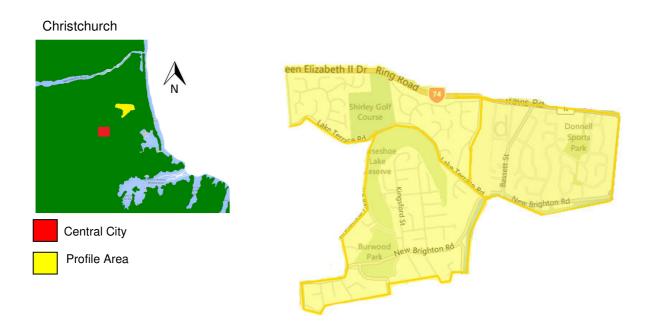
Community profile - November 2014 **Burwood / Horseshoe Lake / Westhaven**

Census area units: (Burwood, Westhaven, Travis)



This profile area is north-east of Christchurch, approximately six kilometres from the central business district (CBD). The suburb includes the Horseshoe Lake Reserve and Wetlands, and Horseshoe Lake. The Shirley Link Golf Course is on the western side of the suburb and Burwood Park sits to the south of the area.

Horseshoe Lake is an area of great importance for Ngai Tahu. Pre-European Maori hunted there and called it Te Oranga. Horseshoe Lake is known for its traditional wetland species. Due to severe earthquake damage and poor water quality, all tracks, boardwalks and toilets are currently closed.

In May 2013, the Minister of Education announced that Burwood Primary School is to merge with Windsor Primary School in January 2014. The merged schools will be known as Waitākiri Primary School. Shirley Boys High School and Marian College are the closest high schools within the areas.

The QEII Sport and Recreation Facility and Ascot Golf Course lie on the eastern boundary. Both facilities have been closed since February 2011 and the future use of these green spaces is undecided.

The Palms Shopping Centre sits at the bottom west corner of the suburb. Shirley Library and Service Centre is located adjacent to the Palms Shopping Mall. There are no Council-owned community facilities in the area, the nearest is in Queenspark Drive in Parklands.

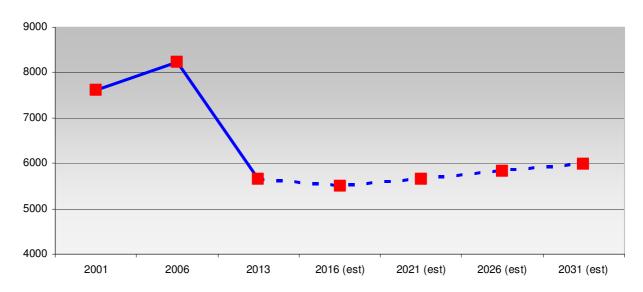
Windsor Retirement Home is located in the southern part of the area.

There is one Council social housing complex to the west of Burwood that sustained moderate damage from the earthquakes; however the 24 units remain fully tenanted.

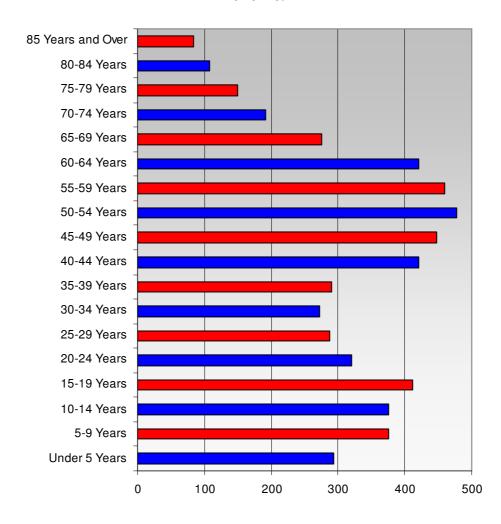


Key demographics

Usually resident population count (Data from Statistics NZ)



