11,000 attend school specific programmes per annum.	Average of at least 11,000 attend school specific programmes per annum.	Average of at least 11,500 attend school specific programmes per annum.	Average of at least 12,000 attend school specific programmes per annum.	
		Average of at least 20,000 people attend advertised public programmes per annum.	Average of at least 21,000 people attend advertised public programmes per annum.	Average of at least 22,000 people attend advertised public programmes per annum.	Average of at least 25,000 people attend advertised public programmes per annum.	

#### Museums

Services Provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
Hold and distribute the Canterbury Museum levy	Canterbury Museum levy paid annually.	Canterbury Museum levy funding paid as required				
Operate the Akaroa Museum	Visitors per annum to Akaroa Museum	24,500 visitors	24,300 visitors	24,300 visitors	Visitor numbers +/- 5% of average of previous 3 years.	
	Hours of opening at Akaroa Museum	Minimum 2,093 hours pa				
	Exhibitions presented	No fewer than two exhibitions presented.				
	Collections developed and maintained with access provided.	Collection grows in line with policy, with least 98% accessioned within 3 months.	Collection grows in line with policy, with least 98% accessioned within 3 months.	Collection grows in line with policy, with least 98% accessioned within 3 months.	Collection grows in line with policy, with least 98% accessioned within 3 months.	

### Libraries

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
Collections – including general, specialist, heritage and digital content, are available to meet the needs of the community.	Collections in a variety of formats are available to meet the needs of the community	Maintain collections at 3 - 3.5 items per capita	Maintain collections at 3 - 3.5 items per capita	Maintain collections at 3 - 3.5 items per capita	Maintain collections at 3 - 3.5 items per capita
Community spaces through a comprehensive network of libraries, the mobile service and	Residents have access to a physical and digital library relevant to local community need or profile – provide weekly opening hours for	Metropolitan and Suburban 52 to 74hrs	Metropolitan and Suburban 52 to 74hrs	Metropolitan and Suburban 52 to 74hrs	Metropolitan and Suburban Large 52 to 74hrs
digitally	existing libraries.	Suburban Medium 48 to 57 hrs			
		Neighbourhood 36 to 57 hrs			
		Free 24/7 Wifi access is available at Metropolitan, Suburban, and Neighbourhood Libraries	Free 24/7 Wifi access is available at Metropolitan, Suburban, and Neighbourhood Libraries	Free 24/7 Wifi access is available at Metropolitan, Suburban, and Neighbourhood Libraries	Free 24/7 Wifi access is available at Metropolitan, Suburban, and Neighbourhood Libraries
	Provide a mobile library service to extend the library reach in order to increase community participation and reduce isolation	Maintain a mobile library service of up to 40 hrs	Maintain mobile library services of up to 40 hrs	Maintain mobile library services of up to 40 hrs	Maintain mobile library services of up to 40 hrs
	Library user satisfaction with library service at Metro, Suburban and Neighbourhood libraries	At least 90% of library users satisfied with the library service	At least 90% of library users satisfied with the library service	At least 90% of library users satisfied with the library service	At least 90% of library users satisfied with the library service
Equitable access to relevant, timely information and professional services	Free access to online information using public computing devices and the internet and access to mainstream and new technologies	Access to online information using public computers and customer devices is freely available at all libraries	Access to online information using public computers and customer devices is freely available at all libraries	Access to online information using public computers and customer devices is freely available at all libraries	Access to online information using public computers and customer devices is freely available at all libraries
	Access to information via walk-in, library website, phone, email, professional assistance and on-line customer self service. In library access to online information using public computing devices and the internet and access to mainstream and new technologies	Maintain ratio of public internet computers at least 4 per 5,000 of population	Maintain ratio of public internet computers at least 4 per 5,000 of population	Maintain ratio of public internet computers at least 4 per 5,000 of population	Maintain ratio of public internet computers at least 4 per 5,000 of population
Programmes and events designed to meet customers' diverse lifelong learning needs	Provide programmes and events to meet customers' diverse lifelong learning needs	Maintain participation of 230- 300 per 1000 of population	Maintain participation of 280- 350 per 1000 of population	Maintain participation of 310- 380 per 1000 of population	Maintain participation of 380- 450 per 1000 of population

### Community Development & Facilities

Services provided	Performance Measures	Previous Year	Performance Targets		
		2018-19 Target	2019-20	2020-21	2021-2028
Manage Community Grants funding and Community Loans, on behalf of Council and other funding bodies	Effectively administer the grants schemes for Council	95% of reports demonstrate benefits that align to Council outcomes and priorities.	95% of reports demonstrate benefits that align to Council outcomes and priorities.	95% of reports demonstrate benefits that align to Council outcomes and priorities.	95% of reports demonstrate benefits that align to Council outcomes and priorities.
Community facilities provision and operation, including the provision of facilities for volunteer libraries	Provide a range of well utilised community facilities, including voluntary libraries	All Council-managed facilities have occupancy rates of 35% or higher.	All Council-managed facilities have occupancy rates of 35-40% or higher. <sup>1</sup>	All Council-managed facilities have occupancy rates of 45% or higher.	Existing facilities are retired when alternative provision is available maintaining a sustainable network.

#### Changes to Community Development & Facilities

<sup>1</sup> Change in Performance Target - Council (LOS 2.0.7 target - At least 80% of community facilities are activated and managed in partnership with the community.) has asked that we enter into partnership agreements for the operation of better utilised Council operated facilities e.g. Lyttelton, Aranui so they will no longer be included in calculating the average.

### Citizen and Customer Services

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
Provide a "first point of contact" Council customer service	Provide a walk-in service that meets future citizen and customer demand	7-13 walk in customer service hubs. Number, locations and hours to be determined by population growth and demand.	7-13 walk in customer service hubs. Number, locations and hours to be determined by population growth and demand.	7-13 walk in customer service hubs. Number, locations and hours to be determined by population growth and demand.	7-13 walk in customer service hubs. Number, locations and hours to be determined by population growth and demand.	
	Ensure Citizen and Customer Services are available to answer enquiries	Citizen and Customer Services are maintained 24 hours per day, at least 99% of the time.	Citizen and Customer Services are maintained 24 hours per day, at least 99% of the time.	Citizen and Customer Services are maintained 24 hours per day, at least 99% of the time.	Citizen and Customer Services are maintained 24 hours per day, at least 99% of the time.	
	Citizen and Customer expectations for service response are delivered in a timely manner	Telephone enquiries have an average speed to answer of no more than 90 seconds.	Telephone enquiries have an average speed to answer of no more than 90 seconds.	Telephone enquiries have an average speed to answer of no more than 90 seconds.	Telephone enquiries have an average speed to answer of no more than 90 seconds.	
		Email enquiries have an average response time of no more than 48 hours.	Email enquiries have an average response time of no more than 48 hours.	Email enquiries have an average response time of no more than 48 hours.	Email enquiries have an average response time of no more than 48 hours.	
		Social media enquiries have an average response time of no more than four hours.	Social media enquiries have an average response time of no more than four hours.	Social media enquiries have an average response time of no more than four hours.	Social media enquiries have an average response time of no more than four hours.	
		Online/chat/private messaging to be defined by industry standards and service analysis.	Online/chat/private messaging to be defined by industry standards and service analysis.	Online/chat/private messaging to be defined by industry standards and service analysis.	Online/chat/private messaging to be defined by industry standards and service analysis.	
	Citizens and customers are satisfied or very satisfied with "first point of contact" across all service channels	At least 87% of citizens and customers are satisfied or very satisfied by the quality of the service received at the first point of contact	At least 89% of citizens and customers are satisfied or very satisfied by the quality of the service received at the first point of contact.	Greater than 89% of citizens and customers are satisfied or very satisfied by the quality of the service received at the first point of contact.	Greater than 89% of citizens and customers are satisfied or very satisfied by the quality of the service received at the first point of contact.	

# Civil Defence Emergency Management

Services provided	Performance Measures	Previous Year	Performance Targets		
		2018-19 Target	2019-20	2020-21	2021-2028
community awareness and	Build resilience through public education and community engagement programmes	At least 60 CDEM public education activities occur annually, including tsunami public education and Stan's Got Plan school programmes.	At least 60 CDEM public education activities occur annually, including tsunami public education and Stan's Got Plan school programmes.	At least 60 CDEM public education activities occur annually, including tsunami public education and Stan's Got Plan school programmes.	At least 60 CDEM public education activities occur annually, including tsunami public education and Stan's Got Plan school programmes.
		At least 20 communities have developed community resilience planning documentation, resources, or activities.	At least 25 communities have developed community resilience planning documentation, resources, or activities.	At least 30 communities have developed community resilience planning documentation, resources, or activities.	At least 50 communities have developed community resilience planning documentation, resources, or activities.

### Recreation, Sports, Community Arts & Events

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
	Provide citizens access to fit-for- purpose recreation and sporting facilities	4 Multi-purpose recreation and sport centres, QEII, Graham Condon, Jellie Park and Pioneer open 364 days pa for 106 hours per week.	4 Multi-purpose recreation and sport centres, QEII, Graham Condon, Jellie Park and Pioneer open 364 days pa for 106 hours per week.	4 Multi-purpose recreation and sport centres, QEII, Graham Condon, Jellie Park and Pioneer open 364 days pa for 106 hours per week. <sup>1</sup>	7 Multi-purpose recreation and sport centres, Metro, Hornby, QEII, Graham Condon, Linwood, Jellie Park and Pioneer open 364 days pa for 106 hours per week.
		8 outdoor pools and 8 paddling pools are open seasonally.	8 outdoor pools, 1 hot water pool and 8 paddling pools are open seasonally.	8 outdoor pools, 1 hot water pool and 8 paddling pools are open seasonally.	Abberley, Woodham and Edgar Mackintosh will not be replaced at the end of their life.
		5 stadia (Nga Puna Wai added) are available for use 364 days p.a.	5 stadia are available for use 364 days p.a.	5 stadia are available for use 364 days p.a.	6 stadia are available for use 364 days p.a.
		13 leased recreation and sporting facilities are available for community use.	13 leased recreation and sporting facilities are available for community use.	13 leased recreation and sporting facilities are available for community use.	Wharenui Pool will close when the Metro and Hornby open. The temporary Stadium will close when replaced by a Multi-Use events arena in approximately 2025.
		4 campgrounds are available for use 365 days p.a.	4 campgrounds are available for use 365 days p.a.	4 campgrounds are available for use 365 days p.a.	4 campgrounds are available for use 365 days p.a.
	Provide well utilised facility based recreational and sporting programmes and activities.	The number of participants using multipurpose recreation and sport centres, outdoor pools and stadia at least 3.5 million	The number of participants using multipurpose recreation and sport centres, outdoor pools and stadia at least 4.32 million	The number of participants using multipurpose recreation and sport centres, outdoor pools and stadia at least 4.32 million	The number of participants using multipurpose recreation and sport centres, outdoor pools and stadia at least 5.8 million
		At least 100,000 Swimsafe lessons delivered.	At least 100,000 Swimsafe lessons delivered.	At least 100,000 Swimsafe lessons delivered.	At least 100,000 Swimsafe lessons delivered.

#### Changes to Recreation, Sports, Community Arts & Events

<sup>1</sup> Change in Performance Target - Hornby recreation centre will not be open by the end of June 2021 so Hornby has been removed from the target for 2020-21

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
	Support citizen and partner organisations to develop, promote and deliver recreation and sport in Christchurch	4,000 of hours of staff support provided to 100 community organisations.	4,000 of hours of staff support provided to 100 community organisations.	4,000 of hours of staff support provided to 100 community organisations.	4,000 of hours of staff support provided to 100 community organisations.	
	Support citizen and partner organisations to develop, promote and deliver recreation and sport in Christchurch	80% satisfaction with the quality of Council recreation and sport support.	80% satisfaction with the quality of Council recreation and sport support.	80% satisfaction with the quality of Council recreation and sport support.	80% satisfaction with the quality of Council recreation and sport support.	
	Deliver a high level of satisfaction with the range and quality of facilities	At least 80% satisfaction with the range and quality of facilities (5.6 on a 7 point scale using CERM international benchmark) Note: Jellie Park and Pioneer will have rolling closures for EQ repair.	At least 80% satisfaction with the range and quality of facilities (5.6 on a 7 point scale using CERM international benchmark)	At least 80% satisfaction with the range and quality of facilities (5.6 on a 7 point scale using CERM international benchmark)	At least 80% satisfaction with the range and quality of facilities (5.6 on a 7 point scale using CERM international benchmark)	
	Provide facilities that have current PoolSafe accreditation and meet national standards for	Maintain PoolSafe accreditation for all eligible pools	Maintain PoolSafe accreditation for all eligible pools	Maintain PoolSafe accreditation for all eligible pools	Maintain PoolSafe accreditation for all eligible pools	
	water quality	Pool water quality standards are maintained at least 85% of NZS 5826-2010	Pool water quality standards are maintained at least 85% of NZS 5826-2010	Pool water quality standards are maintained at least 85% of NZS 5826-2010	Pool water quality standards are maintained at least 85% of NZS 5826-2010	
	Produce and deliver engaging programme of community events.	A minimum of 11 events delivered annually of which three are marquee events. (Outdoor events subject to weather)	A minimum of 11 events delivered annually of which three are marquee events. (Outdoor events subject to weather)	A minimum of 11 events delivered annually of which three are marquee events. (Outdoor events subject to weather)	A minimum of 11 events delivered annually of which three are marquee events. (Outdoor events subject to weather)	
		At least 90% satisfaction with the content and delivery across three delivered events.	At least 90% satisfaction with the content and delivery across three delivered events.	At least 90% satisfaction with the content and delivery across three delivered events.	At least 90% satisfaction with the content and delivery across three delivered events.	
	Support community based organisations to develop, promote and deliver community events and arts in Christchurch.	15,000 hours of staff support provided to 600 community organisations.	15,000 hours of staff support provided to 600 community organisations.	15,000 hours of staff support provided to 600 community organisations.	15,000 hours of staff support provided to 600 community organisations.	
		80% satisfaction with the quality of Council event support.	80% satisfaction with the quality of Council event support.	80% satisfaction with the quality of Council event support.	80% satisfaction with the quality of Council event support.	

### Flood Protection and Control Works Statement of Service Provision

### Flood Protection & Control Works

Services provided	Performance Measures	Previous Year 2018-19 Target		Performance Targets	
			2019-20	2020-21	2021-2028
Maintaining the natural waterways and associated structures and systems	Reduce risk of flooding to property and dwellings during extreme rain events	Annual reduction in the modelled number of properties predicted to be at risk of habitable floor level flooding of the primary dwelling in a 2% AEP Design Rainfall Event of duration greater than 1.5 hours excluding flooding that arises solely from private drainage: 50 properties	Annual reduction in the modelled number of properties predicted to be at risk of habitable floor level flooding of the primary dwelling in a 2% AEP Design Rainfall Event of duration greater than 1.5 hours excluding flooding that arises solely from private drainage: 50 properties	Annual reduction in the modelled number of properties predicted to be at risk of habitable floor level flooding of the primary dwelling in a 2% AEP Design Rainfall Event of duration greater than 1.5 hours excluding flooding that arises solely from private drainage: 50 properties	Annual reduction in the modelled number of properties predicted to be at risk of habitable floor level flooding of the primary dwelling in a 2% AEP Design Rainfall Event of duration greater than 1.5 hours excluding flooding that arises solely from private drainage: 50 properties
Major flood protection and control works are maintained, repaired and	Major flood protection and control works are maintained, repaired and	Stopbank crest surveys are carried out at required intervals: Annually	Stopbank crest surveys are carried out at required intervals: Annually	Stopbank crest surveys are carried out at required intervals: Annually	Stopbank crest surveys are carried out at required intervals: Annually
renewed to key standards	renewed to key standards	Cross sectional surveys of selective waterways are carried out at required intervals: 2-5 yearly or as required	Cross sectional surveys of selective waterways are carried out at required intervals: 2-5 yearly or as required	solely from private drainage: 50 properties Stopbank crest surveys are carried out at required intervals: Annually Cross sectional surveys of selective waterways are carried out at required intervals: 2-5 yearly or as required Stopbanks identified as being below their original design	Cross sectional surveys of selective waterways are carried out at required intervals: 2-5 yearly or as required
		Stopbanks identified as being below their original design standard are repaired within 9 months. Measured as proportion of stop bank length identified as not meeting standard that is repaired within required timescale: 70%	Stopbanks identified as being below their original design standard are repaired within 9 months. Measured as proportion of stop bank length identified as not meeting standard that is repaired within required timescale: 70%		Stopbanks identified as being below their original design standard are repaired within 9 months. Measured as proportion of stop bank length identified as not meeting standard that is repaired within required timescale: 85%

### **Governance Statement of Service Provision**

### Governance and Decision-Making

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
Holding elections of Elected Members to the Council and Community Boards, polls and representative reviews	Provide processes that ensure all local elections, polls and representation reviews are held with full statutory compliance.	100% compliance	100% compliance	100% compliance	100% compliance
Participation in democratic processes	Participation in and contribution to Council decision-making	Percentage of respondents who understand how Council makes decisions: At least 41%	Percentage of respondents who understand how Council makes decisions: At least 41%	Percentage of respondents who understand how Council makes decisions: At least 42%	Percentage of respondents who understand how Council makes decisions: At least 45%

# Housing Statement of Service Provision

### Assisted Housing

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
	Council makes a contribution to the social housing supply in Christchurch	Number of social housing units in Council's portfolio: 2,052 units	Number of social housing units in Council's portfolio: 2,052 units	Number of social housing units in Council's portfolio: 2,052 units	Number of social housing units in Council's portfolio: 2,052 units
	Council makes a contribution to the social housing supply in Christchurch	Number of operable Council- owned social housing units that are available for lease: 1,972 units (96% utilisation rate)	Number of operable Council- owned social housing units that are available for lease: 1,972 units	Number of operable Council- owned social housing units that are available for lease: 1,972 units	Number of operable Council- owned social housing units that are available for lease: 1,972 units

### Parks, Heritage and Coastal Environment Statement of Service Provision

### Parks & Foreshore

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
Community Parks, Cemeteries, Botanic Gardens, Hagley Park,	Parks are provided managed and maintained in a clean, tidy, safe, functional and	The ratio of trees removed and replaced is 1:1.	The ratio of trees removed and replaced is 1:1.	The ratio of trees removed and replaced is 1:1.	The ratio of trees removed and replaced is 1:1.
Regional Parks, Environmental Education	equitable manner (Asset Condition)	Gardens - condition average or better: 70%	Gardens - condition average or better: 75%	Gardens - condition average or better: 80%	Gardens - condition average or better: 80%
		Sports fields - condition average or better: 50%	Sports fields - condition average or better: 60%	Sports fields - condition average or better: 70%	Sports fields - condition average or better: 80%
		Playgrounds - condition average or better: 90%	Playgrounds - condition average or better: 90%	Playgrounds - condition average or better: 90%	Playgrounds - condition average or better: 90%
		Structures, fixtures and furniture - condition average or better: 95%	Structures, fixtures and furniture - condition average or better: 95%	Structures, fixtures and furniture - condition average or better: 95%	Structures, fixtures and furniture - condition average or better: 95%
		Public Convenience - condition average or better: 90%			
		Recreational tracks and pathways - condition average or better: 70%	Recreational tracks and pathways - condition average or better: 75%	Recreational tracks and pathways - condition average or better: 75%	Recreational tracks and pathways - condition average or better: 80%
		Vehicle access and parking - condition average or better: 90%	Vehicle access and parking - condition average or better: 90%	Vehicle access and parking - condition average or better: 90%	Vehicle access and parking - condition average or better: 95%
		100% of CSRs addressed within priority timeframes			
		Annual reduction in CSRs			
		Annual increase in rate of CSR clearance			

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
Community Parks, Cemeteries, Botanic Gardens, Hagley Park, Regional Parks,	Cemeteries administration services meet customer expectations	Funeral directors satisfaction with internment application process: 100%	Funeral directors satisfaction with internment application process: 100%	Funeral directors satisfaction with internment application process: 100%	Funeral directors satisfaction with internment application process: 100%
Environmental Education		Satisfaction with response time for internment applications: 100%	Satisfaction with response time for internment applications: 100%	Satisfaction with response time for internment applications: 100%	Satisfaction with response time for internment applications: 100%
	Provide community participation opportunities across the parks network	Regional Parks: 80 volunteer hours/1000 people			
		Botanic Gardens: 5 volunteer hours/1000 people	Botanic Gardens: 6 volunteer hours/1000 people	Botanic Gardens: 7 volunteer hours/1000 people	Botanic Gardens: 7 volunteer hours/1000 people
		Community Parks & Cemeteries: 5 volunteer hours/1000 people	Community Parks & Cemeteries: 5.5 volunteer hours/1000 people	Community Parks & Cemeteries: 6 volunteer hours/1000 people	Community Parks & Cemeteries: 10 volunteer hours/1000 people
		100% of funded conservation group project agreed outcomes met			
	Overall customer satisfaction with the presentation of the City's Parks	Regional Parks presentation: resident satisfaction ≥70 %	Regional Parks presentation: resident satisfaction ≥75 %	Regional Parks presentation: resident satisfaction ≥80 %	Regional Parks presentation: resident satisfaction ≥80 %
		Botanic Gardens & Mona Vale presentation: resident satisfaction ≥95 %	Botanic Gardens & Mona Vale presentation: resident satisfaction ≥95 %	Botanic Gardens & Mona Vale presentation: resident satisfaction ≥95 %	Botanic Gardens & Mona Vale presentation: resident satisfaction ≥95 %
		Hagley Park presentation: resident satisfaction ≥90 %	Hagley Park presentation: resident satisfaction ≥90 %	Hagley Park presentation: resident satisfaction ≥90 %	Hagley Park presentation: resident satisfaction ≥90 %
		Inner City presentation: resident satisfaction ≥80%	Inner City presentation: resident satisfaction ≥80%	Inner City presentation: resident satisfaction ≥85%	Inner City presentation: resident satisfaction ≥90%
		Cemeteries presentation: resident satisfaction ≥85 %	Cemeteries presentation: resident satisfaction ≥85 %	Cemeteries presentation: resident satisfaction ≥85 %	Cemeteries presentation: resident satisfaction ≥85 %
		Community Parks presentation: resident satisfaction ≥70 %	Community Parks presentation: resident satisfaction ≥75 %	Community Parks presentation: resident satisfaction ≥80 %	Community Parks presentation: resident satisfaction ≥80 %

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
Community Parks, Cemeteries, Botanic Gardens, Hagley Park, Regional Parks,	Satisfaction with the range and quality of recreation opportunities within parks	Resident satisfaction with range and quality of recreation facilities within Parks: ≥ 85%	Resident satisfaction with range and quality of recreation facilities within Parks: ≥ 85%	Resident satisfaction with range and quality of recreation facilities within Parks: ≥ 85%	Resident satisfaction with range and quality of recreation facilities within Parks: ≥ 90%
Environmental Education	Delivery of Environmental, Conservation, Water and Civil	Education programmes: 26 Participants/ 1000 people			
	Defence education programmes	Teachers satisfied with education programmes delivered: 95%			
	Provision of a network of publicly available marine structures	Customer satisfaction with marine structure facilities: 90 %	Customer satisfaction with marine structure facilities: 90 %	Customer satisfaction with marine structure facilities: 90 %	Customer satisfaction with marine structure facilities: 90 %
	that facilitate recreational and commercial access to the marine environment for citizens and visitors.	Wharves and Jetties ramps and slipways (condition average or better): 80%	Wharves and Jetties ramps and slipways (condition average or better):85%	Wharves and Jetties ramps and slipways (condition average or better):90%	Wharves and Jetties ramps and slipways (condition average or better):95%
		Seawalls (condition average or better): 50 %	Seawalls (condition average or better): 60 %	Seawalls (condition average or better): 70 %	Seawalls (condition average or better): 80 %
		Customer satisfaction with equitable access provided to the marine environment for recreational, commercial and transportation purposes: ≥ 50%	Customer satisfaction with equitable access provided to the marine environment for recreational, commercial and transportation purposes: ≥ 50%	Customer satisfaction with equitable access provided to the marine environment for recreational, commercial and transportation purposes: ≥ 50%	Customer satisfaction with equitable access provided to the marine environment for recreational, commercial and transportation purposes: ≥ 50%
		Annual increase in partnership agreements			
	Conserve, enhance and restore natural coastal features and landforms.	Increase of native coastal plant species to enhance natural coastal protection	Increase of native coastal plant species to enhance natural coastal protection	Increase of native coastal plant species to enhance natural coastal protection	Increase of native coastal plant species to enhance natural coastal protection

### Heritage

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
Manage and maintain the network of Parks heritage buildings, public monuments, sculptures, artworks.	To manage and maintain Public Monuments, Sculptures, Artworks and Parks Heritage Buildings of significance	Resident satisfaction with presentation of Public Monuments, Sculptures & Artworks: ≥ 90%	Resident satisfaction with presentation of Public Monuments, Sculptures & Artworks: ≥ 90%	Resident satisfaction with presentation of Public Monuments, Sculptures & Artworks: ≥ 90%	Resident satisfaction with presentation of Public Monuments, Sculptures & Artworks: ≥ 90%	
		Resident satisfaction with presentation of Parks Heritage Buildings:≥70%	Resident satisfaction with presentation of Parks Heritage Buildings:≥ 70%	Resident satisfaction with presentation of Parks Heritage Buildings:≥ 70%	Resident satisfaction with presentation of Parks Heritage Buildings:≥ 70%	

### **Refuse Disposal Statement of Service Provision**

### Solid Waste

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
	Recyclable materials collected by Council services and received for processing at the Materials Recovery Facility (MRF)	105 kg +40%/-10% recyclable materials / person / year collected and received by Council services	104 kg +40%/-10% recyclable materials / person / year collected and received by Council services	103 kg +40%/-10% recyclable materials / person / year collected and received by Council services	100 kg +40%/-10% recyclable materials / person / year collected and received by Council services
	Kerbside wheelie bins for recyclables emptied by Council services	At least 99.5% collection achieved when items correctly presented for collection	At least 99.5% collection achieved when items correctly presented for collection	At least 99.5% collection achieved when items correctly presented for collection	At least 99.5% collection achieved when items correctly presented for collection
	Tonnage of residual waste collected by Council services	≤120 kg/person/year	≤120 kg/person/year	≤119 kg/person/year	≤117 kg/person/year
	Kerbside residual waste collection – emptied by Council services	At least 99.5% collection achieved when items correctly presented for collection	At least 99.5% collection achieved when items correctly presented for collection	At least 99.5% collection achieved when items correctly presented for collection	At least 99.5% collection achieved when items correctly presented for collection
	Maximise beneficial use of landfill gas collected from Burwood landfill	Landfill gas to be available to facilities that utilise the gas at least 95% of the time	Landfill gas to be available to facilities that utilise the gas at least 95% of the time	Landfill gas to be available to facilities that utilise the gas at least 95% of the time	Alternative fuel source may need to be sourced and implemented
	Amount of organic material collected at Council facilities and diverted for composting	> 190 kg + 30% / - 10% / person / year	> 190 kg + 30% / - 10% / person / year	> 190 kg + 30% / - 10% / person / year	> 195 kg + 30% / - 10% / person / year
	Kerbside wheelie bins for organic material emptied by Council	At least 99.5% kerbside wheelie bins for organic material, emptied when correctly presented for collection	At least 99.5% kerbside wheelie bins for organic material, emptied when correctly presented for collection	At least 99.5% kerbside wheelie bins for organic material, emptied when correctly presented for collection	At least 99.5% kerbside wheelie bins for organic material, emptied when correctly presented for collection

### Regulatory and Compliance Statement of Service Provision

### Regulatory Compliance & Licencing

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
Animal Management	Animal Management Services prioritise activities that promote and protect community safety	98% of investigations of priority 1 complaints (aggressive dog behaviour and wandering stock) initiated within 10 minutes	98% of investigations of priority 1 complaints (aggressive dog behaviour and wandering stock) initiated within 10 minutes	98% of investigations of priority 1 complaints (aggressive dog behaviour and wandering stock) initiated within 10 minutes	98% of investigations of priority 1 complaints (aggressive dog behaviour and wandering stock) initiated within 10 minutes
	Animal management services encourage responsible dog	50 Bite prevention programmes delivered to schools annually	50 Bite prevention programmes delivered to schools annually	50 Bite prevention programmes delivered to schools annually	50 Bite prevention programmes delivered to schools annually
	ownership through education, registration and enforcement	20 Dog wise programmes delivered per annum	20 Dog wise programmes delivered per annum	20 Dog wise programmes delivered per annum	20 Dog wise programmes delivered per annum
Compliance and Investigations – Building Act, Resource Management Act, Council Bylaws	Protect community safety through the timely and effective response to complaints about public safety	100% of all investigations of dangerous building reports are initiated, and identified hazards secured, within 24 hours, 7 days a week	100% of all investigations of dangerous building reports are initiated, and identified hazards secured, within 24 hours, 7 days a week	100% of all investigations of dangerous building reports are initiated, and identified hazards secured, within 24 hours, 7 days a week	100% of all investigations of dangerous building reports are initiated, and identified hazards secured, within 24 hours, 7 days a week
		100% of all investigations into reports of incidents covered by the Resource Management Act that meet serious risk to public safety criteria are initiated within 24 hours, 7 days a week	100% of all investigations into reports of incidents covered by the Resource Management Act that meet serious risk to public safety criteria are initiated within 24 hours, 7 days a week	100% of all investigations into reports of incidents covered by the Resource Management Act that meet serious risk to public safety criteria are initiated within 24 hours, 7 days a week	100% of all investigations into reports of incidents covered by the Resource Management Act that meet serious risk to public safety criteria are initiated within 24 hours, 7 days a week
	Protect the safety of the community by ensuring swimming pools comply with legislative requirements	All pools are inspected in accordance with the legislative requirements in Section 162D of the Building Act 2004	All pools are inspected in accordance with the legislative requirements in Section 162D of the Building Act 2004	All pools are inspected in accordance with the legislative requirements in Section 162D of the Building Act 2004	All pools are inspected in accordance with the legislative requirements in Section 162D of the Building Act 2004
	Protect the health and safety of the community by ensuring Resource Management Act activities comply with legislative requirements	95% of high risk Resource Management Act consents and clean fill sites monitored at least once every 3 months	95% of high risk Resource Management Act consents and clean fill sites monitored at least once every 3 months	95% of high risk Resource Management Act consents and clean fill sites monitored at least once every 3 months	95% of high risk Resource Management Act consents and clean fill sites monitored at least once every 3 months
	Protect the safety of the community by ensuring Amusement Devices comply with legislative requirements	Upon request 100% of applications are processed, sites inspected and permits issued	Upon request 100% of applications are processed, sites inspected and permits issued	Upon request 100% of applications are processed, sites inspected and permits issued	Upon request 100% of applications are processed, sites inspected and permits issued