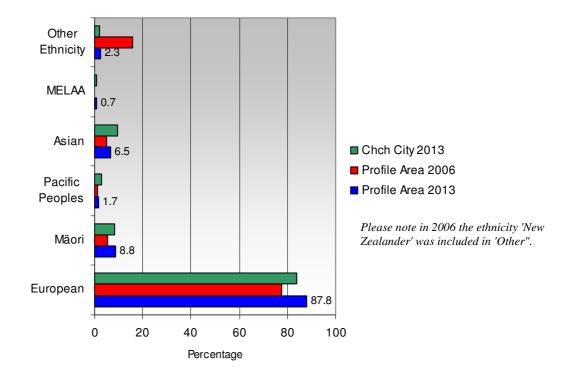
Age for usually resident population (%) (Data from 2013 Census, Statistics NZ) **Profile Area**

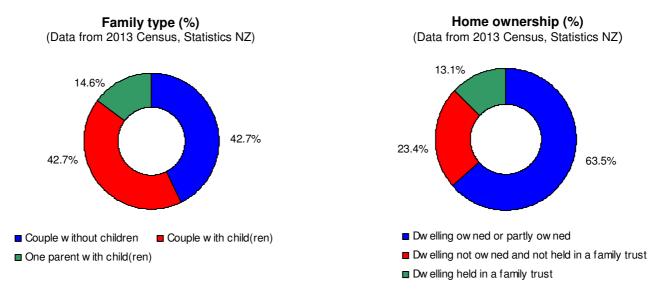




Ethnicity for usually resident population (%)

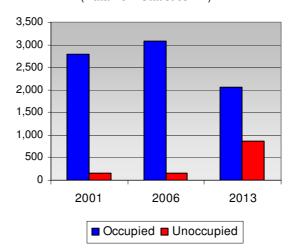
(Data from 2013 Census, Statistics NZ)





Occupied and unoccupied dwellings

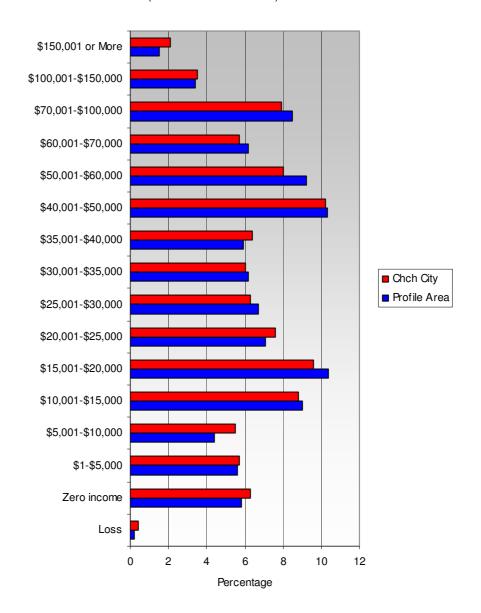
(Data from Statistics NZ)





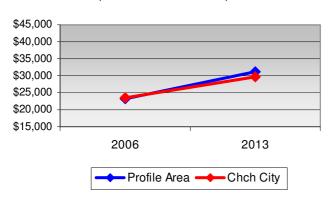
Personal income for profile area compared to Christchurch City

(Data from Statistics NZ)



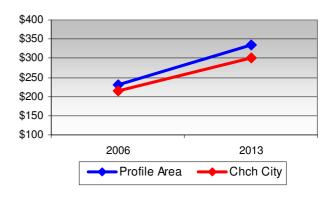
Median personal income for profile area compared to Christchurch City

(Data from Statistics NZ)



Weekly rent for rented households, in private occupied dwellings

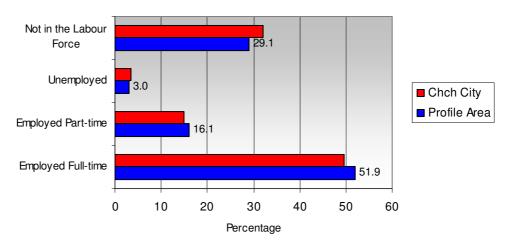
(Data from 2013 Census, Statistics NZ)





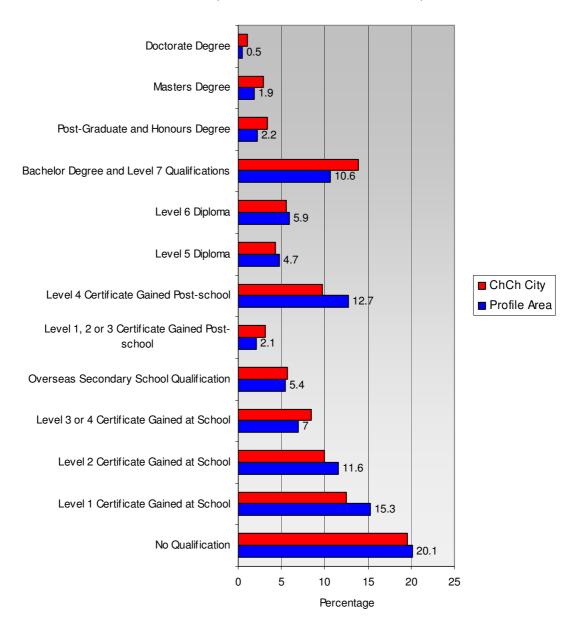
Work and labour force status (%)

(Data from 2013 Census, Statistics NZ)



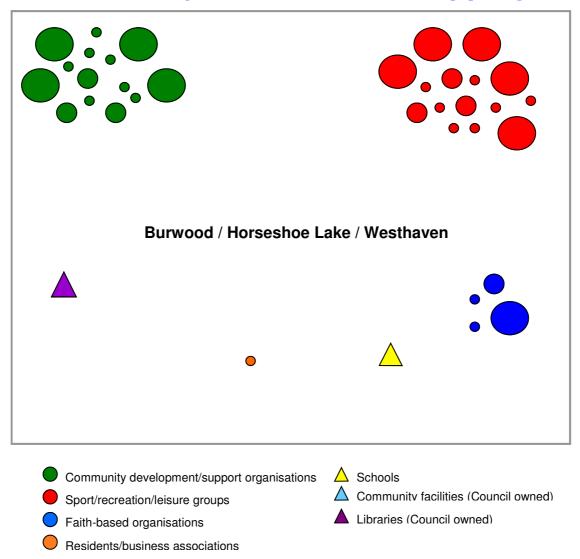
Highest educational qualification for the census usually resident population, aged 15 years and over

(Data from 2013 Census, Statistics NZ)





Community infrastructure mapping



The above ratings have been based on reach, diversity and participation. For example, bigger circles tend to be groups that provide a wider range of services, or have large numbers of participants. They also tend to be groups that are well networked within the community.

Key recreation assets in the area include Burwood Park, the home for Burwood Park Tennis Club, East Christchurch Shirley Cricket Club, Shirley Rugby Football Club and the Shirley Links at the Christchurch Golf Club. The Burwood Bowling Club has been closed since the earthquakes and its future is still being determined.

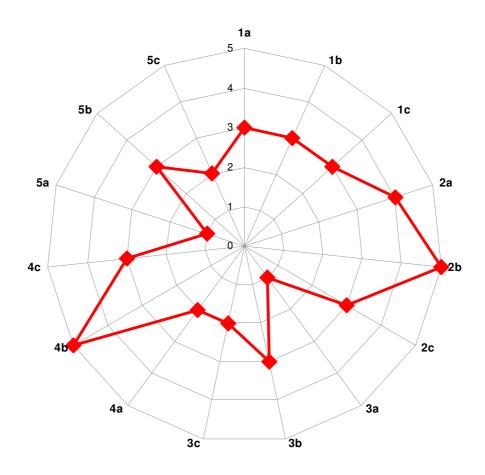
Shirley Library is located within the Shirley Service Centre, which is situated adjacent to the Palms Shopping Centre. The closest Council-owned facilities can be found in the neighbouring area of Parklands.

There are four faith-based organisations, two that have facilities for community hire. Burwood Christian Centre is the largest of these organisations and also delivers a number of services and programmes in the local and wider areas.