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
Alcohol Licensing	Protect the health and safety of the community by Licensing and monitoring high risk alcohol premises	100% Very High/High risk premises are visited at least once per year	100% Very High/High risk premises are visited at least once per year	100% Very High/High risk premises are visited at least once per year	100% Very High/High risk premises are visited at least once per year
Food Safety and Health Licensing	Food premises are safe and healthy for the public	98% of scheduled Food Control Plan verification visits are conducted	98% of scheduled Food Control Plan verification visits are conducted	98% of scheduled Food Control Plan verification visits are conducted	98% of scheduled Food Control Plan verification visits are conducted
		95% of premises issued with corrective actions are visited within 5 working days of the time specified for compliance	95% of premises issued with corrective actions are visited within 5 working days of the time specified for compliance	95% of premises issued with corrective actions are visited within 5 working days of the time specified for compliance	95% of premises issued with corrective actions are visited within 5 working days of the time specified for compliance
Environmental Health including noise and environmental nuisance	The community is not subjected to inappropriate noise levels	90% of complaints in relation to excessive noise are responded to within one hour	90% of complaints in relation to excessive noise are responded to within one hour	90% of complaints in relation to excessive noise are responded to within one hour	90% of complaints in relation to excessive noise are responded to within one hour
	Protect community safety through the timely and effective response to notifications of public health incidences	100% of investigations into matters that pose a serious risk to public health are received, assessed and if appropriate started within 24 hours (i.e. asbestos, P-labs, contaminated land, hazardous substances)	100% of investigations into matters that pose a serious risk to public health are received, assessed and if appropriate started within 24 hours (i.e. asbestos, P-labs, contaminated land, hazardous substances)	100% of investigations into matters that pose a serious risk to public health are received, assessed and if appropriate started within 24 hours (i.e. asbestos, P-labs, contaminated land, hazardous substances)	100% of investigations into matters that pose a serious risk to public health are received, assessed and if appropriate started within 24 hours (i.e. asbestos, P-labs, contaminated land, hazardous substances)
	Customers have access to information on compliance responsibilities	Staff are available to respond to public information requests between 8 – 5pm, Monday to Friday	Staff are available to respond to public information requests between 8 – 5pm, Monday to Friday	Staff are available to respond to public information requests between 8 – 5pm, Monday to Friday	Staff are available to respond to public information requests between 8 – 5pm, Monday to Friday

# **Building Services**

Services provided	Performance Measures	Previous Year	Performance Targets		
		2018-19 Target	2019-20	2020-21	2021-2028
Consenting and Compliance General Advice and Investigations	Consenting and Compliance general advice and response to public and elected member enquiries	Response meets legislative and/or agreed timeframes	Response meets legislative and/or agreed timeframes	Response meets legislative and/or agreed timeframes	Response meets legislative and/or agreed timeframes
Building Consenting	Grant Building Consents within 20 days working days	The minimum is to issue 95% of building consents within 19 working days from the date of acceptance	The minimum is to issue 95% of building consents within 19 working days from the date of acceptance	The minimum is to issue 95% of building consents within 19 working days from the date of acceptance	The minimum is to issue 99% of building consents within 20 working days from the date of acceptance
	Ensure % satisfaction with building consents process	Benchmark first year Set from Benchmark in Year 1 Set from Benchmark in Year 1   Quarterly review of survey results Quarterly review survey of Quarterly review survey of results	Quarterly review survey of results and feed common issues to issues	Set from Benchmark in Year 1 Quarterly review survey of results and feed common issues to issues register for resolution	
Building Inspections and Code Compliance Certificates	Grant Code Compliance Certificates within 20 working days	Issue minimum 95% of Code Compliance Certificates within 19 working days from the date of acceptance.	Issue minimum 95% of Code Compliance Certificates within 19 working days from the date of acceptance.	Issue minimum 95% of Code Compliance Certificates within 19 working days from the date of acceptance.	Issue minimum 99% of Code Compliance Certificates within 19 working days from the date of acceptance.
Building Consenting public advice	Eco Design Advice	Provide a quality eco design service	Provide a quality eco design service	Provide a quality eco design service	Provide a quality eco design service
Annual Building Warrants of Fitness	Audit Building Warrant of Fitness to ensure public safety and confidence	Complete annual audit schedule	Complete annual audit schedule	Complete annual audit schedule	This is an increase in service and reflects the need to ensure safety features of higher risk buildings are prioritised.
Building Accreditation Review	Building Consent Authority status is maintained	'Building Consent Authority' status is maintained	'Building Consent Authority' status is maintained	'Building Consent Authority' status is maintained	'Building Consent Authority' status is maintained
Building policy	Maintain a public register of earthquake prone buildings in Christchurch	Update the Earthquake Prone Building Register whenever the Council becomes aware of a change of a building's earthquake- prone status	Update the Earthquake Prone Building Register whenever the Council becomes aware of a change of a building's earthquake-prone status	Update the Earthquake Prone Building Register whenever the Council becomes aware of a change of a building's earthquake-prone status	Update the Earthquake Prone Building Register whenever the Council becomes aware of a change of a building's earthquake-prone status

# Land & Property Information Services

Services provided	Performance Measures	Previous Year	Performance Targets		
		2018-19 Target	2019-20	2020-21	2021-2028
Land Information Memoranda and property file requests	Process land information memoranda applications within statutory timeframes	Process 99% of land information memorandum applications within 10 working days	Process 99% of land information memorandum applications within 10 working days	Process 99% of land information memorandum applications within 10 working days	Process 99% of land information memorandum applications within 10 working days
Property File Requests	Provide customers with access to property files	Provide 99% of customers with access to property files within 5 working days of request (subject to payment of fees)	Provide 99% of customers with access to property files within 5 working days of request (subject to payment of fees)	Provide 99% of customers with access to property files within 5 working days of request (subject to payment of fees)	Provide 99% of customers with access to property files within 5 working days of request (subject to payment of fees)
	Provide customers with access to property files that are already stored electronically	Provide 99% of customers with access to property files within 2 working days of request (subject to payment of fees)	Provide 99% of customers with access to property files within 2 working days of request (subject to payment of fees)	Provide 99% of customers with access to property files within 2 working days of request (subject to payment of fees)	Provide 99% of customers with access to property files within 2 working days of request (subject to payment of fees)
Project Information Memoranda	Process project information memoranda applications within statutory timeframes	Process 99% of project information memorandum applications within 20 working days	Process 99% of project information memorandum applications within 20 working days	Process 99% of project information memorandum applications within 20 working days	Process 99% of project information memorandum applications within 20 working days

### **Resource Consenting**

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
Resource Management Applications	% of non-notified resource management applications processed within statutory timeframes	99% within statutory timeframes				
	% of notified resource management applications processed within statutory timeframes	99% within statutory timeframes				
	Ensure resource consent decision-making is robust and legally defensible	No decisions are overturned by the High Court upon judicial review	No decisions are overturned by the High Court upon judicial review.	No decisions are overturned by the High Court upon judicial review.	No decisions are overturned by the High Court upon judicial review.	
	% satisfaction of applicant with resource consenting process	70% satisfaction achieved	70% satisfaction achieved	70% satisfaction achieved	70% satisfaction achieved	
	Ensure quality process and decision making with resource consenting	Undertake an annual audit and implement recommendations through an action plan	Undertake an annual audit and implement recommendations through an action plan	Undertake an annual audit and implement recommendations through an action plan	Undertake an annual audit and implement recommendations through an action plan	
Development Contribution Assessments	Ensure quality process and decision making with development contribution assessments	Undertake an annual audit and implement recommendations through an action plan	Undertake an annual audit and implement recommendations through an action plan	Undertake an annual audit and implement recommendations through an action plan	Audit of processing of resource consent applications	

### **Roads and Footpaths Statement of Service Provision**

### Roads and Footpaths

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
Journeys are comfortable	Maintain roadway condition, to an appropriate national standard	The average roughness of the sealed local road network measured along the longitudinal profile of the road (NAASRA roughness counts): ≤125	The average roughness of the sealed local road network measured along the longitudinal profile of the road (NAASRA roughness counts): ≤124	The average roughness of the sealed local road network measured along the longitudinal profile of the road (NAASRA roughness counts): ≤123	The average roughness of the sealed local road network measured along the longitudinal profile of the road (NAASRA roughness counts): ≤123	
		Calculate the average quality of the sealed local road network, measured by smooth travel exposure (STE): ≥69%	Calculate the average quality of the sealed local road network, measured by smooth travel exposure (STE): ≥70%	Calculate the average quality of the sealed local road network, measured by smooth travel exposure (STE): ≥71%	Calculate the average quality of the sealed local road network, measured by smooth travel exposure (STE): ≥75%	
		The percentage of the sealed road network that is resurfaced each year: ≥2%	The percentage of the sealed road network that is resurfaced each year: ≥2%	The percentage of the sealed road network that is resurfaced each year: ≥2%	The percentage of the sealed road network that is resurfaced each year: ≥3%	
	Maintain the condition of footpaths	Condition rate the footpaths on a 1 to 5 (excellent to very poor) scale and confirm what percentage are rated as 3 or better: ≥75%	Condition rate the footpaths on a 1 to 5 (excellent to very poor) scale and confirm what percentage are rated as 3 or better: ≥76%	Condition rate the footpaths on a 1 to 5 (excellent to very poor) scale and confirm what percentage are rated as 3 or better: ≥77%	Condition rate the footpaths on a 1 to 5 (excellent to very poor) scale and confirm what percentage are rated as 3 or better: ≥80%	
	Maintain the condition of road carriageways	Reduce the number of customer service requests received for maintenance: 5,150	Reduce the number of customer service requests received for maintenance: 4,990	Reduce the number of customer service requests received for maintenance: 4,815	Reduce the number of customer service requests received for maintenance: 4,725	
	Improve resident satisfaction with road condition	≥38%	≥39%	≥40%	≥50%	
	Improve resident satisfaction with footpath condition	≥52%	≥53%	≥54%	≥60%	
Council is responsive to the needs of Customers	Reduce the number of complaints received	295	285	275	230	
	Respond to customer service requests within appropriate timeframes	≥95%	≥95%	≥95%	≥95%	
	Reduce the number of customer service requests relating to sweeping of the kerb and channel	4,500	4,380	4,250	3,560	
	Reduce the number of customer service requests relating to litter bin clearing	240	230	220	190	

### Stormwater Drainage Statement of Service Provision

### Stormwater Drainage

Services provided	ervices provided Performance Measures		Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
Provide and maintain the stormwater drainage system (surface water management systems, such as streams, rivers, utility waterways, basins, structures, pipes)	Council responds to flood events, faults and blockages promptly and effectively	The median response time to attend a flooding event, measured from the time that the territorial authority receives notification to the time that service personnel reach the site: ≤60 mins urban ≤120 mins rural	The median response time to attend a flooding event, measured from the time that the territorial authority receives notification to the time that service personnel reach the site: ≤60 mins urban ≤120 mins rural	The median response time to attend a flooding event, measured from the time that the territorial authority receives notification to the time that service personnel reach the site: ≤60 mins urban ≤120 mins rural	The median response time to attend a flooding event, measured from the time that the territorial authority receives notification to the time that service personnel reach the site: ≤60 mins urban ≤120 mins rural	
	Council manages the stormwater network in a responsible and sustainable manner	Resident satisfaction with Council's management of the stormwater network: ≥37%	Resident satisfaction with Council's management of the stormwater network: ≥38%	Resident satisfaction with Council's management of the stormwater network: ≥40%	Resident satisfaction with Council's management of the stormwater network: ≥50%	
		Number of abatement notices regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of abatement notices regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of abatement notices regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of abatement notices regarding Council resource consents related to discharges from the stormwater networks per year: 0	
			Number of infringement notices regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of infringement notices regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of infringement notices regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of infringement notices regarding Council resource consents related to discharges from the stormwater networks per year: 0
			Number of enforcement orders regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of enforcement orders regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of enforcement orders regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of enforcement orders regarding Council resource consents related to discharges from the stormwater networks per year: 0

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
Provide and maintain the stormwater drainage system (surface water management systems, such as streams, rivers, utility waterways, basins, structures, pipes)	Council manages the stormwater network in a responsible and sustainable manner	Number of successful prosecutions regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of successful prosecutions regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of successful prosecutions regarding Council resource consents related to discharges from the stormwater networks per year: 0	Number of successful prosecutions regarding Council resource consents related to discharges from the stormwater networks per year: 0	
	Stormwater network is managed to minimise risk of flooding, damage and	The number of flooding events that occur: <2	The number of flooding events that occur: <2	The number of flooding events that occur: <2	The number of flooding events that occur: <3	
	disruption	For each flooding event, the number of habitable floors affected. (Expressed per 1000 properties connected to the territorial authority's stormwater system.): <0.1	For each flooding event, the number of habitable floors affected. (Expressed per 1000 properties connected to the territorial authority's stormwater system.): <0.1	For each flooding event, the number of habitable floors affected. (Expressed per 1000 properties connected to the territorial authority's stormwater system.): <0.1	For each flooding event, the number of habitable floors affected. (Expressed per 1000 properties connected to the territorial authority's stormwater system.): <0.1	
	Stormwater network is managed to minimise risk of flooding, damage and disruption	Number of complaints received by a territorial authority about the performance of its stormwater system, expressed per 1,000 properties connected to the territorial authority's stormwater system: < 10	Number of complaints received by a territorial authority about the performance of its stormwater system, expressed per 1,000 properties connected to the territorial authority's stormwater system: < 10	Number of complaints received by a territorial authority about the performance of its stormwater system, expressed per 1,000 properties connected to the territorial authority's stormwater system: < 9	Number of complaints received by a territorial authority about the performance of its stormwater system, expressed per 1,000 properties connected to the territorial authority's stormwater system: < 8	

### Strategic Planning and Policy Statement of Service Provision

# Strategic Planning & Policy

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
Land use planning	Guidance on where and how the city grows through the District Plan.	Ensure Christchurch District Plan is operative.	Maintain operative District Plan	Maintain operative District Plan	100% of processing of plan changes comply with statutory processes and timeframes	
					Give effect to National and Regional Policy Statements	
		Set up an efficient and effective monitoring system to monitor the District Plan.			Five yearly monitoring report 2022 to inform the 10 year district plan review.	
				Complete urban development capacity assessment	Complete urban development capacity assessment (required every 3 years)	
	Plan for a focused and expedited regeneration of the residential	Cranford Regeneration Plan (and associated actions) completed.		Regeneration plans prepared within agreed time frames		
	red zone and earthquake affected areas of the city.	Southshore and South New Brighton regeneration strategy commenced.	Southshore and South New Brighton regeneration planning completed by 31 December 2019 at the latest, or as otherwise agreed by Council.			
		Comments on Regeneration Plans produced by partners are provided within statutory timeframes.	Comments on Regeneration Plans produced by partners are provided within statutory timeframes.	Comments on Regeneration Plans produced by partners are provided within statutory timeframes.		
	Process private plan change requests.	100% of any proposed private plan changes comply with statutory processes and timeframes	100% of any proposed private plan changes comply with statutory processes and timeframes	100% of any proposed private plan changes comply with statutory processes and timeframes	100% of any proposed private plan changes comply with statutory processes and timeframes	
Strategic transport	A strategic vision for transport to guide the planning and delivery of transport programmes.	Christchurch Transport Strategic Plan is updated and implementation framework developed.	Christchurch Transport Strategic Plan remains relevant	Christchurch Transport Strategic Plan remains relevant	Christchurch Transport Strategic Plan is reviewed	
	A strategic vision for transport to guide the planning and delivery of transport programmes.	All pertinent projects in the 2018 LTP are aligned with the Council's business cases	All pertinent projects in the Annual Plan are aligned with the Councils business cases	All pertinent projects in the Annual Plan are aligned with the Councils business cases	Councils programme business case is refreshed	
		Regional Public Transport Plan is completed or updated as agreed.	Future Public Transport Strategy is completed	Public Transport Policy / land use planning supports implementation of the future system.		

Services provided	Performance Measures	Previous Year 2018-19 Target	Performance Targets			
			2019-20	2020-21	2021-2028	
Heritage education, advocacy and advice	Maintain the sense of place by conserving the city's heritage places.	Provide advice as required in a timely manner – within 10 working days for consents.	Provide advice as required in a timely manner – within 10 working days for consents.	Provide advice as required in a timely manner – within 10 working days for consents.	Provide advice as required in a timely manner – within 10 working days for consents.	
	Support the conservation and enhancement of the city's heritage places	100% of approved grant applications are allocated in accordance with the policy.	100% of approved grant applications are allocated in accordance with the policy.	100% of approved grant applications are allocated in accordance with the policy.	100% of approved grant applications are allocated in accordance with the policy.	
Strategic policy	Advice to Council on high priority policy and planning issues that affect the City.	Annual strategy and policy work programme is aligned to Council Strategic Framework, and is submitted to Executive Leadership Team, and Council as required.	Annual strategy and policy work programme is aligned to Council Strategic Framework, and is submitted to Executive Leadership Team, and Council as required.	Annual strategy and policy work programme is aligned to Council Strategic Framework, and is submitted to Executive Leadership Team, and Council as required.	Annual strategy and policy work programme is aligned to Council Strategic Framework, and is submitted to Executive Leadership Team, and Council as required.	
		Policy advice to Council on emerging and new issues is prioritized to ensure delivery within budget and time requirements.	Policy advice to Council on emerging and new issues is prioritized to ensure delivery within budget and time requirements.	Policy advice to Council on emerging and new issues is prioritized to ensure delivery within budget and time requirements.	Policy advice to Council on emerging and new issues is prioritized to ensure delivery within budget and time requirements.	
			Reconfirm as necessary the Strategic Framework following Council elections.			
	Bylaws and regulatory policies are reviewed to meet emerging needs and satisfy statutory timeframes.	Carry out bylaw reviews in accordance with ten-year bylaw review schedule and statutory requirements	Carry out bylaw reviews in accordance with ten-year bylaw review schedule and statutory requirement	Carry out bylaw reviews in accordance with ten-year bylaw review schedule and statutory requirements	Carry out bylaw reviews in accordance with ten-year bylaw review schedule and statutory requirements	
Urban Regeneration Policy, Planning and Grants	Place-based policy and planning advice to support integrated urban regeneration and planning.	Working collaboratively with Community Boards (and in light of Community Board plans), DCL, RC and others, identify and address priority areas for CCC-led and community-led regeneration effort.	Working collaboratively with Community Boards (and in light of Community Board plans), DCL, RC and others, identify and address priority areas for CCC-led and community-led regeneration effort.	Working collaboratively with Community Boards (and in light of Community Board plans), DCL, RC and others, identify and address priority areas for CCC-led and community-led regeneration effort.	Reintegration across agencies of regeneration priorities and delivery mechanisms.	
		Allocate grant funds as per operational policy and terms of reference.	Allocate grant funds as per operational policy and terms of reference	Allocate grant funds as per operational policy and terms of reference		
Urban Design Policy, Planning and Grants	Provide design review advice for developments across the city	Coordinate and support a panel of suitably qualified professionals to provide timely advice on the urban design aspects of resource consent applications	Coordinate and support a panel of suitably qualified professionals to provide timely advice on the urban design aspects of resource consent applications	Coordinate and support a panel of suitably qualified professionals to provide timely advice on the urban design aspects of resource consent applications	Coordinate and support a panel of suitably qualified professionals to provide timely advice on the urban design aspects of resource consent applications	

Services provided	Performance Measures	Previous Year 2018-19 Target	Performance Targets			
			2019-20	2020-21	2021-2028	
Natural Hazards Policy and Planning	Information and advice on natural hazards affecting the city.	Community engagement to produce scenarios for coastal communities	Updated liquefaction mapping completed for Christchurch urban area.	Updated tsunami inundation modelling (localized event)	Greater Christchurch natural hazards strategy.	
				Port Hills slope stability study refreshed.	Banks Peninsula slope stability hazards study.	
	Advice on efficient and sustainable use of natural resources.	Monitor Council's carbon emissions through EnviroMark and CEMARS accreditation.	Monitor Council's carbon emissions through EnviroMark and CEMARS accreditation, and determine any actions as appropriate – including identification of reduction targets as agreed by Council.	Monitor Council's carbon emissions through EnviroMark and CEMARS accreditation, and determine any actions as appropriate – including identification of reduction targets as agreed by Council.		
	Support business sector resource efficiency	Up to 30 business activities occurring as part of a resource efficiency project or programme each year.	Up to 30 business activities occurring as part of a resource efficiency project or programme each year.	Up to 30 business activities occurring as part of a resource efficiency project or programme each year.	Up to 30 business activities occurring as part of a resource efficiency project or programme each year.	
		At least 5 case studies demonstrating the results of implemented resource efficiency initiatives.	At least 5 case studies demonstrating the results of implemented resource efficiency initiatives.	At least 5 case studies demonstrating the results of implemented resource efficiency initiatives.	At least 5 case studies demonstrating the results of implemented resource efficiency initiatives.	
21st Century Resilient City	Smart technologies, concepts, and approaches piloted.	Implement new initiatives within the Smart Cities programme, including building upon open data, IoT technology and Council's strategic direction to be an innovation and sustainable city.	Implement new initiatives within the Smart Cities programme, including building upon open data, IoT technology and Council's strategic direction to be an innovation and sustainable city.	Implement new initiatives within the Smart Cities programme, including building upon open data, IoT technology and Council's strategic direction to be an innovation and sustainable city.	TBD - Smart Cities programme not guaranteed to continue beyond 5 years	
	Greater Christchurch extracts value from 100RC relationship	Deliver the projects as identified in the Greater Christchurch Resilience Plan as resources permit.	Deliver the projects as identified in the Greater Christchurch Resilience Plan as resources permit.	Deliver the projects as identified in the Greater Christchurch Resilience Plan as resources permit.		
	Support the Greater Christchurch Partnership	Contribute to the settlement pattern review as and if agreed by Council and as funding permits.	Contribute to review of Urban Development Strategy.	Develop and implement new strategy for urban development and long-term well-being.		

# Public Information & Participation

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
Provide advice, leadership and support for engagement and consultation planning and	Provide advice and leadership in community engagement and consultation planning and delivery	Community consultation occurs for all projects / issues of high significance or as directed by Council	Community consultation occurs for all projects / issues of high significance or as directed by Council	Community consultation occurs for all projects / issues of high significance or as directed by Council	Community consultation occurs for all projects / issues of high significance or as directed by Council	
processes		Community Boards are informed of engagement plans for all relevant projects, and where appropriate, have sign off for local engagement activities: 95%	Community Boards are informed of engagement plans for all relevant projects, and where appropriate, have sign off for local engagement activities: 95%	Community Boards are informed of engagement plans for all relevant projects, and where appropriate, have sign off for local engagement activities: 95%	Community Boards are informed of engagement plans for all relevant projects, and where appropriate, have sign off for local engagement activities: 95%	
		Implement a dedicated youth engagement strategy in conjunction with a youth intern from the Christchurch Youth Council	Increase our youth target market by 5% on applicable social media platforms	TBD	TBD	
Provide external communications to inform Christchurch citizens about the Council's services, decisions and opportunities to participate	Provide external communications, marketing and engagement that are timely, relevant, accessible and cost effective, and that appeal to all citizens – regardless of age, ethnicity, location etc	Respond to all media calls within 24 hours, 7 days a week: 90%	Respond to all media calls within 24 hours, 7 days a week: 90%	Respond to all media calls within 24 hours, 7 days a week: 90%	Respond to all media calls within 24 hours, 7 days a week: 90%	
participate	Activity includes preparation and distribution of material about the Council and city via channels including print, web, social media, digital news channel, CCC.govt.nz, project specific	Use 2016/17 statistics as a baseline but expect a 5% increase given the trend for residents to use social media and the focus we are putting on this	Continue to increase page views on 18/19 result	Continue to increase page views on 19/20 result	TBD as method of delivery (channel type) is expected to change further within next 3 years	
	and area specific information newsletters and community board newsletters. Brand strategy delivery and management ensures communications are consistent and recognisably from the Christchurch City Council	All Community Boards are supported with communications advice and appropriate templates to share as they see fit with their communities	All Community Boards are supported with communications advice and appropriate templates to share as they see fit with their communities	All Community Boards are supported with communications advice and appropriate templates to share as they see fit with their communities		
Provide internal communications to ensure staff are informed about organisation-wide projects and initiatives	Develop and implement internal communications that are effective for elected members and staff	Communications plans are produced and implemented for all relevant internal organisational projects: 100%	Communications plans are produced and implemented for all relevant internal organisational projects: 100%	Communications plans are produced and implemented for all relevant internal organisational projects: 100%	Communications plans are produced and implemented for all relevant internal organisational projects: 100%	

### Economic Development

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
development and business support	ChristchurchNZ provides leadership in inclusive and sustainable economic development for Christchurch	ChristchurchNZ monitors and reports on CEDS programme twice yearly	Convene two city leadership discussions to review progress and recommend actions towards the 10-year goals <sup>1</sup>	Convene two city leadership discussions to review progress and recommend actions towards the 10-year goals	Convene two city leadership discussions to review progress and recommend actions towards the 10-year goals	
		Quarterly Economic Report is produced and available on the ChristchurchNZ website	Quarterly Economic Report is produced and available on the ChristchurchNZ website	Christchurch Quarterly Economic Report is produced and available on the ChristchurchNZ website	The Christchurch Quarterly Economic Report is produced and available on the ChristchurchNZ website	
		At least 6 Christchurch or Canterbury economic research reports completed	At least 6 Christchurch or Canterbury economic research reports completed	At least 6 Christchurch or Canterbury economic research reports completed	At least 6 Christchurch or Canterbury economic research reports completed	
		2 economic update events are delivered	Deliver face to face economic update to at least 600 people <sup>2</sup>	Deliver face to face economic update to at least 600 people	Deliver face to face economic update to at least 600 people	
		ChristchurchNZ provides input to at least 4 stakeholder working groups	Lead or provide significant input into at least 4 cross-agency or cross- industry working groups designed to deliver actions towards the 10 year goals <sup>3</sup>	Lead or provide significant input into at least 4 cross-agency or cross- industry working groups designed to deliver actions towards the 10 year goals	Lead or provide significant input into at least 4 cross-agency or cross- industry working groups designed to deliver actions towards the 10 year goals	
	ChristchurchNZ facilitates the development of businesses	At least 500 businesses access business support or advice	At least 500 businesses access business support or advice	At least 500 businesses access business support or advice	At least 500 businesses access business support or advice	
	with high growth potential	Net promotor score for business support services is +50 or greater	Net promotor score for business support services is +50 or greater	Net promotor score for business support services is +50 or greater	Net promotor score for business support services is +50 or greater	
		At least 3 initiatives to support targeted business challenges	At least 3 initiatives to support targeted business challenges	At least 3 initiatives to support targeted business challenges	At least 3 initiatives to support targeted business challenges	
	ChristchurchNZ supports an environment that encourages innovation, entrepreneurship and investment	ChristchurchNZ facilitates at least 2 opportunities to secure innovative businesses or investment into the city	Facilitate at least 2 opportunities to secure significant innovative businesses or investment into the city aligned with 10-year goals and priority focus areas <sup>4</sup>	Facilitate at least 2 opportunities to secure significant innovative businesses or investment into the city aligned with 10-year goals and priority focus areas	Facilitate at least 2 opportunities to secure significant innovative businesses or investment into the city aligned with 10-year goals and priority focus areas	

#### Changes to Economic Development

- <sup>1</sup> Change in Performance Target Better reflects the active role ChristchurchNZ will take in ensuring progress against Christchurch's 10-year economic prosperity goals
- <sup>2</sup> Change in Performance Target Better reflects audience reach

<sup>&</sup>lt;sup>3</sup> Change in Performance Target – Better reflects the active role ChristchurchNZ will take in ensuring progress against Christchurch's 10 year economic prosperity goals and supporting collaboration across agencies <sup>4</sup> Change in Performance Target – Better aligns activity with 10-year goals and needs of economy to transform

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
	ChristchurchNZ supports an environment that encourages innovation, entrepreneurship and investment	Support at least 10 start-up companies and 40 innovation, entrepreneurship and investment related events	Support at least 10 start-up/ SME companies aligned with priority focus areas <sup>1</sup>	Support at least 10 start-up/ SME companies aligned with priority focus areas	Support at least 10 start-up/ SME companies aligned with priority focus area	
Attraction	ChristchurchNZ leads the promotion and marketing of Christchurch and Canterbury to visitors	Christchurch Visitor Industry Situation report produced annually and available on ChristchurchNZ website	Christchurch Visitor Industry Situation report produced annually and available on ChristchurchNZ website	Christchurch Visitor Industry Situation report produced annually and available on ChristchurchNZ website	Christchurch Visitor Industry Situation report produced annually and available on ChristchurchNZ website	
		Christchurch Visitor Strategy reviewed by June 2019			Christchurch Visitor Strategy reviewed by June 2022 & 2025	
	ChristchurchNZ leads the promotion and marketing of Christchurch and Canterbury to visitors	At least 50 famils hosted and 20 trade events led or attended	At least 50 famils hosted and 10 trade events led or attended or attended in priority markets <sup>2</sup>	At least 50 famils hosted and 10 trade events led or attended or attended in priority markets	At least 50 famils hosted and 10 trade events led or attended or attended in priority markets	
	ChristchurchNZ promotes Christchurch and Canterbury as a great place to hold business events and conferences	Prepare at least 30 city bids to attract business events to Christchurch	Prepare at least 30 city bids to attract business events to Christchurch	Prepare at least 30 city bids to attract business events to Christchurch	Prepare at least 30 city bids to attract business events to Christchurch	
		At least 25% success rate for business event bids	At least 35% success rate for business event bid <sup>3</sup>	At least 35% success rate for business event bid	At least 35% success rate for business event bid	
		Total visits to online convention bureau information is at least 15,000	Deleted Target <sup>4</sup>			
		1 major business event in place (new activity, TRENZ, subject to additional funding)		1 major business event in place (new activity, TRENZ, subject to additional funding)	1 major business event in place (new activity, TRENZ, subject to additional funding)	
	ChristchurchNZ attracts, manages and sponsors the delivery of major events			The Christchurch Major Events Strategy is reviewed and updated	The Christchurch Major Events Strategy is reviewed and updated in 2025/26	

#### Changes to Economic Development

- <sup>1</sup> Change in Performance Target ChristchurchNZ is reviewing its delivery of events in the context of a mature start-up and innovation ecosystem and a shift in central government funding priorities; ChristchurchNZ is focusing its effort on those businesses in post-launch where we can make the most difference, given the maturing start-up support systems in Christchurch.
- <sup>2</sup> Change in Performance Target ChristchurchNZ is moving to a more targeted approach to trade partnership activity, focusing on priority markets to achieve greater impact.