The earthquakes created red-zoned land and properties and as a result three of the local residents' associations are no longer active. Burwood East Residents' Association has since been formed to raise issues and provide support for residents whose properties are zoned green but surrounded by red-zoned properties. Concerns for these residents include flood plain issues, isolation and vandalism of the vacant surrounding properties.



Community resilience mapping



Scale: 1 = Low **5** = High

15 measures of resilience

Community support organisations (rating)				
1a	# of organisations	(3)		
1b	strength of organisations	(3)		
1c	community development principles	(3)		

Volunteering (r.		
2a	investment in volunteers	(4)
2b	# of volunteer hours from Fundforce	(5)
2c	# of volunteer hours from Census	(3)

Conr	nectedness	(rating)
3a	# of Neighbourhood Support groups	(1)
3b	# of residents' associations	(3)
3c	access to networking groups/forums	(2)

Parti	cipation	(rating)
4a	community events	(2)
4b	Fundforce participation rates	(5)
4c	club membership #s	(3)

Prepa	aredness	(rating)
5a ·	# of Neighbourhood Support groups	(1)
5b	# households in Neighbourhood Support	(3)
5c	capability of groups to lead local response	(2)

2b, 4b - These ratings only take into account figures from community projects funded by Council.
2c - These figures are based on 2006 Census data as this information is not yet available for 2013.
3a, 5a, 5b - These ratings are based on groups and households registered with Christchurch Gets Ready as at November 2013.



Community environment

Social environment

A local church continues to lead and support the local community through door-knocking, information, venue hire for displaced groups, and red-zoned residents' information meetings. It has been linking with other churches to ensure co-ordinated support with recovery.

The south-east corner of the Burwood area has been red-zoned. This affects residents within the red zone and also those residing next to the area that is soon to be vacated. Residents also have growing concerns about access to their homes, which are located in the north-western corner of the subdivision and can only be accessed via the red zone from New Brighton Road to the south.

The Horseshoe Lake area has slowly emptied out since residents were notified of the area being redzoned. A farewell event took place in November 2012 and the Residents' Association went into recess.

The Golf Links Residents' Association had existed for some years but due to the lack of members following the earthquakes this association has also gone in to recess.

In May 2013, the Minister of Education announced that Burwood Primary School is to merge with Windsor Primary School in January 2014. The new school is to be called Waitākiri Primary School. The merged schools will continue to operate over two sites in 2014 and 2015. The Wetlands campus will be on the Windsor School site and will have junior students in years one to three. The River campus will be on the Burwood School site for senior students in years four to six.

Sports clubs in the area initially experienced fluctuating membership and volunteer numbers. As venues and grounds are repaired, there has been a steady growth in membership for many of the clubs. People are trying to get back to normality and recognise the value of sport and recreation.

Burwood Park Fair returned in September 2012 after a two year recess, although it may not continue owing to the dwindling number of stallholders and attendees.

Built environment

A section of properties in the south-east of Burwood, from New Brighton Road into Dunair Drive, Brooker Avenue, Corserland Street and up to Kingsbridge Drive, is red-zoned. Kingsbridge Drive and Stour Drive residents in the north-east of this subdivision have raised concerns over access to their homes, as this can only be gained via New Brighton Road to the south, which includes travelling through the red-zoned area.

Not all roads are accessible within Burwood and this is having an impact of increased traffic on Vivian Street and Bassett Street. Flooding occurs regularly on New Brighton Road along the Avon River especially during heavy rainfall and high tide. River banks have been built up to try to minimise flood risk.

The built environment in Horseshoe Lake has been red-zoned and many houses have been demolished and the land cleared and returned to the Crown.

Burwood Park Bowling Club, located on Burwood Park, has significant damage and has been sitting empty since 2011. The future of this building and site is still not determined.

Economic environment

The business area in Burwood consists mostly of small blocks of shops. The shops sustained minimal damage from the earthquakes however the red-zoned properties in the area could have a negative impact on the businesses.

Horseshoe Lake is primarily residential, but it was serviced by a small block of shops on New Brighton Road between Kingsford and Queensbury Streets. The block of shops has since been demolished, as has the Challenge petrol station.

The Palms Shopping Centre on Marshlands Road is the largest shopping complex within the suburbs.



There is a selection of newly developed shops and food outlets on the right-hand side of Marshlands Road heading north and a larger variety of shops and a café on the left-hand side around the Bunnings Depot.

The Shirley Library and Service Centre are adjacent to the Palms Shopping Centre.

Natural environment

Horseshoe Lake is prone to rising water levels and flooding has been a concern. Major work has been carried out at the Ōtākaro / Avon River along New Brighton Road and the stop-banks have been built up in places.

Horseshoe Lake Reserve remains closed to pedestrians and cyclists.

Burwood Park is operational although the future of Burwood Bowling Club, which has been closed since the earthquakes, is still to be determined.

The Christchurch Golf clubhouse sustained damage in the earthquakes but is operational and the Shirley Links course is also fully operational.

Donnell Sports Park, located on Brooker Avenue on the boundary of the red zone, incurred significant land damage from the earthquakes. The playground is still accessible and used by those living in the green zoned houses but the tennis court and basketball area still require significant maintenance. Brooker Reserve has also been badly damaged. Clare Park on Burwood Road is still open for soccer and cricket.

Land Condition

Horseshoe Lake and Westhaven were affected differently by the earthquakes. Horseshoe Lake, surrounded by waterways has been zoned red, and Westhaven is technical category two (TC2).



Key issues identified

Issue	Progress to date / outcomes

- Depopulation of the area, reduced housing, decreased value in remaining green-zoned housing because of underdevelopment of red-zoned areas.
- Red-zoned land may be left undeveloped and unkempt, home condition and security concerns

November 2012

 Demand for housing in the eastern suburbs is high as there are those who do not want to leave the area, but many in the red-zoned need to relocate. Some red-zoned properties have experienced increased graffiti, vandalism, arson and burglaries. With different owners the responsibility for maintaining empty sections is spread and some properties may pose a fire risk in the summer months.

November 2013

- The demand for housing in the eastern suburbs still remains high. A shortage of housing has had a massive impact across the city. Rents have increased significantly, straining low and fixed income households.
- Residents whose properties are zoned green, but surrounded by red-zoned properties have concerns around access and isolation. Entrance to and exit from the area can only be gained by travelling through the red zone. As the surrounding red-zoned properties are vacated, remaining residents are isolated and some distance from their closest neighbour.
- A new co-ordinated approach between private insurers, the Earthquake Commission and the Canterbury Earthquake Recovery Authority (CERA) will ensure Crown-owned properties in residential red-zoned flat land are cleared by the end of next year. A new geographic approach will see the land cleared, fenced and grassed straight away.
- Residents living in the residential red zone are required to move out by the end of January 2014.

November 2014

- Residents whose properties are zoned green, but surrounded by red-zoned properties have additional concerns around access as more houses are demolished. Entrance to and exit from the green zone area is becoming more difficult as Brooker Avenue is closed and there is only one road in and out which is accessible. The road is not being maintained and is full of potholes.
- Isolation is also a major concern as there are only 28 green zone houses remaining within the area.