<sup>&</sup>lt;sup>3</sup> Change in Performance Target - Increasing level of ambition in line with proximity of opening of Te Pae Convention Centre.

<sup>&</sup>lt;sup>4</sup> Deleted Target - Convention bureau activity is business-to-business activity where website visits is not an accurate or useful measure of effectiveness. The measures of bids made and success rate are sufficient to show the value and volume of activity

Services provided	Performance Measures	Previous Year	Performance Targets			
		2018-19 Target	2019-20	2020-21	2021-2028	
	ChristchurchNZ attracts, manages and sponsors the delivery of major events	At least 2 events delivered at major event level as defined by the Major Events strategy	Portfolio of events delivered at major event level as defined by the Major Events strategy <sup>1</sup>	Portfolio of events delivered at major event level as defined by the Major Events strategy	Portfolio of events delivered at major event level as defined by the Major Events strategy	
		Establish and have at least 2 meetings of the Major Event Strategy Advisory Group	At least one Major Events Seed Funding round delivered per annum <sup>2</sup>	At least one Major Events Seed Funding round delivered per annum	At least one Major Events Seed Funding round delivered per annum	
City Profile	ChristchurchNZ provides residents and visitors with	Total sessions on online promotional and digital platforms about visiting,	Increase social engagement by 30% year on year <sup>3</sup>	Increase social engagement by 30% year on year	Increase social engagement by 30% year on year	
	information about events, activities and attractions on in Christchurch	working and living in Christchurch is at least 600,000	Increase clicks to ChristchurchNZ website by 25% year on year <sup>4</sup>	Increase clicks to ChristchurchNZ website by 25% year on year	Increase clicks to ChristchurchNZ website by 25% year on year	
	ChristchurchNZ leads collaborative development and implementation of a city narrative	Online toolkit of materials for city narrative is maintained & utilisation is monitored	Monitor month on month narrative toolkit traffic and activity to ensure consistently increasing engagement and usage <sup>5</sup>	Monitor month on month narrative toolkit traffic and activity to ensure consistently increasing engagement and usage	Monitor month on month narrative toolkit traffic and activity to ensure consistently increasing engagement and usage	
		At least 4 meetings of the City Narrative Steering Group	Facilitate quarterly stakeholder engagement and business outreach initiative for nurturing city narrative <sup>6</sup>	Facilitate quarterly stakeholder engagement and business outreach initiative for nurturing city narrative	Facilitate quarterly stakeholder engagement and business outreach initiative for nurturing city narrative	
	Christchurch Visitor Information Centre provides services that visitors use	Christchurch i-SITE visitor number is at least: Establish baseline	Christchurch i-SITE visitor number is at least: Set target using baseline	Christchurch i-SITE visitor number is at least: Set target using baseline	Christchurch i-SITE visitor number is at least: Set target using baseline	
		Christchurch i-SITE visitor e-mail response number is at least: Establish baseline	Christchurch i-SITE visitor e-mail response number is at least: Set target using baseline	Christchurch i-SITE visitor e-mail response number is at least: Set target using baseline	Christchurch i-SITE visitor e-mail response number is at least: Set target using baseline	
		i-SITE customer satisfaction level is at least 8.5 out of 10	i-SITE customer satisfaction level is at least 8.5 out of 10	i-SITE customer satisfaction level is at least 8.5 out of 10	i-SITE customer satisfaction level is at least 8.5 out of 10	
Antarctic gateway	Christchurch is recognised by Antarctic programme partners	Antarctic Gateway Strategy is approved			Antarctic Gateway Strategy is reviewed and approved.	
	as being a quality Gateway city	Antarctic Gateway Strategy progress report is produced	Deliver actions as set out in the Antarctic Gateway Strategy implementation plan <sup>7</sup>	Deliver actions as set out in the Antarctic Gateway Strategy implementation plan	Deliver actions as set out in the Antarctic Gateway Strategy implementation plan	

#### Changes to Economic Development

<sup>1</sup> Change in Performance Target - Better reflects the need to consider Major Events activity has a strategic portfolio across the year and genres, rather than as isolated events.

<sup>2</sup> Change in Performance Target - Purpose of advisory group to make decisions supporting major events seed funding decisions. New measure better reflects the purpose of the activity

<sup>&</sup>lt;sup>3</sup> Change in Performance Target - New measures better reflect ChristchurchNZ's ambition to grow audience engagement

<sup>&</sup>lt;sup>4</sup> Change in Performance Target - New measures better reflect ChristchurchNZ's ambition to grow audience engagement

<sup>&</sup>lt;sup>5</sup> Change in Performance Target - New measures better focus now narrative and toolkit are in place, to grow wider community engagement

<sup>&</sup>lt;sup>6</sup> Change in Performance Target - New measures better focus now narrative and toolkit are in place, to grow wider community engagement

<sup>&</sup>lt;sup>7</sup> Change in Performance Target - Reflects focus on delivery rather than reporting
## Transportation Statement of Service Provision

Active Travel

Services provided	Performance Measures	Previous Year	Performance Targets				
		2018-19 Target	2019-20	2020-21	2021-2028		
Journeys are comfortable	Improve the perception that Christchurch is a walking friendly city	Percentage of people that agree that Christchurch is a walking friendly city, based on the Annual Resident Survey: ≥84%	Percentage of people that agree that Christchurch is a walking friendly city, based on the Annual Resident Survey: ≥84%	Percentage of people that agree that Christchurch is a walking friendly city, based on the Annual Resident Survey: ≥85%	Percentage of people that agree that Christchurch is a walking friendly city, based on the Annual Resident Survey: ≥90%		
	Improve the perception that Christchurch is a cycling friendly city	Percentage of people that agree that Christchurch is a cycling friendly city, based on the Annual Resident Survey: ≥53%	Percentage of people that agree that Christchurch is a cycling friendly city, based on the Annual Resident Survey: ≥54%	Percentage of people that agree that Christchurch is a cycling friendly city, based on the Annual Resident Survey: ≥55%	Percentage of people that agree that Christchurch is a cycling friendly city, based on the Annual Resident Survey: ≥60%		
Customers have choices	More people are choosing to travel by bike	Increase in the number of average daily cyclists, from citywide cycle counts: ≥2.5%, to 4,825	Increase in the number of average daily cyclists, from citywide cycle counts: ≥2.5%, to 4,963	Increase in the number of average daily cyclists, from citywide cycle counts: ≥3%, to 5,100	Increase in the number of average daily cyclists, from citywide cycle counts: ≥3%, to 6,065		
	Increase the numbers of people cycling into the central city	Increase in the number of morning peak hour cyclists coming into the central city, from cordon cycle counts: ≥7.5%, to 319	Increase in the number of morning peak hour cyclists coming into the central city, from cordon cycle counts: ≥7.5% to 339	Increase in the number of morning peak hour cyclists coming into the central city, from cordon cycle counts: ≥5%, to 353	Increase in the number of morning peak hour cyclists coming into the central city, from cordon cycle counts: ≥5%, to 450		
Journeys are safe	Reduce the number of reported cycling and pedestrian crashes on the network	Number of deaths or serious injuries to pedestrians and cyclists from crashes on the local road network per calendar year: Less than 45	Number of deaths or serious injuries to pedestrians and cyclists from crashes on the local road network per calendar year: Less than 43	Number of deaths or serious injuries to pedestrians and cyclists from crashes on the local road network per calendar year: Less than 41	Number of deaths or serious injuries to pedestrians and cyclists from crashes on the local road network per calendar year: Less than 30		

## Parking

Services provided	2018-19 Target		Performance Targets				
			2019-20	2020-21	2021-2028		
Journeys are safe	Improve customer perception of vehicle and personal security at Council off-street parking facilities	Percentage of people that agree with vehicle and personal security at Council off-street parking facilities, based on the Annual Resident Survey: ≥50%	Percentage of people that agree with vehicle and personal security at Council off-street parking facilities, based on the Annual Resident Survey: ≥52%Percentage of people that agree with vehicle and personal security at Council off-street parking facilities, based on the Annual Resident Survey: ≥53%		Percentage of people that agree with vehicle and personal security at Council off-street parking facilities, based on the Annual Resident Survey: ≥60%		
Journeys are comfortable	Improve customer perception of the ease of use of Council on- street parking facilities	Percentage of people that agree with the ease of the use of Council on-street parking facilities, based on the Annual Resident Survey: ≥50%	Percentage of people that agree with the ease of the use of Council on-street parking facilities, based on the Annual Resident Survey: ≥52%	Percentage of people that agree with the ease of the use of Council on-street parking facilities, based on the Annual Resident Survey: ≥53%	Percentage of people that agree with the ease of the use of Council on-street parking facilities, based on the Annual Resident Survey: ≥60%		
Customers have choices	Provide an appropriate number of parking spaces in the central city, so that occupancy is optimised	Average occupancy of on and off street car parks within the inner city zone between 9am and 5pm Mon – Fri inclusive: 60-85%	Average occupancy of on and off street car parks within the inner city zone between 9am and 5pm Mon – Fri inclusive: 60-85%	r parks within the inner between 9am and 5pm city zone between 9am and 5pm			

## Public Transport Infrastructure

Services provided	Performance Measures	Previous Year	Performance Targets				
		2018-19 Target	2019-20	2020-21	2021-2028		
Journeys are comfortable	Improve user satisfaction of public transport facilities			Users satisfaction rate with the number and quality of bus shelters, based on the Annual Environment Canterbury Metro user satisfaction Survey: ≥7.4 (mean score of an eleven point scale)	Users satisfaction rate with the number and quality of bus shelters, based on the Annual Environment Canterbury Metro user satisfaction Survey: ≥8.3 (mean score of an eleven point scale)		
Council is responsive to the needs of Customers	Reduce the number of customer service requests relating to quality and cleanliness of public transport infrastructure facilities	Numbers of customer service requests relating to quality and cleanliness of public transport infrastructure facilities: 312	Numbers of customer service requests relating to quality and cleanliness of public transport infrastructure facilities: 288	Numbers of customer service requests relating to quality and cleanliness of public transport infrastructure facilities: 264	Numbers of customer service requests relating to quality and cleanliness of public transport infrastructure facilities: 240		
Customers have choices	More people are choosing to travel by bus	The change in number of people travelling by bus from the previous financial year: ≥+0% (13,467,570 pax)	The change in number of people travelling by bus from the previous financial year: ≥+0.0% (13,467,570 pax)	The change in number of people travelling by bus from the previous financial year: ≥+0.63% (13,551,740 pax)	The change in number of people travelling by bus from the previous financial year: ≥+0.63% (16,800,400 pax)		
Journey times are reliable	Improve the reliability of passenger transport journey time	The percentage of bus movements that occur within - 1:00 min early to 4:00 mins late, measured at designated timing stages: 85%	The percentage of bus movements that occur within - 1:00 min early to 4:00 mins late, measured at designated timing stages: 85%	The percentage of bus movements that occur within - 1:00 min early to 4:00 mins late, measured at designated timing stages: 86%	The percentage of bus movements that occur within - 1:00 min early to 4:00 mins late, measured at designated timing stages: 90%		

## Traffic Safety and Efficiency

Services provided		Previous Year 2018-19 Target	Performance Targets				
			2019-20	2020-21	2021-2028		
Journey times are reliable	Maintain journey reliability on strategic routes	Average journey time on 22 strategic routes, as measured by CTOC: Peak 25m Day 15m Night 10m	Average journey time on 22 strategic routes, as measured by CTOC: Peak 25m Day 15m Night 10m	Average journey time on 22 strategic routes, as measured by CTOC: Peak 25m Day 15m Night 10m	Average journey time on 22 strategic routes, as measured by CTOC: Peak 25m Day 15m Night 10m		
Maintain the number of motorised vehicle trips at 2019 levels			0.96 to 1.02 million vehicles per week	0.96 to 1.02 million vehicles per week			
	Maintain the number of motorised vehicle trips at 2019 levels	Total number of all-purpose vehicle crossings at 15 major intersections during an average summer week as recorded by SCATS traffic data: 4.21 million vehicles per week (+/-3%)	4.08 to 4.34 million vehicles per week	4.08 to 4.34 million vehicles per week	4.08 to 4.34 million vehicles per week		
Journeys are safe	Reduce the number of crashes on the road network	≤129 (reduce by 5 or more per year)	≤124 (reduce by 5 or more per year) (The number of crashes resulting in deaths or serious injuries on the local road network per calendar year. Reported from CAS.)	≤119 (reduce by 5 or more per year)	≤100 (reduce by 5 or more per year)		

### **Wastewater Statement of Service Provision**

Wastewater Collection, Treatment & Disposal

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
Collecting wastewater from properties within the reticulated area and conveying the wastewater to treatment plants	Council wastewater services are reliable	Proportion of residents satisfied with the reliability and responsiveness provided by Council wastewater services: ≥ 79%	Proportion of residents satisfied with the reliability and responsiveness provided by Council wastewater services: ≥ 79%	Proportion of residents satisfied with the reliability and responsiveness provided by Council wastewater services: ≥ 80%	Proportion of residents satisfied with the reliability and responsiveness provided by Council wastewater services: ≥ 85%
		Median time from notification to attendance of overflows resulting from network faults: ≤ 1 hour	Median time from notification to attendance of overflows resulting from network faults: ≤ 1 hour	Median time from notification to attendance of overflows resulting from network faults: ≤ 1 hour	Median time from notification to attendance of overflows resulting from network faults: ≤ 1 hour
		Median time from notification to resolution of overflows resulting from network faults: ≤ 24 hours	Median time from notification to resolution of overflows resulting from network faults: ≤ 24 hours	Median time from notification to resolution of overflows resulting from network faults: ≤ 24 hours	Median time from notification to resolution of overflows resulting from network faults: ≤ 24 hours
		Number of wastewater odour complaints per 1,000 properties connected to the wastewater network per year: ≤ 0.6	Number of wastewater odour complaints per 1,000 properties connected to the wastewater network per year: ≤ 0.6	Number of wastewater odour complaints per 1,000 properties connected to the wastewater network per year: ≤ 0.6	Number of wastewater odour complaints per 1,000 properties connected to the wastewater network per year: ≤ 0.6
		Number of wastewater system fault complaints per 1,000 properties connected to the wastewater network per year: ≤ 0.6	Number of wastewater system fault complaints per 1,000 properties connected to the wastewater network per year: ≤ 0.7	Number of wastewater system fault complaints per 1,000 properties connected to the wastewater network per year: ≤ 0.8	Number of wastewater system fault complaints per 1,000 properties connected to the wastewater network per year: ≤ 1.5
		Number of wastewater system blockage complaints per 1,000 properties connected to the wastewater network per year: ≤ 10	Number of wastewater system blockage complaints per 1,000 properties connected to the wastewater network per year: ≤ 12	Number of wastewater system blockage complaints per 1,000 properties connected to the wastewater network per year: ≤ 14	Number of wastewater system blockage complaints per 1,000 properties connected to the wastewater network per year: ≤ 20
		Percentage of wastewater gravity network pipework identified as condition grade 5 through physical inspection rather than theoretical modelling: ≥ 95%	Percentage of wastewater gravity network pipework identified as condition grade 5 through physical inspection rather than theoretical modelling: ≥ 95%	Percentage of wastewater gravity network pipework identified as condition grade 5 through physical inspection rather than theoretical modelling: ≥ 95%	Percentage of wastewater gravity network pipework identified as condition grade 5 through physical inspection rather than theoretical modelling: ≥ 95%

Services provided	Performance Measures	Previous Year 2018-19 Target	Performance Targets				
			2019-20	2020-21	2021-2028		
Collecting wastewater from properties within the reticulated area and conveying the wastewater to treatment plants	Council wastewater services are responsive	Number of complaints regarding Council's response to issues with the Council wastewater system per 1,000 properties connected to the wastewater network per year: ≤ 0.1	Number of complaints regarding Council's response to issues with the Council wastewater system per 1,000 properties connected to the wastewater network per year: ≤ 0.1	Number of complaints regarding Council's response to issues with the Council wastewater system per 1,000 properties connected to the wastewater network per year: ≤ 0.1	Number of complaints regarding Council's response to issues with the Council wastewater system per 1,000 properties connected to the wastewater network per year: ≤ 0.1		
		Median time from notification to arrival on-site for non-urgent faults on urban wastewater networks: ≤ 5 days	Median time from notification to arrival on-site for non-urgent faults on urban wastewater networks: ≤ 5 days	Median time from notification to arrival on-site for non-urgent faults on urban wastewater networks: ≤5 days	Median time from notification to arrival on-site for non-urgent faults on urban wastewater networks: ≤ 5 days		
		Median time from notification to arrival on-site for non-urgent faults on rural wastewater networks: ≤ 5 days	arrival on-site for non-urgent faults on rural wastewaterarrival on-site for non-urgent faults on rural wastewaterarrival on-site faults on rural		Median time from notification to arrival on-site for non-urgent faults on rural wastewater networks: ≤ 5 days		
	Council maximises public health through wastewater services	Number of dry weather overflows from wastewater systems per 1,000 connected properties per year: ≤ 0.7	Number of dry weather overflows from wastewater systems per 1,000 connected properties per year: ≤ 0.7	Number of dry weather overflows from wastewater systems per 1,000 connected properties per year: ≤ 0.7	Number of dry weather overflows from wastewater systems per 1,000 connected properties per year: ≤ 1.4		
Operate and maintain treatment plants, discharge structures/outfalls and biosolids reuse/disposal	Council disposes of wastewater in a responsible manner	Number of abatement notices regarding Council resource consents related to discharges from wastewater systems per year: 0	Number of abatement notices regarding Council resource consents related to discharges from wastewater systems per year: 0	Number of abatement notices regarding Council resource consents related to discharges from wastewater systems per year: 0	Number of abatement notices regarding Council resource consents related to discharges from wastewater systems per year: 0		
		Number of infringement notices regarding Council resource consents related to discharges from wastewater systems per year: 0	Number of infringement notices regarding Council resource consents related to discharges from wastewater systems per year: 0	Number of infringement notices regarding Council resource consents related to discharges from wastewater systems per year: 0	Number of infringement notices regarding Council resource consents related to discharges from wastewater systems per year: 0		
		Number of enforcement orders regarding Council resource consents related to discharges from wastewater systems per year: 0	Number of enforcement orders regarding Council resource consents related to discharges from wastewater systems per year: 0	Number of enforcement orders regarding Council resource consents related to discharges from wastewater systems per year: 0	Number of enforcement orders regarding Council resource consents related to discharges from wastewater systems per year: 0		
		Number of convictions regarding Council resource consents related to discharges from the wastewater systems per year: 0	Number of convictions regarding Council resource consents related to discharges from the wastewater systems per year: 0	Number of convictions regarding Council resource consents related to discharges from the wastewater systems per year: 0	Number of convictions regarding Council resource consents related to discharges from the wastewater systems per year: 0		

## Water Supply Statement of Service Provision

Water Supply

Services provided	Performance Measures	Previous Year		Performance Targets	
		2018-19 Target	2019-20	2020-21	2021-2028
Supplying potable water to properties, through the provision of infrastructure to take, treat (where appropriate), store, deliver,	Council operates water supplies in a reliable and responsive manner	Proportion of residents satisfied with the reliability of Council water supplies: >=85%	Proportion of residents satisfied with the reliability of Council water supplies: >= 85%	Proportion of residents satisfied with the reliability of Council water supplies: >= 85%	Proportion of residents satisfied with the reliability of Council water supplies: >= 80%
maintain, manage and monitor the supply		Proportion of residents satisfied with the responsiveness of Council water supplies: >=85%	Proportion of residents satisfied with the responsiveness of Council water supplies: >=85%	Proportion of residents satisfied with the responsiveness of Council water supplies: >=85%	Proportion of residents satisfied with the responsiveness of Council water supplies: >=80%
		Number of unplanned interruptions per 1,000 properties served per year: ≤ 16	Number of unplanned interruptions per 1,000 properties served per year: ≤ 16	Number of unplanned interruptions per 1,000 properties served per year: ≤ 16	Number of unplanned interruptions per 1,000 properties served per year: ≤ 16
		Number of continuity of supply complaints per 1,000 customers served per year: ≤ 2	Number of continuity of supply complaints per 1,000 customers served per year: ≤ 2	Number of continuity of supply complaints per 1,000 customers served per year: ≤ 2	Number of continuity of supply complaints per 1,000 customers served per year: ≤ 2
		Median time from notification to attendance of urgent call-outs: ≤ 1 hour	Median time from notification to attendance of urgent call-outs: ≤ 1 hour	Median time from notification to attendance of urgent call-outs: ≤ 1 hour	Median time from notification to attendance of urgent call-outs: ≤ 1 hour
		Median time from notification to resolution of urgent call-outs: ≤ 5 hours	Median time from notification to resolution of urgent call-outs: ≤ 5 hours	Median time from notification to resolution of urgent call-outs: ≤ 5 hours	Median time from notification to resolution of urgent call-outs: ≤ 5 hours
		Median time from notification to attendance of non-urgent call- outs: ≤ 3 days	Median time from notification to attendance of non-urgent call- outs: ≤ 3 days	Median time from notification to attendance of non-urgent call- outs: ≤ 3 days	Median time from notification to attendance of non-urgent call- outs: ≤ 3 days
		Median time from notification to resolution of non-urgent call- outs: ≤ 4 days	Median time from notification to resolution of non-urgent call- outs: ≤ 4 days	Median time from notification to resolution of non-urgent call- outs: ≤ 4 days	Median time from notification to resolution of non-urgent call- outs: ≤ 4 days
		Number of pressure or flow complaints per 1,000 connections per year: ≤ 2	Number of pressure or flow complaints per 1,000 connections per year: ≤ 2	Number of pressure or flow complaints per 1,000 connections per year: ≤ 2	Number of pressure or flow complaints per 1,000 connections per year: < 2

Services provided	Performance Measures	Previous Year	Performance Targets				
		2018-19 Target	2019-20	2020-21	2021-2028		
Supplying potable water to properties, through the provision of infrastructure to take, treat (where appropriate), store, deliver, maintain, manage and *monitor the supply	Council operates water supplies in a reliable and responsive manner	Number of complaints regarding Council's response to complaints about drinking water taste, odour, pressure or flow, or continuity of supply per 1,000 properties connected to the Council's water supply system per year: ≤ 0.6	Number of complaints regarding Council's response to complaints about drinking water taste, odour, pressure or flow, or continuity of supply per 1,000 properties connected to the Council's water supply system per year: ≤ 0.6	Number of complaints regarding Council's response to complaints about drinking water taste, odour, pressure or flow, or continuity of supply per 1,000 properties connected to the Council's water supply system per year: ≤ 0.6	Number of complaints regarding Council's response to complaints about drinking water taste, odour, pressure or flow, or continuity of supply per 1,000 properties connected to the Council's water supply system per year: ≤ 0.6		
	Council water supplies are safe to drink	Number of highest risk properties assessed and required to install backflow prevention devices each year: ≥ 100	Number of highest risk properties assessed and required to install backflow prevention devices each year: ≥ 100	Number of highest risk properties assessed and required to install backflow prevention devices each year: ≥ 100	Number of highest risk properties assessed and required to install backflow prevention devices each year: ≥ 100		
		Proportion of urban residents supplied water compliant with the DWSNZ bacterial compliance criteria: ≥ 99.8%	Proportion of urban residents supplied water compliant with the DWSNZ bacterial compliance criteria: ≥ 99.8%	Proportion of urban residents supplied water compliant with the DWSNZ bacterial compliance criteria: ≥ 99.8%	Proportion of urban residents supplied water compliant with the DWSNZ bacterial compliance criteria: ≥ 99.8%		
		Proportion of rural residents supplied water compliant with the DWSNZ bacterial compliance criteria: ≥ 99.5%	Proportion of rural residents supplied water compliant with the DWSNZ bacterial compliance criteria: ≥ 99.8%	Proportion of rural residents supplied water compliant with the DWSNZ bacterial compliance criteria: ≥ 99.8%	Proportion of rural residents supplied water compliant with the DWSNZ bacterial compliance criteria: ≥ 99.8%		
		Proportion of urban residents supplied water compliant with the DWSNZ protozoal compliance criteria: ≥ 79%	Proportion of urban residents supplied water compliant with the DWSNZ protozoal compliance criteria: ≥ 99.8%	Proportion of urban residents supplied water compliant with the DWSNZ protozoal compliance criteria: ≥ 99.8%	Proportion of urban residents supplied water compliant with the DWSNZ protozoal compliance criteria: ≥ 99.8%		
		Proportion of rural residents supplied water compliant with the DWSNZ protozoal compliance criteria: ≥ 8.5%	Proportion of rural residents supplied water compliant with the DWSNZ protozoal compliance criteria: ≥ 8.5%	Proportion of rural residents supplied water compliant with the DWSNZ protozoal compliance criteria: ≥ 19%	Proportion of rural residents supplied water compliant with the DWSNZ protozoal compliance criteria: ≥ 19%		
		Proportion of water supply zones with a MoH approved Water Safety Plan: 100%	Proportion of water supply zones with a MoH approved Water Safety Plan: 100%	Proportion of water supply zones with a MoH approved Water Safety Plan: 100%	Proportion of water supply zones with a MoH approved Water Safety Plan: 100%		

Services provided	Performance Measures	Previous Year	Performance Targets				
		2018-19 Target	2019-20	2020-21	2021-2028		
Supplying potable water to properties, through the provision of infrastructure to take, treat (where appropriate), store, deliver,	Council provides high quality drinking water	Proportion of residents satisfied with the quality of Council water supplies: >=65%	Proportion of residents satisfied with the quality of Council water supplies: >= 70%	Proportion of residents satisfied with the quality of Council water supplies: >= 70%	Proportion of residents satisfied with the quality of Council water supplies: >= 85%		
maintain, manage and monitor the supply		Number of water clarity complaints per 1,000 connections per year: ≤ 1.0	Number of water clarity complaints per 1,000 connections per year: ≤ 1.0	Number of water clarity complaints per 1,000 connections per year: ≤ 1.0	Number of water clarity complaints per 1,000 connections per year: ≤ 1.0		
		Number of water taste complaints per 1,000 connections per year: ≤ 0.5	Number of water taste complaints per 1,000 connections per year: ≤ 0.5	Number of water taste complaints per 1,000 connections per year: ≤ 0.5	Number of water taste complaints per 1,000 connections per year: ≤ 0.5		
		Number of water odour complaints per 1,000 connections per year: ≤ 0.5	Number of water odour complaints per 1,000 connections per year: ≤ 0.5	Number of water odour complaints per 1,000 connections per year: ≤ 0.5	Number of water odour complaints per 1,000 connections per year: ≤ 0.5		
		Average consumption of drinking water per day in litres per resident per day: ≤ 298	Average consumption of drinking water per day in litres per resident per day: ≤ 298	Average consumption of drinking water per day in litres per resident per day: ≤ 298	Average consumption of drinking water per day in litres per resident per day: ≤ 298		
	Council water supply networks and operations demonstrate environmental stewardship	Percentage of real water loss from Council's water supply network: ≤ 15.0%	Percentage of real water loss from Council's water supply network: ≤ 15.0%	Percentage of real water loss from Council's water supply network: ≤ 15.0%	Percentage of real water loss from Council's water supply network: ≤ 15.0%		

# **Prospective Financial Statements**

## Christchurch City Council Prospective statement of comprehensive revenue and expense

Long Term Plan 2018/19	\$000	Note	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	REVENUE				
490,057	Rates revenue		521,487	528,066	6,579
21,215	Development contributions		20,952	12,952	(8,000)
85,728	Grants and subsidies		75,735	96,737	21,002
367,653	Other revenue	1	215,770	213,504	(2,266)
964,653	Total operating income		833,944	851,259	17,315
	EXPENDITURE				
94,929	Finance costs		99,267	92,308	(6,959)
225,000	Depreciation	2	236,863	244,937	8,074
489,453	Other expenses	3	491,381	500,063	8,682
809,382	Total operating expenditure		827,511	837,308	9,797
155,271	Surplus before asset contributions		6,433	13,951	7,518
61,519	Vested assets		12,132	12,132	-
216,790	Surplus before income tax expense		18,565	26,083	7,518
(2,200)	Income tax expense		(2,142)	(2,142)	-
218,990	Net surplus for year		20,707	28,225	7,518
	Other Comprehensive Revenue and Expense				
73,840	Changes in Revaluation Reserve		202,110	202,428	318
292,830	Total Comprehensive Revenue and Expense		222,817	230,653	7,836

## Christchurch City Council Prospective statement of changes in net assets/equity

Long Term Plan 2018/19		\$000	Note	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
10,798,966	RATEPAYERS EQUITY AT JULY 1			11,091,796	11,041,543	(50,253)
	Net surplus attributable to:					
	Reserves					
73,840	Revaluation reserve			202,110	202,428	318
	Retained earnings					
218,990	Surplus			20,707	28,225	7,518
292,830	Total comprehensive income for the year			222,817	230,653	7,836
11,091,796	RATEPAYERS EQUITY AT JUNE 30		8	11,314,613	11,272,196	(42,417)

## Christchurch City Council Prospective statement of financial position

Long Term Plan 2018/19		Note	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	\$000				
	Current assets				
22,692	Cash and cash equivalents		23,766	49,338	25,572
115,536	Trade receivables and prepayments	4	117,848	98,301	(19,547)
3,293	Inventories		3,358	3,529	171
9,193	Other financial assets		6,972	17,208	10,236
	Non-current assets				
	Investments				
2,557,872	- Investments in CCOs and other similar entities		2,561,865	2,759,850	197,985
97,954	- Other investments		115,718	101,913	(13,805)
71,101	Intangible assets		74,336	75,674	1,338
1,630,554	Operational assets		1,735,604	1,536,706	(198,898)
7,638,115	Infrastructural assets		7,924,046	7,806,127	(117,919)
1,078,668	Restricted assets		1,105,985	1,075,577	(30,408)
13,224,978	TOTAL ASSETS		13,669,498	13,524,223	(145,275)
	Current liabilities				
145,274	Trade and other payables		148,179	141,981	(6,198)
250,053	Borrowings	5	259,103	306,500	47,397
27,451	Other liabilities and provisions	6	25,990	24,815	(1,175)
	Non-current liabilities				
1,525,222	Borrowings	5	1,735,661	1,578,165	(157,496)
180,899	Other liabilities and provisions	7	181,579	195,875	14,296
4,283	Deferred tax liability		4,373	4,691	318
11,091,796	Ratepayers Equity	8	11,314,613	11,272,196	(42,417)
13,224,978	TOTAL EQUITY AND LIABILITIES		13,669,498	13,524,223	(145,275)

## Christchurch City Council Prospective cash flow statement

Long Term Plan 2018/19			Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
		\$000			
	OPERATING ACTIVITIES				
	Cash was provided from:				
735,269	Rates, grants, subsidies and other sources		745,862	748,872	3,010
30,494	Interest received		30,625	26,988	(3,637)
199,661	Dividends		51,123	54,502	3,379
965,424			827,610	830,362	2,752
	Cash was disbursed to:				
479,804	Payments to suppliers and employees		488,520	500,674	12,154
94,929	Interest paid		99,267	92,308	(6,959)
574,733			587,787	592,982	5,195
390,691	NET CASH FLOW FROM OPERATIONS		239,823	237,380	(2,443)

Long Term Plan 2018/19	\$000	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	INVESTING ACTIVITIES			
	Cash was provided from:			
465	Sale of assets	4,986	4,986	-
-	Earthquake recoveries	4,600	21,453	16,853
136,961	Investments realised	3,721	173,873	170,152
137,426		13,307	200,312	187,005
	Cash was applied to:			
465,080	Purchase of assets	449,052	395,802	(53,250)
27,219	Purchase of investments	22,493	26,346	3,853
492,299		471,545	422,148	(49,397)
			,	
(354,873)	NET CASH FLOW FROM INVESTING ACTIVITIES	(458,238)	(221,836)	236,402
	FINANCING ACTIVITIES			
	Cash was provided from:			
18,916	-	267,019	33,263	(233,756)
18,916	5	267,019	33,263	(233,756)
	Cash was applied to:			
44,275	Repayment of term liabilities	47,530	48,808	1,278
44,275		47,530	48,808	1,278
(25,359)	NET CASH FLOW FROM FINANCING ACTIVITIES	219,489	(15,545)	(235,034)
10,459	Increase/(decrease) in cash	1,074	(1)	(1,075)
12,233	Add opening cash	22,692	49,339	26,647
22,692	ENDING CASH BALANCE	23,766	49,338	25,572
	Represented by:			
22,692	Cash and cash equivalents	23,766	49,338	25,572

## Notes to the prospective financial statements

Long Term Plan 2018/19		\$000	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	NOTE 1	φυυυ			
	Other revenue				
136,806	Fees and charges		133,258	131,162	(2,096)
	Interest:				
24,924	Subsidiaries		25,557	22,185	(3,372)
5,164	Special and other fund investments		3,997	2,024	(1,973)
889	Short term investments		993	2,789	1,796
208	Housing trust		842	842	-
31,185	Total interest revenue		31,389	27,840	(3,549)
	Dividends:				
191,500	Christchurch City Holdings Ltd		45,100	48,300	3,200
8,052	Transwaste Ltd		5,913	6,107	194
110	Other		110	95	(15)
199,662	Total dividend revenue		51,123	54,502	3,379
367,653	Total other revenue		215,770	213,504	(2,266)

Long Term Plan 2018/19		\$000	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	NOTE 2	<i>Q</i> UUU			
	Depreciation				
21,755	Communities & Citizens		21,913	23,758	1,845
96	Flood Protection		208	157	(51)
-	Governance		-	-	-
7,702	Housing		7,973	7,005	(968)
13,444	Parks, Heritage & Coastal Environment		13,102	22,420	9,318
2,453	Refuse Disposal		2,703	2,756	53
75	Regulatory & Compliance		76	74	(2)
57,066	Roads & Footpaths		60,633	61,260	627
12,882	Stormwater Drainage		13,426	13,542	116
130	Strategic Planning & Policy		179	125	(54)
4,163	Transportation		5,610	5,364	(246)
53,014	Wastewater		54,894	53,248	(1,646)
34,651	Water Supply		35,966	35,217	(749)
17,569	Corporate Revenues & Expenses		20,180	20,011	(169)
225,000	Total Depreciation		236,863	244,937	8,074
	NOTE 3				
	Other expenses				
	Operating expenditure:				
206,867	Personnel costs		209,451	211,373	1,922
41,737	Donations, grants and levies		49,311	41,973	(7,338)
240,849	Other operating costs		232,619	246,717	14,098
489,453	Total other expenses		491,381	500,063	8,682

Long Term Plan 2018/19	NOTE 4	\$000	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	Current assets				
	Trade receivables and prepayments				
16,271	Rates debtors		16,597	20,949	4,352
16,008	Other trade debtors		16,328	23,376	7,048
82,884	Other receivables/prepayments		84,813	54,016	(30,797)
2,091	GST receivable		1,867	1,426	(441)
117,254			119,605	99,767	(19,838)
(1,718)	Less provision for doubtful debts		(1,757)	(1,466)	291
115,536	Total trade receivables and prepayments		117,848	98,301	(19,547)
	NOTE 5 Debt				
250,053	Current portion of gross debt		259,103	306,500	47,397
1,525,222	Non current portion of gross debt		1,735,661	1,578,165	(157,496)
1,775,275	Total gross debt		1,994,764	1,884,665	(110,099)
1,150,067	Total net debt		1,370,703	1,211,092	(159,611)
	NOTE 6				
	Other liabilities and provisions				
598	Provision for landfill aftercare		660	673	13
3,494	Provision for building related claims		1,504	1,504	-
23,359	Provision for employee entitlements		23,826	22,638	(1,188)
27,451	Total other liabilities and provisions	•	25,990	24,815	(1,175)

Long Term Plan 2018/19		Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	\$000			
	NOTE 7			
	Non-current other liabilities and provisions			
20,874	Provision for landfill aftercare	23,695	19,790	(3,905)
4,950	Provision for employee entitlements	5,048	4,590	(458)
13,602	Provision for building related claims	12,099	16,212	4,113
138,101	Hedge and other liabilities	138,101	152,647	14,546
3,372	Service concession arrangement	2,636	2,636	-
180,899	Total non-current other liabilities and provisions	181,579	195,875	14,296
	NOTE 8			
	Equity			
1,733,853	Capital reserve	1,733,853	1,733,853	-
142,193	Reserve funds	139,972	150,208	10,236
5,204,600	Asset revaluation reserves	5,406,710	5,562,860	156,150
4,011,150	Retained earnings	4,034,078	3,825,275	(208,803)
11,091,796	Total equity	11,314,613	11,272,196	(42,417)

## Statement of significant accounting policies

Christchurch City Council ("Council") is a territorial authority governed by the Local Government Act 2002. The primary objective of the Council is to provide goods or services for the community or for social benefit rather than to make a financial return. It is classified as a Public Benefit Entity.

These prospective financial statements are for the Council as a separate legal entity. Consolidated prospective financial statements comprising the Council and its subsidiaries and associates have not been prepared as the services which Council provides to the City are fully reflected within the Council's financial statements.

## **Basis of preparation**

### (i) Statement of compliance

These prospective financial statements have been prepared in accordance with the requirements of the Local Government Act 2002, which includes the requirement to comply with New Zealand Generally Accepted Accounting Principles.

The prospective financial statements have been prepared to comply with Public Benefit Entity Standards (PBE Standards) for a Tier 1 entity.

### (ii) Prospective Financial Statements

The prospective financial statements comply with Tier 1 PBE Standards, (including PBE FRS 42 – Prospective Financial Statements).

In accordance with PBE FRS 42, the following information is provided:

# Description of the nature of the entity's current operation and its principal activities

The Council is a territorial local authority, as defined in the Local Government Act 2002. The Council's principal activities are outlined within this Annual Plan and the 2018/28 Long Term Plan.

## Purpose for which the prospective financial statements are prepared

It is a requirement of the Local Government Act 2002 to present prospective financial statements of the local authority for the financial year to which the Annual Plan relates. This provides an opportunity for ratepayers and residents to review the projected financial results and position of the Council. Prospective financial statements are revised annually to reflect updated assumptions and costs.

## Basis for assumptions, risks and uncertainties

The prospective financial statements have been prepared on the basis of best estimate assumptions of future events which the Council expects to take place. The Council has considered factors that may lead to a material difference between information in the prospective financial statements and actual results. These factors, and the assumptions made in relation to the sources of uncertainty and potential effect, are outlined in this Annual Plan.

### Cautionary Note

The financial information is prospective. Actual results are likely to vary from the information presented and the variations may be material.

#### **Other Disclosures**

The prospective financial statements were authorised for issue on 25 June 2019 by the Council. The Council is responsible for the prospective financial statements presented, including the assumptions underlying the prospective financial statements and all other disclosures.

#### (iii) Measurement base

The reporting period for these prospective financial statements is the year ending 30 June 2020. The statements are presented in New Zealand dollars, rounded to the nearest thousand (\$000), unless otherwise stated. The functional currency of the Council is New Zealand dollars.

The prospective financial statements have been prepared based on the historical cost basis, modified by the revaluation of certain assets and liabilities as identified in this statement of significant accounting policies.

The prospective financial statements do not disclose audit fees or imputation credits, and no comment is included regarding the effect on the community of the Council's existence or operations. This information is fully disclosed in the Annual Report.

## Revenue

Revenue comprises rates, revenue from operating activities, investment revenue, gains and finance

revenue and is measured at the fair value of consideration received or receivable.

Revenue may be derived from either exchange or non-exchange transactions.

### Revenue from exchange transactions

Revenue from exchange transactions arises where the Council provides goods or services to another entity and directly receives approximately equal value (primarily in the form of cash) in exchange.

#### Revenue from non-exchange transactions

Revenue from non-exchange transactions arises from transactions that are not exchange transactions. These are transactions where the Council receives value from another party without giving approximately equal value directly in exchange for the value received.

Approximately equal value is considered to reflect a fair or market value, which is normally akin with an arm's length commercial transaction between a willing buyer and willing seller. Some services which Council provides for a fee are charged below market value as they are subsidised by rates. Other services operate on a cost recovery or breakeven basis which may not be considered to reflect a market return. A significant portion of the Council's revenue will be categorised nonexchange. An inflow of resources from a nonexchange transaction recognised as an asset, is recognised as revenue, except to the extent that a liability is also recognised in respect of the same inflow.

As the Council satisfies an obligation which has been recognised as a liability, it reduces the carrying amount of the liability and recognises an amount of revenue equal to the reduction.

Specific accounting policies for the major categories of revenue are outlined below:

### (i) Rates

Rates are set annually by resolution from the Council and relate to a particular financial year. All ratepayers are invoiced within the financial year for which the rates have been set. Rates revenue is recognised in surplus or deficit at the time of invoicing.

### (ii) Goods sold and services rendered

Revenue from the sale of goods is recognised in surplus or deficit when the significant risks and rewards of ownership have been transferred to the buyer. Revenue from services rendered is recognised in surplus or deficit in proportion to the stage of completion of the transaction at the reporting date. The stage of completion is assessed by reference to surveys of work performed.

No revenue is recognised if there are significant uncertainties regarding recovery of the consideration due, associated costs or the possible return of goods or continuing management involvement with the goods.

### (iii) Finance Revenue

Finance revenue comprises interest receivable on funds invested and on loans advanced. Finance revenue is recognised in surplus or deficit as it accrues, using the effective interest rate method.

### (iv) Rental Revenue

Rental revenue from investment and other property is recognised in surplus or deficit on a straight-line basis over the term of the lease. Lease incentives granted are recognised as an integral part of the total rental revenue.

Rental revenue is classified as exchange revenue where it is considered to reflect a market/arm's length rental.

# (v) Grants revenue (including government grants)

Grant revenue is recognised on receipt, except to the extent that a liability is also recognised in respect of the same inflow. A liability is recognised when the resources received are subject to a condition such as an obligation to return those resources received in the event that the conditions attached are breached. As the conditions are satisfied, the carrying amount of the liability is reduced and an equal amount is recognised as revenue.

Grant revenue is categorised as non-exchange revenue.

### (vi) Dividend revenue

Dividend revenue is classified as exchange revenue and is recognised when the shareholder's right to receive payment is established.

### (vii) Finance lease revenue

Finance lease revenue is classified as exchange revenue and is allocated over the lease term on a systematic basis. This revenue allocation is based on a pattern reflecting a constant periodic return on the Council's net investment in the finance lease.

### (viii) Development Contributions

Development contributions are classified as exchange revenue and recognised as revenue in the year in which they are received.

### (ix) Other gains

Other gains include gains from the sale of property, plant and equipment and investments and gains arising from derivative financial instruments (see Hedging).

### (x) Vested assets and donated goods

Where a physical asset is received by Council for no or minimal consideration, the fair value of the asset received is recognised as revenue. Assets vested in Council and goods donated are recognised as revenue when control over the asset is obtained. Vested assets and donated goods are categorised as nonexchange revenue.

## **Expenses**

Specific accounting policies for major categories of expenditure are outlined below:

### (i) Operating lease payments

Payments made under operating leases are recognised in surplus or deficit proportionally over the term of the lease. Lease incentives received are recognised in surplus or deficit as an integral part of the total lease expense.

### (ii) Finance lease payments

Minimum lease payments are apportioned between the finance charge and the reduction of the outstanding liability. The finance charge is allocated to each period during the lease term so as to produce a constant periodic rate of interest on the remaining balance of the liability.

### (iii) Finance costs

Finance costs comprise interest payable on borrowings calculated using the effective interest rate method. The interest expense component of finance lease payments is recognised in surplus or deficit using the effective interest rate method. Interest payable on borrowings is recognised as an expense in surplus or deficit as it accrues.

### (iv) Other losses

Other losses include losses on the sale of property, plant and equipment and investments and losses arising from derivative financial instruments (see Hedging).

### (v) Grant expenditure

Non-discretionary grants are those grants that are awarded if the grant application meets the specified criteria and are recognised as expenditure when an application that meets the specified criteria for the grant has been received.

Discretionary grants are those grants where the Council has no obligation to award on receipt of the grant application and are recognised as expenditure when approved by the Council and the approval has been communicated to the applicant and any grant criteria are met.

## Income tax

Income tax on the surplus or deficit for the year includes current and deferred tax.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

Deferred tax is provided using the liability method on temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes at the reporting date.

The amount of deferred tax provided is based on the expected manner of realisation or settlement of the carrying amount of assets and liabilities, using tax rates enacted or substantively enacted at the reporting date.

A deferred tax asset is recognised only to the extent that it is probable that future taxable profits will be available against which the asset can be utilised. Deferred tax assets are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

# Research and development costs

Expenditure on research activities is recognised as an expense in the period in which it is incurred. An internallygenerated intangible asset arising from development (or from the development phase of an internal project) is recognised if, and only if, all of the following have been demonstrated:

- the technical feasibility of completing the intangible asset so that it will be available for use or sale;
- the intention to complete the intangible asset and use or sell it;
- the ability to use or sell the intangible asset;
- how the intangible asset will generate probable future economic benefits or service potential;
- the availability of adequate technical, financial and other resources to complete the development and to use or sell the intangible asset; and

• the ability to measure reliably the expenditure attributable to the intangible asset during its development.

The amount initially recognised for internallygenerated intangible assets is the sum of the expenditure incurred from the date when the intangible asset first meets the recognition criteria listed above. Where no internally-generated intangible asset can be recognised, development expenditure is recognised in surplus or deficit in the period in which it is incurred.

Subsequent to initial recognition, internallygenerated intangible assets are reported at cost less accumulated amortisation and accumulated impairment losses, on the same basis as intangible assets that are acquired separately.

# Property, plant and equipment

The following assets are shown at fair value, based on periodic valuations by external independent valuers, less subsequent depreciation:

- Land (other than land under roads)
- Buildings
- Infrastructure assets
- Heritage assets
- Works of art

Any accumulated depreciation at the date of revaluation is eliminated against the gross carrying amount of the asset and the net amount is restated to the revalued amount of the asset. Valuations are performed with sufficient regularity to ensure revalued assets are carried at a value that is not materially different from fair value.

All other property, plant and equipment are stated at historical cost less depreciation. Historical cost includes expenditure that is directly attributable to the acquisition of the items. Cost may also include transfers from equity of any gains/losses on qualifying cash flow hedges of foreign currency purchases of property, plant and equipment.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Council and the cost of the item can be measured reliably. All other repairs and maintenance are charged within surplus or deficit during the financial period in which they are incurred.

Where the Council has elected to account for revaluations of property, plant and equipment on a class of asset basis, increases in the carrying amounts arising on revaluation of a class of assets are credited directly to equity under the heading Revaluation reserve. However, the net revaluation increase shall be recognised in surplus or deficit to the extent it reverses a net revaluation decrease of the same class of assets previously recognised in surplus or deficit.

Land is not depreciated. Depreciation on other assets is calculated using the straight line method to allocate their cost or revalued amounts, net of their residual values, over their estimated useful lives as shown in the following table:

Operational Assets:	Estimated Useful Life
Buildings	1-100 yrs
Land improvements	10-60 yrs
Office and computer equipment	1-10 yrs
Mobile plant including vehicles	2-30 yrs
Leasehold land improvements	5-100 yrs
Library books	3-8 yrs
Vessels	5-25 yrs
Resource consents and easements	5-10 yrs

Infrastructure Assets:	Estimated Useful Life
Formation	Not depreciated
Pavement sub-base	Not depreciated
Basecourse	40-120 yrs
Footpaths and cycleways	25-80 yrs
Surface	2-80 yrs
Streetlights and signs	5-50 yrs
Kerb, channel, sumps and berms	40-80 yrs
Tram tracks and wires	40-100 yrs
Parking meters	10 yrs
Railings	20-50 yrs
Landscape/medians	8-80 yrs
Drain pipes/culverts/ retaining walls	20-115 yrs
Bridges	70-100 yrs
Bus shelters and furniture	6-40 yrs
Water supply	2-130 yrs
Water meters	25-40 yrs
Stormwater	20-150 yrs
Waterways	10-100 yrs
Sewer	40-150 yrs
Treatment plant	15-100 yrs
Pump stations	5-100 yrs

Restricted Assets:	Estimated Useful Life
Planted areas	15-110 yrs
Reserves – sealed areas	10-60 yrs
Reserves – structures	10-80 yrs
Historic buildings	20-125 yrs
Art works	1000 yrs
Heritage assets	1000 yrs

Gains and losses on disposal are determined by comparing proceeds with the carrying amount. These are included as revenue or expenses. When revalued assets are sold, the amounts included in the revaluation reserve in respect of those assets are transferred to retained earnings.

# Distinction between capital and revenue expenditure

Capital expenditure is defined as all expenditure incurred in the creation of a new asset and any expenditure that results in a significant restoration or increased service potential for existing assets. Constructed assets are included in property, plant and equipment as each becomes operational and available for use. Revenue expenditure is defined as expenditure that is incurred in the maintenance and operation of the property, plant and equipment of the Council.

## Intangible assets

### (i) Computer software

Acquired computer software licences are capitalised on the basis of costs incurred to acquire and bring to use the specific software. These costs are amortised over their estimated useful lives.

Costs associated with maintaining computer software programs are recognised as an expense as incurred. Costs that are directly associated with the production of identifiable and unique software products controlled by the Council, and that will generate economic benefits exceeding costs beyond one year, are capitalised and recognised as intangible assets. Capitalised costs include the software development employee direct costs and an appropriate portion of relevant overheads.

Computer software development costs recognised as assets are amortised over their estimated useful lives.

### (ii) Other intangible assets

Other intangible assets that are acquired by the Council are stated at cost less accumulated amortisation (see below) and impairment losses (see Impairment).

### (iii) Subsequent expenditure

Subsequent expenditure on capitalised intangible assets is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates, and it meets the definition of, and recognition criteria for, an intangible asset. All other expenditure is expensed as incurred.

#### (iv) Amortisation

An intangible asset with a finite useful life is amortised on a straight-line basis over the period of that life. The asset is reviewed annually for indicators of impairment, and tested for impairment if these indicators exist. The asset is carried at cost less accumulated amortisation and accumulated impairment losses.

Intangible Assets:	Estimated Useful Life
Software	1-10 yrs
Resource consents and easements	5-10 yrs
Patents, trademarks and licenses	10-20 yrs

An intangible asset with an indefinite useful life is not amortised, but is tested for impairment annually, and is carried at cost less accumulated impairment losses.

# Derivative financial instruments

The Council uses derivative financial instruments to hedge its exposure to interest rate risks arising from operational, financing and investment activities. In accordance with its treasury policy the Council does not hold or issue derivative financial instruments for trading purposes. However, derivatives that do not qualify for hedge accounting are accounted for as trading instruments.

Derivative financial instruments are recognised initially and subsequently at fair value. Changes in fair value are recognised immediately in surplus or deficit. However, where derivatives qualify for hedge accounting, recognition of any resultant gain or loss depends on the nature of the item being hedged (see Hedging).

#### Hedging

The Council uses derivatives to hedge its exposure to interest rate risks. The derivatives are designated as either cash flow hedges (hedging highly probable future transactions (borrowing)) or fair value hedges (hedging the fair value of recognised assets or liabilities).

The effective portion of changes in the fair value of derivatives that are designated and qualify as cash flow hedges is recognised in other comprehensive revenue and expense, limited to the cumulative change in the fair value of the hedged item from inception of the hedge. The gain or loss relating to the ineffective portion is recognised immediately in surplus or deficit. When the hedging relationship ceases to meet the criteria for hedge accounting any gain or loss recognised in other comprehensive revenue and expense and accumulated in equity at that time remains in equity and is recognised when the forecast transaction is ultimately recognised in surplus or deficit. When a forecast transaction is no longer expected to occur, the gain or loss accumulated in equity is recognised immediately in surplus or deficit.

Changes in the fair value of derivatives that are designated as fair value hedges are recorded in surplus or deficit, together with changes in the fair value of the hedged asset or liability. The carrying amount of a hedged item not already measured at fair value is adjusted for the fair value change attributable to the hedged risk with a corresponding entry in surplus or deficit. When the hedging relationship ceases to meet the criteria for hedge accounting the fair value adjustment to the carrying amount of the hedged item arising from the hedged risk is amortised to surplus or deficit from that date.

## Investments

Financial assets are initially measured at fair value plus transaction costs that are directly attributable to the acquisition of the assets (other than financial assets at fair value through surplus or deficit). Transaction costs directly attributable to the acquisition of financial assets at fair value through surplus or deficit are recognised immediately in surplus or deficit.

The Council classifies its investments into the following categories:

(a) Financial assets measured at amortised cost

Financial assets held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest on the principal amount outstanding are subsequently measured at amortised cost.

(b) Fair value through other comprehensive revenue or expense (FVTOCRE)

Financial assets held for collection of contractual cash flows and for selling where the cash flows are solely payments of principal and interest on the principal amount outstanding are subsequently measured at fair value through other comprehensive revenue or expense (FVTOCRE).

Changes in the carrying amount subsequent to initial recognition as a result of impairment gains or losses, foreign exchange gains and losses and interest revenue calculated using the effective interest method are recognised in surplus or deficit. The amounts that are recognised in surplus or deficit are the same as the amounts that would have been recognised in surplus or deficit if these financial assets had been measured at amortised cost. All other changes in the carrying amount of these financial assets are recognised in other comprehensive revenue and expenses. When these financial assets are derecognised, the cumulative gains or losses previously recognised in other comprehensive revenue and expense are reclassified to surplus or deficit.

On initial recognition the Council may make the irrevocable election to designate investments in equity investments as at FVTOCRE. Designation at FVTOCRE is not permitted if the equity investment is held for trading or if it is contingent consideration recognised by an acquirer in a business combination to which PBE IFRS 3 applies. Subsequent to initial recognition equity investments at FVTOCRE are measured at fair value with gains and losses arising from changes in fair value recognised in other comprehensive revenue and expense. The cumulative gain or loss will not be reclassified to surplus or deficit on disposal of the equity investments, instead, they will be transferred to accumulated surplus.

(c) Fair value through surplus or deficit

By default, all other financial assets not measured at amortised cost or FVTOCRE are

measured at fair value through surplus or deficit.

Financial assets at fair value through surplus or deficit are measured at fair value at the end of each reporting period, with any fair value gains or losses recognised in surplus or deficit to the extent they are not part of a designated hedging relationship.

The net gain or loss recognised in surplus or deficit includes any dividend or interest earned on the financial asset.

# (i) Investment in subsidiaries and unlisted shares

The Council's equity investments in its subsidiaries and unlisted shares are classified as financial assets at fair value through other comprehensive revenue or expense.

# (ii) Loan advances and investments in debt securities

Investment in debt securities, general and community loan advances are classified as financial assets measured at amortised cost less the recognition of any expected credit loss over the life of the asset.

## Trade and other receivables

Trade and other receivables are classified as financial assets at amortised cost and are initially measured at fair value and subsequently measured at amortised cost less the recognition of any expected credit loss over the life of the asset (see Impairment).

### Inventories

Inventories are stated at the lower of cost and net realisable value. Net realisable value is the estimated selling price in the ordinary course of business, less the estimated costs of completion and selling expenses.

Inventories held for distribution at no charge, or for a nominal amount, are stated at the lower of cost and current replacement cost.

The cost of other inventories is based on the firstin first-out principle and includes expenditure incurred in acquiring the inventories and bringing them to their existing location and condition.

## Impairment

### (i) Impairment of financial assets

The Council recognises a loss allowance for expected credit losses on investments in debt instruments that are measured at amortised cost or at FVTOCRE. No impairment loss is recognised for investments in equity instruments. The amount of expected credit losses is updated at each reporting date to reflect changes in credit risk since initial recognition of the respective financial instrument.

For trade receivables, the Council applies the simplified approach permitted by PBE IFRS 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables.

For all other financial instruments, the Council recognises expected lifetime credit losses when there has been a significant increase in credit risk since initial recognition. If, on the other hand, the credit risk on the financial instrument has not increased significantly since initial recognition, the Council measures the loss allowance for that financial instrument at an amount equal to 12 months of expected credit losses. The assessment of whether expected lifetime credit losses should be recognised is based on significant increases in the likelihood or risk of a default occurring since initial recognition instead of on evidence of a financial asset being creditimpaired at the reporting date or an actual default occurring.

Lifetime expected credit losses represents the expected credit losses that will result from all possible default events over the expected life of a financial instrument. In contrast, 12 months expected credit losses represent the portion of lifetime expected credit losses that are expected to result from default events on a financial instrument that are possible within 12 months after the reporting date.

### (ii) Impairment of non-financial assets

For the purpose of assessing impairment indicators and impairment testing, the Council classifies non-financial assets as either cash-generating or non-cashgenerating assets. The Council classifies a non-financial asset as a cashgenerating asset if its primary objective is to generate a commercial return. All other assets are classified as non-cashgenerating assets.

Property, plant and equipment measured at fair value is not required to be reviewed and tested for impairment. The carrying values of revalued assets are assessed annually to ensure that they do not differ materially from the assets' fair values. If there is a material difference, then the off-cycle asset classes are revalued.

The carrying amounts of the Council's other assets, other than investment property (see Investments) and deferred tax assets (see Income Tax), are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, the asset's recoverable amount is estimated. An impairment loss is recognised whenever the carrying amount of an asset or its cash-generating unit exceeds its recoverable amount.

Impairment losses are recognised through surplus or deficit, unless the asset is carried at a revalued amount in which case any impairment loss is treated as a revaluation decrease and recorded within other comprehensive revenue and expense.

For intangible assets that have an indefinite useful life and intangible assets that are not yet available for use, the recoverable amount is estimated at each reporting date.

## Cash and cash equivalents

Cash and cash equivalents comprise cash balances and call deposits, and other short-term highly liquid investments with maturities of three months or less. Bank overdrafts that are repayable on demand and form an integral part of the Council's cash management are included as a component of cash and cash equivalents for the purpose of the statement of cash flows, and in current liabilities on the statement of financial position.

## Borrowings

Interest-bearing borrowings are recognised initially at fair value less attributable transaction costs. Subsequent to initial recognition, interest-bearing borrowings are stated at amortised cost with any difference between cost and redemption value being recognised in surplus or deficit over the period of the borrowings on an effective interest basis.

# Creditors and other payables

Creditors and other payables are initially measured at fair value and subsequently measured at amortised cost using the effective interest method.

## Provisions

A provision is recognised in the statement of financial position when the Council has a present legal or constructive obligation as a result of a past event, and it is probable that an outflow of economic benefits, the amount of which can be reliably estimated, will be required to settle the obligation. If the effect is material, provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability.

## **Employee entitlements**

The employee compensation policy is based on total cash remuneration: a single cash payment in compensation for work, where the employee is responsible for and able to individually decide how best to use their remuneration to meet their needs over time in the mix and type of benefits purchased. Provision is made in respect of the Council's liability for the following short and long-term employee entitlements.

### (i) Short-term entitlements

Liabilities for annual leave and time off in lieu are accrued at the full amount owing at the pay period ending immediately before the reporting date.

Liabilities for accumulating short-term compensated absences (e.g. sick leave) are measured as the amount of unused entitlement accumulated at the pay period ending immediately before the reporting date that the entity anticipates employees will use in future periods, in excess of the days that they will be entitled to in each of those periods.

### (ii) Long-term entitlements

The retiring gratuity and long-service leave liabilities are assessed on an actuarial basis using current rates of pay taking into account years of service, years to entitlement and the likelihood staff will reach the point of entitlement.

Obligations for contributions to KiwiSaver are accounted for as defined contribution superannuation schemes and are recognised as an expense in surplus or deficit when incurred.

Superannuation is provided as a percentage of remuneration.

## Leases

### (i) As lessee

Leases in which substantially all of the risks and rewards of ownership transfer to the lessee are classified as finance leases. At inception, finance leases are recognised as assets and liabilities on the statement of financial position at the lower of the fair value of the leased property and the present value of the minimum lease payments. Any additional direct costs of the lessee are added to the amount recognised as an asset. Subsequently, assets leased under a finance lease are depreciated as if the assets are owned.

### (ii) As lessor

Leases in which substantially all of the risks and rewards of ownership transfer to the lessor are classified as finance leases. Amounts due from lessees under finance leases are recorded as receivables. Finance lease payments are allocated between interest revenue and reduction of the lease receivable over the term of the lease in order to reflect a constant periodic rate of return on the net investment outstanding in respect of the lease.