Issue	Progress to date / outcomes
continued	 The Canterbury Earthquake Recover Authority (CERA) is still working on Crown-owned properties in the residential red zoned flat land. Residents are concerned as CERA are not maintaining the vacant land on a regular basis. Weeds and long grass are making the vacant spaces unsightly and some areas are being used for dumping rubbish.
Roading and access difficulties and declining public transport services	November 2012
	Significant road works and waste water pipe repairs have occurred to improve the road situation, but pot holes have continued to create drops and uneven surfaces on roads. Roads are the last thing to be fixed in the infrastructure rebuild as services tend to run under the road system.
	November 2013
	Roadworks continue to have a major impact on residents' lives. Stronger Christchurch Infrastructure Rebuild Team (SCIRT) is co- ordinating major works within the areas.
	 Major road repairs are still ongoing along New Brighton Road and a section of the road is only open to one way traffic.
	Extensive repair work on the roundabout at Anzac Drive and Travis Road is scheduled to be completed and the roads re-opened by the end of December 2013.
	Repair work on Travis Road has still to be completed.
	November 2014
	Roadworks continue to have a big impact on residents' lives. Work has been completed on Frosts Road and leading to the Travis Road roundabout.
	Both sides of New Brighton Road are now open to traffic although a section of the Road near Locksley Avenue is still prone to flooding. Sandbags have been built up along the river to try to prevent flooding but it still occurs during heavy rainfall and tide changes.
	There are many other detours of traffic throughout the area as work continues on the roads and potholes and bumpy roads are a constant reminder of how badly the Eastside of Christchurch has been affected by the earthquakes.



Issue	Progress to date / outcomes
Future land damage, flooding and loss of	November 2012
natural environment.	The Golf Links area is predominantly technical category two (TC2) which means in future significant earthquakes minor to moderate land damage from liquefaction is possible.
	November 2013
	Many of the residents in TC2 and TC3 areas are still waiting on a decision on whether their homes will be repaired or rebuilt.
	Decisions are still to be made on the foundations of many properties due to the risk of liquefaction if further significant earthquakes occur.
	The Canterbury earthquakes have caused significant land damage throughout the city, with areas close to riverbanks and other waterways having been particularly hard-hit. Sea levels could affect residents near the lower Ōtākaro / Avon River area. The latest report on the effects of sea level rise for Christchurch can be found here: http://static.stuff.co.nz/files/tonkin-taylor.pdf.
	Flood risk and floor level assessments are now part of the resource consenting process for new developments in defined Flood Management Areas.
	November 2014
	Many Residents in TC3 land are still waiting on solutions to the foundations of their house due to the risk of liquefaction if further significant earthquakes occur and some residents are still waiting to find out if their house is able to be repaired or rebuilt.
	There are still many people facing issues with repairing or rebuilding their homes. The additional problem of poor workmanship on repairs is continuing to cause frustration and fatigue for many people.
Loss of major recreational and educational	November 2012
infrastructure.	The area's major sporting and recreation hub – Burwood Park – is open with most of the clubs and facilities being used. All schools are open and can be accessed.
	November 2013
	The Ministry of Education in May 2013 announced that Burwood Primary School will close in December 2013 and merge with Windsor Primary School. The merged school will be known as Waitākiri Primary School.
	The merged schools will continue to operate over two sites in 2014 and 2015.



Issue	Progress to date / outcomes
continued	The Wetlands campus will be on the Windsor School site and will have junior students' years one to three. The River campus will be on the Burwood School site and has senior students' year's four to six.
	Burwood Park is operational although the future of Burwood Bowling Club which has been closed since the earthquakes is still to be determined.
	Donnell Sports Park, located on Brooker Avenue on the boundary of the red zone, incurred significant land damage as a result of the earthquakes.
	Brooker Reserve has also been badly damaged.
	Clare Park on Burwood Road is open for soccer and cricket.
	November 2014
	Burwood School merged with Windsor in January 2014 and is now called Waitākiri Primary School. The merged schools will continue to operate over two sites during 2014 and 2015. The Wetlands campus on Windsor School site will have junior students' years one to three. The River campus on the Burwood School site is for senior students year's four to six.
	Before the Burwood School closed in December there was a three day event to Celebrate the school as it had been in operation since 1872. The Burwood Pegasus Board supported funding towards the cost of marquee hire to ensure the event went ahead even if it rained.
	Donnell Sports Park, located on Brooker Avenue is on the boundary of the red zone and although incurred damage as a result of earthquakes is still being used by the residents in the green zone. The residents want to continue using this park as there is no other recreational facility in the area. The playground is still useable but the tennis court and basketball area require considerable repairs.
	A concept plan for the upgrade of Clare Park development has gone out for public consultation. The plan is due to be signed off by Council and the construction to be completed by June 2015.
	Repairs to the toilets in the Park are due to start in November and should be open before the end of the year.