An operating lease is a lease that does not transfer substantially all the risks and rewards incidental to ownership of an asset. Lease payments under an operating lease are recognised as an expense on a straight-line basis over the lease term.

## Net Assets / Equity

Net assets or equity is the community's and ratepayers' interest in the Council. It is measured as the difference between total assets and total liabilities. Net assets or equity includes the following components:

- Asset revaluation reserve
- Fair value through equity reserve
- Hedging reserves
- Reserve funds
- Capital reserves
- Retained earnings

## Third party transfer payment agencies

The Council collects monies for many organisations. Where collections are processed through the Council's books, any monies held are shown as accounts payable in the prospective statement of financial position. Amounts collected on behalf of third parties are not recognised as revenue, but commissions earned from acting as agent are recognised as revenue.

## **Goods and Services Tax**

The prospective financial statements are prepared exclusive of GST with the exception of receivables and payables that are shown inclusive of GST. Where GST is not recoverable as an input tax it is recognised as part of the related asset or expense.

## **Donated services**

The Council receives the benefit of many services provided by volunteers. These services are greatly valued. They are, however, difficult to measure in monetary terms, and for this reason are not included in the prospective financial statements, as their value from an accounting point of view is considered immaterial in relation to total expenditure.

## **Cost allocations**

The costs of all internal service activities are allocated or charged directly to external service type activities. External service activities refer to activities which provide a service direct to the public. Internal service activities provide support for the external service activities.

Where the recipient of an internal service can be identified, the cost recovery is made by way of a direct charge. Where this is not practical or the linkage is indirect, the costs are allocated by way of corporate overhead.

Corporate overhead is allocated either directly or indirectly to external service activities as follows:

- Property costs: pro rata based on the number of desks held for use for each unit.
- IT costs: pro rata based on the total number of active IT users.
- Human Resources and Payroll Services cost: pro rata based on the total number of planned employee work hours.
- All other costs: pro rata based on the gross cost of external service activities.

## Critical judgements, estimates and assumptions in applying Council's accounting policies

Preparing prospective financial statements to conform to PBE Standards requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions have been based on historical experience and other factors that are believed to be reasonable under the circumstances. These are outlined in the Significant Forecasting Assumptions section. These estimates and assumptions have formed the basis for making judgements about the carrying values of assets and liabilities, where these are not readily apparent from other sources. Subsequent actual results may differ from these estimates.

Estimates and underlying assumptions are regularly reviewed. Any change to estimates is recognised in the period if the change affects only that period, or in future periods if it also affects future periods.

## **Significant Forecasting Assumptions**

In preparing this Annual Plan it was necessary for Council to make a number of assumptions about the future. The following tables identify those forecasting assumptions which are significant in that if actual future events differ from the assumptions, it will result in material variances to this Plan. The table also identifies the risks that underlie those assumptions, the reason for that risk, and an estimate of the potential impact on the Plan if the assumption is not realised.

A number of assumptions have such a high level of uncertainty the financial impact of a change in the assumption is not able to be quantified. In these situations a description of the impact has been provided.

Assumption	Risk	Level of Uncertainty	Reasons and Financial Impact of Uncertainty				
Capital Programme and infrastructure assets							
<b>Capital Works.</b> Programmes and projects are assumed to be delivered within budget and on time. The capital programme is generally managed within overall budget allocations requiring offsets to budget issues to be found within availabe budgets. At a corporate level provsion is made for delayed delivery by forecasting an annual capital budget carry forward based on historic delivery trends. There may also be some projects delivered ahead of forcast and these will be managed within borrowing allowances via bring backs.	Actual costs will vary from estimates, due to higher input prices and/or delivery delays, resulting in budget shortfalls. These are partially offset by the delay in borrowing. Council however has tendered significant work in the post-earthquake environment and estimates are based on the best available information. Delays could also be due to consenting and consultation requirements. Depending on the asset a delay in the rebuild capital works programme could result in higher reactive maintenance and operating costs for the essential services.	Low	<ul> <li>Should the level of capital works be unable to be completed as planned in any year of the long term plan this will result in projects being carried forward. The implications of this are:</li> <li>projects may cost more than planned due to inflation.</li> <li>less funds will need to be borrowed in the short term. Delaying new borrowing will impact on the timing of financing costs.</li> <li>possible reduction to levels of service</li> <li>possible reduction in opex if the delay relates to a new facility</li> <li>Any inflationary increase in Council's costs that is not offset by efficiency gains or revenue is likely to impact the timing of future works or increase borrowing.</li> <li>For Anchor projects the Council's contribution is its maximum contribution (in line with the Cost Share Agreement). However, for some of the assets, in particular the Canterbury Multi Use Arena, delays in construction could result either in Council's contribution increasing due to inflation and other cost increases, or the project being reduced in scope to meet the budget.</li> </ul>				

Assumption	Risk	Level of Uncertainty	Reasons and Financial Impact of Uncertainty
<b>Sources of funds for replacing assets.</b> The sources of funds will occur as projected.	Funding does not occur as projected.	Low	Council is well placed to borrow funds as required being well within it's LGFA benchmarks. The impact to ratepayers of every \$10 million of additional borrowing for capital works is a 0.14% increase to rates spread over two years. This increase accounts for the interest cost and repayment of the borrowing.
<b>Asset life.</b> Useful life of assets is as recorded in asset management plans or based upon professional advice (the Accounting Policies detail the useful lives by asset class)	Damage to assets as a result of the earthquakes is such that their useful lives are shortened significantly.	Moderate	Council has updated its database with the latest information. However, condition information on water assets is more difficult to obtain therefore making remaining life difficult to quantify. Ideally assets need to be replaced just in time. Earlier replacement would put more pressure on the Council's capital programme, leading to higher depreciation expense and financing costs. Late replacement leads to more expensive replacements costs plus generally greater impacts on the community and environment. [This is also discussed in the Infrastructure Strategy.]
Inflation. Growth and Population		<u>I</u>	
Inflation. The price level changes projected will occur. In developing this plan Council based its inflation projections on information provided by Business Economic Research Limited to all local authorities with an adjustment in early years for the rebuild factor. Different weighted average inflation figures for capital and operational items are used due to the potential impact of the rebuild on capital costs. Inflation adjustments used are: Capital Opex 2019/20 2.1% 2.0%	Inflation will be higher or lower than anticipated Inflation on costs will not be offset by inflation on revenues.	Low	Inflation will be higher or lower than anticipated however current volatility is low. The one year impact will be low as costs will be managed to budget. Inflation on costs will not be offset by inflation on revenues. The one year impact will be low as costs will be managed to budget.
The following BERL rates were used in determining the w         Weighting       2019/20         Roads       20%       2.0         Earthmoving       25%       2.0         Pipelines       40%       2.2         Other       15%       2.1         100%       100%	eighted average for capital expenditure:		

Assumption	Risk	Level of Uncertainty	Reasons and Financial Impact of Uncertainty
<b>Economic Environment.</b> Treasury has forecast the national annual average real GDP growth to be 3.3% in the year to June 2019 (Budget Economic & Fiscal Update, May 2018).	That there is an unexpected local, national or international economic shock and growth slows significantly or becomes negative.	Low	While the New Zealand economy is currently in a strong position the availability and cost of Resources including labour and materials could constrain growth and/ or be inflationary.
The Christchurch economy is expected to continue to grow but at lower levels than the past 5 years as the residential rebuild slows. Delivery of key anchor projects - the convention centre, metro sports centre and Canterbury Multi Use Arena will have positive impacts on the local economy. Council has prepared this Plan on the basis that the current predictions about the economy will prove correct.			International economic shocks are often impossible to predict. Current risks that could trigger a negative economic environment include an oil price shock, geopolitical instability, some markets appearing overpriced. A significant economic slowdown will impact on the rating base and on ratepayers' ability to pay. It could move facilities and services that are currently considered must haves to being nice to haves.
Growth development contributions revenue. Council collects development contributions from property developers to fund the capital costs of providing infrastructure capacity to service growth development. Development contribution charges are based on apportioning the cost of providing growth infrastructure to the forecast number of new residential, commercial, industrial and other properties. This forecast is based on Council's Growth	If the number of new properties paying development contributions is less than forecast over the funding life of assets then revenue from development contributions will not be sufficient to fund the growth component of the Council's capital programme. If the timing of growth differs significantly from forecast this will impact on Council's cash flows and may necessitate changes to planned borrowing.	Low	The timing of growth, and its impact on Council's development contributions revenue, can impact on the borrowing and interest expense assumptions in this Plan.
Model. Development contribution revenue is dependent on the forecast growth materialising over the funding life of the particular growth assets provided.	The location and timing of development is determined by a number of factors outside the control of the council such as market factors.	Low	Any shortfall in development contributions revenue must be funded by borrowing.
<b>Population.</b> Planning for activities, and thus the likely cost of providing those activities is on the assumption that the population of Christchurch will increase at the rate forecast by Council's growth model.	That population growth is higher than projected, and Council will need to provide additional unplanned services and infrastructure.	Low	Population projections are based upon a standard set of demographic assumptions. However, the impact of the earthquake and the speed of the rebuild could alter these assumptions. The level of risk is low but could impact the cost of providing activities
	That population growth is lower than projected, and the Council will be required to support excess levels of infrastructure and service delivery.	Low	Net increases in inward migration fuelled by a rebuild are difficult to predict as is their sustainability in the medium term.

Assumption	Risk	Level of Uncertainty	Reasons and Financial Impact of Uncertainty
Rating Base			
The capital value of Christchurch is expected to increase during 2018/19 which will cause an increase in the rating base. The rating base is the expected income from rates assuming rating decimals remain unchanged. Growth in the number of rating units and the capital value of rateable properties is expected to increase the rating base by \$8 million (1.63%) during 2018/19. In addition, rates income in 2018/19 is now expected to be \$5.2 million higher than anticipated at the time of the 2018/19 rates strike ("2018/19 overstrike"). Adding those two figures together gives assumed rating base growth (relative to the rates strike model for 2018/19) of \$13.2 million (2.71%) for 2018/19.	Rating base grows at a different rate from that projected.	Low	Actual growth in the rating base is never known until year end because of the process by which it's measured and Council staff work closely with QV in the period leading up to year end in order to have as accurate as assessment as possible. Variances between the forecast and actual growth in the rating base will cause changes to the total rates revenue collected and we try to slightly underestimate growth in order to avoid overstating rating revenue.
Impact of policies and external factors			
<b>Council policy.</b> There will be no significant changes to Council policy as summarised in this plan.	New legislation is enacted that requires a significant policy response or business change from Council or, Department of the Prime Minister and Cabinet (DPMC) uses its statutory powers such that a change is required to Council policy.	Low	Dealing with changes in legislation is part of normal Council operations.
<b>New Zealand Transport Agency subsidies.</b> Requirements and specifications for the performance of subsidised work will not alter to the extent they impact adversely on operating costs. The Current Funding Assistance Rate (FAR) is 51% on qualifying expenditure.	Changes in subsidy rate and variation in criteria for inclusion in subsidised works programme.	Moderate	Changes to the funding priorities of New Zealand Transport Agency are outside Council control and they vary from project to project. The maximum financial impact would be the elimination of the subsidy. Council has been informed of potential changes to NZTA funding and this has meant there is uncertainty around funding availability on some projects. Council is in discusions with NZTA to gain more clarity on projects eligability for funding.
<b>Resource Consents.</b> Conditions of resource consents held by Council will not be significantly altered.	Conditions required to obtain/maintain the consents will change, resulting in higher costs than projected, and these costs will not be covered by planned funding.	Moderate	Advance warning of likely changes is anticipated. The financial impact of failing to obtain/renew resource consents cannot be quantified. Council is currently working through the stormwater and Akaroa wastewater consent issues.
<b>Legislative change.</b> Council will continue to operate within the same general legislative environment, and	Should the local government legislative environment change, the activities and services	Moderate	The Government has several taskforces reviewing different aspects of local government, with some legislative change having occurred and further is expected to occur within the period of this Plan.
Assumption	Risk	Level of Uncertainty	Reasons and Financial Impact of Uncertainty
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with the same authority, as it does at the time this Plan is published.	the Council plans to provide over the period of this Plan could change.		At the time of preparing this Plan the Council is unable to determine how any potential legislative change might impact its operations or quantify the potential financial impact, but the impact is likely to be low for an Annual Plan because of the time allowed for implementation.
Borrowing Related		L	
<b>Credit Rating.</b> The current rating is maintained.	Council's credit rating with Standard and Poor's is downgraded.	Moderate	Standard and Poor's have signalled a change to their credit rating methodology which could have a negative impact on Council's credit rating. If the Council falls one notch from its current credit rating (i.e. from A+ to A) the cost of <b>new</b> borrowing will increase between 0.1 and 0.2 per cent per annum for the life of the borrowing. Existing borrowing would not be affected until it needs to be refinanced at maturity. In such an event, interest costs in 2019/20 would not be materially affected because little new borrowing is planned.
<b>Borrowing Costs.</b> Net cost of borrowing (i.e. including current and projected debt) is projected to be around 4.8% in 2019/20.	Interest rates will vary from those projected.	Low	Projections are based on conservative assumptions about future market interest rates. The cost of projected debt is hedged to minimise exposure to market rate fluctuations and hence the impact for the Annual Plan would be low. Council manages interest rate exposure in accordance with its Liability Management Policy, and in line with advice from an independent external advisor.
<b>Securing External Funding.</b> New, or renewal of existing borrowings on acceptable terms can be achieved.	That new borrowings cannot be accessed to refinance existing debt or fund future capital requirements.	Low	The Council minimises its liquidity risk by maintaining a mix of current and non-current borrowings in accordance with its Liability Management Policy.
<b>Philanthropic Funding.</b> Planned philanthropic funding will be able to be secured to assist with the funding for major projects.	That philanthropic funding cannot be secured.	Moderate	<ul> <li>If such funding cannot be secured additional funding may be required by the Council in order to deliver the project. Alternatively the project will be scaled back to be within existing budget.</li> <li>The options available to Council to replace this funding include:</li> <li>Additional borrowing if sufficient capacity within limits exists.</li> <li>Changes to levels of service or the capital programme.</li> </ul>
<b>LGFA Guarantee.</b> Each of the shareholders of the LGFA is a party to a deed of Guarantee, whereby the parties to the deed guarantee the obligations of the LGFA and	In the event of a default by the LGFA, each guarantor would be liable to pay a proportion of the amount owing. The proportion to be paid by	Low	The Council believes the risk of the guarantee being called on and any financial loss arising from the guarantee is remote. The likelihood of a local authority borrower defaulting is extremely low and LGFA has recovery mechanisms that would be applied prior to

Assumption	Risk	Level of Uncertainty	Reasons and Financial Impact of Uncertainty
they guarantee obligations of other participating local authorities to the LGFA, in the event of default.	each respective guarantor is set in relation to each guarantor's relative rates income.		any call on the Guarantee. All of the borrowings by a local authority from the LGFA are secured by a rates charge.
<ul> <li>Opening Debt: The opening debt of \$1,900 million is made up of;</li> <li>\$214 million of equity investments, mainly in CCTOs (Vbase \$175 million),</li> <li>\$614 million of money borrowed for on-lending to CCTOs, (in accordance with the Council's Liability Management Policy),</li> </ul>	Actual opening debt differs from forecast.	Low	Council's debt requirements are well understood and closely managed. It is unlikely that opening debt will be significantly different to forecast.
• \$600 million of earthquake related borrowings. There is an additional \$99 million borrowed internally from the Capital Endowment Fund.			
<ul><li>\$376 million of borrowing for capital works.</li><li>\$96 million finance lease (Civic Building).</li></ul>			
Investment related			
Return on investments. Interest received on cash and	Interest rates will vary from those projected.	Moderate	Rates used are based on expert advice.
general funds invested is projected to be 1.85% for 2019/20.	interest rates will vary nom those projected.	Moderate	If actual interest rates differ from those anticipated the impact will
The return on the Capital Endowment Fund is calculated at 3.46% for 2019/20.			largely fall on the Capital Endowment Fund.
Virtually all of the Fund is internally borrowed in lieu of external ratepayer borrowing.			
<b>CCTO income.</b> CCHL will deliver dividend income at the levels forecast in this Plan.	CCHL will deliver a lower than projected dividend and Council will need to source alternate funding.	Low	CCTOs are monitored by their Statements of Intent and a quarterly reporting process. Returns are expected to continue as forecast in this Plan.
			Should additional dividend income be received the level of borrowing forecast in this plan will be reduced.

Assumption	Risk	Level of Uncertainty	Reasons and Financial Impact of Uncertainty
<b>Tax planning.</b> The Council (parent) will be operating at a tax loss for the period covered by this Plan due to the availability of tax deductions on some Council expenditure. This allows the Council's profit-making subsidiaries to make payments (known as subvention payments) to Council instead of tax payments. It has been assumed that sufficient profits will be made within the wider group to ensure that subvention receipts are available.	Subvention payments will be lower than planned.	Moderate	CCTOs are monitored by the Statement of Intent and a quarterly performance reporting process. Returns are expected to continue as forecast in this Plan.
Services and Operations			
Social housing. Social housing assets are leased to Otautahi Community Trust while asset ownership, including long term maintenance, is the responsibility of Council. Social housing asset long term maintenance is funded through the lease payments.	<ul> <li>Social housing remains ring-fenced from rates, through a separate Social Housing Fund. The ongoing revenue source for this fund is the lease payments from the Otautahi Community Housing Trust.</li> <li>Modelling for the Social Housing Fund indicates that its sustainability is sensitive to small changes and there is a risk that:.</li> <li>The lease payments are not sufficient to enable the social housing portfolio to be financially viable in the long term.</li> <li>Higher than expected expenditure (e.g. due to asset failure or external events) reduces the financial sustainability in the short term (2 years).</li> </ul>	Moderate	Council receives less than expected revenue that reduces its ability to invest in the long term maintenance of units). Council reprioritises expenditure from the social housing fund on actions other than long term maintenance of the units, affecting the warmth, dryness and quality of units within the portfolio.
Regional Land Transport Plan.			
Council's Long Term Plan aligns with the Regional Land Transport Plan (RLTP).	NZTA has not enough financial resourse to deliver the RLTP so the variations sought will not get approval.	Moderate	Any change to the approved projects would require a review of priorities as New Zealand Transport Agency funding is guided by the Regional Land Transport Plan. If projects are not included co- funding is unlikely to be available.
<b>Contract Rates.</b> Re-tendering of major contracts will not result in cost increases other than those comparable with the rate of inflation.	There is a significant variation in price from re- tendering contracts.	Moderate	Where possible Council would review the scope of work, otherwise additional budget would be required.

Assumption	Risk	Level of Uncertainty	Reasons and Financial Impact of Uncertainty
Anchor project ownership and operating costs			
The Cost Share Agreement is the underlying document that the Council has used to determine ownership and operating cost requirements.	The Cost Share is changed and Council is assigned responsibility for meeting the operating costs of additional venues.	Low	As signalled by the Mayor, Council would like to negotiate a global settlement with the Crown. There may be changes as a result of this negotiation.
In most instances ownership is clear but where the Agreement is ambiguous Council has assumed as follows for the purposes of this Plan:			Part of the Crown \$300m capital acceleration fund has been factored into the Annual Plan (with the balance falling into later years). It
• Bus Exchange - Council assumes it will own and operate the Bus Exchange upon completion of the Global Settlement negotiations.			forms the Crown's contribution to the Canterbury Multi Use Arena (Stadium).
The Frame, (Public realm) - Council ownership and maintenance			
• The Square - Council ownership and maintenance			
Central Library - Council ownership and operation			
<ul> <li>Car parking - Council / private ownership and operation</li> </ul>			
<ul> <li>Earthquake memorial - Crown ownership and maintenance. Council maintains the grounds.</li> </ul>			
<ul> <li>Metro Sports Facility - Council ownership and operation</li> </ul>			
Avon River Precinct - CDHB and Council ownership and operation			
• Canterbury Multi Use Arena - The Arena will be completed in 2024 and owned by Council.			

Assumption	Risk	Level of	Reasons and Financial Impact of Uncertainty
		Uncertainty	
Insurance cover and natural disaster financing			
<b>Insurance cover</b> The Council has full Material Damage cover for all major above ground buildings which are undamaged and fire cover for significant unrepaired buildings.	Risk of major loss through fire	Low	Council has been unable to secure full Material Damage cover for it's above ground assets for some time but the results of modelling carried out within the last quarter suggest that the maximum loss is below the cover available. Financial impact is not expected to be significant.
<b>Natural disaster financial implications.</b> The Christchurch region is susceptible to further damage from earthquake, flooding and tsunamis.	Council has limited insurance cover in place for damage to infrastructure networks from flooding, tsunami and earthquake events and relies on the strength of its statement of financial position plus access to central government emergency funding in the event of another major event.	Low	Financial implications of another significant event are large, particularly when our ability to borrow may be limited due to the high debt to revenue ratios forecast. Creating this ability from rates would unfairly burden the current ratepayer but it could be achieved by the further sell down of CCHL's investments.

## **Rates Remission Policy**

Christchurch City Council Annual Plan 2019-20

## **Rates Remission Policy**

## **Objective of the policy**

To provide rates relief in certain situations, to support either the fairness and equity of the rating system or the overall wellbeing of the community.

# Remission 1: Not-for-profit community-based organisations

## Objective

Certain types of land use are classified as "nonrateable" under Section 8 of the Local Government (Rating) Act 2002, including schools, churches, and land used for some conservation or recreational purposes. Such land may be either fully or 50% "non-rateable", although any rates specifically for the purpose of water supply, sewage, and refuse collection must still be charged.

The objective of this remission is to provide rates relief to community-based organisations (including some that may classified as nonrateable under section 8), to support the benefit they provide to the wellbeing of the Christchurch district.

## **Conditions and criteria**

For not-for-profit community-based organisations which the Council considers deliver a predominant community benefit:

- Where the organisation occupies Council land under lease, up to 100% remission of all rates (except targeted rates for excess water and waste minimisation).
- Where the organisation occupies other land:
  - Up to 100% remission on general rates (including the uniform annual general charge),
  - Up to 50% remission (of the rates that would be payable if they were fully rateable) on targeted rates for standard water supply, sewerage, and land drainage,

Applications for this remission must be in writing. The extent of remission (if any) shall be determined at the absolute discretion of the Council, and may be phased in over several years.

The Council reserves the right to require annual applications to renew the remission, or to require certification from the applicant that the property is still eligible for the remission. Any residual rates payable must be paid in full for the remission to continue.

## **Remission applies to**

Any community-based not-for-profit organisation whose activities, in the opinion of the Council, provide significant public good as a result of its occupation of the property.

The remission may (at Council's absolute discretion) include property over which a liquor licence is held, provided this is incidental to the primary purpose of occupancy. This inclusion may also apply to those organisations classified as "non-rateable" under Section 8 of the Local Government (Rating) Act 2002.

The remission is not available to property owned or used by chartered clubs, political parties, trade unions (and associated entities), dog or horse racing clubs, or any other entity where the benefits are restricted to a class or group of persons and not to the public generally.

Any remission will only apply to the portion of the property used for the purpose for which the remission is granted.

## Remission 2: Land occupied and used by the Council for community benefit

## Objective

To support facilities providing benefit to the community, by remitting rates.

## **Conditions and criteria**

The Council may remit all rates (other than targeted rates for excess water supply and water supply fire connection) on land owned by or used by the Council and which is used for:

- Those activities listed in section 4 of the Local Government (Rating) Act 2002
   Schedule 1 (including parks, libraries, halls, and similar),
- Rental housing provided within the Council's Social Housing activity, and
- Any other community benefit use (excluding infrastructural asset rating units).

# Remission 3: Rates - Late payment penalties

## Objective

Council charges penalties for late payment of rates, in accordance with sections 57 & 58 of the Local Government (Rating) Act 2002.

The objective of this remission is to enable such penalties to be waived where it is fair and equitable to do so, and to encourage ratepayers to clear arrears and keep their payments up to date.

## **Conditions and criteria**

Council will consider remitting late payment penalties in the following three circumstances:

- One-off ratepayer error (including timing differences arising from payments via regular bank transactions).
  - This may only be applied once in any two-year period.
  - Only penalties applied within the past twelve months may be remitted.
  - Applications must state the reason for late payment, and deliberate nonpayment will not qualify for remission.
  - Applications must generally be in writing, although staff may waive this requirement if they are satisfied that the full details of the application are recorded.
  - Payment of all outstanding rates (other than the penalties to be remitted) is required prior to the remission being granted.
- *Inability* to pay (including sickness, death, financial hardship, or other circumstances where it is considered fair and equitable for the remission to be applied):
  - Penalties imposed in the last two-year period may be remitted, where this

would facilitate immediate payment of all outstanding rates (remission of penalties over a longer time period may be considered, if the amount of arrears is large).

- Where an acceptable arrangement to pay arrears and future rates over an agreed time period is to be implemented, then any penalties that would otherwise have been imposed over this time period may be remitted.
- Applications must generally be in writing, although staff may waive this requirement if they are satisfied that the full details of the application are recorded.
- *Full year payment* (i.e. where the ratepayer pays the financial year's rates in full, rather than in instalments):
  - Late penalties on the current year's Instalment 1 rates invoice will be remitted if current-year rates are paid in full by the due date for Instalment 2.

## **Remission applies to**

Remission of late rates payments may be applied as follows:

- One-off error to all rating units
- Inability to pay only to properties which are the primary private residence owned and occupied by the applicant
- Full-year payment to all rating units

## Remission 4: Contiguous parcels of land

## Objective

Council charges a Uniform Annual General Charge (UAGC) as part of its general rates.

The objective of this remission is to waive the UAGC where doing so supports the purpose of the UAGC as set out in Council's Rating Policy.

## **Conditions and criteria**

Council will consider remitting the UAGC rate where:

- Parcels of land under different ownership are contiguous (i.e. sharing a boundary and in common usage, such that they should reasonably be treated as a single unit); OR
- It has been determined that a building consent will not be issued for the primary use of the land under the City Plan.

## **Remission applies to**

All rating units.

# Remission 5: Residential pressure wastewater system electricity costs

## Objective

Following the 2010 and 2011 earthquakes, some gravity-fed wastewater disposal systems are being replaced by low pressure pump systems. This generally requires the pump to be connected to the electricity supply of the particular house that it serves.

The objective of this remission is to compensate affected homeowners for the additional electricity cost an average household has to pay to operate the new system.

## **Conditions and criteria**

Affected ratepayers will receive a general rates remission equal to an amount determined by Council each year. The Council will make an effort to match this amount to the estimated annual electricity supply charges likely to be paid that year to operate the system.

The remission reflects the estimated annual cost for an average household and therefore only provides general compensation, not compensation reflecting the exact amount of the electricity charge actually paid by the homeowner.

Council's expectation is that where tenants pay for electricity, landlords will pass on the benefit of the remission to their tenants.

Any change to this remission policy must be the subject of consultation with affected residents prior to any decision being made.

For 2018/19, the remission is set at \$26.00 + GST per annum.

## **Remission applies to**

All affected residential properties where the new low pressure pumps are connected to the household electricity supply as a result of Council's earthquake recovery work, but excluding any property:

- With a pump owned and installed by a property owner prior to 1 July 2013,
- That requires a pressure sewer system as part of a subdivision of land that occurred after 1 July 2013,
- That was vacant land prior to 4 September 2010, or
- That is sold after 30 June 2018

# Remission 6: Earthquake-affected properties

## Objective

The objective of this remission is to provide rates relief to those ratepayers most affected by the earthquakes, whilst acknowledging that any such support is effectively paid for by those ratepayers less affected.

## **Conditions and criteria**

Rates may be remitted for residential and "nonrateable" units unable to be occupied as a direct result of earthquake damage (i.e. the remission will not apply to houses vacated for the purpose of effecting earthquake repair).

The amount remitted will be equal to the amount of rates charged on the value of Improvements (i.e. rates will effectively be charged on Land Value only, as if the building had been demolished). This remission shall NOT apply to properties sold after 30 June 2018, and will cease once the property becomes inhabited or inhabitable.

This remission also shall NOT apply where insurance claims on the property have been settled with the relevant insurance company.

Any new applications must be in writing, and any new remissions granted will not be back-dated prior to 1 July 2018. The Council may seek assurance or evidence from time to time that properties receiving these remissions remain eligible.

## **Remission applies to**

All rating units.

## **Remission 7: Excess Water Charges**

## Objective

The Council considers that it is the ratepayer's responsibility to ensure the integrity of water reticulation systems within their boundary. Therefore the Council expects that, in general, excess water rates must be paid in full by the ratepayer. However, the Council recognises that in some limited instances it is unreasonable to collect the full amount of excess water charges payable by a ratepayer.

The objective of this remission is to waive the payment of excess water supply rates where it is fair and equitable to do so.

### **Conditions and criteria**

Council may consider remitting up to 100% of excess water rates when the ratepayer could not reasonably have been expected to know that a leak within their boundary has resulted in unusually high water consumption.

### **Remission applies to:**

All ratepayers liable for excess water rates.

## Remission 8: Other remissions deemed fair and equitable

## Objective

To recognise that the Council's policies for rates remission cannot contemplate all possible situations where it may be appropriate to remit rates.

## **Conditions and criteria**

The Council may, by specific resolution, remit any rate or rates penalty when it considers it fair and equitable to do so.

# Fees and Charges

## Schedule of Fees and Charges

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All fees and charges listed in this Schedule are set under sections 12 or 150 of the Local Government Act 2002, other relevant legislation (such as the Building Act 2004, Food Act 2014, etc.), or Council By-law.

Fees and charges set under section 12 Local Government Act 2002

## Corporate

#### **Debt Collection**

Where any fee or charge (or other amount payable) has not been paid by the due date, the Council may commence debt recovery action. The Council reserves the right to charge interest, payable from the date the debt became due, calculated in accordance with (or on a basis that ensures it does not exceed interest calculated in accordance with) Schedule 2 of the Interest on Money Claims Act 2016. The Council also reserves its right to recover the costs incurred in pursuing recovery of the debt on a solicitor / client basis. Debt recovery action commences when the Council sends the debt to a debt collector or a lawyer to be recovered, whether or not any court proceedings are issued.

#### **Online or Credit Card Payments**

The Council is not obliged to accept any online or credit card payment. Where such payments are accepted, the Council reserves the right to add a surcharge to the amount being paid, to approximately meet the costs incurred by the Council as a result of this acceptance.

#### **Payment denominations**

All payments to Council should be in reasonable denominations, including compliance with section 27 of the Reserve Bank Act 1989 for cash payments. The Council reserves the right to refuse acceptance or to add an additional administration fee to the amount owed where the payer attempts to make multiple small-denomination payments (including multiple payments by cheque or electronic mechanisms) in a manner which Council staff at their sole discretion consider to be unreasonable or vexatious.

City Council Fees & Charges for 2019/20	Fees for 2019/20
Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law	GST Inclusive (15%)

## **Official Information requests**

For requests for information under the Local Government Official Information and Meetings Act 1987

Where the information request is covered by fees defined elsewhere, that fee shall prevail.

Examples include LIM, plan sales, cemetery and Library enquiries, copies of video, audio and film tapes.

#### Copy and Print Services (for information requests)

Cost of copy/photocopying

A4	\$0.20
A3	\$2.00
A2	\$3.50
A1	\$6.50
A0	\$10.50

### Cost of Scanning for hard copy application conversion

1 - 20 single sided A3 & A4 pages	\$27.40
21 - 40 single sided A3 & A4 pages	\$29.50
41 - 60 single sided A3 & A4 pages	\$33.50
61 - 80 single sided A3 & A4 pages	\$37.90
81 - 100 single sided A3 & A4 pages	\$42.00
101 - 150 single sided A3 & A4 pages	\$49.50
each 100 sheets or part thereof over 100	\$70.50

#### Cost per sheet larger than A3

1 - 20 single sided	\$27.50
21 - 40 single sided	\$37.90
41 - 60 single sided	\$59.00
61 - 80 single sided	\$80.00
81 - 100 single sided	\$100.00
101 - 150 single sided	\$138.00

each 100 sheets or part thereof over 100	\$160.00

#### Aerial Photographs

A4	\$18.50
A3	\$26.00
A2	\$37.00
A1	\$47.00
AO	\$84.00

#### Staff time recovery

For time spent actioning the request in excess of one hour.

- for the first chargeable half hour or part thereof	\$38.00
- for each half-hour thereafter	\$38.00

#### All other costs to obtain or supply the information

The amount actually incurred in responding to the request.

General Manager's discretion to determine full cost recovery

#### Deposit may be required

A deposit may be required where the charge is likely to exceed \$100 or where some assurance of payment is required to avoid waste of resources.

General Manager's discretion to determine the deposit required.

Fees and charges set under section 12 Local Government Act 2002

## Art Gallery

#### Curatorial

Photographic reproduction	Art Gallery director's discretion to set fees

#### Venue Hire

\$250.00
\$500.00
\$900.00
\$1,000.00
\$300.00
Art Gallery director's discretion to set fees
\$2,750.00
\$500.00
Art Gallery director's discretion to set fees

### **Exhibition fees**

Admission fees for special exhibitions	Art Gallery director's discretion to set fees
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#### Gallery Tour charges

Pre-booked group tours - per student	\$1.00
Pre-booked group tours - per adult	\$5.00
School classes - 1.5 hr session - per person	\$2.00
The above fees evolute new pervisit evolutions	

The above fees exclude pay per view exhibitions

#### Akaroa Museum

Admission charges no longer apply	
Family history, genealogical enquiry - initial enquiry	\$25.00
Family history, genealogical enquiry - additional work per hour	\$25.00

Fees for 2019/20

GST Inclusive (15%)

Fees for 2019/20

Fees and charges set under section 12 Local Government Act 2002

GST Inclusive (15%)

## Economic Development

## **International Relations**

#### Hosting visiting delegations

Standard visit briefing - one hour minimum fee	\$200.00
Site visit to facilities - escorted - one hour minimum	\$250.00
Technical visit - expert staff and written material - administration charge	\$375.00
Programme administration fee	
base fee for 1 to 10 people	\$200.00
additional fee for 11 plus people	\$5.50
Catering	actual cost

City Council Fees & Charges for 2019/20	Fees for 2019/20
Fees and charges set under section 12 Local Government Act 2002	GST Inclusive (15%)
rees and charges set ander section 12 Local Government Act 2002	
Library	
Stock	
Bestseller collection	\$3.00
Non-book Stock	
Audio Visual Materials:	
CD Single	\$3.00
CD Set	\$3.00
DVD Single	\$3.00
DVD set	\$6.00
Non-city Resident Charges	¢400.00
Annual subscription as an alternative to the per item charge	\$130.00
Overdue Fines	
Per item per day	\$0.70
Maximum fine per item	\$21.00
	• · · · · · · · · · · · · · · · · · · ·
Holds & interloans	
Adults - per item	\$3.00
Interloan - per item	\$10.00
Urgent interloan - full charge per item	\$30.00
Replacements (General Revenue)	
Membership cards: - Adults	\$5.00
Membership cards: - Children	\$3.00
Lost stock	Replacement cost plus \$21.00 fee
Cassette and CD cases	General Manager's discretion to set fees
Other services	
Information products	General Manager's discretion to set fees
Reprographics	General Manager's discretion to set fees
3D printing	General Manager's discretion to set fees
laser cutting	General Manager's discretion to set fees
Products	General Manager's discretion to set fees
Bindery	General Manager's discretion to set fees

Item delivery Service	General Manager's discretion to set fees
Gift voucher	General Manager's discretion to set fees

## Hire of Meeting Rooms and Public Spaces - hourly rates

#### Subsidised/Community

\$30.00
\$15.00
\$45.00
\$15.00
\$12.00
No charge
No charge
No charge
No charge
Cost recovery
Cost recovery
\$65.00

## User pays/Non Commercial

Turanga - TSB Space	\$50.00
Turanga - Activity Room	\$30.00
Turanga - TSB Space plus Activity room	\$80.00
Turanga - Spark Place	\$30.00
Meeting Rooms - up to 50 pax (see below)	\$20.00
Meeting rooms	\$20.00
Computer Room	\$55.00
VC Facilities - Test and setup charge on dial out only	\$30.00
Resource production	Cost plus \$25.00
Staffing - hourly charge	\$65.00

#### Commercial

\$200.00
\$95.00
\$300.00
\$95.00
\$60.00
\$58.50
\$80.00
\$55.00
\$ negotiated at time of set up

Resource production	Cost plus 10%
Admin Support indicative hourly rate for tasks eg Marketing and Communications	Cost plus \$50.00
Staffing Hourly charge	\$120.00
General Manager has discretion to change fees in response to external funding/sponsorship opportunities	

#### Community events and fundraisers

Turanga - TSB Space	\$100.00
Turanga - Activity Room	\$50.00
Turanga - TSB Space plus Activity room	\$150.00
Turanga - Spark Place	\$50.00
Meeting Rooms - up to 50 pax (see below)	\$30.00
Computer Room	No charge
VC Facilities - Negotiated at time of setup	No charge
Resource Production	Cost plus \$25.00
Admin Support indicative hourly rate for tasks e.g. Marketing and Communications	Cost recovery
Staffing Hourly charge	\$65.00

#### Private social functions

Turanga - TSB Space	N/A
Turanga - Activity Room	\$50.00
Turanga - TSB Space plus Activity room	\$120.00
Turanga - Spark Place	\$50.00
Meeting Rooms - up to 50 pax (see below)	\$30.00
Staffing Hourly charge	\$65.00
Turanga - TSB Space plus Activity Room: After hours Fri-Sat - flat rate from 5pm	\$1500.00 plus security charges
*meeting rooms for which these charges apply	
Upper Riccarton Library meeting room	
Upper Riccarton Library learning room 2	
Upper Riccarton Library learning room 3	
South Library Sydenham Room	

Fees and charges set under section 12 Local Government Act 2002

## **Recreation and Leisure**

Note: General Manager has discretion to modify in response to developing market and community conditions

#### **Recreation and Sport Centres**

\* Items identified with this symbol have a beneficiary discount of 25% on the full costs (this discount also applies to children of the beneficiary card-holder)

#### Multi Membership: Pool & Fitness, all Recreation & Sport Centres

* FLEXI - Direct Debit (monthly fee)	\$86.70
* FLEXI - Direct Debit (fortnightly fee)	\$39.90
* FIXED - 12 Month Fee prepaid	\$921.60
* FIXED - 3 Month Fee prepaid	\$321.50

#### Swim

* Adult	\$6.20
*Children	\$3.60
Preschool Child with parent/caregiver	\$3.60
School Group swims pre or post swimsafe/learn to swim	\$1.80
Family of 4 (2 adults, 2 children)	\$15.80
Family of 3 (1 adult, 2 children)	\$10.80
Family of 2 (1 adult, 1 child)	\$7.90
Additional child	\$2.90
Specialist Programmes & Services	General Manager's discretion to set fees at
	cost recovery level

(includes all Recreation and Sport Centres, and the outdoor pools: Halswell, Lyttelton and Waltham)

#### Hydroslides - Jellie Park & QEII

* Adult Indoor	\$7.00
* Child Indoor	\$6.00
* Adult Indoor & outdoor (summer)	\$10.80
* Child Indoor & outdoor (summer)	\$8.70

Group Booking - Outdoor Swim/Hydroslide - Adult	\$13.10
Group Booking - Outdoor Swim/Hydroslide - Child	\$10.40
Group Booking - Outdoor Swim/Hydroslide - School Group	\$9.80

#### Hydroslides - Waltham & Te Hapua

Adult entry fee	\$2.00
Child entry fee	\$2.00

#### SwimSmart Membership (weekly fees)

* School Age and Adult	\$13.30
* Pre School	\$13.30
* Mini-squads	\$13.30
* Individual lessons	\$26.00
* Shared lessons	\$17.50
* Parent and Child	\$10.40

#### Swimsafe/Learn to Swim - Schools

per	group per	25-30	min le	esson										\$32.6	60
_									 ,						

General Manager has discretion to change fees in response to external funding/sponsorship opportunities

#### Pool Membership: all Recreation & Sport Centres

* FLEXI - Direct Debit (monthly fee)	\$65.60
* FLEXI - Direct Debit (fortnightly fee)	\$30.20
* FIXED - 12 Month Fee prepaid	\$697.10
* FIXED - 3 Month Fee prepaid	\$241.40

#### **Pool Concessions**

*Child x 10	\$32.80
*Child x 20	\$61.90
*Child x 50	\$145.60
* Adult x 10	\$56.20
* Adult x 20	\$106.10

#### Pool Hire: (per 25m lane/hour, includes Halswell outdoor 33m)

School	\$12.40
Community	\$12.40
Commercial 25m	\$24.80
Commercial 50m	\$49.60
Major event and Commercial	Price by negotiation

#### **Suburban Pools - Templeton**

Adult	\$2.50
Child	\$2.00

Suburban Pools - Lyttelton (Norman Kirk Memorial Pool)

Summer Pool Membership (for access outside lifeguard hours)	\$160.00
Replacement Key	\$50.00

#### New Brighton Hot Salt Water Pools

The fees and charges including admission fees for this facility will be set by Council closer to the expected opening	Set by Council closer to expected opening

#### Fitness Membership: all Recreation & Sport Centres

* FLEXI - Direct Debit (monthly fee)	\$75.10
* FLEXI - Direct Debit (fortnightly fee)	\$34.60
* FIXED - 12 Month Fee prepaid	\$799.00
* FIXED - 3 Month Fee prepaid	\$278.80
Replacement membership card	\$12.50

#### Fitness Centre Casual:

* Adult	\$16.90
* Adult Concession x 10	\$151.60
Assessment Programme preparation	General Manager's discretion to set fees at
	cost recovery level
Specialist Programmes & Services	General Manager's discretion to set fees at
	cost recovery level

## Group Fitness Casual (includes Spin & Aqua)

* Adult	\$11.00
* Adult-Concessions x 10	\$99.20
Specialist Programmes & Services	General Manager's discretion to set fees at
	cost recovery level

#### **Recreation Programmes:**

* Adult	\$10.40
Children	\$7.80
Specialist Programmes & Services	General Manager's discretion to set fees at
	cost recovery level

#### **Recreation Casual:**

Tumble Times / Bubbletimes	\$4.30
Tumble Times / Bubble Times - additional sibling	\$3.30
Tumble Times Concession Card x 10	\$38.60
Tumble Times Concession Card x 20	\$77.10
Older Adults Gentle Exercise	\$5.60
Badminton Individual	\$6.70

Badminton Concession card x 10	\$60.60
Specialist Programmes & Services	General Manager's discretion to set fees at
	cost recovery level

## Indoor Stadia Hire:

Basketball court / hour:	
Child (school students)	\$38.30
Adult (based on activity and more than 50% of participants)	\$51.00

#### Half-court hire:

1 Adult	\$8.50
2 Adult	\$17.00
3 plus Adult	\$25.50
1 child	\$6.40
2 child	\$12.80
3 plus child	\$19.20

Pioneer Stadium Commercial Plus per hour (Includes Security/Alcohol)	\$298.90
Pioneer Stadium Commercial per hour (excludes Security/Alcohol)	\$248.00
Cowles Commercial per hour	\$165.40
Cowles Non Commercial per hour	\$112.50

Volley Ball Court - per hour	\$25.50
Badminton Court - per hour	\$17.40

Pioneer Bleacher Hire - small bleachers no arms each	\$51.00
Pioneer Bleacher Hire -medium bleachers	\$82.90
Pioneer Bleacher Hire - Large Bleachers	\$104.00
Cowles Bleacher hire - per bleacher	\$30.60
Other products and services related to basketball court hire	General Manager's discretion to set fees at
	cost recovery level

R	001	n H	lire	<b>:</b> :	

Room Hire:	
Jellie Park Penthouse - full day	\$116.30
Jellie Park Penthouse - half day	\$69.70
Jellie Park Penthouse - per hour	\$29.10
Pioneer Room hire per room - per hour (Den/Lookout or Lounge)	\$23.20
Pioneer Kitchen - per hour	\$5.70
Pioneer Lookout - per hour in conjunction with other rooms	\$11.50

Group Fitness Studio - per hour (room and equipment only)	\$112.20
Cowles Changing rooms - per hour	\$25.30
Cowles Kitchen - per hour	\$11.40
Cowles Rec Room - per hour	\$11.40

#### Group Membership (discount is off the full membership fee)

Ten or more	people	20% discount

Other to employees of organisations or at UM discretion

Group is defined as businesses (known as company, firm, and corporation), educational institutions, medical institutions, and NGOs

#### Southern Centre - Multi-Sensory Facility

(One caregiver free per participant)

* Individual 25-30 min	\$7.80
* Individual 45 min	\$11.60
Specialist Programmes - based on costs	General Manager's discretion to set fees at
	cost recovery level

#### **Products and Equipments Hire**

Various products and equipment hire Fees & Charges	General Manager's discretion to set fees at
	cost recovery level

Recreation and Sport Staff Time - the time taken for additional staffing requirements for events or additional	General Manager's discretion to set fees at
specialised programmes will be charged at the relevant hourly rate applicable at the time the work was carried out.	cost recovery level

Community Recreation Programmes	General Manager's discretion to set fees at
	cost recovery level

## **Camp Grounds**

Pigeon Bay	
Site Fee per night	\$15.30 -\$16.30

#### Okains Bay

Non powered site, per night

Per adult	\$12.20 - \$14.30
per Child 3-15 years	\$6.10 - \$7.10
per Child under 5 years	No Charge

## Duvauchelle Holiday Park

Non-powered	cito	nor	night.
Non-Dowered	site.	Der	niant:

Non-powered site, per night:	
1 Adult	\$25.50 - \$26.50
2 Adults	\$35.70 - \$37.70
per extra adult	\$17.30 - \$18.40
per Child 3-15 years	\$6.10 - \$7.10
per Child under 3 years	No Charge
Motor Caravan Association Rate	10% discount
Powered site, per night:	
1 Adult	\$30.60 - \$32.60
2 Adults	\$40.80 - \$42.80
per extra adult	\$20.40 - 21.40
per Child 3-15 years	\$6.10 - \$7.10
per Child under 3 years	No Charge
Motor Caravan Association Rate	10% discount
Tourist Flat per night	
up to 2 guests	\$122.40
per extra adult	\$30.60 - \$34.70
per extra Child 3-15 years	\$10.20 - \$10.70
per extra Child under 3 years	No Charge
Surcharge for 1 night hire only	\$25.50
Deluxe Cabin per night	
up to 2 guests	\$81.60 -\$86.70
per extra adult	\$25.50 -\$26.50
per extra Child 5-15 years	\$10.20 - \$10.70
per extra Child under 5 years	No Charge
Standard Cabin per night	
up to 2 guests	\$66.30 -\$71.40
per extra adult	\$25.50 - \$26.50
per extra Child 5-15 years	\$10.20 - \$10.70
per extra Child under 5 years	No Charge

#### Annual Site Fees

Solid	\$561.00
Canvas	\$510.00
Annual Site Holder Staynight - Adult	\$18.30
Temporary Caravan Storage - Weekly	\$14.30

#### Boat Parking - 12 months

Annual Site Holder	\$204.00
Non Site Holder	\$428.40

Continuous Power Supply

6 Months	\$112.20
Daily Rate	\$2.60
Lawns - 6 months	\$61.20

## Spencer Beach Holiday Park

_Tourist Flat per night	
up to 2 guests	\$96.90 - \$124.90
per extra adult	\$18.40 - \$20.80
per extra Child 3-15 years	\$12.20- \$12.50
per extra Child under 3 years	No Charge
Standard Cabin per night	
up to 2 guests	\$56.10 - \$78.00
per extra adult	\$14.30 - \$18.70
per extra Child 3-15 years	\$8.20- \$10.40
per extra Child under 3 years	No Charge
Kitchen Cabin per night	
up to 2 guests	\$67.30 - \$83.20
per extra adult	\$15.30 - \$20.80
per extra Child 3-15 years	\$8.20- \$10.40
per extra Child under 3 years	No Charge
Ensuite Cabin per night	
up to 2 guests	\$91.80 - \$124.90
per extra Child under 3 years	No Charge
Non-powered site, per night:	
1 Adult	\$16.30 - \$26.00
2 Adults	\$32.60 - \$39.50
per extra adult	\$16.30 - \$17.80
per Child 3-15 years	\$8.20 - \$10.40
per Child under 3 years	No Charge
Powered site, per night:	
1 Adult	\$17.30 - \$31.20
2 Adults	\$34.70 - \$41.60
per extra adult	\$17.30 - \$18.70
per Child 3-15 years	\$8.20 - \$10.40
per Child under 3 years	No Charge
1 Adult weekly rate (long stay guests)	\$135.70
2 Adult weekly rate (long stay guests)	\$187.70
The Homestead (18-bed self-contained accommodation)	
up to 8 guests	\$183.60 - \$208.10
per additional person	\$22.40 - \$26.00

Child under 3 years	No Charge
The Lodge (36-bed self-contained accommodation)	
up to 15 guests	\$270.30 - \$296.50
per additional person	\$17.30 - \$20.80
Child under 3 years	No Charge
Caravan Storage - Per day	\$2.00

Mini Golf	
Per Child	\$4.10
Per Adult	\$4.10

## Ngā Puna Wai Sports Hub

#### Athletics

Community Rate - Fee per person, per session (up to 3 hours use)

To encourage group participation a minimum one off opening fee will be charged of \$50.00 for groups less than 20 users

Tier 1 - 0-49 users *	\$5.10
Tier 2 - 50-199 users	\$4.10
Tier 3 - 200+	\$2.60

#### Sports Partner Rate

School groups are subject to a 50% non-peak/week day discount on standard rates

Tier 1 - up to 3 hours	\$222.90
Tier 2 - 4 - 6 hours	\$176.00
Tier 3 - 7 hours plus	\$129.00

## Hockey

All training and playing lighting for the hockey turfs will be additional to the turf fees below.	
Sports Partner Rate – full turf without lights	

#### Tennis

Sports Partner Rate – per court	\$2.60
Community Rate – per court	\$10.20

\$41.10

## Rugby League and Community Fields

(Charges for the sports fields at Ngā Puna Wai Sports Hub are based on the Parks Fees and Charges rates)

#### Change Villages

#### Change Village 1

(Pricing for Change Village 1 when the sand carpet fields are used - includes access to the covered seating and exclusive use of

the changing facility)

Change Village 1 - 2 changing, 2 physio + officials (Corporate rate)	\$469.20
Change Village 1 - 2 changing, 2 physio + officials (Community rate)	\$234.60
Change Village 1 - 2 changing, 2 physio + officials (Sports Partner rate)	\$117.30
Change Village 1 - individual changing room (Corporate rate)	\$61.20
Change Village 1 - individual changing room (Community rate)	\$30.60
Change Village 1 - individual physio room (Corporate rate)	\$61.20
Change Village 1 - individual physio room (Community rate)	\$30.60

#### (Pricing for Change Village 1 when the **community fields are used** – does not provide exclusive use of the changing facility)

Change Village 1 - 2 changing, 2 physio + officials (Corporate rate)	\$183.60
Change Village 1 - 2 changing, 2 physio + officials (Community rate)	\$91.80
Change Village 1 - individual changing room (Corporate rate)	\$61.20
Change Village 1 - individual changing room (Community rate)	\$30.60
Change Village 1 - individual physio room (Corporate rate)	\$61.20
Change Village 1 - individual physio room (Community rate)	\$30.60

#### Change Village 2

Change Village 2 - 2 changing + officials (Corporate rate)	\$122.40
Change Village 2 - 2 changing + officials (Community rate)	\$61.20
Change Village 2 - individual changing room (Corporate rate)	\$61.20
Change Village 2 - individual changing room (Community rate)	\$30.60

#### **Hub Building**

Room	Hire
------	------

Meeting Room - per hour (Corporate rate)	\$51.00
Meeting Room - per hour (Community rate)	\$25.50
Meeting Room - half day (Corporate rate)	\$153.00
Meeting Room - half day (Community rate)	\$76.50
Meeting Room - full day (Corporate rate)	\$255.00
Meeting Room - full day (Community rate)	\$127.50

Social Space - per hour (Corporate rate)	\$102.00
Social Space - per hour (Community rate)	\$51.00
Social Space - half day 8am - 12pm or 12pm - 5pm (Corporate rate)	\$255.00
Social Space - half day 8am - 12pm or 12pm - 5pm (Community rate)	\$127.50
Social Space - full day 8am - 5pm (Corporate rate)	\$408.00
Social Space - full day 8am - 5pm (Community rae)	\$204.00
Social Space - evening 5pm - 11pm (Corporate)	\$408.00
Social Space - evening 5pm - 11pm (Community)	\$204.00

#### Storage

Per metre/annum

#### Event rates

Event rates by negotiation via bidding process in partnership with Christchurch NZ, Council Event Team and

sports partner, using the above rates as the basis for calculation

Services based on cost recovery, i.e. rubbish collection, security, additional staffing

Trial programmes and services based on cost recovery

Fees for 2019/20

GST Inclusive (15%)

Fees and charges set under section 12 Local Government Act 2002

## **Community Support**

**Community Halls** 

#### Base charge - all Council managed Community Halls

Usage Type:

Not for profit community programmes - with	h or without nominal entrance fee
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Category A	\$15.30
Category B	\$15.30
Category C	\$12.30

#### Self Employed Tutors & Franchised programmes - entrance fee charged

Category A	\$31.50
Category B	\$31.50
Category C	\$21.00

#### Private social events - family functions

Category A	\$84.10
Category B	\$52.50
Category C	\$31.50

#### Commercial events - hires by corporates, government, and seminars

Category A	\$105.10
Category B	\$99.80
Category C	\$63.00

#### Community Events - with door charges or prepaid tickets

Category A	\$66.00
Category B	\$51.00
Category C	\$30.50

#### Weekend Event Hire (Friday and Saturday night hireage from 6pm to midnight for the following venues)

North New Brighton War Memorial & Community Centre (Upstairs)	\$420.00
North New Brighton War Memorial & Community Centre (Downstairs)	\$163.00

Templeton Community Centre	\$425.00
Harvard Lounge	\$265.00
Halswell Community Centre (Main and function halls)	\$420.00

#### Additional charges for halls

Bond for events - refund subject to condition of the facility after the event	\$500.00
Security charge - to ensure the facility has been left fit for purpose	\$66.50
Additional costs for materials & services associated with a facility hire	
Lost keys and access cards	\$25.00
Cleaning Charge - to ensure the facility has been left fit for purpose	\$150.00

#### Definition and scope:

#### Category A Facilities - larger facilities with capacity for more than 150 people:

General Manager has discretion to change fees in response to external funding/sponsorship opportunities

Aranui Wainoni Community Centre (Sports Hall)
Bishopdale Community Centre (Main Hall)
Fendalton Community Centre (Hall)
Halswell Community Centre (Main and function halls)
Hei Hei Community Centre
North New Brighton War Memorial & Community Centre (Upstairs)
Parklands Community Centre (Recreation Hall)
Riccarton Community Centre - Hall
Templeton Community Centre (Hall)
The Gaiety Akaroa (Main Hall)

#### Category B Facilities - smaller facilities with capacity for between 50 and 150 people:

Fendalton Community Centre (Auditorium) Halswell Community Centre (business suite - whole room) Harvard Lounge Hire of 2 of the "B" sized facility spaces South Brighton Community Centre Sumner Centre Activity 1 Sumner Centre Hall The Gaiety Supper Room Waimairi Road Community Centre (Large Room) Waimairi Road Community Centre (Small Room) Woolston Community Library - Hall

Category C Facilities - smaller facilities with capacity for less than 50 people:	
Abberley Park Hall	
Aranui Wainoni Community Centre (Large meeting room and small meeting room)	
Avice Hill	
Bishopdale Community Centre Meeting Room 1	
Fendalton Community Centre (Seminar Room)	
Halswell Community Centre (business suite - half room)	
Halswell Community Centre (four small meeting rooms)	
North New Brighton War Memorial & Community Centre (Downstairs)	
Parklands Community Centre (Community Lounge)	
Riccarton Community Centre - all rooms except the Hall	
Richmond Cottage	
St Martins Community Centre Meeting Space	
Sumner Centre Activity 2	
Templeton Community Centre (Supper Room)	
Woolston Community Library Meeting Room	

Fees and charges set under section 12 Local Government Act 2002

## Parks and Open Spaces

#### **Garden Parks**

Talks & tours per person	up to \$50.00
Group talks or tours	up to \$300.00

#### **Botanic Gardens**

#### Miscellaneous

mooonanoouo	
Parking infringements	\$59.00
Botanic Gardens sale of plants	market rates
Timber & firewood sales - per truck load - Fee determined by City Arborist	market rates
Tree pruning	Cost recovery as determined by Community
	Board
Tree replacement	Recovery of actual cost
Tree removal	Recovery of actual cost
Tree removal / replacement relating to personal health-related issues	50% of actual cost
Commemorative tree planting	Recovery of actual cost
Botanic Gardens sale of plants	market rates

#### Venue Hire

Botanics Function Centre (Community, non-commercial, and not for profit)

Full day rate	\$107.00
Half day rate	\$53.00
Evening rate	\$210.00

#### Parks Indoor Venues (base charge per hour)

Not for profit community programmes - with or without nominal entrance fee	\$11.00
Private social events - family functions	\$33.00
Community Events - with door charges or prepaid tickets Including organisation run dances, social events & concerts	\$33.00
Commercial events - hires by corporates, government, and seminars	\$63.00

#### All Parks City Wide

Miscellaneous

Brochures & publications	up to \$100.00
Photocopying	\$0.20 per copy

180

Fees for 2019/20

GST Inclusive (15%)
Horse grazing - specific charge at the Unit Manager's discretion	\$10.00 - \$25.00 per week
Mountain Bike Track Maintenance Fee - Unit Manager's discretion to set fees	\$1.00 - \$5.00 per bike
Administration fee - Note: An administration fee will be charged on any fee or charge not paid on its due date to	\$65.00
compensate the Council for its costs in recovering or enforcing payments due.	
Recreation Concessions	General Manager's discretion to set fees
Consents - Commercial applications	Based on actual costs

#### Sports Grounds - Association & Clubs

Ground Remarkings	\$125.00
New Ground Markings	\$190.00

#### Hockey, Rugby, League, Soccer, Softball

Tournaments - daily charge per ground	\$50.00
(Autside normal season compatition)	,

(Outside normal season competition)

#### Cricket

Grass Prepared - Senior	\$1,530.00
Grass Prepared - Other Grades	\$765.00
(50% of preparation cost only)	
Daily Hire - Club prepared/artificial	\$50.00
(Outside normal season competition)	
Artificial - Council Owned - season	\$650.00
Practice nets per time	\$18.00

#### Hagley Park Wickets - CCC Prepared Rep Matches

Level 1 - club cricket / small rep matches - cost per day	\$300.00
Level 2 - first class domestic 1 day match	\$1,285.00
Level 3 - first class domestic 3 or 4 day or 5 day international - cost per day	\$880.00
Non CCA Events/Charity Match	\$1,420.00

#### **Casual Hires - Not Affiliated Clubs**

Casual Hires and Miscellaneous Events - Application Fee	\$40.00
Small field (eg. touch, junior & intermediate sport, korfball, Samoan cricket, artificial wicket) - daily fee per ground	\$53.00
Large field (eg. senior sport, softball, prepared cricket wicket) - daily fee per ground	\$117.00

#### Athletics

Training Track Season	\$490.00
Athletic Meetings (Hansens Park)	\$70.00

#### **Regional Parks**

Spencer Park	
Beach Permits	\$38.00

#### Park

Mobile shops - per day	\$96.00
Mobile shops - per half-day	\$48.00
Parking infringements	\$59.00

#### **Park Bookings**

Park bookings including picnics and weddings (excluding Botanic Gardens and Garden & Heritage Parks)

Note: no charge is made for groups who visit Christchurch City Council's parks and gardens without making a booking

_	Fund Raiser / Not For Profit (with no sponsorship): No charge	
	(0-300)	\$74.00

If over 300, the increase in price is relevant to park and organisation and at Unit Manager's discretion

#### **Botanic Gardens Indoor Wedding Ceremonies**

Townend House, Cunningham House, and other Garden Buildings Venue Hire	\$500 -\$2000 (depending on time)

#### Wedding Ceremonies

Botanic Gardens & Mona Vale	\$160.00
Garden & Heritage Parks	\$110.00

#### **Commercial Photography**

Low-impact	\$53.00
Low-impact - seasonal fee	\$265.00
High-impact	\$530.00

General Manager has discretion to change fees in response to external funding / sponsorship opportunities

#### Miscellaneous

#### Banks Peninsula Recreation Grounds - Akaroa, Diamond Harbour & Lyttelton

Seasonal users pavillion - for season	\$367.00
Akaroa netball / tennis courts	Unit Manager's discretion to set fees
Akaroa Croquet Club	Unit Manager's discretion to set fees

#### Banks Peninsula Casual Users with exclusive use of the Ground only

Commercial use - half day	\$74.00
Commercial use - full day	\$150.00

Community / charitable use - half day	\$21.00
Community / charitable use - full day	\$43.00

#### Banks Peninsula Casual Users with exclusive use of the Ground and Building Areas

Commercial use - half day	\$181.00
Commercial use - full day	\$361.00
Community / charitable use - half day	\$43.00
Community / charitable use - full day	\$74.00

NOTE: additional charges will be made for cleaning, materials, supplies, etc.