Issue	Progress to date / outcomes
Economic impact on green zoned properties (Department of Building and Housing technical classifications - blue and yellow) because of underdevelopment of red zoning areas – resulting in decreasing property values.	 November 2012 The opportunity to have a green space next to homes will also be an attraction once the red zone has been cleared. November 2013 CERA is working with private insurers and the Earthquake Commission to ensure Crownowned properties in the residential red-zoned flat land are cleared by the end of 2014. November 2014 There are still many people facing issues with repairing or rebuilding their homes. The additional problem of poor workmanship on repairs is continuing to cause frustration and fatigue for many people. The Land Use Recovery Plan took effect from December 2013. It is a statutory document and directs the Christchurch City Council amongst others to make changes to the district plan, the Canterbury Regional Policy Statement and other instruments. More information can be found at (/sites/default/files/common/land-use-recovery-plan-summary.pdf)
Increased social isolation, volunteer and community burnout and increasing health issues.	 Feedback from the community indicates that many individuals are "hitting" the wall now in regards to their resilience levels. Many groups are now on their own resource wise, dealing with their communities and personal issues. Frustration levels and health issues are increasing. A practitioners group of agencies supporting communities and organisations in the east has been established to consider what, where and how they can help and share their knowledge and resources. This is called the Network for Eastside Community Support. November 2013 Burwood Christian Centre was awarded funding from the Council's 2013/2014 Strengthening Communities Fund towards employing a full-time member of staff to organise regular door knocks on many of the local residents to check on their welfare and assist with any earthquake issues. Burwood Christian Centre has organised a number of Fun Day Events for the wider community to keep people connected, sharing information and having fun as a way of reducing the stress in the community.



Issue	Progress to date / outcomes
continued	Burwood Christian Centre has organised a number of Fun Day Events for the wider community to keep people connected, sharing information and having fun as a way of reducing the stress in the community.
	Community organisations have been affected by volunteers moving out of the suburbs.
	Burwood Pegasus Networking Forums are held quarterly and representatives are invited from agencies such as CERA and CANcern to update on the issues affecting the community around the rebuild and health and wellbeing.
	The Network for Eastside Community Support held their last regular monthly meeting in October 2013. Meetings will be arranged on an ad hoc basis as the need arises to share further knowledge and resources.
	November 2014
	Burwood Christian Centre staff continues to door knock and follow up on the health and wellbeing of local residents.
	Burwood Christian Centre has received funding by the Burwood Pegasus Community Board to locate a container on site with emergency equipment in preparedness of an earthquake or other major disaster. The local Strengthening Communities Advisor will be assisting in the development of a Community Emergency Response Plan.
	Burwood Pegasus Networking Forums are held quarterly by the Strengthening Communities Advisors and representatives are invited from agencies such as CERA and CANcern to update on the issues affecting the community around the rebuild and health and wellbeing.
	A survey was carried out in September to find out if the groups would like to see any changes to the format or content of the forums. The results of the survey will be presented at the Networking Forum on 21 November by the Strengthening Communities Advisors.
	A workshop was held during October where all the Resident Associations were invited along to meet the Burwood Pegasus Community Board and have the opportunity to highlight and discuss the issues facing the residents in the east. The workshop was well attended and the Community Board has given an assurance that all the issues will be looked in to and reported back to the Resident Associations at a follow up workshop. The Burwood Pegasus Strengthening Community Advisors assisted at the workshop and will continue to support the Resident Associations.



Increased opportunity to develop and improve the natural environment - ecological enhancement, wetland development and environmental education opportunity Nevember 2013 The Avon-Otakaro Network's vision is to build a beautiful park from the "city to sea". November 2014 The lideas that have been collated by Avon-Otakaro Network's vision is to build a beautiful park from the "city to sea". November 2014 The ideas that have been collated by Avon-Otakaro Network and Eastern Vision have been presented back to the community as an integrated map for comment. EVO:SPACE, "Eastern Vision's Online Spatial Planning Application for Community Engagement", is the "evolutionary space" or website vehicle that was used for gathering feedback. The survey ended in September and the feedback will be analysed and used to create a recovery road map for the eastern flatlands. CERA and the Council have advised that this feedback will have a real influence in decision making. Increased recreational opportunities greenspace and river corridor walkways cycle-ways and events. November 2012 Increased recreational opportunities of the land at OEII and Ascot Golf Course is still to be considered. November 2013 The recreational use for the land at OEII and Ascot Golf Course is still to be considered. November 2013 The recreational use for the land at OEII and Ascot Golf Course is still to be considered. November 2013 The Horseshoe Lake Reserve remains closed to pedestrians and cyclists as major repair work is required. The Horseshoe Lake is prone to rising water levels. Stop-bank work has been undertaken to reduce the level of flooding, particularly during heavy rainfall and at high tide. The lake is is still very popular as traditional wetland species predominate and it is a good place for boating and eeling. The dog park off Broomfield Terrace is still operational. The park features good fencing, several liter bins, seating and drinking water for dogs.		Issue	Progress to date / outcomes
enhancement, wetland development and environmental education opportunity - Extensive Stop-Dank Work files been Undertaken along the Otakaro / Avon River corridor to reduce flooding, but at this point the focus is not on "beautifying" developments. November 2013 - The Avon-Otakaro Network's vision is to build a beautiful park from the "city to sea". November 2014 - The ideas that have been collated by Avon-Otakaro Network and Eastern Vision have been presented back to the community as an integrated map for comment. - EVO::SPACE, "Eastern Vision's Online Spatial Planning Application for Community Engagement", is the "evolutionary space" or website vehicle that was used for gathering feedback. - The survey ended in September and the feedback will be analysed and used to create a recovery road map for the eastern flatands. CERA and the Council have advised that this feedback will have a real influence in decision making. - Increased recreational opportunities greenspace and river corridor walkways cycle-ways and events. - November 2012 - Potential natural green space and recreational uses for the land at QEII and Ascot Colf Course is still to be considered. November 2013 - The recreational use for the land at QEII and Ascot Colf Course is still to be considered. November 2013 - The recreational use for the land at QEII and Ascot Colf Course is given to be determined. An area of the golf course is being used as a hub for the rebuild. - The Horseshoe Lake Reserve remains closed to pedestrians and cyclists as major repair work is required. - Horseshoe Lake is prone to rising water levels. Stop-bank work has been undertaken to reduce the level of flooding, particularly during heavy rainfail and at high tide. The lake is still very popular as traditional ween undertaken to reduce the level of flooding, particularly during heavy rainfail and at high tide. The lake is still very popular as traditional ween undertaken to reduce the level of flooding, particularly during heavy rainfail and at high tide. The	•		November 2012
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Issue	Progress to date / outcomes
continued	November 2014 • A budget of \$30.5 million has been allocated to
	the Eastern Recreation and Sport Centre in the 2012/13 Annual Plan and subsequently brought in to the Christchurch City Three Year Plan. The Christchurch Earthquake Appeal Trust has also given \$6.5 million for water attractions at the facility.
	A Community Advisory Group was formed in June to recommend where the new recreation and sport centre should be located in the East. The Advisory Group included representatives from eight community and sport organisations from the East of the City.
	On 14 August the Advisory Group agreed to recommend QE11 as its preferred location for a new recreation and sport centre and the Burwood Pegasus Community Board endorsed this at a meeting on 1 September subject to a feasibility study being carried out on the suitability of the site.
	Geotechnical testing got underway on 31 October and it is expected that a geotechnical report will be complete by the end of January 2015. It was agreed that staff would report back on the results of the feasibility study and if appropriate the costs and timelines for the project by April 2015.
	The Horseshoe Lake Reserve still remains closed to pedestrians and cyclists as major repair work is required.
	The recreational use of the land at Ascot Golf Course is still to be determined.