# Bonds - seasonal users key bond

at General Manager's discretion	
Occasional user's Bond (dependent on event) - minimum	\$27.00
Occasional user's Bond (dependent on event) - maximum	\$315.00
Private hire of Akaroa Sports Pavillion	\$340.00

# **Marine Facilities**

#### All Wharfs

#### **Casual Charter Operators**

Rate per surveyed passenger head per vessel per day (Seasonal) - per person	\$2.00
With a minimum charge per vessel (Seasonal)	\$510.00

#### **Regular Charter Operators**

Rate per surveyed passenger head per vessel (Annual); or	\$170.00
Minimum charge per vessel (Annual)	\$850.00

Casual charter operator rate applies for up to 8 weeks. Longer than 8 weeks then operator is considered regular. Rate excludes berthage. Maximum time alongside wharf is 1 hour.

Operators who do not have alternative overnight berthage will be charged an additional overnight berthage rate

Casual charter operators who wish to use the wharf landing must give priority to the regular operator and the scheduled timetable.

#### **Commercial Operators**

Boat Length less than 10m - Seasonal	\$510.00
Boat Length less than 10m - Annual	\$800.00
Boat Length greater than 10m - Seasonal	\$800.00
Boat Length greater than 10m - Annual	\$1,125.00

Includes fishing, passenger, service vessels. Rate applies to those vessels with access to a swing mooring.

Rate provides for set down of catches. Maximum time alongside wharf of 1 hour, apart from maintenance periods.

Seasonal rate applies for up to 6 months consecutive usage.

Council reserves the right to negotiate rate depending on the size of the vessel and/or the number of passenger visits or length of use.

#### **Passenger Cruise Vessels**

Minimum charge per vessel for each visit to Akaroa Harbour

0 - 50 (passenger capacity)	\$350.00
51 - 150 (passenger capacity)	\$1,040.40
151 - 350 (passenger capacity)	\$2,430.00
351 - 750 (passenger capacity)	\$5,200.00
751 - 1500 (passenger capacity)	\$10,400.00
1501 - 2000 (passenger capacity)	\$11,830.00
Above 2000 (passenger capacity)	\$13,160.00

Council reserves the right to negotiate a higher rate depending on the size of the passenger cruise vessel or the number of annual visits or length of stay.

#### Commercial/Charter Operator - overnight or temporary berthage

Boat Length less than 10m - per night	\$49.00
Boat Length greater than 10m - per night	\$64.00
Poten to apply for a maximum paried of 7 consecutive days. For parieds greater than 7 days, rates are by arrangement	

Rates to apply for a maximum period of 7 consecutive days. For periods greater than 7 days, rates are by arrangement with an authorised officer of the Council

#### **Recreation Boats**

Per Night	\$41.00
Private vessels, not used commercially, requiring temporary overnight berthage. Maximum stay of 7 nights. During	
daylight hours, vessels are only permitted to lay alongside the wharf for a maximum of 1 hour, unless undertaking	

#### **Service Vehicles**

maintenance.

Per annum fee	\$800.00
Vehicles over 4 tonnes will be required to pay an annual access charge to use the Akaroa wharf due to the size and	

wear and tear on the wharf

#### **Slipway Fees**

Boat ramps subject to fees set by the Council; e.g. Lyttelton, Purau, Wainui, Duvachelle and Akaroa

#### **Commercial Users**

Per month	\$100.00
Per annum (non ratepayer)	\$225.00
Per annum (ratepayer)	\$150.00

#### **Private/Recreational Users**

Per day	\$7.00
Per month	\$64.00
Per annum (non ratepayer)	\$148.00
Per annum (ratepayer)	\$56.00
In certain areas where day charge is not economic or practical, as set by Unit Manager	Requested contribution

#### **Diamond Harbour**

Mooring (with dinghy shelter)	\$645.00
Mooring (without dinghy shelter)	\$485.00

#### **Cass Bay Dinghy Shelter**

12 months per dinghy	\$158.00

#### Akaroa Boat Compound

12 months per vessel site	\$842.00
6 months	\$525.00
3 months	\$347.00
Per week	\$59.00
Per day	\$12.00

In addition there is an initial licence preparation fee of \$25.00 incl. GST and a \$50 refundable key bond.

#### Lyttelton - Magazine Bay

Mooring Fee
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Per day (7 days or less)	\$20.00
Casual (3 Months or less) - per month	\$291.00
Per Annum - annual fee invoiced monthly	\$3,500.00

#### Live Aboard in addition to Mooring Fee

Per day (3 days or more)	\$13.00
Per Month	\$163.00
Per Annum - annual fee invoiced monthly	\$1,550.00

#### Fixed Berth Licence - Permanent Berth (pre-existing Licences)

Per Annum - invoiced monthly	General Manager's discretion to set fees
Sub-Licence Surcharge (Council rents berth out on Licensee's behalf) per month	General Manager's discretion to set fees

#### **Administration Fee**

Note: An administration fee will be charged on any fee or charge not paid on its due date to compensate the Council for	\$65.00
its costs in recovering or enforcing payments due.	

Other Facilities	General Manager's discretion to set fees

City Council Fees & Charges for 2019/20

Fees for 2019/20

Fees and charges set under section 12 Local Government Act 2002

GST Inclusive (15%)

# Cemeteries

Plot purchases	
Full size plot	\$1,675.00
Ashes beam	\$485.00
Child's plot	\$790.00

#### **Burial Fees**

Stillborn (up to 20 weeks old)	\$185.00
21 weeks to 12 months old	\$425.00
13 months to 6 years old	\$700.00
7 years old and over	\$1,120.00
Ashes Interment	\$225.00

#### Additional

Additional Burial Fees - Saturday & Public Holidays	\$685.00
Ashes Interment on Saturday - attended by Sexton	\$205.00
Burials after 4.00pm Mon- Fri & Sat after 1pm.	\$295.00
Less than 8 hours notice	\$280.00
Use of lowering device	\$112.00
Muslim Boards	\$325.00
Green Burials	Greater of \$2,367.32 or actual costs

#### Disinterment

Adult Casket	Greater of \$1,500.00 or actual costs
Child Casket	Greater of \$1,130.00 or actual costs
Ashes	Greater of \$370.00 or actual costs

#### Memorial Work

New headstone/plaque/plot	\$70.00
Additions	\$30.00
Renovating work	\$40.00

#### Administration

Written Information (per hour)	\$65.00
Transfer of Right of Burial	\$65.00

City Council Fees & Charges for 2019/20

Fees and charges set under section 12 Local Government Act 2002

## **Events and Park Hire**

# 1. Events - All Parks except Hagley Park - Daily Fee

Includes fairs, carnivals, and sporting events

#### Community & Not-For-Profit

(1 - 5,000 people)	\$0.00
(5,001+ people)	\$204.00

#### **Commercial and Private Event**

(50 - 299 people)	\$104.00
(300 - 500 people)	\$151.00
(500 - 4,999 people)	\$260.00
(5,000+ people)	\$520.00
Admin Fee	\$67.00

#### Other event booking type

Dependent on event type & organisation	Unit Manager's discretion to set fees
-	

Set-up / dismantle fee	100% of daily fee

#### Bond (refundable if no damage occurs)

Event (dependent on the nature of the Activity - Park Manager's discretion to set bond)	\$200 - \$3,000
Key hire	\$52.00

#### **Power Fee**

Dependent on event type, organisation, and power used	Actual or Park Manager's discretion to set fees
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#### **Restoration to Land Fees**

#### Parking Fees

Car parking fee paid to CCC (based on car counter)	\$2.00
Maximum car park fee by Event Organiser	\$5.00
A maximum of \$5.00 per car in Park (\$2.00 of which must go to the Park)	
Any Events of Activities solely for children under 18 (sports-related)	Free

Fees for 2019/20

GST Inclusive (15%)

#### 2. Events - Hagley Park - Daily Fee

Includes fairs, carnivals, and sporting events

#### Community & Not-For-Profit

(50 - 299 people)	\$52.00
(300 - 1,000 people)	\$156.00
(1,000 - 10,000 people)	\$312.00
(10,001+ people)	\$520.00
Admin Fee	\$67.00

#### **Commercial and Private Event**

(50 - 299 people)	\$302.00
(300 - 1,000 people)	\$406.00
(1,000 - 10,000 people)	\$624.00
(10,001+ people)	\$1,040.00
Admin Fee	\$125.00

# Other event booking types Dependent on Event

Set-	p / dismantle fee	100% of daily fee

#### Bond (refundable if no damage occurs)

Event (dependent on the nature of the Activity - Park Manager's discretion to set)	\$200 - \$5,000
Key hire	\$52.00

#### Power Fee

#### **Restoration to Land Fees**

Dependent on Event and Park - Park Manager's discretion to set fees Park Manager's discretion to set fee
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#### Parking Fees

Car parking fee paid to CCC (based on car counter)	\$2.00
Maximum car park fee by Event Organiser	\$5.00
A maximum of \$5.00 per car in Park (\$2.00 of which must go to the Park)	
Any Events of Activities solely for children under 18 (sports-related)	Free

#### Hagley Park Banner Frame Hire (for use by Hagley Park Events only)

Weekly hire per frame	\$38.00
Bond (per hire)	\$290.00

	Fees for 2019/20
Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation       GS         (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law       GS	ST Inclusive (15%)
Streets and Transport	
Activity - At Ground (or 'at grade') Parking	
Parking on temporarily vacant sites	
Determination of fees on individual sites is delegated to the Parking Restrictions Subcommittee within the	\$0 to \$25.00
following range:	per day or part thereof
Activity - Off Street Parking	
Lichfield Street Car Park and Art Gallery Car Park	
	cretion up to \$5.00 per hour
Activity - On street Parking	
(a) Parking Meters - discretion to set and modify fees within these ranges is delegated to the Parking	
Restrictions Subcommittee	
(i) 1 hour meters	\$3 to \$10
(ii) 2 hour and 3 hour meters	\$3 to \$10
(iii) All Day meter rate	\$3 to \$10
(b) Coupon Parking	\$3.20
(c) Meter Hoods - per day	\$20.50
(c) Meter Hoods - per month	\$306.00
(d) Waiver of Time limit restriction	\$127.50
(e) Residential Parking Permits	\$54.00
Activities On Street	
Trenches/ Trenchless	
Normal road opening	\$461.50
High grade pavement opening	\$740.00
Footpath and minor openings - sewer	\$245.00
Footpath and minor openings - stormwater	\$125.00
Corridor Access Request - Trenching / Trenchless Utilities Application	\$368.00
Corridor Access Request - Intersections Trenching / Trenchless	\$143.00
Corridor Access Request - Construction activity on sites adjacent to the road corridor	\$200 plus \$2,500 bond
Water discharge	\$317.00
CTOC Real Time Operations professional services	\$258.75

Traffic Management Plan Application	
Low volume roads - charge includes 0.5 hours of work. Additional time required will be charged at a rate of	\$80.50
\$161/hour.	
Level 1 roads - charge includes 1 hour of work. Additional time required will be charged at a rate of \$161/hour.	\$161.00
Level 2 roads - charge includes 1.5 hours of work. Additional time required will be charged at a rate of \$161/hour.	\$241.50
Service Agreement Application - non intrusive generic works	
Low volume, level 1 and 2 generic TMP - charge includes 2 hours of work. Additional time required will be charged at a rate of \$161/hour.	\$322.00
Generic Traffic Management Plan Applications	
Low volume, level 1 and 2 generic TMP - charge includes 2 hours of work. Additional time required will be charged at a rate of \$161/hour.	\$322.00
Events - Traffic Management Plan Applications	
Level 1 roads - charge includes 1 hour of work. Additional time required will be charged at a rate of \$161/hour.	\$161.00
Level 2 roads - charge includes 2 hours of work. Additional time required will be charged at a rate of \$161/hour.	\$322.00
Events requiring temporary road closure - for advertising of proposed and confirmed road closures	Actual costs
Roading Controlling Authority Inspections	
Inspection of unapproved work (activities being undertaken without an approved TMP).	\$690.00
Inspection of non conformance - minimum charge. Additional time required will be charged at a rate of \$161/hour.	\$322.00
Other Traffic Management Plan Charges	
Application for a revision to an approved Traffic Management Plan - charge includes 0.5 hours of work. Additional time required will be charged at a rate of \$161/hour.	\$80.50
Vehicle Crossing Inspection - per crossing	\$153.00
Vehicle Crossing Inspection - per crossing Structures on Streets & application fees	\$153.

Landscape Features (retaining walls for landscaping / private land only)	\$266.00
Retaining walls for driveways (Board approval not required)	\$266.00
Retaining walls for driveways, parking platforms etc (Board approval required)	\$658.00
Preparation/Transfer of lease Document	\$398.00
Temporary use of legal road - rate per square metre per month	\$16.50
- minimum charge per month	\$71.50
New street name plate & post	\$617.00

Akaroa sign frames - Annual fee per name blade	\$172.00

#### **Road Stopping**

When any person applies to stop a road, then the applicant shall be responsible for meeting the costs and expenses associated with the road stopping process as determined by Council.

Application fee (provides for an evaluation of the application by Council)	\$608.00
Processing fee (following evaluation by Council, if the applicant wishes to proceed a non-refundable minimum	\$1,217.00
fee will apply)	

#### Other Costs

Other costs and expenses that an applicant will be liable to meet include, but are not limited to:

- survey costs
- cost of consents
- public advertising
- accredited agent fees
- Land Information New Zealand (LINZ) fees
- legal fees
- valuation costs
- cost of Court and hearing proceedings
- staff time
- market value of the road

#### Street Site Rentals

Garage Sites - Single (per annum)	\$200.00
Garage Sites - Double (per annum)	\$398.00
Air Space	
Temporary site rental - development purposes - per sq m per month	\$7.30
- minimum charge per month	\$60.00 minimum charge per month
- Miscellaneous Sites (per annum)	\$2,553.00

#### Application Fee for Discharging

Ground Water to Road	\$322.00

#### Licences (Other):

Stall Licence	\$84.00
Buskers Licence - outside designated areas (preparation of Licence and Issuing)	\$37.00
Hawkers	\$37.00
Mobile Shops	\$136.00

City Council Fees & Charges for 2018/19	Fees for 2019/20
Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law	GST Inclusive (15%)
Parking Enforcement	

Abandoned Vehicle Charges	Full cost recovery including administration
	charges

City Council Fees & Charges for 2019/20	Fees for 2019/20
Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law	GST Inclusive (15%)

# Waste Charges (Refuse Minimisation & Disposal)

Council rubbish bags - pack of 5 - CBD collection only	\$12.77
Recycling bags for the CBD recycling collection user pays service - pack of 5	\$5.18

#### Change the size of Wheelie Bins (larger or smaller)

one bin only	\$93.00
two bins at the same time	\$105.00
three bins at the same time	\$117.00

NOTE: This is a one-off fee charged by Council to cover the cost of physical delivery and collection of the bins. Where a standard-size bin has been replaced by a larger bin, this represents an enhanced service which our contractor will charge for on an annual basis for as long as the enhanced service is provided. Invoicing and payment will be between the contractor and the customer, without Council's involvement.

Opt-in for non-rateable or similar properties	\$298.00
NOTE: Some properties do not receive a wheelie bin service because they do not pay Council's Waste Minimisation Rate. These properties may	

elect to pay for these services separately - properties opting in will be invoiced by the Council annually.

City Council Fees & Charges for 2019/20	Fees for 2019/20
Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law	GST Inclusive (15%)

# Waste Charges (Cleanfill & Waste Handling)

Cleanfills & Waste Handling Operation Licence Application Fee	\$346.80
Cleanfills Annual Licence Fee (based on 6 monitoring inspections during the year).	\$2,418.00
Waste Handling Operation, Annual Licence Fee	\$346.80
Cleanfills & Waste Handling Operation, Additional Monitoring Fee (during financial year)	\$346.80
Cleanfills additional monitoring charges (per hour fee covering travel, monitoring assessment and associated file	
management/administration). This will apply if further inspections or additional monitoring activities (including	
those relating to non-compliance) are required.	

Christchurch City Council Annual Plan 2019-20

City Council Fees & Charges for 2019/20

Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law

#### Water and Trade Waste Charges

See also Fees and charges set under section 12 Local Government Act 2002

#### Trade Waste Conditional Quarterly Charges

Volume - peak periods	\$0.86
Volume - off peak	\$0.43
Suspended Solids - per Kg	\$0.41
Biological Oxygen Demand - per Kg	\$0.57
Metals - Cadmium	\$15,378.18
Metals - Chromium	\$0.00
Metals - Copper	\$88.02
Metals - Zinc	\$61.49
Metals - Mercury	\$26,016.87

#### Treatment and disposal fees

Tankered Waste Fee (\$/m3)	\$44.25
Trade Waste Consent Application Fee	\$598.00
Trade Waste Annual Fee (permitted) - less than 1,245 m3/yr and complies with Schedule 1A of the Trade Waste	\$180.00
Bylaw 2015	
Trade Waste Annual Consent Fee >1,245 m <sup>3/</sup> yr	\$325.00
Trade Waste Discharge Analysis	Actual Costs
Laboratory Services	General Manager's discretion to set fees

#### **Network fees**

Acceptance of Selwyn District Sewage (\$/m3)	\$0.86
Sewer Lateral Recoveries - actual costs recovered	General Manager's discretion to set fees

#### Water Supply

#### Water rates

Included within Rating Policy

#### Supply of water

For consumers not paying a water rate - per cubic metre	\$1.00
Excess water supply charge (Rate charge) and Excess Factor	\$1.00
Cross boundary rural restricted supply	\$205.00

Fees for 2019/20 GST Inclusive (15%)

#### Network cost recovery

Water Supply Connection Fees & Charges - Standard Domestic	\$995.00
Standard 15mm Water Supply Connection Relocation (existing fittings)	Charge deleted
Standard 15mm Water Supply Connection Relocation (new fittings)	\$850.00
Commercial & Industrial Connection - actual costs recovered	General Manager's discretion to determine cost
	recovery
New Sub Mains/Connections Cost Share	General Manager's discretion to determine cost
	recovery
Damage Recoveries	General Manager's discretion to determine cost
	recovery

#### Stormwater

Stormwater Approval Application Fee (Commercial)	General Manager's discretion to determine cost
	recovery
Stormwater Annual Discharge Fee (Commercial)	General Manager's discretion to determine cost
	recovery

#### Registration to undertake Authorised Work for Council

Drainlayer	
Application for approval as Christchurch City Council authorised drainlayer	\$600.00
Water Supply	
Application for approval as Christchurch City Council authorised water supply installer	\$600.00
Drainlayer	
Application for approval as Christchurch City Council authorised PE Welder	\$600.00
Water Supply	
Application for approval as Christchurch City Council authorised PE Welder	\$600.00
Drainlayer	
Application for approval as Christchurch City Council authorised vacuum installer	\$600.00

City Council Fees & Charges for 2019/20	Fees for 2019/20
Fees and charges set under section 12 Local Government Act 2002	GST Inclusive (15%)
City Water and Waste	
Sales of Plans levied per A4 Sheet	\$13.50

Alcohol Licensing Fees	
These fees are not set by Council, but by the Sale & Supply of Alcohol (Fees) Regulations 2013	
i) Application for Premises	
cost/risk rating category - Very Low	\$368
cost/risk rating category - Low	\$609
cost/risk rating category - Medium	\$816
cost/risk rating category -High	\$1,023
cost/risk rating category - Very High	\$1,207
ii) Annual Fee for Premises	
cost/risk rating category - Very Low	\$16
cost/risk rating category - Low	\$39
cost/risk rating category - Medium	\$632
cost/risk rating category -High	\$1,03
cost/risk rating category - Very High	\$1,437
	•
iii) Special Licence	
Class 1	\$575
Class 2	\$207
Class 3	\$63
iv) Managers Certificates (application and renewals)	\$310
wanagers certificates (application and renewals)	\$310
v) Other fees payable	
Femporary Authorities	\$290
Femporary Licence	\$29
Permanent Club Charters	\$63
Extract from register	\$5
Public notice of applications for new alcohol licences administration fee	\$8
Certificate of Compliance (Sale and Supply of Alcohol Act)	\$16

# **Licensing and Registration Services**

# Sale

#### 1. Alc

# City Council Fees & Charges for 2019/20

Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law

# Fees for 2019/20

GST Inclusive (15%)

Application fee under the Gambling & TAB Venue Policy

\$161.00

# **Environmental Health**

#### 1. Environmental Health Recoveries

(i) Noise surveys	Actual costs recovered
(ii) Court/Legal Recoveries	Actual costs recovered
(iii) Contaminated Land / P Lab / P House Testing	Actual costs recovered
(iv) Equipment hire of specialist noise/gas detection equipment	\$166.80
(v) Noisy Alarm Deactivations	Actual costs recovered

#### 2. Offensive Trades Licences

(i) Annual Premise Registration	\$265.20
(ii) New Application (incl. Annual Registration if granted)	\$469.20
(iii) Change of ownership	\$95.90

#### 3. Noise making Equipment Seizure & Storage

(i) Staff time associated with managing equipment seizure	\$119.90
(ii) Storage of seized equipment	\$71.90
(iii) Noise contractor attendance (per Unit) related to equipment seizure	\$25.50

#### **Swimming Pool Compliance**

Fencing of swimming pools: Application for Exemption	\$450.00
Fencing of swimming pools: Application for Exemption for Spa Pool	\$225.00
Compliance Inspection Fee	\$166.80
Compliance Inspection Administration Fee	\$45.40
Periodic Inspection Fee (s.222A, Building Act 2004)	\$166.80

#### Seizure of Signage

	Impounding of non-complaint signage (made up of officer times, storage and administration)	\$166.80
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#### Licences (Other):

	Amusement Devices	\$11.50
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# Food Safety and Health Licensing

#### 1. Food Premises Annual Fee

(a) Food Service

(a) Food Service	
RC1 (Restaurants & Cafes 1 to 50 Seats)	\$341.70
RC2 (Restaurants & Cafes more than 50 Seats)	\$341.70
FE1 (Includes Function Events Centres and premises with 1 to 2 kitchen/preparation areas)	\$341.70
FE2 (Includes Function Events Centres and premises with more than 2 kitchen/preparation areas)	\$341.70
(b) General Food Premises	
G1 (Gift shops, shops selling pre-wrapped confectionary, fruit & vegetable shops)	\$341.70
G2 (Dairies, Butcheries, Bakeries, Delicatessens, Takeaway Food, Caterers, & All Other Premises)	\$341.70
(c) Manufacturers	
M1 (Manufacturer of Non-High Risk food and High Risk food with no heat treatment)	\$341.70
M2 (Manufacturer of High Risk food with heat treatment)	\$341.70
(d) Supermarkets	
SM (Supermarket)	\$341.70
Increation Fac. ( Additional to the annual registration Fac above)	
Inspection Fee (Additional to the annual registration Fee above) These fees charged when Inspection is carried out on the premises	
Fee band 1 Inspection ( onsite time less than 30 minutes)	\$270.30
Fee band 2 Inspection (up to 90 minutes of onsite time)	\$270.30
Hourly cost to be charged for each 30 minutes or part thereof after 90 minutes onsite	\$163.20
Hourly charge , Mentoring Fee for Food Control Plan (calculated per 30 minutes)	\$163.20
Hourly Charge for consulting / advisory activities for food safety not otherwise identified ( calculated per 30 minutes)	\$163.20
	¢.co.20
Copies of printed information	Actual costs recovered
2. Other Premises requiring Health Licensing Registration Annual Fee	
HAR (Hairdressers)	\$234.60
END (Euporal Directore)	¢297.60

HAR (Hairdressers)	\$234.60
FND (Funeral Directors)	\$387.60
FND (Funeral Directors - no mortuary, registration only)	\$224.40
CMP (Camping Grounds)	\$408.00

#### 3. General Fees

- Inspection/Verification Visits (includes request and additional registration/compliance visits from third visit each registration year)	\$224.40
Change of Ownership of Hairdresser, Funeral Director, Canpground or Food Hygiene Regulations 1974 registered premises (until	\$112.20
transition date of Food Act 2014)	

- Late Payment of Food Premises Registration and FCP Verification Fees	additional 10%

#### Food Act 2014 Fees and Charges

New Application Charge for Food Control Plans / National Programmes	\$438.60
Annual Charge Food Control Plan Food Act 2014	\$341.70
Annual Charge Food Control Plan Food Act 2014, 2 premises operating under same Food Control Plan and owner	\$561.00
	\$836.40
Annual Charge Food Control Plan Food Act 2014, 3 or more premises operating under same Food Control Plan and owner	
Annual Charge for Compliance and Monitoring of Existing Food Control Plans Registered before 1 March 2016	\$234.60

#### National Programmes (Fee adjustment to reflect correction of previous error in calculation)

Bi-Annual Charge National Programme	\$615.06
Bi-Annual Charge National Programme 2 Premises operating under same programme same owner	\$1,009.80
Bi-Annual Charge 3 or more Premises operating under same programme same owner	\$1,505.52

#### Inspection /Audit / Verification fees

Fee band 1 Inspection / audit or verification fee or revisit (onsite time less than 30 minutes)	\$270.30
Fee band 2 Inspection / audit or verification fee or revisit (up to 90 minutes of onsite time)	\$387.60
Hourly cost to be charged for each 30 minutes or part thereof after 90 minutes onsite	\$163.20
Hourly charge, Mentoring Fee for Food Control Plan (calculated per 30 minutes)	\$163.20
Hourly Charge for consulting / advisory activities for food safety not otherwise identified ( calculated per 30 minutes)	\$163.20
Copies of printed information	Actual costs recovered
	\$234.60
Application for Exemption from Food Act 2014 (If available under Delegated power to assess Section 33 Food Act 2014)	
Penalty for late payment of Fees (Section 215 Food Act 2014)	10%
Cancelling an audit within 24 hours of the scheduled date and time of the audit / no person available for the audit	\$81.60

#### **Compliance / Enforcement**

Enforcement / compliance visits as per the the Fee Bands described above

Infringement Fees (set by Legislation) To be confirmed when the Appropriate Regulations have been passed by Government

Issue of Improvement Notice including development of the notice by a Food Safety Officer Per Notice	\$155.00
Issue of Improvement Notice including development of the notice by a Food Safety Officer Per Hour Development: Charge per Hour after 1st hour	\$155.00
Application for Review of Issue of Improvement Notice per Notice	\$155.00
Application for Review of Issue of Improvement Notice per hour developing and issuing Notice after 1 Hour	\$155.00

90, Building Act 2004, Food Act 2014, etc.) or By-law	City Council Fees & Charges for 2019/20	Fees for 2019/20
	Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law	GST Inclusive (15%)
	District Plan	
	Privately requested Plan changes	
time of lodging a formal request for a change to the plan \$20,000.00	Fixed charge payable at time of lodging a formal request for a change to the plan	\$20,000.00
	Privately requested Plan changes	\$20,0

Statutory Administration Officers	\$100.00
Senior Council Officer (administration)	\$150.00
Planner & specialist input (junior and intermediate level) from another Council department	\$180.00
Senior Planner, Principal Advisor, Team Leader, Programme Manager & specialist input (senior level) from	\$200.00
another Council department	

#### Additional costs

Council Hearings Panel attending hearing and making a recommendation to the Council	As set by Remuneration Authority
Commissioner appointed to conduct hearing and make recommendation to the Council	Actual Cost
Disbursement costs such as advertising, photocopying and postage, and fees charged by any consultant	Actual Cost
engaged by the Council will be charged at actual cost	

City Council Fees & Charges for 2019/20	Fees for 2019/20
Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law	GST Inclusive (15%)
	-

# **Development Contributions**

1. Estimates (set under section 12 of Local Government Act)

Requests for estimates of development contributions where no building consent, resource consent, subdivision consent or service connection has been applied for.

Estimate of development contributions (Fixed fee)	\$95.00

#### 2. Objections

Objections under section 199C of the Local Government Act 2002 to development contribution assessments. The time taken to process an objection will be charged at the relevant scheduled hourly rate, plus the actual cost of the commissioner(s) and disbursements. Time will be charged at the hourly rate applicable at the time the work was carried out. If the cost of processing exceeds the Deposit an invoice will be sent for the additional processing fees. Alternatively, the balance of the deposit will be refunded if it is not required for processing.

Deposit required before processing of the objection will commence	\$1,000.00
Development contributions commissioners	Actual cost
Secretarial costs (hourly rate)	\$100.00
Administrative costs - Development Contributions Assessors (hourly rate)	\$150.00
Administrative costs - Team Leader/Manager level (hourly rate)	\$200.00
Disbursements	Actual cost

# City Council Fees & Charges for 2019/20 Fees for 2019/20 Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law GST Inclusive (15%) Resource Consents All fees are deposits unless listed as a total fee. Note: Deposits and Total fees are fixed charges under Section 36(1) of the Resource Management Act 1991. Please note that deposits do not always cover all of the costs in processing an application. Where processing costs exceed the specified deposit the additional costs will be invoiced separately.

The required fee/deposit must be paid before any processing of the application will commence (excluding on account customers).

If an application falls into more than one fee category then the higher fee applies.

# 1. Land Use Applications - Non Notified Deposit (Minimum Application Fee)

#### Resource Consents

- Additions, alterations and accessory buildings (all zones)	\$1,800.00
- One or two new residential units (incl Older Person's Housing Units) - all zones	\$2,000.00
- 3 or more units (total on site, including any existing units) - all zones	\$3,500.00
- Signage	\$1,500.00
<ul> <li>Earthworks and retaining walls</li> </ul>	\$2,500.00
- Telecommunications	\$1,800.00
- All other non-residential	\$4,000.00

<ul> <li>Felling a diseased, unhealthy or hazardous tree</li> </ul>	no charge
<ul> <li>Pruning where necessary to remove a hazard or for tree health</li> </ul>	no charge
<ul> <li>All other non-notified applications for works to protected trees</li> </ul>	\$1,800.00

Other Land Use Applications.	
- s 87BA Permitted boundary activity	\$800.00
<ul> <li>– s 125 Extension of consent lapse period</li> </ul>	\$1,800.00
<ul> <li>– s 127 Application to change or cancel any condition</li> </ul>	\$1,800.00
- s 139 Certificate of Compliance	\$1,200.00
- s 139A Existing Use Certificate	\$1,500.00
- s 176A Application for outline plan	\$2,000.00
– s 176A(2)(c) Waiver of Outline Plan	\$500.00
<ul> <li>– s 138 Surrender of resource consent (Total Fee)</li> </ul>	\$475.00
<ul> <li>Amendments to consented application and plans (i.e. immaterial changes which do not warrant a s127 application)</li> </ul>	\$300.00
- s 128 Review of conditions	Actual cost
<ul> <li>– s 87BB Marginal or temporary non-compliance</li> </ul>	\$1,000.00
<ul> <li>– s 357A(1)(f) and (g) Objections - cost of commissioner, where commissioner has been requested by the objector</li> </ul>	Actual cost

Permitted activity notice under a National Environmental Standard	
	\$500.00

# 2. Subdivisions - Applications - Non-Notified

#### **Subdivision Consents**

Fee simple subdivisions (including boundary adjustments and change of tenure)	
- Up to 3 lots	\$2,500.00
- More than 3 lots - Per Lot fee (Deposit capped at \$20,000)	\$750.00
Cross lease subdivisions (including cross lease updates)	\$1,500.00
Unit Title subdivisions	\$2,000.00

#### **Other Subdivision Applications**

1,800.00 1,500.00
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o charge
\$475.00
00.008, I
\$530.00
\$530.00
\$530.00
\$530.00
\$300.00

# 3. Notified Land Use and Subdivision Consent Applications

Limited notified	\$10,000.00
Publicly notified	\$15,000.00

# 4. Notices of Requirement

Notice of requirement for a new designation under Section 168	\$15,000.00
Notice of requirement for alteration of a designation, other than a notice under Section 181(3)	\$10,000.00
Notice of requirement for alteration of a designation under section 181(3)	\$1,500.00
Notice to withdraw requirement under section 168 (4)	\$1,000.00
Notice to remove a designation (in whole or in part) under section 182	\$1,000.00

# 5. District Plan Certificates

Minimum Floor Level Certificate (Total Fee)	\$105.00
Infrastructure Capacity Certificate (Total Fee)	\$105.00
Rockfall AIFR Certificate (Deposit)	\$2,000.00
Tree Removal Certificate	No Charge
Quarry Site Rehabilitation Plan (Certification & Reviews)	Actual Cost

Other District Plan Certificates, including Event Management Plan certification (Deposit)	\$300.00

#### 6. Bonds, Covenants and Encumbrances

Preparation, registration or cancellation of bond or covenant.	Actual Cost
Preparation and registration of encumbrance for family flat or older person's housing (Total Fee)	\$485.00
Discharge of encumbrance - conversion of family flat or older person's housing unit (Total Fee)	\$500.00

#### 7. Additional Processing Fees for ALL applications subject to a deposit:

If the actual cost of processing exceeds the deposit paid an invoice will be sent for the additional processing fees. Alternatively, the balance of the deposit will be refunded if it is not required for processing. Interim invoices may be issued.

The time taken to process an application (including any pre-application time) and undertake associated subdivision post-consent work, will be charged at the relevant scheduled hourly rate, plus the actual cost of any external specialists/consultants/commissioner and disbursements. Time will be charged at the hourly rate applicable at the time the work was carried out.

The subdivision consent fees include consent processing, engineering design acceptance, construction audits and clearances, and certification. Additional fees are required to be paid before the s.224 certificate will be released. Bond and maintenance/defect liability clearance fees will be invoiced at the relevant time.

#### **Hourly rates**

- Administration	\$105.00
- Planner Level 1 and Planning Technician	\$155.00
- Planner Level 2 and 3 and specialist input (junior and intermediate level) from another Council department	\$185.00
- Senior Planner, Team Leader, Manager, and specialist input (senior level) from another council department	\$205.00
- External specialist and consultant	Actual Cost

Where a Commissioner is required to make a decision on an application	Actual Cost
Cost of Councillors/Community Board Members sitting on Hearings Panels.	Actual Cost
Reports commissioned by the Council	Actual Cost
Disbursements (including advertising and service of documents)	Actual Cost
Certificate of Title documents (if not provided with application)	\$5.00 per document
Consent management fee (fixed fee included in the total processing fees for every resource consent application)	\$85.00

#### 8. Fees for Monitoring and Non Compliance of Resource Consent Conditions

These fees are additional to the processing fees for every resource consent that requires monitoring of conditions.

The monitoring programme administration fee and initial inspection fees will be charged at the time the consent is issued. Any additional monitoring time will be charged when the monitoring has been carried out, at the specified hourly rate.

Monitoring programme administration fee (standard fee charged at the time of consent and applicable to variations and amendments)	\$102.00
Residential consent monitoring fee (standard fee for verification of documentation submitted to confirm compliance with conditions, charged at time of	\$60.45
consent).	\$60.45

Residential consent monitoring fee (standard fee for first monitoring inspection charged at the time of consent, multiple fees may apply where more than one monitoring inspection is required).	\$116.80
Commercial consent monitoring fee (standard fee for first monitoring inspection charged at the time of consent, multiple fees may apply where more than one monitoring inspection is required).	\$175.50
Note the above monitoring fees are payable when resource consent is issued. The Council will recover additional costs from the consent holder if further inspections, certification of conditions or additional monitoring activities (including those relating to non-compliance with consent conditions), are required. Additional charges will apply based on the additional monitoring hourly rate as specified.	\$120.90
Additional monitoring (per hour fee covering travel, monitoring assessment and associated file management / administration)	\$120.90

# 8A. Fee for Monitoring and Non Compliance with EQ temporary accommodation permits/District Plan provisions

Monitoring visit fee for temporary accommodation permits (per visit)	\$114.50
Final site visit following permit expiry	\$61.00
Non compliance fee (per hour fee - covering travel, compliance assessment/meetings, and associated file management/administration)	\$118.50

# 8B. Monitoring of Permitted Activities under a National Environmental Standard

Monitoring Programme Administration Fee (charged on acceptance of the permitted activity notice and applicable to any amendments).	\$102.00
Permitted Activity Monitoring Fee. Standard fee per monitoring inspection charged at the time of acceptance of the permitted activity notice. Multiple fees may be applied where more than one monitoring inspection is required.	\$175.50
Note the above monitoring fees are payable when a permitted activity notice is accepted. The Council will recover additional costs from the person or organisation carrying out the permitted activity if further inspections, or additional monitoring activities are required (including those relating to non compliance with permitted activity conditions). Additional charges will apply based on the rate specified.	\$120.90
Additional Monitoring Fee (per hour covering travel, monitoring assessment and associated file management/administration).	\$120.90

City Council Fees & Charges for 2019/20

Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1990, Building Act 2004, Food Act 2014, etc.) or By-law

# **1. Building Consents**

All deposits and fixed fees will be invoiced at the time of lodgement with the Council. Payment to be as soon as practicable.

Applications that are not accepted at the time they are submitted will incur administration costs.

Other services not specifically detailed in this schedule will be charged at the relevant officer charge out rate.

Any reference to Residential, Commercial 1, 2 or 3 or Industrial is based on National BCA Competency Assessment System Levels.

1.1 Solid or Liquid Fuel Heaters	Type of Charge	Other Charges Possible	Fees for 2019/20
Solid or liquid fuel heaters per single household unit.	Fee		
Fixed fee includes processing, one inspection and a code compliance certificate.		Yes	\$390.00
Additional Fees may apply if further services requested.			
Solid liquid fuel heater that changes location and/or make and/or model.	Fee	Yes	\$280.00

#### **1.2 Building Consent Applications**

This deposit is payable for all residential and commercial consent applications. Actual costs will be calculated at the time of the processing decision.

1.2.1 Residential Applications	Type of Charge	Other Charges Possible	Fees for 2019/20
Value of work:			
\$0 to \$19,999	Deposit	Yes	\$1,200.00
\$20,000 to \$100,000	Deposit	Yes	\$1,400.00
Over \$100,000 to \$300,000	Deposit	Yes	\$2,000.00
Over \$300,000 to \$500,000	Deposit	Yes	\$2,800.00
Over \$500,000	Deposit	Yes	\$3,800.00

Excluding multi-storey apartment buildings.

New buildings, additions and alterations

GST Inclusive (15%)

1.2.2 Commercial Applications	Type of Charge	Other Charges Possible	Fees for 2019/20
Value of work:			
\$0 to \$19,999	Deposit	Yes	\$1,550.00
\$20,000 to \$100,000	Deposit	Yes	\$2,670.00
Over \$100,000 to \$500,000	Deposit	Yes	\$4,000.00
Over \$500,000 to \$1m	Deposit	Yes	\$5,850.00
Over \$1m	Deposit	Yes	\$7,990.00

Including multi-storey apartment buildings.

New buildings, additions and alterations

1.2.3 Amendment of a Building Consent	Type of Charge	Other Charges Possible	Fees for 2019/20
- Minor Variation	Fee	Yes	\$185.00
- Residential Amendment	Deposit	Yes	\$495.00
- Commercial/Industrial Amendment	Deposit	Yes	\$740.00
- Amendment to modify building code clause B2 - Durability	Deposit	Yes	\$162.50

1.2.4 Miscellaneous fees associated with granting of a Building Consent.	Type of Charge	Other Charges Possible	Fees for 2019/20
Registration of section 73 certificates under the Building Act 2004.	Fee	Yes	\$420.00
Registration of section 75 certificates under the Building Act 2004.	Fee	Yes	\$420.00
Memorandum of encumbrance due to grant of waiver under section 67 of the Building Act 2004	Fee	Yes	Actual Cost

# 1.3 Building Consents - Fixed Fees

1.3.1 Streamline Residential Dwellings	Type of Charge	Other Charges Possible	Fees for 2019/20
Up to \$300,000	Fee	Yes	\$1,750.00
Over \$300,000 to \$500,000	Fee	Yes	\$1,900.00
Over \$500,000	Fee	Yes	\$2,500.00

Fixed processing fee from participants in the Streamline consenting process.

Covers the processing costs for the consent only.

Excludes inspections or any other Council/Government fees and levies

Additional categories of work may be added to the Streamline Building Consent process.

Appropriate fees are set at the discretion of the General Manager Consenting & Compliance.

1.3.2. Building Inspection Fees	Type of Charge	Other Charges Possible	Fees for 2019/20
Residential (excluding multi-storey apartment buildings)	Hourly Rate	Yes	\$200.00
Commercial (including multi-storey apartment buildings and industrial)	Hourly Rate	Yes	\$255.00

Per inspection not exceeding one hour.

Any time over an hour will be charged in 15min increments.

Not all chargeable time is on site.

Offsite tasks may include assessment, communications and decisions made.

1.3.3 Notice to Fix	Type of Charge	Other Charges Possible	Fees for 2019/20
Notice to fix	Deposit	Yes	\$370.00
Extension of time to start work on an issued building consent	Deposit	Yes	\$150.00

Costs exceeding the scheduled fee will be recovered at the relevant officer hourly rate.

1.3.4 Certificate for Public Use.	Type of Charge	Other Charges Possible	Fees for 2018/19
Commercial 1 & 2	Deposit	Yes	\$430.00
Commercial 3	Deposit	Yes	\$850.00

Scheduled cost includes deposit, assessment and inspection

Costs exceeding the scheduled fee will be recovered at the relevant office hourly rate.

1.3.5. Code Compliance Certificates	Type of Charge	Other Charges Possible	Fees for 2019/20
Residential minor building work.	Deposit	Yes	\$126.00
Residential accessory buildings and residential alterations.	Deposit	Yes	\$220.00
Residential new dwellings (excluding multi-storey apartment buildings).	Deposit	Yes	\$360.00
Commercial 1 & 2 and Residential multi storey apartment buildings.	Deposit	Yes	\$550.00
Alterations to a Commercial 3 building less than or equal to \$500,000	Deposit	Yes	\$550.00
Commercial 3 over \$500,000	Deposit	Yes	\$1,200.00

Costs exceeding the scheduled fee will be recovered at the relevant officer hourly rate.

1.4 Other Building Act Applications	Type of Charge	Other Charges Possible	Fees for 2019/20
1.4.1 Schedule 1 Exemption Application	Fixed Fee		\$590.00

1.4.2 Certificate of Acceptance	Type of Charge	Other Charges Possible	Fees for 2019/20
1.4.2.1 Application for Certificate of Acceptance.	Case by Case		Calculated at application

Equivalent fees, charges or levies that would have been applied if a Building Consent had been obtained.

The authority to recover these fees is enabled under Section 97 (e) of the Building Act 2004.

Type of Charge	Other Charges Possible	Fees for 2019/20
Deposit	Yes	\$1,200.00
Deposit	Yes	\$1,400.00
Deposit	Yes	\$2,000.00
Deposit	Yes	\$2,800.00
Deposit	Yes	\$3,800.00
	Deposit Deposit Deposit Deposit	Type of Charge     Possible       Deposit     Yes       Deposit     Yes       Deposit     Yes       Deposit     Yes       Deposit     Yes       Deposit     Yes

Second element of charge recovered under Section 96(1) (a) of the Building Act.

Costs exceeding the scheduled fee will be recovered at the relevant officer hourly rate.

Excluding multi-storey apartment buildings

1.4.2.3 Commercial Certificate of Acceptance Applications.	Type of Charge	Other Charges Possible	Fees for 2019/20
Value of work:			
\$0 to \$19,999	Deposit	Yes	\$1,550.00
\$20,000 to \$100,000	Deposit	Yes	\$2,670.00
Over \$100,000 to \$500,000	Deposit	Yes	\$4,000.00
Over \$500,000 to \$1m	Deposit	Yes	\$5,850.00
Over \$1m	Deposit	Yes	\$7,990.00

Second element of charge recovered under Section 96(1) (a).

Costs exceeding the scheduled fee will be recovered at the relevant officer hourly rate.

Including multi-storey apartment buildings and industrial.

1.4.3 Change of Use Application	Type of Charge	Other Charges Possible	Fees for 2019/20
Application Fee	Deposit	Yes	\$540.00

Primary purpose where use of building changes.

Fee based on 2 hour technical review and administration.

1.4.4 Project Information Memoranda (PIM)	Type of Charge	Other Charges Possible	Fees for 2019/20
Costs exceeding the scheduled fee will be recovered at the relevant officer hourly rate.			
- Residential	Deposit	Yes	\$360.00
- Commercial/Industrial	Deposit	Yes	\$485.00

Type of Charge	Other Charges Possible	Fees for 2019/20
Deposit	Yes	\$250.00
Fee		\$125.00
Fee		\$40.00
Deposit	Yes	\$200.00
Deposit	Yes	\$250.00
	Deposit Fee Fee Deposit	Type of Charge     Possible       Deposit     Yes       Fee

Costs exceeding the scheduled fee will be recovered at the relevant officer hourly rate.

1.4.6. Miscellaneous Fees	Type of Charge	Other Charges Possible	Fees for 2019/20
Admin/Management Fee (applicable to all building consents without fixed fees and to certificates of acceptance).	Fee		\$175.00
Building Levy as per The Building Act 2004 for work valued over \$20,000	Fee		\$2.01 per \$1,000 value
Building Research Levy as per The Building Research Levy Act 1969 for work valued over \$20,000 (BRANZ Levy).	Fee		\$1.00 per \$1,000 value
Residential Accreditation Levy (Payable on all Building Consents to recover appropriate Council costs).	Fee		\$0.40 per \$1,000 value
Commercial Accreditation Levy (Payable on all Building Consents to recover appropriate Council costs).	Fee		\$0.60 per \$1,000 value
Costs recovered under the Building (Accreditation of Building Consent Authorities) Regulations 2006.		· · ·	
Application for Exemption for an Earthquake Prone Building (New Charge).	Deposit	Yes	\$610.00
Application for an Extension of time for a Heritage Earthquake Prone Building.	Deposit	Yes	\$610.00
Assessment of information related to a Building's EQP status.	Deposit	Yes	\$610.00
Notification of works to be placed on property file	Fee		\$65.00
Document storage fee for consents issued by other Building Consent Authorities	Deposit		Actual Cost
Electronic file management charge	Fee		\$52.00
1.5 Relevant Officer Charge Out Hourly Rates	Type of Charge	Other Charges Possible	Fees for 2019/20
Rate 1: Building Administrator, Inspections Administration Officer			\$120.00
Rate 2: Code Compliance Auditors, Vetting Officers,			\$180.00
Rate 3: Building Consent/Control Officer, Case Managers, External Contractor (insp. & processing)			\$210.00
Rate 4: Specialist, Senior Building Consent/Control Officer, Senior Building Inspector			\$245.00
Rate 5: Specialist Engineer, Principal Building Official, External Specialist			\$275.00

 Rate 5:
 Specialist Engineer, Principal Building Official, External Specialist

 Rate 6:
 Senior Engineer, Team Manager, Senior External Specialist

 Any new roles will be matched with the closest role that exists on the schedule.

\$294.00

1.6 Partnership Approvals Service	Type of Charge	Other Charges Possible	Fees for 2019/20
Case Manager hourly charge out rate			\$210.00
Individual agreements for service may be available to customers			By negotiation

Available for projects where a case management approach will assist with the rebuild of the City.

Examples are projects of high profile, either in terms of site/dollar value/complexity or multiple project customers.

1.7. Pre Application Advice for Regulatory Services	Type of Charge	Other Charges Possible	Fees for 2019/20
Pre-application Meetings			Actual costs recovered.

Officer time and Administration costs pre and post meeting will be incorporated into total cost of service.

#### City Council Fees & Charges for 2019/20

Fees and charges set under Section 150 of the Local Government Act 2002. Alternatively other relevant legislation (eg. Dog Control Act 1990, Food Act 2014, etc.) or Bylaw may apply.

# **Property Information Services**

Land Information Memoranda	Type of Charge	Other Charges Possible	Fees for 2019/20
Residential Land Information Memoranda	Fee	No	\$290.00
Fast track Residential Land Information Memoranda (5 days)	Fee	No	\$390.00
Commercial Land Information Memoranda	Fee	No	\$435.00
Fast track Commercial Land Information Memoranda (5 days)	Fee	No	\$535.00
Land Information Memoranda cancellation fee (over 24hr acceptance period)	Fee	No	\$63.00

Property File Services	Type of Charge	Other Charges Possible	Fees for 2019/20
Digitised Residential Property file (hard copy conversion only)			\$65.00
Digitised Property file (all electronic files)			\$30.00
Commercial Property File Service (First Hour)			\$64.50
Commercial Property File Service (Subsequent to 1st hour)			\$36.00
Barcode queries (More then 3)			\$9.00
Optional electronic scan of Commercial Property Files (to be offset by the viewing fee)			Actual costs recovered

GST Inclusive (15%)

City Council Fees & Charges for 2019/20	Fees for 2019/20
Fees and charges set under section 150 of the Local Government Act 2002 or other relevant legislation (eg. Dog Control Act 1996, Building Act 2004, Food Act 2014, etc.) or By-law	GST Inclusive (15%)
Animal Management	
<b>DOG REGISTRATION FEES</b> (Reasonable fees set by Council resolution, s37 of the Dog	
Control Act 1996) (For Definitions of the categories below, refer to page 6 of the Christchurch City Council's Dog Control Policy 2016)	
All registration fees paid after 1 August attract a penalty fee - s37(3) of the Dog Control Act 1996	
Registration fee for Dogs Classified as Dangerous	
If paid on or before 31 July (being 50% increase on the standard fee - s32(1)(e) of the Dog Control Act 1996)	\$139.00
If paid on or after 1 August	\$171.00
Un-neutered Dogs (other than RDO status)	
If paid on or before 31 July	\$93.00
If paid on or after 1 August	\$125.00
Spayed/neutered Dogs Registration Fees (does not apply to RDO status dogs)	
If paid on or before 31 July	\$82.00
If paid on or after 1 August	\$114.00
Owner Granted RDO status	
First Dog	
If paid on or before 30 June	\$59.00
If paid between 1 July and 31 July	\$82.00
If paid on or after 1 August	\$114.00
Second and subsequent dogs	
If paid on or before 30 June	\$41.00
If paid between 1 July and 31 July	\$82.00
If paid on or after 1 August	\$114.00
Working, and Rural Working Dog Registration Fees	
First Dog	
If paid on or before 31 July	\$29.00
If paid on or after 1 August	\$41.00

Second and subsequent dogs	
If paid on or before 31 July	\$24.00
If paid on or after 1 August	\$34.00

#### **Disability Assist Dogs Registration**

no charge

# LICENCE TO OWN MORE THAN TWO DOGS

Fees payable for a licence to own more than two dogs (only applies to properties less than one hectare)

\$72.00
\$34.00

# DOG SHELTER FEES

Fees payable for the sustenance/care and release of dogs impounded and returned to the dog owner

Fee payable for the release of a dog - the first time the dog has been impounded	\$50.00
Fee payable for the release of a dog - the second time the dog has been impounded	\$80.00
Fee payable for the release of a dog - the third or subsequent time the dog has been impounded	\$120.00
Fee payable for the sustenance of the dog - per day or part thereof	\$10.00
Fee payable for the destruction and disposal of a dog - per dog	\$53.00
	\$80.00
The proveble to edept a dept from the dept obsite (expression existentian from must also be point aviau to release)	

ree payable to adopt a dog from the dog sheller (appropriate registration lees must also be paid pric	or to release)
Fee payable for the return of a dog back to the owner's property - per dog	No fee now

STOCK SHELTER FEES	
For every stallion (over 9 months old)	\$22.00
For every gelding, mare, colt, filly or foal	\$11.00
For every mule, ass or donkey	\$11.00
For every bull (over 9 months old)	\$22.00
For every steer, cow, heifer, or calf	\$11.00
For every boar or sow (over 6 months old)	\$11.00
For every other pig	\$6.00
For every sheep or goat	\$3.00

For every deer, llama, or alpaca	\$11.00
Sustenance charge per day or part thereof	\$4.00

- Fees payable for release of stock will include all costs incurred by the Council in the impoundment of the stock (including mileage and travel costs, hire of equipment, e.g., trailers if appropriate) and also the appropriate pound Fees, as detailed above

- Fees indicated above are a guide only and actual costs for release of stock will be advised when individual costs are tallied.

# **Reserves and Trust Funds**

Christchurch City Council Annual Plan 2019-20

# **RESERVES and TRUST FUNDS**

			FORECAST BALANCE	DEPOSITS	WITHDRAWALS	FORECAST BALANCE
Special Funds & Reserves	Dringing LAstivity	\$000	1 July 2019			30 June 2020
opecial i unus a reserves	Principal Activity	Purpose				
Capital Endowment Fund - Principal	Economic Development; Recreation, Sports, Comm Arts & Events; Community Development and Facilities	Inflation protected principal of a Fund that generates an ongoing income stream which can be applied to community, economic development, innovation and environment projects	103,923	-	-	103,923
Capital Endowment Fund - Allocatable	as above	Funds available for allocation after inflation protection of the Fund's principal	156	3,601	(3,757)	-
Housing Development Fund	Housing	Separately funded Council activity (Housing)	13,727	15,311	(17,929)	11,109
Burwood Landfill Capping Fund	Solid Waste	Contributions set aside to fund the future capping of Cell A at Burwood Landfill	446	79	(70)	455
Historic Buildings Fund	Heritage	To provide for the purchase by Council of listed heritage buildings threatened with demolition, with the intention of reselling the building with a heritage covenant attached	1,253	16	-	1,269
Community Loans Fund	Community Development and Facilities	To lend funds to community organisations to carry out capital projects	3,088	-	-	3,088
Dog Control Account	Regulatory Compliance & Licencing	Statutory requirement to set aside the surplus from all Dog Control accounts	262	2,510	(2,617)	155
Non Conforming Uses Fund	Strategic Planning & Policy	To enable Council to purchase properties containing non-conforming uses causing nuisance to surrounding residential areas and inhibiting investment and redevelopment for residential purposes. The intention is to remove the buildings and extinguish existing use rights	1,794	33	-	1,827
Flood Defence Fund	Flood protection and control works	To fund flood defence works	772	14	-	786
Conferences Bridging Loan Fund	Economic development	To provide bridging finance to organisers to allow them to promote, market and prepare initial requirements for major events and conferences, repaid by first call on registrations	510	-	-	510
Cash in Lieu of Parking	Parking	To hold contributions from property developers in lieu of providing parking spaces. Used to develop parking facilities	639	12	-	651
Loan Repayment Reserve	Corporate	To facilitate repayment of rate funded loans	-	39,401	(39,401)	-
Debt Repayment Reserve	Corporate	To hold abnormal capital receipts unused at year end for use in funding future capital expenditure in lieu of borrowing, or reducing debt	170,000	-	(170,000)	-
Contaminated Sites Remediation	Housing	To fund contaminated land remediation work at Housing sites	254	-	-	254
Commercial Waste Minimisation	Solid Waste	For investment in initiatives that assist in the achievement of the Council's goal of zero waste to landfill by 2020	68	-	-	68
Misc Reserves	Various	Minor reserves	44	-	-	44
Bertelsman Prize	Governance & Decision Making	For provision of in-house training programmes for elected members and staff which have an emphasis on improving excellence within the Council.	20	-	-	20
WD Community Awards Fund	Community Development and Facilities	To provide an annual income for assisting in the study, research, or skills development of residents of the former Waimairi District (within criteria related to the Award).	23	-	-	23
Wairewa Reserve 3185	Flood protection and control works	To enable drainage works relative to Lake Forsyth	127	2	-	129
Wairewa Reserve 3586	Flood protection and control works	To enable letting out Lake Forsyth into the sea in times of flood	50	1	-	51
QEII Sale Proceeds	Recreation, Sports, Comm Arts & Events	For investment in initiatives that promote the most appropriate and productive use of remaining Council land on QEII site	3,402	-	(978)	2,424
Reserve Management Committee Funds	Community Development and Facilities	To enable maintenance and improvements at public reserves in Duvauchelle and Okains Bay	638	516	(472)	682

		\$000	FORECAST BALANCE 1 July 2019	DEPOSITS	WITHDRAWALS	FORECAST BALANCE 30 June 2020
	Principal Activity	Purpose				
Cathedral Restoration Grant	Corporate	A grant of \$10 million (spread over the period of the reinstatement) towards the capital cost of reinstatement, to be made available once other sources of Crown and Church funding have been applied to the reinstatement project. Any interest will be available for other heritage projects.	1,000	1,032	-	2,032
Akaroa Community Health Trust	Community Development and Facilities	A grant of \$1.3 million to assist the Akaroa Community Health Trust in meeting a funding commitment to the Canterbury District Health Board for the new Akaroa Community Health Centre.	-	316	-	316
Development & Financial Contributions						
- Reserves	Parks and Foreshore	Development and financial contributions held for growth related capital expenditure	15,014	1,803	(1,801)	15,016
- Transport / Roads & Footpaths	Roads and footpaths; Public transport infrastructure	Development and financial contributions held for growth related capital expenditure	1,037	4,016	(4,016)	1,037
- Stormwater & Flood Protection	Stormwater drainage; Flood protection and control works	Development and financial contributions held for growth related capital expenditure	4,061	4,910	(4,910)	4,061
- Water Supply	Water supply	Development and financial contributions held for growth related capital expenditure	-	2,657	(2,657)	-
- Wastewater Collection	Wastewater collection	Development and financial contributions held for growth related capital expenditure	-	5,535	(5,535)	-
- Wastewater Treatment	Wastewater treatment and disposal	Development and financial contributions held for growth related capital expenditure	-	3,018	(3,018)	-
		-	322,308	84,783	(257,161)	149,930
Trusts & Bequests						
Housing Trusts & Bequests	Housing	Various bequests made for the provision of Housing	93	2	-	95
Cemetery Bequests	Parks and Foreshore	Various bequests made for the maintenance of cemeteries	72	1	-	73
CS Thomas Trust - Mona Vale	Parks and Foreshore	Funds set aside for restoration work at Mona Vale	39	1	-	40
Woolston Park Amateur Swim Club	Community Development and Facilities	Scholarship programme including an Annual Talented Swimmer Scholarship and an Annual Potential Swimmer Scholarship utilising the former Woolston Park Amateur Swimming Club monies gifted to the Council	12	1	-	13
Parklands Tennis Club	Recreation, Sports, Comm Arts & Events	Residual funds passed to the Council from the windup of the Parklands Tennis Club	19	1	-	20
19th Battalion Bequest	Parks and Foreshore	Funds passed to the Council by the 19th Battalion and Armoured Regiment to help fund the maintenance of the 19th Battalion and Armoured Regiment Memorial area	17	-	-	17
Yaldhurst Hall Crawford Memorial	Community Development and Facilities	Funds left by Mr Crawford for capital improvements to the Hall	11	-	-	11
						-
Sign of Kiwi Restoration Fund	Heritage	Funds set aside for restoration work at the Sign of the Kiwi	5	-	-	5
Sign of Kiwi Restoration Fund Fendalton Library Equipment Bequest	Heritage Libraries	Funds set aside for restoration work at the Sign of the Kiwi Bequest made to fund equipment at the Fendalton Library	5 3	-	-	5 3
5	0			-	-	

TOTAL R	ESERVE	FUNDS
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150,208

322,580

84,789

(257,161)

# Capital Endowment Fund

# **Capital Endowment Fund**

In April 2001, Council set up a Capital Endowment Fund of \$75 million. This fund was established using a share of the proceeds from the sale of Orion's investment in a gas company. The Fund provides an ongoing income stream which can be applied to specific projects.

Current Council resolutions in respect of the fund can be found on our website: https://ccc.govt.nz/thecouncil/plans-strategies-policies-and-bylaws/policies/investment-and-funds-policies/capital-endowment-fundpolicy/

Long Term Plan 2018/19	\$000	Long Term Plan 2019/20	Annual Plan 2019/20	Variance to LTP
	Capital			
103,582	Capital opening balance	103,582	103,923	341
103,582	Capital closing balance	103,582	103,923	341
	Income allocation			
14	Unallocated funds from prior year	-	156	156
3,627	Net interest earnings after inflation protection	3,647	3,601	(46)
	Funds available for allocation	3,647	3,757	110
	Allocations:			
939	Christchurch NZ funding	939	939	-
1,350	Christchurch NZ - events	600	800	200
400	Innovation and Sustainability grants	400	400	-
-	Build Back Smarter Partnership	-	85	85
50	Events Seeding Fund	-	-	-
50	EnviroSchools	50	50	-
-	Multicultural Recreation and Community Centre	-	500	500
2,789	Funds allocated	1,989	2,774	785
852	Balance available for allocation	1,658	983	(675)

